

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION OF KENTUCKY

IN THE MATTER OF:

ELECTRONIC INVESTIGATION INTO
COMPLIANCE WITH EXCAVATOR LOCATE
REQUESTS PURSUANT TO KRS 367.4909 AND
KRS 367.4917 (7)

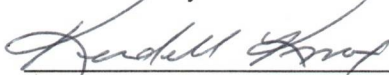
CASE NO. 2022-00363

RESPONSE

Powell's Valley Water District files this response to the Kentucky Public Service Commission Case Number 2022-00363. In response to Case Number 2022-00363, the District states as follows:

- A. Since January 1, 2022, Powell's Valley Water District has received 37 line locate requests during office hours. Of these 37 line locate requests, 33 were normal line locate requests and 4 were emergency line locate requests. This does not include contacts/calls made directly to the servicemen.
- B. Powell's Valley Water District had zero second requests for the same location
- C. Powell's Valley Water District responded to all line locate requests within the allotted time. The average response time for normal line locate requests is 1-2 business days. Response to emergency line locate requests is the same day.
- D. Since January 1, 2022, Powell's Valley Water District has made no agreement with an excavator to complete a line location request outside the statutory limits.
- E. All line locate requests are performed by Powell's Valley Water District.
- F. Powell's Valley Water District records line location requests on a work order book the day the request is made.
- G. Powell's Valley Water District's servicemen utilize multiple methods to help accurately locate lines. The servicemen may use maps, ask other employees, and/or probe or excavate the ground.
- H. To avoid/reduce inaccurate line locations, Powell's Valley Water District utilizes maps, discussions between the servicemen, probing, and/or excavating to help accurately locate lines.

Powell's Valley Water District



Kendell Knox, Superintendent

12-30-2022

Date