

**COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION**

**In the Matter of:**

<b>ELECTRONIC INVESTIGATION INTO</b>	)	
<b>COMPLIANCE WITH EXCAVATOR</b>	)	<b>Case No. 2022-00363</b>
<b>LOCATE REQUESTS PURSUANT TO</b>	)	
<b>KRS 367.4909 AND KRS 367.4917(7)</b>	)	

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**RESPONSE**

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Spectrum Mid-America, LLC a/k/a Charter Communications (“Charter”) (formerly known as Time Warner Cable Information Services (Kentucky), LLC), by counsel, files this response to the Kentucky Public Service Commission request for information issued on November 16, 2022, in Case No. 2022-00363.

a. *Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5);*

**Response:**

<b>Type of Locate Requests</b>	<b>Number Received</b>
Normal	278,150
Emergency	12,601
Information Request	932
*Large Project	12,959
**Unmapped or Untonable	No Data Available
Fiber-to-the-premises broadband deployment	32

\* - USIC defines Large Projects as locates that require on-site activity that exceeds 30 minutes in duration.

\*\* - USIC does not identify unmapped/untunable locates in their data tracking process.

b. *Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5);*

**Response:**

Type of Locate Requests	Number of Second or Subsequent Requests Received
Normal	86
Emergency	8
Information Request	1
*Large Project	33
**Unmapped or Untonable	No Data Available
Fiber-to-the-premises broadband deployment	0

c. *Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request;*

**Response:**

Type of Locate Requests
Normal
Emergency
Information Request
*Large Project
**Unmapped or Untonable
Fiber-to-the-premises broadband deployment

d. *Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5);*

**Response:**

Type of Locate Requests	Number of Agreements reached to locate outside statutory time limit
Normal	7,767
Emergency	28
Information Request	3
*Large Project	1,113
**Unmapped or Untonable	No Data Available
Fiber-to-the-premises broadband deployment	0

e. *Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively;*

**Response: Third Party Contractor - USIC**

f. *State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022;*

**Response: There were 53 “Locator at Fault” events due to locate being marked inaccurately during this time period.**

g. *Explain the method used to determine whether an underground facility has been located accurately versus inaccurately; and*

**Response: In order to make this determination we engage in an on-site investigation using a hit kit, measurements, and photos.**

*h. State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.*

**Response: Charter regularly updates its underground facility maps to capture new or changed facilities. The maps are provided to USIC for use in locating Charter's underground facilities. Charter engages in regularly scheduled meetings with USIC to review locate performance and when necessary to discuss ways to improve performance.**

Respectfully submitted,



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