

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
323852	Normal	Closed	11/20/2022 13:20	11/21/2022	21:34
323839	Normal	Closed	11/19/2022 12:05	11/21/2022	44:58:00
323827	Normal	Closed	11/19/2022 8:10	11/21/2022	53:48:00
323817	Normal	Closed	11/18/2022 16:40	11/21/2022	60:51:00
323816	Normal	Closed	11/18/2022 16:35		60:56:00
323781	Normal	Closed	11/18/2022 13:15	11/19/2022	25:10:00
323779	Normal	Closed	11/18/2022 12:55	11/19/2022	24:19:00
323769	Normal	Closed	11/18/2022 12:00	11/19/2022	20:24
323759	Normal	Closed	11/18/2022 11:10	11/21/2022	75:58:00
323755	Normal	Closed	11/18/2022 10:30	11/19/2022	21:41
323744	Normal	Closed	11/18/2022 9:55	11/19/2022	23:24
323733	Normal	Closed	11/18/2022 9:50	11/18/2022	3:47
323731	Normal	Closed	11/18/2022 9:30	11/18/2022	5:29
323729	Normal	Assigned	11/18/2022 9:05		0:00
323725	Normal	Closed	11/18/2022 8:35	11/18/2022	1:31
323713	Normal	Closed	11/18/2022 7:50	11/18/2022	0:05
323667	Normal	Closed	11/17/2022 15:25	11/18/2022	16:14
323665	Normal	Closed	11/17/2022 15:10	11/18/2022	17:29
323664	Normal	Closed	11/17/2022 15:10	11/18/2022	17:28
323656	Normal	Closed	11/17/2022 14:45	11/18/2022	23:52
323644	Normal	Assigned	11/17/2022 13:50		0:00
323639	Normal	Closed	11/17/2022 13:10	11/18/2022	19:10
323635	Normal	Closed	11/17/2022 12:55	11/18/2022	26:15:00
323632	Normal	Closed	11/17/2022 12:50	11/18/2022	26:40:00
323631	Normal	Closed	11/17/2022 12:45	11/18/2022	19:35
323623	Normal	Closed	11/17/2022 11:45	11/18/2022	21:20
323614	Normal	Closed	11/17/2022 11:10	11/18/2022	21:15
323612	Normal	Closed	11/17/2022 11:05	11/18/2022	22:24
323609	Normal	Closed	11/17/2022 11:00	11/18/2022	27:53:00
323584	Normal	Closed	11/17/2022 9:35	11/17/2022	4:16
323580	Normal	Closed	11/17/2022 9:20	11/17/2022	0:22
323574	Normal	Closed	11/17/2022 8:50	11/18/2022	24:40:00
323542	Normal	Closed	11/17/2022 6:55	11/18/2022	26:27:00
323541	Normal	Closed	11/17/2022 6:30	11/17/2022	3:14
323540	Normal	Closed	11/17/2022 6:30	11/17/2022	3:15
323531	Normal	Closed	11/16/2022 17:30	11/17/2022	19:09
323530	Normal	Closed	11/16/2022 17:25	11/21/2022	111:19:00
323529	Normal	Closed	11/16/2022 17:20	11/18/2022	41:26:00
323527	Normal	Closed	11/16/2022 17:15	11/18/2022	44:05:00
323515	Normal	Closed	11/16/2022 15:50	11/18/2022	39:00:00
323510	Normal	Closed	11/16/2022 15:25	11/17/2022	24:00:00
323497	Normal	Closed	11/16/2022 14:50	11/23/2022	161:15:00
323496	Normal	Closed	11/16/2022 14:50	11/23/2022	161:15:00
323495	Normal	Closed	11/16/2022 14:50	11/23/2022	161:04:00
323482	Normal	Closed	11/16/2022 14:20	11/23/2022	161:44:00
323481	Normal	Closed	11/16/2022 14:20	11/23/2022	161:44:00
323480	Normal	Closed	11/16/2022 14:20	11/23/2022	161:43:00
323479	Normal	Closed	11/16/2022 14:20	11/23/2022	161:43:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
323478	Normal	Closed	11/16/2022 14:20	11/23/2022	161:42:00
323477	Normal	Closed	11/16/2022 14:20	11/23/2022	161:42:00
323476	Normal	Closed	11/16/2022 14:20	11/23/2022	161:41:00
323475	Normal	Closed	11/16/2022 14:20	11/23/2022	161:41:00
323474	Normal	Closed	11/16/2022 14:20	11/23/2022	161:41:00
323468	Normal	Closed	11/16/2022 14:15	11/23/2022	161:45:00
323467	Normal	Closed	11/16/2022 14:15	11/23/2022	161:45:00
323466	Normal	Closed	11/16/2022 14:15	11/23/2022	161:45:00
323465	Normal	Closed	11/16/2022 14:15	11/23/2022	161:44:00
323463	Normal	Closed	11/16/2022 14:10	11/23/2022	161:49:00
323462	Normal	Closed	11/16/2022 14:10	11/23/2022	161:48:00
323461	Normal	Closed	11/16/2022 14:10	11/23/2022	161:49:00
323460	Normal	Closed	11/16/2022 14:10	11/23/2022	161:48:00
323458	Normal	Closed	11/16/2022 14:05	11/23/2022	161:52:00
323457	Normal	Closed	11/16/2022 14:05	11/23/2022	161:52:00
323456	Normal	Closed	11/16/2022 14:05	11/23/2022	161:52:00
323455	Normal	Closed	11/16/2022 14:05	11/23/2022	161:51:00
323454	Normal	Closed	11/16/2022 14:05	11/17/2022	18:10
323453	Normal	Closed	11/16/2022 14:05	11/18/2022	41:10:00
323452	Normal	Closed	11/16/2022 14:05	11/17/2022	18:12
323451	Normal	Closed	11/16/2022 14:05	11/23/2022	161:51:00
323450	Normal	Closed	11/16/2022 14:00	11/23/2022	161:56:00
323449	Normal	Closed	11/16/2022 14:00	11/23/2022	161:56:00
323448	Normal	Closed	11/16/2022 14:00	11/23/2022	161:55:00
323447	Normal	Closed	11/16/2022 13:50	11/17/2022	21:02
323446	Normal	Closed	11/16/2022 13:50	11/23/2022	162:05:00
323445	Normal	Closed	11/16/2022 13:50	11/23/2022	162:05:00
323442	Normal	Closed	11/16/2022 13:40	11/17/2022	18:35
323439	Normal	Closed	11/16/2022 13:30	11/18/2022	48:29:00
323430	Normal	Closed	11/16/2022 12:20	11/16/2022	2:06
323423	Normal	Assigned	11/16/2022 11:50		0:00
323422	Normal	Assigned	11/16/2022 11:50		0:00
323414	Normal	Closed	11/16/2022 11:00	11/16/2022	2:43
323413	Normal	Closed	11/16/2022 11:00	11/16/2022	2:43
323412	Normal	Closed	11/16/2022 10:35	11/16/2022	4:07
323405	Normal	Closed	11/16/2022 9:45	11/16/2022	4:40
323401	Normal	Closed	11/16/2022 9:30	11/16/2022	5:59
323376	Normal	Closed	11/16/2022 7:20	11/17/2022	25:45:00
323375	Normal	Closed	11/16/2022 7:15	11/18/2022	55:09:00
323374	Normal	Closed	11/16/2022 7:15	11/17/2022	29:57:00
323372	Normal	Closed	11/16/2022 7:10	11/17/2022	25:56:00
323371	Normal	Closed	11/16/2022 7:10	11/18/2022	55:30:00
323370	Normal	Closed	11/16/2022 7:05	11/16/2022	0:58
323366	Normal	Closed	11/16/2022 6:25	11/18/2022	52:56:00
323353	Normal	Closed	11/15/2022 17:15	11/16/2022	18:19
323352	Normal	Closed	11/15/2022 17:15	11/16/2022	18:03
323346	Normal	Assigned	11/15/2022 16:15		0:00
323335	Normal	Closed	11/15/2022 15:00	11/16/2022	25:23:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
323328	Normal	Assigned	11/15/2022 14:20		0:00
323314	Normal	Closed	11/15/2022 13:10	11/17/2022	45:22:00
323313	Normal	Closed	11/15/2022 13:10	11/16/2022	27:13:00
323312	Normal	Closed	11/15/2022 13:00	11/17/2022	45:19:00
323289	Normal	Closed	11/15/2022 11:15	11/16/2022	29:07:00
323279	Normal	Closed	11/15/2022 10:30	11/16/2022	29:52:00
323249	Normal	Closed	11/15/2022 8:10	11/16/2022	32:14:00
323227	Normal	Closed	11/15/2022 7:35	11/15/2022	6:19
323187	Normal	Closed	11/14/2022 20:05	11/16/2022	44:19:00
323186	Normal	Closed	11/14/2022 20:05	11/16/2022	44:19:00
323185	Normal	Closed	11/14/2022 20:00	11/17/2022	66:52:00
323184	Normal	Assigned	11/14/2022 19:15		0:00
323167	Normal	Closed	11/14/2022 16:45	11/15/2022	16:52
323155	Normal	Closed	11/14/2022 16:25	11/15/2022	19:30
323147	Normal	Closed	11/14/2022 15:55	11/15/2022	17:16
323136	Normal	Closed	11/14/2022 15:01	11/15/2022	22:51
323107	Normal	Closed	11/14/2022 14:26	11/16/2022	47:33:00
323102	Normal	Closed	11/14/2022 13:55	11/15/2022	23:03
323100	Normal	Closed	11/14/2022 13:46	11/16/2022	47:24:00
323099	Normal	Closed	11/14/2022 13:45	11/16/2022	47:14:00
323090	Normal	Closed	11/14/2022 12:55	11/16/2022	49:22:00
323074	Normal	Assigned	11/14/2022 11:21		0:00
323072	Normal	Closed	11/14/2022 10:55	11/15/2022	21:48
323067	Normal	Closed	11/14/2022 10:30	11/14/2022	3:59
323064	Normal	Closed	11/14/2022 10:20	11/15/2022	29:15:00
323015	Normal	Closed	11/14/2022 9:06	11/14/2022	4:33
323009	Normal	Closed	11/14/2022 8:56	11/14/2022	1:52
322974	Normal	Closed	11/14/2022 7:55	11/15/2022	29:58:00
322971	Normal	Closed	11/14/2022 7:25	11/15/2022	32:36:00
322966	Normal	Closed	11/14/2022 4:35	11/14/2022	11:13
322923	Normal	Closed	11/11/2022 17:35	11/15/2022	87:05:00
322922	Normal	Closed	11/11/2022 15:45	11/15/2022	88:41:00
322917	Normal	Closed	11/11/2022 14:55	11/14/2022	71:17:00
322911	Normal	Closed	11/11/2022 13:40	11/15/2022	94:20:00
322900	Normal	Closed	11/11/2022 12:05	11/15/2022	98:43:00
322899	Normal	Closed	11/11/2022 12:05	11/14/2022	67:45:00
322877	Normal	Closed	11/11/2022 9:10	11/14/2022	75:26:00
322861	Normal	Closed	11/11/2022 8:30	11/14/2022	76:44:00
322849	Normal	Assigned	11/10/2022 16:50		0:00
322838	Normal	Closed	11/10/2022 15:30	11/14/2022	88:25:00
322836	Normal	Closed	11/10/2022 15:25	11/10/2022	1:24
322833	Normal	Closed	11/10/2022 14:55	11/14/2022	89:39:00
322829	Normal	Closed	11/10/2022 14:25	11/11/2022	17:26
322828	Normal	Closed	11/10/2022 14:25	11/11/2022	17:26
322826	Normal	Closed	11/10/2022 14:05	11/14/2022	91:45:00
322825	Normal	Closed	11/10/2022 14:05	11/14/2022	91:49:00
322822	Normal	Closed	11/10/2022 13:50	11/11/2022	21:39
322783	Normal	Closed	11/10/2022 11:45	11/14/2022	93:21:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
322781	Normal	Closed	11/10/2022 11:35	11/14/2022	96:03:00
322780	Normal	Closed	11/10/2022 11:35	11/10/2022	1:17
322778	Normal	Closed	11/10/2022 11:30	11/14/2022	27:05:00
322776	Normal	Closed	11/10/2022 11:10	11/14/2022	25:29:00
322771	Normal	Assigned	11/10/2022 10:50		0:00
322767	Normal	Closed	11/10/2022 10:40	11/10/2022	4:52
322732	Normal	Closed	11/10/2022 9:05	11/10/2022	0:53
322688	Normal	Closed	11/9/2022 16:35	11/10/2022	20:08
322686	Normal	Closed	11/9/2022 16:30	11/10/2022	19:54
322670	Normal	Closed	11/9/2022 15:30	11/10/2022	20:06
322663	Normal	Closed	11/9/2022 14:55	11/10/2022	19:35
322657	Normal	Closed	11/9/2022 14:20	11/10/2022	1:40
322640	Normal	Closed	11/9/2022 13:15	11/10/2022	22:35
322622	Normal	Closed	11/9/2022 11:20	11/9/2022	0:04
322620	Normal	Closed	11/9/2022 11:05	11/10/2022	21:33
322616	Normal	Closed	11/9/2022 10:35	11/9/2022	5:28
322598	Normal	Closed	11/9/2022 9:31	11/10/2022	1:07
322584	Normal	Closed	11/9/2022 8:45	11/10/2022	27:55:00
322583	Normal	Closed	11/9/2022 8:45	11/10/2022	27:43:00
322580	Normal	Closed	11/9/2022 8:40	11/10/2022	29:20:00
322569	Normal	Closed	11/9/2022 7:40	11/9/2022	7:38
322567	Normal	Closed	11/9/2022 7:35	11/9/2022	7:43
322565	Normal	Closed	11/9/2022 7:20	11/9/2022	1:34
322563	Normal	Closed	11/9/2022 7:15	11/14/2022	121:13:00
322553	Normal	Closed	11/8/2022 22:10	11/9/2022	10:00
322552	Normal	Closed	11/8/2022 21:40	11/9/2022	14:53
322548	Normal	Closed	11/8/2022 19:05	11/9/2022	17:29
322544	Normal	Closed	11/8/2022 16:35	11/9/2022	15:42
322543	Normal	Closed	11/8/2022 16:30	11/9/2022	17:27
322541	Normal	Closed	11/8/2022 16:25	11/10/2022	45:09:00
322527	Normal	Closed	11/8/2022 16:10	11/9/2022	19:20
322526	Normal	Closed	11/8/2022 16:05	11/9/2022	18:24
322507	Normal	Closed	11/8/2022 15:15	11/9/2022	20:22
322504	Normal	Closed	11/8/2022 15:05	11/10/2022	44:45:00
322496	Normal	Closed	11/8/2022 14:50	11/10/2022	44:55:00
322490	Normal	Closed	11/8/2022 14:40	11/9/2022	22:29
322480	Normal	Closed	11/8/2022 14:05	11/9/2022	20:44
322475	Normal	Closed	11/8/2022 13:45	11/9/2022	20:24
322473	Normal	Closed	11/8/2022 13:25	11/9/2022	21:32
322471	Normal	Closed	11/8/2022 13:20	11/9/2022	19:06
322469	Normal	Closed	11/8/2022 13:00	11/9/2022	21:10
322462	Normal	Closed	11/8/2022 12:25	11/9/2022	20:10
322461	Normal	Closed	11/8/2022 12:25	11/10/2022	47:19:00
322458	Normal	Closed	11/8/2022 12:15	11/9/2022	21:56
322451	Normal	Closed	11/8/2022 11:50	11/9/2022	22:47
322442	Normal	Closed	11/8/2022 11:25	11/9/2022	21:55
322440	Normal	Closed	11/8/2022 11:20	11/9/2022	22:26
322426	Normal	Void	11/8/2022 10:30		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
322425	Normal	Void	11/8/2022 10:30		0:00
322424	Normal	Void	11/8/2022 10:30		0:00
322423	Normal	Void	11/8/2022 10:30		0:00
322422	Normal	Void	11/8/2022 10:30		0:00
322421	Normal	Void	11/8/2022 10:30		0:00
322420	Normal	Closed	11/8/2022 10:30	11/9/2022	24:41:00
322419	Normal	Void	11/8/2022 10:30		0:00
322418	Normal	Void	11/8/2022 10:30		0:00
322417	Normal	Void	11/8/2022 10:30		0:00
322416	Normal	Closed	11/8/2022 10:30	11/10/2022	52:07:00
322415	Normal	Void	11/8/2022 10:30		0:00
322414	Normal	Void	11/8/2022 10:30		0:00
322413	Normal	Void	11/8/2022 10:30		0:00
322405	Normal	Assigned	11/8/2022 9:55		0:00
322378	Normal	Assigned	11/8/2022 7:50		0:00
322367	Normal	Assigned	11/8/2022 7:10		0:00
322360	Normal	Closed	11/7/2022 20:00	11/8/2022	19:15
322355	Normal	Assigned	11/7/2022 17:55		0:00
322354	Normal	Closed	11/7/2022 17:50	11/8/2022	21:37
322353	Normal	Closed	11/7/2022 17:45	11/8/2022	17:04
322314	Normal	Closed	11/7/2022 15:00	11/7/2022	0:10
322309	Normal	Closed	11/7/2022 14:40	11/8/2022	19:46
322308	Normal	Closed	11/7/2022 14:40	11/8/2022	17:37
322305	Normal	Assigned	11/7/2022 14:35		0:00
322301	Normal	Closed	11/7/2022 14:25	11/8/2022	22:27
322287	Normal	Closed	11/7/2022 13:55	11/8/2022	17:42
322286	Normal	Closed	11/7/2022 13:55	11/8/2022	17:42
322277	Normal	Closed	11/7/2022 13:20	11/7/2022	4:54
322272	Normal	Assigned	11/7/2022 13:05		0:00
322270	Normal	Closed	11/7/2022 12:55	11/8/2022	23:58
322269	Normal	Closed	11/7/2022 12:55	11/7/2022	1:42
322256	Normal	Closed	11/7/2022 11:15	11/7/2022	3:01
322247	Normal	Closed	11/7/2022 10:50	11/7/2022	4:11
322246	Normal	Closed	11/7/2022 10:50	11/7/2022	3:26
322245	Normal	Closed	11/7/2022 10:50	11/7/2022	4:39
322244	Normal	Closed	11/7/2022 10:50	11/8/2022	4:54
322235	Normal	Closed	11/7/2022 10:30	11/9/2022	50:27:00
322234	Normal	Closed	11/7/2022 10:30	11/7/2022	1:16
322233	Normal	Closed	11/7/2022 10:30	11/8/2022	29:00:00
322208	Normal	Closed	11/7/2022 9:15	11/7/2022	1:48
322207	Normal	Assigned	11/7/2022 9:10		0:00
322206	Normal	Closed	11/7/2022 9:10	11/8/2022	25:26:00
322200	Normal	Closed	11/7/2022 8:45	11/7/2022	2:48
322199	Normal	Closed	11/7/2022 8:45	11/7/2022	6:00
322196	Normal	Assigned	11/7/2022 8:40		0:00
322189	Normal	Closed	11/7/2022 8:15	11/8/2022	25:36:00
322188	Normal	Closed	11/7/2022 8:15	11/7/2022	5:08
322183	Normal	Closed	11/7/2022 8:10	11/8/2022	25:19:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
322182	Normal	Closed	11/7/2022 8:10	11/7/2022	0:46
322166	Normal	Closed	11/6/2022 21:15	11/14/2022	179:13:00
322158	Normal	Closed	11/6/2022 17:15	11/8/2022	44:15:00
322157	Normal	Closed	11/6/2022 15:35	11/7/2022	22:40
322119	Normal	Closed	11/4/2022 20:50	11/7/2022	61:09:00
322117	Normal	Closed	11/4/2022 18:20	11/7/2022	63:52:00
322100	Normal	Closed	11/4/2022 17:05	11/7/2022	64:46:00
322092	Normal	Closed	11/4/2022 16:00	11/7/2022	69:24:00
322074	Normal	Closed	11/4/2022 14:00	11/5/2022	24:27:00
322073	Normal	Closed	11/4/2022 13:55	11/14/2022	234:32:00
322061	Normal	Closed	11/4/2022 12:55	11/4/2022	1:49
322059	Normal	Closed	11/4/2022 12:30	11/8/2022	95:45:00
322057	Normal	Closed	11/4/2022 12:20	11/7/2022	72:15:00
322045	Normal	Closed	11/4/2022 11:45	11/7/2022	71:02:00
322032	Normal	Closed	11/4/2022 10:45	11/7/2022	72:48:00
322029	Normal	Closed	11/4/2022 10:35	11/4/2022	5:08
322023	Normal	Closed	11/4/2022 9:55	11/7/2022	75:16:00
322011	Normal	Closed	11/4/2022 8:40	11/7/2022	4:19
321997	Normal	Closed	11/4/2022 7:40	11/14/2022	240:47:00
321983	Normal	Closed	11/3/2022 16:35	11/4/2022	15:59
321981	Normal	Closed	11/3/2022 16:25	11/7/2022	93:53:00
321959	Normal	Closed	11/3/2022 15:40	11/7/2022	91:09:00
321957	Normal	Closed	11/3/2022 15:30	11/7/2022	96:02:00
321953	Normal	Closed	11/3/2022 15:25	11/7/2022	95:54:00
321952	Normal	Closed	11/3/2022 15:25	11/4/2022	19:38
321948	Normal	Closed	11/3/2022 14:55	11/4/2022	22:33
321947	Normal	Closed	11/3/2022 14:50	11/7/2022	23:53
321946	Normal	Closed	11/3/2022 14:45	11/3/2022	0:54
321942	Normal	Closed	11/3/2022 14:20	11/4/2022	17:20
321941	Normal	Closed	11/3/2022 14:20	11/4/2022	22:36
321940	Normal	Closed	11/3/2022 14:15	11/4/2022	23:04
321938	Normal	Closed	11/3/2022 14:10	11/4/2022	23:09
321926	Normal	Closed	11/3/2022 13:30	11/7/2022	98:36:00
321922	Normal	Closed	11/3/2022 13:15	11/7/2022	98:58:00
321921	Normal	Closed	11/3/2022 13:15	11/7/2022	98:57:00
321918	Normal	Closed	11/3/2022 12:55	11/3/2022	1:42
321910	Normal	Closed	11/3/2022 12:10	11/7/2022	98:36:00
321901	Normal	Closed	11/3/2022 11:40	11/4/2022	27:24:00
321894	Normal	Closed	11/3/2022 11:15	11/3/2022	1:05
321892	Normal	Closed	11/3/2022 11:10	11/3/2022	2:34
321891	Normal	Closed	11/3/2022 11:10	11/3/2022	2:34
321890	Normal	Closed	11/3/2022 11:10	11/3/2022	1:23
321889	Normal	Closed	11/3/2022 11:10	11/8/2022	124:51:00
321883	Normal	Closed	11/3/2022 10:30	11/4/2022	27:56:00
321882	Normal	Closed	11/3/2022 10:25	11/17/2022	339:52:00
321878	Normal	Closed	11/3/2022 10:10	11/3/2022	2:50
321876	Normal	Closed	11/3/2022 10:00	11/4/2022	26:38:00
321875	Normal	Closed	11/3/2022 9:55	11/7/2022	96:33:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
321854	Normal	Closed	11/3/2022 8:25	11/4/2022	27:13:00
321821	Normal	Closed	11/2/2022 19:50	11/4/2022	41:54:00
321816	Normal	Closed	11/2/2022 17:30	11/3/2022	15:00
321808	Normal	Closed	11/2/2022 16:45	11/3/2022	15:44
321791	Normal	Closed	11/2/2022 16:10	11/3/2022	17:14
321790	Normal	Closed	11/2/2022 16:10	11/3/2022	22:24
321788	Normal	Closed	11/2/2022 15:55	11/3/2022	16:43
321786	Normal	Closed	11/2/2022 15:50	11/3/2022	21:24
321771	Normal	Closed	11/2/2022 14:20	11/3/2022	17:34
321770	Normal	Closed	11/2/2022 14:10	11/4/2022	47:16:00
321768	Normal	Closed	11/2/2022 13:55	11/3/2022	18:15
321767	Normal	Closed	11/2/2022 13:45	11/3/2022	0:50
321765	Normal	Closed	11/2/2022 13:40	11/3/2022	25:39:00
321764	Normal	Closed	11/2/2022 13:40	11/3/2022	24:11:00
321763	Normal	Closed	11/2/2022 13:40	11/3/2022	0:55
321728	Normal	Closed	11/2/2022 11:40	11/3/2022	3:19
321725	Normal	Closed	11/2/2022 11:00	11/3/2022	3:01
321715	Normal	Closed	11/2/2022 10:15	11/3/2022	4:34
321707	Normal	Closed	11/2/2022 9:25	11/3/2022	4:12
321702	Normal	Closed	11/2/2022 9:00	11/3/2022	23:09
321686	Normal	Closed	11/2/2022 8:00	11/3/2022	5:30
321684	Normal	Closed	11/2/2022 7:55	11/3/2022	5:58
321674	Normal	Closed	11/2/2022 6:50	11/14/2022	289:36:00
321673	Normal	Closed	11/2/2022 6:50	11/18/2022	383:18:00
321663	Normal	Closed	11/1/2022 17:15	11/3/2022	18:16
321661	Normal	Closed	11/1/2022 16:45	11/3/2022	15:03
321630	Normal	Closed	11/1/2022 14:50	11/3/2022	17:14
321614	Normal	Closed	11/1/2022 13:55	11/3/2022	1:06
321607	Normal	Closed	11/1/2022 13:20	11/3/2022	19:44
321601	Normal	Closed	11/1/2022 12:55	11/3/2022	24:23:00
321595	Normal	Closed	11/1/2022 12:35	11/3/2022	24:44:00
321588	Normal	Closed	11/1/2022 12:00	11/3/2022	22:13
321565	Normal	Closed	11/1/2022 10:40	11/3/2022	24:43:00
321555	Normal	Closed	11/1/2022 9:45	11/3/2022	5:29
321522	Normal	Closed	11/1/2022 8:10	11/3/2022	0:56
321517	Normal	Closed	11/1/2022 8:05	11/3/2022	26:09:00
321498	Normal	Closed	11/1/2022 7:45	11/2/2022	33:15:00
321494	Normal	Closed	11/1/2022 7:35	11/3/2022	27:48:00
321493	Normal	Closed	11/1/2022 7:25	11/3/2022	2:52
321492	Normal	Closed	11/1/2022 7:25	11/3/2022	27:30:00
321490	Normal	Closed	11/1/2022 7:20	11/3/2022	26:47:00
321489	Normal	Closed	11/1/2022 7:20	11/3/2022	26:37:00
321488	Normal	Closed	11/1/2022 7:10	11/3/2022	2:06
321485	Normal	Closed	11/1/2022 6:05	11/3/2022	7:17
321477	Normal	Closed	10/31/2022 16:55	11/3/2022	20:48
321474	Normal	Closed	10/31/2022 16:50	11/3/2022	20:52
321470	Normal	Closed	10/31/2022 16:40	11/3/2022	17:41
321469	Normal	Closed	10/31/2022 16:35	11/3/2022	18:45

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
321466	Normal	Closed	10/31/2022 16:15	11/3/2022	21:28
321407	Normal	Closed	10/31/2022 14:20	11/3/2022	21:32
321368	Normal	Closed	10/31/2022 13:10	11/3/2022	0:47
321367	Normal	Closed	10/31/2022 13:05	11/3/2022	19:20
321361	Normal	Closed	10/31/2022 12:30	11/3/2022	2:21
321356	Normal	Closed	10/31/2022 12:00	11/3/2022	22:23
321350	Normal	Closed	10/31/2022 11:35	11/3/2022	20:48
321349	Normal	Closed	10/31/2022 11:30	11/3/2022	20:52
321348	Normal	Closed	10/31/2022 11:30	11/1/2022	2:25
321188	Normal	Closed	10/31/2022 8:10	11/1/2022	23:44
321183	Normal	Assigned	10/31/2022 7:55		0:00
321161	Normal	Closed	10/31/2022 6:40	11/3/2022	4:37
321160	Normal	Closed	10/31/2022 6:35	11/3/2022	5:04
321159	Normal	Closed	10/31/2022 6:25	11/3/2022	3:04
321157	Normal	Closed	10/31/2022 6:20	11/3/2022	4:03
321156	Normal	Closed	10/31/2022 5:55	11/3/2022	3:47
321154	Normal	Closed	10/30/2022 17:00	11/1/2022	22:56
321138	Normal	Closed	10/29/2022 10:50	11/3/2022	49:17:00
321120	Normal	Closed	10/29/2022 7:40	11/3/2022	78:46:00
321118	Normal	Assigned	10/28/2022 18:45		0:00
321103	Normal	Closed	10/28/2022 15:25	11/3/2022	66:48:00
321100	Normal	Closed	10/28/2022 15:20	11/3/2022	70:36:00
321095	Normal	Closed	10/28/2022 15:10	11/3/2022	67:06:00
321091	Normal	Closed	10/28/2022 14:55	11/3/2022	69:21:00
321087	Normal	Closed	10/28/2022 14:40	10/31/2022	65:07:00
321079	Normal	Closed	10/28/2022 14:25	11/3/2022	72:23:00
321076	Normal	Closed	10/28/2022 14:10	11/3/2022	19:06
321075	Normal	Closed	10/28/2022 14:10	11/1/2022	89:43:00
321059	Normal	Closed	10/28/2022 12:40	11/3/2022	22:25
321057	Normal	Closed	10/28/2022 12:30	11/3/2022	26:47:00
321056	Normal	Closed	10/28/2022 12:25	11/3/2022	26:52:00
321055	Normal	Closed	10/28/2022 12:25	11/1/2022	26:50:00
321027	Normal	Closed	10/28/2022 10:30	11/1/2022	69:55:00
321024	Normal	Closed	10/28/2022 10:05	10/31/2022	75:37:00
321023	Normal	Closed	10/28/2022 10:05	10/31/2022	75:37:00
321006	Normal	Closed	10/28/2022 8:50	11/3/2022	77:34:00
321005	Normal	Closed	10/28/2022 8:50	10/28/2022	2:09
321003	Normal	Closed	10/28/2022 8:45	11/3/2022	24:45:00
320997	Normal	Closed	10/28/2022 8:20	11/3/2022	79:29:00
320992	Normal	Closed	10/28/2022 8:10	11/3/2022	79:03:00
320980	Normal	Closed	10/28/2022 7:50	11/3/2022	76:33:00
320979	Normal	Closed	10/28/2022 7:50	11/3/2022	8:26
320977	Normal	Closed	10/28/2022 7:45	11/3/2022	79:29:00
320976	Normal	Closed	10/28/2022 7:45	11/3/2022	2:54
320974	Normal	Closed	10/28/2022 7:35	11/3/2022	7:59
320967	Normal	Closed	10/27/2022 18:35	11/2/2022	21:18
320956	Normal	Closed	10/27/2022 16:30	11/3/2022	15:41
320934	Normal	Closed	10/27/2022 16:00	11/3/2022	24:13:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
320930	Normal	Closed	10/27/2022 15:35	11/3/2022	141:53:00
320925	Normal	Closed	10/27/2022 15:10	10/29/2022	40:58:00
320924	Normal	Closed	10/27/2022 15:10	11/3/2022	40:57:00
320916	Normal	Closed	10/27/2022 14:35	11/3/2022	41:44:00
320911	Normal	Closed	10/27/2022 14:35	10/29/2022	41:45:00
320909	Normal	Closed	10/27/2022 14:30	10/29/2022	41:49:00
320907	Normal	Closed	10/27/2022 14:30	11/3/2022	163:07:00
320905	Normal	Closed	10/27/2022 14:25	10/27/2022	0:59
320904	Normal	Closed	10/27/2022 14:25	11/3/2022	0:59
320884	Normal	Closed	10/27/2022 13:25	10/28/2022	19:42
320879	Normal	Closed	10/27/2022 13:15	11/2/2022	144:13:00
320878	Normal	Closed	10/27/2022 13:15	10/28/2022	18:53
320852	Normal	Closed	10/27/2022 11:40	10/29/2022	46:22:00
320850	Normal	Closed	10/27/2022 11:35	11/3/2022	4:51
320849	Normal	Closed	10/27/2022 11:35	10/27/2022	2:23
320848	Normal	Closed	10/27/2022 11:30	11/3/2022	2:28
320837	Normal	Closed	10/27/2022 11:00	10/27/2022	0:44
320824	Normal	Closed	10/27/2022 10:35	10/28/2022	29:15:00
320819	Normal	Assigned	10/27/2022 10:25		189:17:00
320811	Normal	Closed	10/27/2022 9:55		0:16
320802	Normal	Closed	10/27/2022 9:25	11/2/2022	144:00:00
320799	Normal	Closed	10/27/2022 9:15	10/27/2022	1:38
320797	Normal	Closed	10/27/2022 9:05	10/27/2022	0:49
320787	Normal	Closed	10/27/2022 8:25	10/27/2022	0:44
320785	Normal	Closed	10/27/2022 8:20	10/28/2022	27:04:00
320774	Normal	Closed	10/27/2022 7:40	10/27/2022	4:23
320773	Normal	Closed	10/27/2022 7:40	10/27/2022	4:22
320770	Normal	Closed	10/27/2022 7:25	10/29/2022	51:12:00
320761	Normal	Closed	10/27/2022 5:30	10/27/2022	2:25
320751	Normal	Closed	10/26/2022 21:05	10/27/2022	16:40
320750	Normal	Closed	10/26/2022 20:55	11/1/2022	13:27
320746	Normal	Closed	10/26/2022 18:10	10/27/2022	14:26
320742	Normal	Assigned	10/26/2022 17:50		0:00
320728	Normal	Closed	10/26/2022 16:15	10/27/2022	19:47
320719	Normal	Closed	10/26/2022 15:45	10/29/2022	64:22:00
320718	Normal	Closed	10/26/2022 15:45	10/27/2022	18:45
320709	Normal	Closed	10/26/2022 14:55	10/28/2022	41:42:00
320708	Normal	Closed	10/26/2022 14:35	11/14/2022	449:50:00
320707	Normal	Closed	10/26/2022 14:35	10/26/2022	2:07
320703	Normal	Closed	10/26/2022 14:25	10/27/2022	21:36
320702	Normal	Closed	10/26/2022 14:20	10/27/2022	20:49
320699	Normal	Closed	10/26/2022 14:10	10/26/2022	0:01
320692	Normal	Closed	10/26/2022 14:00	10/27/2022	19:32
320674	Normal	Closed	10/26/2022 13:20	10/27/2022	19:28
320668	Normal	Assigned	10/26/2022 13:05		0:00
320664	Normal	Closed	10/26/2022 12:30	10/26/2022	2:28
320656	Normal	Closed	10/26/2022 12:00	10/26/2022	2:13
320651	Normal	Closed	10/26/2022 11:45	10/26/2022	2:14

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
320648	Normal	Closed	10/26/2022 11:25	10/26/2022	3:53
320647	Normal	Closed	10/26/2022 11:20	10/26/2022	3:58
320636	Normal	Closed	10/26/2022 10:30	10/27/2022	22:04
320635	Normal	Closed	10/26/2022 10:30	10/26/2022	3:56
320604	Normal	Closed	10/26/2022 9:10	10/26/2022	2:42
320597	Normal	Closed	10/26/2022 8:40	10/27/2022	29:27:00
320587	Normal	Closed	10/26/2022 7:20	10/26/2022	2:43
320579	Normal	Closed	10/25/2022 19:15	10/26/2022	13:34
320554	Normal	Closed	10/25/2022 16:05	10/27/2022	44:39:00
320552	Normal	Closed	10/25/2022 15:55	10/26/2022	16:19
320548	Normal	Closed	10/25/2022 15:25	10/27/2022	43:44:00
320540	Normal	Closed	10/25/2022 15:00	10/26/2022	17:11
320519	Normal	Closed	10/25/2022 13:55	10/26/2022	24:01:00
320516	Normal	Closed	10/25/2022 13:50	10/25/2022	1:24
320504	Normal	Closed	10/25/2022 13:05	10/25/2022	2:14
320471	Normal	Closed	10/25/2022 10:50	10/26/2022	28:27:00
320457	Normal	Closed	10/25/2022 9:50	10/25/2022	1:17
320447	Normal	Closed	10/25/2022 9:25	10/25/2022	1:06
320445	Normal	Closed	10/25/2022 9:10	10/25/2022	2:56
320432	Normal	Closed	10/25/2022 8:00	10/25/2022	1:46
320400	Normal	Closed	10/24/2022 21:30	10/25/2022	17:04
320398	Normal	Closed	10/24/2022 17:35	10/25/2022	20:48
320366	Normal	Closed	10/24/2022 14:30	10/25/2022	18:17
320359	Normal	Assigned	10/24/2022 14:05		0:00
320352	Normal	Closed	10/24/2022 13:30	10/25/2022	20:44
320349	Normal	Closed	10/24/2022 13:25	10/25/2022	25:09:00
320340	Normal	Closed	10/24/2022 13:05	10/24/2022	0:15
320328	Normal	Closed	10/24/2022 12:35	10/24/2022	1:03
320304	Normal	Closed	10/24/2022 11:05	10/24/2022	3:16
320303	Normal	Closed	10/24/2022 11:05	10/24/2022	3:04
320301	Normal	Closed	10/24/2022 11:05	10/24/2022	2:43
320293	Normal	Closed	10/24/2022 10:45	10/24/2022	3:44
320247	Normal	Closed	10/24/2022 8:50	10/25/2022	24:00:00
320221	Normal	Closed	10/24/2022 8:20	10/24/2022	1:01
320214	Normal	Closed	10/24/2022 8:00	10/24/2022	6:41
320211	Normal	Closed	10/24/2022 7:55	10/24/2022	5:13
320206	Normal	Closed	10/24/2022 7:40		0:03
320204	Normal	Closed	10/24/2022 7:35	10/24/2022	4:00
320201	Normal	Closed	10/24/2022 7:30	10/28/2022	96:19:00
320191	Normal	Closed	10/24/2022 6:40	10/24/2022	4:55
320171	Normal	Closed	10/23/2022 13:50		15:45
320167	Normal	Assigned	10/22/2022 15:35		0:00
320165	Normal	Closed	10/22/2022 15:20	10/24/2022	45:23:00
320161	Normal	Closed	10/22/2022 12:40	10/25/2022	69:38:00
320160	Normal	Closed	10/22/2022 12:30	10/24/2022	47:43:00
320159	Normal	Closed	10/22/2022 12:30	10/24/2022	45:19:00
320155	Normal	Assigned	10/22/2022 11:10		0:00
320154	Normal	Closed	10/22/2022 11:05	10/25/2022	68:28:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
320130	Normal	Closed	10/21/2022 16:40	10/24/2022	66:50:00
320128	Normal	Assigned	10/21/2022 16:35		0:00
320113	Normal	Closed	10/21/2022 14:45	10/24/2022	67:38:00
320109	Normal	Closed	10/21/2022 13:55	10/24/2022	66:49:00
320103	Normal	Assigned	10/21/2022 12:40		0:00
320096	Normal	Closed	10/21/2022 12:05	10/24/2022	69:44:00
320089	Normal	Closed	10/21/2022 11:15	11/2/2022	290:09:00
320088	Normal	Closed	10/21/2022 11:00	10/21/2022	5:21
320087	Normal	Closed	10/21/2022 10:55	10/24/2022	72:54:00
320079	Normal	Closed	10/21/2022 10:25	10/21/2022	5:17
320071	Normal	Closed	10/21/2022 9:50	10/21/2022	3:15
320065	Normal	Closed	10/21/2022 9:35	10/27/2022	151:05:00
320060	Normal	Closed	10/21/2022 9:10	10/21/2022	4:19
320059	Normal	Closed	10/21/2022 8:50	10/24/2022	75:05:00
320058	Normal	Closed	10/21/2022 8:50	10/24/2022	74:27:00
320057	Normal	Closed	10/21/2022 8:50	10/24/2022	74:27:00
320056	Normal	Closed	10/21/2022 8:50	10/21/2022	7:02
320055	Normal	Closed	10/21/2022 8:50	10/21/2022	6:58
320054	Normal	Closed	10/21/2022 8:45	10/24/2022	74:27:00
320053	Normal	Closed	10/21/2022 8:45	10/24/2022	74:08:00
320052	Normal	Closed	10/21/2022 8:45	10/24/2022	74:28:00
320051	Normal	Closed	10/21/2022 8:45	10/21/2022	6:30
320050	Normal	Closed	10/21/2022 8:40	10/24/2022	74:34:00
320049	Normal	Closed	10/21/2022 8:40	10/24/2022	74:38:00
320048	Normal	Closed	10/21/2022 8:40	10/24/2022	74:34:00
320047	Normal	Closed	10/21/2022 8:40	10/24/2022	74:33:00
320046	Normal	Closed	10/21/2022 8:40	10/21/2022	6:03
320045	Normal	Closed	10/21/2022 8:40	10/24/2022	74:33:00
320044	Normal	Closed	10/21/2022 8:40	10/24/2022	74:38:00
320042	Normal	Closed	10/21/2022 8:35	10/24/2022	74:19:00
320041	Normal	Closed	10/21/2022 8:30	11/2/2022	292:55:00
320029	Normal	Closed	10/20/2022 21:50	11/2/2022	303:34:00
320028	Normal	Closed	10/20/2022 21:45	10/21/2022	12:28
320004	Normal	Closed	10/20/2022 15:40	10/24/2022	97:13:00
319996	Normal	Assigned	10/20/2022 15:00		0:00
319992	Normal	Closed	10/20/2022 14:40	10/21/2022	17:59
319988	Normal	Closed	10/20/2022 14:05	10/21/2022	19:35
319986	Normal	Closed	10/20/2022 13:55	10/24/2022	92:26:00
319981	Normal	Assigned	10/20/2022 13:30		0:00
319969	Normal	Closed	10/20/2022 11:55	10/24/2022	93:24:00
319967	Normal	Closed	10/20/2022 11:45	10/21/2022	23:41
319965	Normal	Closed	10/20/2022 11:40	10/20/2022	0:06
319962	Normal	Closed	10/20/2022 11:30	10/20/2022	0:17
319954	Normal	Closed	10/20/2022 11:10	10/21/2022	23:45
319935	Normal	Closed	10/20/2022 10:40	10/21/2022	26:35:00
319916	Normal	Closed	10/20/2022 10:00	11/2/2022	315:23:00
319915	Normal	Closed	10/20/2022 10:00	11/2/2022	315:22:00
319914	Normal	Closed	10/20/2022 10:00	11/2/2022	315:20:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
319913	Normal	Closed	10/20/2022 10:00	10/27/2022	170:49:00
319910	Normal	Closed	10/20/2022 9:50	10/20/2022	7:15
319901	Normal	Closed	10/20/2022 9:15	10/24/2022	96:18:00
319900	Normal	Closed	10/20/2022 9:05	10/20/2022	3:54
319898	Normal	Closed	10/20/2022 9:00	10/20/2022	6:03
319891	Normal	Closed	10/20/2022 8:30	10/20/2022	9:41
319883	Normal	Closed	10/20/2022 7:45	10/20/2022	7:32
319862	Normal	Closed	10/20/2022 6:35	10/20/2022	6:50
319861	Normal	Closed	10/20/2022 6:30	10/20/2022	4:53
319860	Normal	Closed	10/20/2022 6:25	10/20/2022	6:18
319849	Normal	Closed	10/19/2022 16:40	10/27/2022	188:08:00
319834	Normal	Closed	10/19/2022 16:05	10/20/2022	17:27
319829	Normal	Closed	10/19/2022 15:55	10/20/2022	21:51
319825	Normal	Closed	10/19/2022 15:40	10/20/2022	21:02
319812	Normal	Closed	10/19/2022 14:50	10/20/2022	16:55
319781	Normal	Closed	10/19/2022 13:25	10/20/2022	18:07
319777	Normal	Closed	10/19/2022 13:10	10/20/2022	18:15
319776	Normal	Closed	10/19/2022 12:55	10/20/2022	18:55
319775	Normal	Closed	10/19/2022 12:50	10/19/2022	0:58
319773	Normal	Closed	10/19/2022 12:35	10/20/2022	27:27:00
319767	Normal	Closed	10/19/2022 12:00	10/20/2022	28:54:00
319766	Normal	Closed	10/19/2022 12:00	10/20/2022	28:54:00
319752	Normal	Closed	10/19/2022 10:40	10/19/2022	1:50
319751	Normal	Closed	10/19/2022 10:35	10/19/2022	5:30
319750	Normal	Closed	10/19/2022 10:35	10/27/2022	4:23
319748	Normal	Closed	10/19/2022 10:30	10/20/2022	29:32:00
319747	Normal	Closed	10/19/2022 10:30	10/20/2022	20:17
319742	Normal	Closed	10/19/2022 9:50	10/19/2022	2:14
319737	Normal	Closed	10/19/2022 9:30	10/19/2022	7:19
319726	Normal	Closed	10/19/2022 7:45	10/19/2022	3:11
319714	Normal	Closed	10/18/2022 22:30	10/27/2022	206:17:00
319705	Normal	Closed	10/18/2022 17:05	10/19/2022	15:32
319695	Normal	Closed	10/18/2022 16:10	10/19/2022	16:27
319670	Normal	Closed	10/18/2022 14:50	10/19/2022	19:53
319668	Normal	Closed	10/18/2022 14:45	10/27/2022	214:03:00
319657	Normal	Closed	10/18/2022 14:25	10/19/2022	19:51
319652	Normal	Closed	10/18/2022 13:50	10/19/2022	20:41
319651	Normal	Closed	10/18/2022 13:45	10/19/2022	19:37
319640	Normal	Closed	10/18/2022 13:00	10/19/2022	18:52
319631	Normal	Closed	10/18/2022 12:20	10/19/2022	24:02:00
319613	Normal	Assigned	10/18/2022 11:20		0:00
319612	Normal	Closed	10/18/2022 11:20	10/18/2022	0:02
319601	Normal	Closed	10/18/2022 10:55	10/18/2022	9:09
319600	Normal	Closed	10/18/2022 10:50	10/18/2022	5:19
319599	Normal	Closed	10/18/2022 10:50	10/19/2022	23:32
319598	Normal	Closed	10/18/2022 10:50	10/19/2022	23:32
319572	Normal	Closed	10/18/2022 9:00	10/18/2022	6:25
319570	Normal	Closed	10/18/2022 8:55	10/18/2022	1:49

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
319528	Normal	Closed	10/18/2022 7:15	10/18/2022	4:39
319525	Normal	Closed	10/18/2022 6:30	10/18/2022	7:47
319524	Normal	Closed	10/17/2022 22:30	10/18/2022	17:16
319523	Normal	Closed	10/17/2022 19:05	10/18/2022	20:30
319493	Normal	Closed	10/17/2022 16:15	10/18/2022	22:27
319491	Normal	Closed	10/17/2022 16:00	10/18/2022	23:10
319472	Normal	Closed	10/17/2022 14:40	10/17/2022	0:12
319471	Normal	Closed	10/17/2022 14:40	10/17/2022	0:13
319465	Normal	Closed	10/17/2022 14:35		15:26
319463	Normal	Closed	10/17/2022 14:35	10/18/2022	15:27
319462	Normal	Closed	10/17/2022 14:30	10/18/2022	19:24
319459	Normal	Closed	10/17/2022 14:25	10/18/2022	23:05
319456	Normal	Closed	10/17/2022 14:00	10/18/2022	26:05:00
319447	Normal	Closed	10/17/2022 13:40	10/17/2022	2:17
319446	Normal	Closed	10/17/2022 13:40	10/18/2022	24:29:00
319441	Normal	Closed	10/17/2022 13:35	10/18/2022	24:34:00
319436	Normal	Closed	10/17/2022 13:25	11/3/2022	216:38:00
319435	Normal	Closed	10/17/2022 13:25	10/27/2022	239:21:00
319434	Normal	Closed	10/17/2022 13:25	10/27/2022	239:21:00
319433	Normal	Closed	10/17/2022 13:25	10/27/2022	239:22:00
319430	Normal	Closed	10/17/2022 13:05	10/17/2022	0:32
319429	Normal	Closed	10/17/2022 12:50	10/18/2022	19:15
319423	Normal	Closed	10/17/2022 12:35	10/18/2022	20:56
319421	Normal	Closed	10/17/2022 12:15	10/18/2022	22:28
319419	Normal	Closed	10/17/2022 12:10	10/18/2022	22:34
319400	Normal	Closed	10/17/2022 10:20	10/17/2022	1:34
319387	Normal	Closed	10/17/2022 9:10	10/17/2022	0:16
319381	Normal	Closed	10/17/2022 8:40	10/17/2022	2:42
319366	Normal	Closed	10/17/2022 7:45	10/17/2022	1:05
319344	Normal	Closed	10/16/2022 19:35	10/17/2022	12:53
319343	Normal	Closed	10/16/2022 19:35	10/17/2022	13:43
319342	Normal	Closed	10/16/2022 19:00	10/18/2022	36:11:00
319341	Normal	Closed	10/16/2022 17:20	10/17/2022	14:48
319339	Normal	Closed	10/16/2022 13:25	10/17/2022	24:48:00
319336	Normal	Assigned	10/15/2022 19:50		0:00
319332	Normal	Assigned	10/15/2022 13:50		0:00
319331	Normal	Closed	10/15/2022 13:50	10/25/2022	240:59:00
319330	Normal	Closed	10/15/2022 13:45	10/25/2022	241:08:00
319317	Normal	Closed	10/15/2022 8:50	10/17/2022	47:54:00
319279	Normal	Closed	10/14/2022 15:25	10/17/2022	72:56:00
319263	Normal	Closed	10/14/2022 14:40	10/14/2022	0:19
319262	Normal	Closed	10/14/2022 14:40	10/14/2022	0:21
319261	Normal	Closed	10/14/2022 14:40	10/24/2022	236:10:00
319260	Normal	Closed	10/14/2022 14:40	10/24/2022	236:10:00
319259	Normal	Closed	10/14/2022 14:40	10/24/2022	236:10:00
319258	Normal	Closed	10/14/2022 14:40	10/24/2022	236:09:00
319257	Normal	Closed	10/14/2022 14:40	10/24/2022	236:10:00
319256	Normal	Closed	10/14/2022 14:40	10/24/2022	236:09:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
319255	Normal	Closed	10/14/2022 14:40	10/24/2022	236:08:00
319254	Normal	Closed	10/14/2022 14:40	10/24/2022	236:09:00
319253	Normal	Closed	10/14/2022 14:40	10/24/2022	236:10:00
319252	Normal	Closed	10/14/2022 14:40	10/24/2022	236:09:00
319251	Normal	Closed	10/14/2022 14:40	10/24/2022	236:09:00
319250	Normal	Closed	10/14/2022 14:40	10/24/2022	236:11:00
319247	Normal	Closed	10/14/2022 14:35	10/17/2022	70:34:00
319246	Normal	Closed	10/14/2022 14:35	10/18/2022	73:46:00
319231	Normal	Closed	10/14/2022 13:05	10/17/2022	2:27
319230	Normal	Closed	10/14/2022 13:05	10/17/2022	66:46:00
319227	Normal	Closed	10/14/2022 12:30	10/15/2022	21:40
319226	Normal	Closed	10/14/2022 12:30	10/17/2022	73:54:00
319225	Normal	Closed	10/14/2022 12:25	10/17/2022	75:27:00
319207	Normal	Void	10/14/2022 10:11		0:02
319201	Normal	Closed	10/14/2022 9:50	10/14/2022	3:04
319195	Normal	Closed	10/14/2022 9:10	10/14/2022	9:50
319181	Normal	Closed	10/14/2022 8:05	10/14/2022	0:44
319180	Normal	Closed	10/14/2022 7:58	11/3/2022	72:07:00
319172	Normal	Closed	10/13/2022 19:30	10/17/2022	91:29:00
319171	Normal	Closed	10/13/2022 19:25	10/17/2022	86:03:00
319163	Normal	Closed	10/13/2022 16:05	10/14/2022	16:52
319151	Normal	Closed	10/13/2022 15:45		13:36
319142	Normal	Closed	10/13/2022 15:15	10/14/2022	21:38
319124	Normal	Closed	10/13/2022 14:00	10/14/2022	21:46
319105	Normal	Closed	10/13/2022 12:20	10/13/2022	2:43
319101	Normal	Closed	10/13/2022 12:00	10/13/2022	0:41
319095	Normal	Closed	10/13/2022 11:10	10/13/2022	1:50
319086	Normal	Closed	10/13/2022 10:25	10/13/2022	2:14
319085	Normal	Closed	10/13/2022 10:25	10/13/2022	2:15
319078	Normal	Closed	10/13/2022 9:40	10/13/2022	6:19
319077	Normal	Closed	10/13/2022 9:40	10/13/2022	0:55
319073	Normal	Closed	10/13/2022 9:20	10/17/2022	94:55:00
319068	Normal	Closed	10/13/2022 8:55	10/15/2022	48:56:00
319065	Normal	Closed	10/13/2022 8:45	10/13/2022	0:01
319049	Normal	Closed	10/13/2022 7:40	10/13/2022	8:18
319044	Normal	Closed	10/13/2022 7:10	10/13/2022	2:52
319041	Normal	Closed	10/13/2022 6:25	10/13/2022	2:19
319040	Normal	Closed	10/12/2022 21:50	10/13/2022	11:00
319039	Normal	Closed	10/12/2022 21:15	10/13/2022	13:59
319038	Normal	Closed	10/12/2022 20:50	10/13/2022	13:04
319025	Normal	Closed	10/12/2022 16:25	10/25/2022	310:27:00
319021	Normal	Closed	10/12/2022 15:35	10/13/2022	16:02
319020	Normal	Closed	10/12/2022 15:35	10/13/2022	16:01
319019	Normal	Closed	10/12/2022 15:35	10/13/2022	19:10
319008	Normal	Closed	10/12/2022 14:40	10/12/2022	0:51
318998	Normal	Closed	10/12/2022 13:17	10/12/2022	0:11
318995	Normal	Closed	10/12/2022 13:00	10/13/2022	19:18
318992	Normal	Closed	10/12/2022 12:25	10/12/2022	3:15

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
318983	Normal	Closed	10/12/2022 11:05	10/12/2022	3:50
318975	Normal	Closed	10/12/2022 10:30	10/12/2022	6:24
318963	Normal	Closed	10/12/2022 9:40	10/12/2022	2:28
318954	Normal	Closed	10/12/2022 9:10	10/25/2022	317:39:00
318953	Normal	Closed	10/12/2022 8:55	10/12/2022	5:59
318950	Normal	Closed	10/12/2022 8:50	10/12/2022	3:18
318938	Normal	Closed	10/12/2022 7:45	10/25/2022	319:05:00
318937	Normal	Closed	10/12/2022 7:45	10/12/2022	6:57
318935	Normal	Closed	10/12/2022 7:35	10/12/2022	8:21
318930	Normal	Closed	10/11/2022 21:30	10/12/2022	18:12
318928	Normal	Closed	10/11/2022 19:30	10/12/2022	12:43
318926	Normal	Closed	10/11/2022 18:35	10/12/2022	13:52
318925	Normal	Closed	10/11/2022 18:00	10/25/2022	332:52:00
318920	Normal	Closed	10/11/2022 17:20	10/12/2022	17:17
318919	Normal	Closed	10/11/2022 17:20	10/13/2022	39:53:00
318903	Normal	Closed	10/11/2022 15:20	10/25/2022	335:31:00
318901	Normal	Closed	10/11/2022 15:15	10/12/2022	20:24
318888	Normal	Closed	10/11/2022 14:40	10/12/2022	22:56
318883	Normal	Closed	10/11/2022 14:30	10/12/2022	23:05
318879	Normal	Closed	10/11/2022 14:25	10/12/2022	17:29
318878	Normal	Closed	10/11/2022 14:25	10/11/2022	1:49
318877	Normal	Closed	10/11/2022 14:25	10/12/2022	19:28
318874	Normal	Closed	10/11/2022 14:20	10/12/2022	19:57
318872	Normal	Closed	10/11/2022 14:10	10/25/2022	336:39:00
318871	Normal	Closed	10/11/2022 14:00	10/12/2022	20:20
318870	Normal	Closed	10/11/2022 14:00	10/12/2022	22:08
318869	Normal	Closed	10/11/2022 14:00	10/12/2022	22:08
318864	Normal	Closed	10/11/2022 13:50	10/12/2022	21:49
318855	Normal	Closed	10/11/2022 12:40	10/11/2022	1:52
318852	Normal	Closed	10/11/2022 11:45	10/11/2022	3:44
318841	Normal	Closed	10/11/2022 10:40	10/11/2022	2:25
318838	Normal	Closed	10/11/2022 10:30	10/11/2022	3:19
318836	Normal	Closed	10/11/2022 10:25	10/25/2022	340:25:00
318835	Normal	Closed	10/11/2022 10:25	10/11/2022	2:53
318831	Normal	Closed	10/11/2022 10:15	10/11/2022	4:52
318830	Normal	Closed	10/11/2022 10:15	10/11/2022	4:17
318827	Normal	Closed	10/11/2022 10:10	10/11/2022	3:34
318823	Normal	Closed	10/11/2022 9:45	10/11/2022	4:59
318822	Normal	Closed	10/11/2022 9:45	10/11/2022	7:01
318815	Normal	Closed	10/11/2022 9:05	10/25/2022	341:43:00
318811	Normal	Closed	10/11/2022 8:45	10/11/2022	6:51
318806	Normal	Closed	10/11/2022 8:05	10/11/2022	6:27
318803	Normal	Closed	10/11/2022 8:00	10/11/2022	3:51
318800	Normal	Closed	10/11/2022 7:45	10/11/2022	7:22
318799	Normal	Closed	10/11/2022 7:45	10/11/2022	3:11
318796	Normal	Closed	10/11/2022 7:30	10/11/2022	6:45
318795	Normal	Closed	10/11/2022 7:25	10/11/2022	6:50
318791	Normal	Closed	10/11/2022 6:55	10/11/2022	6:29

