

Grant County Sanitary Sewer Rate Increase Response (Case No.2022-00377) Intervenor City of

Crittenden's Request for an Alternative Rate Adjustment- 2nd Request

**Question #** 2

Provide copies of any and all documents, correspondences, newsletters, and/or annual reports mailed or provided electronically to GCSD's customers from 1/1/2015 up to the present time, which address or otherwise discuss the need for a rate adjustment.

**Witness** Dianne Cook

**Answer**

Attached please find 5 documents.

1. A customer notice from December 2019 notifying customers where we expected to file an application with the PSC for a proposed rate increase.
2. A customer's billing from May 2020 where we notified them of the approved rate increase.
3. A mailing to sewer customers in the month of January 2023 (December 2022 billing) notifying them of the filing for the proposed rate increase in December 2022. This was an insert with our regular monthly billing. Smart Bill sent this out to our customers who are set to receive a paper invoice. Office staff stuffed this notice to be mailed individually to customers who don't receive a paper invoice monthly.
4. The invoice from Smart Bill where we paid the \$151.80 for an insert to be added to our monthly billing in January 2023. The insert which was added is the attachment detailed above in #3. This amount paid to Smart Bill was only for customers who receive a paper invoice.
5. Instructions from GCSSD to Smart Bill on how many notices we wanted, etc. sent with the paper billing.

## CUSTOMER NOTICE

Notice is hereby given that Grant County Sanitary Sewer District expects to file an application on or about December 9, 2019 with the Public Service Commission of Kentucky ("PSC") seeking approval of revised sewer rates. The District plans to implement the proposed rates upon approval of the PSC.

<b>RESIDENTIAL CUSTOMERS</b>		<b>Present</b>	<b>Proposed</b>	<b>Dollar</b>	<b>Percent</b>
<b>5/8" X 3/4" Water Meter</b>		<b>Rates</b>	<b>Rates</b>	<b>Increase</b>	<b>Increase</b>
First 2,000 gallons	Minimum Bill	\$21.06	\$25.16	\$4.10	19.5%
Next 3,000 gallons	per 1000	\$8.25	\$9.86	\$1.61	19.5%
Next 5,000 gallons	per 1000	\$6.76	\$8.08	\$1.32	19.5%
All Over 10,000 gallons	per 1000	\$5.31	\$6.34	\$1.03	19.4%

The average residential customer uses 3,700 gallons. If the PSC approves the proposed sewer rates the monthly bill for an average residential customer will increase from \$35.19 to \$42.05. That is an increase of \$6.86 or 19.5%

<b>1" Water Meter</b>		<b>Present</b>	<b>Proposed</b>	<b>Dollar</b>	<b>Percent</b>
First 5,000 gallons	Minimum Bill	\$45.81	\$54.74	\$8.93	19.5%
Next 5,000 gallons		\$6.76	\$8.08	\$1.32	19.5%
All Over 10,000 gallons		\$5.31	\$6.34	\$1.03	19.4%

There are currently no residential customers with a 1 inch water meter.

<b>1 1/2" Water Meter</b>		<b>Present</b>	<b>Proposed</b>	<b>Dollar</b>	<b>Percent</b>
First 10,000 gallons	Minimum Bill	\$79.61	\$95.14	\$15.53	19.5%
All Over 10,000 gallons		\$5.31	\$6.34	\$1.03	19.4%

There are currently no residential customers with a 1 1/2 inch water meter.

<b>2" Water Meter</b>		<b>Present</b>	<b>Proposed</b>	<b>Dollar</b>	<b>Percent</b>
First 20,000 gallons	Minimum Bill	\$132.71	\$158.54	\$25.83	19.5%
All Over 20,000 gallons		\$5.31	\$6.34	\$1.03	19.4%

There are currently no residential customers with a 2 inch water meter.

### COMMERCIAL CUSTOMERS

<b>5/8" X 3/4" Water Meter</b>		<b>Present</b>	<b>Proposed</b>	<b>Dollar</b>	<b>Percent</b>
First 2,000 gallons	Minimum Bill	\$30.00	\$35.84	\$5.84	19.5%
Next 3,000 gallons	per 1000	\$5.00	\$5.97	\$0.97	19.4%
Next 5,000 gallons	per 1000	\$3.00	\$3.58	\$0.58	19.3%
All Over 10,000 gallons	per 1000	\$2.50	\$2.99	\$0.49	19.6%

The average commercial customer with a 5/8 X 3/4 inch water meter uses 3,300 gallons. If the PSC approves the proposed sewer rates, the monthly bill for an average commercial customer with a 5/8 X 3/4 inch water meter will increase from \$36.50 to \$43.61. That is an increase of \$7.11 or 19.5%.

