

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION OF KENTUCKY

IN THE MATTER OF:

ELECTRONIC INVESTIGATION INTO)	
COMPLIANCE WITH EXCAVATOR LOCATE)	CASE NO.
REQUESTS PURSUANT TO KRS 367.4909 AND)	2022-00363
KRS 367.4917(7))	

RESPONSE

West Shelby Water District, as a non-municipal utility, files this response to the Kentucky Public Service Commission Case Number 2022-00363. In response to case number 2022-00363, the District states as follows:

- a. Since January 1st, 2022, West Shelby Water District has received 2,133 locate requests from 811 Underground. Of these 2,133 locate requests, 2,114 were for normal excavation and 19 were for Emergency locates.
- b. West Shelby Water District will occasionally receive a subsequent request for the same location on normal excavation tickets. Records for those requests are not kept.
- c. Since January 1st, 2022, West Shelby Water District responded to and completed all locate requests within the allotted time per KRS 367.4909(5). Emergency locates are responded to on the same date as received. The fiber-to-the-premises locate requests are completed within two business days. The normal excavation locate requests are completed within one to two days of the date of request.
- d. Since January 1st, 2022, there has been no need to reach an agreement with an excavator or contractor to complete a locate request outside the statutory time limits.

- e. Since January 1st, 2022, all locate requests have been performed by West Shelby Water District. No third-party contractors have been used.
- f. Since January 1st, 2022, no records have been kept showing the number of underground facilities located accurately versus inaccurately. To my knowledge, there have been no underground facilities hit after a locate request.
- g. The method to determine whether an underground facility has been located accurately versus inaccurately is to use two of the locate methods defined below.
- h. To prevent inaccurately located lines, the District uses a combination of the following devices including ground penetrating radar, tracer wire, the probing method sounding/thumping of the pipe, or excavation of the line in the ground. All new lines are installed with a tracer wire. If a broken tracer wire is discovered, it is repaired as soon as possible. Additional tracer wire connections are added during new service connections and additions to the distribution system. The District maintains accurate maps of its facilities. The District maintains a positive presence with local utilities, contractors, and customers to portray the importance of accurately located facilities to minimize the impact on work and prevent interruption of service.

West Shelby Water District

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