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
318763	Normal	Closed	10/10/2022 20:00	10/11/2022	12:05
318762	Normal	Closed	10/10/2022 19:55	10/11/2022	13:21
318761	Normal	Closed	10/10/2022 19:30	10/11/2022	15:01
318759	Normal	Closed	10/10/2022 18:00	10/25/2022	356:48:00
318758	Normal	Closed	10/10/2022 17:40	10/11/2022	19:45
318754	Normal	Closed	10/10/2022 17:00	10/11/2022	20:23
318750	Normal	Closed	10/10/2022 16:45	10/11/2022	20:41
318748	Normal	Closed	10/10/2022 16:40	10/11/2022	20:44
318744	Normal	Closed	10/10/2022 16:35	10/11/2022	20:50
318743	Normal	Closed	10/10/2022 16:30	10/11/2022	16:23
318740	Normal	Closed	10/10/2022 16:15	10/11/2022	20:22
318733	Normal	Closed	10/10/2022 15:35	10/11/2022	19:38
318731	Normal	Closed	10/10/2022 15:30	10/11/2022	20:38
318729	Normal	Closed	10/10/2022 15:25	10/11/2022	19:19
318727	Normal	Closed	10/10/2022 15:15	10/11/2022	16:29
318723	Normal	Closed	10/10/2022 15:10	10/11/2022	17:21
318720	Normal	Closed	10/10/2022 14:55	10/11/2022	18:37
318715	Normal	Closed	10/10/2022 14:25	10/11/2022	22:18
318713	Normal	Closed	10/10/2022 14:10	10/11/2022	21:36
318712	Normal	Closed	10/10/2022 14:05	10/11/2022	21:42
318710	Normal	Closed	10/10/2022 14:00	10/11/2022	21:47
318709	Normal	Closed	10/10/2022 14:00	10/10/2022	1:43
318708	Normal	Closed	10/10/2022 13:55	10/11/2022	21:51
318705	Normal	Closed	10/10/2022 13:50	10/11/2022	21:55
318704	Normal	Closed	10/10/2022 13:45	10/11/2022	22:01
318703	Normal	Closed	10/10/2022 13:40	10/11/2022	23:33
318693	Normal	Closed	10/10/2022 13:05	10/11/2022	20:09
318692	Normal	Closed	10/10/2022 12:55	10/11/2022	23:48
318690	Normal	Closed	10/10/2022 12:50	10/11/2022	23:49
318667	Normal	Closed	10/10/2022 12:25	10/11/2022	26:54:00
318658	Normal	Closed	10/10/2022 12:20	10/10/2022	1:56
318651	Normal	Closed	10/10/2022 12:00	10/10/2022	0:17
318650	Normal	Closed	10/10/2022 12:00	10/10/2022	0:17
318641	Normal	Closed	10/10/2022 11:10	10/10/2022	3:03
318636	Normal	Closed	10/10/2022 10:50	10/10/2022	4:42
318634	Normal	Closed	10/10/2022 10:40	10/10/2022	2:58
318633	Normal	Closed	10/10/2022 10:35	10/11/2022	9:15
318629	Normal	Closed	10/10/2022 10:20	10/25/2022	364:26:00
318623	Normal	Closed	10/10/2022 9:50	10/10/2022	1:52
318611	Normal	Closed	10/10/2022 9:26	10/10/2022	0:44
318603	Normal	Closed	10/10/2022 9:15	10/10/2022	4:42
318573	Normal	Closed	10/10/2022 7:45	10/10/2022	6:36
318572	Normal	Closed	10/10/2022 7:45	10/10/2022	6:57
318566	Normal	Closed	10/9/2022 22:00	10/11/2022	36:55:00
318564	Normal	Closed	10/9/2022 19:05	10/10/2022	16:54
318563	Normal	Closed	10/9/2022 16:30	10/11/2022	41:44:00
318561	Normal	Closed	10/8/2022 18:50	10/25/2022	403:57:00
318534	Normal	Closed	10/7/2022 18:55	10/10/2022	63:01:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
318533	Normal	Closed	10/7/2022 17:40	10/10/2022	60:03:00
318531	Normal	Closed	10/7/2022 17:05	10/11/2022	92:43:00
318529	Normal	Closed	10/7/2022 16:20	10/10/2022	65:15:00
318528	Normal	Closed	10/7/2022 16:15	10/8/2022	20:06
318524	Normal	Closed	10/7/2022 15:45	10/8/2022	17:03
318497	Normal	Closed	10/7/2022 14:20	10/8/2022	19:00
318473	Normal	Closed	10/7/2022 11:50	10/7/2022	3:46
318471	Normal	Closed	10/7/2022 11:45	10/7/2022	4:22
318469	Normal	Closed	10/7/2022 11:30	10/7/2022	1:37
318424	Normal	Closed	10/7/2022 9:10	10/7/2022	5:26
318422	Normal	Closed	10/7/2022 8:55	10/25/2022	437:50:00
318421	Normal	Closed	10/7/2022 8:30	10/7/2022	1:54
318402	Normal	Closed	10/6/2022 22:10	10/7/2022	16:05
318400	Normal	Closed	10/6/2022 18:45	10/7/2022	19:30
318399	Normal	Closed	10/6/2022 18:45	10/7/2022	15:06
318398	Normal	Closed	10/6/2022 18:40	10/7/2022	15:59
318397	Normal	Closed	10/6/2022 18:30	10/7/2022	15:39
318396	Normal	Closed	10/6/2022 17:55	10/8/2022	38:22:00
318395	Normal	Closed	10/6/2022 17:50	10/7/2022	13:58
318375	Normal	Closed	10/6/2022 15:15	10/7/2022	14:17
318359	Normal	Closed	10/6/2022 14:30	10/7/2022	20:21
318353	Normal	Closed	10/6/2022 14:00	10/25/2022	456:45:00
318350	Normal	Closed	10/6/2022 13:50	10/7/2022	23:34
318344	Normal	Closed	10/6/2022 13:15	10/6/2022	1:37
318343	Normal	Closed	10/6/2022 13:10	10/7/2022	26:26:00
318341	Normal	Closed	10/6/2022 12:45	10/25/2022	457:58:00
318333	Normal	Closed	10/6/2022 12:00	10/7/2022	27:16:00
318314	Normal	Closed	10/6/2022 10:40	10/7/2022	28:55:00
318310	Normal	Closed	10/6/2022 10:25	10/25/2022	460:47:00
318294	Normal	Closed	10/6/2022 8:40	10/7/2022	24:34:00
318288	Normal	Closed	10/6/2022 8:20	10/6/2022	4:28
318283	Normal	Closed	10/6/2022 8:00	10/10/2022	7:00
318275	Normal	Closed	10/6/2022 7:50	10/25/2022	462:54:00
318274	Normal	Closed	10/6/2022 7:50	10/6/2022	1:07
318239	Normal	Closed	10/5/2022 17:55	10/7/2022	14:01
318232	Normal	Closed	10/5/2022 17:25	10/6/2022	15:30
318221	Normal	Closed	10/5/2022 16:50	10/6/2022	22:13
318216	Normal	Closed	10/5/2022 16:30	10/13/2022	22:22
318213	Normal	Closed	10/5/2022 15:55	10/6/2022	15:09
318206	Normal	Closed	10/5/2022 15:20	10/25/2022	479:20:00
318197	Normal	Closed	10/5/2022 14:50	10/10/2022	114:19:00
318195	Normal	Closed	10/5/2022 14:40	10/25/2022	480:00:00
318193	Normal	Closed	10/5/2022 14:35	10/25/2022	480:06:00
318192	Normal	Closed	10/5/2022 14:30	10/6/2022	28:30:00
318191	Normal	Closed	10/5/2022 14:30	10/6/2022	17:04
318190	Normal	Closed	10/5/2022 14:30	10/25/2022	480:12:00
318189	Normal	Closed	10/5/2022 14:30	10/25/2022	480:11:00
318188	Normal	Closed	10/5/2022 14:25	10/10/2022	24:09:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
318187	Normal	Closed	10/5/2022 14:10	10/7/2022	24:39:00
318186	Normal	Closed	10/5/2022 14:10	10/7/2022	24:41:00
318185	Normal	Closed	10/5/2022 14:10	10/7/2022	24:39:00
318184	Normal	Closed	10/5/2022 14:10	10/7/2022	24:41:00
318182	Normal	Closed	10/5/2022 14:05	10/7/2022	45:10:00
318181	Normal	Closed	10/5/2022 14:00	10/25/2022	480:40:00
318177	Normal	Closed	10/5/2022 13:45	10/5/2022	0:55
318175	Normal	Closed	10/5/2022 13:40	10/25/2022	481:29:00
318174	Normal	Closed	10/5/2022 13:35	10/10/2022	26:16:00
318166	Normal	Closed	10/5/2022 12:30	10/6/2022	26:40:00
318165	Normal	Closed	10/5/2022 12:25	10/5/2022	0:52
318162	Normal	Closed	10/5/2022 12:00	10/25/2022	482:42:00
318146	Normal	Closed	10/5/2022 10:50	10/25/2022	483:49:00
318145	Normal	Closed	10/5/2022 10:45	10/25/2022	483:54:00
318140	Normal	Closed	10/5/2022 10:05	10/6/2022	22:33
318138	Normal	Closed	10/5/2022 9:55	10/7/2022	52:00:00
318132	Normal	Closed	10/5/2022 9:30	10/5/2022	1:43
318131	Normal	Closed	10/5/2022 9:30	10/13/2022	22:40
318121	Normal	Closed	10/5/2022 9:00	10/25/2022	485:38:00
318114	Normal	Closed	10/5/2022 8:30	10/5/2022	8:44
318095	Normal	Closed	10/5/2022 7:10	10/25/2022	487:28:00
318025	Normal	Closed	10/4/2022 13:25	10/8/2022	90:40:00
318015	Normal	Closed	10/4/2022 12:25	10/4/2022	2:29
318010	Normal	Closed	10/4/2022 12:15	10/6/2022	20:21
318002	Normal	Closed	10/4/2022 11:25	10/5/2022	22:15
317997	Normal	Closed	10/4/2022 11:05	10/5/2022	22:35
317994	Normal	Closed	10/4/2022 11:00	10/4/2022	3:47
317993	Normal	Closed	10/4/2022 10:55	10/5/2022	19:03
317992	Normal	Closed	10/4/2022 10:55	10/4/2022	3:26
317991	Normal	Closed	10/4/2022 10:55	10/4/2022	3:57
317990	Normal	Closed	10/4/2022 10:55	10/4/2022	3:56
317989	Normal	Closed	10/4/2022 10:55	10/4/2022	3:56
317988	Normal	Closed	10/4/2022 10:45	10/4/2022	4:59
317981	Normal	Closed	10/4/2022 10:30	10/4/2022	4:56
317979	Normal	Closed	10/4/2022 10:10	10/4/2022	5:29
317978	Normal	Closed	10/4/2022 10:00	10/4/2022	2:14
317974	Normal	Closed	10/4/2022 9:40	10/5/2022	26:37:00
317956	Normal	Closed	10/4/2022 9:10	10/4/2022	7:49
317952	Normal	Closed	10/4/2022 9:00	10/18/2022	335:07:00
317951	Normal	Closed	10/4/2022 8:55	10/5/2022	21:59
317950	Normal	Closed	10/4/2022 8:55	10/13/2022	213:34:00
317947	Normal	Closed	10/4/2022 8:50	10/7/2022	47:14:00
317942	Normal	Closed	10/4/2022 8:40	10/5/2022	25:24:00
317926	Normal	Closed	10/4/2022 7:55	10/4/2022	8:08
317925	Normal	Closed	10/4/2022 7:55	10/4/2022	8:11
317921	Normal	Closed	10/4/2022 7:50	10/4/2022	8:13
317917	Normal	Closed	10/4/2022 7:10	10/4/2022	8:29
317911	Normal	Closed	10/3/2022 22:40	10/5/2022	31:28:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
317910	Normal	Closed	10/3/2022 22:40	10/5/2022	31:27:00
317898	Normal	Closed	10/3/2022 15:50	10/5/2022	38:21:00
317895	Normal	Closed	10/3/2022 15:35	10/4/2022	25:24:00
317894	Normal	Closed	10/3/2022 15:35	10/5/2022	38:40:00
317893	Normal	Closed	10/3/2022 15:35	10/5/2022	38:15:00
317892	Normal	Closed	10/3/2022 15:35	10/5/2022	38:11:00
317890	Normal	Closed	10/3/2022 15:35	10/4/2022	18:12
317889	Normal	Closed	10/3/2022 15:35	10/5/2022	38:14:00
317880	Normal	Closed	10/3/2022 14:35	10/5/2022	39:34:00
317878	Normal	Closed	10/3/2022 14:25	10/5/2022	39:47:00
317858	Normal	Closed	10/3/2022 13:00	10/5/2022	41:13:00
317837	Normal	Closed	10/3/2022 11:35	10/5/2022	42:38:00
317832	Normal	Closed	10/3/2022 11:05	10/4/2022	2:38
317831	Normal	Closed	10/3/2022 11:05	10/4/2022	2:39
317830	Normal	Closed	10/3/2022 11:05	10/3/2022	1:17
317829	Normal	Closed	10/3/2022 11:05	10/5/2022	43:24:00
317828	Normal	Closed	10/3/2022 11:05	10/5/2022	42:50:00
317826	Normal	Closed	10/3/2022 11:05	10/5/2022	3:50
317825	Normal	Closed	10/3/2022 11:05	10/5/2022	42:51:00
317824	Normal	Closed	10/3/2022 11:05	10/5/2022	42:25:00
317823	Normal	Closed	10/3/2022 11:05	10/5/2022	43:16:00
317822	Normal	Closed	10/3/2022 11:05	10/5/2022	42:51:00
317820	Normal	Closed	10/3/2022 11:05	10/5/2022	42:55:00
317698	Normal	Closed	9/30/2022 16:00	10/5/2022	110:05:00
317697	Normal	Closed	9/30/2022 15:50	10/6/2022	66:33:00
317695	Normal	Closed	9/30/2022 15:45	10/5/2022	110:47:00
317694	Normal	Closed	9/30/2022 15:40	10/6/2022	21:38
317685	Normal	Closed	9/30/2022 14:50	10/6/2022	67:58:00
317684	Normal	Closed	9/30/2022 14:50	10/6/2022	67:53:00
317683	Normal	Closed	9/30/2022 14:50	10/7/2022	68:33:00
317661	Normal	Closed	9/30/2022 13:35	10/7/2022	18:49
317660	Normal	Closed	9/30/2022 13:30	10/7/2022	18:53
317659	Normal	Closed	9/30/2022 13:25	10/11/2022	259:42:00
317658	Normal	Closed	9/30/2022 13:20	9/30/2022	3:50
317656	Normal	Closed	9/30/2022 12:50	10/5/2022	112:43:00
317655	Normal	Closed	9/30/2022 12:25	10/7/2022	99:26:00
317649	Normal	Closed	9/30/2022 11:40	10/5/2022	115:00:00
317648	Normal	Closed	9/30/2022 11:40	10/6/2022	99:21:00
317646	Normal	Closed	9/30/2022 11:20	10/6/2022	114:19:00
317642	Normal	Closed	9/30/2022 11:10	10/10/2022	234:58:00
317640	Normal	Closed	9/30/2022 10:45	9/30/2022	2:21
317638	Normal	Closed	9/30/2022 10:05	10/7/2022	164:07:00
317635	Normal	Closed	9/30/2022 10:00	10/7/2022	142:03:00
317630	Normal	Closed	9/30/2022 9:45	10/6/2022	115:55:00
317626	Normal	Closed	9/30/2022 9:20	10/6/2022	71:14:00
317624	Normal	Closed	9/30/2022 9:05	10/7/2022	75:59:00
317620	Normal	Closed	9/30/2022 8:35	9/30/2022	0:37
317619	Normal	Closed	9/30/2022 8:35	9/30/2022	0:26

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
317615	Normal	Closed	9/30/2022 7:55	9/30/2022	0:46
317608	Normal	Closed	9/30/2022 7:30	9/30/2022	6:21
317607	Normal	Closed	9/30/2022 7:30	9/30/2022	1:13
317603	Normal	Closed	9/29/2022 21:10	9/30/2022	14:47
317602	Normal	Closed	9/29/2022 21:05	9/30/2022	15:37
317601	Normal	Closed	9/29/2022 21:05	9/30/2022	16:18
317590	Normal	Closed	9/29/2022 17:15	10/5/2022	132:30:00
317585	Normal	Closed	9/29/2022 16:05	9/30/2022	19:33
317583	Normal	Closed	9/29/2022 16:00	9/30/2022	22:09
317575	Normal	Void	9/29/2022 15:35		0:01
317572	Normal	Void	9/29/2022 15:25		0:00
317571	Normal	Void	9/29/2022 15:25		0:01
317570	Normal	Void	9/29/2022 15:25		0:01
317569	Normal	Void	9/29/2022 15:25		0:01
317568	Normal	Void	9/29/2022 15:25		0:01
317567	Normal	Void	9/29/2022 15:25		0:01
317566	Normal	Void	9/29/2022 15:25		0:02
317564	Normal	Void	9/29/2022 15:20		0:01
317563	Normal	Void	9/29/2022 15:20		0:01
317562	Normal	Void	9/29/2022 15:20		0:01
317561	Normal	Void	9/29/2022 15:20		0:01
317560	Normal	Void	9/29/2022 15:20		0:01
317559	Normal	Void	9/29/2022 15:20		0:00
317558	Normal	Void	9/29/2022 15:20		0:00
317557	Normal	Void	9/29/2022 15:20		0:00
317556	Normal	Void	9/29/2022 15:20		0:01
317555	Normal	Void	9/29/2022 15:20		0:01
317553	Normal	Void	9/29/2022 15:15		0:02
317552	Normal	Void	9/29/2022 15:15		0:02
317551	Normal	Void	9/29/2022 15:15		0:03
317550	Normal	Void	9/29/2022 15:15		0:03
317549	Normal	Void	9/29/2022 15:15		0:03
317548	Normal	Void	9/29/2022 15:15		0:03
317542	Normal	Closed	9/29/2022 14:50	9/30/2022	17:08
317538	Normal	Void	9/29/2022 14:35		0:00
317529	Normal	Closed	9/29/2022 13:30	9/29/2022	2:26
317519	Normal	Closed	9/29/2022 12:15	9/29/2022	2:18
317511	Normal	Closed	9/29/2022 10:50	9/30/2022	20:45
317510	Normal	Closed	9/29/2022 10:45	9/30/2022	22:57
317509	Normal	Closed	9/29/2022 10:40	9/29/2022	0:34
317506	Normal	Closed	9/29/2022 10:30	9/29/2022	3:17
317501	Normal	Closed	9/29/2022 10:20	9/29/2022	0:27
317499	Normal	Closed	9/29/2022 10:15	9/29/2022	1:43
317492	Normal	Closed	9/29/2022 9:45	9/29/2022	1:50
317490	Normal	Closed	9/29/2022 9:40	9/29/2022	4:53
317489	Normal	Closed	9/29/2022 9:35	9/29/2022	3:36
317481	Normal	Closed	9/29/2022 9:00	9/30/2022	23:01
317466	Normal	Closed	9/29/2022 8:30	9/30/2022	24:55:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
317448	Normal	Closed	9/29/2022 7:20	9/29/2022	1:50
317447	Normal	Closed	9/29/2022 7:20	9/30/2022	31:34:00
317441	Normal	Closed	9/29/2022 7:10	9/29/2022	1:52
317434	Normal	Closed	9/28/2022 22:00	9/29/2022	15:18
317426	Normal	Closed	9/28/2022 17:10	9/29/2022	15:18
317425	Normal	Closed	9/28/2022 16:55	9/29/2022	20:24
317423	Normal	Closed	9/28/2022 16:25	9/29/2022	19:33
317418	Normal	Closed	9/28/2022 15:55	9/30/2022	47:16:00
317417	Normal	Closed	9/28/2022 15:45	9/30/2022	41:08:00
317406	Normal	Closed	9/28/2022 15:30	9/29/2022	0:15
317403	Normal	Closed	9/28/2022 15:10	9/29/2022	19:36
317393	Normal	Closed	9/28/2022 14:40	9/30/2022	42:50:00
317389	Normal	Closed	9/28/2022 14:30	9/29/2022	18:07
317388	Normal	Closed	9/28/2022 14:30	9/30/2022	48:06:00
317373	Normal	Closed	9/28/2022 13:45	9/28/2022	0:05
317368	Normal	Closed	9/28/2022 13:25	9/29/2022	17:32
317366	Normal	Closed	9/28/2022 13:05	9/28/2022	1:36
317361	Normal	Closed	9/28/2022 12:15	9/29/2022	21:21
317356	Normal	Closed	9/28/2022 11:25	9/28/2022	0:02
317355	Normal	Closed	9/28/2022 11:20	9/28/2022	0:07
317353	Normal	Closed	9/28/2022 11:10	9/28/2022	0:02
317352	Normal	Closed	9/28/2022 10:55	9/28/2022	4:44
317349	Normal	Closed	9/28/2022 10:05	10/7/2022	212:05:00
317347	Normal	Closed	9/28/2022 9:50	9/28/2022	1:24
317344	Normal	Closed	9/28/2022 9:15	9/30/2022	53:31:00
317343	Normal	Closed	9/28/2022 9:15	9/28/2022	3:36
317341	Normal	Closed	9/28/2022 8:55	10/6/2022	49:07:00
317331	Normal	Closed	9/28/2022 8:15	9/28/2022	5:36
317327	Normal	Closed	9/28/2022 8:05	9/28/2022	1:16
317325	Normal	Closed	9/28/2022 8:00	9/28/2022	5:39
317310	Normal	Closed	9/28/2022 6:25	9/28/2022	2:39
317309	Normal	Closed	9/27/2022 23:55	10/7/2022	222:16:00
317308	Normal	Closed	9/27/2022 23:50	10/6/2022	58:57:00
317302	Normal	Closed	9/27/2022 18:05	9/28/2022	12:26
317293	Normal	Closed	9/27/2022 16:10	9/28/2022	23:28
317290	Normal	Closed	9/27/2022 15:45	9/30/2022	71:08:00
317287	Normal	Closed	9/27/2022 15:40	9/30/2022	71:34:00
317286	Normal	Closed	9/27/2022 15:40	9/30/2022	71:34:00
317281	Normal	Closed	9/27/2022 15:30	9/28/2022	22:34
317276	Normal	Closed	9/27/2022 15:20	9/29/2022	45:36:00
317273	Normal	Closed	9/27/2022 15:15	9/28/2022	17:24
317263	Normal	Closed	9/27/2022 14:40	9/27/2022	2:30
317259	Normal	Closed	9/27/2022 14:30	9/27/2022	0:33
317252	Normal	Closed	9/27/2022 14:25	10/7/2022	231:42:00
317250	Normal	Closed	9/27/2022 14:20	9/28/2022	18:44
317245	Normal	Closed	9/27/2022 13:45	9/27/2022	0:54
317244	Normal	Closed	9/27/2022 13:45	9/27/2022	1:19
317243	Normal	Closed	9/27/2022 13:40	9/27/2022	1:13

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
317241	Normal	Closed	9/27/2022 13:35	9/27/2022	1:15
317237	Normal	Closed	9/27/2022 13:00	9/28/2022	26:15:00
317233	Normal	Closed	9/27/2022 12:50	9/27/2022	0:24
317212	Normal	Closed	9/27/2022 11:01	9/28/2022	28:41:00
317211	Normal	Closed	9/27/2022 11:00	9/27/2022	5:45
317207	Normal	Closed	9/27/2022 10:55	9/28/2022	28:45:00
317205	Normal	Closed	9/27/2022 10:41	9/27/2022	5:51
317204	Normal	Closed	9/27/2022 10:36	9/27/2022	2:28
317203	Normal	Closed	9/27/2022 10:35	9/28/2022	28:03:00
317193	Normal	Closed	9/27/2022 10:10	9/27/2022	1:18
317182	Normal	Closed	9/27/2022 9:35	9/28/2022	23:04
317180	Normal	Closed	9/27/2022 9:31	9/27/2022	1:35
317179	Normal	Closed	9/27/2022 9:31	9/28/2022	35:16:00
317174	Normal	Closed	9/27/2022 9:15	9/27/2022	3:18
317169	Normal	Closed	9/27/2022 9:10	9/27/2022	0:41
317168	Normal	Closed	9/27/2022 9:10	9/28/2022	28:38:00
317164	Normal	Closed	9/27/2022 8:56	9/27/2022	0:32
317162	Normal	Closed	9/27/2022 8:45	9/27/2022	1:05
317133	Normal	Closed	9/27/2022 7:50	9/28/2022	31:05:00
317132	Normal	Closed	9/27/2022 7:50	9/27/2022	3:18
317131	Normal	Closed	9/27/2022 7:50	9/28/2022	31:05:00
317114	Normal	Closed	9/26/2022 20:40	9/27/2022	11:01
317113	Normal	Closed	9/26/2022 20:05	9/27/2022	12:05
317109	Normal	Closed	9/26/2022 17:05	9/27/2022	18:17
317103	Normal	Closed	9/26/2022 16:35	9/27/2022	13:56
317083	Normal	Closed	9/26/2022 15:45	9/27/2022	16:26
317063	Normal	Closed	9/26/2022 14:55	9/27/2022	16:53
317047	Normal	Closed	9/26/2022 14:20	9/27/2022	23:35
317042	Normal	Closed	9/26/2022 13:55	9/27/2022	16:55
317015	Normal	Closed	9/26/2022 11:40	9/26/2022	2:16
317013	Normal	Closed	9/26/2022 11:35	9/26/2022	2:21
317010	Normal	Closed	9/26/2022 11:15	9/27/2022	23:12
317008	Normal	Closed	9/26/2022 11:10	9/26/2022	6:10
316988	Normal	Closed	9/26/2022 10:05	9/27/2022	22:27
316987	Normal	Closed	9/26/2022 10:05	9/27/2022	23:45
316985	Normal	Closed	9/26/2022 10:00	9/26/2022	2:42
316973	Normal	Closed	9/26/2022 9:30	9/26/2022	5:26
316964	Normal	Closed	9/26/2022 9:05	9/26/2022	6:27
316948	Normal	Closed	9/26/2022 8:25	9/26/2022	3:47
316945	Normal	Closed	9/26/2022 8:20	9/26/2022	2:37
316928	Normal	Closed	9/26/2022 7:25	9/26/2022	2:36
316926	Normal	Closed	9/26/2022 7:10	9/26/2022	0:02
316925	Normal	Closed	9/26/2022 7:10	9/26/2022	6:03
316924	Normal	Closed	9/26/2022 7:05	9/26/2022	6:26
316923	Normal	Closed	9/26/2022 6:10	9/26/2022	4:02
316922	Normal	Closed	9/26/2022 5:30	9/26/2022	1:46
316921	Normal	Closed	9/26/2022 5:25	9/26/2022	8:17
316920	Normal	Closed	9/26/2022 5:25	9/26/2022	7:58

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
316919	Normal	Closed	9/26/2022 5:25	9/26/2022	6:24
316918	Normal	Closed	9/26/2022 5:25	9/26/2022	6:23
316917	Normal	Closed	9/26/2022 5:20	9/26/2022	8:28
316916	Normal	Closed	9/26/2022 5:20	9/26/2022	8:31
316915	Normal	Closed	9/26/2022 5:20	9/26/2022	8:34
316914	Normal	Closed	9/26/2022 5:15	9/26/2022	8:48
316913	Normal	Closed	9/26/2022 5:15	9/26/2022	9:18
316912	Normal	Closed	9/26/2022 5:15	9/26/2022	8:49
316911	Normal	Closed	9/26/2022 5:10	9/26/2022	9:11
316910	Normal	Closed	9/26/2022 5:10	9/26/2022	9:28
316909	Normal	Closed	9/26/2022 5:05	9/26/2022	9:09
316908	Normal	Closed	9/26/2022 5:05	9/26/2022	9:06
316907	Normal	Closed	9/26/2022 5:05	9/26/2022	9:08
316906	Normal	Closed	9/26/2022 5:00	9/26/2022	6:19
316905	Normal	Closed	9/26/2022 5:00	9/26/2022	9:57
316904	Normal	Closed	9/26/2022 4:55	9/26/2022	6:18
316903	Normal	Closed	9/26/2022 4:55	9/26/2022	6:00
316893	Normal	Closed	9/24/2022 17:20	9/26/2022	41:50:00
316892	Normal	Closed	9/24/2022 17:15	9/27/2022	64:45:00
316891	Normal	Closed	9/24/2022 16:45	9/26/2022	41:56:00
316877	Normal	Closed	9/23/2022 17:50	9/26/2022	65:20:00
316868	Normal	Closed	9/23/2022 16:05	9/26/2022	64:53:00
316864	Normal	Closed	9/23/2022 15:30	9/26/2022	65:06:00
316841	Normal	Closed	9/23/2022 14:10	9/23/2022	1:05
316828	Normal	Closed	9/23/2022 12:50	9/26/2022	75:10:00
316827	Normal	Closed	9/23/2022 12:45	10/6/2022	165:01:00
316820	Normal	Closed	9/23/2022 11:40	9/26/2022	71:30:00
316801	Normal	Closed	9/23/2022 10:15	9/24/2022	27:42:00
316794	Normal	Closed	9/23/2022 9:50	9/26/2022	72:00:00
316791	Normal	Closed	9/23/2022 9:45	9/23/2022	4:07
316788	Normal	Closed	9/23/2022 9:40	9/26/2022	71:41:00
316770	Normal	Closed	9/23/2022 8:45	9/26/2022	76:23:00
316758	Normal	Closed	9/23/2022 8:10	9/23/2022	11:13
316757	Normal	Closed	9/23/2022 8:10	9/26/2022	72:48:00
316755	Normal	Closed	9/23/2022 8:05	9/26/2022	77:10:00
316754	Normal	Closed	9/23/2022 8:05	9/23/2022	7:34
316747	Normal	Closed	9/23/2022 7:45	9/26/2022	78:07:00
316746	Normal	Closed	9/23/2022 7:45	9/26/2022	78:07:00
316744	Normal	Closed	9/23/2022 7:40	9/26/2022	78:12:00
316743	Normal	Closed	9/23/2022 7:40	10/6/2022	169:49:00
316740	Normal	Closed	9/23/2022 7:25	9/26/2022	77:44:00
316731	Normal	Closed	9/23/2022 4:50	9/23/2022	9:41
316730	Normal	Closed	9/23/2022 4:50	9/23/2022	9:41
316729	Normal	Closed	9/23/2022 4:45	9/23/2022	8:02
316728	Normal	Closed	9/23/2022 4:45	9/23/2022	9:46
316727	Normal	Closed	9/23/2022 4:45	9/23/2022	9:46
316726	Normal	Closed	9/23/2022 4:40	9/23/2022	8:48
316725	Normal	Closed	9/23/2022 4:40	9/23/2022	8:56

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
316724	Normal	Closed	9/23/2022 4:40	9/23/2022	9:01
316723	Normal	Closed	9/23/2022 4:35	9/23/2022	7:58
316722	Normal	Closed	9/23/2022 4:35	9/23/2022	7:58
316721	Normal	Closed	9/23/2022 4:35	9/23/2022	7:51
316720	Normal	Closed	9/23/2022 4:30	9/23/2022	3:52
316719	Normal	Closed	9/23/2022 4:30	9/23/2022	4:56
316718	Normal	Closed	9/23/2022 4:25	9/23/2022	3:45
316717	Normal	Closed	9/23/2022 4:25	9/23/2022	3:31
316716	Normal	Closed	9/23/2022 4:25	9/23/2022	4:57
316715	Normal	Closed	9/23/2022 4:20	9/23/2022	4:07
316714	Normal	Closed	9/23/2022 4:20	9/23/2022	4:10
316713	Normal	Closed	9/23/2022 4:20	9/23/2022	3:42
316712	Normal	Closed	9/23/2022 4:15	9/23/2022	4:15
316711	Normal	Closed	9/22/2022 18:40	9/24/2022	43:28:00
316710	Normal	Closed	9/22/2022 18:00	9/23/2022	17:02
316618	Normal	Closed	9/22/2022 14:40	9/23/2022	17:05
316615	Normal	Closed	9/22/2022 14:15	9/23/2022	17:11
316591	Normal	Void	9/22/2022 12:02		0:44
316574	Normal	Closed	9/22/2022 11:05	9/22/2022	4:28
316572	Normal	Closed	9/22/2022 11:00	9/23/2022	20:55
316571	Normal	Closed	9/22/2022 11:00	9/22/2022	0:50
316565	Normal	Closed	9/22/2022 10:50	9/22/2022	4:43
316561	Normal	Closed	9/22/2022 10:35	9/22/2022	1:51
316549	Normal	Closed	9/22/2022 10:10	9/22/2022	3:58
316547	Normal	Closed	9/22/2022 10:05	9/22/2022	3:12
316533	Normal	Closed	9/22/2022 9:05	9/22/2022	2:56
316532	Normal	Closed	9/22/2022 9:00	9/22/2022	11:39
316530	Normal	Closed	9/22/2022 8:45	9/22/2022	4:41
316479	Normal	Closed	9/22/2022 6:45	9/22/2022	6:19
316478	Normal	Closed	9/22/2022 5:40	9/23/2022	28:03:00
316477	Normal	Closed	9/22/2022 5:40	9/23/2022	28:09:00
316476	Normal	Closed	9/22/2022 5:35	9/23/2022	28:34:00
316475	Normal	Closed	9/22/2022 5:35	9/23/2022	28:29:00
316474	Normal	Closed	9/22/2022 5:35	9/23/2022	28:00:00
316473	Normal	Closed	9/22/2022 5:35	9/23/2022	28:26:00
316472	Normal	Closed	9/22/2022 5:30	9/23/2022	27:35:00
316471	Normal	Closed	9/22/2022 5:30	9/23/2022	27:44:00
316470	Normal	Closed	9/22/2022 5:25	9/23/2022	27:26:00
316469	Normal	Closed	9/22/2022 5:25	9/23/2022	27:21:00
316468	Normal	Closed	9/22/2022 5:25	9/23/2022	27:51:00
316467	Normal	Closed	9/22/2022 5:20	9/23/2022	29:13:00
316466	Normal	Closed	9/22/2022 5:15	9/23/2022	29:11:00
316465	Normal	Closed	9/22/2022 5:15	9/23/2022	29:00:00
316464	Normal	Closed	9/22/2022 5:15	9/23/2022	29:01:00
316463	Normal	Closed	9/22/2022 5:10	9/23/2022	29:09:00
316462	Normal	Closed	9/22/2022 5:10	9/23/2022	29:07:00
316461	Normal	Closed	9/22/2022 5:05	9/23/2022	26:40:00
316458	Normal	Closed	9/21/2022 20:25	9/22/2022	16:35

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
316457	Normal	Closed	9/21/2022 20:20	10/6/2022	204:25:00
316455	Normal	Closed	9/21/2022 20:15	10/6/2022	204:37:00
316454	Normal	Closed	9/21/2022 20:10	10/6/2022	204:43:00
316453	Normal	Closed	9/21/2022 20:10	10/6/2022	204:46:00
316452	Normal	Closed	9/21/2022 20:05	10/6/2022	204:50:00
316451	Normal	Closed	9/21/2022 20:00	9/22/2022	11:09
316450	Normal	Closed	9/21/2022 19:40	9/22/2022	12:51
316449	Normal	Closed	9/21/2022 19:40	9/22/2022	16:22
316437	Normal	Closed	9/21/2022 17:15	9/22/2022	16:08
316433	Normal	Closed	9/21/2022 17:10	9/22/2022	13:56
316420	Normal	Closed	9/21/2022 16:35	9/22/2022	19:14
316399	Normal	Closed	9/21/2022 14:15	9/22/2022	21:17
316398	Normal	Closed	9/21/2022 14:10	9/22/2022	17:59
316388	Normal	Closed	9/21/2022 13:40	9/21/2022	2:58
316387	Normal	Closed	9/21/2022 13:40	9/22/2022	20:02
316384	Normal	Closed	9/21/2022 13:35	9/21/2022	1:29
316383	Normal	Closed	9/21/2022 13:30	10/6/2022	213:18:00
316377	Normal	Closed	9/21/2022 13:10	9/22/2022	23:03
316373	Normal	Closed	9/21/2022 13:05	9/22/2022	19:51
316359	Normal	Closed	9/21/2022 12:30	9/21/2022	3:26
316358	Normal	Closed	9/21/2022 12:30	9/22/2022	18:24
316352	Normal	Closed	9/21/2022 11:45	9/21/2022	1:33
316342	Normal	Closed	9/21/2022 11:00	9/21/2022	3:36
316340	Normal	Closed	9/21/2022 10:55	9/22/2022	20:08
316339	Normal	Closed	9/21/2022 10:50	9/22/2022	27:46:00
316337	Normal	Closed	9/21/2022 10:35	9/21/2022	2:46
316335	Normal	Closed	9/21/2022 10:25	9/21/2022	2:56
316327	Normal	Closed	9/21/2022 10:00	9/22/2022	29:04:00
316325	Normal	Closed	9/21/2022 9:45	9/21/2022	4:26
316320	Normal	Closed	9/21/2022 9:25	9/21/2022	4:28
316319	Normal	Closed	9/21/2022 9:25	9/21/2022	3:55
316314	Normal	Closed	9/21/2022 9:20	9/21/2022	4:10
316310	Normal	Closed	9/21/2022 9:10	9/21/2022	4:09
316304	Normal	Closed	9/21/2022 8:40	9/21/2022	6:16
316302	Normal	Closed	9/21/2022 8:35	9/21/2022	7:15
316295	Normal	Closed	9/21/2022 8:15	9/21/2022	4:12
316291	Normal	Closed	9/21/2022 8:00	9/21/2022	4:41
316290	Normal	Closed	9/21/2022 8:00	9/21/2022	4:17
316287	Normal	Closed	9/21/2022 7:55	10/7/2022	382:11:00
316274	Normal	Closed	9/21/2022 6:20	9/21/2022	0:02
316272	Normal	Closed	9/21/2022 5:05	9/21/2022	7:42
316270	Normal	Closed	9/21/2022 4:45	9/21/2022	3:16
316269	Normal	Closed	9/21/2022 4:40	9/21/2022	3:32
316268	Normal	Closed	9/21/2022 4:40	9/21/2022	3:26
316267	Normal	Closed	9/20/2022 19:10	9/21/2022	17:11
316260	Normal	Closed	9/20/2022 16:20	9/21/2022	18:41
316254	Normal	Closed	9/20/2022 15:55	9/21/2022	17:56
316248	Normal	Closed	9/20/2022 15:45	9/21/2022	17:42

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
316245	Normal	Closed	9/20/2022 15:40	10/6/2022	374:38:00
316225	Normal	Closed	9/20/2022 14:50	9/21/2022	17:11
316224	Normal	Closed	9/20/2022 14:45	9/21/2022	20:54
316221	Normal	Closed	9/20/2022 14:30	9/21/2022	19:27
316220	Normal	Closed	9/20/2022 14:30	9/20/2022	1:08
316218	Normal	Closed	9/20/2022 14:25	9/20/2022	0:12
316216	Normal	Closed	9/20/2022 13:45	9/20/2022	0:43
316209	Normal	Void	9/20/2022 13:10		0:49
316207	Normal	Closed	9/20/2022 13:05	9/21/2022	22:01
316205	Normal	Closed	9/20/2022 13:00	9/21/2022	21:54
316204	Normal	Closed	9/20/2022 13:00	9/21/2022	21:54
316203	Normal	Void	9/20/2022 13:00		0:59
316201	Normal	Void	9/20/2022 12:55		1:04
316200	Normal	Void	9/20/2022 12:55		1:04
316199	Normal	Void	9/20/2022 12:55		1:06
316198	Normal	Void	9/20/2022 12:55		1:05
316197	Normal	Closed	9/20/2022 12:55	9/21/2022	20:04
316196	Normal	Closed	9/20/2022 12:55	9/21/2022	20:08
316195	Normal	Closed	9/20/2022 12:55	9/21/2022	20:12
316194	Normal	Void	9/20/2022 12:55		1:05
316193	Normal	Void	9/20/2022 12:55		1:05
316192	Normal	Void	9/20/2022 12:55		1:05
316191	Normal	Void	9/20/2022 12:55		1:05
316188	Normal	Void	9/20/2022 12:50		1:11
316187	Normal	Closed	9/20/2022 12:50	9/21/2022	20:43
316186	Normal	Closed	9/20/2022 12:50	9/21/2022	21:26
316185	Normal	Closed	9/20/2022 12:50	9/21/2022	20:49
316184	Normal	Closed	9/20/2022 12:50	9/21/2022	20:42
316183	Normal	Void	9/20/2022 12:50		1:11
316178	Normal	Void	9/20/2022 12:45		1:17
316177	Normal	Closed	9/20/2022 12:45	9/21/2022	20:03
316176	Normal	Void	9/20/2022 12:45		1:17
316175	Normal	Void	9/20/2022 12:45		1:17
316174	Normal	Void	9/20/2022 12:45		1:16
316173	Normal	Closed	9/20/2022 12:45	9/21/2022	20:03
316172	Normal	Void	9/20/2022 12:45		1:18
316171	Normal	Void	9/20/2022 12:45		1:16
316170	Normal	Void	9/20/2022 12:45		1:16
316169	Normal	Closed	9/20/2022 12:45	9/21/2022	22:03
316168	Normal	Void	9/20/2022 12:40		1:22
316167	Normal	Closed	9/20/2022 12:40	9/21/2022	21:04
316166	Normal	Closed	9/20/2022 12:40	9/21/2022	20:59
316165	Normal	Void	9/20/2022 12:40		1:22
316164	Normal	Void	9/20/2022 12:40		1:19
316163	Normal	Void	9/20/2022 12:40		1:22
316161	Normal	Closed	9/20/2022 12:40	9/21/2022	21:29
316159	Normal	Void	9/20/2022 12:35		1:24
316158	Normal	Closed	9/20/2022 12:35	9/21/2022	21:40

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
316157	Normal	Closed	9/20/2022 12:35	9/21/2022	21:40
316156	Normal	Void	9/20/2022 12:35		1:27
316154	Normal	Closed	9/20/2022 12:30	9/21/2022	20:50
316153	Normal	Closed	9/20/2022 12:30	9/21/2022	20:50
316152	Normal	Closed	9/20/2022 12:30	9/21/2022	22:05
316148	Normal	Closed	9/20/2022 12:15	9/20/2022	2:10
316143	Normal	Closed	9/20/2022 12:05	9/21/2022	21:28
316142	Normal	Closed	9/20/2022 12:00	9/20/2022	3:02
316133	Normal	Closed	9/20/2022 11:20	9/21/2022	20:43
316131	Normal	Closed	9/20/2022 11:15	9/20/2022	3:13
316129	Normal	Closed	9/20/2022 11:10	9/21/2022	22:50
316121	Normal	Closed	9/20/2022 10:50	9/20/2022	3:57
316117	Normal	Closed	9/20/2022 10:20	9/21/2022	22:23
316116	Normal	Closed	9/20/2022 10:20	9/20/2022	4:06
316115	Normal	Closed	9/20/2022 10:15	9/20/2022	3:39
316095	Normal	Closed	9/20/2022 8:55	9/20/2022	0:06
316090	Normal	Closed	9/20/2022 8:30	9/20/2022	4:21
316079	Normal	Closed	9/20/2022 7:25	9/20/2022	2:22
316061	Normal	Closed	9/19/2022 18:25	9/21/2022	40:23:00
316037	Normal	Closed	9/19/2022 16:25	9/21/2022	43:52:00
316026	Normal	Closed	9/19/2022 15:05	9/20/2022	17:58
316025	Normal	Closed	9/19/2022 15:05	9/20/2022	17:30
316014	Normal	Closed	9/19/2022 14:25	9/20/2022	19:38
316011	Normal	Closed	9/19/2022 14:15	9/19/2022	1:03
316010	Normal	Closed	9/19/2022 13:50	9/20/2022	19:02
316003	Normal	Closed	9/19/2022 12:55	9/20/2022	24:07:00
316002	Normal	Closed	9/19/2022 12:50	9/19/2022	2:18
315999	Normal	Closed	9/19/2022 12:30	9/19/2022	3:46
315988	Normal	Closed	9/19/2022 11:55	10/7/2022	426:09:00
315986	Normal	Closed	9/19/2022 11:45	9/19/2022	2:29
315983	Normal	Closed	9/19/2022 11:40	9/19/2022	4:13
315981	Normal	Closed	9/19/2022 11:30	9/19/2022	3:25
315961	Normal	Closed	9/19/2022 10:50	9/19/2022	2:41
315959	Normal	Closed	9/19/2022 10:35	9/19/2022	2:59
315953	Normal	Closed	9/19/2022 10:20	9/19/2022	4:52
315947	Normal	Closed	9/19/2022 10:00	9/19/2022	3:09
315942	Normal	Closed	9/19/2022 9:55	9/20/2022	26:33:00
315941	Normal	Closed	9/19/2022 9:55	9/20/2022	27:15:00
315936	Normal	Closed	9/19/2022 9:45	9/19/2022	3:50
315928	Normal	Closed	9/19/2022 9:00	9/20/2022	29:14:00
315927	Normal	Closed	9/19/2022 9:00	9/19/2022	4:08
315909	Normal	Closed	9/19/2022 8:25	9/20/2022	23:48
315886	Normal	Closed	9/19/2022 7:50	9/19/2022	5:13
315885	Normal	Closed	9/19/2022 7:50	9/20/2022	29:01:00
315882	Normal	Closed	9/19/2022 7:40	9/19/2022	8:13
315873	Normal	Closed	9/18/2022 18:35	9/19/2022	17:59
315872	Normal	Closed	9/18/2022 18:30	9/19/2022	19:36
315871	Normal	Closed	9/18/2022 18:30	9/19/2022	19:36

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
315870	Normal	Closed	9/18/2022 18:30	9/19/2022	15:37
315869	Normal	Closed	9/18/2022 18:30	9/19/2022	18:22
315868	Normal	Closed	9/18/2022 18:30	9/19/2022	19:39
315867	Normal	Closed	9/18/2022 18:30	9/19/2022	19:15
315866	Normal	Closed	9/18/2022 18:30	9/19/2022	19:48
315865	Normal	Closed	9/18/2022 18:30	9/19/2022	20:01
315864	Normal	Closed	9/18/2022 18:30	9/19/2022	19:30
315863	Normal	Closed	9/18/2022 18:25	9/19/2022	14:52
315862	Normal	Closed	9/18/2022 18:25	9/19/2022	18:47
315861	Normal	Closed	9/18/2022 18:25	9/19/2022	14:20
315860	Normal	Closed	9/18/2022 18:25	9/19/2022	19:31
315859	Normal	Closed	9/18/2022 18:25	9/19/2022	19:53
315858	Normal	Closed	9/18/2022 18:20	9/19/2022	20:07
315857	Normal	Closed	9/18/2022 16:40	9/19/2022	18:00
315856	Normal	Closed	9/18/2022 16:40	9/19/2022	18:00
315851	Normal	Closed	9/17/2022 15:40	9/19/2022	42:02:00
315848	Normal	Closed	9/17/2022 14:00	9/19/2022	48:53:00
315828	Normal	Closed	9/16/2022 20:55	9/19/2022	60:31:00
315826	Normal	Closed	9/16/2022 18:25	9/19/2022	70:08:00
315810	Normal	Closed	9/16/2022 15:25	9/19/2022	69:43:00
315809	Normal	Closed	9/16/2022 15:25	9/19/2022	70:04:00
315808	Normal	Closed	9/16/2022 15:20	9/19/2022	70:28:00
315807	Normal	Closed	9/16/2022 15:15	9/19/2022	64:28:00
315788	Normal	Closed	9/16/2022 12:10	9/19/2022	68:44:00
315786	Normal	Closed	9/16/2022 12:00	9/19/2022	69:43:00
315761	Normal	Closed	9/16/2022 9:35	9/19/2022	72:48:00
315758	Normal	Closed	9/16/2022 9:15	9/16/2022	7:28
315723	Normal	Closed	9/15/2022 19:30	9/19/2022	92:25:00
315711	Normal	Closed	9/15/2022 16:15	9/16/2022	22:17
315708	Normal	Closed	9/15/2022 16:05	9/16/2022	22:26
315662	Normal	Closed	9/15/2022 13:10	9/16/2022	23:06
315661	Normal	Closed	9/15/2022 13:10	9/16/2022	20:36
315654	Normal	Closed	9/15/2022 12:45	9/16/2022	27:13:00
315653	Normal	Closed	9/15/2022 12:45	9/16/2022	25:03:00
315652	Normal	Closed	9/15/2022 12:40	9/16/2022	22:04
315643	Normal	Closed	9/15/2022 11:55	9/16/2022	26:12:00
315641	Normal	Closed	9/15/2022 11:45	9/16/2022	24:47:00
315635	Normal	Closed	9/15/2022 11:10	9/16/2022	25:34:00
315619	Normal	Closed	9/15/2022 10:25	9/16/2022	29:45:00
315618	Normal	Closed	9/15/2022 10:25	9/16/2022	26:43:00
315616	Normal	Closed	9/15/2022 10:15	9/16/2022	19:01
315607	Normal	Closed	9/15/2022 9:50	9/16/2022	29:09:00
315603	Normal	Closed	9/15/2022 9:35	9/16/2022	29:55:00
315602	Normal	Closed	9/15/2022 9:30	9/16/2022	22:11
315601	Normal	Closed	9/15/2022 9:25	9/19/2022	102:33:00
315598	Normal	Closed	9/15/2022 9:15	9/16/2022	25:31:00
315592	Normal	Closed	9/15/2022 8:35	9/19/2022	95:00:00
315588	Normal	Closed	9/15/2022 8:30	9/16/2022	31:40:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
315579	Normal	Closed	9/15/2022 8:05	9/15/2022	5:22
315577	Normal	Closed	9/15/2022 8:00	9/15/2022	7:57
315569	Normal	Closed	9/15/2022 7:20	9/15/2022	8:49
315551	Normal	Closed	9/14/2022 16:30	9/20/2022	46:04:00
315538	Normal	Closed	9/14/2022 15:55	9/15/2022	15:59
315517	Normal	Closed	9/14/2022 15:25	9/15/2022	23:14
315505	Normal	Closed	9/14/2022 14:30	9/15/2022	15:08
315504	Normal	Closed	9/14/2022 14:25	9/15/2022	24:19:00
315502	Normal	Closed	9/14/2022 14:10	9/15/2022	23:45
315501	Normal	Closed	9/14/2022 14:05	9/16/2022	47:16:00
315497	Normal	Closed	9/14/2022 13:50	9/17/2022	70:01:00
315486	Normal	Closed	9/14/2022 13:05	9/15/2022	19:36
315483	Normal	Closed	9/14/2022 12:55	9/14/2022	2:47
315481	Normal	Closed	9/14/2022 12:50	9/15/2022	27:26:00
315469	Normal	Closed	9/14/2022 11:50	9/15/2022	28:06:00
315460	Normal	Closed	9/14/2022 11:15	9/15/2022	27:24:00
315457	Normal	Closed	9/14/2022 11:10	9/15/2022	26:18:00
315454	Normal	Closed	9/14/2022 10:35	9/15/2022	28:49:00
315447	Normal	Closed	9/14/2022 10:15	9/16/2022	45:32:00
315439	Normal	Closed	9/14/2022 9:35	9/14/2022	5:16
315434	Normal	Closed	9/14/2022 9:25	9/14/2022	4:40
315433	Normal	Closed	9/14/2022 9:25	9/15/2022	34:13:00
315425	Normal	Closed	9/14/2022 8:45	9/14/2022	5:36
315415	Normal	Closed	9/14/2022 7:55	9/15/2022	31:54:00
315414	Normal	Closed	9/14/2022 7:55	9/15/2022	31:53:00
315413	Normal	Closed	9/14/2022 7:55	9/15/2022	31:53:00
315412	Normal	Closed	9/14/2022 7:55	9/15/2022	31:53:00
315401	Normal	Closed	9/14/2022 7:15	9/14/2022	6:29
315399	Normal	Closed	9/14/2022 6:55	9/15/2022	31:31:00
315397	Normal	Closed	9/14/2022 6:50	9/15/2022	32:02:00
315396	Normal	Closed	9/14/2022 6:50	9/15/2022	32:16:00
315395	Normal	Closed	9/14/2022 6:50	9/15/2022	32:30:00
315394	Normal	Closed	9/14/2022 6:45	9/16/2022	51:48:00
315393	Normal	Closed	9/14/2022 6:45	9/16/2022	53:22:00
315392	Normal	Closed	9/14/2022 6:45	9/16/2022	51:48:00
315391	Normal	Closed	9/14/2022 6:40	9/15/2022	28:42:00
315390	Normal	Closed	9/14/2022 6:40	9/15/2022	28:34:00
315389	Normal	Closed	9/14/2022 6:40	9/15/2022	28:16:00
315388	Normal	Closed	9/14/2022 6:35	9/16/2022	53:55:00
315387	Normal	Closed	9/14/2022 6:35	9/16/2022	53:55:00
315386	Normal	Closed	9/14/2022 6:35	9/15/2022	29:00:00
315385	Normal	Closed	9/14/2022 6:30	9/16/2022	54:16:00
315384	Normal	Closed	9/14/2022 6:30	9/15/2022	29:03:00
315383	Normal	Closed	9/14/2022 6:25	9/16/2022	54:26:00
315382	Normal	Closed	9/14/2022 6:25	9/15/2022	27:50:00
315381	Normal	Closed	9/14/2022 6:25	9/15/2022	27:50:00
315380	Normal	Closed	9/14/2022 6:20	9/15/2022	28:05:00
315374	Normal	Closed	9/13/2022 20:30	9/14/2022	17:51

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
315351	Normal	Closed	9/13/2022 16:25	9/14/2022	18:06
315337	Normal	Closed	9/13/2022 15:25	9/14/2022	20:41
315332	Normal	Closed	9/13/2022 15:15	9/14/2022	19:05
315329	Normal	Closed	9/13/2022 15:10	9/14/2022	18:12
315328	Normal	Closed	9/13/2022 15:05	9/14/2022	20:59
315317	Normal	Closed	9/13/2022 14:45	9/14/2022	18:11
315314	Normal	Closed	9/13/2022 14:35	9/14/2022	17:38
315309	Normal	Closed	9/13/2022 14:25	9/26/2022	313:41:00
315308	Normal	Closed	9/13/2022 14:20	9/14/2022	19:31
315306	Normal	Closed	9/13/2022 14:15	9/26/2022	313:50:00
315299	Normal	Closed	9/13/2022 13:35	9/26/2022	314:30:00
315298	Normal	Closed	9/13/2022 13:35	9/14/2022	19:02
315280	Normal	Closed	9/13/2022 12:45		18:32
315278	Normal	Closed	9/13/2022 12:40	9/14/2022	21:30
315274	Normal	Closed	9/13/2022 12:30	9/14/2022	22:13
315254	Normal	Closed	9/13/2022 11:55	9/14/2022	22:37
315245	Normal	Closed	9/13/2022 11:40	9/15/2022	49:53:00
315231	Normal	Closed	9/13/2022 11:15	9/14/2022	20:49
315229	Normal	Closed	9/13/2022 11:10	9/13/2022	3:02
315228	Normal	Closed	9/13/2022 11:05	9/13/2022	4:26
315219	Normal	Closed	9/13/2022 10:40	9/13/2022	2:46
315214	Normal	Closed	9/13/2022 10:35	9/13/2022	5:52
315196	Normal	Closed	9/13/2022 10:15	9/20/2022	76:19:00
315185	Normal	Closed	9/13/2022 10:05	9/26/2022	318:00:00
315170	Normal	Closed	9/13/2022 9:40	9/13/2022	0:44
315165	Normal	Closed	9/13/2022 9:30	9/13/2022	0:35
315164	Normal	Closed	9/13/2022 9:30	9/13/2022	0:41
315158	Normal	Closed	9/13/2022 9:20	9/13/2022	3:45
315143	Normal	Closed	9/13/2022 8:50	9/20/2022	75:38:00
315106	Normal	Closed	9/13/2022 8:05	9/13/2022	0:05
315088	Normal	Closed	9/13/2022 6:50	9/13/2022	6:06
315087	Normal	Closed	9/13/2022 6:45	9/13/2022	6:26
315086	Normal	Closed	9/13/2022 6:45	9/13/2022	7:11
315085	Normal	Closed	9/13/2022 6:45	9/13/2022	4:04
315083	Normal	Closed	9/13/2022 6:35	9/13/2022	1:46
315082	Normal	Closed	9/13/2022 6:35	9/13/2022	2:16
315081	Normal	Closed	9/13/2022 6:30	9/13/2022	2:13
315073	Normal	Closed	9/12/2022 20:05	9/26/2022	331:59:00
315071	Normal	Closed	9/12/2022 19:15	9/13/2022	12:28
315069	Normal	Closed	9/12/2022 18:25	9/20/2022	91:14:00
315068	Normal	Closed	9/12/2022 18:10	9/13/2022	20:58
315063	Normal	Closed	9/12/2022 17:10	9/13/2022	15:24
315061	Normal	Closed	9/12/2022 16:55	9/13/2022	15:04
315059	Normal	Closed	9/12/2022 16:45	9/13/2022	20:22
315054	Normal	Closed	9/12/2022 16:30	9/13/2022	23:00
315053	Normal	Closed	9/12/2022 16:30	9/14/2022	46:37:00
315051	Normal	Closed	9/12/2022 16:25	9/13/2022	14:37
315050	Normal	Closed	9/12/2022 16:25	9/13/2022	22:45

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
315049	Normal	Closed	9/12/2022 16:20	9/13/2022	23:12
315047	Normal	Closed	9/12/2022 16:15	9/14/2022	46:58:00
315046	Normal	Closed	9/12/2022 16:15	9/14/2022	46:36:00
315045	Normal	Closed	9/12/2022 16:05	9/13/2022	16:37
315044	Normal	Closed	9/12/2022 15:55	9/26/2022	336:09:00
315030	Normal	Closed	9/12/2022 15:00	9/13/2022	20:50
315023	Normal	Closed	9/12/2022 14:45	9/13/2022	18:15
315014	Normal	Closed	9/12/2022 14:25	9/13/2022	21:48
315009	Normal	Closed	9/12/2022 14:15	9/14/2022	42:10:00
315007	Normal	Closed	9/12/2022 14:05	9/13/2022	22:52
315003	Normal	Closed	9/12/2022 14:00	9/12/2022	1:41
314956	Normal	Closed	9/12/2022 11:40	9/14/2022	49:44:00
314955	Normal	Closed	9/12/2022 11:40	9/12/2022	3:41
314954	Normal	Closed	9/12/2022 11:40	9/12/2022	2:37
314951	Normal	Closed	9/12/2022 11:30	9/12/2022	3:55
314949	Normal	Closed	9/12/2022 11:25	9/12/2022	4:08
314948	Normal	Closed	9/12/2022 11:25	9/12/2022	4:06
314942	Normal	Closed	9/12/2022 11:15	9/20/2022	99:19:00
314906	Normal	Closed	9/12/2022 10:25	9/12/2022	3:54
314900	Normal	Closed	9/12/2022 10:20	9/12/2022	0:12
314895	Normal	Closed	9/12/2022 10:15	9/12/2022	5:41
314886	Normal	Closed	9/12/2022 10:05	9/13/2022	28:24:00
314848	Normal	Closed	9/12/2022 9:10	9/14/2022	53:41:00
314808	Normal	Closed	9/12/2022 8:25	9/13/2022	30:38:00
314806	Normal	Closed	9/12/2022 8:10	9/12/2022	6:26
314798	Normal	Closed	9/12/2022 7:55	9/12/2022	5:14
314791	Normal	Closed	9/12/2022 7:30	9/12/2022	7:02
314786	Normal	Closed	9/12/2022 6:25	9/12/2022	4:45
314722	Normal	Closed	9/11/2022 9:10	9/12/2022	21:11
314715	Normal	Closed	9/10/2022 17:45	9/12/2022	39:33:00
314707	Normal	Closed	9/10/2022 11:40	9/12/2022	51:31:00
314660	Normal	Closed	9/9/2022 16:10	9/13/2022	90:40:00
314637	Normal	Closed	9/9/2022 14:50	9/12/2022	66:38:00
314634	Normal	Closed	9/9/2022 14:40	9/10/2022	17:04
314623	Normal	Closed	9/9/2022 14:00	9/12/2022	69:10:00
314614	Normal	Closed	9/9/2022 13:15	9/12/2022	66:36:00
314610	Normal	Closed	9/9/2022 13:05	9/12/2022	71:24:00
314596	Normal	Closed	9/9/2022 11:45	9/12/2022	70:02:00
314581	Normal	Closed	9/9/2022 11:05	9/12/2022	70:13:00
314580	Normal	Closed	9/9/2022 11:05	9/12/2022	71:44:00
314575	Normal	Closed	9/9/2022 11:00	9/12/2022	78:39:00
314573	Normal	Closed	9/9/2022 10:55	9/13/2022	94:43:00
314568	Normal	Closed	9/9/2022 10:45	9/12/2022	71:04:00
314556	Normal	Void	9/9/2022 10:00		265:43:00
314555	Normal	Void	9/9/2022 9:58		246:04:00
314554	Normal	Closed	9/9/2022 9:54	9/20/2022	254:06:00
314549	Normal	Closed	9/9/2022 9:36	9/21/2022	286:24:00
314548	Normal	Closed	9/9/2022 9:35	9/9/2022	4:04

