

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION INTO)	
COMPLIANCE WITH EXCAVATOR LOCATE)	CASE NO.
REQUESTS PURSUANT TO KRS 367.4909 AND)	2022-00363
KRS 367.4917(7))	

RESPONSE

Whitley County Water District files this response to the Kentucky Public Service Commission Case Number 2022-00363. In response to Case Number 2022-00363, our response is as follows:

- a. Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5);
Response: Since January 1, 2022, Whitley County Water District has received a total of 43 requests to locate and mark our water lines. Of the 43 requests received, 3 were emergency locates and 40 were normal excavation locate requests.

- b. Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into types of locate requests contained in KRS 367.4909(5);
Response: Since January 1, 2022, we have had zero (0) second or subsequent requests for the same locate request.

- c. Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window and the average time it takes to respond to a locate request;
Response: Since January 1, 2022, we have responded to all locate requests within the allotted time as outlined in KRS 367.4909(5). In most cases, the locate requests were responded to the same day as requested or the next day. Emergency locates are responded to immediately.

- d. Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909 with the aggregate numbers and broken out into types of locate requests contained in KRS 367.4909(5);

Response: Since January 1, 2022, there has been no need to reach an agreement with an excavator to complete a locate request outside of the statutory time limits required by KRS 367.4909(5).

- e. Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively;

Response: Since January 1, 2022, all locate requests have been performed by Whitley County Water District personnel.

- f. State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022;

Response: A work order is generated for locate requests received in the District office. Each work order provides details of the request. There are no records kept of locate requests made directly to our Field Supervisor from electric, gas and phone utilities. There have been no underground facilities hit due to inaccurate locates.

- g. Explain the method used to determine whether an underground facility has been located accurately versus inaccurately;

Response: The method used to determine whether an underground facility has been located accurately versus inaccurately is based on the success of each locate work order, as well as the methods listed below.

- h. State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

Response: To prevent inaccurately located lines, Whitley County Water District requests as much information as possible each time a locate is requested. We also utilize hardcopy maps, as-built plan sheets and excavation by our personnel to "spot" dig the line if necessary. Newly constructed lines are equipped with tracer wire. We maintain a positive working relationship with local utilities and contractors, as well as county and state officials, to emphasize the importance of locating underground facilities to prevent interruption of service.

Respectfully Submitted,



Sandra Smith

General Manager

Whitley County Water District

19 South Highway 25W

Williamsburg, KY 40769

606-549-3600