

Lake Village Water Association, Inc.

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2. Each utility shall file within 45 days of the date of service of this Order the following information:

a. Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate request contained in KRS 367.4909(5);

Response: Since January 1, 2022, the Lake Village Water Association has received 434 locate requests. Of the locate the requests, 430 were Normal, 4 were Emergency, none were for Design Information, none were for Large Projects and none were in unmapped areas.

b. Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5);

Response: Since January 1, 2022, the Lake Village Water Association has not received any second or subsequent locate requests.

c. Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and average time it takes to respond to a locate request;

Response: Since January 1, 2022, the Lake Village Water Association has responded to locate request within the statutory window. Association staff will most often perform the locate request on the day it is received or the following day. Any emergency locate request will be performed immediately.

d. Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5);

Response: Since January 1, 2022, no agreements have been made with an excavator outside of the statutory time limit.

e. Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third party contractor, respectively;

Response: All locate requests are performed by Lake Village Water Association staff.

f. State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022;

Response: Since January 1, 2022, no records have been kept of accurate versus inaccurate locates.

g. Explain the method used to determine whether an underground facility has been located accurately versus inaccurately; and

Response: The Lake Village Water Association utilizes multiple procedures to ensure that infrastructure has been located as accurately as possible. The methods are described in the response to Question (h).

h. State whether policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

Response: The Lake Village Water Association utilizes mapping software, As-built plans, probing, tracer wire and excavation if necessary to accurately locate water main and service lines. The Association is member of KY811 and communicates the need to have utilities located prior to digging. The communication occurs with local utilities, contractors and customers when excavation is planned.