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
314546	Normal	Void	9/9/2022 9:30	9/9/2022	294:05:00
314542	Normal	Closed	9/9/2022 9:10	9/12/2022	73:53:00
314530	Normal	Closed	9/9/2022 8:50	9/12/2022	78:09:00
314527	Normal	Closed	9/9/2022 8:40	9/13/2022	94:41:00
314524	Normal	Void	9/9/2022 8:30		0:00
314520	Normal	Closed	9/9/2022 8:25	9/13/2022	102:22:00
314499	Normal	Closed	9/9/2022 7:40	9/12/2022	75:08:00
314476	Normal	Closed	9/8/2022 16:50	9/12/2022	94:43:00
314465	Normal	Closed	9/8/2022 15:25	9/12/2022	91:22:00
314462	Normal	Closed	9/8/2022 15:20	9/9/2022	24:02:00
314461	Normal	Closed	9/8/2022 15:15	9/20/2022	190:12:00
314440	Normal	Closed	9/8/2022 14:25	9/12/2022	90:51:00
314437	Normal	Closed	9/8/2022 13:50	9/9/2022	22:56
314436	Normal	Closed	9/8/2022 13:50	9/10/2022	41:50:00
314434	Normal	Closed	9/8/2022 13:45	9/12/2022	90:48:00
314431	Normal	Closed	9/8/2022 13:25	9/9/2022	24:14:00
314428	Normal	Closed	9/8/2022 12:45	9/12/2022	93:43:00
314422	Normal	Closed	9/8/2022 12:05	9/12/2022	20:32
314419	Normal	Closed	9/8/2022 12:00	9/12/2022	95:11:00
314416	Normal	Closed	9/8/2022 11:50	9/8/2022	1:28
314414	Normal	Closed	9/8/2022 11:40	9/9/2022	23:34
314398	Normal	Closed	9/8/2022 9:55	9/9/2022	30:16:00
314390	Normal	Closed	9/8/2022 9:05	9/12/2022	102:27:00
314384	Normal	Closed	9/8/2022 8:45	9/12/2022	101:32:00
314380	Normal	Closed	9/8/2022 8:40	9/8/2022	4:08
314377	Normal	Closed	9/8/2022 8:25	9/13/2022	122:07:00
314372	Normal	Closed	9/8/2022 8:10	9/8/2022	3:57
314356	Normal	Closed	9/8/2022 7:10	9/8/2022	0:01
314355	Normal	Closed	9/8/2022 7:10	9/8/2022	8:30
314346	Normal	Closed	9/7/2022 20:55	9/9/2022	35:29:00
314344	Normal	Closed	9/7/2022 17:55	9/13/2022	45:16:00
314343	Normal	Closed	9/7/2022 17:50	9/9/2022	45:21:00
314342	Normal	Closed	9/7/2022 17:40	9/9/2022	45:31:00
314341	Normal	Closed	9/7/2022 17:35	9/9/2022	45:37:00
314340	Normal	Closed	9/7/2022 17:35	9/9/2022	45:36:00
314335	Normal	Closed	9/7/2022 17:00	9/13/2022	46:10:00
314334	Normal	Closed	9/7/2022 16:50	9/9/2022	46:22:00
314330	Normal	Closed	9/7/2022 16:35	9/8/2022	14:41
314329	Normal	Closed	9/7/2022 16:30	9/8/2022	21:00
314315	Normal	Closed	9/7/2022 14:55	9/12/2022	17:16
314312	Normal	Closed	9/7/2022 14:50	9/8/2022	18:59
314310	Normal	Closed	9/7/2022 14:40	9/8/2022	21:27
314308	Normal	Closed	9/7/2022 14:30		15:14
314306	Normal	Closed	9/7/2022 14:25	9/8/2022	21:57
314301	Normal	Closed	9/7/2022 13:55	9/8/2022	19:04
314297	Normal	Closed	9/7/2022 13:45	9/26/2022	458:17:00
314296	Normal	Closed	9/7/2022 13:45	9/20/2022	212:59:00
314292	Normal	Closed	9/7/2022 13:30	9/9/2022	47:12:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
314291	Normal	Closed	9/7/2022 13:25	9/8/2022	20:01
314288	Normal	Closed	9/7/2022 13:05	9/7/2022	1:18
314285	Normal	Closed	9/7/2022 12:50	9/7/2022	2:45
314279	Normal	Closed	9/7/2022 12:25	9/7/2022	3:55
314278	Normal	Closed	9/7/2022 12:25	9/20/2022	121:09:00
314275	Normal	Closed	9/7/2022 12:05	9/8/2022	22:33
314273	Normal	Closed	9/7/2022 11:55	9/20/2022	214:48:00
314271	Normal	Closed	9/7/2022 11:35	9/8/2022	20:55
314266	Normal	Closed	9/7/2022 10:55	9/8/2022	22:54
314264	Normal	Closed	9/7/2022 10:40	9/7/2022	4:14
314257	Normal	Closed	9/7/2022 9:50	9/7/2022	5:13
314255	Normal	Closed	9/7/2022 9:40	9/7/2022	4:29
314239	Normal	Closed	9/7/2022 8:40	9/7/2022	2:14
314238	Normal	Closed	9/7/2022 8:40	9/7/2022	4:05
314221	Normal	Closed	9/7/2022 7:40	9/9/2022	48:26:00
314211	Normal	Closed	9/7/2022 6:55	9/7/2022	3:48
314210	Normal	Closed	9/7/2022 6:55	9/7/2022	3:00
314209	Normal	Closed	9/7/2022 6:55	9/7/2022	7:41
314201	Normal	Closed	9/6/2022 21:50	9/7/2022	12:33
314200	Normal	Closed	9/6/2022 21:30	9/7/2022	11:20
314199	Normal	Closed	9/6/2022 21:15	9/7/2022	8:30
314198	Normal	Closed	9/6/2022 20:15	9/7/2022	14:48
314193	Normal	Closed	9/6/2022 19:50	9/20/2022	230:53:00
314130	Normal	Closed	9/6/2022 15:45	9/7/2022	21:24
314124	Normal	Closed	9/6/2022 15:35	9/7/2022	16:20
314113	Normal	Closed	9/6/2022 15:15	9/7/2022	14:47
314111	Normal	Closed	9/6/2022 14:50	9/26/2022	481:10:00
314101	Normal	Closed	9/6/2022 13:50	9/7/2022	21:13
314099	Normal	Closed	9/6/2022 13:45	9/7/2022	19:32
314097	Normal	Closed	9/6/2022 13:40	9/7/2022	25:05:00
314096	Normal	Closed	9/6/2022 13:40	9/7/2022	20:19
314095	Normal	Closed	9/6/2022 13:35	9/7/2022	23:10
314094	Normal	Closed	9/6/2022 13:35	9/7/2022	25:11:00
314093	Normal	Void	9/6/2022 13:35		0:00
314092	Normal	Closed	9/6/2022 13:30	9/7/2022	20:49
314091	Normal	Closed	9/6/2022 13:25	9/7/2022	20:42
314062	Normal	Closed	9/6/2022 11:45	9/7/2022	25:13:00
314050	Normal	Closed	9/6/2022 10:50	9/6/2022	2:54
314049	Normal	Closed	9/6/2022 10:35	9/6/2022	2:52
314047	Normal	Closed	9/6/2022 10:35	9/20/2022	147:24:00
314044	Normal	Closed	9/6/2022 10:20	9/6/2022	1:01
314041	Normal	Void	9/6/2022 10:05		0:00
314032	Normal	Closed	9/6/2022 9:35	9/6/2022	4:32
314026	Normal	Closed	9/6/2022 9:15	9/6/2022	0:03
314021	Normal	Closed	9/6/2022 9:00	9/20/2022	147:35:00
314014	Normal	Closed	9/6/2022 8:55	9/20/2022	242:28:00
314011	Normal	Closed	9/6/2022 8:45	9/7/2022	26:14:00
313999	Normal	Closed	9/6/2022 8:25	9/6/2022	7:08

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
313994	Normal	Closed	9/6/2022 8:10	9/20/2022	242:33:00
313991	Normal	Closed	9/6/2022 8:05	9/6/2022	0:55
313990	Normal	Closed	9/6/2022 8:00	9/6/2022	0:46
313988	Normal	Closed	9/6/2022 7:55	9/6/2022	0:50
313964	Normal	Closed	9/5/2022 21:35	9/6/2022	8:35
313926	Normal	Closed	9/5/2022 9:00	9/6/2022	25:08:00
313857	Normal	Closed	9/4/2022 12:15	9/6/2022	44:55:00
313818	Normal	Closed	9/3/2022 10:45	9/6/2022	70:02:00
313817	Normal	Closed	9/3/2022 9:30	9/7/2022	102:14:00
313806	Normal	Closed	9/2/2022 23:25	9/6/2022	82:31:00
313788	Normal	Closed	9/2/2022 16:05	9/6/2022	88:04:00
313786	Normal	Closed	9/2/2022 16:00	9/6/2022	88:33:00
313785	Normal	Closed	9/2/2022 15:55	9/3/2022	21:50
313784	Normal	Closed	9/2/2022 15:55	9/6/2022	88:47:00
313783	Normal	Closed	9/2/2022 15:50	9/6/2022	87:41:00
313769	Normal	Closed	9/2/2022 14:00	9/2/2022	1:04
313767	Normal	Closed	9/2/2022 13:50	9/6/2022	96:20:00
313766	Normal	Closed	9/2/2022 13:40	9/6/2022	90:15:00
313765	Normal	Closed	9/2/2022 13:30	9/6/2022	97:32:00
313764	Normal	Closed	9/2/2022 13:30	9/6/2022	97:42:00
313740	Normal	Closed	9/2/2022 9:55	9/2/2022	3:55
313735	Normal	Closed	9/2/2022 9:40	9/2/2022	5:00
313731	Normal	Closed	9/2/2022 9:30	9/2/2022	1:30
313729	Normal	Closed	9/2/2022 9:20	9/2/2022	0:57
313728	Normal	Closed	9/2/2022 9:20	9/20/2022	242:29:00
313727	Normal	Closed	9/2/2022 9:15	9/8/2022	150:04:00
313726	Normal	Closed	9/2/2022 9:10	9/2/2022	1:38
313713	Normal	Closed	9/2/2022 7:30	9/6/2022	97:24:00
313703	Normal	Closed	9/1/2022 20:50	9/2/2022	12:59
313702	Normal	Closed	9/1/2022 20:45	9/2/2022	13:04
313701	Normal	Closed	9/1/2022 20:45	9/2/2022	13:06
313700	Normal	Closed	9/1/2022 20:45	9/2/2022	13:06
313699	Normal	Closed	9/1/2022 20:00	9/2/2022	20:31
313697	Normal	Closed	9/1/2022 19:25	9/2/2022	18:52
313686	Normal	Closed	9/1/2022 17:00	9/2/2022	13:34
313684	Normal	Closed	9/1/2022 16:45	9/2/2022	16:08
313673	Normal	Closed	9/1/2022 15:40	9/6/2022	116:48:00
313671	Normal	Closed	9/1/2022 15:30	9/2/2022	18:22
313669	Normal	Closed	9/1/2022 15:20	9/6/2022	117:07:00
313666	Normal	Closed	9/1/2022 15:10	9/2/2022	17:06
313662	Normal	Closed	9/1/2022 15:00	9/2/2022	16:18
313660	Normal	Closed	9/1/2022 14:55	9/2/2022	19:45
313657	Normal	Closed	9/1/2022 14:45	9/2/2022	16:38
313656	Normal	Closed	9/1/2022 14:45	9/2/2022	16:37
313655	Normal	Closed	9/1/2022 14:45	9/2/2022	16:34
313654	Normal	Closed	9/1/2022 14:45	9/2/2022	16:32
313653	Normal	Closed	9/1/2022 14:45	9/2/2022	16:39
313652	Normal	Closed	9/1/2022 14:45	9/2/2022	16:32

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
313651	Normal	Closed	9/1/2022 14:40	9/2/2022	16:42
313650	Normal	Closed	9/1/2022 14:40	9/2/2022	16:37
313649	Normal	Closed	9/1/2022 14:40	9/2/2022	16:41
313648	Normal	Closed	9/1/2022 14:40	9/2/2022	16:37
313647	Normal	Closed	9/1/2022 14:40	9/2/2022	16:43
313646	Normal	Closed	9/1/2022 14:40	9/2/2022	16:38
313645	Normal	Closed	9/1/2022 14:40	9/2/2022	16:41
313644	Normal	Closed	9/1/2022 14:40	9/2/2022	16:41
313643	Normal	Closed	9/1/2022 14:40	9/2/2022	16:38
313642	Normal	Closed	9/1/2022 14:35	9/2/2022	16:48
313641	Normal	Closed	9/1/2022 14:35	9/2/2022	16:48
313640	Normal	Closed	9/1/2022 14:35	9/2/2022	16:49
313639	Normal	Closed	9/1/2022 14:35		16:43
313638	Normal	Closed	9/1/2022 14:35	9/2/2022	16:48
313637	Normal	Closed	9/1/2022 14:35	9/2/2022	16:49
313634	Normal	Closed	9/1/2022 14:30	9/2/2022	16:51
313633	Normal	Closed	9/1/2022 14:30	9/2/2022	16:54
313632	Normal	Closed	9/1/2022 14:30	9/2/2022	16:54
313629	Normal	Closed	9/1/2022 14:15	9/20/2022	358:12:00
313622	Normal	Closed	9/1/2022 13:25	9/2/2022	18:50
313621	Normal	Closed	9/1/2022 13:25	9/1/2022	0:01
313615	Normal	Closed	9/1/2022 12:55	9/7/2022	144:03:00
313614	Normal	Closed	9/1/2022 12:55	9/1/2022	2:55
313611	Normal	Closed	9/1/2022 12:25	9/1/2022	0:26
313608	Normal	Closed	9/1/2022 11:40	9/1/2022	3:32
313606	Normal	Closed	9/1/2022 11:35	9/1/2022	3:09
313596	Normal	Closed	9/1/2022 10:30	9/1/2022	2:41
313595	Normal	Closed	9/1/2022 10:25	9/2/2022	21:41
313594	Normal	Closed	9/1/2022 10:25	9/2/2022	27:02:00
313576	Normal	Closed	9/1/2022 8:25	9/1/2022	1:00
313572	Normal	Closed	9/1/2022 8:10	9/1/2022	0:01
313554	Normal	Closed	9/1/2022 7:15	9/1/2022	3:57
313553	Normal	Closed	9/1/2022 7:15	9/1/2022	4:49
313543	Normal	Closed	8/31/2022 21:35	9/1/2022	12:45
313538	Normal	Closed	8/31/2022 21:00	9/1/2022	10:48
313537	Normal	Closed	8/31/2022 20:55	9/1/2022	15:30
313525	Normal	Closed	8/31/2022 15:30	9/1/2022	17:46
313518	Normal	Closed	8/31/2022 14:20	8/31/2022	1:11
313516	Normal	Closed	8/31/2022 14:00	8/31/2022	1:31
313513	Normal	Closed	8/31/2022 13:55	8/31/2022	0:07
313506	Normal	Closed	8/31/2022 13:40	8/31/2022	1:09
313505	Normal	Closed	8/31/2022 12:55	8/31/2022	2:04
313497	Normal	Closed	8/31/2022 12:15	9/2/2022	43:04:00
313495	Normal	Closed	8/31/2022 12:10	8/31/2022	2:44
313494	Normal	Closed	8/31/2022 12:10	8/31/2022	2:43
313493	Normal	Closed	8/31/2022 12:10	9/2/2022	43:09:00
313491	Normal	Closed	8/31/2022 12:05	9/1/2022	25:47:00
313490	Normal	Closed	8/31/2022 12:05	9/1/2022	26:22:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
313489	Normal	Closed	8/31/2022 12:00	9/1/2022	22:56
313487	Normal	Closed	8/31/2022 11:45	8/31/2022	4:18
313486	Normal	Closed	8/31/2022 11:30	8/31/2022	4:19
313465	Normal	Closed	8/31/2022 9:40	8/31/2022	0:44
313463	Normal	Closed	8/31/2022 9:20	9/1/2022	27:28:00
313461	Normal	Closed	8/31/2022 9:15	8/31/2022	1:16
313459	Normal	Closed	8/31/2022 9:05	8/31/2022	1:26
313454	Normal	Closed	8/31/2022 8:55	8/31/2022	1:35
313445	Normal	Closed	8/31/2022 8:20	8/31/2022	4:46
313444	Normal	Closed	8/31/2022 8:20	8/31/2022	4:42
313441	Normal	Closed	8/31/2022 8:05	8/31/2022	2:25
313440	Normal	Closed	8/31/2022 8:05	9/1/2022	31:09:00
313439	Normal	Closed	8/31/2022 8:05	8/31/2022	1:22
313438	Normal	Closed	8/31/2022 7:50	8/31/2022	4:11
313434	Normal	Closed	8/31/2022 7:40	8/31/2022	0:02
313429	Normal	Closed	8/31/2022 7:35	8/31/2022	4:50
313428	Normal	Closed	8/31/2022 7:35	8/31/2022	5:23
313427	Normal	Closed	8/31/2022 7:35	8/31/2022	6:40
313424	Normal	Closed	8/31/2022 7:30	8/31/2022	3:17
313423	Normal	Closed	8/31/2022 7:30	8/31/2022	0:57
313422	Normal	Closed	8/31/2022 7:30	8/31/2022	5:28
313412	Normal	Closed	8/30/2022 18:30	8/31/2022	13:40
313403	Normal	Closed	8/30/2022 15:46	8/31/2022	18:36
313402	Normal	Closed	8/30/2022 15:46	8/31/2022	18:37
313396	Normal	Closed	8/30/2022 15:21	8/30/2022	1:13
313394	Normal	Closed	8/30/2022 15:16	8/31/2022	19:07
313392	Normal	Closed	8/30/2022 15:11	8/31/2022	19:30
313386	Normal	Closed	8/30/2022 14:46	8/31/2022	17:24
313372	Normal	Closed	8/30/2022 13:45	8/31/2022	20:40
313367	Normal	Closed	8/30/2022 13:40	8/31/2022	18:25
313366	Normal	Closed	8/30/2022 13:36	8/31/2022	18:10
313365	Normal	Closed	8/30/2022 13:36	9/1/2022	44:22:00
313364	Normal	Closed	8/30/2022 13:36	8/31/2022	25:02:00
313361	Normal	Closed	8/30/2022 13:30	8/31/2022	26:11:00
313359	Normal	Closed	8/30/2022 13:26	8/30/2022	1:01
313358	Normal	Closed	8/30/2022 13:25	8/30/2022	1:15
313356	Normal	Closed	8/30/2022 13:20	8/31/2022	23:43
313353	Normal	Closed	8/30/2022 13:05	8/30/2022	1:22
313351	Normal	Closed	8/30/2022 12:45	8/30/2022	1:53
313347	Normal	Closed	8/30/2022 12:30	8/31/2022	22:01
313334	Normal	Closed	8/30/2022 11:10	9/12/2022	49:23:00
313317	Normal	Closed	8/30/2022 10:35	8/30/2022	4:58
313315	Normal	Closed	8/30/2022 10:20	8/31/2022	26:39:00
313314	Normal	Closed	8/30/2022 10:12	10/4/2022	841:08:00
313312	Normal	Closed	8/30/2022 10:01	8/31/2022	23:57
313306	Normal	Closed	8/30/2022 9:10	8/31/2022	26:13:00
313305	Normal	Closed	8/30/2022 9:10	8/31/2022	25:13:00
313304	Normal	Closed	8/30/2022 9:10	8/30/2022	3:28

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
313303	Normal	Closed	8/30/2022 9:10	8/30/2022	4:18
313302	Normal	Closed	8/30/2022 9:05	8/30/2022	0:40
313301	Normal	Closed	8/30/2022 9:00	8/30/2022	0:03
313297	Normal	Closed	8/30/2022 7:55	9/12/2022	52:38:00
313295	Normal	Closed	8/30/2022 7:50	9/26/2022	656:03:00
313286	Normal	Closed	8/29/2022 22:54	8/31/2022	34:11:00
313275	Normal	Closed	8/29/2022 16:10	8/30/2022	17:24
313274	Normal	Closed	8/29/2022 15:50	8/30/2022	18:19
313272	Normal	Closed	8/29/2022 15:40	8/30/2022	17:16
313268	Normal	Closed	8/29/2022 15:25	8/30/2022	20:20
313266	Normal	Closed	8/29/2022 15:15	8/30/2022	18:06
313265	Normal	Closed	8/29/2022 15:05	8/30/2022	16:50
313264	Normal	Closed	8/29/2022 15:05	8/30/2022	20:24
313260	Normal	Closed	8/29/2022 14:55	8/30/2022	17:28
313249	Normal	Closed	8/29/2022 14:00	8/29/2022	1:23
313245	Normal	Closed	8/29/2022 13:25	8/29/2022	1:00
313244	Normal	Closed	8/29/2022 13:15	8/29/2022	1:09
313236	Normal	Closed	8/29/2022 12:45	8/30/2022	27:14:00
313232	Normal	Closed	8/29/2022 12:10	8/30/2022	22:54
313230	Normal	Closed	8/29/2022 11:55	8/29/2022	3:13
313226	Normal	Closed	8/29/2022 11:25	8/29/2022	1:50
313225	Normal	Closed	8/29/2022 11:20	8/30/2022	22:24
313224	Normal	Closed	8/29/2022 11:20	8/29/2022	0:29
313223	Normal	Closed	8/29/2022 11:15	8/29/2022	0:34
313222	Normal	Closed	8/29/2022 11:15	8/29/2022	0:34
313217	Normal	Closed	8/29/2022 10:50	8/29/2022	1:57
313214	Normal	Closed	8/29/2022 10:40	8/29/2022	1:18
313213	Normal	Closed	8/29/2022 10:40	8/30/2022	23:46
313212	Normal	Closed	8/29/2022 10:35	8/29/2022	0:03
313211	Normal	Closed	8/29/2022 10:35	8/30/2022	28:58:00
313207	Normal	Closed	8/29/2022 10:15	8/29/2022	2:01
313206	Normal	Closed	8/29/2022 10:15	8/29/2022	5:01
313198	Normal	Closed	8/29/2022 9:55	8/30/2022	25:05:00
313187	Normal	Closed	8/29/2022 9:15	8/29/2022	6:21
313186	Normal	Closed	8/29/2022 9:15	8/29/2022	5:52
313182	Normal	Closed	8/29/2022 8:50	8/29/2022	2:07
313180	Normal	Closed	8/29/2022 8:45	8/29/2022	1:57
313177	Normal	Closed	8/29/2022 8:20	8/29/2022	2:22
313176	Normal	Closed	8/29/2022 8:20	8/29/2022	0:47
313174	Normal	Closed	8/29/2022 8:10	8/29/2022	1:55
313162	Normal	Closed	8/29/2022 7:50	8/29/2022	4:15
313153	Normal	Closed	8/29/2022 7:05	9/26/2022	680:47:00
313147	Normal	Closed	8/28/2022 16:50	8/29/2022	15:42
313143	Normal	Closed	8/27/2022 15:25	8/29/2022	50:12:00
313138	Normal	Closed	8/27/2022 12:50	8/29/2022	48:53:00
313137	Normal	Closed	8/27/2022 12:45	8/29/2022	48:59:00
313132	Normal	Closed	8/27/2022 9:45	8/29/2022	47:37:00
313121	Normal	Closed	8/26/2022 20:05	8/29/2022	63:54:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
313117	Normal	Closed	8/26/2022 17:35	8/29/2022	68:05:00
313116	Normal	Closed	8/26/2022 17:30	8/29/2022	66:33:00
313115	Normal	Closed	8/26/2022 17:30	8/29/2022	66:34:00
313114	Normal	Closed	8/26/2022 17:30	8/29/2022	66:34:00
313113	Normal	Closed	8/26/2022 17:25	8/29/2022	66:39:00
313112	Normal	Closed	8/26/2022 17:25	8/29/2022	66:38:00
313111	Normal	Closed	8/26/2022 17:10	8/29/2022	62:23:00
313110	Normal	Closed	8/26/2022 17:05	8/29/2022	62:40:00
313103	Normal	Closed	8/26/2022 15:35	8/29/2022	65:19:00
313074	Normal	Closed	8/26/2022 12:55	8/29/2022	73:36:00
313070	Normal	Closed	8/26/2022 12:10	8/27/2022	24:48:00
313068	Normal	Closed	8/26/2022 11:55	8/29/2022	73:50:00
313067	Normal	Closed	8/26/2022 11:50	8/27/2022	19:44
313065	Normal	Closed	8/26/2022 11:30	8/29/2022	68:41:00
313064	Normal	Closed	8/26/2022 11:30	8/27/2022	27:06:00
313060	Normal	Closed	8/26/2022 11:00	8/27/2022	25:19:00
313059	Normal	Closed	8/26/2022 11:00	8/27/2022	20:50
313057	Normal	Closed	8/26/2022 10:50	8/29/2022	76:55:00
313053	Normal	Closed	8/26/2022 10:00	8/29/2022	71:07:00
313050	Normal	Closed	8/26/2022 9:40	8/29/2022	76:25:00
313049	Normal	Closed	8/26/2022 9:40	8/29/2022	76:25:00
313048	Normal	Closed	8/26/2022 9:40	8/29/2022	76:25:00
313047	Normal	Closed	8/26/2022 9:35	8/29/2022	74:27:00
313046	Normal	Closed	8/26/2022 9:35	8/29/2022	76:28:00
313045	Normal	Closed	8/26/2022 9:35	8/29/2022	76:29:00
313044	Normal	Closed	8/26/2022 9:35	8/29/2022	76:29:00
313043	Normal	Closed	8/26/2022 9:35	8/29/2022	76:29:00
313042	Normal	Closed	8/26/2022 9:35	8/29/2022	76:31:00
313041	Normal	Closed	8/26/2022 9:35	8/29/2022	76:30:00
313040	Normal	Closed	8/26/2022 9:30	8/29/2022	76:34:00
313039	Normal	Closed	8/26/2022 9:25	8/26/2022	2:16
313038	Normal	Closed	8/26/2022 9:25	8/26/2022	1:34
313035	Normal	Closed	8/26/2022 9:15	8/29/2022	70:10:00
313034	Normal	Closed	8/26/2022 9:15	8/29/2022	70:10:00
313033	Normal	Closed	8/26/2022 9:15	8/29/2022	70:18:00
313032	Normal	Closed	8/26/2022 9:10	8/29/2022	70:22:00
313031	Normal	Closed	8/26/2022 9:10	8/29/2022	69:49:00
313029	Normal	Closed	8/26/2022 8:50	8/29/2022	77:16:00
313028	Normal	Closed	8/26/2022 8:50	8/29/2022	77:16:00
313027	Normal	Closed	8/26/2022 8:50	8/29/2022	77:16:00
313026	Normal	Closed	8/26/2022 8:50	8/29/2022	77:17:00
313008	Normal	Closed	8/26/2022 7:25	9/1/2022	2:53
312997	Normal	Closed	8/25/2022 16:15	8/26/2022	21:39
312964	Normal	Closed	8/25/2022 14:15	8/26/2022	19:51
312963	Normal	Closed	8/25/2022 14:15	8/26/2022	19:53
312957	Normal	Closed	8/25/2022 13:45	8/26/2022	17:48
312933	Normal	Closed	8/25/2022 12:05	8/26/2022	24:59:00
312932	Normal	Closed	8/25/2022 11:50	8/26/2022	21:52

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
312929	Normal	Closed	8/25/2022 11:20	8/26/2022	25:06:00
312913	Normal	Closed	8/25/2022 10:20	8/26/2022	29:13:00
312912	Normal	Closed	8/25/2022 10:20	8/26/2022	30:00:00
312911	Normal	Closed	8/25/2022 10:15	8/25/2022	2:16
312906	Normal	Closed	8/25/2022 9:25	8/25/2022	6:55
312905	Normal	Closed	8/25/2022 9:20	8/29/2022	93:54:00
312904	Normal	Closed	8/25/2022 9:20	8/29/2022	93:55:00
312898	Normal	Closed	8/25/2022 8:55	8/25/2022	6:23
312875	Normal	Closed	8/25/2022 7:55	8/25/2022	0:03
312871	Normal	Closed	8/25/2022 7:20	8/25/2022	3:49
312866	Normal	Closed	8/24/2022 21:30	8/25/2022	14:39
312865	Normal	Closed	8/24/2022 17:50	9/1/2022	39:10:00
312852	Normal	Closed	8/24/2022 16:00	8/25/2022	21:41
312851	Normal	Closed	8/24/2022 16:00	8/25/2022	22:10
312849	Normal	Void	8/24/2022 15:55		0:00
312841	Normal	Closed	8/24/2022 15:40	8/25/2022	22:59
312840	Normal	Closed	8/24/2022 15:30	8/25/2022	19:19
312839	Normal	Closed	8/24/2022 15:20	8/25/2022	21:49
312838	Normal	Closed	8/24/2022 15:20	9/1/2022	42:50:00
312829	Normal	Closed	8/24/2022 14:55	8/25/2022	22:58
312824	Normal	Closed	8/24/2022 14:35	8/30/2022	139:42:00
312814	Normal	Closed	8/24/2022 14:05		15:47
312795	Normal	Closed	8/24/2022 13:10	8/25/2022	24:52:00
312791	Normal	Closed	8/24/2022 13:05	8/25/2022	24:58:00
312779	Normal	Closed	8/24/2022 12:20	9/1/2022	45:33:00
312762	Normal	Closed	8/24/2022 10:35	8/24/2022	4:56
312761	Normal	Closed	8/24/2022 10:30	8/24/2022	2:34
312760	Normal	Closed	8/24/2022 10:30	8/29/2022	116:42:00
312759	Normal	Closed	8/24/2022 10:25	8/24/2022	5:34
312757	Normal	Closed	8/24/2022 10:10	8/30/2022	144:07:00
312755	Normal	Void	8/24/2022 10:05		0:00
312749	Normal	Closed	8/24/2022 9:55	8/25/2022	29:39:00
312744	Normal	Closed	8/24/2022 9:45	8/25/2022	24:42:00
312741	Normal	Closed	8/24/2022 9:40	8/24/2022	4:26
312740	Normal	Closed	8/24/2022 9:30	8/29/2022	117:38:00
312739	Normal	Closed	8/24/2022 9:30	8/24/2022	4:43
312737	Normal	Closed	8/24/2022 9:20	8/24/2022	0:11
312733	Normal	Closed	8/24/2022 9:10	8/24/2022	5:25
312726	Normal	Closed	8/24/2022 8:45	8/24/2022	5:13
312722	Normal	Closed	8/24/2022 8:30	8/24/2022	0:01
312721	Normal	Closed	8/24/2022 8:30	8/25/2022	26:42:00
312712	Normal	Closed	8/24/2022 8:05	8/24/2022	3:07
312710	Normal	Closed	8/24/2022 7:40	8/25/2022	33:05:00
312702	Normal	Closed	8/24/2022 7:10	8/24/2022	7:03
312698	Normal	Closed	8/24/2022 7:00	8/24/2022	3:51
312696	Normal	Closed	8/24/2022 6:50	8/24/2022	3:18
312695	Normal	Closed	8/24/2022 6:45	8/24/2022	5:14
312693	Normal	Closed	8/24/2022 6:45	8/24/2022	5:08

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
312673	Normal	Closed	8/23/2022 16:55	8/24/2022	14:12
312647	Normal	Closed	8/23/2022 15:25	9/1/2022	66:20:00
312645	Normal	Closed	8/23/2022 15:15	8/24/2022	16:40
312638	Normal	Closed	8/23/2022 14:55	8/24/2022	17:31
312635	Normal	Closed	8/23/2022 14:15	8/23/2022	0:05
312631	Normal	Closed	8/23/2022 13:35	8/23/2022	2:20
312629	Normal	Closed	8/23/2022 13:30	8/24/2022	18:18
312625	Normal	Closed	8/23/2022 13:10	8/23/2022	0:13
312624	Normal	Closed	8/23/2022 13:00	8/23/2022	2:50
312623	Normal	Closed	8/23/2022 12:50	8/23/2022	3:01
312622	Normal	Closed	8/23/2022 12:45	8/24/2022	20:36
312621	Normal	Closed	8/23/2022 12:45	8/23/2022	2:34
312613	Normal	Closed	8/23/2022 11:30	8/24/2022	28:04:00
312609	Normal	Closed	8/23/2022 11:15	8/23/2022	3:39
312604	Normal	Closed	8/23/2022 11:00	8/24/2022	21:11
312599	Normal	Closed	8/23/2022 10:05	8/24/2022	22:20
312590	Normal	Closed	8/23/2022 9:10	8/23/2022	0:26
312589	Normal	Closed	8/23/2022 9:10	8/23/2022	3:12
312588	Normal	Closed	8/23/2022 9:05	8/23/2022	4:20
312587	Normal	Closed	8/23/2022 8:55	8/23/2022	3:15
312580	Normal	Closed	8/23/2022 8:40	8/23/2022	4:15
312577	Normal	Closed	8/23/2022 8:35	8/23/2022	5:19
312572	Normal	Closed	8/23/2022 8:30	8/23/2022	5:23
312571	Normal	Closed	8/23/2022 8:30	8/23/2022	5:23
312568	Normal	Closed	8/23/2022 8:25	8/23/2022	7:31
312565	Normal	Closed	8/23/2022 8:20	8/23/2022	5:40
312555	Normal	Closed	8/23/2022 8:00	8/23/2022	8:12
312551	Normal	Closed	8/23/2022 7:20	8/23/2022	5:36
312546	Normal	Closed	8/23/2022 6:45	8/23/2022	7:23
312541	Normal	Closed	8/22/2022 18:15	8/23/2022	14:50
312538	Normal	Closed	8/22/2022 17:15	8/23/2022	16:25
312525	Normal	Closed	8/22/2022 17:00	8/23/2022	23:06
312505	Normal	Closed	8/22/2022 16:15	8/23/2022	23:03
312502	Normal	Closed	8/22/2022 15:45	8/23/2022	24:28:00
312494	Normal	Closed	8/22/2022 15:30	8/23/2022	21:00
312493	Normal	Closed	8/22/2022 15:30	8/23/2022	16:27
312489	Normal	Closed	8/22/2022 15:20	8/23/2022	17:50
312488	Normal	Closed	8/22/2022 15:20	8/23/2022	16:41
312487	Normal	Closed	8/22/2022 15:20	8/23/2022	18:05
312485	Normal	Closed	8/22/2022 15:15	8/23/2022	18:47
312482	Normal	Closed	8/22/2022 15:10	8/23/2022	18:12
312481	Normal	Closed	8/22/2022 15:05	9/13/2022	19:02
312480	Normal	Closed	8/22/2022 14:55	8/23/2022	21:42
312479	Normal	Closed	8/22/2022 14:50	8/23/2022	18:13
312478	Normal	Closed	8/22/2022 14:50	8/23/2022	19:04
312477	Normal	Closed	8/22/2022 14:45	8/23/2022	21:58
312476	Normal	Closed	8/22/2022 14:35	8/22/2022	0:59
312475	Normal	Closed	8/22/2022 14:30	8/23/2022	24:49:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
312463	Normal	Closed	8/22/2022 14:05	8/23/2022	15:46
312461	Normal	Closed	8/22/2022 14:00	8/23/2022	23:54
312450	Normal	Closed	8/22/2022 13:40	8/23/2022	19:24
312436	Normal	Closed	8/22/2022 13:10	8/23/2022	22:01
312429	Normal	Closed	8/22/2022 12:50	8/22/2022	0:33
312415	Normal	Closed	8/22/2022 12:20	8/22/2022	2:01
312404	Normal	Closed	8/22/2022 11:40	8/22/2022	0:51
312402	Normal	Closed	8/22/2022 11:30	8/22/2022	0:34
312395	Normal	Closed	8/22/2022 10:15	8/22/2022	4:23
312393	Normal	Closed	8/22/2022 10:10	8/22/2022	3:09
312381	Normal	Closed	8/22/2022 9:35	8/22/2022	2:03
312376	Normal	Closed	8/22/2022 9:00	8/22/2022	3:37
312373	Normal	Closed	8/22/2022 8:55	8/22/2022	3:08
312371	Normal	Closed	8/22/2022 8:50	8/22/2022	4:00
312367	Normal	Closed	8/22/2022 8:40	8/22/2022	1:09
312366	Normal	Closed	8/22/2022 8:38	8/22/2022	0:27
312359	Normal	Closed	8/22/2022 8:10	8/22/2022	2:08
312358	Normal	Closed	8/22/2022 8:10	8/22/2022	1:42
312354	Normal	Closed	8/22/2022 7:55	8/22/2022	6:25
312353	Normal	Closed	8/22/2022 7:55	8/22/2022	3:30
312345	Normal	Closed	8/22/2022 7:35	8/23/2022	28:39:00
312339	Normal	Closed	8/22/2022 7:30	8/22/2022	6:50
312331	Normal	Closed	8/22/2022 7:25	8/22/2022	1:24
312326	Normal	Closed	8/22/2022 7:20	8/22/2022	1:35
312325	Normal	Closed	8/22/2022 7:20	8/22/2022	1:35
312321	Normal	Closed	8/21/2022 20:40	8/22/2022	11:38
312320	Normal	Closed	8/21/2022 18:15	8/22/2022	14:39
312319	Normal	Closed	8/21/2022 13:20		17:17
312317	Normal	Closed	8/20/2022 19:35	8/23/2022	67:03:00
312315	Normal	Closed	8/20/2022 13:30	9/1/2022	139:41:00
312307	Normal	Closed	8/20/2022 10:25	8/22/2022	48:21:00
312294	Normal	Closed	8/19/2022 20:40	8/22/2022	61:02:00
312293	Normal	Closed	8/19/2022 20:35	8/22/2022	59:23:00
312292	Normal	Closed	8/19/2022 20:10	8/22/2022	60:01:00
312275	Normal	Closed	8/19/2022 15:50	8/20/2022	23:09
312269	Normal	Closed	8/19/2022 14:55	8/22/2022	65:33:00
312267	Normal	Closed	8/19/2022 14:50	8/22/2022	65:15:00
312266	Normal	Closed	8/19/2022 14:45	8/20/2022	17:47
312258	Normal	Closed	8/19/2022 14:15	8/22/2022	65:25:00
312254	Normal	Void	8/19/2022 14:05		0:00
312253	Normal	Closed	8/19/2022 14:05	8/19/2022	1:09
312252	Normal	Closed	8/19/2022 14:05	8/22/2022	71:48:00
312248	Normal	Closed	8/19/2022 13:30	8/22/2022	72:49:00
312243	Normal	Closed	8/19/2022 13:05	8/22/2022	65:33:00
312241	Normal	Closed	8/19/2022 12:55	8/22/2022	74:57:00
312240	Normal	Closed	8/19/2022 12:40	8/23/2022	98:46:00
312237	Normal	Closed	8/19/2022 12:20	8/19/2022	0:19
312236	Normal	Closed	8/19/2022 12:15	8/19/2022	0:53

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
312230	Normal	Closed	8/19/2022 12:00	9/1/2022	165:35:00
312228	Normal	Closed	8/19/2022 11:50	8/19/2022	0:10
312223	Normal	Closed	8/19/2022 11:20	8/20/2022	21:13
312209	Normal	Closed	8/19/2022 10:50	8/19/2022	3:31
312205	Normal	Closed	8/19/2022 10:35	8/19/2022	0:34
312202	Normal	Closed	8/19/2022 10:05	8/19/2022	4:06
312201	Normal	Closed	8/19/2022 9:55	8/19/2022	0:45
312199	Normal	Closed	8/19/2022 9:50	8/19/2022	1:21
312198	Normal	Closed	8/19/2022 9:35	8/19/2022	3:56
312169	Normal	Closed	8/19/2022 7:30	8/19/2022	1:14
312168	Normal	Closed	8/19/2022 7:30	8/19/2022	1:30
312167	Normal	Closed	8/19/2022 7:30	8/25/2022	1:32
312159	Normal	Closed	8/19/2022 7:15	8/25/2022	2:46
312152	Normal	Closed	8/18/2022 18:10	8/19/2022	19:03
312114	Normal	Closed	8/18/2022 16:00	8/19/2022	18:05
312107	Normal	Closed	8/18/2022 15:50	8/19/2022	22:25
312096	Normal	Closed	8/18/2022 15:35	8/19/2022	15:50
312073	Normal	Closed	8/18/2022 14:05	8/18/2022	0:06
312067	Normal	Closed	8/18/2022 13:30	8/19/2022	16:52
312063	Normal	Closed	8/18/2022 13:25	8/19/2022	19:09
312062	Normal	Closed	8/18/2022 13:25	8/19/2022	18:25
312048	Normal	Closed	8/18/2022 12:25	8/19/2022	21:51
312041	Normal	Closed	8/18/2022 11:35	8/18/2022	0:15
312035	Normal	Closed	8/18/2022 10:50	8/18/2022	8:21
312030	Normal	Closed	8/18/2022 10:35	8/20/2022	45:33:00
312029	Normal	Closed	8/18/2022 10:25	8/18/2022	4:06
312021	Normal	Closed	8/18/2022 10:05	8/18/2022	4:16
312020	Normal	Closed	8/18/2022 10:05	8/18/2022	0:01
312002	Normal	Closed	8/18/2022 9:29	8/18/2022	0:29
311989	Normal	Closed	8/18/2022 8:50	8/18/2022	7:19
311981	Normal	Closed	8/18/2022 8:25	8/18/2022	2:09
311962	Normal	Closed	8/18/2022 7:50	8/18/2022	4:07
311959	Normal	Closed	8/18/2022 7:45	8/18/2022	1:17
311957	Normal	Closed	8/18/2022 7:40	8/19/2022	27:37:00
311950	Normal	Closed	8/18/2022 7:20	8/19/2022	23:01
311939	Normal	Closed	8/17/2022 18:40	8/18/2022	15:38
311938	Normal	Closed	8/17/2022 18:10	8/18/2022	15:48
311937	Normal	Closed	8/17/2022 17:50	8/19/2022	43:00:00
311936	Normal	Closed	8/17/2022 17:00	8/18/2022	21:33
311935	Normal	Closed	8/17/2022 16:55	8/18/2022	16:49
311933	Normal	Closed	8/17/2022 16:45	8/18/2022	12:56
311921	Normal	Closed	8/17/2022 16:00	8/18/2022	18:56
311920	Normal	Closed	8/17/2022 15:55	8/18/2022	16:44
311919	Normal	Closed	8/17/2022 15:55	8/18/2022	16:44
311907	Normal	Closed	8/17/2022 15:20	8/18/2022	17:19
311906	Normal	Closed	8/17/2022 15:20	8/19/2022	46:13:00
311877	Normal	Closed	8/17/2022 15:00	8/18/2022	20:08
311861	Normal	Closed	8/17/2022 14:45	8/18/2022	19:43

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
311844	Normal	Closed	8/17/2022 14:10	8/18/2022	24:57:00
311842	Normal	Closed	8/17/2022 14:05	8/18/2022	17:48
311841	Normal	Closed	8/17/2022 14:00	8/18/2022	18:20
311840	Normal	Closed	8/17/2022 14:00	8/17/2022	2:21
311839	Normal	Closed	8/17/2022 14:00	8/18/2022	17:53
311838	Normal	Closed	8/17/2022 14:00	8/18/2022	18:03
311834	Normal	Closed	8/17/2022 13:40	8/17/2022	1:22
311827	Normal	Closed	8/17/2022 13:30	9/1/2022	211:28:00
311823	Normal	Closed	8/17/2022 13:15	8/17/2022	1:42
311819	Normal	Closed	8/17/2022 13:00	8/17/2022	2:02
311817	Normal	Closed	8/17/2022 12:35	8/18/2022	23:35
311816	Normal	Closed	8/17/2022 12:35	8/17/2022	1:48
311803	Normal	Closed	8/17/2022 12:15	8/17/2022	2:47
311802	Normal	Closed	8/17/2022 12:10	8/18/2022	19:43
311789	Normal	Void	8/17/2022 11:30		0:00
311788	Normal	Closed	8/17/2022 11:30	8/17/2022	2:18
311780	Normal	Closed	8/17/2022 10:55	8/17/2022	1:18
311777	Normal	Closed	8/17/2022 10:50	8/18/2022	29:31:00
311769	Normal	Closed	8/17/2022 10:40	8/17/2022	1:45
311765	Normal	Closed	8/17/2022 10:35	8/17/2022	3:20
311758	Normal	Void	8/17/2022 10:15		0:00
311757	Normal	Void	8/17/2022 10:15		0:00
311756	Normal	Void	8/17/2022 10:15		0:00
311755	Normal	Void	8/17/2022 10:15		0:00
311752	Normal	Void	8/17/2022 10:10		0:00
311751	Normal	Void	8/17/2022 10:10		0:00
311750	Normal	Void	8/17/2022 10:10		0:00
311749	Normal	Void	8/17/2022 10:10		0:00
311748	Normal	Void	8/17/2022 10:10		0:00
311747	Normal	Void	8/17/2022 10:10		0:00
311746	Normal	Void	8/17/2022 10:10		0:00
311745	Normal	Void	8/17/2022 10:10		0:00
311743	Normal	Void	8/17/2022 10:05		0:00
311742	Normal	Void	8/17/2022 10:05		0:00
311741	Normal	Void	8/17/2022 10:05		0:00
311740	Normal	Void	8/17/2022 10:05		0:00
311739	Normal	Void	8/17/2022 10:05		0:00
311738	Normal	Closed	8/17/2022 10:05	8/17/2022	0:15
311737	Normal	Void	8/17/2022 10:05		0:00
311736	Normal	Void	8/17/2022 10:05		0:00
311734	Normal	Void	8/17/2022 10:00		0:00
311733	Normal	Void	8/17/2022 10:00		0:00
311732	Normal	Void	8/17/2022 10:00		0:00
311731	Normal	Void	8/17/2022 10:00		0:00
311730	Normal	Closed	8/17/2022 10:00	8/18/2022	22:38
311728	Normal	Closed	8/17/2022 9:50	8/17/2022	0:22
311723	Normal	Closed	8/17/2022 9:20	8/17/2022	1:03
311715	Normal	Closed	8/17/2022 9:05	8/17/2022	0:01

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
311714	Normal	Closed	8/17/2022 9:05	8/17/2022	2:29
311708	Normal	Closed	8/17/2022 8:55	8/17/2022	0:10
311692	Normal	Closed	8/17/2022 8:20	8/17/2022	1:42
311679	Normal	Closed	8/17/2022 7:00	8/17/2022	0:07
311672	Normal	Closed	8/16/2022 17:15	8/17/2022	15:17
311671	Normal	Closed	8/16/2022 16:55	8/17/2022	14:17
311670	Normal	Closed	8/16/2022 16:05	8/17/2022	16:01
311669	Normal	Closed	8/16/2022 16:05	8/17/2022	16:59
311645	Normal	Closed	8/16/2022 13:40	8/16/2022	1:07
311638	Normal	Closed	8/16/2022 13:25	8/17/2022	24:44:00
311637	Normal	Closed	8/16/2022 13:10	8/16/2022	0:16
311635	Normal	Closed	8/16/2022 13:00	8/17/2022	20:28
311634	Normal	Closed	8/16/2022 12:50	8/25/2022	68:36:00
311632	Normal	Closed	8/16/2022 12:40	8/17/2022	25:31:00
311624	Normal	Closed	8/16/2022 12:15	8/17/2022	22:25
311620	Normal	Closed	8/16/2022 11:45	8/16/2022	3:00
311613	Normal	Closed	8/16/2022 10:40	8/16/2022	1:52
311573	Normal	Closed	8/16/2022 8:25	8/17/2022	22:48
311571	Normal	Closed	8/16/2022 8:20	9/26/2022	991:24:00
311550	Normal	Closed	8/15/2022 17:05	9/26/2022	1006:39:00
311541	Normal	Closed	8/15/2022 16:25	8/19/2022	85:55:00
311539	Normal	Closed	8/15/2022 16:20	8/17/2022	41:08:00
311536	Normal	Closed	8/15/2022 16:05	8/16/2022	21:51
311534	Normal	Closed	8/15/2022 16:00	8/16/2022	19:42
311533	Normal	Closed	8/15/2022 16:00	8/16/2022	25:00:00
311529	Normal	Closed	8/15/2022 15:30	8/17/2022	40:32:00
311528	Normal	Closed	8/15/2022 15:25	8/16/2022	16:14
311507	Normal	Closed	8/15/2022 14:01	8/15/2022	0:21
311503	Normal	Closed	8/15/2022 14:00	8/16/2022	23:12
311501	Normal	Closed	8/15/2022 13:50	8/25/2022	91:00:00
311493	Normal	Closed	8/15/2022 13:30	8/16/2022	21:57
311483	Normal	Closed	8/15/2022 12:50	8/15/2022	0:46
311478	Normal	Closed	8/15/2022 12:30	8/15/2022	0:36
311475	Normal	Closed	8/15/2022 12:15	8/15/2022	0:50
311470	Normal	Closed	8/15/2022 11:50	8/17/2022	46:19:00
311450	Normal	Closed	8/15/2022 10:25	8/15/2022	3:25
311439	Normal	Closed	8/15/2022 9:25	8/16/2022	21:16
311430	Normal	Closed	8/15/2022 9:05	8/15/2022	3:13
311420	Normal	Closed	8/15/2022 8:45	8/15/2022	1:57
311406	Normal	Closed	8/15/2022 8:20	9/26/2022	1015:22:00
311401	Normal	Void	8/15/2022 8:05		0:00
311400	Normal	Closed	8/15/2022 7:55	8/15/2022	0:07
311399	Normal	Closed	8/15/2022 7:30	8/15/2022	1:06
311397	Normal	Closed	8/15/2022 7:10	8/15/2022	6:05
311396	Normal	Closed	8/15/2022 7:10	8/15/2022	6:11
311392	Normal	Closed	8/15/2022 6:30	8/15/2022	3:42
311364	Normal	Closed	8/14/2022 10:10	8/15/2022	22:31
311361	Normal	Closed	8/13/2022 19:50	8/15/2022	41:33:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
311360	Normal	Closed	8/13/2022 19:30	8/15/2022	41:20:00
311353	Normal	Closed	8/13/2022 13:15	8/15/2022	44:44:00
311352	Normal	Closed	8/13/2022 12:45	8/15/2022	44:44:00
311331	Normal	Closed	8/12/2022 16:15	8/15/2022	66:35:00
311329	Normal	Closed	8/12/2022 16:05	8/15/2022	63:57:00
311328	Normal	Closed	8/12/2022 16:05	8/15/2022	68:39:00
311327	Normal	Closed	8/12/2022 16:00	8/15/2022	64:40:00
311326	Normal	Closed	8/12/2022 16:00	8/19/2022	161:41:00
311325	Normal	Closed	8/12/2022 16:00	8/13/2022	20:13
311324	Normal	Closed	8/12/2022 16:00	8/15/2022	66:48:00
311321	Normal	Closed	8/12/2022 15:50	8/15/2022	64:53:00
311317	Normal	Closed	8/12/2022 15:35	8/15/2022	69:04:00
311315	Normal	Closed	8/12/2022 15:28	8/15/2022	67:21:00
311304	Normal	Closed	8/12/2022 14:40	8/14/2022	24:47:00
311303	Normal	Closed	8/12/2022 14:30	8/14/2022	24:57:00
311300	Normal	Closed	8/12/2022 14:20	8/14/2022	1:03
311298	Normal	Closed	8/12/2022 14:10	8/14/2022	0:41
311286	Normal	Closed	8/12/2022 13:00	8/12/2022	1:44
311272	Normal	Closed	8/12/2022 11:50	8/15/2022	69:06:00
311271	Normal	Closed	8/12/2022 11:45	8/12/2022	0:06
311268	Normal	Closed	8/12/2022 11:20	8/12/2022	2:14
311267	Normal	Closed	8/12/2022 11:15	8/15/2022	68:03:00
311266	Normal	Closed	8/12/2022 11:05	8/12/2022	3:39
311265	Normal	Closed	8/12/2022 11:00	8/12/2022	3:04
311261	Normal	Closed	8/12/2022 10:35	8/12/2022	1:14
311258	Normal	Closed	8/12/2022 10:25	8/15/2022	72:51:00
311251	Normal	Closed	8/12/2022 9:40	8/19/2022	164:37:00
311243	Normal	Closed	8/12/2022 9:15	8/19/2022	165:03:00
311242	Normal	Closed	8/12/2022 9:15	8/12/2022	2:33
311237	Normal	Closed	8/12/2022 9:10	8/15/2022	73:38:00
311229	Normal	Closed	8/12/2022 8:40	8/12/2022	3:09
311206	Normal	Closed	8/12/2022 7:40	8/15/2022	76:30:00
311205	Normal	Closed	8/12/2022 7:30	8/12/2022	2:59
311204	Normal	Closed	8/12/2022 7:25	8/15/2022	74:42:00
311198	Normal	Closed	8/11/2022 17:30	8/12/2022	19:56
311196	Normal	Closed	8/11/2022 16:45	8/12/2022	18:44
311178	Normal	Closed	8/11/2022 14:40	8/12/2022	19:00
311164	Normal	Closed	8/11/2022 13:55	8/11/2022	0:09
311154	Normal	Closed	8/11/2022 12:40	8/12/2022	19:50
311148	Normal	Closed	8/11/2022 12:10	8/11/2022	9:29
311145	Normal	Closed	8/11/2022 11:35	8/11/2022	2:02
311141	Normal	Closed	8/11/2022 11:15	8/11/2022	2:04
311136	Normal	Closed	8/11/2022 10:20	8/12/2022	22:10
311135	Normal	Closed	8/11/2022 10:15	8/11/2022	0:21
311134	Normal	Closed	8/11/2022 10:15	8/11/2022	5:12
311128	Normal	Closed	8/11/2022 9:20	8/11/2022	2:29
311126	Normal	Closed	8/11/2022 9:15	8/11/2022	2:38
311107	Normal	Closed	8/11/2022 8:15	8/11/2022	0:02

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
311103	Normal	Closed	8/11/2022 8:10	8/11/2022	5:07
311102	Normal	Closed	8/11/2022 8:10	8/11/2022	3:20
311101	Normal	Closed	8/11/2022 8:00		0:03
311099	Normal	Closed	8/11/2022 7:44	8/11/2022	1:06
311098	Normal	Closed	8/11/2022 7:15	8/11/2022	2:21
311097	Normal	Closed	8/11/2022 7:10	8/12/2022	28:15:00
311094	Normal	Closed	8/10/2022 17:10	8/11/2022	16:39
311088	Normal	Closed	8/10/2022 16:35	8/11/2022	16:35
311084	Normal	Closed	8/10/2022 16:05	8/11/2022	19:38
311083	Normal	Closed	8/10/2022 16:05	8/12/2022	40:24:00
311081	Normal	Closed	8/10/2022 15:55	8/11/2022	18:33
311078	Normal	Closed	8/10/2022 15:50	8/11/2022	16:33
311076	Normal	Closed	8/10/2022 15:40	8/11/2022	20:19
311074	Normal	Closed	8/10/2022 15:35	8/11/2022	18:01
311072	Normal	Closed	8/10/2022 15:30	8/11/2022	18:11
311066	Normal	Closed	8/10/2022 15:15	8/11/2022	17:18
311065	Normal	Closed	8/10/2022 15:15	8/11/2022	18:43
311062	Normal	Closed	8/10/2022 15:10	8/11/2022	22:48
311056	Normal	Closed	8/10/2022 14:40	8/11/2022	22:00
311050	Normal	Closed	8/10/2022 14:30	8/11/2022	20:18
311049	Normal	Closed	8/10/2022 14:30	8/11/2022	19:32
311047	Normal	Closed	8/10/2022 14:25	8/11/2022	19:16
311046	Normal	Closed	8/10/2022 14:25	8/10/2022	0:01
311039	Normal	Closed	8/10/2022 13:30	8/10/2022	1:29
311038	Normal	Closed	8/10/2022 13:30	8/11/2022	19:26
311021	Normal	Closed	8/10/2022 11:45	8/25/2022	214:08:00
311019	Normal	Closed	8/10/2022 11:40	8/11/2022	26:34:00
311009	Normal	Closed	8/10/2022 10:30	8/10/2022	10:42
310996	Normal	Closed	8/10/2022 10:15	8/10/2022	4:20
310994	Normal	Closed	8/10/2022 10:10	8/11/2022	22:11
310993	Normal	Closed	8/10/2022 10:10	8/10/2022	5:59
310954	Normal	Closed	8/10/2022 9:00	8/10/2022	2:17
310942	Normal	Closed	8/10/2022 8:35	8/10/2022	2:04
310941	Normal	Closed	8/10/2022 8:35	8/10/2022	0:59
310912	Normal	Closed	8/10/2022 7:45	8/11/2022	30:28:00
310877	Normal	Closed	8/9/2022 17:55	8/10/2022	11:58
310876	Normal	Closed	8/9/2022 17:50	8/12/2022	62:39:00
310850	Normal	Closed	8/9/2022 15:50	8/19/2022	232:05:00
310841	Normal	Closed	8/9/2022 15:25	8/10/2022	18:44
310840	Normal	Closed	8/9/2022 15:25	8/10/2022	18:45
310831	Normal	Closed	8/9/2022 14:55	8/9/2022	0:06
310826	Normal	Closed	8/9/2022 14:40	8/9/2022	0:08
310810	Normal	Void	8/9/2022 14:15		0:00
310807	Normal	Closed	8/9/2022 14:10	8/9/2022	1:11
310804	Normal	Closed	8/9/2022 14:00	8/10/2022	20:40
310800	Normal	Closed	8/9/2022 13:40	8/10/2022	21:32
310798	Normal	Closed	8/9/2022 13:35	8/10/2022	24:23:00
310797	Normal	Closed	8/9/2022 13:35	8/10/2022	16:16