<b>1" Water Meter</b>		<b>Present</b>	<b>Proposed</b>	<b>Dollar</b>	<b>Percent</b>
First 5,000 gallons	Minimum Bill	\$45.00	\$53.75	\$8.75	19.4%
Next 5,000 gallons	per 1000	\$3.00	\$3.58	\$0.58	19.3%
All Over 10,000 gallons	per 1000	\$2.50	\$2.99	\$0.49	19.6%

The average commercial customer with a 1 inch water meter uses 9,700 gallons. If the PSC approves the proposed sewer rates, the monthly bill for an average commercial customer with a 1 inch water meter will increase from \$59.11 to \$70.61. That is an increase of \$11.50 or 19.5%.

**SEE REVERSE SIDE FOR ADDITIONAL RATES AND OTHER IMPORTANT INFORMATION**

## CUSTOMER NOTICE

### **1 1/2" Water Meter**

First 10,000 gallons	Minimum Bill	\$60.00	\$71.65	\$11.65	19.4%
All Over 10,000 gallons	per 1000	\$2.50	\$2.99	\$0.49	19.6%

The average commercial customer with a 1 1/2 inch water meter uses 17,900 gallons. If the PSC approves the proposed sewer rates, the monthly bill for an average commercial customer with a 1 1/2 inch water meter will increase from \$79.72 to \$95.24. That is an increase of \$15.52 or 19.5%

### **2" Water Meter**

First 20,000 gallons	Minimum Bill	\$85.00	\$101.55	\$16.55	19.5%
All Over 20,000 gallons	per 1000	\$2.50	\$2.99	\$0.49	19.6%

The average commercial customer with a 2 inch water meter uses 30,400 gallons. If the PSC approves the proposed sewer rates, the monthly bill for an average commercial customer with a 2 inch water meter will increase from \$111.07 to \$132.72. That is an increase of \$21.65 or 19.5%.

The rates contained in this notice are the rates proposed by the District. However, the PSC may order rates to be charged that differ from these proposed rates. Such action may result in rates for customers other than the rates included in this notice.

Any person may examine the rate application and any other filings made by the District at the the District's main office located at 1 Farrell Drive, Crittenden, KY, or at the PSC's office located at 211 Sower Blvd., Frankfort, KY, Monday through Friday 8 AM - 4:30 PM or through the Commission's website at <http://psc.ky.gov>.

Any customer may submit comments regarding the District's Application by submitting them to the Public Service Commission through the Commission's website @ <http://psc.ky.gov> or by mail to: Public Service Commission, P. O. Box 615, Frankfort, KY 40602.

Customers of the District are advised that any corporation, District, body public, or person with a substantial interest in the matter may submit a timely written request to intervene to the Public Service Commission, P. O. Box 615, Frankfort, KY 40602, establishing the grounds for the request and including the statutes and interest of the party. If the Commission does not receive a written request for intervention within 30 days of the initial mailing of this notice, the Commission may take final action on the application.

**SEE REVERSE SIDE FOR ADDITIONAL RATES AND OTHER IMPORTANT INFORMATION**

Grant County Sanitary Sewer District  
 PO Box 460  
 Crittenden KY 41030

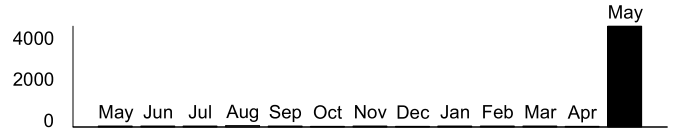
SERVICE ADDRESS [REDACTED]	
ACCOUNT NUMBER	204-22100-00
TOTAL AMOUNT DUE ON OR BEFORE 06/20/2020	\$41.46
TOTAL DUE IF PAID AFTER 06/20/2020	\$43.53



78 1 AV 0.389



CONSUMPTION FOR THE PAST 12 MONTHS



NNNNNN



TYPE OF SERVICE	METER READ DATES		METER READINGS		USAGE (GALLONS)	AMOUNT
	PREVIOUS	CURRENT	PREVIOUS	CURRENT		
Main Meter SEWER	04/14/2020	05/14/2020	167000	171000	4000 A 4000 A	0.00 41.46

MESSAGES

**STATEMENT DATE: 06/01/2020**

*Due date is for CURRENT month's bill only.*

*Any account with a previous amount due is subject to disconnection.*

**NOTICE OF SEWER RATE ADJUSTMENT**

By Order of the Kentucky Public Service Commission entered May 6, 2020, in Case No. 2019-00424, sewer rates will increase effective -----May 6, 2020, by \$2.18 per thousand gallons. As an example, a customer using 5,000 gallons per month will see an increase of \$4.76 per month. All other rates and charges will remain the same. For more information concerning this water rate adjustment, please visit the District's website.

