Question \# 11

Witness Dianne Cook

Answer
Below is a table that recaps the number of late fees assessed and the total amount of late fees collected for the years of 2018-2022.

| Year | Number of Late Fees Assessed | Amount of Late Fees Charge |
| :---: | :---: | :---: |
| 2022 | 1835 | $\$ 8,445.88$ |
| 2021 | 1805 | $\$ 8,668.34$ |
| 2020 | 358 | $\$ 1,558.24$ |
| 2019 | 2246 | $\$ 9,741.65$ |
| 2018 | 2279 | $\$ 10,287.64$ |