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
310795	Normal	Closed	8/9/2022 13:30	8/10/2022	19:12
310794	Normal	Closed	8/9/2022 13:25	8/9/2022	0:43
310792	Normal	Closed	8/9/2022 13:15	8/10/2022	19:28
310791	Normal	Closed	8/9/2022 13:10	8/10/2022	20:34
310788	Normal	Closed	8/9/2022 13:05	8/10/2022	23:46
310786	Normal	Closed	8/9/2022 13:00	8/10/2022	23:51
310785	Normal	Closed	8/9/2022 13:00	8/10/2022	24:17:00
310784	Normal	Closed	8/9/2022 13:00	8/10/2022	24:18:00
310769	Normal	Closed	8/9/2022 11:45	8/9/2022	2:22
310742	Normal	Closed	8/9/2022 10:25	8/10/2022	25:06:00
310741	Normal	Closed	8/9/2022 10:25	8/10/2022	25:06:00
310737	Normal	Closed	8/9/2022 10:20	8/10/2022	25:12:00
310736	Normal	Closed	8/9/2022 10:20	8/10/2022	25:12:00
310731	Normal	Closed	8/9/2022 10:10	8/10/2022	25:01:00
310730	Normal	Closed	8/9/2022 10:10	8/10/2022	25:02:00
310729	Normal	Closed	8/9/2022 10:10	8/10/2022	25:03:00
310726	Normal	Closed	8/9/2022 10:05	8/10/2022	25:06:00
310725	Normal	Closed	8/9/2022 10:00	8/9/2022	0:06
310723	Normal	Closed	8/9/2022 9:55	8/10/2022	25:15:00
310718	Normal	Closed	8/9/2022 9:50	8/10/2022	25:24:00
310715	Normal	Closed	8/9/2022 9:45	8/10/2022	25:24:00
310713	Normal	Closed	8/9/2022 9:40	8/10/2022	25:29:00
310710	Normal	Closed	8/9/2022 9:35	8/10/2022	25:35:00
310708	Normal	Closed	8/9/2022 9:30	8/10/2022	25:38:00
310706	Normal	Closed	8/9/2022 9:25	8/10/2022	25:45:00
310697	Normal	Closed	8/9/2022 9:05	8/9/2022	2:29
310695	Normal	Closed	8/9/2022 9:00	8/9/2022	5:43
310693	Normal	Closed	8/9/2022 8:55	8/9/2022	7:06
310686	Normal	Closed	8/9/2022 8:30	8/10/2022	25:49:00
310685	Normal	Closed	8/9/2022 8:30	8/10/2022	31:07:00
310681	Normal	Closed	8/9/2022 8:25	8/10/2022	24:09:00
310680	Normal	Closed	8/9/2022 8:25	8/10/2022	24:09:00
310679	Normal	Closed	8/9/2022 8:25	8/10/2022	24:08:00
310678	Normal	Closed	8/9/2022 8:25	8/10/2022	24:08:00
310670	Normal	Closed	8/9/2022 8:10	8/9/2022	4:51
310667	Normal	Closed	8/9/2022 7:55	8/9/2022	4:17
310664	Normal	Closed	8/9/2022 7:25	8/10/2022	31:36:00
310662	Normal	Closed	8/9/2022 7:15	8/9/2022	1:25
310661	Normal	Closed	8/9/2022 6:55	8/9/2022	4:32
310660	Normal	Closed	8/9/2022 6:50	8/9/2022	1:11
310659	Normal	Closed	8/9/2022 6:45	8/9/2022	1:22
310655	Normal	Closed	8/9/2022 6:35	8/9/2022	6:08
310654	Normal	Closed	8/9/2022 6:10	8/9/2022	2:28
310652	Normal	Closed	8/8/2022 21:10	8/9/2022	17:21
310651	Normal	Closed	8/8/2022 18:30	8/9/2022	21:54
310643	Normal	Closed	8/8/2022 16:20	9/26/2022	1175:18:00
310642	Normal	Closed	8/8/2022 16:20	8/9/2022	22:30
310640	Normal	Closed	8/8/2022 16:15	8/9/2022	19:33

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
310639	Normal	Closed	8/8/2022 16:15	8/9/2022	19:25
310638	Normal	Closed	8/8/2022 16:15	8/9/2022	18:23
310637	Normal	Closed	8/8/2022 16:15	8/9/2022	16:45
310633	Normal	Closed	8/8/2022 15:55	8/9/2022	21:04
310632	Normal	Closed	8/8/2022 15:55	8/9/2022	22:03
310629	Normal	Closed	8/8/2022 15:25	8/9/2022	20:45
310627	Normal	Closed	8/8/2022 14:55	8/9/2022	19:55
310626	Normal	Closed	8/8/2022 14:55	8/9/2022	17:31
310610	Normal	Closed	8/8/2022 14:00	8/9/2022	24:02:00
310607	Normal	Closed	8/8/2022 13:55	8/9/2022	24:46:00
310604	Normal	Closed	8/8/2022 13:50	8/9/2022	21:43
310602	Normal	Closed	8/8/2022 13:45	8/19/2022	258:10:00
310601	Normal	Closed	8/8/2022 13:40	8/9/2022	20:18
310598	Normal	Closed	8/8/2022 13:25	8/8/2022	0:53
310596	Normal	Closed	8/8/2022 13:20	8/8/2022	2:05
310595	Normal	Closed	8/8/2022 12:50	8/9/2022	24:24:00
310582	Normal	Closed	8/8/2022 12:35	8/8/2022	2:47
310577	Normal	Closed	8/8/2022 12:30	8/9/2022	23:56
310576	Normal	Closed	8/8/2022 12:30	8/26/2022	426:43:00
310568	Normal	Closed	8/8/2022 12:00	8/8/2022	2:49
310557	Normal	Closed	8/8/2022 10:50	8/26/2022	428:23:00
310545	Normal	Closed	8/8/2022 10:25	8/8/2022	3:21
310542	Normal	Closed	8/8/2022 10:10	8/19/2022	261:44:00
310540	Normal	Closed	8/8/2022 10:10	8/8/2022	0:38
310492	Normal	Closed	8/8/2022 8:25	8/8/2022	0:59
310491	Normal	Closed	8/8/2022 8:25	8/8/2022	8:19
310483	Normal	Closed	8/8/2022 7:55	8/8/2022	0:29
310480	Normal	Closed	8/8/2022 7:15	8/8/2022	2:13
310464	Normal	Closed	8/7/2022 18:00	9/26/2022	1197:36:00
310463	Normal	Closed	8/7/2022 11:10	8/8/2022	20:51
310460	Normal	Closed	8/6/2022 17:50	8/8/2022	36:27:00
310439	Normal	Closed	8/6/2022 8:25	8/9/2022	80:20:00
310438	Normal	Closed	8/6/2022 8:15	8/9/2022	73:08:00
310430	Normal	Closed	8/5/2022 22:10	8/8/2022	56:10:00
310422	Normal	Closed	8/5/2022 16:25	8/8/2022	66:55:00
310414	Normal	Closed	8/5/2022 15:10	8/6/2022	17:38
310410	Normal	Closed	8/5/2022 15:00	8/6/2022	19:16
310401	Normal	Closed	8/5/2022 13:55	8/5/2022	1:05
310393	Normal	Closed	8/5/2022 12:30	8/5/2022	1:52
310389	Normal	Closed	8/5/2022 12:15	8/5/2022	2:49
310370	Normal	Closed	8/5/2022 10:12	8/5/2022	0:56
310367	Normal	Closed	8/5/2022 10:00	8/8/2022	69:55:00
310357	Normal	Closed	8/5/2022 9:15	8/5/2022	1:59
310341	Normal	Closed	8/5/2022 8:10	8/8/2022	78:14:00
310340	Normal	Closed	8/5/2022 8:05	9/26/2022	1255:30:00
310330	Normal	Closed	8/4/2022 21:50	8/5/2022	12:59
310329	Normal	Closed	8/4/2022 21:50	8/5/2022	12:59
310328	Normal	Closed	8/4/2022 21:45	8/5/2022	13:04

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
310327	Normal	Closed	8/4/2022 21:45	8/5/2022	13:03
310317	Normal	Closed	8/4/2022 15:35	8/5/2022	15:48
310316	Normal	Closed	8/4/2022 15:35	8/5/2022	16:10
310312	Normal	Closed	8/4/2022 15:10	8/5/2022	20:40
310310	Normal	Closed	8/4/2022 15:00	8/5/2022	18:32
310308	Normal	Closed	8/4/2022 14:35	8/4/2022	2:10
310305	Normal	Closed	8/4/2022 14:30	8/4/2022	2:15
310304	Normal	Closed	8/4/2022 14:30	8/5/2022	22:14
310282	Normal	Closed	8/4/2022 11:40	8/4/2022	3:10
310281	Normal	Closed	8/4/2022 11:35	8/4/2022	3:15
310275	Normal	Closed	8/4/2022 11:10	8/19/2022	356:44:00
310261	Normal	Closed	8/4/2022 10:50	8/5/2022	23:03
310256	Normal	Closed	8/4/2022 10:37	8/4/2022	1:02
310254	Normal	Closed	8/4/2022 10:35	8/4/2022	0:30
310251	Normal	Closed	8/4/2022 10:10	8/4/2022	4:51
310245	Normal	Closed	8/4/2022 9:50	8/4/2022	2:58
310241	Normal	Closed	8/4/2022 9:40	8/4/2022	3:50
310237	Normal	Closed	8/4/2022 9:10	8/4/2022	6:38
310234	Normal	Closed	8/4/2022 9:05	8/4/2022	1:24
310228	Normal	Closed	8/4/2022 8:40	8/4/2022	0:05
310220	Normal	Closed	8/4/2022 8:25	9/26/2022	1279:09:00
310216	Normal	Closed	8/4/2022 8:20	8/5/2022	24:45:00
310200	Normal	Closed	8/4/2022 8:00	8/4/2022	2:17
310187	Normal	Closed	8/4/2022 6:40	8/4/2022	0:01
310182	Normal	Closed	8/3/2022 22:25	8/19/2022	369:28:00
310180	Normal	Closed	8/3/2022 16:45	8/4/2022	15:16
310179	Normal	Closed	8/3/2022 16:40	8/4/2022	15:27
310178	Normal	Closed	8/3/2022 16:30	8/4/2022	17:18
310177	Normal	Closed	8/3/2022 16:25	9/26/2022	1295:09:00
310175	Normal	Closed	8/3/2022 15:50	8/4/2022	16:10
310174	Normal	Closed	8/3/2022 15:45	8/4/2022	16:15
310173	Normal	Closed	8/3/2022 15:25	8/4/2022	17:03
310171	Normal	Closed	8/3/2022 15:20	8/4/2022	17:03
310162	Normal	Closed	8/3/2022 14:40	8/3/2022	1:03
310151	Normal	Closed	8/3/2022 14:10	8/3/2022	0:57
310129	Normal	Closed	8/3/2022 13:55	8/3/2022	0:11
310125	Normal	Closed	8/3/2022 13:50	8/3/2022	0:15
310119	Normal	Closed	8/3/2022 13:40	8/3/2022	0:25
310109	Normal	Closed	8/3/2022 11:45	8/3/2022	6:39
310098	Normal	Closed	8/3/2022 10:45	8/3/2022	2:23
310084	Normal	Closed	8/3/2022 9:05	8/3/2022	1:25
310066	Normal	Closed	8/3/2022 8:28	8/3/2022	1:08
310056	Normal	Closed	8/3/2022 7:55	8/3/2022	4:47
310052	Normal	Closed	8/3/2022 6:35	8/3/2022	6:59
310051	Normal	Closed	8/2/2022 20:30	8/3/2022	13:37
310049	Normal	Closed	8/2/2022 16:55	8/3/2022	21:56
310048	Normal	Closed	8/2/2022 16:55	8/3/2022	15:58
310047	Normal	Closed	8/2/2022 16:40	8/3/2022	17:53

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
310041	Normal	Closed	8/2/2022 16:15	8/3/2022	13:49
310037	Normal	Closed	8/2/2022 16:10	8/3/2022	16:15
310025	Normal	Closed	8/2/2022 15:20	8/3/2022	18:52
310019	Normal	Closed	8/2/2022 14:55	8/3/2022	18:16
310017	Normal	Closed	8/2/2022 14:50	8/3/2022	19:02
310015	Normal	Closed	8/2/2022 14:45	8/2/2022	1:35
310013	Normal	Closed	8/2/2022 14:30	8/3/2022	21:08
310011	Normal	Closed	8/2/2022 14:15	8/3/2022	21:34
310004	Normal	Closed	8/2/2022 13:25	8/3/2022	21:20
310000	Normal	Closed	8/2/2022 13:10	8/3/2022	22:28
309998	Normal	Closed	8/2/2022 13:05	8/2/2022	2:34
309997	Normal	Closed	8/2/2022 13:00	8/19/2022	402:53:00
309985	Normal	Closed	8/2/2022 12:15	8/3/2022	20:48
309983	Normal	Closed	8/2/2022 12:00	8/3/2022	22:53
309982	Normal	Closed	8/2/2022 12:00	8/2/2022	3:29
309978	Normal	Closed	8/2/2022 11:50	8/2/2022	0:04
309977	Normal	Closed	8/2/2022 11:50	8/2/2022	3:17
309975	Normal	Closed	8/2/2022 11:40	8/2/2022	2:47
309972	Normal	Closed	8/2/2022 11:25	8/3/2022	18:39
309970	Normal	Closed	8/2/2022 11:20	8/3/2022	29:00:00
309965	Normal	Closed	8/2/2022 10:40	8/2/2022	0:59
309961	Normal	Closed	8/2/2022 10:30	8/3/2022	20:48
309960	Normal	Closed	8/2/2022 10:30	8/2/2022	2:29
309949	Normal	Closed	8/2/2022 10:05	8/2/2022	3:51
309948	Normal	Closed	8/2/2022 10:00	8/3/2022	26:48:00
309947	Normal	Closed	8/2/2022 10:00	8/3/2022	26:48:00
309944	Normal	Closed	8/2/2022 9:55	8/3/2022	23:24
309943	Normal	Closed	8/2/2022 9:45	8/19/2022	406:08:00
309940	Normal	Closed	8/2/2022 9:40	8/19/2022	406:12:00
309932	Normal	Closed	8/2/2022 9:00	8/19/2022	406:52:00
309903	Normal	Closed	8/2/2022 7:45	8/2/2022	3:06
309899	Normal	Closed	8/2/2022 7:30	8/2/2022	6:26
309898	Normal	Closed	8/2/2022 7:05	8/2/2022	0:46
309891	Normal	Closed	8/1/2022 21:15	8/2/2022	8:35
309889	Normal	Closed	8/1/2022 18:25	8/3/2022	43:20:00
309883	Normal	Closed	8/1/2022 16:25	8/2/2022	13:23
309882	Normal	Closed	8/1/2022 16:25	8/3/2022	44:51:00
309880	Normal	Closed	8/1/2022 16:10	8/2/2022	13:39
309879	Normal	Closed	8/1/2022 16:10	8/2/2022	21:46
309874	Normal	Closed	8/1/2022 15:45	8/2/2022	19:10
309872	Normal	Closed	8/1/2022 15:40	8/2/2022	17:21
309867	Normal	Closed	8/1/2022 15:15	8/3/2022	38:48:00
309864	Normal	Closed	8/1/2022 15:05	8/2/2022	23:54
309860	Normal	Closed	8/1/2022 14:45	8/2/2022	21:56
309857	Normal	Closed	8/1/2022 14:10	8/2/2022	23:06
309853	Normal	Closed	8/1/2022 13:55	8/2/2022	20:46
309852	Normal	Closed	8/1/2022 13:55	8/19/2022	425:57:00
309842	Normal	Closed	8/1/2022 13:20	8/19/2022	426:32:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
309841	Normal	Closed	8/1/2022 13:15	8/1/2022	1:01
309839	Normal	Closed	8/1/2022 13:05	8/1/2022	2:38
309831	Normal	Closed	8/1/2022 12:10	8/1/2022	1:18
309830	Normal	Closed	8/1/2022 12:10	8/2/2022	26:40:00
309814	Normal	Closed	8/1/2022 11:15	8/1/2022	4:29
309804	Normal	Closed	8/1/2022 10:25	8/1/2022	2:49
309800	Normal	Closed	8/1/2022 9:55	8/1/2022	3:01
309761	Normal	Closed	8/1/2022 8:45	8/1/2022	2:28
309718	Normal	Closed	8/1/2022 7:55	8/1/2022	4:37
309717	Normal	Closed	8/1/2022 7:55	8/1/2022	1:26
309715	Normal	Closed	8/1/2022 7:45	8/1/2022	8:02
309714	Normal	Closed	8/1/2022 7:40	8/2/2022	24:41:00
309713	Normal	Closed	8/1/2022 7:40	8/1/2022	8:06
309712	Normal	Closed	8/1/2022 7:30	8/1/2022	0:04
309711	Normal	Closed	8/1/2022 7:30	8/1/2022	5:01
309710	Normal	Closed	8/1/2022 7:30	8/1/2022	1:16
309709	Normal	Closed	8/1/2022 7:25	8/1/2022	1:37
309708	Normal	Closed	8/1/2022 7:25	8/1/2022	1:37
309706	Normal	Closed	8/1/2022 6:25	8/1/2022	5:16
309705	Normal	Closed	8/1/2022 6:25	8/1/2022	9:36
309704	Normal	Closed	8/1/2022 6:10	8/1/2022	8:53
309703	Normal	Closed	8/1/2022 6:10	8/1/2022	16:07
309701	Normal	Closed	7/31/2022 20:25	8/1/2022	19:44
309700	Normal	Closed	7/31/2022 20:20	8/1/2022	12:26
309698	Normal	Closed	7/31/2022 7:05	8/1/2022	26:09:00
309659	Normal	Closed	7/29/2022 17:45	8/1/2022	60:13:00
309650	Normal	Closed	7/29/2022 16:05	7/30/2022	23:28
309649	Normal	Closed	7/29/2022 16:05	8/1/2022	61:55:00
309624	Normal	Closed	7/29/2022 14:20	8/1/2022	74:16:00
309620	Normal	Closed	7/29/2022 14:10	8/1/2022	73:25:00
309619	Normal	Closed	7/29/2022 14:10	8/1/2022	73:28:00
309615	Normal	Closed	7/29/2022 14:00	8/1/2022	73:59:00
309614	Normal	Closed	7/29/2022 14:00	8/1/2022	73:32:00
309613	Normal	Closed	7/29/2022 14:00	8/1/2022	73:39:00
309612	Normal	Closed	7/29/2022 13:55	8/1/2022	74:06:00
309611	Normal	Closed	7/29/2022 13:55	8/1/2022	74:06:00
309610	Normal	Closed	7/29/2022 13:55	8/1/2022	73:45:00
309609	Normal	Closed	7/29/2022 13:55	8/1/2022	74:07:00
309608	Normal	Closed	7/29/2022 13:55	8/1/2022	73:44:00
309607	Normal	Closed	7/29/2022 13:55	8/1/2022	73:40:00
309606	Normal	Closed	7/29/2022 13:55	8/1/2022	73:45:00
309605	Normal	Closed	7/29/2022 13:55	8/1/2022	74:04:00
309604	Normal	Closed	7/29/2022 13:55	8/1/2022	73:45:00
309603	Normal	Closed	7/29/2022 13:55	8/1/2022	74:05:00
309598	Normal	Closed	7/29/2022 13:45	8/1/2022	74:12:00
309595	Normal	Closed	7/29/2022 13:40	8/1/2022	73:53:00
309593	Normal	Closed	7/29/2022 13:35	8/1/2022	73:55:00
309592	Normal	Void	7/29/2022 13:35		74:23:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
309591	Normal	Void	7/29/2022 13:35		74:01:00
309590	Normal	Closed	7/29/2022 13:35	8/1/2022	74:22:00
309589	Normal	Closed	7/29/2022 13:35	8/1/2022	74:25:00
309588	Normal	Closed	7/29/2022 13:35	8/1/2022	74:23:00
309587	Normal	Closed	7/29/2022 13:30	8/1/2022	74:31:00
309586	Normal	Closed	7/29/2022 13:30	8/1/2022	74:29:00
309585	Normal	Closed	7/29/2022 13:30	8/1/2022	74:28:00
309558	Normal	Closed	7/29/2022 13:10	8/1/2022	64:53:00
309552	Normal	Closed	7/29/2022 12:40	8/1/2022	71:29:00
309545	Normal	Closed	7/29/2022 11:55	8/1/2022	71:20:00
309541	Normal	Closed	7/29/2022 11:45	8/3/2022	114:16:00
309540	Normal	Closed	7/29/2022 11:30	7/29/2022	0:24
309539	Normal	Closed	7/29/2022 11:00	7/29/2022	0:54
309530	Normal	Closed	7/29/2022 9:45	8/1/2022	71:21:00
309528	Normal	Closed	7/29/2022 9:35	7/29/2022	5:25
309527	Normal	Closed	7/29/2022 9:30	7/30/2022	24:27:00
309522	Normal	Closed	7/29/2022 9:10	7/29/2022	6:49
309521	Normal	Closed	7/29/2022 9:10	7/29/2022	5:43
309520	Normal	Closed	7/29/2022 9:10	7/29/2022	2:44
309515	Normal	Closed	7/29/2022 8:35	7/29/2022	0:03
309513	Normal	Void	7/29/2022 8:30		0:00
309503	Normal	Closed	7/29/2022 8:10	7/29/2022	7:37
309494	Normal	Closed	7/29/2022 8:05	7/29/2022	7:42
309485	Normal	Closed	7/29/2022 8:00	7/29/2022	7:54
309479	Normal	Closed	7/29/2022 7:35	7/29/2022	6:30
309478	Normal	Closed	7/29/2022 7:35	8/1/2022	72:55:00
309476	Normal	Closed	7/29/2022 7:30	7/29/2022	6:31
309468	Normal	Closed	7/29/2022 6:25	8/3/2022	126:47:00
309456	Normal	Closed	7/28/2022 17:10	7/29/2022	12:07
309455	Normal	Closed	7/28/2022 17:10	7/29/2022	12:06
309454	Normal	Closed	7/28/2022 17:10	7/29/2022	12:06
309453	Normal	Closed	7/28/2022 16:55	7/29/2022	12:22
309451	Normal	Closed	7/28/2022 16:50	7/29/2022	12:28
309450	Normal	Closed	7/28/2022 16:45	7/29/2022	12:33
309427	Normal	Closed	7/28/2022 14:45	7/28/2022	0:02
309426	Normal	Closed	7/28/2022 14:45	7/28/2022	0:03
309425	Normal	Closed	7/28/2022 14:45	7/29/2022	18:20
309424	Normal	Closed	7/28/2022 14:45	7/28/2022	0:04
309423	Normal	Closed	7/28/2022 14:45	7/30/2022	43:50:00
309421	Normal	Closed	7/28/2022 14:40	7/28/2022	1:23
309420	Normal	Closed	7/28/2022 14:25	7/29/2022	15:31
309418	Normal	Closed	7/28/2022 14:15	7/29/2022	17:02
309417	Normal	Closed	7/28/2022 14:15	7/30/2022	51:18:00
309414	Normal	Closed	7/28/2022 14:05	7/29/2022	17:34
309413	Normal	Closed	7/28/2022 14:05	7/28/2022	1:58
309411	Normal	Closed	7/28/2022 13:55	7/29/2022	19:40
309407	Normal	Closed	7/28/2022 13:35	7/29/2022	25:18:00
309406	Normal	Closed	7/28/2022 13:35	7/29/2022	19:08

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
309402	Normal	Closed	7/28/2022 13:25	7/28/2022	0:43
309389	Normal	Closed	7/28/2022 12:20	7/28/2022	1:58
309365	Normal	Closed	7/28/2022 10:40	7/28/2022	5:13
309348	Normal	Closed	7/28/2022 9:45	7/29/2022	22:21
309344	Normal	Closed	7/28/2022 9:35	7/28/2022	2:58
309343	Normal	Closed	7/28/2022 9:35	7/28/2022	0:31
309342	Normal	Closed	7/28/2022 9:30	7/28/2022	1:41
309339	Normal	Closed	7/28/2022 9:15	7/29/2022	27:25:00
309337	Normal	Closed	7/28/2022 9:10	7/29/2022	27:30:00
309320	Normal	Closed	7/28/2022 8:15	7/29/2022	29:19:00
309319	Normal	Closed	7/28/2022 8:15	7/29/2022	24:19:00
309312	Normal	Void	7/28/2022 8:05		0:06
309311	Normal	Closed	7/28/2022 8:05	7/29/2022	30:32:00
309307	Normal	Closed	7/28/2022 8:00	8/5/2022	31:36:00
309306	Normal	Closed	7/28/2022 7:50	7/28/2022	9:06
309305	Normal	Closed	7/28/2022 7:45	7/28/2022	0:01
309304	Normal	Closed	7/28/2022 7:35	7/28/2022	3:26
309303	Normal	Closed	7/28/2022 7:25	7/29/2022	24:43:00
309300	Normal	Closed	7/28/2022 7:10	7/28/2022	2:15
309299	Normal	Closed	7/28/2022 7:05	7/28/2022	2:58
309291	Normal	Closed	7/27/2022 19:10	7/28/2022	18:17
309279	Normal	Closed	7/27/2022 16:55	7/28/2022	16:20
309270	Normal	Closed	7/27/2022 16:05	7/28/2022	13:26
309269	Normal	Closed	7/27/2022 16:00	7/27/2022	0:07
309268	Normal	Closed	7/27/2022 15:55	7/27/2022	0:16
309267	Normal	Closed	7/27/2022 15:50	7/27/2022	0:45
309264	Normal	Closed	7/27/2022 15:45	7/27/2022	0:27
309263	Normal	Closed	7/27/2022 15:40	7/28/2022	16:33
309262	Normal	Closed	7/27/2022 15:40	7/28/2022	16:32
309261	Normal	Closed	7/27/2022 15:35	7/28/2022	16:57
309258	Normal	Closed	7/27/2022 15:30	7/28/2022	22:49
309257	Normal	Closed	7/27/2022 15:25	7/27/2022	0:01
309256	Normal	Closed	7/27/2022 15:25	7/28/2022	16:34
309255	Normal	Closed	7/27/2022 15:25	7/27/2022	0:02
309248	Normal	Closed	7/27/2022 14:55	7/28/2022	14:33
309244	Normal	Closed	7/27/2022 14:30	7/28/2022	15:04
309227	Normal	Closed	7/27/2022 12:37	7/27/2022	0:37
309226	Normal	Closed	7/27/2022 12:35	7/27/2022	3:25
309224	Normal	Closed	7/27/2022 12:35	7/27/2022	2:45
309223	Normal	Closed	7/27/2022 12:30	7/27/2022	1:11
309210	Normal	Closed	7/27/2022 11:00	7/27/2022	0:52
309208	Normal	Closed	7/27/2022 10:55	7/27/2022	2:08
309206	Normal	Closed	7/27/2022 10:35	7/28/2022	20:08
309200	Normal	Closed	7/27/2022 10:10	7/27/2022	4:07
309197	Normal	Closed	7/27/2022 9:55	7/27/2022	3:29
309188	Normal	Closed	7/27/2022 9:35	7/27/2022	4:41
309187	Normal	Closed	7/27/2022 9:30	7/27/2022	2:44
309186	Normal	Closed	7/27/2022 9:30	7/27/2022	5:22

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
309185	Normal	Closed	7/27/2022 9:25	7/27/2022	3:36
309184	Normal	Closed	7/27/2022 9:25	7/28/2022	23:22
309168	Normal	Closed	7/27/2022 8:20	7/27/2022	1:59
309152	Normal	Closed	7/27/2022 8:00	7/27/2022	2:28
309150	Normal	Closed	7/27/2022 7:50	7/27/2022	3:52
309148	Normal	Closed	7/27/2022 7:30	8/2/2022	3:41
309147	Normal	Closed	7/27/2022 7:30	7/27/2022	0:02
309145	Normal	Closed	7/27/2022 7:25	7/27/2022	3:45
309144	Normal	Closed	7/27/2022 7:15	7/27/2022	5:48
309139	Normal	Closed	7/27/2022 6:55	8/2/2022	2:05
309138	Normal	Closed	7/27/2022 6:50	8/2/2022	2:12
309137	Normal	Void	7/27/2022 6:50		0:00
309129	Normal	Closed	7/26/2022 21:35	7/27/2022	11:17
309123	Normal	Closed	7/26/2022 20:05	7/27/2022	9:39
309117	Normal	Closed	7/26/2022 16:20	7/27/2022	15:56
309116	Normal	Closed	7/26/2022 16:15	7/27/2022	20:32
309107	Normal	Closed	7/26/2022 16:00	7/27/2022	18:09
309091	Normal	Closed	7/26/2022 15:00	7/27/2022	20:13
309086	Normal	Closed	7/26/2022 14:10	7/27/2022	20:49
309080	Normal	Closed	7/26/2022 13:40	7/27/2022	19:18
309078	Normal	Closed	7/26/2022 13:35	7/27/2022	19:15
309076	Normal	Closed	7/26/2022 13:30	7/26/2022	0:03
309071	Normal	Closed	7/26/2022 13:00	7/26/2022	1:20
309070	Normal	Closed	7/26/2022 13:00	7/27/2022	24:42:00
309066	Normal	Closed	7/26/2022 12:45	7/27/2022	26:19:00
309063	Normal	Closed	7/26/2022 12:35	7/27/2022	23:23
309062	Normal	Closed	7/26/2022 12:30	7/27/2022	19:59
309061	Normal	Closed	7/26/2022 12:25	7/28/2022	44:50:00
309057	Normal	Closed	7/26/2022 12:05	7/26/2022	1:52
309056	Normal	Closed	7/26/2022 12:05	7/27/2022	19:34
309049	Normal	Closed	7/26/2022 11:10	7/27/2022	21:20
309042	Normal	Closed	7/26/2022 10:50	7/27/2022	24:29:00
309035	Normal	Closed	7/26/2022 10:20	7/26/2022	5:04
309034	Normal	Void	7/26/2022 10:20		0:04
309033	Normal	Closed	7/26/2022 10:15	7/27/2022	29:29:00
309030	Normal	Closed	7/26/2022 10:01	8/2/2022	24:56:00
309029	Normal	Void	7/26/2022 10:01		0:00
309024	Normal	Closed	7/26/2022 9:25	8/5/2022	5:54
308996	Normal	Closed	7/26/2022 7:25	8/2/2022	28:59:00
308994	Normal	Closed	7/26/2022 7:25	7/27/2022	26:42:00
308993	Normal	Closed	7/26/2022 7:20	8/2/2022	29:04:00
308992	Normal	Closed	7/26/2022 7:20	7/26/2022	7:06
308991	Normal	Closed	7/26/2022 7:10	7/26/2022	0:59
308989	Normal	Closed	7/26/2022 6:25	7/27/2022	29:10:00
308984	Normal	Closed	7/26/2022 6:15	7/27/2022	25:55:00
308983	Normal	Closed	7/26/2022 6:10	7/27/2022	24:50:00
308952	Normal	Closed	7/25/2022 16:05	7/26/2022	22:30
308950	Normal	Closed	7/25/2022 16:00	7/27/2022	43:35:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
308948	Normal	Void	7/25/2022 15:50		0:00
308947	Normal	Closed	7/25/2022 15:45	7/26/2022	20:13
308942	Normal	Closed	7/25/2022 15:35	7/26/2022	25:19:00
308894	Normal	Closed	7/25/2022 13:10	7/26/2022	23:23
308893	Normal	Void	7/25/2022 13:05		0:00
308892	Normal	Closed	7/25/2022 13:05	7/26/2022	18:52
308883	Normal	Closed	7/25/2022 12:35	8/5/2022	19:22
308882	Normal	Closed	7/25/2022 12:35	7/26/2022	25:11:00
308878	Normal	Closed	7/25/2022 12:25	7/26/2022	26:01:00
308874	Normal	Closed	7/25/2022 11:50	7/26/2022	28:17:00
308873	Normal	Closed	7/25/2022 11:50	7/26/2022	20:08
308870	Normal	Closed	7/25/2022 11:40	7/26/2022	28:37:00
308869	Normal	Closed	7/25/2022 11:40	8/2/2022	46:10:00
308868	Normal	Closed	7/25/2022 11:35	7/27/2022	44:55:00
308867	Normal	Closed	7/25/2022 11:30	7/26/2022	21:02
308866	Normal	Closed	7/25/2022 11:20	7/26/2022	28:40:00
308859	Normal	Closed	7/25/2022 10:35	7/27/2022	47:31:00
308846	Normal	Closed	7/25/2022 9:30	7/26/2022	23:35
308845	Normal	Closed	7/25/2022 9:30	7/26/2022	24:15:00
308841	Normal	Closed	7/25/2022 9:20	7/25/2022	1:36
308835	Normal	Closed	7/25/2022 8:55	7/26/2022	29:58:00
308829	Normal	Closed	7/25/2022 8:45	7/26/2022	28:27:00
308811	Normal	Closed	7/25/2022 8:35	7/26/2022	24:59:00
308797	Normal	Closed	7/25/2022 8:30	7/26/2022	25:06:00
308785	Normal	Closed	7/25/2022 8:20	7/26/2022	25:17:00
308776	Normal	Closed	7/25/2022 8:15	7/26/2022	25:43:00
308773	Normal	Closed	7/25/2022 8:10	7/26/2022	25:49:00
308771	Normal	Closed	7/25/2022 8:05	7/26/2022	32:12:00
308770	Normal	Void	7/25/2022 8:05		0:00
308764	Normal	Closed	7/25/2022 7:10	7/25/2022	1:44
308751	Normal	Closed	7/24/2022 16:10	7/25/2022	21:30
308749	Normal	Closed	7/23/2022 18:10	7/25/2022	43:39:00
308720	Normal	Closed	7/23/2022 8:15	7/25/2022	45:55:00
308718	Normal	Closed	7/22/2022 18:00	7/25/2022	62:33:00
308717	Normal	Closed	7/22/2022 18:00	7/25/2022	67:40:00
308714	Normal	Closed	7/22/2022 17:25	7/25/2022	68:15:00
308697	Normal	Closed	7/22/2022 16:45	7/25/2022	65:39:00
308696	Normal	Closed	7/22/2022 16:25	7/25/2022	66:08:00
308681	Normal	Closed	7/22/2022 15:55	7/25/2022	66:06:00
308675	Normal	Closed	7/22/2022 15:40	7/25/2022	69:57:00
308674	Normal	Closed	7/22/2022 15:35	7/25/2022	70:04:00
308632	Normal	Closed	7/22/2022 12:40	7/25/2022	65:15:00
308629	Normal	Closed	7/22/2022 12:25	7/25/2022	69:12:00
308620	Normal	Closed	7/22/2022 11:45	7/22/2022	2:41
308601	Normal	Closed	7/22/2022 10:10	7/22/2022	4:56
308597	Normal	Void	7/22/2022 10:00		0:00
308588	Normal	Closed	7/22/2022 9:30	7/25/2022	75:55:00
308573	Normal	Closed	7/22/2022 8:55	7/22/2022	0:37

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
308561	Normal	Closed	7/22/2022 8:20	7/25/2022	79:23:00
308539	Normal	Void	7/22/2022 6:20		0:00
308538	Normal	Closed	7/21/2022 20:00	7/22/2022	15:20
308534	Normal	Closed	7/21/2022 17:25	7/25/2022	89:31:00
308526	Normal	Closed	7/21/2022 16:20	7/22/2022	21:53
308522	Normal	Closed	7/21/2022 16:15	7/23/2022	43:27:00
308515	Normal	Closed	7/21/2022 16:05	7/25/2022	90:38:00
308514	Normal	Closed	7/21/2022 16:05	7/22/2022	14:23
308513	Normal	Closed	7/21/2022 16:05	7/25/2022	91:30:00
308511	Normal	Closed	7/21/2022 16:00	8/5/2022	90:44:00
308500	Normal	Closed	7/21/2022 15:40	7/22/2022	22:09
308497	Normal	Closed	7/21/2022 15:30	7/26/2022	117:29:00
308493	Normal	Closed	7/21/2022 15:20	7/26/2022	117:39:00
308488	Normal	Closed	7/21/2022 15:00	7/26/2022	117:59:00
308482	Normal	Closed	7/21/2022 14:40	7/25/2022	95:02:00
308481	Normal	Closed	7/21/2022 14:40	7/26/2022	112:59:00
308480	Normal	Closed	7/21/2022 14:40	7/21/2022	1:13
308479	Normal	Closed	7/21/2022 14:40	7/25/2022	94:58:00
308478	Normal	Closed	7/21/2022 14:40	7/25/2022	94:20:00
308473	Normal	Closed	7/21/2022 14:30	7/25/2022	92:59:00
308472	Normal	Closed	7/21/2022 14:30	7/25/2022	98:45:00
308445	Normal	Closed	7/21/2022 13:55	7/25/2022	91:05:00
308441	Normal	Closed	7/21/2022 13:50	7/22/2022	25:03:00
308440	Normal	Closed	7/21/2022 13:50	7/25/2022	95:07:00
308429	Normal	Closed	7/21/2022 13:15	7/22/2022	19:05
308428	Normal	Closed	7/21/2022 13:10	7/25/2022	93:07:00
308421	Normal	Closed	7/21/2022 12:25	7/25/2022	93:10:00
308418	Normal	Closed	7/21/2022 12:10	7/25/2022	92:08:00
308414	Normal	Closed	7/21/2022 11:45	7/22/2022	23:31
308413	Normal	Closed	7/21/2022 11:45	7/21/2022	3:23
308408	Normal	Closed	7/21/2022 11:30	7/21/2022	1:30
308404	Normal	Closed	7/21/2022 11:15	7/21/2022	3:58
308380	Normal	Closed	7/21/2022 9:49	8/2/2022	292:59:00
308379	Normal	Closed	7/21/2022 9:49	8/2/2022	293:00:00
308378	Normal	Closed	7/21/2022 9:48	8/2/2022	293:00:00
308377	Normal	Closed	7/21/2022 9:48	7/27/2022	142:48:00
308355	Normal	Closed	7/21/2022 8:50	7/21/2022	1:24
308353	Normal	Closed	7/21/2022 8:40	7/21/2022	1:02
308350	Normal	Closed	7/21/2022 8:35	7/21/2022	1:06
308349	Normal	Closed	7/21/2022 8:35	7/21/2022	1:16
308344	Normal	Closed	7/21/2022 8:30	7/21/2022	1:21
308331	Normal	Closed	7/21/2022 7:50	7/21/2022	0:18
308250	Normal	Closed	7/20/2022 16:20	7/21/2022	18:18
308172	Normal	Closed	7/20/2022 15:50	7/21/2022	17:55
308160	Normal	Closed	7/20/2022 15:45	7/21/2022	19:12
308007	Normal	Closed	7/20/2022 15:15	7/21/2022	18:05
307986	Normal	Closed	7/20/2022 15:00	7/21/2022	23:58
307985	Normal	Closed	7/20/2022 15:00	7/21/2022	22:23

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
307984	Normal	Closed	7/20/2022 15:00	7/21/2022	19:56
307979	Normal	Closed	7/20/2022 14:50	7/21/2022	19:51
307978	Normal	Closed	7/20/2022 14:45	7/21/2022	20:03
307965	Normal	Closed	7/20/2022 14:05	7/21/2022	16:44
307957	Normal	Closed	7/20/2022 13:05	7/20/2022	1:17
307952	Normal	Closed	7/20/2022 12:25	7/21/2022	20:32
307951	Normal	Closed	7/20/2022 12:20	7/20/2022	0:01
307949	Normal	Closed	7/20/2022 12:05	7/20/2022	3:54
307945	Normal	Closed	7/20/2022 11:45	7/20/2022	3:02
307939	Normal	Closed	7/20/2022 10:35	7/20/2022	2:48
307937	Normal	Closed	7/20/2022 10:25	7/20/2022	0:15
307934	Normal	Closed	7/20/2022 10:10	7/21/2022	23:32
307927	Normal	Closed	7/20/2022 9:30	7/21/2022	30:04:00
307919	Normal	Closed	7/20/2022 9:15	7/20/2022	1:00
307909	Normal	Closed	7/20/2022 8:40	7/20/2022	0:07
307908	Normal	Closed	7/20/2022 8:35	7/20/2022	1:53
307903	Normal	Closed	7/20/2022 8:20	7/20/2022	0:20
307898	Normal	Closed	7/20/2022 8:15	7/20/2022	3:48
307876	Normal	Closed	7/20/2022 8:05	7/20/2022	2:57
307870	Normal	Closed	7/20/2022 7:11	7/20/2022	0:46
307864	Normal	Closed	7/19/2022 21:30	7/20/2022	15:12
307862	Normal	Closed	7/19/2022 17:25	7/20/2022	16:31
307861	Normal	Closed	7/19/2022 17:20	7/20/2022	18:52
307849	Normal	Closed	7/19/2022 15:30	7/20/2022	18:28
307845	Normal	Closed	7/19/2022 15:15	7/20/2022	16:23
307844	Normal	Closed	7/19/2022 15:05	7/19/2022	0:58
307843	Normal	Closed	7/19/2022 15:05	7/20/2022	17:33
307842	Normal	Closed	7/19/2022 15:05	7/20/2022	24:36:00
307840	Normal	Closed	7/19/2022 14:55	7/20/2022	18:43
307833	Normal	Closed	7/19/2022 13:45	7/20/2022	22:18
307827	Normal	Closed	7/19/2022 13:10	7/20/2022	21:09
307825	Normal	Closed	7/19/2022 13:05	7/21/2022	43:51:00
307824	Normal	Closed	7/19/2022 13:05	7/21/2022	43:50:00
307821	Normal	Closed	7/19/2022 13:00	7/21/2022	43:56:00
307820	Normal	Closed	7/19/2022 13:00	7/20/2022	29:07:00
307819	Normal	Closed	7/19/2022 13:00	7/20/2022	19:46
307818	Normal	Closed	7/19/2022 13:00	7/20/2022	22:03
307816	Normal	Closed	7/19/2022 12:40	7/20/2022	21:09
307813	Normal	Closed	7/19/2022 12:25	7/20/2022	22:08
307806	Normal	Closed	7/19/2022 11:40	7/19/2022	2:02
307802	Normal	Closed	7/19/2022 11:20	7/19/2022	1:50
307801	Normal	Closed	7/19/2022 11:15	7/19/2022	1:06
307797	Normal	Closed	7/19/2022 10:55	7/19/2022	0:20
307794	Normal	Closed	7/19/2022 10:35	7/19/2022	0:04
307792	Normal	Closed	7/19/2022 10:25	7/19/2022	0:30
307791	Normal	Closed	7/19/2022 10:25	7/19/2022	1:39
307789	Normal	Closed	7/19/2022 10:00	7/19/2022	0:02
307776	Normal	Void	7/19/2022 9:15		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
307775	Normal	Closed	7/19/2022 9:15	7/19/2022	3:53
307773	Normal	Closed	7/19/2022 9:10	7/19/2022	0:06
307772	Normal	Closed	7/19/2022 9:10	7/19/2022	0:49
307760	Normal	Closed	7/19/2022 8:40	7/19/2022	0:39
307746	Normal	Closed	7/19/2022 7:15	7/20/2022	29:03:00
307745	Normal	Closed	7/19/2022 7:10	7/20/2022	29:08:00
307741	Normal	Closed	7/19/2022 5:30	7/19/2022	4:06
307725	Normal	Closed	7/18/2022 18:40	7/19/2022	14:57
307722	Normal	Closed	7/18/2022 17:35	7/19/2022	14:10
307721	Normal	Closed	7/18/2022 17:30	7/19/2022	14:33
307715	Normal	Closed	7/18/2022 16:00	7/19/2022	14:01
307713	Normal	Closed	7/18/2022 15:25	7/19/2022	21:26
307711	Normal	Void	7/18/2022 15:10		0:00
307710	Normal	Closed	7/18/2022 15:10	7/19/2022	14:55
307709	Normal	Closed	7/18/2022 15:05	7/18/2022	0:09
307705	Normal	Closed	7/18/2022 14:50	7/19/2022	15:16
307704	Normal	Closed	7/18/2022 14:45	7/19/2022	25:54:00
307702	Normal	Closed	7/18/2022 14:45	7/19/2022	25:55:00
307698	Normal	Closed	7/18/2022 14:25	7/18/2022	0:02
307691	Normal	Closed	7/18/2022 13:40	7/18/2022	2:46
307683	Normal	Closed	7/18/2022 13:15	7/18/2022	1:55
307681	Normal	Closed	7/18/2022 13:00	7/18/2022	1:05
307679	Normal	Closed	7/18/2022 12:55	7/19/2022	27:56:00
307673	Normal	Closed	7/18/2022 12:40	7/18/2022	3:38
307670	Normal	Closed	7/18/2022 12:30	7/18/2022	0:15
307667	Normal	Closed	7/18/2022 12:25	7/18/2022	4:21
307665	Normal	Closed	7/18/2022 12:15	7/19/2022	25:31:00
307663	Normal	Closed	7/18/2022 11:40	7/19/2022	21:14
307659	Normal	Closed	7/18/2022 11:15	7/19/2022	28:54:00
307655	Normal	Closed	7/18/2022 10:55	7/18/2022	2:24
307653	Normal	Closed	7/18/2022 10:50	7/19/2022	29:14:00
307652	Normal	Closed	7/18/2022 10:45	7/18/2022	2:39
307651	Normal	Closed	7/18/2022 10:45	7/20/2022	45:23:00
307647	Normal	Closed	7/18/2022 10:30	7/19/2022	28:23:00
307641	Normal	Void	7/18/2022 10:00		0:00
307625	Normal	Closed	7/18/2022 9:10	8/2/2022	217:05:00
307606	Normal	Closed	7/18/2022 8:45	7/19/2022	23:44
307602	Normal	Closed	7/18/2022 8:40	7/19/2022	24:27:00
307589	Normal	Closed	7/18/2022 8:25	8/2/2022	216:24:00
307588	Normal	Closed	7/18/2022 8:25	7/18/2022	7:19
307578	Normal	Void	7/18/2022 8:05		0:00
307568	Normal	Void	7/17/2022 20:50		0:00
307566	Normal	Closed	7/17/2022 12:20	7/18/2022	20:47
307564	Normal	Closed	7/16/2022 20:25	7/18/2022	38:10:00
307541	Normal	Closed	7/16/2022 8:40	7/18/2022	49:08:00
307539	Normal	Closed	7/16/2022 8:25	7/18/2022	46:26:00
307532	Normal	Closed	7/15/2022 20:55	7/18/2022	61:11:00
307531	Normal	Closed	7/15/2022 18:55	7/18/2022	63:54:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
307524	Normal	Closed	7/15/2022 16:00	7/18/2022	69:21:00
307523	Normal	Closed	7/15/2022 15:55	7/18/2022	70:18:00
307519	Normal	Closed	7/15/2022 15:20	7/18/2022	69:08:00
307517	Normal	Closed	7/15/2022 14:55	7/15/2022	1:22
307511	Normal	Closed	7/15/2022 14:05	7/15/2022	1:02
307490	Normal	Closed	7/15/2022 12:20	7/15/2022	0:05
307489	Normal	Closed	7/15/2022 12:20	7/16/2022	20:28
307484	Normal	Closed	7/15/2022 11:30	7/18/2022	70:17:00
307479	Normal	Closed	7/15/2022 10:45	7/18/2022	68:36:00
307478	Normal	Closed	7/15/2022 10:35	7/15/2022	2:23
307470	Normal	Closed	7/15/2022 10:15	7/16/2022	22:04
307461	Normal	Closed	7/15/2022 9:20	7/15/2022	2:34
307460	Normal	Closed	7/15/2022 9:20	7/15/2022	2:34
307458	Normal	Closed	7/15/2022 9:05	7/18/2022	77:21:00
307456	Normal	Closed	7/15/2022 8:45	7/18/2022	71:26:00
307442	Normal	Closed	7/15/2022 8:00	7/18/2022	75:10:00
307435	Normal	Closed	7/15/2022 7:25	7/18/2022	74:40:00
307434	Normal	Closed	7/15/2022 7:25	7/18/2022	74:41:00
307433	Normal	Closed	7/15/2022 7:20	7/18/2022	80:08:00
307432	Normal	Closed	7/15/2022 7:00	7/15/2022	5:20
307429	Normal	Closed	7/15/2022 2:30	7/15/2022	12:57
307420	Normal	Closed	7/14/2022 15:30		13:51
307419	Normal	Closed	7/14/2022 15:05	7/18/2022	87:55:00
307412	Normal	Closed	7/14/2022 14:30	7/15/2022	17:50
307406	Normal	Closed	7/14/2022 14:00	7/18/2022	91:14:00
307405	Normal	Closed	7/14/2022 13:50	7/15/2022	25:36:00
307381	Normal	Closed	7/14/2022 11:30	7/15/2022	23:06
307377	Normal	Closed	7/14/2022 11:15	7/15/2022	26:06:00
307376	Normal	Closed	7/14/2022 11:10	7/15/2022	21:58
307375	Normal	Closed	7/14/2022 11:10	7/15/2022	22:06
307374	Normal	Closed	7/14/2022 11:05	7/15/2022	22:46
307373	Normal	Closed	7/14/2022 11:05	7/15/2022	22:03
307372	Normal	Closed	7/14/2022 11:00	7/14/2022	4:10
307371	Normal	Closed	7/14/2022 11:00	7/14/2022	2:06
307369	Normal	Closed	7/14/2022 10:55	7/15/2022	23:57
307368	Normal	Closed	7/14/2022 10:50	7/14/2022	3:59
307367	Normal	Closed	7/14/2022 10:45	7/14/2022	0:09
307366	Normal	Closed	7/14/2022 10:45	7/14/2022	3:14
307354	Normal	Closed	7/14/2022 10:00	7/18/2022	94:54:00
307344	Normal	Closed	7/14/2022 9:40	7/18/2022	97:58:00
307330	Normal	Closed	7/14/2022 9:15	7/15/2022	23:56
307322	Normal	Closed	7/14/2022 8:50	7/15/2022	23:42
307321	Normal	Closed	7/14/2022 8:45	7/18/2022	98:38:00
307318	Normal	Closed	7/14/2022 8:30	7/18/2022	97:09:00
307314	Normal	Closed	7/14/2022 8:25	7/15/2022	22:44
307305	Normal	Closed	7/14/2022 7:45	7/14/2022	2:49
307298	Normal	Closed	7/14/2022 7:15	7/14/2022	0:43
307295	Normal	Closed	7/14/2022 6:35	7/14/2022	2:10

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
307294	Normal	Closed	7/14/2022 6:30	7/14/2022	3:22
307293	Normal	Closed	7/14/2022 6:20	7/14/2022	0:48
307291	Normal	Closed	7/14/2022 4:35	8/2/2022	316:09:00
307290	Normal	Closed	7/13/2022 20:55	7/14/2022	16:57
307279	Normal	Closed	7/13/2022 15:35	7/14/2022	22:17
307277	Normal	Closed	7/13/2022 15:25	7/14/2022	16:09
307268	Normal	Closed	7/13/2022 14:30	7/14/2022	24:25:00
307267	Normal	Closed	7/13/2022 14:30	7/14/2022	20:47
307266	Normal	Closed	7/13/2022 14:25	7/14/2022	24:31:00
307265	Normal	Closed	7/13/2022 14:25	7/13/2022	0:32
307264	Normal	Closed	7/13/2022 14:25	7/13/2022	0:33
307263	Normal	Closed	7/13/2022 14:25	7/13/2022	0:33
307262	Normal	Closed	7/13/2022 14:25	7/13/2022	0:33
307261	Normal	Closed	7/13/2022 14:25	7/13/2022	0:31
307258	Normal	Closed	7/13/2022 14:15	7/14/2022	23:26
307257	Normal	Void	7/13/2022 14:15		0:00
307256	Normal	Void	7/13/2022 14:15		0:00
307255	Normal	Closed	7/13/2022 14:15	7/14/2022	24:18:00
307254	Normal	Closed	7/13/2022 14:15	7/14/2022	25:54:00
307252	Normal	Closed	7/13/2022 14:10	7/14/2022	21:50
307251	Normal	Closed	7/13/2022 14:10	7/13/2022	0:51
307250	Normal	Closed	7/13/2022 14:10	7/13/2022	0:51
307249	Normal	Closed	7/13/2022 14:10	7/13/2022	0:51
307248	Normal	Closed	7/13/2022 14:10	7/13/2022	0:47
307247	Normal	Closed	7/13/2022 14:10	7/13/2022	0:50
307246	Normal	Closed	7/13/2022 14:10	7/13/2022	0:47
307245	Normal	Closed	7/13/2022 14:10	7/13/2022	0:50
307244	Normal	Closed	7/13/2022 14:10	7/13/2022	0:50
307243	Normal	Closed	7/13/2022 14:10	7/14/2022	23:41
307242	Normal	Closed	7/13/2022 14:10	7/13/2022	0:47
307240	Normal	Closed	7/13/2022 14:05	7/13/2022	0:57
307239	Normal	Closed	7/13/2022 14:05	7/13/2022	0:56
307238	Normal	Closed	7/13/2022 14:05	7/13/2022	0:57
307237	Normal	Closed	7/13/2022 14:05	7/13/2022	1:01
307236	Normal	Closed	7/13/2022 14:05	7/13/2022	0:57
307235	Normal	Void	7/13/2022 14:05		0:15
307234	Normal	Closed	7/13/2022 14:05	7/13/2022	0:58
307233	Normal	Void	7/13/2022 14:05		0:15
307224	Normal	Void	7/13/2022 13:45		0:00
307218	Normal	Closed	7/13/2022 13:40	7/13/2022	2:04
307216	Normal	Closed	7/13/2022 13:35	7/15/2022	42:38:00
307209	Normal	Closed	7/13/2022 13:15	7/13/2022	0:06
307206	Normal	Closed	7/13/2022 13:10	7/18/2022	114:00:00
307202	Normal	Closed	7/13/2022 13:00	7/13/2022	0:08
307190	Normal	Closed	7/13/2022 12:35	7/14/2022	20:13
307178	Normal	Closed	7/13/2022 10:59	7/13/2022	5:00
307163	Normal	Closed	7/13/2022 9:39	7/13/2022	5:16
307158	Normal	Closed	7/13/2022 9:31	7/14/2022	26:34:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
307152	Normal	Closed	7/13/2022 9:15	7/13/2022	1:08
307132	Normal	Closed	7/13/2022 8:43	7/14/2022	24:54:00
307117	Normal	Closed	7/13/2022 8:11	7/14/2022	25:41:00
307105	Normal	Closed	7/13/2022 7:31	7/14/2022	24:21:00
307104	Normal	Closed	7/13/2022 6:43	7/13/2022	7:14
307099	Normal	Closed	7/12/2022 18:11	7/13/2022	18:23
307088	Normal	Closed	7/12/2022 15:23	7/13/2022	19:35
307085	Normal	Closed	7/12/2022 15:15	7/13/2022	18:13
307084	Normal	Closed	7/12/2022 15:15	7/13/2022	18:30
307083	Normal	Closed	7/12/2022 15:15	7/13/2022	18:50
307080	Normal	Closed	7/12/2022 14:59	7/13/2022	20:58
307076	Normal	Closed	7/12/2022 14:43	7/13/2022	17:07
307062	Normal	Closed	7/12/2022 13:23	7/13/2022	21:49
307054	Normal	Closed	7/12/2022 12:59	7/14/2022	47:33:00
307044	Normal	Closed	7/12/2022 12:19	7/13/2022	19:25
307040	Normal	Closed	7/12/2022 12:03	7/12/2022	2:03
307033	Normal	Closed	7/12/2022 11:55	7/18/2022	139:42:00
306999	Normal	Closed	7/12/2022 10:19	7/12/2022	2:03
306998	Normal	Closed	7/12/2022 10:19	7/12/2022	3:22
306977	Normal	Closed	7/12/2022 9:31	7/12/2022	5:32
306976	Normal	Closed	7/12/2022 9:31	7/12/2022	0:34
306973	Normal	Closed	7/12/2022 9:23	7/12/2022	0:01
306968	Normal	Closed	7/12/2022 9:15	7/13/2022	27:36:00
306967	Normal	Closed	7/12/2022 9:15	7/12/2022	0:55
306960	Normal	Void	7/12/2022 8:51		0:00
306956	Normal	Closed	7/12/2022 8:27	7/12/2022	4:41
306955	Normal	Closed	7/12/2022 8:27	7/12/2022	0:27
306937	Normal	Closed	7/12/2022 7:55	7/13/2022	31:00:00
306936	Normal	Closed	7/12/2022 7:55	7/12/2022	6:37
306929	Normal	Closed	7/12/2022 7:15	7/12/2022	0:43
306923	Normal	Closed	7/12/2022 6:19	7/12/2022	8:30
306922	Normal	Closed	7/11/2022 22:27	7/12/2022	11:48
306921	Normal	Closed	7/11/2022 22:19	7/13/2022	38:23:00
306908	Normal	Closed	7/11/2022 16:43	7/12/2022	17:31
306906	Normal	Closed	7/11/2022 16:03	7/12/2022	17:48
306904	Normal	Closed	7/11/2022 15:55	7/13/2022	48:29:00
306893	Normal	Closed	7/11/2022 14:27	7/12/2022	22:53
306891	Normal	Closed	7/11/2022 14:11	7/12/2022	18:51
306889	Normal	Closed	7/11/2022 14:03	7/12/2022	18:46
306887	Normal	Closed	7/11/2022 13:47	7/12/2022	22:56
306884	Normal	Closed	7/11/2022 13:31	7/12/2022	27:07:00
306878	Normal	Closed	7/11/2022 12:51	7/12/2022	23:35
306872	Normal	Closed	7/11/2022 11:31	7/12/2022	27:19:00
306868	Normal	Closed	7/11/2022 10:59	7/13/2022	49:13:00
306861	Normal	Closed	7/11/2022 10:43	7/13/2022	53:41:00
306858	Normal	Closed	7/11/2022 10:35	7/11/2022	3:09
306856	Normal	Closed	7/11/2022 10:27	7/11/2022	1:30
306855	Normal	Closed	7/11/2022 10:27	7/13/2022	46:41:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
306851	Normal	Closed	7/11/2022 10:19	7/12/2022	29:27:00
306833	Normal	Closed	7/11/2022 10:03	7/11/2022	3:27
306825	Normal	Closed	7/11/2022 9:55	7/13/2022	47:00:00
306761	Normal	Closed	7/10/2022 20:19	7/11/2022	15:57
306758	Normal	Closed	7/9/2022 20:43	7/11/2022	36:36:00
306728	Normal	Closed	7/8/2022 18:19	7/11/2022	62:12:00
306726	Normal	Closed	7/8/2022 16:51	7/9/2022	16:08
306712	Normal	Closed	7/8/2022 14:51	7/11/2022	66:38:00
306710	Normal	Void	7/8/2022 14:27		0:00
306709	Normal	Closed	7/8/2022 14:27	7/11/2022	69:24:00
306708	Normal	Closed	7/8/2022 14:27	7/9/2022	22:49
306707	Normal	Closed	7/8/2022 14:27	7/11/2022	65:38:00
306706	Normal	Closed	7/8/2022 14:19	7/9/2022	19:31
306705	Normal	Closed	7/8/2022 14:19	7/9/2022	19:08
306704	Normal	Closed	7/8/2022 14:11	7/9/2022	24:10:00
306703	Normal	Closed	7/8/2022 14:11	7/11/2022	72:34:00
306702	Normal	Closed	7/8/2022 14:03	7/11/2022	73:39:00
306701	Normal	Closed	7/8/2022 13:55	7/11/2022	73:22:00
306697	Normal	Closed	7/8/2022 13:47	7/11/2022	67:01:00
306696	Normal	Closed	7/8/2022 13:47	7/11/2022	73:30:00
306693	Normal	Closed	7/8/2022 13:39	7/11/2022	71:05:00
306692	Normal	Closed	7/8/2022 13:39	7/11/2022	73:37:00
306691	Normal	Closed	7/8/2022 13:39	7/11/2022	73:37:00
306690	Normal	Closed	7/8/2022 13:31	7/11/2022	73:47:00
306688	Normal	Closed	7/8/2022 13:23	7/11/2022	73:52:00
306680	Normal	Closed	7/8/2022 12:59	7/11/2022	70:00:00
306679	Normal	Closed	7/8/2022 12:59	7/11/2022	70:00:00
306676	Normal	Closed	7/8/2022 12:51	7/11/2022	70:02:00
306675	Normal	Closed	7/8/2022 12:51	7/11/2022	70:08:00
306674	Normal	Closed	7/8/2022 12:51	7/11/2022	69:41:00
306673	Normal	Closed	7/8/2022 12:51	7/11/2022	70:00:00
306671	Normal	Closed	7/8/2022 12:43	7/8/2022	3:04
306661	Normal	Closed	7/8/2022 12:11	7/9/2022	32:38:00
306626	Normal	Closed	7/8/2022 10:43	7/11/2022	70:46:00
306621	Normal	Closed	7/8/2022 10:35	7/8/2022	3:27
306616	Normal	Closed	7/8/2022 10:27	7/11/2022	77:20:00
306613	Normal	Closed	7/8/2022 10:19	7/13/2022	116:40:00
306609	Normal	Void	7/8/2022 9:55		0:00
306605	Normal	Closed	7/8/2022 9:23	7/11/2022	72:04:00
306578	Normal	Closed	7/8/2022 7:47	7/8/2022	1:02
306529	Normal	Closed	7/7/2022 15:07	7/12/2022	119:42:00
306527	Normal	Closed	7/7/2022 14:59	7/8/2022	17:39
306523	Normal	Closed	7/7/2022 14:43	7/11/2022	96:24:00
306521	Normal	Closed	7/7/2022 14:35	7/11/2022	92:28:00
306520	Normal	Closed	7/7/2022 14:35	7/11/2022	96:32:00
306508	Normal	Void	7/7/2022 13:47		0:00
306502	Normal	Closed	7/7/2022 13:39	7/8/2022	20:22
306500	Normal	Closed	7/7/2022 13:31	7/8/2022	22:18

