

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION)
INTO COMPLIANCE WITH)
EXCAVATOR LOCATE REQUESTS) CASE NO. 2022-00363
PURSUANT TO KRS 367.4909 AND)
KRS 367.4917(7))

RESPONSE OF
NORTH NELSON WATER DISTRICT
TO
COMMISSION'S NOVEMBER 16, 2022 ORDER

FILED: DECEMBER 29, 2022


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**RESPONSE OF NORTH NELSON WATER DISTRICT
TO COMMISSION’S NOVEMBER 16, 2022 ORDER**

Comes North Nelson Water District (“NNWD”) for its Response to
Commission’s November 16, 2022 Order, and states as shown on the following
pages.



Colin S. Cissell, General Manager
P.O. Box 25, Cox’s Creek, KY 40013
northnelsonwaterdistrict@yahoo.com

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**CERTIFICATION OF RESPONSE OF NORTH NELSON WATER
DISTRICT TO COMMISSION’S NOVEMBER 16, 2022 ORDER**

This is to certify that I have supervised the preparation of North Nelson Water District’s Responses to Commission’s November 16, 2022 Order. The response submitted on behalf of North Nelson Water District is true and accurate to the best of my knowledge, information, and belief formed after a reasonable inquiry.

Date: December 29, 2022



Colin S. Cissell, General Manager
North Nelson Water District

CERTIFICATE OF SERVICE

In accordance with the Commission's Order of July 22, 2021 in Case No. 2020-00085 (Electronic Emergency Docket Related to the Novel Coronavirus COVID-19), this is to certify that the electronic filing has been transmitted to the Commission on December 29, 2022; and that there are currently no parties in this proceeding that the Commission has excused from participation by electronic means.



Colin S. Cissell

NORTH NELSON WATER DISTRICT

CASE NO. 2022-00363

Response to Commission's November 16, 2022 Order

Question No. 2

Responding Witness: Colin S. Cissell, General Manager

- Q-2(a).** Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5);
- A-2(a).** Since January 1, 2022, North Nelson Water District ("NNWD") has received 208 locate requests. The current system of tracking the locate requests does not differentiate the requests by types of locate requests.
- Q-2(b).** Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5);
- A-2(b).** Since January 1, 2022, NNWD has received 30 second or subsequent requests.
- Q-2(c).** Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request;

A-2(c). NNWD average response time to locate request is 1 – 2 business days, depending on length of locate request. For example, a locate for someone digging one (1) hole can be completed much faster than a fiber optic installation in an entire subdivision.

Q-2(d). **Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5);**

A-2(d). 10

Q-2(e). **Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively;**

A-2(e). All locate requests have been performed by the utility's personnel.

Q-2(f). **State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022;**

A-2(f). Specific records or statistics are not kept referencing accurate versus inaccurate location of NNWD's infrastructure. However, our work orders indicate there were 15 service lines and 4 water mains that were compromised due to inaccurate information about our system.

Q-2(g). Explain the method used to determine whether an underground facility has been located accurately versus inaccurately; and

A-2(g). If no damage to water mains or services, then we assume that we have completed an accurate locate using our current resources. Often times, it is unknown whether locate was accurate. We base the success of locate on no damage.

Q-2(h). State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

A-2(h). NNWD has made investments in a GPS System, Tracer Wire and detailed mapping. Our biggest struggles are older infrastructure that has limited mapping. All new Infrastructure is locatable by GPS, Tracer Wire, Marking tape and mapping.