

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION)
INTO COMPLIANCE WITH)
EXCAVATOR LOCATE REQUESTS) CASE NO. 2022-00363
PURSUANT TO KRS 367.4909 AND)
KRS 367.4917(7))

RESPONSE OF
[NORTH SHELBY WATER COMPANY]
TO
COMMISSION'S NOVEMBER 16, 2022 ORDER

FILED: DECEMBER [26], 2022


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KRS 367.4917(7))

**RESPONSE OF [INSERT NAME OF UTILITY]
TO COMMISSION'S NOVEMBER 16, 2022 ORDER**

Comes [NORTH SHELBY WATER COMPANY] (“[NSWC]”) for its
Response to Commission’s November 16, 2022 Order, and states as shown on the
following pages.



[David Hedges General Manager]
[PO Box 97 Bagdad Ky 40003]
[pete@northshelbywater.com]

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**CERTIFICATION OF RESPONSE OF [NORTH SHLBY WATER CO.]
TO COMMISSION'S NOVEMBER 16, 2022 ORDER**

This is to certify that I have supervised the preparation of [NORTH SHELBY WATER CO.]’s Responses to Commission’s November 16, 2022 Order. The response submitted on behalf of [NORTH SHELBY WATER CO.] is true and accurate to the best of my knowledge, information, and belief formed after a reasonable inquiry.

Date: December [26], 2022



[David Hedges General Manager]
[NORTH SHELBY WATER CO.]

CERTIFICATE OF SERVICE

In accordance with the Commission's Order of July 22, 2021 in Case No. 2020-00085 (Electronic Emergency Docket Related to the Novel Coronavirus COVID-19), this is to certify that the electronic filing has been transmitted to the Commission on December [26], 2022; and that there are currently no parties in this proceeding that the Commission has excused from participation by electronic means.



[David Hedges]

[NORTH SHELBY WATER COMPANY]

CASE NO. 2022-00363

Response to Commission's November 16, 2022 Order

Question No. 2

Responding Witness: [North Shelby Water Co.]

Q-2(a). Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5);

A-2(a). Since January 1, 2022, [North Shelby Water Co.] (“[NSWC]”) has received [319] locate requests. The current system of tracking the locate requests does not differentiate the requests by types of locate requests.

Q-2(b). Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5);

A-2(b). Since January 1, 2022, [North Shelby Water Co.] has received [0] second or subsequent requests.

Q-2(c). Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request;

A-2(c). 319 all marked within the statutory window.

Q-2(d). Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5);

A-2(d). 0

Q-2(e). Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively;

A-2(e). All locate requests have been performed by the utility's personnel.

Q-2(f). State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022;

A-2(f). Specific records or statistics are not kept referencing accurate versus inaccurate location of [North Shelby Water Co.]'s infrastructure. However, our work orders indicate there were [0] service lines and [0] water mains that were compromised due to inaccurate information about our system.

Q-2(g). Explain the method used to determine whether an underground facility has been located accurately versus inaccurately; and

A-2(g). NI

- Q-2(h).** State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.
- A-2(h).** The service techs who perform the locates are also the ones who do the repairs to damaged water mains and service lines. This greatly reduces the number of inaccurate locates.