**ACH  
 BANK DRAFT MEMO  
 DO NOT REMIT**

SERVICE ADDRESS [REDACTED]	
CUSTOMER NAME [REDACTED]	
ACCOUNT NUMBER	204-22100-00
TOTAL AMOUNT DUE ON OR BEFORE 06/20/2020	\$41.46
TOTAL DUE IF PAID AFTER 06/20/2020	\$43.53

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		Present	Proposed	Dollar	Percent
		Rates	Rates	Increase	Increase
<u>5/8" X 3/4" Water Meter</u>					
First 2,000 gallons	Minimum Bill	\$23.24	\$26.06	\$2.82	12.1%
Next 3,000 gallons	per 1000	\$9.11	\$10.21	\$1.10	12.1%
Next 5,000 gallons	per 1000	\$7.46	\$8.36	\$0.90	12.1%
All Over 10,000 gallons	per 1000	\$5.86	\$6.57	\$0.71	12.1%

The average customer uses 3,710 gallons. If the PSC approves the proposed sewer rates the monthly bill for an average customer will increase from \$38.82 to \$43.52. That is an increase of \$4.70 or 12.1%.

1" Water Meter

First 5,000 gallons	Minimum Bill	\$50.57	\$56.69	\$6.12	12.1%
Next 5,000 gallons	per 1000	\$7.46	\$8.36	\$0.90	12.1%
All over 10,000 gallons	per 1000	\$5.86	\$6.57	\$0.71	12.1%

The average customer uses 15,380 gallons. If the PSC approves the proposed sewer rates the monthly bill for an average customer will increase from \$119.39 to \$133.84. That is an increase of \$14.45 or 12.1%.

1 1/2" Water Meter

First 10,000 gallons	Minimum Bill	\$87.87	\$98.51	\$10.64	12.1%
All Over 10,000 gallons		\$5.86	\$6.57	\$0.71	12.1%

There are currently 4 customers with a 1 1/2 inch water meter. All but one of these customers is receiving the minimum bill for the month of \$87.87. If the PSC approves the proposed sewer rates the monthly bill for these customers will increase to \$98.51. This is an increase of \$10.64 or 12.1%.

2" Water Meter

First 20,000 gallons	Minimum Bill	\$146.47	\$164.20	\$17.73	12.1%
All Over 20,000 gallons		\$5.86	\$6.57	\$0.71	12.1%

The average customer uses 26,540 gallons. If the PSC approves the proposed sewer rates the monthly bill for an average customer will increase from \$184.81 to \$207.18. That is an increase of \$22.37 or 12.1%.

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SEE REVERSE SIDE FOR ADDITIONAL RATE AND OTHER IMPORTANT INFORMATION.

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740-928-6909  
P.O. Box 105

# Invoice

Date	Invoice #
11/30/2022	59550-I

Bullock Pen Water District  
Amy Ruark  
P. O. Box 188  
Crittenden, KY 41030

Terms	Due Date
Net 15	12/15/2022

Quantity	Description	Rate	Amount
1,320	Custom Insert-rate increase notification insert-Grant Co.	0.115	151.80
We appreciate your business.			

PAID  
 DEC 12 2022  
 PAID  
 CLK #  
 DEC 1 9 57g  
 L

Total		\$151.80
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Email: [Accountspayable@smartbillcorp.com](mailto:Accountspayable@smartbillcorp.com) Web: [www.smartbillcorp.com](http://www.smartbillcorp.com)

# SmartBill Insert Request Form

**Today's Date**

**Company/Organization Name:**

**Insert Contact (Name):**

**Insert Contact (Phone #):**

**Insert Name (description):**

**Is Insert Selective (give details):** Yes      No

**Paper Size (choose one):**

8.5 x 11      8.5 x 14      11 x 17      8.5 x 3 2/3 (1/3 page)

**Format (choose one):** One (1) sided      Two (2) sided

**Print:** Black/White      Color

**Paper Color:** White      Color

**Quantity Needed:**

**Please include the Date or Dates of the Cycles to insert with:** (If not applicable please write N/A on line)

Regular bills  
Delinquent bills  
Finals  
Other

**What's to be done with any leftovers (choose one):**

Recycle      Return

(If returned please include a physical address to ship to)

**Address:**