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
306489	Normal	Closed	7/7/2022 12:51	7/7/2022	3:19
306483	Normal	Closed	7/7/2022 12:35	7/11/2022	91:52:00
306482	Normal	Closed	7/7/2022 12:27	7/16/2022	91:54:00
306479	Normal	Closed	7/7/2022 12:19	7/7/2022	1:21
306446	Normal	Closed	7/7/2022 10:59	7/8/2022	21:18
306422	Normal	Closed	7/7/2022 9:15	7/7/2022	2:29
306415	Normal	Closed	7/7/2022 8:27	7/7/2022	3:16
306400	Normal	Closed	7/7/2022 7:55	7/7/2022	0:03
306397	Normal	Void	7/7/2022 7:23		0:00
306390	Normal	Closed	7/6/2022 18:19	7/7/2022	15:10
306387	Normal	Closed	7/6/2022 17:07	7/16/2022	111:01:00
306375	Normal	Closed	7/6/2022 16:11	7/7/2022	17:47
306359	Normal	Closed	7/6/2022 15:23	7/7/2022	22:07
306351	Normal	Closed	7/6/2022 14:27	7/7/2022	19:48
306350	Normal	Closed	7/6/2022 14:27	7/11/2022	121:39:00
306349	Normal	Closed	7/6/2022 14:27	7/7/2022	19:06
306344	Normal	Closed	7/6/2022 14:03	7/7/2022	19:30
306337	Normal	Closed	7/6/2022 12:27	7/6/2022	2:36
306336	Normal	Closed	7/6/2022 12:27	7/6/2022	2:49
306334	Normal	Closed	7/6/2022 12:11	7/7/2022	21:47
306333	Normal	Closed	7/6/2022 12:11	7/7/2022	20:12
306331	Normal	Closed	7/6/2022 12:03	7/7/2022	21:09
306330	Normal	Closed	7/6/2022 12:03	7/7/2022	20:27
306329	Normal	Closed	7/6/2022 12:03	7/7/2022	21:06
306328	Normal	Closed	7/6/2022 12:03	7/7/2022	20:27
306325	Normal	Closed	7/6/2022 11:55	7/6/2022	0:03
306320	Normal	Closed	7/6/2022 11:47	7/6/2022	1:28
306315	Normal	Closed	7/6/2022 11:07	7/6/2022	2:06
306310	Normal	Closed	7/6/2022 10:51	7/6/2022	0:04
306309	Normal	Closed	7/6/2022 10:51	7/6/2022	0:04
306303	Normal	Closed	7/6/2022 10:35	7/7/2022	23:41
306297	Normal	Closed	7/6/2022 10:19	7/6/2022	2:08
306296	Normal	Closed	7/6/2022 10:19	7/6/2022	1:38
306289	Normal	Closed	7/6/2022 10:03	7/6/2022	5:52
306288	Normal	Closed	7/6/2022 10:03	7/7/2022	24:13:00
306285	Normal	Closed	7/6/2022 9:39	7/6/2022	0:48
306279	Normal	Closed	7/6/2022 9:15	7/6/2022	2:00
306268	Normal	Closed	7/6/2022 8:27	7/6/2022	8:03
306252	Normal	Closed	7/6/2022 7:56	7/6/2022	1:46
306244	Normal	Closed	7/6/2022 7:47	7/6/2022	2:17
306240	Normal	Closed	7/6/2022 7:31	7/6/2022	6:08
306239	Normal	Closed	7/6/2022 7:31	7/6/2022	4:33
306238	Normal	Closed	7/6/2022 7:23	7/6/2022	8:17
306237	Normal	Closed	7/6/2022 7:23	7/6/2022	7:06
306236	Normal	Closed	7/6/2022 7:23	7/6/2022	2:41
306231	Normal	Closed	7/6/2022 7:15	7/6/2022	1:28
306230	Normal	Closed	7/6/2022 6:11	7/6/2022	2:05
306229	Normal	Closed	7/5/2022 20:03	7/6/2022	12:50

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
306228	Normal	Closed	7/5/2022 19:15	7/6/2022	19:16
306223	Normal	Closed	7/5/2022 17:47	7/6/2022	15:06
306222	Normal	Closed	7/5/2022 17:23		12:36
306221	Normal	Closed	7/5/2022 16:43	7/6/2022	22:21
306217	Normal	Closed	7/5/2022 16:27	7/6/2022	16:26
306205	Normal	Closed	7/5/2022 15:47	7/6/2022	19:54
306202	Normal	Closed	7/5/2022 15:39	7/6/2022	21:36
306187	Normal	Closed	7/5/2022 14:51	7/5/2022	0:57
306186	Normal	Closed	7/5/2022 14:51	7/6/2022	17:30
306185	Normal	Closed	7/5/2022 14:51	7/5/2022	0:57
306184	Normal	Closed	7/5/2022 14:51	7/5/2022	0:58
306177	Normal	Closed	7/5/2022 14:27	7/6/2022	17:53
306143	Normal	Closed	7/5/2022 13:15	7/5/2022	1:45
306137	Normal	Closed	7/5/2022 12:51	7/5/2022	3:09
306133	Normal	Closed	7/5/2022 12:43	7/6/2022	19:37
306128	Normal	Closed	7/5/2022 12:27	7/5/2022	3:43
306120	Normal	Closed	7/5/2022 11:47	7/6/2022	25:55:00
306119	Normal	Closed	7/5/2022 11:39	7/6/2022	27:59:00
306107	Normal	Closed	7/5/2022 10:59	7/5/2022	0:13
306104	Normal	Closed	7/5/2022 10:51	7/6/2022	25:35:00
306098	Normal	Closed	7/5/2022 10:35	7/5/2022	1:00
306091	Normal	Closed	7/5/2022 10:11	7/5/2022	2:36
306087	Normal	Closed	7/5/2022 10:03	7/5/2022	6:08
306038	Normal	Closed	7/5/2022 8:35	7/5/2022	5:06
306037	Normal	Closed	7/5/2022 8:35	7/5/2022	7:00
306036	Normal	Closed	7/5/2022 8:35	7/5/2022	7:00
306021	Normal	Closed	7/5/2022 7:55	7/5/2022	2:29
306019	Normal	Closed	7/5/2022 7:47	7/6/2022	31:25:00
306015	Normal	Closed	7/5/2022 7:15	7/5/2022	3:02
306013	Normal	Closed	7/5/2022 7:07	7/5/2022	3:10
306012	Normal	Closed	7/4/2022 18:59	7/5/2022	17:23
306011	Normal	Closed	7/4/2022 17:47	7/5/2022	17:38
306010	Normal	Closed	7/4/2022 14:19		16:19
306009	Normal	Closed	7/4/2022 14:11	7/5/2022	23:25
306008	Normal	Closed	7/4/2022 10:19	7/5/2022	26:20:00
306007	Normal	Closed	7/4/2022 10:11	7/5/2022	26:28:00
306006	Normal	Closed	7/4/2022 10:11	7/6/2022	51:04:00
306005	Normal	Closed	7/4/2022 9:47	7/6/2022	46:31:00
306004	Normal	Closed	7/4/2022 9:39	7/6/2022	46:39:00
306001	Normal	Closed	7/3/2022 8:43	7/5/2022	49:49:00
306000	Normal	Closed	7/2/2022 20:35	7/6/2022	83:44:00
305993	Normal	Closed	7/2/2022 12:19	7/5/2022	70:52:00
305992	Normal	Closed	7/2/2022 10:35	7/5/2022	70:18:00
305980	Normal	Closed	7/2/2022 7:31	7/6/2022	96:47:00
305979	Normal	Closed	7/2/2022 7:07	7/6/2022	101:52:00
305977	Normal	Closed	7/1/2022 22:43	7/5/2022	89:21:00
305976	Normal	Closed	7/1/2022 22:43	7/5/2022	89:21:00
305975	Normal	Closed	7/1/2022 22:35	7/5/2022	89:30:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
305974	Normal	Closed	7/1/2022 22:35	7/5/2022	89:29:00
305972	Normal	Closed	7/1/2022 18:11	7/5/2022	86:30:00
305961	Normal	Void	7/1/2022 15:23		0:00
305959	Normal	Closed	7/1/2022 15:15	7/5/2022	0:38
305958	Normal	Closed	7/1/2022 15:15	7/5/2022	0:37
305957	Normal	Closed	7/1/2022 15:15	7/5/2022	97:23:00
305955	Normal	Closed	7/1/2022 14:59	7/2/2022	21:38
305950	Normal	Closed	7/1/2022 14:35	7/5/2022	95:01:00
305947	Normal	Closed	7/1/2022 14:27	7/2/2022	17:21
305946	Normal	Closed	7/1/2022 14:27	7/2/2022	18:01
305945	Normal	Closed	7/1/2022 14:27	7/2/2022	18:08
305944	Normal	Closed	7/1/2022 14:27	7/2/2022	17:33
305941	Normal	Closed	7/1/2022 14:19	7/6/2022	121:19:00
305937	Normal	Closed	7/1/2022 14:11	7/2/2022	22:54
305931	Normal	Closed	7/1/2022 12:43	7/5/2022	91:49:00
305924	Normal	Closed	7/1/2022 12:11	7/1/2022	3:26
305919	Normal	Closed	7/1/2022 11:39	7/1/2022	2:36
305912	Normal	Closed	7/1/2022 11:15	7/1/2022	1:29
305899	Normal	Closed	7/1/2022 10:27	7/1/2022	2:04
305898	Normal	Closed	7/1/2022 10:27	7/1/2022	2:05
305896	Normal	Closed	7/1/2022 10:19	7/5/2022	92:44:00
305892	Normal	Closed	7/1/2022 9:55	7/2/2022	27:27:00
305888	Normal	Closed	7/1/2022 9:39	7/1/2022	0:40
305887	Normal	Closed	7/1/2022 9:39	7/1/2022	0:04
305868	Normal	Closed	7/1/2022 8:19	7/1/2022	0:07
305867	Normal	Closed	7/1/2022 8:11	7/5/2022	102:20:00
305859	Normal	Closed	7/1/2022 7:31	7/1/2022	6:20
305846	Normal	Closed	6/30/2022 20:03	7/1/2022	13:08
305844	Normal	Closed	6/30/2022 18:51	7/1/2022	20:28
305842	Normal	Closed	6/30/2022 16:43	7/1/2022	15:43
305841	Normal	Closed	6/30/2022 16:43	7/5/2022	110:59:00
305825	Normal	Closed	6/30/2022 15:39	7/1/2022	16:53
305815	Normal	Closed	6/30/2022 14:51	7/1/2022	23:22
305812	Normal	Closed	6/30/2022 14:43	7/1/2022	23:29
305804	Normal	Closed	6/30/2022 14:35	6/30/2022	0:37
305803	Normal	Void	6/30/2022 14:35		0:00
305799	Normal	Closed	6/30/2022 14:27	7/1/2022	18:33
305792	Normal	Closed	6/30/2022 14:11	7/1/2022	18:43
305782	Normal	Closed	6/30/2022 13:07	7/5/2022	122:58:00
305781	Normal	Closed	6/30/2022 13:07	7/5/2022	122:58:00
305780	Normal	Closed	6/30/2022 13:07	7/5/2022	122:57:00
305778	Normal	Closed	6/30/2022 12:59	7/5/2022	123:06:00
305775	Normal	Closed	6/30/2022 12:51	7/1/2022	27:51:00
305769	Normal	Closed	6/30/2022 12:27	7/1/2022	19:56
305765	Normal	Closed	6/30/2022 12:11	6/30/2022	2:29
305763	Normal	Closed	6/30/2022 11:47	6/30/2022	3:11
305759	Normal	Void	6/30/2022 11:31		0:47
305750	Normal	Closed	6/30/2022 11:07	6/30/2022	0:11

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
305743	Normal	Closed	6/30/2022 10:35	7/1/2022	27:35:00
305740	Normal	Closed	6/30/2022 10:19	7/1/2022	27:51:00
305733	Normal	Closed	6/30/2022 10:11	7/1/2022	27:58:00
305731	Normal	Closed	6/30/2022 10:03	7/5/2022	125:32:00
305727	Normal	Closed	6/30/2022 9:47	6/30/2022	2:30
305720	Normal	Closed	6/30/2022 9:23	6/30/2022	3:43
305710	Normal	Closed	6/30/2022 8:59	6/30/2022	2:54
305696	Normal	Closed	6/30/2022 8:27	6/30/2022	7:37
305692	Normal	Closed	6/30/2022 8:19	6/30/2022	6:02
305688	Normal	Closed	6/30/2022 8:11	6/30/2022	5:29
305677	Normal	Closed	6/30/2022 6:27	6/30/2022	8:08
305676	Normal	Closed	6/30/2022 6:19	6/30/2022	9:04
305675	Normal	Closed	6/30/2022 6:19	7/1/2022	26:04:00
305667	Normal	Closed	6/29/2022 17:15	6/30/2022	16:44
305666	Normal	Closed	6/29/2022 16:51	6/30/2022	16:39
305663	Normal	Closed	6/29/2022 16:27	6/30/2022	14:15
305654	Normal	Closed	6/29/2022 15:23	6/30/2022	24:11:00
305653	Normal	Closed	6/29/2022 15:15	6/30/2022	24:19:00
305651	Normal	Closed	6/29/2022 14:59	6/30/2022	24:35:00
305650	Normal	Closed	6/29/2022 14:59	6/30/2022	18:31
305647	Normal	Closed	6/29/2022 14:51	6/30/2022	24:44:00
305645	Normal	Closed	6/29/2022 14:43	6/30/2022	18:31
305644	Normal	Closed	6/29/2022 14:43	6/29/2022	1:02
305643	Normal	Closed	6/29/2022 14:35	6/30/2022	25:00:00
305642	Normal	Closed	6/29/2022 14:35	6/30/2022	24:59:00
305638	Normal	Closed	6/29/2022 13:55	6/30/2022	18:38
305637	Normal	Closed	6/29/2022 13:55	6/29/2022	0:20
305635	Normal	Closed	6/29/2022 13:23	6/30/2022	24:49:00
305634	Normal	Closed	6/29/2022 13:23	6/30/2022	24:21:00
305631	Normal	Closed	6/29/2022 12:59	7/16/2022	283:23:00
305630	Normal	Closed	6/29/2022 12:51	6/30/2022	19:08
305627	Normal	Closed	6/29/2022 12:35	6/30/2022	25:50:00
305626	Normal	Closed	6/29/2022 12:35	6/30/2022	25:50:00
305625	Normal	Closed	6/29/2022 12:27	6/30/2022	22:13
305622	Normal	Closed	6/29/2022 12:11	6/30/2022	20:53
305613	Normal	Closed	6/29/2022 11:15	6/29/2022	1:37
305585	Normal	Closed	6/29/2022 9:23	6/29/2022	6:53
305584	Normal	Closed	6/29/2022 9:23	6/29/2022	6:48
305574	Normal	Closed	6/29/2022 8:59	6/30/2022	25:54:00
305534	Normal	Closed	6/29/2022 7:07	6/29/2022	0:07
305533	Normal	Closed	6/29/2022 7:07	6/29/2022	1:48
305525	Normal	Closed	6/28/2022 22:59	7/6/2022	183:20:00
305520	Normal	Closed	6/28/2022 16:27	6/29/2022	16:10
305511	Normal	Closed	6/28/2022 15:55	6/29/2022	14:24
305510	Normal	Closed	6/28/2022 15:55	6/29/2022	21:54
305504	Normal	Closed	6/28/2022 15:31	7/1/2022	64:13:00
305501	Normal	Closed	6/28/2022 15:15	6/29/2022	23:38
305497	Normal	Closed	6/28/2022 14:59	6/29/2022	16:33

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
305492	Normal	Closed	6/28/2022 14:51	6/29/2022	20:15
305489	Normal	Closed	6/28/2022 14:43	6/29/2022	16:58
305488	Normal	Closed	6/28/2022 14:43	6/30/2022	43:09:00
305477	Normal	Closed	6/28/2022 14:27	6/29/2022	22:04
305476	Normal	Closed	6/28/2022 14:27	6/29/2022	22:04
305475	Normal	Closed	6/28/2022 14:27	6/29/2022	22:03
305474	Normal	Closed	6/28/2022 14:27	6/29/2022	19:07
305473	Normal	Closed	6/28/2022 14:19	6/29/2022	22:11
305472	Normal	Closed	6/28/2022 14:19	6/29/2022	17:08
305469	Normal	Closed	6/28/2022 14:11	6/29/2022	20:03
305468	Normal	Closed	6/28/2022 14:11	6/28/2022	1:35
305467	Normal	Closed	6/28/2022 14:03	6/30/2022	18:49
305466	Normal	Closed	6/28/2022 13:55	6/29/2022	25:53:00
305461	Normal	Closed	6/28/2022 13:47	6/28/2022	2:25
305432	Normal	Closed	6/28/2022 11:55	6/29/2022	23:38
305429	Normal	Closed	6/28/2022 11:47	6/29/2022	22:51
305426	Normal	Closed	6/28/2022 11:39	6/28/2022	4:48
305425	Normal	Closed	6/28/2022 11:39	6/29/2022	24:49:00
305420	Normal	Closed	6/28/2022 10:51	6/28/2022	1:28
305419	Normal	Closed	6/28/2022 10:51	6/29/2022	20:34
305417	Normal	Closed	6/28/2022 10:43	6/28/2022	0:21
305412	Normal	Closed	6/28/2022 10:11	6/28/2022	5:03
305407	Normal	Closed	6/28/2022 9:55	6/28/2022	2:25
305398	Normal	Closed	6/28/2022 9:31	6/28/2022	1:06
305395	Normal	Closed	6/28/2022 9:15	6/29/2022	23:33
305394	Normal	Closed	6/28/2022 9:15	6/29/2022	23:34
305393	Normal	Closed	6/28/2022 9:07	6/28/2022	6:55
305392	Normal	Closed	6/28/2022 9:07	6/28/2022	0:57
305388	Normal	Closed	6/28/2022 8:51	6/29/2022	24:09:00
305387	Normal	Closed	6/28/2022 8:51	6/28/2022	1:51
305367	Normal	Closed	6/28/2022 7:15	6/28/2022	9:12
305365	Normal	Closed	6/28/2022 7:07	6/28/2022	3:39
305363	Normal	Closed	6/27/2022 21:07	6/28/2022	9:40
305362	Normal	Closed	6/27/2022 18:19	6/28/2022	17:54
305361	Normal	Closed	6/27/2022 18:19	6/28/2022	18:33
305358	Normal	Closed	6/27/2022 17:15	6/28/2022	18:37
305343	Normal	Closed	6/27/2022 15:55	6/28/2022	15:33
305341	Normal	Closed	6/27/2022 15:47	6/28/2022	18:32
305338	Normal	Closed	6/27/2022 15:39	6/28/2022	17:26
305336	Normal	Closed	6/27/2022 15:15	6/28/2022	15:20
305332	Normal	Closed	6/27/2022 14:51	6/28/2022	17:40
305331	Normal	Closed	6/27/2022 14:51	6/28/2022	19:46
305329	Normal	Closed	6/27/2022 14:35	6/28/2022	24:16:00
305326	Normal	Closed	6/27/2022 14:27	6/28/2022	16:11
305317	Normal	Closed	6/27/2022 13:23	6/29/2022	42:02:00
305311	Normal	Closed	6/27/2022 12:59	6/27/2022	2:15
305300	Normal	Closed	6/27/2022 11:40	6/28/2022	27:32:00
305299	Normal	Closed	6/27/2022 11:40	6/28/2022	28:11:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
305298	Normal	Closed	6/27/2022 11:39	6/28/2022	28:12:00
305292	Normal	Closed	6/27/2022 11:16	6/30/2022	45:36:00
305287	Normal	Closed	6/27/2022 10:43	6/28/2022	23:15
305272	Normal	Closed	6/27/2022 10:11	6/28/2022	22:15
305261	Normal	Closed	6/27/2022 9:47	6/27/2022	5:26
305253	Normal	Closed	6/27/2022 9:31	6/27/2022	5:03
305252	Normal	Closed	6/27/2022 9:31	6/27/2022	3:57
305245	Normal	Closed	6/27/2022 9:24	6/27/2022	3:46
305244	Normal	Closed	6/27/2022 9:24	6/27/2022	4:37
305243	Normal	Closed	6/27/2022 9:24	6/27/2022	3:20
305242	Normal	Closed	6/27/2022 9:24	6/27/2022	0:02
305215	Normal	Closed	6/27/2022 8:59	6/27/2022	3:26
305214	Normal	Void	6/27/2022 8:59		0:00
305184	Normal	Closed	6/27/2022 7:55	6/27/2022	4:50
305182	Normal	Closed	6/27/2022 7:31	6/27/2022	0:19
305179	Normal	Closed	6/27/2022 7:23	6/27/2022	3:50
305178	Normal	Closed	6/27/2022 7:16	6/27/2022	1:24
305170	Normal	Closed	6/26/2022 21:15	6/27/2022	13:48
305166	Normal	Closed	6/25/2022 20:59	6/27/2022	38:14:00
305152	Normal	Closed	6/25/2022 11:15	6/27/2022	44:44:00
305128	Normal	Closed	6/24/2022 15:23	6/27/2022	72:30:00
305127	Normal	Closed	6/24/2022 15:23	6/27/2022	65:28:00
305118	Normal	Closed	6/24/2022 14:19	6/28/2022	96:02:00
305117	Normal	Closed	6/24/2022 14:11	6/28/2022	94:28:00
305116	Normal	Closed	6/24/2022 14:11	6/28/2022	97:47:00
305115	Normal	Closed	6/24/2022 14:11	6/28/2022	95:23:00
305114	Normal	Closed	6/24/2022 14:11	6/28/2022	97:46:00
305113	Normal	Closed	6/24/2022 14:11	6/28/2022	94:29:00
305112	Normal	Closed	6/24/2022 14:11	6/29/2022	113:20:00
305111	Normal	Closed	6/24/2022 14:11	6/28/2022	97:45:00
305110	Normal	Closed	6/24/2022 14:11	6/28/2022	96:07:00
305109	Normal	Closed	6/24/2022 14:11	6/28/2022	97:43:00
305108	Normal	Closed	6/24/2022 14:11	6/28/2022	95:24:00
305107	Normal	Closed	6/24/2022 14:11	6/27/2022	67:41:00
305105	Normal	Closed	6/24/2022 14:03	6/28/2022	97:53:00
305104	Normal	Closed	6/24/2022 14:03	6/29/2022	113:27:00
305103	Normal	Closed	6/24/2022 14:03	6/29/2022	113:27:00
305102	Normal	Closed	6/24/2022 14:03	6/28/2022	96:15:00
305101	Normal	Closed	6/24/2022 14:03	6/28/2022	97:32:00
305100	Normal	Closed	6/24/2022 14:03	6/28/2022	97:50:00
305099	Normal	Closed	6/24/2022 14:03	6/24/2022	0:52
305098	Normal	Closed	6/24/2022 14:03	6/28/2022	97:31:00
305097	Normal	Closed	6/24/2022 14:03	6/28/2022	96:16:00
305096	Normal	Closed	6/24/2022 14:03	6/28/2022	95:31:00
305095	Normal	Closed	6/24/2022 14:03	6/28/2022	97:50:00
305094	Normal	Closed	6/24/2022 14:03	6/28/2022	97:50:00
305093	Normal	Closed	6/24/2022 13:55	6/29/2022	113:35:00
305092	Normal	Closed	6/24/2022 13:55	6/28/2022	96:13:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
305090	Normal	Closed	6/24/2022 13:47	6/27/2022	74:43:00
305085	Normal	Closed	6/24/2022 13:39	6/27/2022	65:24:00
305082	Normal	Closed	6/24/2022 13:23	6/27/2022	73:37:00
305081	Normal	Closed	6/24/2022 13:15	6/27/2022	68:25:00
305079	Normal	Closed	6/24/2022 13:07	6/26/2022	1:53
305077	Normal	Closed	6/24/2022 12:59	6/24/2022	1:01
305061	Normal	Closed	6/24/2022 10:51	6/26/2022	4:52
305054	Normal	Closed	6/24/2022 10:19	6/24/2022	5:11
305050	Normal	Closed	6/24/2022 9:47	6/28/2022	96:38:00
305047	Normal	Closed	6/24/2022 9:31	6/24/2022	3:41
305041	Normal	Closed	6/24/2022 8:51	6/24/2022	2:25
305025	Normal	Closed	6/24/2022 8:11	6/24/2022	2:22
305022	Normal	Closed	6/24/2022 7:39	6/27/2022	76:11:00
305021	Normal	Closed	6/24/2022 7:31	6/27/2022	78:45:00
305020	Normal	Closed	6/24/2022 7:31	6/24/2022	6:40
305016	Normal	Closed	6/23/2022 19:23	6/24/2022	12:50
304994	Normal	Closed	6/23/2022 15:07	6/27/2022	88:48:00
304993	Normal	Closed	6/23/2022 14:59	6/24/2022	19:56
304992	Normal	Closed	6/23/2022 14:59	6/27/2022	96:15:00
304990	Normal	Void	6/23/2022 14:51		0:00
304985	Normal	Void	6/23/2022 14:03		0:00
304984	Normal	Closed	6/23/2022 14:03	6/24/2022	19:20
304978	Normal	Closed	6/23/2022 13:39	6/27/2022	96:24:00
304977	Normal	Closed	6/23/2022 13:39	6/23/2022	0:56
304970	Normal	Closed	6/23/2022 12:51	6/24/2022	24:23:00
304966	Normal	Closed	6/23/2022 12:19	6/24/2022	19:26
304965	Normal	Closed	6/23/2022 12:19	6/24/2022	21:24
304961	Normal	Closed	6/23/2022 12:03	6/27/2022	94:03:00
304936	Normal	Closed	6/23/2022 11:31	6/24/2022	21:48
304925	Normal	Closed	6/23/2022 10:59	6/27/2022	95:37:00
304921	Normal	Closed	6/23/2022 10:35	6/28/2022	117:31:00
304917	Normal	Closed	6/23/2022 10:27	6/23/2022	2:05
304906	Normal	Closed	6/23/2022 9:31	6/23/2022	5:43
304905	Normal	Closed	6/23/2022 9:31	6/24/2022	22:31
304903	Normal	Closed	6/23/2022 9:15	6/27/2022	94:06:00
304880	Normal	Closed	6/23/2022 7:47	6/23/2022	7:24
304877	Normal	Closed	6/23/2022 7:31	6/27/2022	99:05:00
304855	Normal	Closed	6/22/2022 16:27	6/22/2022	0:12
304854	Normal	Void	6/22/2022 16:27		0:00
304845	Normal	Closed	6/22/2022 16:03	6/22/2022	0:39
304844	Normal	Closed	6/22/2022 15:39	6/23/2022	17:54
304843	Normal	Closed	6/22/2022 15:31	6/23/2022	16:13
304840	Normal	Closed	6/22/2022 15:23	6/23/2022	19:45
304838	Normal	Closed	6/22/2022 15:15	6/22/2022	1:43
304837	Normal	Closed	6/22/2022 15:15	6/22/2022	1:15
304831	Normal	Closed	6/22/2022 14:59	6/27/2022	119:07:00
304825	Normal	Closed	6/22/2022 14:19	6/23/2022	24:27:00
304806	Normal	Closed	6/22/2022 13:31	6/23/2022	22:17

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
304804	Normal	Closed	6/22/2022 13:07	6/23/2022	23:25
304803	Normal	Closed	6/22/2022 13:07	6/23/2022	19:23
304802	Normal	Closed	6/22/2022 13:07	6/22/2022	0:24
304801	Normal	Closed	6/22/2022 12:59	6/27/2022	114:54:00
304796	Normal	Closed	6/22/2022 12:11	6/22/2022	0:08
304795	Normal	Closed	6/22/2022 12:11	6/22/2022	0:25
304792	Normal	Closed	6/22/2022 11:39	6/22/2022	2:55
304783	Normal	Closed	6/22/2022 11:15	6/22/2022	1:46
304776	Normal	Closed	6/22/2022 10:51	6/22/2022	2:14
304764	Normal	Closed	6/22/2022 10:35	6/22/2022	2:45
304760	Normal	Closed	6/22/2022 10:27	6/22/2022	2:35
304751	Normal	Closed	6/22/2022 10:11	6/22/2022	3:44
304750	Normal	Closed	6/22/2022 10:11	6/22/2022	4:00
304746	Normal	Closed	6/22/2022 10:03	6/22/2022	4:18
304733	Normal	Closed	6/22/2022 9:31	6/22/2022	5:49
304732	Normal	Closed	6/22/2022 9:31	6/23/2022	29:03:00
304731	Normal	Closed	6/22/2022 9:31	6/22/2022	6:40
304727	Normal	Closed	6/22/2022 9:23	6/24/2022	3:13
304725	Normal	Void	6/22/2022 9:15		24:03:00
304722	Normal	Closed	6/22/2022 9:07	6/27/2022	120:55:00
304713	Normal	Void	6/22/2022 8:51		0:21
304712	Normal	Closed	6/22/2022 8:51	6/22/2022	4:06
304711	Normal	Closed	6/22/2022 8:51	6/23/2022	24:24:00
304709	Normal	Closed	6/22/2022 8:43	6/22/2022	2:42
304669	Normal	Closed	6/22/2022 7:39	6/22/2022	6:17
304646	Normal	Closed	6/21/2022 18:35	6/22/2022	13:55
304645	Normal	Closed	6/21/2022 18:19	6/22/2022	15:18
304636	Normal	Closed	6/21/2022 16:59	6/22/2022	18:26
304627	Normal	Closed	6/21/2022 15:55	6/22/2022	15:49
304602	Normal	Closed	6/21/2022 14:51	6/22/2022	21:50
304598	Normal	Closed	6/21/2022 14:19	6/22/2022	23:22
304594	Normal	Closed	6/21/2022 14:11	6/21/2022	1:27
304587	Normal	Closed	6/21/2022 13:39	6/22/2022	23:40
304584	Normal	Closed	6/21/2022 13:23	6/22/2022	23:56
304580	Normal	Closed	6/21/2022 13:07	6/27/2022	140:45:00
304568	Normal	Closed	6/21/2022 12:35	6/21/2022	1:05
304567	Normal	Closed	6/21/2022 12:35	6/21/2022	0:09
304566	Normal	Closed	6/21/2022 12:27	6/21/2022	3:36
304565	Normal	Closed	6/21/2022 12:27	6/21/2022	1:25
304564	Normal	Closed	6/21/2022 12:27	6/22/2022	20:24
304562	Normal	Closed	6/21/2022 12:11	6/21/2022	2:20
304540	Normal	Closed	6/21/2022 10:43	6/21/2022	2:02
304537	Normal	Closed	6/21/2022 10:35	6/21/2022	0:10
304536	Normal	Closed	6/21/2022 10:35	6/21/2022	3:08
304533	Normal	Closed	6/21/2022 10:27	6/21/2022	3:55
304532	Normal	Void	6/21/2022 10:27		0:00
304531	Normal	Closed	6/21/2022 10:27	6/21/2022	2:25
304530	Normal	Void	6/21/2022 10:27		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
304522	Normal	Void	6/21/2022 10:03		0:00
304518	Normal	Closed	6/21/2022 9:55	6/21/2022	6:11
304517	Normal	Closed	6/21/2022 9:47	6/22/2022	22:51
304514	Normal	Closed	6/21/2022 9:39	6/21/2022	5:49
304511	Normal	Closed	6/21/2022 9:31	6/22/2022	22:33
304507	Normal	Closed	6/21/2022 9:07	6/21/2022	5:15
304506	Normal	Closed	6/21/2022 9:07	6/21/2022	0:01
304482	Normal	Closed	6/21/2022 8:03	6/21/2022	3:50
304479	Normal	Closed	6/21/2022 7:31	6/21/2022	0:01
304478	Normal	Closed	6/21/2022 7:15	6/21/2022	7:53
304477	Normal	Closed	6/21/2022 7:15	6/21/2022	7:53
304476	Normal	Closed	6/21/2022 7:15	6/21/2022	2:24
304475	Normal	Closed	6/21/2022 7:15	6/21/2022	0:47
304474	Normal	Closed	6/21/2022 7:07	6/21/2022	3:00
304473	Normal	Closed	6/21/2022 6:59	6/21/2022	4:19
304472	Normal	Closed	6/21/2022 6:59	6/21/2022	3:08
304459	Normal	Closed	6/20/2022 17:39	6/21/2022	19:04
304450	Normal	Closed	6/20/2022 16:03	6/21/2022	17:55
304445	Normal	Closed	6/20/2022 15:55	6/21/2022	19:58
304423	Normal	Closed	6/20/2022 15:39	6/21/2022	16:48
304422	Normal	Closed	6/20/2022 15:39	6/21/2022	21:31
304420	Normal	Closed	6/20/2022 15:31	6/21/2022	18:27
304418	Normal	Closed	6/20/2022 15:23	6/27/2022	162:09:00
304417	Normal	Closed	6/20/2022 15:23	6/21/2022	22:59
304381	Normal	Closed	6/20/2022 14:19	6/27/2022	161:01:00
304377	Normal	Closed	6/20/2022 14:03	6/20/2022	1:35
304374	Normal	Closed	6/20/2022 13:47	6/21/2022	24:12:00
304367	Normal	Closed	6/20/2022 12:59	6/21/2022	18:41
304361	Normal	Closed	6/20/2022 12:19	6/20/2022	3:28
304360	Normal	Void	6/20/2022 12:19		0:00
304352	Normal	Closed	6/20/2022 11:31	6/21/2022	22:39
304343	Normal	Closed	6/20/2022 10:51	6/27/2022	164:17:00
304341	Normal	Closed	6/20/2022 10:27	6/20/2022	0:03
304337	Normal	Closed	6/20/2022 10:03	6/27/2022	166:58:00
304323	Normal	Closed	6/20/2022 9:31	6/27/2022	166:02:00
304321	Normal	Closed	6/20/2022 9:23	6/20/2022	3:38
304316	Normal	Closed	6/20/2022 9:15	6/20/2022	2:03
304311	Normal	Closed	6/20/2022 9:07	6/27/2022	165:21:00
304303	Normal	Closed	6/20/2022 8:43	6/20/2022	5:43
304299	Normal	Closed	6/20/2022 8:27	6/27/2022	172:43:00
304295	Normal	Closed	6/20/2022 8:03	6/20/2022	3:15
304294	Normal	Closed	6/20/2022 7:55	6/20/2022	2:58
304291	Normal	Closed	6/20/2022 7:47	6/21/2022	30:02:00
304290	Normal	Closed	6/20/2022 7:39	6/20/2022	2:04
304289	Normal	Closed	6/20/2022 7:39	6/20/2022	4:07
304288	Normal	Closed	6/20/2022 7:39	6/20/2022	2:03
304264	Normal	Closed	6/20/2022 6:19	6/20/2022	9:49
304242	Normal	Closed	6/19/2022 17:55	6/20/2022	20:09

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
304235	Normal	Closed	6/18/2022 12:35	6/20/2022	46:29:00
304213	Normal	Closed	6/18/2022 8:43	6/20/2022	47:38:00
304212	Normal	Closed	6/18/2022 8:27	6/20/2022	54:32:00
304195	Normal	Closed	6/17/2022 15:39	6/20/2022	66:04:00
304189	Normal	Void	6/17/2022 15:07		0:00
304182	Normal	Closed	6/17/2022 14:43	6/20/2022	67:09:00
304155	Normal	Closed	6/17/2022 12:27	6/20/2022	69:12:00
304154	Normal	Closed	6/17/2022 12:27	6/20/2022	68:14:00
304151	Normal	Closed	6/17/2022 12:11	6/17/2022	1:45
304149	Normal	Closed	6/17/2022 11:55	6/17/2022	0:07
304148	Normal	Closed	6/17/2022 11:55	6/17/2022	0:06
304145	Normal	Closed	6/17/2022 11:31	6/17/2022	0:09
304144	Normal	Closed	6/17/2022 11:31	6/17/2022	0:07
304140	Normal	Closed	6/17/2022 11:15	6/17/2022	1:13
304138	Normal	Void	6/17/2022 10:59		0:00
304136	Normal	Void	6/17/2022 10:51		0:00
304132	Normal	Closed	6/17/2022 10:19	6/17/2022	0:07
304121	Normal	Void	6/17/2022 9:47		0:00
304114	Normal	Closed	6/17/2022 9:31	6/17/2022	2:20
304112	Normal	Closed	6/17/2022 9:07	6/21/2022	94:54:00
304106	Normal	Closed	6/17/2022 8:27	6/18/2022	24:02:00
304087	Normal	Closed	6/17/2022 6:35	8/3/2022	1133:05:00
304085	Normal	Closed	6/16/2022 20:19	6/17/2022	11:53
304084	Normal	Closed	6/16/2022 18:59	6/21/2022	113:57:00
304082	Normal	Closed	6/16/2022 18:03	6/17/2022	16:16
304081	Normal	Closed	6/16/2022 17:31	6/17/2022	15:36
304080	Normal	Closed	6/16/2022 17:15	6/17/2022	14:52
304066	Normal	Closed	6/16/2022 16:11	6/21/2022	116:44:00
304064	Normal	Closed	6/16/2022 16:03	6/17/2022	16:30
304048	Normal	Closed	6/16/2022 15:15	6/17/2022	18:58
304033	Normal	Closed	6/16/2022 14:27	6/17/2022	18:37
304032	Normal	Closed	6/16/2022 14:27	6/17/2022	17:41
304031	Normal	Closed	6/16/2022 14:27	6/17/2022	18:04
304029	Normal	Closed	6/16/2022 14:19	6/17/2022	19:06
304024	Normal	Closed	6/16/2022 13:39	6/17/2022	18:11
304022	Normal	Closed	6/16/2022 13:31	6/17/2022	18:10
304019	Normal	Closed	6/16/2022 12:59	6/16/2022	0:48
304013	Normal	Closed	6/16/2022 12:35	6/16/2022	2:44
304010	Normal	Closed	6/16/2022 12:03	6/16/2022	0:40
304009	Normal	Closed	6/16/2022 12:03	6/16/2022	3:43
304008	Normal	Closed	6/16/2022 11:55	6/17/2022	19:07
304007	Normal	Closed	6/16/2022 11:55	6/17/2022	19:07
303999	Normal	Closed	6/16/2022 11:23	6/16/2022	3:35
303998	Normal	Closed	6/16/2022 10:51	6/16/2022	2:46
303987	Normal	Closed	6/16/2022 10:03	6/20/2022	95:48:00
303967	Normal	Closed	6/16/2022 8:35	6/16/2022	2:24
303963	Normal	Closed	6/16/2022 8:27	6/16/2022	2:23
303946	Normal	Void	6/16/2022 6:59		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
303945	Normal	Closed	6/16/2022 6:59	6/16/2022	0:32
303942	Normal	Closed	6/16/2022 6:51	6/16/2022	4:37
303940	Normal	Closed	6/16/2022 6:43	6/16/2022	0:02
303939	Normal	Closed	6/16/2022 6:19	6/16/2022	1:52
303934	Normal	Closed	6/15/2022 22:03	6/16/2022	9:58
303933	Normal	Closed	6/15/2022 21:31	6/20/2022	107:35:00
303932	Normal	Closed	6/15/2022 20:59	6/17/2022	36:49:00
303931	Normal	Closed	6/15/2022 18:35	6/16/2022	18:07
303927	Normal	Closed	6/15/2022 16:27	6/16/2022	17:02
303925	Normal	Closed	6/15/2022 16:11	6/16/2022	18:55
303919	Normal	Closed	6/15/2022 15:47	6/16/2022	14:44
303917	Normal	Closed	6/15/2022 15:39	6/16/2022	18:28
303916	Normal	Closed	6/15/2022 15:23	6/16/2022	21:19
303915	Normal	Closed	6/15/2022 15:07	6/16/2022	16:46
303912	Normal	Closed	6/15/2022 14:51	6/16/2022	18:38
303901	Normal	Closed	6/15/2022 13:07	6/15/2022	2:08
303900	Normal	Closed	6/15/2022 13:07	6/16/2022	23:34
303896	Normal	Closed	6/15/2022 12:35	6/16/2022	19:41
303890	Normal	Closed	6/15/2022 12:11	6/15/2022	0:56
303880	Normal	Closed	6/15/2022 12:03	6/16/2022	25:11:00
303879	Normal	Closed	6/15/2022 12:03	6/15/2022	1:57
303874	Normal	Closed	6/15/2022 11:47	6/15/2022	1:08
303860	Normal	Closed	6/15/2022 10:35	6/16/2022	28:36:00
303851	Normal	Closed	6/15/2022 10:03	6/15/2022	1:42
303850	Normal	Closed	6/15/2022 10:03	6/15/2022	3:45
303842	Normal	Closed	6/15/2022 9:23	6/20/2022	120:21:00
303838	Normal	Closed	6/15/2022 8:43	6/15/2022	0:04
303834	Normal	Closed	6/15/2022 8:27	6/15/2022	3:19
303819	Normal	Closed	6/15/2022 7:39	6/15/2022	2:07
303807	Normal	Closed	6/15/2022 7:15	6/15/2022	3:07
303794	Normal	Closed	6/14/2022 21:23	6/15/2022	10:53
303793	Normal	Closed	6/14/2022 19:47	6/15/2022	12:54
303792	Normal	Closed	6/14/2022 19:07	6/15/2022	12:18
303789	Normal	Closed	6/14/2022 17:55	6/15/2022	14:29
303767	Normal	Closed	6/14/2022 16:19	6/15/2022	15:34
303736	Normal	Closed	6/14/2022 13:31	6/16/2022	47:10:00
303735	Normal	Closed	6/14/2022 13:23	6/15/2022	20:25
303734	Normal	Closed	6/14/2022 13:23	6/15/2022	19:47
303722	Normal	Closed	6/14/2022 12:43	6/15/2022	19:05
303715	Normal	Closed	6/14/2022 11:55	6/20/2022	142:16:00
303703	Normal	Closed	6/14/2022 10:59	6/15/2022	20:02
303698	Normal	Closed	6/14/2022 10:43	6/14/2022	2:55
303697	Normal	Closed	6/14/2022 10:35	6/14/2022	1:37
303695	Normal	Closed	6/14/2022 10:27	6/14/2022	2:13
303694	Normal	Closed	6/14/2022 10:27	6/14/2022	2:38
303690	Normal	Closed	6/14/2022 10:11	6/14/2022	3:25
303689	Normal	Closed	6/14/2022 10:03	6/16/2022	50:41:00
303688	Normal	Closed	6/14/2022 9:55	6/14/2022	2:17

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
303679	Normal	Closed	6/14/2022 9:31	6/20/2022	144:40:00
303667	Normal	Closed	6/14/2022 8:51	6/14/2022	0:03
303662	Normal	Closed	6/14/2022 8:27	6/14/2022	0:02
303655	Normal	Closed	6/14/2022 8:11	6/14/2022	2:46
303654	Normal	Closed	6/14/2022 8:11	6/14/2022	2:46
303650	Normal	Closed	6/14/2022 8:03	6/15/2022	24:49:00
303630	Normal	Closed	6/13/2022 16:59	6/14/2022	18:14
303613	Normal	Closed	6/13/2022 15:31	6/13/2022	0:03
303612	Normal	Closed	6/13/2022 15:31	6/13/2022	0:03
303609	Normal	Closed	6/13/2022 15:15	6/14/2022	17:32
303606	Normal	Closed	6/13/2022 15:07	6/14/2022	22:31
303605	Normal	Closed	6/13/2022 15:07	6/14/2022	19:42
303602	Normal	Closed	6/13/2022 14:59	6/14/2022	18:00
303598	Normal	Closed	6/13/2022 14:43	6/13/2022	0:58
303597	Normal	Closed	6/13/2022 14:43	6/13/2022	0:02
303596	Normal	Closed	6/13/2022 14:43	6/13/2022	1:10
303595	Normal	Closed	6/13/2022 14:35	6/14/2022	17:58
303594	Normal	Closed	6/13/2022 14:27	6/14/2022	19:26
303592	Normal	Closed	6/13/2022 14:19	6/20/2022	162:01:00
303589	Normal	Closed	6/13/2022 14:11	6/14/2022	21:44
303588	Normal	Closed	6/13/2022 14:11	6/16/2022	70:30:00
303582	Normal	Closed	6/13/2022 13:23	6/13/2022	2:20
303574	Normal	Closed	6/13/2022 13:07	6/16/2022	71:33:00
303573	Normal	Closed	6/13/2022 13:07	6/13/2022	1:43
303565	Normal	Closed	6/13/2022 12:19	6/14/2022	19:38
303562	Normal	Closed	6/13/2022 12:11	6/13/2022	0:03
303559	Normal	Closed	6/13/2022 11:55	6/14/2022	22:06
303558	Normal	Closed	6/13/2022 11:55	6/13/2022	3:27
303547	Normal	Closed	6/13/2022 11:23	6/13/2022	1:42
303546	Normal	Closed	6/13/2022 11:23	6/16/2022	73:17:00
303545	Normal	Closed	6/13/2022 11:23	6/13/2022	3:45
303533	Normal	Closed	6/13/2022 10:11	6/14/2022	20:27
303532	Normal	Closed	6/13/2022 10:11	6/13/2022	3:24
303526	Normal	Closed	6/13/2022 9:55	6/13/2022	3:36
303517	Normal	Closed	6/13/2022 9:23	6/13/2022	4:53
303512	Normal	Closed	6/13/2022 9:15	6/13/2022	1:04
303509	Normal	Closed	6/13/2022 8:59	6/13/2022	2:43
303507	Normal	Closed	6/13/2022 8:51	6/20/2022	170:02:00
303503	Normal	Closed	6/13/2022 8:43	6/13/2022	4:03
303490	Normal	Closed	6/13/2022 8:19	6/13/2022	0:16
303451	Normal	Closed	6/13/2022 7:15	6/13/2022	6:20
303448	Normal	Closed	6/13/2022 6:59	6/13/2022	1:27
303446	Normal	Void	6/13/2022 6:35		0:00
303442	Normal	Closed	6/12/2022 0:51	6/13/2022	34:26:00
303417	Normal	Closed	6/11/2022 10:43	6/13/2022	45:19:00
303413	Normal	Closed	6/11/2022 8:59	6/13/2022	47:22:00
303405	Normal	Closed	6/10/2022 16:59	6/13/2022	63:41:00
303403	Normal	Closed	6/10/2022 15:55	6/13/2022	65:04:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
303393	Normal	Closed	6/10/2022 15:31	6/13/2022	64:59:00
303390	Normal	Closed	6/10/2022 15:07	6/13/2022	66:32:00
303379	Normal	Closed	6/10/2022 14:03	6/10/2022	0:06
303376	Normal	Closed	6/10/2022 13:55	6/10/2022	0:01
303372	Normal	Closed	6/10/2022 13:23	6/11/2022	19:15
303365	Normal	Closed	6/10/2022 12:35	6/13/2022	66:59:00
303364	Normal	Closed	6/10/2022 12:35	6/11/2022	19:50
303361	Normal	Closed	6/10/2022 12:11	6/10/2022	3:09
303355	Normal	Closed	6/10/2022 10:43	6/11/2022	22:27
303352	Normal	Closed	6/10/2022 10:35	6/10/2022	4:56
303349	Normal	Closed	6/10/2022 10:19	6/10/2022	1:37
303344	Normal	Closed	6/10/2022 9:55	6/10/2022	0:55
303334	Normal	Closed	6/10/2022 8:35	6/10/2022	3:34
303333	Normal	Closed	6/10/2022 8:35	6/10/2022	3:17
303320	Normal	Closed	6/10/2022 7:15	6/10/2022	3:20
303315	Normal	Closed	6/9/2022 18:27	6/10/2022	12:06
303300	Normal	Closed	6/9/2022 15:15	6/10/2022	18:33
303293	Normal	Closed	6/9/2022 14:51	6/9/2022	0:31
303292	Normal	Closed	6/9/2022 14:51	6/10/2022	18:12
303286	Normal	Closed	6/9/2022 14:19	6/13/2022	89:40:00
303282	Normal	Closed	6/9/2022 13:55	6/9/2022	1:38
303274	Normal	Closed	6/9/2022 12:59	6/13/2022	91:22:00
303263	Normal	Closed	6/9/2022 11:31	6/10/2022	20:32
303259	Normal	Closed	6/9/2022 11:15	6/9/2022	3:48
303253	Normal	Closed	6/9/2022 10:27	6/9/2022	2:40
303252	Normal	Closed	6/9/2022 10:27	6/9/2022	3:49
303248	Normal	Closed	6/9/2022 10:11	6/9/2022	10:14
303247	Normal	Closed	6/9/2022 10:11	6/9/2022	3:11
303241	Normal	Closed	6/9/2022 9:47	6/9/2022	2:35
303208	Normal	Closed	6/9/2022 8:27	6/9/2022	1:18
303195	Normal	Closed	6/9/2022 6:35	6/13/2022	97:25:00
303185	Normal	Closed	6/8/2022 18:19	6/9/2022	13:47
303180	Normal	Closed	6/8/2022 16:19	6/13/2022	112:45:00
303172	Normal	Closed	6/8/2022 15:15	6/9/2022	16:30
303171	Normal	Closed	6/8/2022 15:15	6/9/2022	18:21
303169	Normal	Closed	6/8/2022 15:07	6/9/2022	17:24
303168	Normal	Closed	6/8/2022 15:07	6/9/2022	18:25
303167	Normal	Closed	6/8/2022 14:59	6/9/2022	16:35
303163	Normal	Closed	6/8/2022 14:27	6/9/2022	17:31
303162	Normal	Closed	6/8/2022 14:27	6/9/2022	19:47
303161	Normal	Closed	6/8/2022 14:27	6/8/2022	1:03
303160	Normal	Closed	6/8/2022 14:27	6/8/2022	0:05
303159	Normal	Closed	6/8/2022 14:19	6/9/2022	17:45
303148	Normal	Closed	6/8/2022 13:55	6/9/2022	18:41
303144	Normal	Closed	6/8/2022 13:31	6/8/2022	1:17
303141	Normal	Closed	6/8/2022 13:23	6/8/2022	0:06
303140	Normal	Closed	6/8/2022 13:23	6/8/2022	0:03
303139	Normal	Closed	6/8/2022 13:23	6/8/2022	0:05

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
303138	Normal	Closed	6/8/2022 13:23	6/8/2022	0:00
303137	Normal	Closed	6/8/2022 13:23	6/8/2022	0:02
303136	Normal	Closed	6/8/2022 13:23	6/8/2022	0:01
303135	Normal	Closed	6/8/2022 13:23	6/8/2022	0:04
303134	Normal	Closed	6/8/2022 13:23	6/8/2022	0:05
303133	Normal	Closed	6/8/2022 13:23	6/8/2022	0:03
303132	Normal	Closed	6/8/2022 13:23	6/8/2022	0:01
303131	Normal	Closed	6/8/2022 13:23	6/8/2022	0:05
303130	Normal	Closed	6/8/2022 13:23	6/8/2022	0:04
303129	Normal	Closed	6/8/2022 13:23	6/8/2022	0:02
303126	Normal	Closed	6/8/2022 13:15	6/8/2022	0:14
303125	Normal	Closed	6/8/2022 13:15	6/8/2022	0:07
303118	Normal	Closed	6/8/2022 13:07	6/8/2022	0:18
303117	Normal	Closed	6/8/2022 13:07	6/8/2022	0:26
303116	Normal	Closed	6/8/2022 13:07	6/8/2022	0:17
303115	Normal	Closed	6/8/2022 13:07	6/8/2022	0:16
303114	Normal	Closed	6/8/2022 13:07	6/8/2022	0:15
303113	Normal	Closed	6/8/2022 13:07	6/8/2022	2:46
303112	Normal	Closed	6/8/2022 13:07	6/8/2022	0:26
303111	Normal	Closed	6/8/2022 13:07	6/8/2022	0:16
303110	Normal	Closed	6/8/2022 13:07	6/8/2022	0:15
303109	Normal	Closed	6/8/2022 13:07	6/8/2022	0:15
303108	Normal	Closed	6/8/2022 13:07	6/8/2022	1:25
303102	Normal	Closed	6/8/2022 12:35	6/9/2022	21:14
303101	Normal	Closed	6/8/2022 12:35	6/8/2022	1:55
303100	Normal	Closed	6/8/2022 12:11	6/8/2022	1:39
303098	Normal	Closed	6/8/2022 11:39	6/9/2022	23:54
303094	Normal	Closed	6/8/2022 10:59	6/8/2022	1:13
303093	Normal	Closed	6/8/2022 10:51	6/9/2022	26:17:00
303092	Normal	Closed	6/8/2022 10:27	6/9/2022	23:10
303087	Normal	Closed	6/8/2022 10:03	6/8/2022	1:55
303085	Normal	Closed	6/8/2022 9:55	6/8/2022	3:36
303080	Normal	Closed	6/8/2022 9:23	6/8/2022	5:19
303079	Normal	Closed	6/8/2022 9:23	6/8/2022	5:19
303072	Normal	Closed	6/8/2022 8:59	6/8/2022	2:24
303071	Normal	Closed	6/8/2022 8:59	6/10/2022	48:27:00
303065	Normal	Closed	6/8/2022 8:51	6/8/2022	0:04
303064	Normal	Closed	6/8/2022 8:43	6/8/2022	1:01
303061	Normal	Void	6/8/2022 8:19		0:00
303060	Normal	Closed	6/8/2022 8:11	6/8/2022	0:39
303059	Normal	Closed	6/8/2022 8:11	6/8/2022	0:38
303057	Normal	Closed	6/8/2022 7:55	6/8/2022	2:13
303056	Normal	Closed	6/8/2022 7:39	6/8/2022	1:10
303050	Normal	Closed	6/8/2022 7:23	6/9/2022	1:25
303043	Normal	Closed	6/7/2022 21:15	6/8/2022	10:40
303040	Normal	Closed	6/7/2022 16:51	6/8/2022	15:28
303039	Normal	Closed	6/7/2022 16:27	6/7/2022	0:02
303038	Normal	Closed	6/7/2022 16:27	6/8/2022	15:50

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
303037	Normal	Closed	6/7/2022 16:27	6/8/2022	15:50
303036	Normal	Closed	6/7/2022 16:19	6/8/2022	15:59
303035	Normal	Closed	6/7/2022 16:03	6/8/2022	16:16
303034	Normal	Closed	6/7/2022 16:03	6/8/2022	16:17
303032	Normal	Closed	6/7/2022 15:55	6/8/2022	16:25
303030	Normal	Closed	6/7/2022 15:39	6/13/2022	136:20:00
303029	Normal	Closed	6/7/2022 15:15	6/8/2022	16:44
303028	Normal	Closed	6/7/2022 15:15	6/8/2022	17:05
303016	Normal	Closed	6/7/2022 14:43	6/10/2022	66:40:00
303015	Normal	Closed	6/7/2022 14:35	6/7/2022	0:50
303014	Normal	Closed	6/7/2022 14:35	6/7/2022	1:32
303010	Normal	Closed	6/7/2022 14:27	6/8/2022	23:37
303001	Normal	Closed	6/7/2022 13:31	6/8/2022	20:47
303000	Normal	Closed	6/7/2022 13:23	6/7/2022	2:05
302997	Normal	Closed	6/7/2022 12:51	6/7/2022	2:57
302972	Normal	Closed	6/7/2022 10:59	6/7/2022	3:56
302970	Normal	Closed	6/7/2022 10:59	6/7/2022	3:24
302967	Normal	Closed	6/7/2022 10:51	6/7/2022	4:36
302954	Normal	Closed	6/7/2022 10:11	6/7/2022	3:14
302929	Normal	Closed	6/7/2022 8:35	6/7/2022	0:49
302926	Normal	Closed	6/7/2022 8:11	6/7/2022	1:32
302925	Normal	Closed	6/7/2022 7:55	6/7/2022	1:47
302924	Normal	Closed	6/7/2022 7:47	6/7/2022	5:18
302923	Normal	Closed	6/7/2022 7:39	6/7/2022	2:45
302882	Normal	Closed	6/6/2022 18:35	6/7/2022	16:10
302873	Normal	Closed	6/6/2022 16:11	6/7/2022	16:49
302870	Normal	Closed	6/6/2022 15:47	6/6/2022	0:05
302869	Normal	Closed	6/6/2022 15:47	6/7/2022	14:34
302867	Normal	Closed	6/6/2022 15:47	6/7/2022	14:34
302866	Normal	Closed	6/6/2022 15:31	6/7/2022	18:03
302864	Normal	Closed	6/6/2022 15:15	6/7/2022	19:08
302856	Normal	Closed	6/6/2022 14:35	6/7/2022	18:20
302850	Normal	Closed	6/6/2022 14:11	6/7/2022	16:00
302849	Normal	Closed	6/6/2022 14:11	6/7/2022	19:11
302847	Normal	Closed	6/6/2022 14:03	6/7/2022	20:16
302846	Normal	Closed	6/6/2022 14:03	6/7/2022	22:52
302844	Normal	Closed	6/6/2022 13:55	6/7/2022	19:32
302843	Normal	Closed	6/6/2022 13:55	6/6/2022	1:02
302841	Normal	Closed	6/6/2022 13:47	6/7/2022	18:05
302838	Normal	Closed	6/6/2022 13:31	6/7/2022	20:19
302837	Normal	Closed	6/6/2022 13:23	6/9/2022	64:53:00
302836	Normal	Void	6/6/2022 13:15		0:01
302835	Normal	Void	6/6/2022 13:15		0:01
302834	Normal	Closed	6/6/2022 13:07	6/7/2022	20:20
302832	Normal	Closed	6/6/2022 12:59	6/7/2022	19:18
302825	Normal	Closed	6/6/2022 11:39	6/7/2022	21:12
302820	Normal	Closed	6/6/2022 11:15	6/7/2022	21:56
302819	Normal	Closed	6/6/2022 11:15	6/7/2022	21:23

