

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

ELECTRONIC INVESTIGATION INTO)	
COMPLIANCE WITH EXCAVATOR LOCATE)	CASE NO.
REQUESTS PURSUANT TO KRS)	2022-00363
367.4909 AND KRS 367.4917(7))	

RESPONSE TO REQUEST FOR INFORMATION

Pursuant to the order issued by the Commission on November 16, 2022, submitted herein are the responses to the requested information filed by TDS Telecommunications LLC on behalf of its wholly-owned companies: Lewisport Telephone Company, Leslie County Telephone Company and Salem Telephone Company.

Respectfully Submitted,

LIEBMAN AND LIEBMAN

By: 

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RESPONSES

REQUEST 2a: Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

RESPONSE:

<u>TYPE OF LOCATE REQUEST</u>	<u>NUMBER RECEIVED</u>
Normal locates	1,141
Emergency locates	56
Design information request	12
Large project request	97
Unmapped or untonable facility request (Not a KY 811 Ticket Type)	
Fiber-to-the premises broadband deployment	0

REQUEST 2b: Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

RESPONSE:

<u>TYPE OF LOCATE REQUEST</u>	<u>NUMBER RECEIVED</u>
Normal locates	6
Emergency locates	0
Design information request	0
Large project request	1
Unmapped or untonable facility request (Not a KY 811 Ticket Type)	
Fiber-to-the premises broadband deployment	0

REQUEST NO. 2c: Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in

KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request.

RESPONSE:

<u>TYPE OF LOCATE REQUEST</u>	<u>AVERAGE RESPONSE TIME/DAYS</u>
Normal locates	1.68
Emergency locates	0.23
Design information request	4.24
Large project request	1.91
Unmapped or untonable facility request (Not a KY 811 Ticket Type)	
Fiber-to-the premises broadband deployment	N/A

REQUEST 2d: Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5).

RESPONSE:

<u>TYPE OF LOCATE REQUEST</u>	<u>NUMBER ICB AGREEMENTS</u>
Normal locates	42
Emergency locates	0
Design information request	0
Large project request	1
Unmapped or untonable facility request (Not a KY 811 Ticket Type)	
Fiber-to-the premises broadband deployment	0

REQUEST 2e: Since January 1, 2022, state whether locate requests have been performed by utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by utility personnel and third-party contractors, respectively.

RESPONSE: Locate requests are performed by a third-party contractor.

REQUEST 2f: State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022.

RESPONSE: Locate accuracy is generally only investigated when a facility damage occurs.

The data provided below reflects records and statistics of accuracy from damage investigations. Since January 1, 2022, one such investigation has determined an accurate locate and no such investigations has determined an inaccurate locate.

REQUEST 2g: Explain the method used to determine whether an underground facility has been located accurately versus inaccurately.

RESPONSE: To determine whether an underground facility has been located accurately, an on site investigation is performed using a hit kit, measurements and photos.

REQUEST 2h: State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

RESPONSE: The responding companies have regularly scheduled meetings with USIC to measure their performance and to discuss possible improvements in regard to the areas stated in the request.