

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION OF KENTUCKY

IN THE MATTER OF:

ELECTRONIC INVESTIGATION INTO)
COMPLIANCE WITH EXCAVATOR LOCATE)
REQUESTS PURSUANT TO KRS 367.4909 AND)
KRS 367.4917 (7))

CASE NO. 2022-00363

RESPONSE

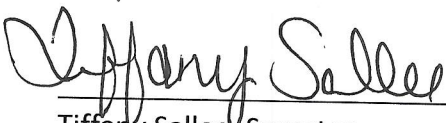
North McLean County Water District files this response to the Kentucky Public Service Commission Case Number 2022-00363. In response to Case Number 2022-00363, the District states as follows:

- a. Since January 1st, 2022, North McLean County Water District has received 390 locate requests. Of these 390 locate requests, 363 were for normal excavation locate requests and 27 was emergency locate requests.
- b. North McLean Water had zero subsequent request for the same location.
- c. Since January 1st, 2022, North McLean County Water District responded to all locates requests within the allotted time. The average response time for all locates requests is 1-2 days. The average response time for emergency locates is the same day.
- d. Since January 1st, 2022, there has been no need to reach an agreement with an excavator to complete a locate request outside the statutory limits.
- e. All locate requests are performed by North McLean County Water District. No third-party contractors.
- f. North McLean County Water District records locates on a work order each day a request is needed.

- g. The method used to determine whether an underground facility has been located accurately or inaccurately is to use multiple locate methods to locate the water lines.

- h. North McLean County Water District utilizes multiple methods to prevent inaccurately located lines. The district can use the ArcGIS Mapping system, hardcopy maps, tracer wire, probing the ground or excavation of the line in the ground. The district maintains an update to date map of its facilities. The district works with excavators, local and state officials as well as keeping customers informed of the importance of locating all utilities before they dig to prevent interruption of service.

North McLean County Water District

 11-28-2022
Tiffany Sallee, Secretary Date