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
302801	Normal	Closed	6/6/2022 9:55	6/6/2022	3:58
302797	Normal	Closed	6/6/2022 9:47	6/6/2022	6:41
302793	Normal	Closed	6/6/2022 9:31	6/6/2022	3:38
302792	Normal	Closed	6/6/2022 9:23	6/6/2022	1:15
302786	Normal	Closed	6/6/2022 9:15	6/6/2022	1:32
302764	Normal	Closed	6/6/2022 8:27	6/6/2022	0:49
302763	Normal	Closed	6/6/2022 8:27	6/6/2022	7:24
302744	Normal	Closed	6/6/2022 7:07	6/6/2022	7:35
302730	Normal	Closed	6/5/2022 17:47	6/6/2022	17:55
302729	Normal	Closed	6/5/2022 14:51	6/9/2022	87:25:00
302728	Normal	Closed	6/5/2022 14:35	6/7/2022	41:22:00
302727	Normal	Closed	6/5/2022 12:51	6/6/2022	20:46
302726	Normal	Closed	6/5/2022 12:27	6/6/2022	21:22
302718	Normal	Closed	6/4/2022 14:43	6/6/2022	42:31:00
302714	Normal	Closed	6/4/2022 11:07	6/6/2022	45:31:00
302712	Normal	Closed	6/4/2022 10:19	6/6/2022	45:53:00
302703	Normal	Closed	6/3/2022 21:47	6/6/2022	58:14:00
302699	Normal	Closed	6/3/2022 16:51	6/6/2022	64:11:00
302697	Normal	Closed	6/3/2022 16:35	6/4/2022	18:20
302687	Normal	Closed	6/3/2022 15:55	6/6/2022	66:44:00
302686	Normal	Closed	6/3/2022 15:47	6/4/2022	21:06
302673	Normal	Closed	6/3/2022 14:19	6/4/2022	20:36
302672	Normal	Closed	6/3/2022 14:19	6/3/2022	1:32
302666	Normal	Closed	6/3/2022 13:47	6/6/2022	64:24:00
302660	Normal	Closed	6/3/2022 13:23	6/3/2022	1:18
302658	Normal	Closed	6/3/2022 13:07	6/3/2022	1:34
302657	Normal	Closed	6/3/2022 12:51	6/3/2022	3:20
302656	Normal	Closed	6/3/2022 12:51	6/3/2022	0:51
302641	Normal	Closed	6/3/2022 10:51	6/3/2022	3:47
302619	Normal	Closed	6/3/2022 9:07	6/3/2022	4:34
302618	Normal	Void	6/3/2022 9:07		0:03
302609	Normal	Closed	6/3/2022 7:15	6/4/2022	30:11:00
302604	Normal	Closed	6/2/2022 17:55	6/3/2022	19:00
302600	Normal	Closed	6/2/2022 16:43	6/3/2022	16:00
302598	Normal	Closed	6/2/2022 16:35	6/3/2022	15:09
302597	Normal	Closed	6/2/2022 16:35	6/3/2022	16:03
302596	Normal	Closed	6/2/2022 16:35	6/3/2022	16:21
302593	Normal	Closed	6/2/2022 16:19	6/3/2022	18:57
302588	Normal	Closed	6/2/2022 15:55	6/3/2022	18:30
302587	Normal	Closed	6/2/2022 15:47	6/3/2022	21:26
302585	Normal	Closed	6/2/2022 15:39	6/3/2022	19:42
302581	Normal	Closed	6/2/2022 15:31	6/3/2022	15:32
302578	Normal	Closed	6/2/2022 15:07	6/3/2022	20:22
302577	Normal	Closed	6/2/2022 15:07	6/3/2022	23:31
302571	Normal	Closed	6/2/2022 14:27	6/3/2022	20:47
302566	Normal	Closed	6/2/2022 14:03	6/3/2022	17:46
302559	Normal	Closed	6/2/2022 13:39	6/2/2022	1:22
302558	Normal	Closed	6/2/2022 13:39	6/2/2022	2:08

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
302557	Normal	Closed	6/2/2022 13:39	6/3/2022	24:57:00
302553	Normal	Closed	6/2/2022 13:07	6/2/2022	0:59
302544	Normal	Closed	6/2/2022 12:03	6/2/2022	0:28
302534	Normal	Closed	6/2/2022 11:07	6/2/2022	1:21
302531	Normal	Closed	6/2/2022 10:59	6/2/2022	4:23
302504	Normal	Closed	6/2/2022 8:59	6/3/2022	25:02:00
302503	Normal	Closed	6/2/2022 8:59	6/2/2022	3:07
302498	Normal	Closed	6/2/2022 8:35	6/3/2022	22:28
302493	Normal	Closed	6/2/2022 8:27	6/2/2022	5:03
302480	Normal	Closed	6/2/2022 8:03	6/3/2022	30:33:00
302478	Normal	Closed	6/2/2022 7:55	6/2/2022	0:58
302471	Normal	Closed	6/2/2022 7:39	6/3/2022	27:42:00
302462	Normal	Closed	6/2/2022 7:07	6/2/2022	1:31
302454	Normal	Closed	6/1/2022 16:59	6/2/2022	15:02
302453	Normal	Closed	6/1/2022 16:43	6/2/2022	15:48
302450	Normal	Closed	6/1/2022 16:27	6/2/2022	14:10
302442	Normal	Closed	6/1/2022 16:03	6/2/2022	17:24
302439	Normal	Void	6/1/2022 15:47		0:00
302437	Normal	Closed	6/1/2022 15:39	6/2/2022	18:21
302435	Normal	Closed	6/1/2022 15:23	6/2/2022	17:36
302433	Normal	Closed	6/1/2022 15:15	6/2/2022	16:20
302427	Normal	Closed	6/1/2022 14:51	6/2/2022	17:17
302422	Normal	Closed	6/1/2022 14:27	6/2/2022	17:07
302421	Normal	Closed	6/1/2022 14:27	6/1/2022	1:06
302420	Normal	Closed	6/1/2022 14:27	6/2/2022	20:53
302408	Normal	Closed	6/1/2022 13:31	6/1/2022	1:31
302400	Normal	Closed	6/1/2022 12:35	6/1/2022	0:40
302399	Normal	Closed	6/1/2022 12:35	6/2/2022	21:44
302392	Normal	Closed	6/1/2022 12:03	6/1/2022	4:19
302391	Normal	Closed	6/1/2022 12:03	6/2/2022	19:47
302390	Normal	Closed	6/1/2022 12:03	6/3/2022	50:34:00
302389	Normal	Closed	6/1/2022 12:03	6/3/2022	50:34:00
302387	Normal	Closed	6/1/2022 11:55	6/3/2022	50:42:00
302384	Normal	Closed	6/1/2022 11:39	6/2/2022	23:24
302383	Normal	Closed	6/1/2022 11:31	6/2/2022	23:06
302382	Normal	Closed	6/1/2022 11:31	6/1/2022	4:02
302370	Normal	Closed	6/1/2022 11:07	6/1/2022	0:06
302353	Normal	Closed	6/1/2022 10:35	6/2/2022	20:54
302348	Normal	Closed	6/1/2022 10:19	6/1/2022	4:25
302341	Normal	Closed	6/1/2022 9:55	6/1/2022	0:21
302340	Normal	Closed	6/1/2022 9:55	6/2/2022	22:24
302339	Normal	Closed	6/1/2022 9:55	6/1/2022	6:25
302337	Normal	Closed	6/1/2022 9:47	6/1/2022	5:28
302336	Normal	Closed	6/1/2022 9:47	6/1/2022	5:11
302323	Normal	Closed	6/1/2022 9:23	6/1/2022	5:27
302317	Normal	Closed	6/1/2022 9:15	6/1/2022	2:47
302299	Normal	Closed	6/1/2022 8:51	6/1/2022	0:01
302294	Normal	Closed	6/1/2022 8:35	6/2/2022	24:14:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
302282	Normal	Void	6/1/2022 7:39		0:00
302280	Normal	Closed	6/1/2022 7:31	6/1/2022	2:46
302279	Normal	Closed	6/1/2022 7:23	6/2/2022	26:04:00
302278	Normal	Closed	6/1/2022 7:15	6/1/2022	7:26
302277	Normal	Closed	6/1/2022 7:15	6/1/2022	1:31
302271	Normal	Closed	6/1/2022 6:59	6/1/2022	3:39
302268	Normal	Closed	5/31/2022 20:59	6/1/2022	11:18
302264	Normal	Closed	5/31/2022 17:23	6/1/2022	15:22
302263	Normal	Closed	5/31/2022 17:15	6/1/2022	14:24
302254	Normal	Closed	5/31/2022 16:03	6/1/2022	21:33
302253	Normal	Closed	5/31/2022 15:47	6/1/2022	18:47
302245	Normal	Closed	5/31/2022 15:15	6/1/2022	21:44
302244	Normal	Closed	5/31/2022 15:15	6/1/2022	24:15:00
302243	Normal	Closed	5/31/2022 15:15	6/1/2022	17:17
302240	Normal	Closed	5/31/2022 14:59	6/1/2022	19:48
302238	Normal	Closed	5/31/2022 14:43	6/1/2022	18:23
302232	Normal	Closed	5/31/2022 14:11	6/1/2022	20:06
302228	Normal	Closed	5/31/2022 13:39	5/31/2022	5:48
302227	Normal	Closed	5/31/2022 13:39	6/1/2022	19:29
302204	Normal	Closed	5/31/2022 11:39	6/1/2022	20:45
302197	Normal	Closed	5/31/2022 11:15	5/31/2022	3:30
302196	Normal	Closed	5/31/2022 11:15	6/1/2022	22:17
302195	Normal	Closed	5/31/2022 11:15	6/1/2022	24:37:00
302194	Normal	Closed	5/31/2022 11:15	5/31/2022	0:01
302191	Normal	Closed	5/31/2022 10:59	6/1/2022	22:53
302169	Normal	Closed	5/31/2022 9:47	5/31/2022	3:13
302165	Normal	Closed	5/31/2022 9:39	5/31/2022	2:52
302146	Normal	Closed	5/31/2022 8:51	6/1/2022	26:27:00
302145	Normal	Closed	5/31/2022 8:51	5/31/2022	5:28
302144	Normal	Closed	5/31/2022 8:43	5/31/2022	0:50
302143	Normal	Closed	5/31/2022 8:43	6/1/2022	23:34
302138	Normal	Closed	5/31/2022 8:27	5/31/2022	2:28
302129	Normal	Closed	5/31/2022 8:11	5/31/2022	4:23
302128	Normal	Closed	5/31/2022 8:11	5/31/2022	3:14
302124	Normal	Closed	5/31/2022 8:03	6/1/2022	24:01:00
302123	Normal	Closed	5/31/2022 7:55	6/1/2022	22:26
302114	Normal	Closed	5/31/2022 7:39	5/31/2022	5:25
302108	Normal	Closed	5/31/2022 7:19	5/31/2022	2:30
302080	Normal	Closed	5/29/2022 16:59	5/31/2022	44:40:00
302047	Normal	Closed	5/27/2022 20:19	5/31/2022	83:28:00
302045	Normal	Closed	5/27/2022 15:47	5/31/2022	89:53:00
302037	Normal	Closed	5/27/2022 15:15	5/31/2022	89:21:00
302036	Normal	Closed	5/27/2022 14:51	5/28/2022	22:50
302031	Normal	Closed	5/27/2022 14:11	5/27/2022	1:19
302030	Normal	Closed	5/27/2022 13:55	5/27/2022	0:05
302026	Normal	Closed	5/27/2022 13:47	5/30/2022	73:03:00
302024	Normal	Closed	5/27/2022 13:23	5/30/2022	73:58:00
302015	Normal	Closed	5/27/2022 12:27	5/31/2022	98:51:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
302014	Normal	Closed	5/27/2022 12:27	5/31/2022	95:57:00
301999	Normal	Closed	5/27/2022 11:31	5/30/2022	74:45:00
301998	Normal	Closed	5/27/2022 11:31	5/28/2022	27:47:00
301994	Normal	Closed	5/27/2022 10:59	5/30/2022	73:58:00
301991	Normal	Closed	5/27/2022 10:36	5/27/2022	0:53
301985	Normal	Closed	5/27/2022 10:03	5/31/2022	99:46:00
301983	Normal	Closed	5/27/2022 9:55	5/31/2022	1:01
301951	Normal	Closed	5/26/2022 18:59	5/27/2022	19:25
301949	Normal	Closed	5/26/2022 16:27	5/27/2022	20:31
301947	Normal	Closed	5/26/2022 16:19	5/27/2022	16:55
301945	Normal	Closed	5/26/2022 16:11	5/27/2022	17:12
301944	Normal	Closed	5/26/2022 16:11	5/27/2022	20:55
301943	Normal	Closed	5/26/2022 16:03	5/27/2022	22:47
301942	Normal	Closed	5/26/2022 16:03	5/27/2022	19:01
301941	Normal	Closed	5/26/2022 16:03	6/1/2022	139:49:00
301934	Normal	Closed	5/26/2022 15:31	6/1/2022	140:20:00
301929	Normal	Closed	5/26/2022 15:07	5/27/2022	17:34
301928	Normal	Closed	5/26/2022 15:07	5/27/2022	18:03
301927	Normal	Closed	5/26/2022 15:07	5/27/2022	18:21
301922	Normal	Closed	5/26/2022 14:27	5/27/2022	22:32
301894	Normal	Closed	5/26/2022 12:59	5/27/2022	23:46
301893	Normal	Closed	5/26/2022 12:51	5/26/2022	3:16
301892	Normal	Closed	5/26/2022 12:35	5/27/2022	22:11
301891	Normal	Closed	5/26/2022 12:35	5/27/2022	19:45
301890	Normal	Closed	5/26/2022 12:35	5/27/2022	24:44:00
301888	Normal	Closed	5/26/2022 12:27	5/27/2022	19:50
301887	Normal	Closed	5/26/2022 12:27	5/26/2022	0:03
301868	Normal	Closed	5/26/2022 9:39	5/27/2022	23:00
301867	Normal	Closed	5/26/2022 9:39	5/26/2022	4:21
301866	Normal	Closed	5/26/2022 9:31	5/26/2022	6:36
301863	Normal	Closed	5/26/2022 9:15	5/26/2022	3:48
301837	Normal	Closed	5/26/2022 7:07	5/26/2022	2:04
301833	Normal	Closed	5/25/2022 19:39	5/26/2022	13:41
301832	Normal	Closed	5/25/2022 19:31	5/26/2022	14:54
301831	Normal	Closed	5/25/2022 19:31	5/26/2022	14:50
301827	Normal	Closed	5/25/2022 16:35	5/26/2022	16:10
301826	Normal	Closed	5/25/2022 16:27	5/25/2022	0:02
301823	Normal	Void	5/25/2022 16:11		0:00
301822	Normal	Closed	5/25/2022 16:11	5/26/2022	18:13
301821	Normal	Void	5/25/2022 16:03		0:00
301820	Normal	Void	5/25/2022 15:55		0:00
301810	Normal	Closed	5/25/2022 14:35	5/26/2022	21:54
301805	Normal	Closed	5/25/2022 14:03	5/26/2022	20:03
301801	Normal	Closed	5/25/2022 13:23	5/25/2022	3:14
301799	Normal	Void	5/25/2022 13:07		0:00
301798	Normal	Closed	5/25/2022 12:59	5/26/2022	24:57:00
301791	Normal	Closed	5/25/2022 12:11	5/25/2022	3:16
301790	Normal	Closed	5/25/2022 12:11	5/25/2022	3:28

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
301788	Normal	Closed	5/25/2022 12:03	5/26/2022	20:58
301775	Normal	Closed	5/25/2022 11:15	5/25/2022	3:12
301774	Normal	Closed	5/25/2022 11:15	5/26/2022	25:42:00
301768	Normal	Closed	5/25/2022 10:27	5/26/2022	25:52:00
301766	Normal	Closed	5/25/2022 10:19	5/27/2022	53:11:00
301762	Normal	Closed	5/25/2022 10:11	5/26/2022	23:42
301761	Normal	Closed	5/25/2022 10:11	5/26/2022	23:22
301760	Normal	Closed	5/25/2022 10:11	5/26/2022	23:34
301758	Normal	Closed	5/25/2022 10:03	5/26/2022	22:46
301750	Normal	Closed	5/25/2022 9:39	5/25/2022	3:22
301749	Normal	Closed	5/25/2022 9:39	5/26/2022	22:39
301728	Normal	Closed	5/25/2022 8:35	5/25/2022	0:54
301723	Normal	Closed	5/25/2022 8:11	5/25/2022	6:45
301722	Normal	Closed	5/25/2022 8:11	5/25/2022	5:55
301721	Normal	Closed	5/25/2022 8:03	5/25/2022	7:14
301720	Normal	Closed	5/25/2022 8:03	5/25/2022	8:37
301718	Normal	Closed	5/25/2022 7:55	5/25/2022	1:33
301717	Normal	Closed	5/25/2022 7:47	5/25/2022	5:59
301713	Normal	Closed	5/25/2022 7:07	5/26/2022	27:44:00
301710	Normal	Closed	5/25/2022 6:59	5/25/2022	9:29
301705	Normal	Closed	5/25/2022 6:35	5/25/2022	7:09
301697	Normal	Closed	5/24/2022 16:27	5/25/2022	21:57
301696	Normal	Closed	5/24/2022 16:19	5/25/2022	20:36
301691	Normal	Closed	5/24/2022 15:47	5/25/2022	20:53
301687	Normal	Closed	5/24/2022 15:23	5/25/2022	23:37
301685	Normal	Closed	5/24/2022 15:15	5/25/2022	20:49
301682	Normal	Closed	5/24/2022 15:07	5/25/2022	21:14
301681	Normal	Closed	5/24/2022 15:07	5/25/2022	17:26
301679	Normal	Closed	5/24/2022 14:59	5/25/2022	22:13
301677	Normal	Closed	5/24/2022 14:51	5/25/2022	22:35
301675	Normal	Closed	5/24/2022 14:43	5/25/2022	22:29
301665	Normal	Closed	5/24/2022 13:55	5/25/2022	22:45
301660	Normal	Closed	5/24/2022 13:39	5/25/2022	24:16:00
301657	Normal	Closed	5/24/2022 13:31	5/25/2022	19:25
301634	Normal	Closed	5/24/2022 12:11	5/25/2022	22:38
301633	Normal	Closed	5/24/2022 12:11	5/25/2022	21:45
301627	Normal	Closed	5/24/2022 12:03	5/25/2022	23:10
301626	Normal	Closed	5/24/2022 12:03	5/25/2022	24:30:00
301622	Normal	Closed	5/24/2022 11:47	5/25/2022	27:32:00
301620	Normal	Closed	5/24/2022 11:31	5/24/2022	0:50
301615	Normal	Closed	5/24/2022 11:07	5/24/2022	2:55
301614	Normal	Closed	5/24/2022 11:07	5/25/2022	29:09:00
301610	Normal	Closed	5/24/2022 10:43	5/25/2022	21:38
301609	Normal	Closed	5/24/2022 10:36	5/25/2022	28:34:00
301599	Normal	Closed	5/24/2022 9:08	5/25/2022	23:33
301598	Normal	Closed	5/24/2022 9:08	5/24/2022	2:27
301597	Normal	Closed	5/24/2022 9:08	5/24/2022	1:10
301596	Normal	Closed	5/24/2022 9:07	5/25/2022	26:02:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
301592	Normal	Closed	5/24/2022 8:35	5/24/2022	0:43
301589	Normal	Closed	5/24/2022 8:28	5/25/2022	30:03:00
301587	Normal	Closed	5/24/2022 8:19	5/25/2022	26:16:00
301585	Normal	Closed	5/24/2022 8:11	5/24/2022	4:10
301583	Normal	Closed	5/24/2022 8:03	5/24/2022	0:02
301582	Normal	Closed	5/24/2022 8:03	5/24/2022	0:01
301581	Normal	Closed	5/24/2022 7:47	5/24/2022	0:02
301580	Normal	Closed	5/24/2022 7:39	5/25/2022	28:44:00
301579	Normal	Closed	5/24/2022 7:31	5/25/2022	28:52:00
301576	Normal	Closed	5/24/2022 7:07	5/24/2022	7:20
301575	Normal	Closed	5/24/2022 7:07	5/24/2022	6:50
301567	Normal	Closed	5/23/2022 19:55	5/24/2022	17:27
301549	Normal	Closed	5/23/2022 17:07	5/24/2022	19:15
301548	Normal	Closed	5/23/2022 17:07	5/24/2022	20:31
301547	Normal	Closed	5/23/2022 16:51	5/24/2022	19:32
301542	Normal	Closed	5/23/2022 16:27	5/24/2022	17:09
301537	Normal	Closed	5/23/2022 16:11	5/24/2022	24:07:00
301535	Normal	Closed	5/23/2022 16:11	5/24/2022	20:21
301532	Normal	Closed	5/23/2022 16:03	5/24/2022	21:47
301530	Normal	Closed	5/23/2022 15:55	5/24/2022	21:55
301528	Normal	Closed	5/23/2022 15:47	5/24/2022	22:46
301525	Normal	Closed	5/23/2022 15:39	5/24/2022	24:14:00
301521	Normal	Closed	5/23/2022 15:31	5/24/2022	18:46
301512	Normal	Closed	5/23/2022 14:59	5/24/2022	19:40
301501	Normal	Closed	5/23/2022 14:19	5/24/2022	17:18
301498	Normal	Closed	5/23/2022 13:55	5/25/2022	45:05:00
301497	Normal	Closed	5/23/2022 13:47	5/23/2022	0:48
301490	Normal	Closed	5/23/2022 13:23	5/24/2022	25:51:00
301487	Normal	Closed	5/23/2022 13:07	5/25/2022	43:43:00
301482	Normal	Closed	5/23/2022 12:35	5/24/2022	26:21:00
301481	Normal	Closed	5/23/2022 12:27	5/25/2022	45:15:00
301480	Normal	Closed	5/23/2022 12:19	5/25/2022	47:39:00
301476	Normal	Closed	5/23/2022 12:11	5/24/2022	25:47:00
301475	Normal	Closed	5/23/2022 12:03	5/24/2022	25:39:00
301474	Normal	Closed	5/23/2022 12:03	5/24/2022	26:05:00
301472	Normal	Closed	5/23/2022 11:55	5/24/2022	26:50:00
301471	Normal	Closed	5/23/2022 11:55	5/24/2022	26:41:00
301466	Normal	Closed	5/23/2022 11:39	5/24/2022	21:45
301465	Normal	Closed	5/23/2022 11:39	5/24/2022	25:38:00
301462	Normal	Closed	5/23/2022 11:23	5/24/2022	23:39
301457	Normal	Closed	5/23/2022 10:59	5/24/2022	25:22:00
301450	Normal	Closed	5/23/2022 10:43	5/24/2022	26:08:00
301449	Normal	Closed	5/23/2022 10:19	5/24/2022	24:36:00
301447	Normal	Closed	5/23/2022 10:11	5/24/2022	26:29:00
301437	Normal	Closed	5/23/2022 9:39	5/24/2022	25:22:00
301435	Normal	Closed	5/23/2022 9:23	5/23/2022	0:05
301434	Normal	Closed	5/23/2022 9:23	5/25/2022	52:43:00
301429	Normal	Closed	5/23/2022 9:15	5/24/2022	29:03:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
301423	Normal	Closed	5/23/2022 8:59	5/23/2022	0:01
301422	Normal	Closed	5/23/2022 8:59	5/24/2022	24:54:00
301421	Normal	Closed	5/23/2022 8:59	5/23/2022	5:35
301416	Normal	Closed	5/23/2022 8:51	5/23/2022	5:43
301406	Normal	Closed	5/23/2022 8:35	5/23/2022	5:59
301388	Normal	Closed	5/23/2022 8:27	5/25/2022	53:55:00
301375	Normal	Closed	5/23/2022 8:03	5/23/2022	1:18
301354	Normal	Closed	5/23/2022 7:23	5/23/2022	3:07
301328	Normal	Closed	5/23/2022 6:19	5/23/2022	5:41
301325	Normal	Closed	5/22/2022 21:15	5/23/2022	12:51
301323	Normal	Closed	5/22/2022 20:43	5/23/2022	14:08
301320	Normal	Closed	5/22/2022 12:35	5/23/2022	18:08
301314	Normal	Closed	5/21/2022 16:03	5/23/2022	47:20:00
301313	Normal	Closed	5/21/2022 16:03	5/24/2022	65:09:00
301257	Normal	Closed	5/21/2022 11:31	5/23/2022	43:21:00
301245	Normal	Closed	5/20/2022 18:03	5/21/2022	15:02
301244	Normal	Closed	5/20/2022 17:55	5/23/2022	64:46:00
301243	Normal	Closed	5/20/2022 17:47	5/24/2022	89:15:00
301241	Normal	Closed	5/20/2022 17:39	5/23/2022	63:28:00
301240	Normal	Closed	5/20/2022 17:31	5/23/2022	64:50:00
301239	Normal	Closed	5/20/2022 17:23	5/23/2022	64:27:00
301238	Normal	Closed	5/20/2022 17:23	5/23/2022	64:54:00
301237	Normal	Closed	5/20/2022 17:15	5/23/2022	64:18:00
301236	Normal	Closed	5/20/2022 16:59	5/23/2022	65:30:00
301232	Normal	Closed	5/20/2022 16:27	5/21/2022	16:58
301228	Normal	Closed	5/20/2022 16:11	5/23/2022	69:50:00
301225	Normal	Closed	5/20/2022 16:03	5/23/2022	70:44:00
301221	Normal	Closed	5/20/2022 15:23	5/25/2022	115:20:00
301220	Normal	Closed	5/20/2022 15:23	5/23/2022	66:17:00
301217	Normal	Closed	5/20/2022 15:07	5/21/2022	17:37
301205	Normal	Closed	5/20/2022 13:15	5/23/2022	68:52:00
301202	Normal	Void	5/20/2022 12:59		0:00
301201	Normal	Closed	5/20/2022 12:51	5/24/2022	93:20:00
301199	Normal	Closed	5/20/2022 12:43	5/20/2022	1:06
301198	Normal	Closed	5/20/2022 12:43	5/23/2022	70:27:00
301196	Normal	Closed	5/20/2022 12:35	5/23/2022	68:57:00
301195	Normal	Closed	5/20/2022 12:27	5/20/2022	0:11
301190	Normal	Void	5/20/2022 12:11		0:00
301184	Normal	Closed	5/20/2022 11:55	5/23/2022	72:34:00
301183	Normal	Void	5/20/2022 11:47		0:00
301182	Normal	Void	5/20/2022 11:47		0:00
301181	Normal	Void	5/20/2022 11:47		0:00
301180	Normal	Void	5/20/2022 11:47		0:00
301179	Normal	Void	5/20/2022 11:47		0:00
301177	Normal	Void	5/20/2022 11:39		0:00
301176	Normal	Void	5/20/2022 11:39		0:00
301175	Normal	Void	5/20/2022 11:39		0:00
301174	Normal	Void	5/20/2022 11:39		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
301173	Normal	Void	5/20/2022 11:39		0:00
301172	Normal	Void	5/20/2022 11:39		0:00
301171	Normal	Void	5/20/2022 11:39		0:00
301170	Normal	Void	5/20/2022 11:39		0:00
301169	Normal	Void	5/20/2022 11:39		0:00
301168	Normal	Void	5/20/2022 11:39		0:00
301167	Normal	Void	5/20/2022 11:39		0:00
301166	Normal	Void	5/20/2022 11:39		0:00
301165	Normal	Void	5/20/2022 11:39		0:00
301164	Normal	Void	5/20/2022 11:39		0:00
301163	Normal	Void	5/20/2022 11:31		0:00
301162	Normal	Void	5/20/2022 11:31		0:00
301161	Normal	Void	5/20/2022 11:31		0:00
301160	Normal	Void	5/20/2022 11:31		0:00
301159	Normal	Void	5/20/2022 11:31		0:00
301158	Normal	Closed	5/20/2022 11:31	5/20/2022	0:02
301157	Normal	Void	5/20/2022 11:31		0:00
301156	Normal	Void	5/20/2022 11:31		0:00
301154	Normal	Closed	5/20/2022 11:23	5/20/2022	0:02
301152	Normal	Void	5/20/2022 11:15		0:00
301140	Normal	Closed	5/20/2022 9:31	5/20/2022	6:50
301139	Normal	Closed	5/20/2022 9:31	5/24/2022	102:03:00
301125	Normal	Closed	5/20/2022 8:27	5/24/2022	95:45:00
301119	Normal	Closed	5/20/2022 7:23	5/31/2022	25:36:00
301107	Normal	Closed	5/19/2022 19:07	5/20/2022	14:04
301106	Normal	Closed	5/19/2022 18:51	5/23/2022	91:42:00
301105	Normal	Closed	5/19/2022 17:07	5/20/2022	16:00
301104	Normal	Closed	5/19/2022 16:59	5/20/2022	16:07
301102	Normal	Closed	5/19/2022 16:27	5/23/2022	94:06:00
301098	Normal	Closed	5/19/2022 15:55	5/20/2022	17:16
301096	Normal	Closed	5/19/2022 15:47	5/20/2022	17:52
301088	Normal	Closed	5/19/2022 14:35	5/20/2022	18:36
301087	Normal	Closed	5/19/2022 14:27	5/20/2022	18:20
301077	Normal	Closed	5/19/2022 13:31	5/23/2022	91:12:00
301076	Normal	Closed	5/19/2022 13:23	5/20/2022	17:27
301068	Normal	Closed	5/19/2022 12:51	5/23/2022	92:10:00
301057	Normal	Closed	5/19/2022 11:55	5/23/2022	93:18:00
301052	Normal	Closed	5/19/2022 11:23	5/23/2022	94:01:00
301043	Normal	Closed	5/19/2022 10:51	5/26/2022	166:57:00
301042	Normal	Closed	5/19/2022 10:51	5/19/2022	1:46
301041	Normal	Closed	5/19/2022 10:51	5/20/2022	28:45:00
301040	Normal	Closed	5/19/2022 10:51	5/20/2022	24:31:00
301036	Normal	Closed	5/19/2022 10:43	5/20/2022	24:40:00
301035	Normal	Closed	5/19/2022 10:43	5/19/2022	1:58
301022	Normal	Closed	5/19/2022 9:47	5/23/2022	95:53:00
301016	Normal	Closed	5/19/2022 9:15	5/19/2022	3:09
301011	Normal	Closed	5/19/2022 8:59	5/19/2022	3:11
301003	Normal	Void	5/19/2022 8:43		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
301002	Normal	Closed	5/19/2022 8:43	5/19/2022	0:06
300992	Normal	Closed	5/19/2022 7:47	5/19/2022	2:32
300991	Normal	Closed	5/19/2022 7:39	5/19/2022	4:21
300990	Normal	Closed	5/19/2022 7:23	5/19/2022	2:44
300976	Normal	Closed	5/18/2022 16:35	5/19/2022	16:46
300962	Normal	Closed	5/18/2022 15:15	5/18/2022	0:59
300961	Normal	Closed	5/18/2022 15:15	5/19/2022	17:56
300959	Normal	Closed	5/18/2022 15:07	5/18/2022	1:07
300951	Normal	Closed	5/18/2022 14:11	5/19/2022	18:19
300942	Normal	Closed	5/18/2022 13:47	5/23/2022	20:05
300940	Normal	Closed	5/18/2022 13:39	5/19/2022	26:05:00
300939	Normal	Closed	5/18/2022 13:39	5/18/2022	2:32
300938	Normal	Closed	5/18/2022 13:39	5/19/2022	19:12
300937	Normal	Closed	5/18/2022 13:39	5/19/2022	20:19
300935	Normal	Closed	5/18/2022 13:31	5/19/2022	24:33:00
300932	Normal	Closed	5/18/2022 13:23	5/19/2022	21:39
300928	Normal	Closed	5/18/2022 13:15	5/18/2022	2:56
300926	Normal	Closed	5/18/2022 12:59	5/19/2022	19:37
300917	Normal	Closed	5/18/2022 12:03	5/18/2022	1:14
300914	Normal	Closed	5/18/2022 11:55	5/18/2022	3:07
300907	Normal	Closed	5/18/2022 11:23	5/18/2022	0:01
300903	Normal	Closed	5/18/2022 11:07	5/18/2022	4:21
300892	Normal	Closed	5/18/2022 10:11	5/18/2022	2:35
300889	Normal	Closed	5/18/2022 9:39	5/18/2022	0:52
300888	Normal	Closed	5/18/2022 9:31	5/18/2022	1:47
300887	Normal	Closed	5/18/2022 9:31	5/19/2022	22:16
300886	Normal	Closed	5/18/2022 9:23	5/18/2022	6:45
300883	Normal	Closed	5/18/2022 9:15	5/18/2022	4:14
300882	Normal	Void	5/18/2022 9:07		0:00
300873	Normal	Closed	5/18/2022 8:35	5/18/2022	3:34
300844	Normal	Closed	5/18/2022 6:35	5/18/2022	4:44
300843	Normal	Closed	5/17/2022 20:11	5/18/2022	19:56
300841	Normal	Closed	5/17/2022 19:47	5/18/2022	14:00
300836	Normal	Closed	5/17/2022 16:35	5/18/2022	18:34
300829	Normal	Closed	5/17/2022 15:39	5/17/2022	0:01
300818	Normal	Closed	5/17/2022 15:07	5/18/2022	21:06
300817	Normal	Closed	5/17/2022 15:07	5/17/2022	0:03
300816	Normal	Closed	5/17/2022 15:07	5/18/2022	21:06
300815	Normal	Closed	5/17/2022 15:07	5/17/2022	0:01
300813	Normal	Closed	5/17/2022 14:59	5/17/2022	0:56
300811	Normal	Closed	5/17/2022 14:43	5/18/2022	20:18
300810	Normal	Closed	5/17/2022 14:43	5/18/2022	25:22:00
300770	Normal	Closed	5/17/2022 11:07	5/18/2022	27:50:00
300765	Normal	Closed	5/17/2022 10:59	5/18/2022	27:43:00
300758	Normal	Closed	5/17/2022 10:43	5/17/2022	3:24
300747	Normal	Closed	5/17/2022 10:11	5/17/2022	1:20
300741	Normal	Closed	5/17/2022 9:47	5/18/2022	23:37
300740	Normal	Closed	5/17/2022 9:47	5/18/2022	24:30:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
300739	Normal	Closed	5/17/2022 9:47	5/17/2022	0:00
300735	Normal	Closed	5/17/2022 9:39	5/17/2022	5:38
300729	Normal	Closed	5/17/2022 9:07	5/17/2022	6:44
300728	Normal	Closed	5/17/2022 9:07	5/19/2022	46:40:00
300724	Normal	Closed	5/17/2022 8:51	5/17/2022	1:55
300721	Normal	Closed	5/17/2022 8:43	5/17/2022	0:03
300709	Normal	Closed	5/17/2022 8:27	5/17/2022	4:03
300700	Normal	Closed	5/17/2022 7:55	5/17/2022	1:45
300698	Normal	Closed	5/17/2022 7:47	5/17/2022	5:43
300697	Normal	Closed	5/17/2022 7:47	5/17/2022	5:43
300696	Normal	Closed	5/17/2022 7:47	5/17/2022	5:42
300692	Normal	Closed	5/17/2022 7:39	5/17/2022	6:30
300689	Normal	Closed	5/17/2022 7:31	5/17/2022	6:39
300683	Normal	Closed	5/17/2022 6:59	5/17/2022	4:15
300664	Normal	Void	5/16/2022 20:59		0:00
300662	Normal	Closed	5/16/2022 16:43	5/17/2022	15:56
300657	Normal	Closed	5/16/2022 16:19	5/17/2022	15:26
300648	Normal	Closed	5/16/2022 15:31	5/17/2022	21:32
300633	Normal	Closed	5/16/2022 14:19	5/17/2022	19:21
300632	Normal	Closed	5/16/2022 14:11	5/17/2022	16:50
300631	Normal	Closed	5/16/2022 14:11	5/17/2022	25:34:00
300629	Normal	Closed	5/16/2022 14:03	5/19/2022	67:05:00
300628	Normal	Closed	5/16/2022 14:03	5/17/2022	25:54:00
300625	Normal	Closed	5/16/2022 13:39	5/17/2022	19:31
300619	Normal	Closed	5/16/2022 13:31	5/19/2022	19:56
300618	Normal	Closed	5/16/2022 13:31	5/17/2022	23:14
300616	Normal	Closed	5/16/2022 13:23	5/17/2022	20:16
300603	Normal	Closed	5/16/2022 12:19	5/17/2022	22:27
300600	Normal	Closed	5/16/2022 12:03	5/16/2022	2:10
300599	Normal	Closed	5/16/2022 11:47	5/16/2022	3:47
300598	Normal	Closed	5/16/2022 11:39	5/19/2022	69:30:00
300588	Normal	Closed	5/16/2022 10:51	5/16/2022	1:14
300581	Normal	Closed	5/16/2022 10:35	5/16/2022	1:52
300580	Normal	Closed	5/16/2022 10:35	5/17/2022	25:30:00
300565	Normal	Closed	5/16/2022 9:23	5/16/2022	4:14
300564	Normal	Closed	5/16/2022 9:23	5/16/2022	0:02
300563	Normal	Closed	5/16/2022 9:23	5/16/2022	0:01
300560	Normal	Closed	5/16/2022 9:15	5/16/2022	5:34
300558	Normal	Closed	5/16/2022 9:07	5/16/2022	2:45
300557	Normal	Closed	5/16/2022 9:07	5/16/2022	1:54
300547	Normal	Void	5/16/2022 7:55		0:00
300526	Normal	Closed	5/15/2022 19:31	5/16/2022	13:35
300523	Normal	Closed	5/15/2022 15:15	5/16/2022	19:46
300518	Normal	Closed	5/14/2022 14:35	5/16/2022	43:59:00
300517	Normal	Closed	5/14/2022 14:35	5/16/2022	43:43:00
300514	Normal	Closed	5/14/2022 13:39	5/16/2022	42:19:00
300513	Normal	Closed	5/14/2022 13:23	5/16/2022	42:05:00
300507	Normal	Closed	5/14/2022 11:07	5/16/2022	47:52:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
300486	Normal	Closed	5/13/2022 15:55	5/16/2022	67:04:00
300479	Normal	Closed	5/13/2022 14:59	5/16/2022	67:09:00
300476	Normal	Closed	5/13/2022 14:35	5/16/2022	68:18:00
300474	Normal	Closed	5/13/2022 14:19	5/16/2022	66:11:00
300472	Normal	Closed	5/13/2022 14:11	5/16/2022	66:21:00
300469	Normal	Closed	5/13/2022 13:47	5/13/2022	1:15
300465	Normal	Closed	5/13/2022 13:31	5/13/2022	0:26
300459	Normal	Closed	5/13/2022 12:51	5/16/2022	73:10:00
300433	Normal	Closed	5/13/2022 9:39	5/13/2022	0:50
300429	Normal	Closed	5/13/2022 9:23	5/16/2022	73:07:00
300428	Normal	Closed	5/13/2022 9:23	5/13/2022	5:14
300425	Normal	Closed	5/13/2022 9:15	5/16/2022	73:44:00
300415	Normal	Closed	5/13/2022 8:35	5/13/2022	5:58
300408	Normal	Closed	5/13/2022 8:03	5/14/2022	27:07:00
300405	Normal	Closed	5/13/2022 7:55	5/16/2022	77:05:00
300401	Normal	Closed	5/13/2022 7:23	5/13/2022	3:04
300380	Normal	Closed	5/12/2022 20:51	5/13/2022	13:53
300378	Normal	Closed	5/12/2022 19:47	5/14/2022	39:55:00
300370	Normal	Closed	5/12/2022 16:35	5/13/2022	19:37
300368	Normal	Closed	5/12/2022 16:27	5/13/2022	20:44
300367	Normal	Closed	5/12/2022 16:27	5/13/2022	20:43
300365	Normal	Closed	5/12/2022 16:19	5/13/2022	19:53
300361	Normal	Closed	5/12/2022 16:11	5/13/2022	22:22
300360	Normal	Closed	5/12/2022 16:11	5/13/2022	21:01
300357	Normal	Closed	5/12/2022 16:03	5/13/2022	17:44
300353	Normal	Closed	5/12/2022 15:39	5/13/2022	20:22
300352	Normal	Closed	5/12/2022 15:31	5/16/2022	91:27:00
300351	Normal	Closed	5/12/2022 15:31	5/13/2022	18:55
300344	Normal	Closed	5/12/2022 14:51	5/14/2022	45:44:00
300339	Normal	Closed	5/12/2022 14:19	5/13/2022	18:37
300338	Normal	Closed	5/12/2022 14:03	5/12/2022	0:03
300335	Normal	Closed	5/12/2022 13:55	5/13/2022	24:53:00
300331	Normal	Closed	5/12/2022 13:39	5/12/2022	0:02
300326	Normal	Closed	5/12/2022 13:23	5/12/2022	5:07
300325	Normal	Closed	5/12/2022 13:23	5/12/2022	0:03
300324	Normal	Closed	5/12/2022 13:23	5/19/2022	163:47:00
300316	Normal	Closed	5/12/2022 12:19	5/12/2022	2:52
300312	Normal	Closed	5/12/2022 11:47	5/19/2022	165:23:00
300292	Normal	Closed	5/12/2022 10:43	5/12/2022	4:54
300290	Normal	Closed	5/12/2022 10:27	5/12/2022	2:12
300289	Normal	Closed	5/12/2022 10:27	5/12/2022	3:18
300288	Normal	Closed	5/12/2022 10:19	5/12/2022	1:03
300257	Normal	Closed	5/12/2022 8:43	5/12/2022	2:11
300256	Normal	Closed	5/12/2022 8:43	5/12/2022	0:06
300251	Normal	Closed	5/12/2022 8:27	5/13/2022	24:58:00
300245	Normal	Closed	5/12/2022 8:19	5/12/2022	7:38
300244	Normal	Closed	5/12/2022 8:19	5/12/2022	2:44
300239	Normal	Closed	5/12/2022 8:11	5/12/2022	2:44

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
300236	Normal	Closed	5/12/2022 8:03	5/12/2022	6:40
300234	Normal	Closed	5/12/2022 7:55	5/13/2022	27:05:00
300229	Normal	Closed	5/12/2022 7:07	5/12/2022	3:18
300228	Normal	Closed	5/12/2022 7:07	5/12/2022	1:27
300227	Normal	Closed	5/12/2022 7:07	5/12/2022	3:05
300226	Normal	Closed	5/12/2022 7:07	5/19/2022	170:03:00
300224	Normal	Closed	5/12/2022 6:59	5/12/2022	2:48
300223	Normal	Closed	5/12/2022 6:51	5/12/2022	5:11
300222	Normal	Closed	5/12/2022 6:51	5/12/2022	3:05
300221	Normal	Closed	5/12/2022 6:51	5/12/2022	3:40
300220	Normal	Closed	5/12/2022 6:43	5/12/2022	5:02
300219	Normal	Closed	5/12/2022 6:43	5/12/2022	4:44
300214	Normal	Closed	5/12/2022 6:03	5/12/2022	5:17
300211	Normal	Closed	5/11/2022 17:31	5/12/2022	16:38
300210	Normal	Closed	5/11/2022 17:07	5/12/2022	17:01
300209	Normal	Closed	5/11/2022 16:51	5/13/2022	41:23:00
300205	Normal	Closed	5/11/2022 15:47	5/12/2022	17:34
300200	Normal	Closed	5/11/2022 15:23	5/12/2022	20:48
300192	Normal	Closed	5/11/2022 14:19	5/12/2022	19:44
300191	Normal	Void	5/11/2022 14:11		0:00
300189	Normal	Closed	5/11/2022 14:03	5/11/2022	0:55
300188	Normal	Closed	5/11/2022 14:03	5/12/2022	19:39
300179	Normal	Closed	5/11/2022 13:23	5/12/2022	20:15
300176	Normal	Closed	5/11/2022 12:51	5/11/2022	0:10
300150	Normal	Closed	5/11/2022 10:59	5/12/2022	23:23
300148	Normal	Closed	5/11/2022 10:51	5/12/2022	24:18:00
300147	Normal	Closed	5/11/2022 10:51	5/12/2022	25:31:00
300143	Normal	Closed	5/11/2022 10:43	5/19/2022	190:27:00
300142	Normal	Closed	5/11/2022 10:27	5/12/2022	24:34:00
300139	Normal	Closed	5/11/2022 10:11	5/11/2022	3:33
300137	Normal	Closed	5/11/2022 10:03	5/11/2022	1:47
300136	Normal	Closed	5/11/2022 10:03	5/11/2022	2:58
300134	Normal	Closed	5/11/2022 9:55	5/11/2022	2:49
300133	Normal	Closed	5/11/2022 9:55	5/11/2022	1:55
300130	Normal	Closed	5/11/2022 9:47	5/11/2022	3:43
300128	Normal	Closed	5/11/2022 9:39	5/11/2022	2:36
300127	Normal	Closed	5/11/2022 9:39	5/11/2022	4:56
300126	Normal	Closed	5/11/2022 9:31	5/11/2022	3:04
300125	Normal	Closed	5/11/2022 9:31	5/11/2022	0:04
300124	Normal	Closed	5/11/2022 9:23	5/11/2022	6:34
300111	Normal	Closed	5/11/2022 8:35	5/11/2022	3:07
300101	Normal	Closed	5/11/2022 8:19	5/11/2022	2:55
300092	Normal	Closed	5/11/2022 7:55	5/11/2022	6:04
300090	Normal	Closed	5/11/2022 7:39	5/11/2022	1:43
300088	Normal	Closed	5/11/2022 7:31	5/11/2022	1:56
300087	Normal	Closed	5/11/2022 7:31	5/11/2022	2:06
300086	Normal	Closed	5/11/2022 7:23	5/11/2022	4:54
300085	Normal	Closed	5/11/2022 6:59	5/11/2022	8:41

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
300079	Normal	Closed	5/11/2022 6:27	5/11/2022	0:28
300074	Normal	Closed	5/10/2022 17:55	5/19/2022	207:16:00
300073	Normal	Closed	5/10/2022 17:55	5/11/2022	15:57
300070	Normal	Closed	5/10/2022 17:07	5/19/2022	208:03:00
300065	Normal	Closed	5/10/2022 16:19	5/11/2022	17:09
300061	Normal	Closed	5/10/2022 16:03	5/11/2022	16:22
300060	Normal	Closed	5/10/2022 16:03	5/11/2022	16:29
300058	Normal	Closed	5/10/2022 15:55	5/11/2022	17:55
300057	Normal	Closed	5/10/2022 15:55	5/11/2022	16:01
300056	Normal	Closed	5/10/2022 15:47	5/11/2022	18:03
300055	Normal	Closed	5/10/2022 15:39	5/11/2022	16:06
300037	Normal	Closed	5/10/2022 14:19	5/11/2022	20:49
300032	Normal	Closed	5/10/2022 13:39	5/10/2022	0:03
300029	Normal	Closed	5/10/2022 13:23	5/11/2022	25:19:00
300028	Normal	Closed	5/10/2022 13:23	5/10/2022	0:20
300017	Normal	Closed	5/10/2022 12:43	5/11/2022	26:39:00
300008	Normal	Closed	5/10/2022 11:23	5/10/2022	3:38
300003	Normal	Closed	5/10/2022 10:43	5/10/2022	4:18
299994	Normal	Closed	5/10/2022 10:19	5/11/2022	22:42
299991	Normal	Closed	5/10/2022 9:55	5/10/2022	4:25
299990	Normal	Closed	5/10/2022 9:39	5/19/2022	215:32:00
299986	Normal	Closed	5/10/2022 9:23	5/10/2022	6:30
299984	Normal	Closed	5/10/2022 9:15	5/10/2022	4:45
299977	Normal	Closed	5/10/2022 8:43	5/10/2022	1:08
299976	Normal	Void	5/10/2022 8:43		0:00
299975	Normal	Closed	5/10/2022 8:35	5/10/2022	2:35
299967	Normal	Void	5/10/2022 7:55		0:00
299963	Normal	Closed	5/10/2022 7:31	5/19/2022	217:40:00
299962	Normal	Closed	5/10/2022 7:31	5/10/2022	5:18
299959	Normal	Closed	5/10/2022 7:23	5/12/2022	47:11:00
299958	Normal	Closed	5/10/2022 7:15	5/10/2022	0:39
299954	Normal	Closed	5/10/2022 7:07	5/10/2022	0:24
299946	Normal	Closed	5/10/2022 6:35	5/10/2022	2:35
299942	Normal	Closed	5/9/2022 21:07	5/10/2022	12:37
299941	Normal	Void	5/9/2022 20:59		0:00
299940	Normal	Closed	5/9/2022 20:19	5/10/2022	13:16
299937	Normal	Closed	5/9/2022 17:47	5/10/2022	18:37
299936	Normal	Closed	5/9/2022 17:39	5/10/2022	14:58
299934	Normal	Closed	5/9/2022 17:07	5/10/2022	17:39
299918	Normal	Closed	5/9/2022 15:23	5/10/2022	17:42
299912	Normal	Closed	5/9/2022 14:43	5/10/2022	20:07
299908	Normal	Closed	5/9/2022 14:27	5/10/2022	17:27
299907	Normal	Closed	5/9/2022 14:19	5/10/2022	18:28
299905	Normal	Closed	5/9/2022 14:03	5/9/2022	0:09
299901	Normal	Closed	5/9/2022 13:39	5/10/2022	19:23
299900	Normal	Closed	5/9/2022 13:31	5/9/2022	0:04
299898	Normal	Closed	5/9/2022 13:23	5/19/2022	188:07:00
299891	Normal	Closed	5/9/2022 12:43	5/10/2022	20:50

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
299887	Normal	Closed	5/9/2022 12:03	5/9/2022	2:03
299881	Normal	Closed	5/9/2022 11:39	5/10/2022	20:31
299879	Normal	Closed	5/9/2022 11:31	5/10/2022	23:32
299877	Normal	Closed	5/9/2022 11:23	5/9/2022	3:38
299875	Normal	Closed	5/9/2022 11:15	5/19/2022	237:57:00
299863	Normal	Closed	5/9/2022 10:19	5/10/2022	24:58:00
299862	Normal	Closed	5/9/2022 10:19	5/9/2022	1:05
299856	Normal	Closed	5/9/2022 10:03	5/10/2022	23:24
299855	Normal	Closed	5/9/2022 9:47	5/9/2022	1:58
299854	Normal	Closed	5/9/2022 9:47	5/9/2022	3:15
299850	Normal	Closed	5/9/2022 9:39	5/9/2022	0:45
299848	Normal	Closed	5/9/2022 9:31	5/9/2022	0:46
299847	Normal	Closed	5/9/2022 9:31	5/9/2022	3:58
299845	Normal	Closed	5/9/2022 9:23	5/9/2022	0:49
299841	Normal	Closed	5/9/2022 9:07	5/9/2022	0:04
299840	Normal	Closed	5/9/2022 9:07	5/9/2022	1:52
299839	Normal	Closed	5/9/2022 8:59	5/10/2022	25:44:00
299835	Normal	Closed	5/9/2022 8:51	5/9/2022	1:13
299815	Normal	Closed	5/9/2022 8:35	5/9/2022	5:10
299814	Normal	Closed	5/9/2022 8:27	5/9/2022	4:05
299813	Normal	Closed	5/9/2022 8:27	5/9/2022	0:04
299811	Normal	Closed	5/9/2022 8:19	5/9/2022	4:21
299810	Normal	Closed	5/9/2022 8:11	5/9/2022	3:32
299805	Normal	Closed	5/9/2022 7:55	5/9/2022	8:20
299800	Normal	Closed	5/9/2022 7:23	5/9/2022	5:49
299783	Normal	Closed	5/8/2022 22:35	5/9/2022	11:38
299782	Normal	Closed	5/8/2022 13:39	5/9/2022	19:55
299773	Normal	Closed	5/7/2022 12:43	5/9/2022	47:48:00
299770	Normal	Closed	5/7/2022 10:51	5/9/2022	48:25:00
299751	Normal	Closed	5/7/2022 4:03	5/9/2022	53:44:00
299749	Normal	Closed	5/6/2022 16:35	5/9/2022	66:04:00
299742	Normal	Closed	5/6/2022 16:03	5/10/2022	89:23:00
299741	Normal	Closed	5/6/2022 15:55	5/9/2022	65:16:00
299740	Normal	Closed	5/6/2022 15:55	5/9/2022	67:53:00
299727	Normal	Closed	5/6/2022 13:39	5/9/2022	70:32:00
299721	Normal	Closed	5/6/2022 12:03	5/9/2022	69:25:00
299718	Normal	Closed	5/6/2022 11:55	5/9/2022	70:50:00
299717	Normal	Closed	5/6/2022 11:39	5/12/2022	71:47:00
299716	Normal	Closed	5/6/2022 11:07	5/7/2022	26:41:00
299715	Normal	Closed	5/6/2022 10:59	5/7/2022	22:35
299713	Normal	Closed	5/6/2022 10:51	5/9/2022	74:54:00
299712	Normal	Closed	5/6/2022 10:51	5/9/2022	69:38:00
299709	Normal	Closed	5/6/2022 10:27	5/6/2022	4:04
299706	Normal	Void	5/6/2022 10:19		0:00
299697	Normal	Closed	5/6/2022 10:11	5/6/2022	1:51
299696	Normal	Closed	5/6/2022 10:11	5/12/2022	75:54:00
299693	Normal	Closed	5/6/2022 10:03	5/6/2022	5:10
299686	Normal	Closed	5/6/2022 9:07	5/7/2022	24:05:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
299684	Normal	Closed	5/6/2022 8:59	5/9/2022	75:53:00
299678	Normal	Closed	5/6/2022 8:03	5/19/2022	313:09:00
299675	Normal	Void	5/6/2022 7:55		0:00
299674	Normal	Closed	5/6/2022 7:55	5/6/2022	5:10
299663	Normal	Closed	5/6/2022 5:55	5/6/2022	2:50
299654	Normal	Closed	5/5/2022 16:03	5/6/2022	23:53
299647	Normal	Closed	5/5/2022 15:23	5/6/2022	23:28
299646	Normal	Closed	5/5/2022 15:15	5/12/2022	92:27:00
299639	Normal	Closed	5/5/2022 14:51	5/6/2022	21:39
299630	Normal	Closed	5/5/2022 14:27	5/9/2022	90:10:00
299629	Normal	Closed	5/5/2022 14:27	5/9/2022	90:39:00
299628	Normal	Closed	5/5/2022 14:27	5/6/2022	17:29
299617	Normal	Closed	5/5/2022 13:31	5/5/2022	1:02
299613	Normal	Closed	5/5/2022 13:07	5/5/2022	2:04
299606	Normal	Closed	5/5/2022 12:43	5/5/2022	1:40
299588	Normal	Closed	5/5/2022 11:47	5/5/2022	2:06
299563	Normal	Closed	5/5/2022 10:35	5/5/2022	3:08
299556	Normal	Closed	5/5/2022 10:11	5/6/2022	22:34
299548	Normal	Closed	5/5/2022 9:55	5/6/2022	22:57
299542	Normal	Closed	5/5/2022 9:31	5/5/2022	0:01
299535	Normal	Closed	5/5/2022 9:07	5/5/2022	3:32
299534	Normal	Closed	5/5/2022 9:07	5/6/2022	27:45:00
299522	Normal	Closed	5/5/2022 8:27	5/5/2022	6:59
299518	Normal	Closed	5/5/2022 8:19	5/5/2022	7:07
299515	Normal	Closed	5/5/2022 8:03	5/12/2022	99:56:00
299513	Normal	Closed	5/5/2022 7:47	5/5/2022	0:34
299507	Normal	Closed	5/5/2022 7:39	5/5/2022	0:42
299497	Normal	Closed	5/5/2022 4:11	5/5/2022	5:11
299493	Normal	Closed	5/4/2022 19:23	5/5/2022	18:09
299492	Normal	Closed	5/4/2022 19:23	5/5/2022	18:09
299490	Normal	Closed	5/4/2022 16:43	5/5/2022	16:49
299485	Normal	Closed	5/4/2022 16:19	5/5/2022	18:09
299483	Normal	Closed	5/4/2022 16:11	5/4/2022	0:02
299480	Normal	Closed	5/4/2022 15:39	5/5/2022	19:39
299479	Normal	Closed	5/4/2022 15:31	5/5/2022	17:56
299475	Normal	Void	5/4/2022 15:07		0:00
299474	Normal	Void	5/4/2022 15:07		0:00
299473	Normal	Void	5/4/2022 15:07		0:00
299472	Normal	Void	5/4/2022 15:07		0:00
299471	Normal	Void	5/4/2022 15:07		0:00
299470	Normal	Void	5/4/2022 15:07		0:00
299469	Normal	Void	5/4/2022 15:07		0:00
299468	Normal	Void	5/4/2022 15:07		0:00
299467	Normal	Void	5/4/2022 15:07		0:00
299466	Normal	Void	5/4/2022 15:07		0:00
299465	Normal	Void	5/4/2022 15:07		0:00
299464	Normal	Void	5/4/2022 15:07		0:00
299463	Normal	Void	5/4/2022 15:07		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
299461	Normal	Void	5/4/2022 14:59		0:00
299460	Normal	Void	5/4/2022 14:59		0:00
299459	Normal	Void	5/4/2022 14:59		0:00
299458	Normal	Void	5/4/2022 14:59		0:00
299457	Normal	Void	5/4/2022 14:59		0:00
299456	Normal	Void	5/4/2022 14:59		0:00
299455	Normal	Void	5/4/2022 14:59		0:00
299454	Normal	Void	5/4/2022 14:59		0:00
299453	Normal	Void	5/4/2022 14:59		0:00
299452	Normal	Void	5/4/2022 14:59		0:00
299451	Normal	Void	5/4/2022 14:59		0:00
299449	Normal	Void	5/4/2022 14:51		0:00
299448	Normal	Void	5/4/2022 14:51		0:00
299443	Normal	Closed	5/4/2022 14:27	5/19/2022	354:45:00
299437	Normal	Closed	5/4/2022 13:55	5/4/2022	2:01
299435	Normal	Closed	5/4/2022 13:47	5/5/2022	19:19
299424	Normal	Closed	5/4/2022 13:07	5/5/2022	20:06
299417	Normal	Closed	5/4/2022 12:59	5/5/2022	17:54
299402	Normal	Closed	5/4/2022 11:15	5/5/2022	24:40:00
299400	Normal	Closed	5/4/2022 11:07	5/5/2022	23:23
299399	Normal	Closed	5/4/2022 10:59	5/4/2022	4:08
299398	Normal	Closed	5/4/2022 10:59	5/4/2022	2:54
299397	Normal	Closed	5/4/2022 10:59	5/4/2022	4:09
299392	Normal	Closed	5/4/2022 10:43	5/4/2022	5:43
299389	Normal	Closed	5/4/2022 10:35	5/19/2022	358:37:00
299388	Normal	Closed	5/4/2022 10:35	5/4/2022	4:57
299383	Normal	Closed	5/4/2022 9:47	5/4/2022	2:19
299381	Normal	Closed	5/4/2022 9:31	5/4/2022	2:52
299377	Normal	Closed	5/4/2022 9:07	5/4/2022	0:01
299372	Normal	Closed	5/4/2022 8:51	5/4/2022	7:14
299362	Normal	Closed	5/4/2022 8:19	5/4/2022	0:09
299357	Normal	Closed	5/4/2022 7:55	5/4/2022	7:45
299356	Normal	Closed	5/4/2022 7:55	5/4/2022	3:28
299344	Normal	Closed	5/4/2022 2:11	5/4/2022	9:30
299341	Normal	Closed	5/3/2022 20:19	5/4/2022	15:45
299334	Normal	Closed	5/3/2022 16:35	5/4/2022	18:45
299325	Normal	Closed	5/3/2022 15:39	5/4/2022	20:53
299324	Normal	Closed	5/3/2022 15:31	5/4/2022	21:01
299323	Normal	Closed	5/3/2022 15:31	5/4/2022	23:03
299312	Normal	Closed	5/3/2022 14:43	5/4/2022	22:02
299311	Normal	Closed	5/3/2022 14:43	5/4/2022	22:56
299310	Normal	Closed	5/3/2022 14:43	5/4/2022	23:38
299309	Normal	Closed	5/3/2022 14:35	5/4/2022	27:34:00
299308	Normal	Closed	5/3/2022 14:35	5/3/2022	1:15
299304	Normal	Closed	5/3/2022 14:27	5/4/2022	22:00
299301	Normal	Closed	5/3/2022 14:19	5/3/2022	2:27
299292	Normal	Closed	5/3/2022 13:23	5/4/2022	21:57
299289	Normal	Closed	5/3/2022 13:15	5/3/2022	1:20

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
299286	Normal	Closed	5/3/2022 12:59	5/5/2022	42:31:00
299280	Normal	Closed	5/3/2022 12:11	5/3/2022	0:02
299279	Normal	Closed	5/3/2022 12:11	5/3/2022	0:02
299278	Normal	Closed	5/3/2022 12:03	5/3/2022	0:11
299258	Normal	Closed	5/3/2022 10:51	5/3/2022	2:15
299255	Normal	Closed	5/3/2022 10:35	5/3/2022	0:59
299230	Normal	Closed	5/3/2022 9:23	5/3/2022	0:00
299225	Normal	Closed	5/3/2022 8:59	5/3/2022	7:26
299223	Normal	Closed	5/3/2022 8:51	5/3/2022	6:32
299222	Normal	Closed	5/3/2022 8:51	5/3/2022	5:12
299221	Normal	Closed	5/3/2022 8:51	5/3/2022	0:00
299217	Normal	Closed	5/3/2022 8:43	5/4/2022	29:03:00
299213	Normal	Closed	5/3/2022 8:27	5/3/2022	0:02
299204	Normal	Closed	5/3/2022 7:47	5/3/2022	9:46
299190	Normal	Closed	5/2/2022 20:19	5/4/2022	42:29:00
299187	Normal	Closed	5/2/2022 16:27	5/3/2022	16:15
299186	Normal	Closed	5/2/2022 16:27	5/3/2022	21:15
299180	Normal	Closed	5/2/2022 16:03	5/3/2022	17:28
299179	Normal	Closed	5/2/2022 16:03	5/3/2022	17:29
299175	Normal	Closed	5/2/2022 15:31	5/3/2022	21:12
299167	Normal	Closed	5/2/2022 14:35	5/4/2022	48:32:00
299163	Normal	Closed	5/2/2022 14:11	5/2/2022	0:39
299160	Normal	Closed	5/2/2022 13:47	5/3/2022	19:42
299159	Normal	Closed	5/2/2022 13:39	5/3/2022	19:11
299158	Normal	Closed	5/2/2022 13:39	5/3/2022	19:44
299157	Normal	Closed	5/2/2022 13:39	5/2/2022	0:56
299156	Normal	Closed	5/2/2022 13:39	5/3/2022	24:02:00
299154	Normal	Closed	5/2/2022 13:23	5/2/2022	0:56
299153	Normal	Closed	5/2/2022 13:23	5/4/2022	44:56:00
299152	Normal	Closed	5/2/2022 13:23	5/2/2022	1:28
299144	Normal	Closed	5/2/2022 12:35	5/2/2022	0:10
299142	Normal	Closed	5/2/2022 11:55	5/2/2022	2:53
299137	Normal	Closed	5/2/2022 11:23	5/2/2022	3:03
299135	Normal	Closed	5/2/2022 11:15	5/2/2022	0:35
299133	Normal	Closed	5/2/2022 11:07	5/2/2022	0:09
299126	Normal	Closed	5/2/2022 10:43	5/2/2022	2:21
299125	Normal	Closed	5/2/2022 10:43	5/2/2022	1:42
299116	Normal	Closed	5/2/2022 10:19	5/4/2022	51:10:00
299113	Normal	Closed	5/2/2022 10:03	5/4/2022	49:29:00
299112	Normal	Closed	5/2/2022 9:55	5/2/2022	1:06
299111	Normal	Closed	5/2/2022 9:55	5/2/2022	3:34
299110	Normal	Closed	5/2/2022 9:55	5/2/2022	1:54
299109	Normal	Closed	5/2/2022 9:47	5/2/2022	3:08
299103	Normal	Closed	5/2/2022 9:23	5/2/2022	4:23
299078	Normal	Closed	5/2/2022 8:03	5/3/2022	32:02:00
299075	Normal	Closed	5/2/2022 7:47	5/2/2022	2:27
299074	Normal	Closed	5/2/2022 7:47	5/2/2022	1:44
299069	Normal	Closed	5/2/2022 7:23	5/2/2022	6:34

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
299053	Normal	Closed	5/1/2022 15:55	5/2/2022	21:50
299052	Normal	Closed	5/1/2022 15:55	5/2/2022	21:50
299041	Normal	Closed	5/1/2022 12:03	5/4/2022	74:46:00
299040	Normal	Closed	5/1/2022 8:11	5/2/2022	24:27:00
299035	Normal	Closed	4/30/2022 14:43	5/2/2022	43:33:00
299012	Normal	Closed	4/29/2022 16:19	5/4/2022	117:41:00
299011	Normal	Closed	4/29/2022 16:11	4/30/2022	16:21
299010	Normal	Closed	4/29/2022 16:11	5/2/2022	66:33:00
299009	Normal	Closed	4/29/2022 15:55	4/30/2022	18:25
298973	Normal	Closed	4/29/2022 13:47	5/2/2022	71:58:00
298968	Normal	Closed	4/29/2022 13:07	4/29/2022	0:40
298960	Normal	Closed	4/29/2022 11:31	5/4/2022	122:44:00
298959	Normal	Closed	4/29/2022 11:31	5/4/2022	122:36:00
298951	Normal	Closed	4/29/2022 11:15	4/29/2022	2:11
298950	Normal	Closed	4/29/2022 11:15	4/29/2022	2:10
298946	Normal	Closed	4/29/2022 10:51	4/29/2022	3:25
298944	Normal	Closed	4/29/2022 10:43	4/29/2022	2:48
298940	Normal	Closed	4/29/2022 10:19	4/29/2022	0:02
298939	Normal	Closed	4/29/2022 10:03	5/4/2022	123:54:00
298938	Normal	Closed	4/29/2022 10:03	4/29/2022	6:18
298935	Normal	Void	4/29/2022 9:47		0:00
298931	Normal	Closed	4/29/2022 9:23	4/29/2022	0:02
298930	Normal	Closed	4/29/2022 8:51	4/29/2022	1:05
298926	Normal	Closed	4/29/2022 8:19	4/29/2022	1:37
298925	Normal	Closed	4/29/2022 8:19	4/29/2022	3:33
298921	Normal	Closed	4/29/2022 8:03	4/29/2022	1:11
298919	Normal	Closed	4/29/2022 7:55	4/29/2022	4:47
298914	Normal	Closed	4/29/2022 7:23	4/29/2022	8:02
298909	Normal	Closed	4/28/2022 21:47	4/29/2022	11:27
298905	Normal	Closed	4/28/2022 16:03	5/2/2022	95:35:00
298902	Normal	Closed	4/28/2022 15:31	4/29/2022	18:25
298901	Normal	Closed	4/28/2022 15:31	4/29/2022	17:16
298897	Normal	Closed	4/28/2022 15:07	5/4/2022	143:51:00
298892	Normal	Closed	4/28/2022 14:43	4/29/2022	18:16
298889	Normal	Closed	4/28/2022 14:35	5/2/2022	93:08:00
298887	Normal	Closed	4/28/2022 13:55	4/28/2022	1:59
298885	Normal	Closed	4/28/2022 13:47	5/2/2022	95:58:00
298882	Normal	Closed	4/28/2022 13:15	5/2/2022	94:28:00
298876	Normal	Closed	4/28/2022 12:19	4/29/2022	20:52
298868	Normal	Closed	4/28/2022 10:59	5/4/2022	147:36:00
298867	Normal	Void	4/28/2022 10:59		0:00
298865	Normal	Closed	4/28/2022 10:51	4/28/2022	3:52
298862	Normal	Closed	4/28/2022 10:43	5/2/2022	96:59:00
298859	Normal	Closed	4/28/2022 10:35	4/28/2022	1:45
298848	Normal	Closed	4/28/2022 8:59	4/28/2022	6:16
298844	Normal	Closed	4/28/2022 8:35	4/28/2022	7:02
298841	Normal	Closed	4/28/2022 8:27	4/28/2022	2:19
298840	Normal	Closed	4/28/2022 8:27	4/28/2022	2:19

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
298838	Normal	Closed	4/28/2022 8:19	4/28/2022	3:50
298814	Normal	Closed	4/27/2022 16:27	4/28/2022	16:35
298809	Normal	Closed	4/27/2022 16:19	4/28/2022	16:01
298807	Normal	Closed	4/27/2022 16:11	4/28/2022	20:27
298802	Normal	Closed	4/27/2022 16:03	4/28/2022	18:19
298801	Normal	Closed	4/27/2022 16:03	4/27/2022	0:03
298798	Normal	Closed	4/27/2022 15:47	4/28/2022	23:45
298797	Normal	Closed	4/27/2022 15:47	5/2/2022	113:59:00
298796	Normal	Closed	4/27/2022 15:47	4/28/2022	19:21
298795	Normal	Closed	4/27/2022 15:47	4/28/2022	20:56
298794	Normal	Closed	4/27/2022 15:39	4/28/2022	17:53
298793	Normal	Closed	4/27/2022 15:23	4/28/2022	18:10
298787	Normal	Closed	4/27/2022 14:59	5/2/2022	114:47:00
298777	Normal	Closed	4/27/2022 14:03	4/28/2022	18:59
298775	Normal	Closed	4/27/2022 13:55	4/28/2022	21:13
298774	Normal	Closed	4/27/2022 13:55	4/28/2022	18:03
298773	Normal	Closed	4/27/2022 13:47	4/28/2022	19:05
298771	Normal	Closed	4/27/2022 13:39	4/28/2022	19:23
298770	Normal	Closed	4/27/2022 13:39	4/28/2022	19:05
298768	Normal	Closed	4/27/2022 13:31	4/28/2022	19:21
298765	Normal	Closed	4/27/2022 13:23	4/28/2022	19:02
298764	Normal	Closed	4/27/2022 13:23	4/28/2022	20:02
298763	Normal	Closed	4/27/2022 13:15	4/28/2022	21:03
298762	Normal	Closed	4/27/2022 13:15	4/28/2022	21:26
298761	Normal	Closed	4/27/2022 13:15	4/28/2022	19:59
298759	Normal	Closed	4/27/2022 12:59	4/28/2022	21:01
298757	Normal	Closed	4/27/2022 12:51	4/28/2022	21:30
298756	Normal	Closed	4/27/2022 12:51	4/28/2022	20:59
298753	Normal	Closed	4/27/2022 12:35	4/28/2022	20:30
298749	Normal	Closed	4/27/2022 11:55	4/27/2022	0:31
298743	Normal	Closed	4/27/2022 11:31	4/27/2022	1:58
298735	Normal	Closed	4/27/2022 11:15	4/27/2022	1:48
298728	Normal	Closed	4/27/2022 10:27	4/27/2022	0:00
298706	Normal	Closed	4/27/2022 9:07	4/27/2022	3:02
298701	Normal	Closed	4/27/2022 8:51	4/27/2022	0:00
298694	Normal	Closed	4/27/2022 8:35	4/27/2022	3:52
298692	Normal	Closed	4/27/2022 8:27	4/27/2022	3:10
298691	Normal	Closed	4/27/2022 8:27	4/27/2022	6:25
298686	Normal	Closed	4/27/2022 8:03	4/27/2022	2:17
298681	Normal	Closed	4/27/2022 7:39	4/27/2022	1:23
298680	Normal	Closed	4/27/2022 7:39	4/27/2022	3:55
298677	Normal	Closed	4/27/2022 6:43	4/27/2022	5:03
298676	Normal	Closed	4/27/2022 6:43	4/27/2022	2:32
298670	Normal	Closed	4/26/2022 17:47	4/27/2022	15:07
298666	Normal	Closed	4/26/2022 16:43	4/27/2022	15:48
298659	Normal	Closed	4/26/2022 15:47	5/2/2022	137:57:00
298655	Normal	Closed	4/26/2022 15:31	4/27/2022	18:03
298625	Normal	Closed	4/26/2022 12:59	4/26/2022	1:58

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
298624	Normal	Closed	4/26/2022 12:59	4/27/2022	25:26:00
298620	Normal	Closed	4/26/2022 12:43	4/27/2022	21:11
298617	Normal	Closed	4/26/2022 12:27	4/27/2022	21:45
298606	Normal	Closed	4/26/2022 11:07	4/26/2022	2:01
298605	Normal	Closed	4/26/2022 10:59	4/26/2022	1:42
298601	Normal	Closed	4/26/2022 10:35	4/26/2022	2:54
298599	Normal	Closed	4/26/2022 10:27	4/26/2022	1:08
298588	Normal	Closed	4/26/2022 10:20	4/27/2022	27:41:00
298587	Normal	Closed	4/26/2022 10:20	4/26/2022	3:20
298585	Normal	Closed	4/26/2022 10:03	4/26/2022	3:51
298584	Normal	Closed	4/26/2022 10:03	4/26/2022	0:59
298581	Normal	Closed	4/26/2022 9:55	4/26/2022	3:07
298580	Normal	Closed	4/26/2022 9:55	4/26/2022	1:35
298579	Normal	Closed	4/26/2022 9:55	4/26/2022	3:04
298578	Normal	Closed	4/26/2022 9:47	4/26/2022	2:45
298577	Normal	Closed	4/26/2022 9:24	4/26/2022	4:20
298574	Normal	Closed	4/26/2022 8:59	4/26/2022	4:22
298566	Normal	Closed	4/26/2022 8:19	4/26/2022	2:17
298561	Normal	Closed	4/26/2022 7:47	4/26/2022	3:29
298559	Normal	Closed	4/26/2022 7:31	4/26/2022	1:56
298558	Normal	Closed	4/26/2022 7:24	4/26/2022	2:35
298557	Normal	Closed	4/26/2022 7:23	5/2/2022	146:02:00
298546	Normal	Closed	4/25/2022 16:35	4/26/2022	17:36
298537	Normal	Closed	4/25/2022 15:55	4/26/2022	21:29
298536	Normal	Closed	4/25/2022 15:47	4/26/2022	18:00
298530	Normal	Closed	4/25/2022 15:23	4/26/2022	18:47
298522	Normal	Closed	4/25/2022 14:19	4/26/2022	18:50
298521	Normal	Closed	4/25/2022 14:19	4/25/2022	1:17
298506	Normal	Closed	4/25/2022 13:07	4/26/2022	23:44
298499	Normal	Closed	4/25/2022 12:03	5/2/2022	165:22:00
298489	Normal	Closed	4/25/2022 11:15	4/25/2022	4:47
298488	Normal	Closed	4/25/2022 11:15	4/26/2022	22:27
298484	Normal	Closed	4/25/2022 10:35	4/25/2022	3:23
298482	Normal	Closed	4/25/2022 10:27	4/25/2022	5:34
298481	Normal	Void	4/25/2022 10:27		0:00
298472	Normal	Closed	4/25/2022 10:03	4/25/2022	6:46
298462	Normal	Closed	4/25/2022 9:31	4/25/2022	5:16
298460	Normal	Closed	4/25/2022 9:23	4/25/2022	0:23
298457	Normal	Closed	4/25/2022 9:15	4/25/2022	0:09
298456	Normal	Closed	4/25/2022 9:15	4/25/2022	4:32
298455	Normal	Closed	4/25/2022 9:15	4/25/2022	3:24
298433	Normal	Closed	4/25/2022 8:27	4/25/2022	4:49
298397	Normal	Closed	4/25/2022 6:59	4/25/2022	9:23
298396	Normal	Closed	4/25/2022 6:19	4/25/2022	8:11
298395	Normal	Closed	4/24/2022 16:51	4/25/2022	22:24
298394	Normal	Closed	4/24/2022 15:47	4/25/2022	16:17
298386	Normal	Closed	4/23/2022 12:11	4/25/2022	43:57:00
298383	Normal	Closed	4/23/2022 10:19	4/25/2022	49:09:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
298363	Normal	Void	4/22/2022 15:47		17:49
298357	Normal	Closed	4/22/2022 14:51	4/23/2022	21:44
298353	Normal	Void	4/22/2022 13:55		0:00
298352	Normal	Closed	4/22/2022 13:55	4/25/2022	67:59:00
298351	Normal	Closed	4/22/2022 13:55	4/22/2022	1:38
298347	Normal	Closed	4/22/2022 13:47	4/23/2022	22:49
298346	Normal	Closed	4/22/2022 13:47	4/22/2022	2:04
298340	Normal	Closed	4/22/2022 13:31	4/22/2022	2:02
298339	Normal	Closed	4/22/2022 13:31	4/23/2022	19:37
298338	Normal	Closed	4/22/2022 13:31	4/22/2022	1:03
298337	Normal	Closed	4/22/2022 13:31	4/23/2022	19:36
298331	Normal	Void	4/22/2022 13:07		0:00
298323	Normal	Closed	4/22/2022 11:23	4/25/2022	70:53:00
298317	Normal	Closed	4/22/2022 10:43	4/22/2022	3:41
298315	Normal	Closed	4/22/2022 10:27	4/22/2022	3:43
298314	Normal	Closed	4/22/2022 10:27	4/22/2022	4:51
298313	Normal	Closed	4/22/2022 10:27	4/22/2022	5:20
298312	Normal	Closed	4/22/2022 10:19	4/22/2022	3:51
298310	Normal	Closed	4/22/2022 10:11	4/22/2022	3:56
298309	Normal	Closed	4/22/2022 10:03	4/22/2022	3:07
298300	Normal	Closed	4/22/2022 9:07	4/22/2022	3:47
298297	Normal	Closed	4/22/2022 8:43	4/22/2022	0:03
298266	Normal	Closed	4/21/2022 19:07	4/22/2022	16:09
298265	Normal	Closed	4/21/2022 17:47	4/22/2022	12:29
298264	Normal	Closed	4/21/2022 17:15	4/22/2022	13:01
298263	Normal	Closed	4/21/2022 16:59	4/22/2022	15:23
298262	Normal	Closed	4/21/2022 16:27	4/22/2022	18:17
298259	Normal	Closed	4/21/2022 16:11	4/22/2022	18:25
298248	Normal	Closed	4/21/2022 15:31	4/22/2022	17:09
298244	Normal	Closed	4/21/2022 14:27	4/22/2022	20:42
298243	Normal	Closed	4/21/2022 14:27	5/2/2022	258:56:00
298241	Normal	Closed	4/21/2022 14:11	4/22/2022	25:31:00
298233	Normal	Closed	4/21/2022 13:47	4/21/2022	0:01
298228	Normal	Closed	4/21/2022 13:23	4/21/2022	1:26
298227	Normal	Closed	4/21/2022 13:15	4/21/2022	1:20
298226	Normal	Closed	4/21/2022 13:15	4/22/2022	21:54
298224	Normal	Closed	4/21/2022 13:07	4/22/2022	19:14
298219	Normal	Closed	4/21/2022 12:03	4/22/2022	21:59
298189	Normal	Closed	4/21/2022 9:31	4/21/2022	4:09
298183	Normal	Closed	4/21/2022 9:07	4/21/2022	5:43
298172	Normal	Closed	4/21/2022 7:55	4/21/2022	2:06
298160	Normal	Closed	4/20/2022 15:55	4/21/2022	20:52
298159	Normal	Closed	4/20/2022 15:47	4/21/2022	16:40
298158	Normal	Closed	4/20/2022 15:31	4/21/2022	17:00
298151	Normal	Closed	4/20/2022 14:27	4/21/2022	19:08
298148	Normal	Closed	4/20/2022 14:03	4/21/2022	21:37
298147	Normal	Closed	4/20/2022 13:55	4/20/2022	1:07
298146	Normal	Closed	4/20/2022 13:55	4/20/2022	1:40

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
298145	Normal	Closed	4/20/2022 13:55	4/21/2022	21:44
298139	Normal	Closed	4/20/2022 13:15	4/20/2022	0:04
298138	Normal	Closed	4/20/2022 13:15	4/20/2022	0:55
298135	Normal	Closed	4/20/2022 12:59	4/21/2022	22:09
298134	Normal	Closed	4/20/2022 12:59	4/20/2022	1:57
298133	Normal	Closed	4/20/2022 12:59	4/20/2022	1:39
298132	Normal	Closed	4/20/2022 12:51	4/20/2022	0:51
298131	Normal	Closed	4/20/2022 12:51	4/20/2022	2:15
298130	Normal	Closed	4/20/2022 12:51	4/21/2022	20:56
298129	Normal	Closed	4/20/2022 12:51	4/21/2022	22:17
298128	Normal	Closed	4/20/2022 12:43	4/21/2022	20:26
298125	Normal	Closed	4/20/2022 12:27	4/20/2022	1:09
298122	Normal	Closed	4/20/2022 11:55	4/20/2022	0:40
298119	Normal	Closed	4/20/2022 11:31	4/20/2022	1:15
298098	Normal	Closed	4/20/2022 9:39	4/20/2022	0:34
298096	Normal	Closed	4/20/2022 9:31	4/20/2022	0:01
298087	Normal	Closed	4/20/2022 8:51	4/20/2022	0:03
298086	Normal	Closed	4/20/2022 8:43	4/20/2022	1:58
298073	Normal	Closed	4/20/2022 7:55	4/20/2022	1:42
298061	Normal	Closed	4/20/2022 7:47	4/20/2022	2:51
298060	Normal	Closed	4/20/2022 7:39	4/20/2022	4:19
298059	Normal	Closed	4/20/2022 6:51	4/20/2022	7:00
298058	Normal	Closed	4/20/2022 6:43	4/20/2022	7:34
298057	Normal	Closed	4/20/2022 6:43	4/20/2022	7:35
298056	Normal	Closed	4/20/2022 6:35	4/20/2022	8:03
298052	Normal	Closed	4/20/2022 6:11	4/20/2022	3:10
298051	Normal	Closed	4/20/2022 6:11	4/20/2022	2:32
298049	Normal	Closed	4/19/2022 20:11	4/20/2022	18:01
298048	Normal	Closed	4/19/2022 16:59	4/20/2022	16:49
298038	Normal	Closed	4/19/2022 15:39	4/20/2022	17:32
298037	Normal	Closed	4/19/2022 15:39	4/20/2022	19:58
298036	Normal	Closed	4/19/2022 15:39	4/20/2022	18:23
298034	Normal	Closed	4/19/2022 15:31	4/20/2022	17:02
298027	Normal	Closed	4/19/2022 15:07	4/20/2022	17:50
298022	Normal	Closed	4/19/2022 14:51	4/20/2022	20:05
298016	Normal	Closed	4/19/2022 13:55	5/2/2022	307:27:00
298014	Normal	Closed	4/19/2022 13:47	4/20/2022	19:12
298013	Normal	Closed	4/19/2022 13:39	4/20/2022	23:27
298006	Normal	Closed	4/19/2022 13:07	4/20/2022	18:19
298005	Normal	Closed	4/19/2022 13:07	4/19/2022	2:53
297996	Normal	Closed	4/19/2022 12:35	4/20/2022	18:53
297995	Normal	Closed	4/19/2022 12:35	4/20/2022	18:53
297993	Normal	Closed	4/19/2022 12:27	4/20/2022	19:01
297978	Normal	Closed	4/19/2022 10:51	4/19/2022	4:50
297976	Normal	Closed	4/19/2022 10:35	4/19/2022	0:12
297972	Normal	Closed	4/19/2022 10:03	4/19/2022	4:20
297971	Normal	Closed	4/19/2022 9:55	4/19/2022	5:08
297964	Normal	Closed	4/19/2022 9:31	4/19/2022	5:20

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
297959	Normal	Closed	4/19/2022 9:15	4/19/2022	0:04
297955	Normal	Closed	4/19/2022 8:43	4/19/2022	4:46
297954	Normal	Closed	4/19/2022 8:43	4/19/2022	2:12
297953	Normal	Closed	4/19/2022 8:43	4/19/2022	2:21
297952	Normal	Closed	4/19/2022 8:43	4/19/2022	3:39
297947	Normal	Closed	4/19/2022 8:19	4/19/2022	5:36
297934	Normal	Closed	4/19/2022 6:43	4/19/2022	0:12
297933	Normal	Closed	4/19/2022 4:03	4/19/2022	2:52
297932	Normal	Closed	4/18/2022 21:39	4/19/2022	11:12
297924	Normal	Closed	4/18/2022 16:35	4/19/2022	23:38
297922	Normal	Closed	4/18/2022 16:27	4/19/2022	17:01
297921	Normal	Closed	4/18/2022 16:19	4/19/2022	18:05
297917	Normal	Closed	4/18/2022 16:11	4/19/2022	20:09
297912	Normal	Closed	4/18/2022 16:03	4/19/2022	17:17
297910	Normal	Closed	4/18/2022 15:55	4/19/2022	18:04
297909	Normal	Closed	4/18/2022 15:47	4/19/2022	20:31
297907	Normal	Closed	4/18/2022 15:39	4/19/2022	21:21
297906	Normal	Closed	4/18/2022 15:31	4/18/2022	0:06
297900	Normal	Closed	4/18/2022 14:59	4/19/2022	24:30:00
297899	Normal	Closed	4/18/2022 14:59	4/19/2022	19:09
297898	Normal	Closed	4/18/2022 14:51	4/19/2022	17:34
297897	Normal	Closed	4/18/2022 14:43	4/18/2022	0:02
297895	Normal	Closed	4/18/2022 14:35	4/19/2022	22:24
297892	Normal	Closed	4/18/2022 14:11	4/19/2022	18:32
297890	Normal	Closed	4/18/2022 14:03	4/18/2022	0:07
297888	Normal	Closed	4/18/2022 13:55	4/19/2022	0:01
297886	Normal	Closed	4/18/2022 13:47	4/19/2022	19:04
297879	Normal	Closed	4/18/2022 12:19	4/18/2022	2:25
297872	Normal	Void	4/18/2022 11:39		0:00
297871	Normal	Void	4/18/2022 11:39		0:00
297870	Normal	Void	4/18/2022 11:39		0:00
297869	Normal	Void	4/18/2022 11:31		0:00
297868	Normal	Void	4/18/2022 11:31		0:00
297867	Normal	Void	4/18/2022 11:31		0:00
297866	Normal	Void	4/18/2022 11:31		0:00
297865	Normal	Void	4/18/2022 11:31		0:00
297864	Normal	Closed	4/18/2022 11:31	4/20/2022	47:39:00
297863	Normal	Void	4/18/2022 11:31		0:00
297862	Normal	Void	4/18/2022 11:31		0:00
297861	Normal	Void	4/18/2022 11:31		0:00
297860	Normal	Void	4/18/2022 11:31		0:00
297859	Normal	Void	4/18/2022 11:31		0:00
297858	Normal	Void	4/18/2022 11:31		0:00
297853	Normal	Void	4/18/2022 11:23		0:00
297852	Normal	Void	4/18/2022 11:23		0:00
297851	Normal	Void	4/18/2022 11:23		0:00
297850	Normal	Void	4/18/2022 11:23		0:00
297849	Normal	Void	4/18/2022 11:23		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
297848	Normal	Void	4/18/2022 11:23		0:00
297847	Normal	Void	4/18/2022 11:23		0:00
297846	Normal	Void	4/18/2022 11:23		0:00
297845	Normal	Void	4/18/2022 11:23		0:00
297841	Normal	Void	4/18/2022 11:15		0:00
297840	Normal	Void	4/18/2022 11:15		0:00
297839	Normal	Void	4/18/2022 11:15		0:00
297838	Normal	Void	4/18/2022 11:15		0:00
297829	Normal	Closed	4/18/2022 10:43	4/19/2022	22:01
297828	Normal	Closed	4/18/2022 10:43	4/19/2022	22:40
297825	Normal	Closed	4/18/2022 10:27	4/18/2022	3:36
297820	Normal	Closed	4/18/2022 10:19	4/19/2022	24:56:00
297816	Normal	Closed	4/18/2022 10:11	4/19/2022	23:14
297815	Normal	Closed	4/18/2022 10:11	4/19/2022	24:27:00
297814	Normal	Closed	4/18/2022 10:11	4/19/2022	27:03:00
297804	Normal	Closed	4/18/2022 9:31	4/19/2022	29:11:00
297778	Normal	Closed	4/18/2022 8:43	4/18/2022	2:37
297752	Normal	Closed	4/18/2022 7:55	4/18/2022	3:39
297751	Normal	Closed	4/18/2022 7:31	4/19/2022	27:33:00
297750	Normal	Closed	4/18/2022 7:07	4/18/2022	6:55
297737	Normal	Closed	4/17/2022 20:59	4/18/2022	12:34
297735	Normal	Closed	4/17/2022 8:43	4/19/2022	52:26:00
297734	Normal	Closed	4/17/2022 8:11	4/18/2022	23:00
297718	Normal	Closed	4/16/2022 10:19	4/19/2022	71:32:00
297702	Normal	Closed	4/15/2022 16:59	4/18/2022	64:24:00
297668	Normal	Closed	4/15/2022 10:27	4/19/2022	101:30:00
297666	Normal	Closed	4/15/2022 10:19	4/18/2022	68:55:00
297664	Normal	Closed	4/15/2022 10:11	4/18/2022	71:32:00
297650	Normal	Closed	4/15/2022 8:59	4/18/2022	77:03:00
297629	Normal	Closed	4/14/2022 17:55	5/2/2022	423:25:00
297628	Normal	Closed	4/14/2022 17:55	4/18/2022	87:04:00
297600	Normal	Closed	4/14/2022 14:27	4/14/2022	1:10
297591	Normal	Closed	4/14/2022 13:39	4/15/2022	22:13
297560	Normal	Closed	4/14/2022 11:55	4/14/2022	2:19
297532	Normal	Closed	4/14/2022 10:27	4/14/2022	0:02
297531	Normal	Closed	4/14/2022 10:27	4/14/2022	2:20
297521	Normal	Closed	4/14/2022 9:23	4/14/2022	7:56
297518	Normal	Closed	4/14/2022 9:15	4/14/2022	3:31
297513	Normal	Closed	4/14/2022 8:43	4/14/2022	0:01
297500	Normal	Void	4/14/2022 7:47		0:00
297499	Normal	Closed	4/14/2022 7:47	4/14/2022	3:20
297494	Normal	Void	4/14/2022 6:59		0:00
297492	Normal	Closed	4/14/2022 6:43	4/14/2022	2:49
297480	Normal	Closed	4/13/2022 19:31	4/14/2022	18:04
297479	Normal	Closed	4/13/2022 19:07	4/14/2022	11:31
297478	Normal	Closed	4/13/2022 19:07	4/14/2022	11:32
297477	Normal	Closed	4/13/2022 19:07	4/14/2022	17:38
297464	Normal	Closed	4/13/2022 14:27	4/13/2022	0:38

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
297463	Normal	Closed	4/13/2022 14:27	4/14/2022	18:40
297433	Normal	Closed	4/13/2022 12:11	4/13/2022	0:37
297432	Normal	Closed	4/13/2022 12:03	4/13/2022	2:48
297428	Normal	Closed	4/13/2022 11:39	4/13/2022	0:03
297398	Normal	Closed	4/13/2022 10:43	4/13/2022	1:20
297392	Normal	Closed	4/13/2022 10:11	4/13/2022	4:53
297379	Normal	Closed	4/13/2022 9:07	4/13/2022	0:06
297377	Normal	Closed	4/13/2022 8:35	4/13/2022	4:55
297372	Normal	Closed	4/13/2022 8:27	4/13/2022	0:03
297371	Normal	Closed	4/13/2022 8:27	4/13/2022	0:03
297346	Normal	Closed	4/13/2022 7:55	4/13/2022	0:04
297345	Normal	Closed	4/13/2022 7:47	4/13/2022	4:46
297344	Normal	Closed	4/13/2022 7:47	4/13/2022	1:54
297335	Normal	Void	4/12/2022 17:15		0:00
297333	Normal	Closed	4/12/2022 17:07	4/13/2022	14:03
297331	Normal	Closed	4/12/2022 16:43	4/13/2022	16:41
297330	Normal	Closed	4/12/2022 16:43	4/13/2022	16:16
297325	Normal	Closed	4/12/2022 16:27	4/13/2022	20:28
297324	Normal	Closed	4/12/2022 16:27	4/13/2022	20:28
297312	Normal	Closed	4/12/2022 15:55	4/13/2022	19:00
297297	Normal	Closed	4/12/2022 15:07	4/13/2022	18:27
297293	Normal	Closed	4/12/2022 14:43	4/13/2022	19:41
297283	Normal	Closed	4/12/2022 14:19	4/14/2022	46:28:00
297277	Normal	Closed	4/12/2022 14:11	4/14/2022	46:32:00
297275	Normal	Closed	4/12/2022 14:03	4/14/2022	46:41:00
297274	Normal	Closed	4/12/2022 13:55	4/13/2022	22:09
297271	Normal	Closed	4/12/2022 13:46	4/13/2022	19:49
297270	Normal	Closed	4/12/2022 13:47	4/12/2022	1:29
297264	Normal	Closed	4/12/2022 13:23	4/12/2022	1:33
297254	Normal	Closed	4/12/2022 12:43	4/12/2022	0:01
297251	Normal	Closed	4/12/2022 12:35	4/13/2022	19:25
297225	Normal	Closed	4/12/2022 11:55	4/13/2022	25:35:00
297223	Normal	Closed	4/12/2022 11:47	4/13/2022	25:43:00
297220	Normal	Closed	4/12/2022 11:23	4/12/2022	5:08
297214	Normal	Closed	4/12/2022 10:51	4/15/2022	73:01:00
297143	Normal	Closed	4/12/2022 7:47	4/13/2022	29:29:00
297139	Normal	Closed	4/12/2022 6:51	4/15/2022	4:54
297122	Normal	Closed	4/11/2022 15:39	4/12/2022	23:08
297121	Normal	Closed	4/11/2022 15:39	4/12/2022	19:36
297119	Normal	Closed	4/11/2022 15:15	4/12/2022	15:59
297118	Normal	Closed	4/11/2022 15:15	4/12/2022	16:01
297116	Normal	Closed	4/11/2022 15:07	4/11/2022	0:00
297111	Normal	Closed	4/11/2022 14:35	4/12/2022	22:54
297107	Normal	Closed	4/11/2022 14:03	4/12/2022	25:08:00
297106	Normal	Closed	4/11/2022 14:03	4/12/2022	25:36:00
297105	Normal	Closed	4/11/2022 14:03	4/12/2022	25:02:00
297102	Normal	Closed	4/11/2022 13:55	4/12/2022	23:42
297099	Normal	Closed	4/11/2022 13:47	4/12/2022	21:50

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
297098	Normal	Closed	4/11/2022 13:47	4/12/2022	20:34
297096	Normal	Closed	4/11/2022 13:39	4/12/2022	17:27
297094	Normal	Closed	4/11/2022 13:23	4/12/2022	21:38
297092	Normal	Closed	4/11/2022 13:15	4/11/2022	0:05
297091	Normal	Closed	4/11/2022 12:59	4/12/2022	21:38
297065	Normal	Closed	4/11/2022 10:51	4/12/2022	22:16
297064	Normal	Closed	4/11/2022 10:51	4/12/2022	26:25:00
297060	Normal	Closed	4/11/2022 10:35	4/13/2022	51:08:00
297056	Normal	Closed	4/11/2022 10:27	4/12/2022	23:20
297054	Normal	Closed	4/11/2022 10:19	4/12/2022	27:49:00
297052	Normal	Closed	4/11/2022 10:11	4/12/2022	28:13:00
297046	Normal	Closed	4/11/2022 9:47	4/12/2022	25:15:00
297045	Normal	Closed	4/11/2022 9:39	4/12/2022	25:38:00
297033	Normal	Closed	4/11/2022 8:43	4/11/2022	4:36
297031	Normal	Closed	4/11/2022 8:35	4/12/2022	27:36:00
297029	Normal	Closed	4/11/2022 8:27	4/12/2022	26:19:00
297028	Normal	Closed	4/11/2022 8:27	4/13/2022	52:35:00
297027	Normal	Closed	4/11/2022 8:27	4/11/2022	4:36
297025	Normal	Closed	4/11/2022 8:19	4/12/2022	25:05:00
297024	Normal	Closed	4/11/2022 8:19	4/11/2022	2:16
297021	Normal	Closed	4/11/2022 8:03	4/12/2022	24:44:00
297020	Normal	Closed	4/11/2022 7:55	4/11/2022	4:49
297019	Normal	Closed	4/11/2022 7:39	4/11/2022	8:26
297018	Normal	Closed	4/11/2022 7:15	4/11/2022	2:15
297011	Normal	Closed	4/11/2022 6:51	4/11/2022	3:57
296997	Normal	Closed	4/11/2022 5:31	4/11/2022	4:41
296990	Normal	Closed	4/10/2022 17:07	4/11/2022	17:38
296989	Normal	Closed	4/10/2022 16:59	4/11/2022	22:23
296988	Normal	Closed	4/10/2022 14:51	4/12/2022	49:12:00
296987	Normal	Closed	4/10/2022 14:03	4/11/2022	23:52
296986	Normal	Closed	4/10/2022 9:31	4/11/2022	27:29:00
296981	Normal	Closed	4/9/2022 13:39	4/11/2022	44:08:00
296976	Normal	Closed	4/9/2022 12:03	4/12/2022	69:25:00
296974	Normal	Closed	4/9/2022 10:51	4/11/2022	43:14:00
296960	Normal	Closed	4/8/2022 16:03	4/9/2022	18:14
296959	Normal	Closed	4/8/2022 16:03	4/9/2022	18:13
296948	Normal	Closed	4/8/2022 14:43	4/11/2022	66:20:00
296945	Normal	Closed	4/8/2022 14:03	4/11/2022	68:46:00
296941	Normal	Closed	4/8/2022 13:39	4/11/2022	69:39:00
296940	Normal	Closed	4/8/2022 13:39	4/11/2022	73:28:00
296937	Normal	Closed	4/8/2022 13:31	4/11/2022	65:48:00
296920	Normal	Closed	4/8/2022 10:35	4/8/2022	3:53
296915	Normal	Closed	4/8/2022 10:19	4/11/2022	71:07:00
296914	Normal	Closed	4/8/2022 10:03	4/8/2022	0:33
296913	Normal	Closed	4/8/2022 10:03	4/8/2022	0:33
296912	Normal	Closed	4/8/2022 10:03	4/8/2022	0:06
296909	Normal	Closed	4/8/2022 9:55	4/11/2022	70:58:00
296908	Normal	Closed	4/8/2022 9:55	4/8/2022	1:43

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
296907	Normal	Closed	4/8/2022 9:55	4/8/2022	2:14
296904	Normal	Closed	4/8/2022 9:47	4/8/2022	0:02
296903	Normal	Closed	4/8/2022 9:39	4/8/2022	2:53
296902	Normal	Closed	4/8/2022 9:39	4/8/2022	1:11
296898	Normal	Closed	4/8/2022 9:23	4/8/2022	4:31
296897	Normal	Closed	4/8/2022 9:07	4/8/2022	3:59
296883	Normal	Closed	4/8/2022 7:15	5/2/2022	578:18:00
296881	Normal	Closed	4/8/2022 6:59	4/8/2022	0:07
296880	Normal	Closed	4/8/2022 6:59	4/8/2022	0:07
296879	Normal	Closed	4/8/2022 6:59	4/8/2022	0:07
296876	Normal	Closed	4/8/2022 6:51	4/8/2022	0:04
296875	Normal	Closed	4/8/2022 6:51	4/8/2022	0:04
296874	Normal	Closed	4/8/2022 6:51	4/8/2022	0:03
296873	Normal	Closed	4/8/2022 6:51	4/8/2022	0:03
296869	Normal	Closed	4/7/2022 18:43	4/8/2022	14:36
296857	Normal	Closed	4/7/2022 15:55	4/8/2022	17:58
296855	Normal	Closed	4/7/2022 15:39	4/15/2022	116:07:00
296852	Normal	Closed	4/7/2022 15:23	4/12/2022	88:37:00
296844	Normal	Closed	4/7/2022 14:35	4/8/2022	23:31
296843	Normal	Closed	4/7/2022 14:27	4/8/2022	19:55
296839	Normal	Closed	4/7/2022 14:11	4/8/2022	23:45
296836	Normal	Closed	4/7/2022 13:31	4/8/2022	21:06
296834	Normal	Closed	4/7/2022 13:23	4/8/2022	24:00:00
296832	Normal	Closed	4/7/2022 13:07	4/8/2022	22:28
296823	Normal	Closed	4/7/2022 12:11	4/7/2022	3:00
296819	Normal	Closed	4/7/2022 11:55	4/12/2022	2:51
296807	Normal	Closed	4/7/2022 11:23	4/7/2022	3:23
296805	Normal	Closed	4/7/2022 11:15	4/7/2022	2:41
296804	Normal	Closed	4/7/2022 10:59	4/7/2022	5:11
296793	Normal	Closed	4/7/2022 10:11	4/7/2022	4:34
296785	Normal	Closed	4/7/2022 9:23	4/8/2022	26:13:00
296766	Normal	Closed	4/7/2022 7:55	4/7/2022	5:27
296764	Normal	Closed	4/7/2022 7:47	4/7/2022	0:04
296763	Normal	Closed	4/7/2022 7:39	4/12/2022	7:06
296762	Normal	Closed	4/7/2022 7:31	5/2/2022	602:03:00
296760	Normal	Closed	4/7/2022 6:51	4/7/2022	4:54
296758	Normal	Closed	4/6/2022 17:47	4/7/2022	14:42
296755	Normal	Closed	4/6/2022 16:51	4/7/2022	16:48
296745	Normal	Closed	4/6/2022 15:47	4/6/2022	0:02
296737	Normal	Closed	4/6/2022 15:23	4/6/2022	0:00
296736	Normal	Closed	4/6/2022 15:23	4/6/2022	0:01
296733	Normal	Closed	4/6/2022 15:07	4/7/2022	19:28
296731	Normal	Closed	4/6/2022 14:51	4/7/2022	18:43
296730	Normal	Closed	4/6/2022 14:51	4/7/2022	20:40
296729	Normal	Void	4/6/2022 14:51		0:04
296725	Normal	Void	4/6/2022 14:35		0:03
296713	Normal	Closed	4/6/2022 13:39	4/7/2022	19:33
296699	Normal	Closed	4/6/2022 12:19	4/6/2022	0:35

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
296689	Normal	Closed	4/6/2022 11:07	4/7/2022	25:24:00
296688	Normal	Closed	4/6/2022 10:59	4/7/2022	26:55:00
296687	Normal	Closed	4/6/2022 10:59	4/7/2022	27:08:00
296683	Normal	Closed	4/6/2022 10:43	4/7/2022	24:54:00
296682	Normal	Closed	4/6/2022 10:43	4/7/2022	28:33:00
296681	Normal	Closed	4/6/2022 10:43	4/7/2022	27:43:00
296675	Normal	Closed	4/6/2022 10:19	4/7/2022	24:54:00
296668	Normal	Closed	4/6/2022 10:11	4/6/2022	0:11
296666	Normal	Closed	4/6/2022 10:03	4/7/2022	25:54:00
296660	Normal	Closed	4/6/2022 9:39	5/2/2022	623:56:00
296651	Normal	Closed	4/6/2022 9:23	4/6/2022	0:10
296650	Normal	Closed	4/6/2022 9:23	4/6/2022	0:55
296647	Normal	Void	4/6/2022 9:15		0:00
296645	Normal	Closed	4/6/2022 9:07	4/11/2022	24:11:00
296644	Normal	Closed	4/6/2022 8:59	4/6/2022	5:10
296643	Normal	Closed	4/6/2022 8:59	4/6/2022	5:30
296642	Normal	Closed	4/6/2022 8:59	4/6/2022	2:02
296640	Normal	Closed	4/6/2022 8:51	4/6/2022	4:02
296639	Normal	Closed	4/6/2022 8:51	4/11/2022	23:47
296638	Normal	Closed	4/6/2022 8:51	4/7/2022	29:54:00
296637	Normal	Closed	4/6/2022 8:35	4/7/2022	24:21:00
296622	Normal	Closed	4/6/2022 7:47	4/6/2022	2:36
296619	Normal	Closed	4/6/2022 7:31	4/6/2022	3:48
296614	Normal	Closed	4/6/2022 7:23	4/6/2022	4:53
296609	Normal	Closed	4/5/2022 20:51	4/12/2022	36:27:00
296608	Normal	Closed	4/5/2022 17:23	4/7/2022	40:19:00
296600	Normal	Closed	4/5/2022 16:19	4/6/2022	18:25
296599	Normal	Closed	4/5/2022 16:19	4/6/2022	19:21
296591	Normal	Closed	4/5/2022 15:55	4/7/2022	40:42:00
296590	Normal	Closed	4/5/2022 15:55	4/6/2022	21:15
296588	Normal	Closed	4/5/2022 15:39	4/6/2022	21:00
296587	Normal	Closed	4/5/2022 15:39	4/6/2022	19:27
296586	Normal	Closed	4/5/2022 15:39	4/6/2022	23:35
296585	Normal	Closed	4/5/2022 15:31	4/6/2022	22:46
296584	Normal	Closed	4/5/2022 15:31	4/6/2022	21:45
296582	Normal	Closed	4/5/2022 15:23	4/6/2022	23:13
296566	Normal	Closed	4/5/2022 14:35	4/6/2022	24:25:00
296565	Normal	Closed	4/5/2022 14:27	4/5/2022	1:22
296561	Normal	Closed	4/5/2022 14:03	4/6/2022	25:09:00
296560	Normal	Closed	4/5/2022 14:03	4/6/2022	17:10
296536	Normal	Closed	4/5/2022 12:35	4/5/2022	2:22
296534	Normal	Closed	4/5/2022 12:27	4/7/2022	44:26:00
296533	Normal	Closed	4/5/2022 12:27	5/2/2022	645:08:00
296532	Normal	Closed	4/5/2022 12:19	4/7/2022	44:34:00
296531	Normal	Closed	4/5/2022 12:11	4/7/2022	50:33:00
296525	Normal	Closed	4/5/2022 11:47	4/5/2022	2:20
296501	Normal	Closed	4/5/2022 11:23	4/5/2022	0:15
296469	Normal	Closed	4/5/2022 9:31	4/5/2022	2:36

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
296456	Normal	Closed	4/5/2022 8:35	4/6/2022	26:04:00
296450	Normal	Closed	4/4/2022 20:43	4/7/2022	60:09:00
296449	Normal	Closed	4/4/2022 20:43	4/5/2022	14:02
296446	Normal	Closed	4/4/2022 17:15	4/6/2022	44:16:00
296444	Normal	Closed	4/4/2022 16:59	4/5/2022	16:41
296442	Normal	Closed	4/4/2022 16:43	4/6/2022	40:30:00
296440	Normal	Closed	4/4/2022 16:35	4/7/2022	64:17:00
296439	Normal	Closed	4/4/2022 16:35	4/5/2022	17:05
296435	Normal	Closed	4/4/2022 16:19	4/7/2022	70:25:00
296434	Normal	Closed	4/4/2022 16:19	4/5/2022	18:01
296433	Normal	Closed	4/4/2022 16:19	4/7/2022	64:32:00
296420	Normal	Closed	4/4/2022 14:35	4/5/2022	18:35
296407	Normal	Closed	4/4/2022 13:47	4/5/2022	19:20
296398	Normal	Closed	4/4/2022 12:59	4/5/2022	24:56:00
296397	Normal	Closed	4/4/2022 12:51	4/5/2022	21:40
296392	Normal	Closed	4/4/2022 11:47	4/5/2022	24:38:00
296385	Normal	Closed	4/4/2022 11:07	4/6/2022	45:43:00
296383	Normal	Closed	4/4/2022 10:35	4/4/2022	2:01
296379	Normal	Closed	4/4/2022 10:19	4/5/2022	24:59:00
296375	Normal	Closed	4/4/2022 10:03	4/4/2022	6:07
296371	Normal	Closed	4/4/2022 9:55	4/6/2022	46:55:00
296363	Normal	Closed	4/4/2022 9:39	4/4/2022	1:27
296362	Normal	Closed	4/4/2022 9:39	4/4/2022	5:01
296352	Normal	Closed	4/4/2022 9:23	4/5/2022	25:05:00
296351	Normal	Closed	4/4/2022 9:23	4/5/2022	24:12:00
296341	Normal	Closed	4/4/2022 8:59	4/4/2022	6:56
296337	Normal	Closed	4/4/2022 8:43	4/4/2022	6:09
296334	Normal	Closed	4/4/2022 8:35	4/4/2022	5:16
296333	Normal	Closed	4/4/2022 8:35	4/4/2022	2:46
296332	Normal	Closed	4/4/2022 8:35	4/4/2022	7:25
296331	Normal	Closed	4/4/2022 8:35	4/4/2022	2:46
296330	Normal	Closed	4/4/2022 8:35	4/4/2022	2:46
296328	Normal	Closed	4/4/2022 8:27	4/4/2022	2:54
296327	Normal	Closed	4/4/2022 8:27	4/6/2022	49:19:00
296285	Normal	Closed	4/3/2022 20:35	4/4/2022	14:05
296279	Normal	Closed	4/2/2022 14:03	4/4/2022	43:24:00
296257	Normal	Closed	4/1/2022 15:15	4/2/2022	18:18
296251	Normal	Closed	4/1/2022 14:43	4/4/2022	69:01:00
296248	Normal	Closed	4/1/2022 14:27	4/2/2022	19:07
296241	Normal	Closed	4/1/2022 13:39	4/1/2022	0:08
296232	Normal	Closed	4/1/2022 12:03	4/4/2022	69:15:00
296230	Normal	Closed	4/1/2022 11:47	4/5/2022	97:57:00
296223	Normal	Closed	4/1/2022 10:59	4/1/2022	3:42
296222	Normal	Closed	4/1/2022 10:51	4/4/2022	75:11:00
296221	Normal	Closed	4/1/2022 10:51	4/1/2022	4:40
296220	Normal	Closed	4/1/2022 10:43	4/6/2022	120:10:00
296219	Normal	Closed	4/1/2022 10:43	4/1/2022	0:59
296218	Normal	Closed	4/1/2022 10:43	4/1/2022	0:01

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
296217	Normal	Closed	4/1/2022 10:35	4/4/2022	77:25:00
296214	Normal	Closed	4/1/2022 10:11	4/4/2022	71:45:00
296213	Normal	Closed	4/1/2022 10:11	4/1/2022	2:46
296212	Normal	Closed	4/1/2022 10:11	4/4/2022	71:45:00
296210	Normal	Closed	4/1/2022 10:03	4/4/2022	71:52:00
296209	Normal	Closed	4/1/2022 10:03	4/4/2022	71:51:00
296205	Normal	Closed	4/1/2022 9:47	4/1/2022	2:10
296201	Normal	Closed	4/1/2022 9:15	4/4/2022	71:42:00
296191	Normal	Closed	4/1/2022 7:47	4/1/2022	9:02
296190	Normal	Closed	4/1/2022 7:47	4/1/2022	7:18
296189	Normal	Closed	4/1/2022 7:47	4/1/2022	7:18
296188	Normal	Closed	4/1/2022 7:47	4/1/2022	7:28
296186	Normal	Closed	4/1/2022 7:15	4/1/2022	0:54
296180	Normal	Closed	3/31/2022 18:11	4/4/2022	93:47:00
296162	Normal	Closed	3/31/2022 15:39	4/1/2022	19:30
296161	Normal	Closed	3/31/2022 15:31	4/1/2022	19:36
296160	Normal	Closed	3/31/2022 15:23	4/1/2022	19:33
296159	Normal	Closed	3/31/2022 15:23	4/1/2022	19:33
296158	Normal	Closed	3/31/2022 15:07	4/4/2022	94:56:00
296156	Normal	Closed	3/31/2022 14:59	4/4/2022	19:57
296155	Normal	Closed	3/31/2022 14:51	4/4/2022	97:06:00
296151	Normal	Closed	3/31/2022 14:35	3/31/2022	0:03
296150	Normal	Closed	3/31/2022 14:27	3/31/2022	0:01
296149	Normal	Closed	3/31/2022 14:27	4/1/2022	22:13
296148	Normal	Closed	3/31/2022 14:19	4/1/2022	23:29
296141	Normal	Closed	3/31/2022 13:31	4/1/2022	21:47
296140	Normal	Closed	3/31/2022 13:23	3/31/2022	2:03
296139	Normal	Closed	3/31/2022 13:23	3/31/2022	0:01
296124	Normal	Closed	3/31/2022 11:47	3/31/2022	2:00
296109	Normal	Closed	3/31/2022 10:35	3/31/2022	0:01
296108	Normal	Closed	3/31/2022 10:35	3/31/2022	2:16
296106	Normal	Closed	3/31/2022 10:27	4/1/2022	23:01
296102	Normal	Closed	3/31/2022 10:11	4/4/2022	101:48:00
296101	Normal	Closed	3/31/2022 10:03	3/31/2022	0:53
296098	Normal	Closed	3/31/2022 9:55	3/31/2022	6:11
296095	Normal	Closed	3/31/2022 9:47	3/31/2022	6:19
296092	Normal	Closed	3/31/2022 9:39	4/1/2022	28:17:00
296091	Normal	Closed	3/31/2022 9:39	4/1/2022	29:02:00
296090	Normal	Closed	3/31/2022 9:39	4/1/2022	29:02:00
296089	Normal	Closed	3/31/2022 9:31	4/1/2022	28:00:00
296072	Normal	Closed	3/31/2022 8:19	3/31/2022	1:10
296068	Normal	Closed	3/31/2022 8:11	4/1/2022	26:38:00
296067	Normal	Closed	3/31/2022 8:11	3/31/2022	2:26
296066	Normal	Closed	3/31/2022 8:03	5/2/2022	769:27:00
296064	Normal	Closed	3/31/2022 7:55	3/31/2022	2:31
296063	Normal	Closed	3/31/2022 7:55	3/31/2022	0:18
296062	Normal	Closed	3/31/2022 7:47	4/1/2022	28:29:00
296060	Normal	Closed	3/31/2022 6:59	3/31/2022	2:10

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
296047	Normal	Closed	3/30/2022 16:27	3/31/2022	17:53
296038	Normal	Closed	3/30/2022 14:43	3/31/2022	18:39
296037	Normal	Closed	3/30/2022 14:27	3/31/2022	22:04
296033	Normal	Closed	3/30/2022 13:55	3/30/2022	1:12
296026	Normal	Closed	3/30/2022 13:23	3/31/2022	22:25
296025	Normal	Closed	3/30/2022 13:23	3/31/2022	19:18
296023	Normal	Closed	3/30/2022 13:07	5/2/2022	788:20:00
296020	Normal	Closed	3/30/2022 12:59	4/4/2022	122:56:00
296019	Normal	Closed	3/30/2022 12:59	4/4/2022	122:57:00
296011	Normal	Closed	3/30/2022 12:43	3/31/2022	27:48:00
296005	Normal	Closed	3/30/2022 12:19	3/30/2022	2:24
296001	Normal	Void	3/30/2022 11:55		0:00
296000	Normal	Void	3/30/2022 11:55		0:00
295999	Normal	Void	3/30/2022 11:47		0:00
295998	Normal	Void	3/30/2022 11:47		0:00
295997	Normal	Void	3/30/2022 11:47		0:00
295996	Normal	Void	3/30/2022 11:47		0:00
295995	Normal	Void	3/30/2022 11:47		0:00
295994	Normal	Void	3/30/2022 11:47		0:00
295993	Normal	Void	3/30/2022 11:47		0:00
295992	Normal	Void	3/30/2022 11:39		0:03
295991	Normal	Void	3/30/2022 11:39		0:03
295990	Normal	Void	3/30/2022 11:39		0:19
295989	Normal	Void	3/30/2022 11:39		0:04
295987	Normal	Void	3/30/2022 11:39		0:04
295985	Normal	Void	3/30/2022 11:31		0:28
295984	Normal	Void	3/30/2022 11:31		0:01
295983	Normal	Void	3/30/2022 11:31		0:01
295982	Normal	Void	3/30/2022 11:31		0:01
295981	Normal	Void	3/30/2022 11:31		0:00
295979	Normal	Void	3/30/2022 11:23		0:02
295978	Normal	Void	3/30/2022 11:23		0:02
295977	Normal	Void	3/30/2022 11:23		0:02
295976	Normal	Void	3/30/2022 11:23		0:02
295975	Normal	Void	3/30/2022 11:23		0:02
295974	Normal	Void	3/30/2022 11:15		0:09
295973	Normal	Void	3/30/2022 11:15		0:09
295972	Normal	Void	3/30/2022 11:15		0:09
295971	Normal	Void	3/30/2022 11:15		0:09
295969	Normal	Closed	3/30/2022 10:59	3/30/2022	2:55
295963	Normal	Closed	3/30/2022 10:27	3/31/2022	23:25
295961	Normal	Closed	3/30/2022 10:19	3/30/2022	1:42
295947	Normal	Closed	3/30/2022 9:23	3/30/2022	6:23
295946	Normal	Closed	3/30/2022 9:23	3/30/2022	1:39
295934	Normal	Closed	3/30/2022 8:59	3/30/2022	0:47
295919	Normal	Closed	3/30/2022 8:27	5/2/2022	793:28:00
295918	Normal	Closed	3/30/2022 8:27	3/31/2022	30:35:00
295912	Normal	Closed	3/30/2022 7:55	3/30/2022	1:28

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
295910	Normal	Closed	3/30/2022 7:39	3/30/2022	0:59
295908	Normal	Closed	3/30/2022 7:15	3/30/2022	6:06
295902	Normal	Closed	3/29/2022 20:27	3/30/2022	14:14
295900	Normal	Closed	3/29/2022 16:35	3/30/2022	15:00
295899	Normal	Closed	3/29/2022 16:27	3/30/2022	15:08
295898	Normal	Closed	3/29/2022 16:27	3/30/2022	15:07
295897	Normal	Closed	3/29/2022 16:27	3/30/2022	15:07
295895	Normal	Closed	3/29/2022 16:19	4/4/2022	143:32:00
295893	Normal	Closed	3/29/2022 16:11	3/30/2022	21:49
295888	Normal	Closed	3/29/2022 16:03	3/30/2022	15:30
295887	Normal	Closed	3/29/2022 15:55	3/30/2022	15:38
295879	Normal	Closed	3/29/2022 15:31	4/4/2022	144:22:00
295876	Normal	Closed	3/29/2022 15:23	3/30/2022	19:57
295875	Normal	Closed	3/29/2022 15:23	3/30/2022	17:48
295872	Normal	Closed	3/29/2022 15:07	3/30/2022	19:21
295865	Normal	Closed	3/29/2022 14:19	3/30/2022	23:01
295858	Normal	Closed	3/29/2022 13:31	3/29/2022	2:37
295857	Normal	Closed	3/29/2022 13:31	3/29/2022	5:00
295854	Normal	Closed	3/29/2022 12:59	3/29/2022	3:08
295841	Normal	Closed	3/29/2022 11:39	3/30/2022	21:04
295832	Normal	Closed	3/29/2022 10:59	3/29/2022	0:03
295816	Normal	Closed	3/29/2022 10:12	3/30/2022	29:16:00
295815	Normal	Closed	3/29/2022 10:12	3/30/2022	29:18:00
295814	Normal	Closed	3/29/2022 10:11	3/30/2022	29:17:00
295811	Normal	Closed	3/29/2022 10:03	3/30/2022	29:25:00
295810	Normal	Closed	3/29/2022 9:47	3/29/2022	5:33
295807	Normal	Closed	3/29/2022 9:39	3/29/2022	0:33
295806	Normal	Closed	3/29/2022 9:31	3/30/2022	23:40
295784	Normal	Closed	3/29/2022 8:36	3/29/2022	0:32
295783	Normal	Closed	3/29/2022 8:35	3/29/2022	0:08
295782	Normal	Closed	3/29/2022 8:28	3/29/2022	1:46
295778	Normal	Closed	3/29/2022 7:47	3/29/2022	2:10
295777	Normal	Closed	3/29/2022 7:47	3/29/2022	2:10
295771	Normal	Closed	3/29/2022 7:32	3/29/2022	4:45
295765	Normal	Closed	3/28/2022 17:07	3/29/2022	16:17
295760	Normal	Closed	3/28/2022 15:55	3/29/2022	19:24
295759	Normal	Closed	3/28/2022 15:47	3/29/2022	17:13
295758	Normal	Closed	3/28/2022 15:47	3/30/2022	42:53:00
295757	Normal	Closed	3/28/2022 15:39	3/29/2022	21:36
295755	Normal	Closed	3/28/2022 15:31	3/29/2022	18:06
295751	Normal	Closed	3/28/2022 15:23	3/28/2022	0:05
295750	Normal	Closed	3/28/2022 15:23	3/29/2022	18:23
295749	Normal	Closed	3/28/2022 15:23	3/29/2022	20:39
295746	Normal	Closed	3/28/2022 15:07	3/29/2022	22:53
295744	Normal	Closed	3/28/2022 15:00	3/30/2022	43:40:00
295742	Normal	Closed	3/28/2022 15:00	3/29/2022	17:50
295740	Normal	Closed	3/28/2022 14:51	3/28/2022	0:04
295733	Normal	Closed	3/28/2022 14:43	3/29/2022	22:43

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
295727	Normal	Closed	3/28/2022 14:35	3/28/2022	0:26
295723	Normal	Closed	3/28/2022 13:47	3/28/2022	1:46
295707	Normal	Closed	3/28/2022 11:07	3/29/2022	27:32:00
295706	Normal	Closed	3/28/2022 11:07	3/29/2022	27:18:00
295705	Normal	Closed	3/28/2022 10:59	3/28/2022	4:08
295704	Normal	Closed	3/28/2022 10:51	3/28/2022	0:02
295698	Normal	Closed	3/28/2022 10:43	3/28/2022	4:45
295697	Normal	Closed	3/28/2022 10:35	3/28/2022	1:06
295696	Normal	Closed	3/28/2022 10:35	3/28/2022	5:19
295692	Normal	Closed	3/28/2022 10:19	3/28/2022	5:08
295690	Normal	Closed	3/28/2022 10:03	3/28/2022	4:23
295689	Normal	Closed	3/28/2022 10:03	3/28/2022	4:51
295688	Normal	Closed	3/28/2022 10:03	3/28/2022	6:01
295686	Normal	Closed	3/28/2022 9:55	3/28/2022	4:31
295685	Normal	Closed	3/28/2022 9:55	3/28/2022	2:31
295684	Normal	Closed	3/28/2022 9:55	3/28/2022	4:05
295679	Normal	Closed	3/28/2022 9:23	3/28/2022	1:30
295676	Normal	Closed	3/28/2022 9:07	3/28/2022	3:45
295669	Normal	Closed	3/28/2022 8:51	3/28/2022	4:04
295666	Normal	Closed	3/28/2022 8:35	3/28/2022	0:02
295665	Normal	Closed	3/28/2022 8:35	3/28/2022	0:02
295653	Normal	Closed	3/28/2022 8:19	3/28/2022	0:55
295648	Normal	Closed	3/28/2022 8:03	3/28/2022	3:26
295647	Normal	Closed	3/28/2022 8:03	3/28/2022	5:49
295640	Normal	Closed	3/28/2022 7:31	3/28/2022	6:12
295639	Normal	Closed	3/28/2022 7:31	3/28/2022	6:13
295637	Normal	Closed	3/28/2022 7:31	3/28/2022	6:13
295620	Normal	Closed	3/27/2022 14:43	3/28/2022	21:48
295619	Normal	Closed	3/27/2022 9:31	3/28/2022	28:08:00
295618	Normal	Closed	3/27/2022 6:59	3/28/2022	26:48:00
295617	Normal	Closed	3/27/2022 3:39	3/28/2022	29:40:00
295593	Normal	Closed	3/25/2022 14:51	3/25/2022	0:01
295589	Normal	Closed	3/25/2022 14:27	3/26/2022	22:48
295587	Normal	Closed	3/25/2022 14:19	3/26/2022	19:42
295584	Normal	Closed	3/25/2022 14:03	4/4/2022	27:19:00
295582	Normal	Closed	3/25/2022 13:47	3/25/2022	1:09
295580	Normal	Closed	3/25/2022 13:07	3/25/2022	2:21
295578	Normal	Closed	3/25/2022 12:35	3/26/2022	21:05
295576	Normal	Closed	3/25/2022 11:47	3/25/2022	0:01
295572	Normal	Closed	3/25/2022 11:15	3/25/2022	3:09
295571	Normal	Closed	3/25/2022 11:15	3/25/2022	2:25
295568	Normal	Closed	3/25/2022 11:07	3/28/2022	73:32:00
295566	Normal	Closed	3/25/2022 10:59	3/25/2022	1:46
295562	Normal	Closed	3/25/2022 10:11	3/28/2022	69:52:00
295560	Normal	Closed	3/25/2022 9:55	3/25/2022	1:00
295558	Normal	Closed	3/25/2022 9:39	3/28/2022	71:39:00
295557	Normal	Closed	3/25/2022 9:39	3/28/2022	73:23:00
295556	Normal	Closed	3/25/2022 9:39	3/28/2022	71:00:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
295554	Normal	Closed	3/25/2022 9:31	3/25/2022	2:00
295553	Normal	Closed	3/25/2022 9:31	3/25/2022	3:11
295547	Normal	Closed	3/25/2022 8:43	3/25/2022	1:45
295546	Normal	Closed	3/25/2022 8:43	3/25/2022	5:51
295540	Normal	Closed	3/25/2022 7:55	3/25/2022	5:24
295538	Normal	Closed	3/25/2022 7:47	3/25/2022	6:46
295537	Normal	Closed	3/25/2022 7:31	3/25/2022	5:51
295536	Normal	Closed	3/25/2022 7:23	3/25/2022	2:07
295526	Normal	Closed	3/24/2022 17:15	3/25/2022	19:03
295507	Normal	Closed	3/24/2022 15:47	3/24/2022	0:01
295498	Normal	Closed	3/24/2022 14:59	3/28/2022	92:03:00
295497	Normal	Closed	3/24/2022 14:59	3/28/2022	92:08:00
295496	Normal	Closed	3/24/2022 14:59	3/28/2022	92:04:00
295495	Normal	Closed	3/24/2022 14:59	3/28/2022	92:05:00
295494	Normal	Closed	3/24/2022 14:11	3/24/2022	0:50
295493	Normal	Closed	3/24/2022 14:03	3/25/2022	20:53
295491	Normal	Closed	3/24/2022 13:55	3/25/2022	21:20
295490	Normal	Closed	3/24/2022 13:15	3/25/2022	19:41
295480	Normal	Closed	3/24/2022 11:15	3/24/2022	0:08
295472	Normal	Closed	3/24/2022 10:35	3/24/2022	0:09
295471	Normal	Closed	3/24/2022 10:35	3/24/2022	0:09
295470	Normal	Closed	3/24/2022 10:35	3/24/2022	0:08
295465	Normal	Closed	3/24/2022 10:27	3/24/2022	0:06
295464	Normal	Closed	3/24/2022 10:27	3/24/2022	0:07
295463	Normal	Closed	3/24/2022 10:27	3/24/2022	0:01
295460	Normal	Closed	3/24/2022 10:19	3/24/2022	0:07
295457	Normal	Closed	3/24/2022 9:39	3/24/2022	3:16
295456	Normal	Closed	3/24/2022 9:31	3/24/2022	0:03
295453	Normal	Closed	3/24/2022 9:15	3/24/2022	0:01
295446	Normal	Closed	3/24/2022 8:35	3/24/2022	1:25
295429	Normal	Closed	3/23/2022 20:43	3/24/2022	14:53
295428	Normal	Closed	3/23/2022 19:15	3/24/2022	14:05
295427	Normal	Closed	3/23/2022 19:07	3/24/2022	16:10
295417	Normal	Closed	3/23/2022 15:47	3/24/2022	18:51
295407	Normal	Closed	3/23/2022 15:15	3/24/2022	19:08
295403	Normal	Closed	3/23/2022 15:07	3/24/2022	18:28
295395	Normal	Closed	3/23/2022 13:55	3/24/2022	18:29
295394	Normal	Closed	3/23/2022 13:55	3/24/2022	19:06
295391	Normal	Closed	3/23/2022 13:39	3/23/2022	1:09
295390	Normal	Closed	3/23/2022 13:31	3/23/2022	1:32
295389	Normal	Closed	3/23/2022 12:59	3/24/2022	24:38:00
295380	Normal	Closed	3/23/2022 12:19	3/23/2022	1:35
295378	Normal	Closed	3/23/2022 12:11	3/24/2022	25:25:00
295377	Normal	Closed	3/23/2022 12:11	3/24/2022	25:25:00
295376	Normal	Closed	3/23/2022 12:11	3/24/2022	25:24:00
295375	Normal	Closed	3/23/2022 12:11	3/24/2022	25:24:00
295374	Normal	Closed	3/23/2022 12:11	3/24/2022	25:23:00
295364	Normal	Void	3/23/2022 10:59		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
295357	Normal	Closed	3/23/2022 10:43	3/23/2022	2:51
295354	Normal	Closed	3/23/2022 10:19	3/23/2022	2:14
295353	Normal	Closed	3/23/2022 10:19	3/23/2022	2:36
295352	Normal	Closed	3/23/2022 10:11	3/23/2022	2:31
295346	Normal	Closed	3/23/2022 9:55	3/23/2022	3:43
295339	Normal	Closed	3/23/2022 9:31	3/23/2022	3:38
295320	Normal	Closed	3/22/2022 20:43	3/23/2022	17:33
295307	Normal	Closed	3/22/2022 14:51	3/23/2022	18:44
295297	Normal	Closed	3/22/2022 13:55	3/23/2022	18:26
295293	Normal	Closed	3/22/2022 13:31	3/23/2022	24:47:00
295288	Normal	Closed	3/22/2022 12:59	3/23/2022	21:46
295277	Normal	Closed	3/22/2022 11:39	3/23/2022	21:57
295267	Normal	Closed	3/22/2022 10:35	3/23/2022	26:48:00
295264	Normal	Closed	3/22/2022 10:19	3/23/2022	28:29:00
295262	Normal	Closed	3/22/2022 10:11	3/23/2022	28:17:00
295261	Normal	Closed	3/22/2022 10:11	3/23/2022	28:18:00
295260	Normal	Closed	3/22/2022 10:11	3/23/2022	27:42:00
295259	Normal	Closed	3/22/2022 10:03	3/23/2022	27:19:00
295258	Normal	Closed	3/22/2022 10:03	3/23/2022	23:34
295257	Normal	Closed	3/22/2022 10:03	3/23/2022	27:19:00
295256	Normal	Closed	3/22/2022 10:03	3/23/2022	26:48:00
295253	Normal	Closed	3/22/2022 9:55	3/23/2022	25:46:00
295252	Normal	Closed	3/22/2022 9:55	3/24/2022	51:42:00
295251	Normal	Closed	3/22/2022 9:55	3/23/2022	25:47:00
295250	Normal	Closed	3/22/2022 9:55	3/23/2022	26:45:00
295248	Normal	Closed	3/22/2022 9:47	3/24/2022	46:36:00
295247	Normal	Closed	3/22/2022 9:47	3/24/2022	46:36:00
295246	Normal	Closed	3/22/2022 9:47	3/24/2022	46:35:00
295243	Normal	Closed	3/22/2022 9:39	3/24/2022	46:43:00
295241	Normal	Closed	3/22/2022 9:31	3/23/2022	23:23
295240	Normal	Closed	3/22/2022 9:31	3/22/2022	0:02
295238	Normal	Closed	3/22/2022 9:23	3/23/2022	23:29
295236	Normal	Closed	3/22/2022 9:15	3/23/2022	25:31:00
295234	Normal	Closed	3/22/2022 9:07	3/23/2022	25:41:00
295233	Normal	Closed	3/22/2022 9:07	3/23/2022	24:35:00
295232	Normal	Closed	3/22/2022 9:07	3/22/2022	5:36
295228	Normal	Closed	3/22/2022 8:59	3/26/2022	104:22:00
295224	Normal	Closed	3/22/2022 8:43	3/22/2022	1:29
295222	Normal	Closed	3/22/2022 8:27	3/23/2022	24:42:00
295216	Normal	Closed	3/22/2022 8:11	3/22/2022	7:56
295214	Normal	Closed	3/22/2022 7:47	3/22/2022	4:17
295202	Normal	Closed	3/21/2022 21:47	3/22/2022	15:16
295191	Normal	Closed	3/21/2022 16:35	3/22/2022	21:49
295187	Normal	Closed	3/21/2022 15:47	3/24/2022	68:31:00
295185	Normal	Closed	3/21/2022 15:31	3/22/2022	21:19
295178	Normal	Closed	3/21/2022 14:59	3/24/2022	68:40:00
295176	Normal	Closed	3/21/2022 14:51	3/22/2022	25:16:00
295175	Normal	Closed	3/21/2022 14:51	3/22/2022	25:16:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
295172	Normal	Closed	3/21/2022 14:27	3/21/2022	1:46
295166	Normal	Closed	3/21/2022 13:47	3/21/2022	1:11
295161	Normal	Closed	3/21/2022 12:59	3/21/2022	2:03
295156	Normal	Closed	3/21/2022 12:19	3/21/2022	2:09
295150	Normal	Closed	3/21/2022 11:55	3/21/2022	2:18
295143	Normal	Closed	3/21/2022 11:23	3/21/2022	1:30
295137	Normal	Closed	3/21/2022 11:15	3/21/2022	4:39
295131	Normal	Closed	3/21/2022 10:51	3/21/2022	3:59
295125	Normal	Closed	3/21/2022 10:27	3/21/2022	4:57
295119	Normal	Void	3/21/2022 9:47		0:00
295118	Normal	Void	3/21/2022 9:47		0:00
295117	Normal	Closed	3/21/2022 9:47	3/21/2022	4:27
295114	Normal	Closed	3/21/2022 9:39	3/21/2022	4:03
295113	Normal	Closed	3/21/2022 9:39	3/21/2022	3:46
295112	Normal	Closed	3/21/2022 9:39	3/21/2022	4:03
295111	Normal	Closed	3/21/2022 9:39	3/21/2022	6:14
295110	Normal	Closed	3/21/2022 9:39	3/21/2022	5:07
295107	Normal	Closed	3/21/2022 9:23	3/21/2022	1:14
295106	Normal	Closed	3/21/2022 9:23	3/21/2022	6:29
295094	Normal	Closed	3/21/2022 9:07	3/24/2022	74:10:00
295093	Normal	Closed	3/21/2022 9:07	3/21/2022	5:00
295092	Normal	Closed	3/21/2022 9:07	3/21/2022	4:00
295091	Normal	Closed	3/21/2022 9:07	3/21/2022	1:06
295080	Normal	Closed	3/21/2022 8:43	3/21/2022	2:18
295069	Normal	Void	3/21/2022 8:19		0:00
295067	Normal	Closed	3/21/2022 8:11	3/21/2022	7:04
295063	Normal	Closed	3/21/2022 7:47	3/21/2022	7:31
295043	Normal	Closed	3/20/2022 21:15	3/21/2022	14:56
295040	Normal	Closed	3/20/2022 12:35	3/21/2022	20:25
295039	Normal	Closed	3/20/2022 10:59	3/21/2022	28:06:00
295038	Normal	Closed	3/20/2022 10:59	3/21/2022	28:06:00
295024	Normal	Closed	3/19/2022 12:51	3/24/2022	119:26:00
295023	Normal	Void	3/19/2022 12:51		0:00
295000	Normal	Closed	3/18/2022 19:07	3/21/2022	61:29:00
294998	Normal	Closed	3/18/2022 17:55	3/21/2022	62:42:00
294996	Normal	Void	3/18/2022 17:47		0:00
294990	Normal	Closed	3/18/2022 15:47	3/21/2022	70:17:00
294989	Normal	Closed	3/18/2022 15:47	3/21/2022	71:29:00
294988	Normal	Closed	3/18/2022 15:47	3/21/2022	70:17:00
294985	Normal	Closed	3/18/2022 15:31	3/19/2022	22:04
294978	Normal	Closed	3/18/2022 15:23	3/21/2022	69:23:00
294975	Normal	Closed	3/18/2022 15:15	3/21/2022	71:45:00
294973	Normal	Closed	3/18/2022 15:07	3/21/2022	68:17:00
294972	Normal	Closed	3/18/2022 15:07	3/21/2022	65:58:00
294968	Normal	Closed	3/18/2022 14:35	3/21/2022	71:24:00
294961	Normal	Closed	3/18/2022 14:19	3/18/2022	0:50
294950	Normal	Closed	3/18/2022 12:51	3/21/2022	68:27:00
294949	Normal	Closed	3/18/2022 12:43	3/19/2022	24:17:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
294948	Normal	Closed	3/18/2022 12:43	3/18/2022	3:13
294944	Normal	Closed	3/18/2022 12:03	3/21/2022	71:51:00
294936	Normal	Closed	3/18/2022 11:23	3/21/2022	76:28:00
294932	Normal	Closed	3/18/2022 11:15	3/18/2022	3:17
294928	Normal	Closed	3/18/2022 10:59	3/18/2022	2:15
294916	Normal	Closed	3/18/2022 9:15	3/18/2022	2:43
294915	Normal	Closed	3/18/2022 9:15	3/18/2022	2:43
294902	Normal	Closed	3/18/2022 8:27	3/18/2022	0:01
294898	Normal	Closed	3/18/2022 8:03	3/18/2022	1:00
294897	Normal	Closed	3/18/2022 7:55	3/18/2022	2:43
294896	Normal	Closed	3/18/2022 7:47	3/18/2022	0:33
294895	Normal	Closed	3/18/2022 7:23	3/18/2022	3:24
294894	Normal	Closed	3/18/2022 7:23	3/18/2022	6:04
294885	Normal	Closed	3/17/2022 18:43	3/18/2022	14:45
294884	Normal	Closed	3/17/2022 18:43	3/18/2022	19:00
294882	Normal	Closed	3/17/2022 18:11	3/18/2022	20:57
294881	Normal	Closed	3/17/2022 18:03	3/18/2022	21:05
294880	Normal	Closed	3/17/2022 18:03	3/18/2022	20:18
294879	Normal	Closed	3/17/2022 18:03	3/18/2022	20:18
294878	Normal	Closed	3/17/2022 18:03	3/18/2022	19:28
294876	Normal	Closed	3/17/2022 17:39	3/18/2022	22:38
294874	Normal	Closed	3/17/2022 17:31	3/18/2022	20:58
294865	Normal	Closed	3/17/2022 15:39	3/18/2022	17:47
294860	Normal	Closed	3/17/2022 15:23	3/18/2022	20:54
294854	Normal	Closed	3/17/2022 14:43	3/18/2022	18:24
294852	Normal	Closed	3/17/2022 14:35	3/18/2022	24:06:00
294851	Normal	Closed	3/17/2022 14:27	3/18/2022	18:21
294836	Normal	Closed	3/17/2022 12:59	3/17/2022	5:12
294831	Normal	Closed	3/17/2022 12:03	3/17/2022	2:16
294830	Normal	Closed	3/17/2022 12:03	3/17/2022	2:21
294829	Normal	Closed	3/17/2022 11:55	3/17/2022	2:25
294824	Normal	Closed	3/17/2022 11:23	3/17/2022	2:02
294822	Normal	Closed	3/17/2022 10:59	3/24/2022	167:40:00
294821	Normal	Closed	3/17/2022 10:59	3/17/2022	4:13
294816	Normal	Closed	3/17/2022 10:35	3/18/2022	29:32:00
294815	Normal	Closed	3/17/2022 10:35	3/17/2022	1:43
294812	Normal	Closed	3/17/2022 9:47	4/4/2022	223:33:00
294810	Normal	Closed	3/17/2022 9:31	3/17/2022	2:20
294809	Normal	Closed	3/17/2022 9:31	3/17/2022	0:18
294808	Normal	Closed	3/17/2022 9:31	3/17/2022	0:01
294799	Normal	Closed	3/17/2022 9:07	3/17/2022	2:16
294796	Normal	Closed	3/17/2022 8:59	3/17/2022	1:51
294783	Normal	Closed	3/17/2022 8:43	3/17/2022	0:25
294782	Normal	Closed	3/17/2022 8:43	3/17/2022	2:15
294776	Normal	Closed	3/17/2022 8:35	3/17/2022	0:24
294741	Normal	Closed	3/16/2022 17:07	3/17/2022	16:57
294739	Normal	Closed	3/16/2022 16:43	3/17/2022	18:40
294736	Normal	Closed	3/16/2022 16:27	3/17/2022	17:21

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
294734	Normal	Closed	3/16/2022 16:19	3/18/2022	39:33:00
294731	Normal	Closed	3/16/2022 15:47	3/17/2022	24:39:00
294730	Normal	Closed	3/16/2022 15:47	3/17/2022	17:46
294729	Normal	Closed	3/16/2022 15:47	3/17/2022	18:09
294728	Normal	Closed	3/16/2022 15:47	3/17/2022	23:52
294727	Normal	Closed	3/16/2022 15:47	3/17/2022	23:52
294725	Normal	Closed	3/16/2022 15:39	3/17/2022	17:04
294723	Normal	Closed	3/16/2022 15:23	3/16/2022	0:03
294721	Normal	Closed	3/16/2022 14:59	3/17/2022	22:08
294720	Normal	Closed	3/16/2022 14:43	3/17/2022	23:14
294719	Normal	Closed	3/16/2022 14:27	3/17/2022	25:50:00
294715	Normal	Closed	3/16/2022 14:19	3/17/2022	20:05
294713	Normal	Closed	3/16/2022 14:11	3/17/2022	19:09
294712	Normal	Closed	3/16/2022 14:03	4/4/2022	190:15:00
294681	Normal	Closed	3/16/2022 12:43	5/2/2022	1124:44:00
294680	Normal	Closed	3/16/2022 12:35	3/16/2022	0:02
294675	Normal	Closed	3/16/2022 12:11	3/17/2022	24:36:00
294666	Normal	Closed	3/16/2022 11:15	3/16/2022	2:27
294663	Normal	Closed	3/16/2022 10:43	3/16/2022	0:01
294655	Normal	Closed	3/16/2022 10:11	3/16/2022	0:02
294650	Normal	Closed	3/16/2022 9:39	3/16/2022	0:12
294645	Normal	Closed	3/16/2022 8:51	3/16/2022	6:09
294634	Normal	Closed	3/16/2022 7:55	3/16/2022	2:28
294629	Normal	Closed	3/16/2022 6:51	3/17/2022	29:02:00
294623	Normal	Closed	3/15/2022 22:11	3/16/2022	10:59
294622	Normal	Closed	3/15/2022 22:11	3/16/2022	10:59
294621	Normal	Closed	3/15/2022 20:03	3/15/2022	1:33
294620	Normal	Closed	3/15/2022 19:55	3/16/2022	19:02
294603	Normal	Closed	3/15/2022 16:19	3/16/2022	19:38
294601	Normal	Closed	3/15/2022 16:11	3/16/2022	19:29
294599	Normal	Closed	3/15/2022 16:03	3/16/2022	20:14
294594	Normal	Closed	3/15/2022 15:47	3/16/2022	18:54
294589	Normal	Closed	3/15/2022 15:31	3/16/2022	17:12
294588	Normal	Closed	3/15/2022 15:31	3/16/2022	20:27
294585	Normal	Closed	3/15/2022 14:59	3/16/2022	0:01
294578	Normal	Closed	3/15/2022 14:27	3/15/2022	0:02
294577	Normal	Closed	3/15/2022 14:27	3/15/2022	0:02
294576	Normal	Closed	3/15/2022 14:27	3/15/2022	0:02
294575	Normal	Closed	3/15/2022 14:27	3/15/2022	0:03
294574	Normal	Closed	3/15/2022 14:27	3/15/2022	0:02
294573	Normal	Closed	3/15/2022 14:27	3/17/2022	40:49:00
294572	Normal	Closed	3/15/2022 14:27	3/15/2022	0:04
294571	Normal	Closed	3/15/2022 14:27	3/15/2022	0:02
294570	Normal	Closed	3/15/2022 14:19	3/15/2022	0:01
294569	Normal	Closed	3/15/2022 14:19	3/15/2022	0:01
294565	Normal	Closed	3/15/2022 14:11	3/17/2022	44:55:00
294562	Normal	Closed	3/15/2022 14:03	3/15/2022	0:04
294561	Normal	Closed	3/15/2022 14:03	3/15/2022	0:06

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
294560	Normal	Closed	3/15/2022 14:03	3/15/2022	0:05
294559	Normal	Closed	3/15/2022 14:03	3/15/2022	0:05
294558	Normal	Closed	3/15/2022 14:03	3/15/2022	0:05
294557	Normal	Closed	3/15/2022 14:03	3/15/2022	0:04
294556	Normal	Closed	3/15/2022 14:03	3/15/2022	0:04
294555	Normal	Closed	3/15/2022 14:03	3/15/2022	0:03
294554	Normal	Closed	3/15/2022 14:03	3/15/2022	0:04
294553	Normal	Closed	3/15/2022 14:03	3/15/2022	0:03
294552	Normal	Closed	3/15/2022 14:03	3/15/2022	0:02
294551	Normal	Closed	3/15/2022 14:03	3/15/2022	0:02
294550	Normal	Closed	3/15/2022 14:03	3/15/2022	0:01
294549	Normal	Closed	3/15/2022 14:03	3/15/2022	0:01
294548	Normal	Closed	3/15/2022 13:55	3/15/2022	0:05
294547	Normal	Closed	3/15/2022 13:55	3/15/2022	0:05
294546	Normal	Closed	3/15/2022 13:55	3/15/2022	0:05
294543	Normal	Closed	3/15/2022 13:23	3/16/2022	19:37
294532	Normal	Closed	3/15/2022 11:55	3/16/2022	23:47
294524	Normal	Closed	3/15/2022 10:51	3/16/2022	22:26
294516	Normal	Closed	3/15/2022 10:27	3/15/2022	2:20
294515	Normal	Closed	3/15/2022 10:27	3/15/2022	4:45
294513	Normal	Closed	3/15/2022 10:19	3/15/2022	4:53
294507	Normal	Closed	3/15/2022 9:55	3/16/2022	27:16:00
294505	Normal	Closed	3/15/2022 9:39	3/15/2022	1:29
294502	Normal	Closed	3/15/2022 9:23	3/16/2022	24:07:00
294496	Normal	Closed	3/15/2022 9:07	3/15/2022	4:43
294495	Normal	Closed	3/15/2022 9:07	3/16/2022	0:02
294494	Normal	Closed	3/15/2022 9:07	3/15/2022	1:48
294481	Normal	Closed	3/15/2022 8:35	3/15/2022	2:05
294480	Normal	Closed	3/15/2022 8:35	3/15/2022	5:41
294478	Normal	Closed	3/15/2022 8:27	3/15/2022	1:52
294477	Normal	Closed	3/15/2022 8:27	3/15/2022	1:53
294475	Normal	Closed	3/15/2022 8:19	3/16/2022	27:34:00
294474	Normal	Closed	3/15/2022 8:19	3/16/2022	27:34:00
294472	Normal	Closed	3/15/2022 8:11	3/15/2022	9:10
294467	Normal	Closed	3/15/2022 7:39	3/16/2022	28:08:00
294466	Normal	Closed	3/15/2022 7:23	3/16/2022	27:56:00
294450	Normal	Closed	3/14/2022 16:59	3/15/2022	20:16
294446	Normal	Closed	3/14/2022 16:03	3/15/2022	17:54
294439	Normal	Closed	3/14/2022 15:47	3/16/2022	0:03
294438	Normal	Closed	3/14/2022 15:47	3/15/2022	17:26
294432	Normal	Closed	3/14/2022 15:23	3/15/2022	18:43
294427	Normal	Closed	3/14/2022 15:15	3/15/2022	26:07:00
294420	Normal	Closed	3/14/2022 14:51	3/16/2022	42:54:00
294418	Normal	Closed	3/14/2022 14:43	3/15/2022	19:40
294414	Normal	Closed	3/14/2022 14:35	3/15/2022	19:48
294412	Normal	Closed	3/14/2022 14:27	3/14/2022	0:06
294411	Normal	Closed	3/14/2022 14:27	3/16/2022	45:25:00
294405	Normal	Closed	3/14/2022 14:19	3/15/2022	21:37

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
294400	Normal	Closed	3/14/2022 13:47	3/16/2022	46:07:00
294398	Normal	Closed	3/14/2022 13:39	3/14/2022	1:16
294397	Normal	Closed	3/14/2022 13:31	3/14/2022	2:10
294389	Normal	Closed	3/14/2022 13:07	3/15/2022	20:39
294386	Normal	Closed	3/14/2022 12:59	3/15/2022	20:48
294385	Normal	Closed	3/14/2022 12:59	3/14/2022	1:07
294383	Normal	Closed	3/14/2022 12:51	3/15/2022	20:56
294382	Normal	Closed	3/14/2022 12:51	3/15/2022	20:35
294380	Normal	Closed	3/14/2022 12:43	3/14/2022	2:13
294378	Normal	Closed	3/14/2022 12:35	3/16/2022	47:21:00
294370	Normal	Closed	3/14/2022 11:55	3/14/2022	2:44
294368	Normal	Closed	3/14/2022 11:47	3/14/2022	1:14
294361	Normal	Closed	3/14/2022 11:07	3/14/2022	4:22
294359	Normal	Closed	3/14/2022 10:59	3/14/2022	4:57
294354	Normal	Closed	3/14/2022 10:35	3/14/2022	3:01
294353	Normal	Closed	3/14/2022 10:35	3/15/2022	26:00:00
294352	Normal	Closed	3/14/2022 10:35	3/14/2022	3:50
294349	Normal	Closed	3/14/2022 10:27	3/21/2022	3:22
294348	Normal	Closed	3/14/2022 10:27	3/14/2022	3:58
294343	Normal	Closed	3/14/2022 10:11	3/14/2022	2:12
294342	Normal	Closed	3/14/2022 10:11	3/14/2022	2:11
294340	Normal	Closed	3/14/2022 10:03	3/14/2022	3:58
294339	Normal	Closed	3/14/2022 10:03	3/16/2022	0:03
294334	Normal	Closed	3/14/2022 9:31	3/14/2022	2:37
294318	Normal	Closed	3/14/2022 7:47	3/14/2022	2:50
294307	Normal	Closed	3/14/2022 7:23	3/14/2022	8:14
294301	Normal	Closed	3/14/2022 7:15	3/16/2022	52:37:00
294300	Normal	Closed	3/14/2022 7:15	3/16/2022	52:38:00
294299	Normal	Closed	3/14/2022 7:15	3/16/2022	52:37:00
294296	Normal	Closed	3/14/2022 6:19	3/17/2022	77:35:00
294295	Normal	Closed	3/13/2022 22:19	3/14/2022	12:05
294294	Normal	Closed	3/13/2022 20:43	3/14/2022	13:56
294293	Normal	Closed	3/13/2022 13:39	3/14/2022	24:35:00
294292	Normal	Closed	3/13/2022 11:39	3/14/2022	26:45:00
294290	Normal	Closed	3/12/2022 19:03	3/14/2022	38:41:00
294289	Normal	Closed	3/12/2022 18:55	3/14/2022	41:49:00
294288	Normal	Closed	3/12/2022 18:55	3/14/2022	39:54:00
294259	Normal	Closed	3/12/2022 3:59	3/17/2022	128:31:00
294256	Normal	Closed	3/11/2022 17:11	3/17/2022	138:46:00
294255	Normal	Closed	3/11/2022 16:47	3/14/2022	70:58:00
294254	Normal	Closed	3/11/2022 16:31	3/17/2022	139:23:00
294253	Normal	Closed	3/11/2022 16:23	3/17/2022	135:25:00
294252	Normal	Closed	3/11/2022 16:23	3/17/2022	135:21:00
294251	Normal	Closed	3/11/2022 16:23	3/17/2022	135:30:00
294250	Normal	Closed	3/11/2022 16:23	3/17/2022	135:21:00
294249	Normal	Closed	3/11/2022 16:23	3/17/2022	135:29:00
294248	Normal	Closed	3/11/2022 16:23	3/17/2022	135:29:00
294247	Normal	Closed	3/11/2022 16:23	3/17/2022	135:22:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
294246	Normal	Closed	3/11/2022 16:23	3/17/2022	135:22:00
294245	Normal	Closed	3/11/2022 16:23	3/17/2022	135:23:00
294244	Normal	Closed	3/11/2022 16:23	3/17/2022	135:23:00
294243	Normal	Closed	3/11/2022 16:23	3/17/2022	135:23:00
294242	Normal	Closed	3/11/2022 16:23	3/17/2022	135:24:00
294241	Normal	Closed	3/11/2022 16:23	3/17/2022	135:24:00
294240	Normal	Closed	3/11/2022 16:23	3/17/2022	135:24:00
294238	Normal	Closed	3/11/2022 16:15	3/17/2022	135:33:00
294237	Normal	Closed	3/11/2022 16:15	3/17/2022	135:34:00
294236	Normal	Closed	3/11/2022 16:15	3/17/2022	135:34:00
294235	Normal	Closed	3/11/2022 16:15	3/17/2022	135:35:00
294226	Normal	Closed	3/11/2022 15:11	3/17/2022	136:40:00
294224	Normal	Closed	3/11/2022 15:03	3/16/2022	0:03
294223	Normal	Closed	3/11/2022 15:03	3/16/2022	0:02
294222	Normal	Closed	3/11/2022 15:03	3/17/2022	136:48:00
294221	Normal	Closed	3/11/2022 15:03	3/17/2022	136:48:00
294219	Normal	Closed	3/11/2022 14:55	3/14/2022	68:36:00
294210	Normal	Closed	3/11/2022 14:15	3/14/2022	71:54:00
294204	Normal	Closed	3/11/2022 13:43	3/11/2022	0:49
294184	Normal	Closed	3/11/2022 10:55	3/11/2022	4:12
294180	Normal	Closed	3/11/2022 10:23	3/14/2022	74:20:00
294178	Normal	Closed	3/11/2022 10:07	3/16/2022	101:33:00
294177	Normal	Closed	3/11/2022 9:59	3/14/2022	74:05:00
294168	Normal	Closed	3/11/2022 9:11	3/14/2022	78:48:00
294167	Normal	Closed	3/11/2022 9:03	3/11/2022	0:01
294162	Normal	Closed	3/11/2022 8:31	3/14/2022	76:38:00
294160	Normal	Closed	3/11/2022 8:23	3/14/2022	76:47:00
294154	Normal	Closed	3/11/2022 7:59	3/14/2022	77:42:00
294153	Normal	Closed	3/11/2022 7:51	3/11/2022	2:00
294152	Normal	Closed	3/11/2022 7:35	3/14/2022	76:09:00
294139	Normal	Closed	3/10/2022 17:03	3/11/2022	17:51
294133	Normal	Closed	3/10/2022 16:15	3/11/2022	23:06
294128	Normal	Closed	3/10/2022 15:27	3/10/2022	0:04
294127	Normal	Closed	3/10/2022 15:27	3/16/2022	15:32
294126	Normal	Closed	3/10/2022 15:27	3/10/2022	0:04
294125	Normal	Closed	3/10/2022 15:27	3/10/2022	0:05
294124	Normal	Closed	3/10/2022 15:27	3/10/2022	0:05
294123	Normal	Closed	3/10/2022 15:19	3/10/2022	0:04
294122	Normal	Closed	3/10/2022 15:19	3/10/2022	0:05
294121	Normal	Closed	3/10/2022 15:19	3/10/2022	0:05
294120	Normal	Closed	3/10/2022 15:19	3/11/2022	18:07
294119	Normal	Closed	3/10/2022 15:19	3/10/2022	0:06
294118	Normal	Closed	3/10/2022 15:19	3/10/2022	0:06
294117	Normal	Closed	3/10/2022 15:19	3/10/2022	0:07
294112	Normal	Closed	3/10/2022 14:31	3/11/2022	19:29
294111	Normal	Closed	3/10/2022 14:31	3/10/2022	1:33
294108	Normal	Closed	3/10/2022 14:15	3/10/2022	2:01
294107	Normal	Closed	3/10/2022 14:07	3/10/2022	0:54

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
294100	Normal	Closed	3/10/2022 13:43	3/10/2022	1:42
294078	Normal	Closed	3/10/2022 10:55	3/11/2022	24:51:00
294077	Normal	Closed	3/10/2022 10:47	3/11/2022	23:05
294062	Normal	Closed	3/10/2022 9:19	3/11/2022	29:18:00
294061	Normal	Closed	3/10/2022 9:19	3/11/2022	29:18:00
294057	Normal	Closed	3/10/2022 8:55	3/10/2022	2:11
294049	Normal	Closed	3/10/2022 8:39	3/15/2022	127:20:00
294047	Normal	Closed	3/10/2022 8:31	3/10/2022	1:53
294046	Normal	Closed	3/10/2022 8:23	3/10/2022	1:46
294043	Normal	Closed	3/10/2022 8:15	3/10/2022	6:00
294041	Normal	Closed	3/10/2022 8:07	3/10/2022	2:21
294039	Normal	Closed	3/10/2022 7:59	3/10/2022	1:11
294036	Normal	Closed	3/10/2022 7:51	3/11/2022	26:03:00
294035	Normal	Closed	3/10/2022 7:43	3/10/2022	4:33
294029	Normal	Closed	3/9/2022 17:27	3/10/2022	17:28
294028	Normal	Closed	3/9/2022 16:55	3/16/2022	160:49:00
294013	Normal	Closed	3/9/2022 14:07	3/9/2022	1:09
294011	Normal	Closed	3/9/2022 13:51	3/9/2022	0:45
294009	Normal	Closed	3/9/2022 13:35	3/16/2022	140:10:00
294002	Normal	Closed	3/9/2022 12:31	3/16/2022	141:13:00
294001	Normal	Closed	3/9/2022 12:31	3/9/2022	1:49
294000	Normal	Closed	3/9/2022 12:23	3/9/2022	0:01
293990	Normal	Closed	3/9/2022 11:11	3/9/2022	1:54
293984	Normal	Closed	3/9/2022 11:03	3/9/2022	1:52
293983	Normal	Closed	3/9/2022 11:03	3/9/2022	1:52
293979	Normal	Closed	3/9/2022 10:39	3/16/2022	143:05:00
293960	Normal	Closed	3/9/2022 8:23	3/9/2022	4:04
293959	Normal	Closed	3/9/2022 8:23	3/9/2022	2:15
293939	Normal	Closed	3/9/2022 5:43	3/9/2022	4:07
293933	Normal	Closed	3/8/2022 16:39	3/9/2022	17:55
293924	Normal	Closed	3/8/2022 15:51	3/8/2022	0:03
293923	Normal	Closed	3/8/2022 15:51	3/8/2022	0:03
293916	Normal	Closed	3/8/2022 15:11	3/9/2022	19:07
293912	Normal	Closed	3/8/2022 14:55	3/8/2022	0:05
293909	Normal	Closed	3/8/2022 14:39	3/9/2022	22:09
293903	Normal	Closed	3/8/2022 13:51	3/9/2022	20:40
293891	Normal	Closed	3/8/2022 13:27	3/8/2022	1:03
293890	Normal	Closed	3/8/2022 13:27	3/8/2022	0:33
293885	Normal	Closed	3/8/2022 13:19	3/9/2022	24:45:00
293884	Normal	Closed	3/8/2022 13:03	3/8/2022	0:09
293883	Normal	Closed	3/8/2022 13:03	3/8/2022	0:09
293882	Normal	Closed	3/8/2022 12:55	3/10/2022	45:54:00
293881	Normal	Closed	3/8/2022 12:55	3/8/2022	0:01
293878	Normal	Closed	3/8/2022 12:23	3/8/2022	1:11
293871	Normal	Closed	3/8/2022 11:11	3/8/2022	1:51
293870	Normal	Closed	3/8/2022 11:03	3/8/2022	3:54
293867	Normal	Closed	3/8/2022 10:47	3/8/2022	2:14
293864	Normal	Closed	3/8/2022 10:23	3/8/2022	3:12

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
293858	Normal	Closed	3/8/2022 9:27	3/8/2022	6:13
293857	Normal	Closed	3/8/2022 9:27	3/8/2022	0:08
293850	Normal	Closed	3/8/2022 8:31	3/9/2022	25:56:00
293827	Normal	Void	3/8/2022 6:55		0:00
293818	Normal	Closed	3/7/2022 19:03	3/8/2022	16:40
293814	Normal	Closed	3/7/2022 17:19	3/8/2022	16:36
293808	Normal	Closed	3/7/2022 16:15	3/8/2022	18:00
293806	Normal	Closed	3/7/2022 16:07	3/8/2022	17:26
293793	Normal	Closed	3/7/2022 15:03	3/8/2022	17:51
293792	Normal	Closed	3/7/2022 15:03	3/9/2022	42:57:00
293791	Normal	Closed	3/7/2022 14:55	3/11/2022	91:11:00
293779	Normal	Closed	3/7/2022 13:43	3/8/2022	20:31
293778	Normal	Closed	3/7/2022 13:43	3/8/2022	22:01
293755	Normal	Closed	3/7/2022 12:15	3/7/2022	1:39
293754	Normal	Closed	3/7/2022 12:15	3/7/2022	1:32
293751	Normal	Closed	3/7/2022 11:59	3/7/2022	0:01
293750	Normal	Closed	3/7/2022 11:51	3/8/2022	21:22
293749	Normal	Closed	3/7/2022 11:51	3/7/2022	0:25
293745	Normal	Closed	3/7/2022 11:27	3/11/2022	94:38:00
293742	Normal	Closed	3/7/2022 11:19	3/7/2022	2:08
293741	Normal	Closed	3/7/2022 11:19	3/11/2022	94:46:00
293714	Normal	Closed	3/7/2022 11:03	3/7/2022	0:06
293713	Normal	Closed	3/7/2022 11:03	3/7/2022	3:01
293710	Normal	Closed	3/7/2022 10:55	3/8/2022	27:09:00
293709	Normal	Closed	3/7/2022 10:39	3/8/2022	21:33
293703	Normal	Closed	3/7/2022 10:31	3/7/2022	3:01
293702	Normal	Closed	3/7/2022 10:15	3/7/2022	0:01
293701	Normal	Closed	3/7/2022 10:15	3/11/2022	95:51:00
293700	Normal	Closed	3/7/2022 10:15	3/7/2022	0:00
293699	Normal	Closed	3/7/2022 10:07	3/7/2022	1:45
293690	Normal	Closed	3/7/2022 9:43	3/8/2022	25:36:00
293674	Normal	Closed	3/7/2022 9:11	3/11/2022	96:54:00
293673	Normal	Void	3/7/2022 9:11		0:03
293671	Normal	Closed	3/7/2022 9:03	3/7/2022	6:45
293669	Normal	Closed	3/7/2022 9:03	3/7/2022	6:22
293665	Normal	Closed	3/7/2022 8:55	3/7/2022	1:59
293664	Normal	Closed	3/7/2022 8:55	3/11/2022	97:03:00
293663	Normal	Closed	3/7/2022 8:55	3/11/2022	97:04:00
293662	Normal	Closed	3/7/2022 8:55	3/11/2022	97:04:00
293661	Normal	Closed	3/7/2022 8:55	3/11/2022	97:05:00
293660	Normal	Closed	3/7/2022 8:55	3/11/2022	97:09:00
293659	Normal	Closed	3/7/2022 8:55	3/7/2022	2:52
293657	Normal	Closed	3/7/2022 8:47	3/7/2022	6:40
293656	Normal	Closed	3/7/2022 8:47	3/11/2022	97:11:00
293655	Normal	Closed	3/7/2022 8:47	3/11/2022	97:11:00
293654	Normal	Closed	3/7/2022 8:47	3/7/2022	4:33
293648	Normal	Closed	3/7/2022 8:15	3/7/2022	7:12
293645	Normal	Closed	3/7/2022 7:59	3/7/2022	3:53

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
293614	Normal	Closed	3/6/2022 20:23	3/7/2022	17:24
293608	Normal	Closed	3/6/2022 12:23	3/8/2022	44:19:00
293605	Normal	Closed	3/5/2022 15:59	3/7/2022	41:24:00
293580	Normal	Closed	3/5/2022 3:59	3/7/2022	54:24:00
293576	Normal	Closed	3/4/2022 17:19	3/7/2022	65:17:00
293572	Normal	Closed	3/4/2022 16:31	3/7/2022	65:11:00
293568	Normal	Closed	3/4/2022 16:15	3/7/2022	65:30:00
293566	Normal	Closed	3/4/2022 15:51	3/10/2022	136:16:00
293555	Normal	Closed	3/4/2022 15:03	3/7/2022	66:10:00
293550	Normal	Closed	3/4/2022 14:31	3/7/2022	70:12:00
293549	Normal	Closed	3/4/2022 14:23	3/10/2022	137:44:00
293539	Normal	Closed	3/4/2022 13:11	3/7/2022	75:21:00
293536	Normal	Closed	3/4/2022 12:55	3/10/2022	139:13:00
293535	Normal	Closed	3/4/2022 12:55	3/10/2022	139:13:00
293528	Normal	Closed	3/4/2022 12:07	3/7/2022	68:42:00
293526	Normal	Closed	3/4/2022 11:59	3/7/2022	72:38:00
293522	Normal	Closed	3/4/2022 11:11	3/4/2022	1:58
293519	Normal	Closed	3/4/2022 10:55	3/4/2022	1:32
293511	Normal	Closed	3/4/2022 10:15	3/4/2022	4:10
293503	Normal	Void	3/4/2022 8:55		0:00
293502	Normal	Void	3/4/2022 8:55		0:00
293499	Normal	Closed	3/4/2022 8:31	3/4/2022	4:17
293493	Normal	Closed	3/4/2022 8:07	3/10/2022	143:59:00
293492	Normal	Closed	3/4/2022 7:51	3/4/2022	5:28
293484	Normal	Closed	3/4/2022 6:23	3/10/2022	145:44:00
293483	Normal	Closed	3/3/2022 21:51	3/4/2022	15:44
293481	Normal	Closed	3/3/2022 18:55	3/4/2022	16:08
293474	Normal	Closed	3/3/2022 16:23	3/9/2022	136:16:00
293473	Normal	Closed	3/3/2022 16:23	3/4/2022	23:14
293468	Normal	Closed	3/3/2022 16:07	3/4/2022	19:17
293461	Normal	Closed	3/3/2022 15:27	3/4/2022	19:58
293460	Normal	Closed	3/3/2022 15:27	3/4/2022	20:51
293455	Normal	Closed	3/3/2022 14:55	3/3/2022	0:01
293454	Normal	Closed	3/3/2022 14:55	3/4/2022	20:56
293452	Normal	Closed	3/3/2022 14:39	3/3/2022	0:01
293451	Normal	Closed	3/3/2022 14:39	3/4/2022	24:42:00
293449	Normal	Closed	3/3/2022 14:31	3/3/2022	0:04
293443	Normal	Closed	3/3/2022 14:07	3/7/2022	96:49:00
293442	Normal	Void	3/3/2022 14:07		0:00
293433	Normal	Closed	3/3/2022 13:27	3/7/2022	93:14:00
293432	Normal	Closed	3/3/2022 13:19	3/9/2022	139:19:00
293431	Normal	Closed	3/3/2022 13:19	3/4/2022	20:58
293430	Normal	Void	3/3/2022 13:11		0:00
293429	Normal	Closed	3/3/2022 13:11	3/3/2022	1:00
293425	Normal	Closed	3/3/2022 12:39	3/4/2022	24:29:00
293404	Normal	Closed	3/3/2022 10:15	3/3/2022	0:01
293401	Normal	Closed	3/3/2022 10:07	3/4/2022	25:24:00
293400	Normal	Closed	3/3/2022 10:07	3/4/2022	25:24:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
293399	Normal	Closed	3/3/2022 9:51	3/3/2022	0:58
293396	Normal	Closed	3/3/2022 9:43	3/3/2022	0:44
293395	Normal	Closed	3/3/2022 8:55	3/3/2022	0:49
293393	Normal	Closed	3/3/2022 8:47	3/3/2022	1:16
293381	Normal	Closed	3/3/2022 7:59	3/3/2022	1:26
293379	Normal	Closed	3/3/2022 7:51	3/3/2022	5:27
293378	Normal	Closed	3/3/2022 7:43	3/3/2022	2:36
293377	Normal	Closed	3/3/2022 7:27	3/3/2022	0:11
293376	Normal	Closed	3/3/2022 7:19	3/3/2022	3:20
293371	Normal	Closed	3/3/2022 7:11	3/3/2022	3:52
293352	Normal	Void	3/2/2022 16:15		0:01
293346	Normal	Closed	3/2/2022 15:43	3/3/2022	19:06
293345	Normal	Closed	3/2/2022 15:43	3/3/2022	17:36
293339	Normal	Closed	3/2/2022 15:19	3/7/2022	112:26:00
293331	Normal	Closed	3/2/2022 13:43	3/7/2022	113:36:00
293328	Normal	Closed	3/2/2022 13:27	3/3/2022	21:00
293326	Normal	Closed	3/2/2022 13:19	3/3/2022	20:04
293325	Normal	Closed	3/2/2022 13:19	3/2/2022	0:02
293319	Normal	Closed	3/2/2022 12:47	3/2/2022	2:31
293316	Normal	Closed	3/2/2022 12:15	3/3/2022	20:46
293314	Normal	Closed	3/2/2022 12:07	3/2/2022	2:51
293313	Normal	Closed	3/2/2022 12:07	3/2/2022	4:24
293303	Normal	Closed	3/2/2022 11:11	3/2/2022	2:00
293301	Normal	Closed	3/2/2022 11:03	3/2/2022	1:31
293296	Normal	Closed	3/2/2022 10:23	3/2/2022	1:02
293293	Normal	Closed	3/2/2022 9:59	3/7/2022	117:44:00
293285	Normal	Closed	3/2/2022 9:43	3/7/2022	117:35:00
293280	Normal	Closed	3/2/2022 9:35	3/2/2022	3:25
293270	Normal	Closed	3/2/2022 9:11	3/2/2022	3:27
293257	Normal	Closed	3/2/2022 8:55	3/7/2022	118:48:00
293256	Normal	Closed	3/2/2022 8:55	3/2/2022	0:06
293232	Normal	Closed	3/2/2022 8:07	3/2/2022	1:24
293230	Normal	Closed	3/2/2022 7:51	3/2/2022	2:17
293227	Normal	Closed	3/2/2022 7:35	3/2/2022	1:28
293216	Normal	Closed	3/1/2022 19:51	3/7/2022	131:51:00
293211	Normal	Closed	3/1/2022 17:12	3/7/2022	133:59:00
293210	Normal	Closed	3/1/2022 17:12	3/7/2022	134:01:00
293209	Normal	Closed	3/1/2022 17:11	3/7/2022	134:02:00
293208	Normal	Closed	3/1/2022 17:11	3/7/2022	134:04:00
293207	Normal	Closed	3/1/2022 17:11	3/7/2022	134:03:00
293206	Normal	Closed	3/1/2022 17:11	3/7/2022	134:05:00
293205	Normal	Closed	3/1/2022 17:11	3/7/2022	134:04:00
293204	Normal	Closed	3/1/2022 17:11	3/7/2022	134:06:00
293202	Normal	Closed	3/1/2022 17:03	3/7/2022	134:14:00
293199	Normal	Closed	3/1/2022 16:55	3/7/2022	134:23:00
293195	Normal	Closed	3/1/2022 16:32	3/2/2022	23:19
293193	Normal	Closed	3/1/2022 16:24	3/3/2022	44:09:00
293172	Normal	Closed	3/1/2022 16:07	3/1/2022	0:01

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
293171	Normal	Closed	3/1/2022 16:07	3/1/2022	0:01
293149	Normal	Closed	3/1/2022 14:31	3/2/2022	18:52
293146	Normal	Closed	3/1/2022 14:15	3/3/2022	42:30:00
293145	Normal	Closed	3/1/2022 14:15	3/2/2022	25:01:00
293144	Normal	Closed	3/1/2022 14:15	3/3/2022	42:29:00
293143	Normal	Closed	3/1/2022 14:15	3/3/2022	42:30:00
293142	Normal	Closed	3/1/2022 14:15	3/3/2022	42:30:00
293141	Normal	Closed	3/1/2022 14:07	3/3/2022	42:39:00
293140	Normal	Closed	3/1/2022 14:07	3/3/2022	42:39:00
293139	Normal	Closed	3/1/2022 14:07	3/3/2022	42:40:00
293138	Normal	Closed	3/1/2022 14:07	3/3/2022	42:40:00
293137	Normal	Closed	3/1/2022 14:07	3/3/2022	42:41:00
293136	Normal	Closed	3/1/2022 13:59	3/2/2022	22:33
293134	Normal	Closed	3/1/2022 13:51	3/3/2022	42:55:00
293133	Normal	Closed	3/1/2022 13:43	3/1/2022	0:28
293132	Normal	Closed	3/1/2022 13:35	3/1/2022	0:03
293130	Normal	Closed	3/1/2022 12:47	3/1/2022	1:00
293125	Normal	Closed	3/1/2022 12:31	3/1/2022	1:31
293124	Normal	Closed	3/1/2022 12:31	3/2/2022	25:01:00
293121	Normal	Closed	3/1/2022 12:07	3/1/2022	1:13
293118	Normal	Closed	3/1/2022 11:59	3/2/2022	21:13
293115	Normal	Closed	3/1/2022 11:51	3/1/2022	3:34
293112	Normal	Closed	3/1/2022 11:35	3/1/2022	4:22
293108	Normal	Closed	3/1/2022 11:11	3/2/2022	25:58:00
293106	Normal	Closed	3/1/2022 10:55	3/2/2022	28:21:00
293105	Normal	Closed	3/1/2022 10:47	3/3/2022	45:57:00
293103	Normal	Closed	3/1/2022 10:39	3/1/2022	5:37
293092	Normal	Closed	3/1/2022 9:59	3/2/2022	24:23:00
293088	Normal	Closed	3/1/2022 9:51	3/2/2022	23:39
293079	Normal	Closed	3/1/2022 9:03	3/1/2022	4:17
293078	Normal	Closed	3/1/2022 9:03	3/2/2022	24:09:00
293077	Normal	Closed	3/1/2022 8:55	3/1/2022	3:55
293072	Normal	Closed	3/1/2022 8:31	3/3/2022	48:13:00
293071	Normal	Closed	3/1/2022 8:31	3/1/2022	0:01
293054	Normal	Closed	3/1/2022 7:43	3/2/2022	30:27:00
293053	Normal	Void	3/1/2022 7:35		0:00
293051	Normal	Closed	2/28/2022 22:31	3/1/2022	14:39
293050	Normal	Void	2/28/2022 21:35		0:00
293011	Normal	Closed	2/28/2022 15:27	3/1/2022	17:34
292996	Normal	Closed	2/28/2022 14:39	2/28/2022	1:08
292994	Normal	Closed	2/28/2022 14:31	2/28/2022	0:38
292993	Normal	Closed	2/28/2022 14:31	2/28/2022	0:03
292989	Normal	Closed	2/28/2022 14:07	2/28/2022	0:34
292988	Normal	Closed	2/28/2022 14:07	2/28/2022	2:55
292983	Normal	Closed	2/28/2022 13:43	3/1/2022	19:09
292974	Normal	Closed	2/28/2022 12:55	3/1/2022	26:11:00
292969	Normal	Closed	2/28/2022 12:15	2/28/2022	4:40
292962	Normal	Closed	2/28/2022 11:43	2/28/2022	0:05

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
292958	Normal	Closed	2/28/2022 11:27	2/28/2022	0:02
292957	Normal	Closed	2/28/2022 11:27	2/28/2022	0:01
292956	Normal	Closed	2/28/2022 11:18	3/3/2022	69:23:00
292955	Normal	Closed	2/28/2022 11:18	2/28/2022	1:36
292954	Normal	Closed	2/28/2022 11:18	3/3/2022	69:24:00
292932	Normal	Closed	2/28/2022 10:07	2/28/2022	3:40
292928	Normal	Closed	2/28/2022 9:48	2/28/2022	4:25
292913	Normal	Closed	2/28/2022 9:18	3/3/2022	71:23:00
292900	Normal	Closed	2/28/2022 8:39	2/28/2022	2:51
292893	Normal	Closed	2/28/2022 8:31	2/28/2022	6:31
292882	Normal	Closed	2/28/2022 8:23	3/3/2022	72:18:00
292873	Normal	Closed	2/28/2022 8:15	2/28/2022	7:09
292872	Normal	Closed	2/28/2022 8:15	3/3/2022	72:25:00
292853	Normal	Closed	2/28/2022 7:27	2/28/2022	3:37
292852	Normal	Closed	2/28/2022 7:27	2/28/2022	6:45
292849	Normal	Closed	2/28/2022 7:18	2/28/2022	3:45
292847	Normal	Closed	2/28/2022 7:03	2/28/2022	2:21
292842	Normal	Closed	2/27/2022 14:55	3/3/2022	89:45:00
292841	Normal	Closed	2/27/2022 13:59	2/28/2022	22:12
292836	Normal	Closed	2/26/2022 15:43	3/3/2022	112:57:00
292835	Normal	Closed	2/26/2022 15:35	3/3/2022	113:04:00
292830	Normal	Closed	2/26/2022 13:27	3/3/2022	115:12:00
292820	Normal	Closed	2/26/2022 9:03	3/3/2022	119:34:00
292819	Normal	Closed	2/26/2022 8:55	3/3/2022	119:43:00
292818	Normal	Closed	2/26/2022 8:55	3/3/2022	119:42:00
292786	Normal	Closed	2/25/2022 15:18	2/26/2022	17:23
292775	Normal	Closed	2/25/2022 14:31	2/26/2022	25:07:00
292765	Normal	Closed	2/25/2022 14:07	2/26/2022	18:10
292757	Normal	Closed	2/25/2022 13:59	2/26/2022	25:39:00
292747	Normal	Closed	2/25/2022 12:39	2/26/2022	21:03
292739	Normal	Closed	2/25/2022 11:59	3/3/2022	140:36:00
292738	Normal	Closed	2/25/2022 11:59	3/3/2022	140:35:00
292737	Normal	Closed	2/25/2022 11:59	3/3/2022	140:35:00
292734	Normal	Closed	2/25/2022 11:51	3/3/2022	140:43:00
292732	Normal	Closed	2/25/2022 11:43	2/25/2022	0:02
292731	Normal	Closed	2/25/2022 11:03	2/28/2022	72:16:00
292694	Normal	Closed	2/25/2022 9:11	2/25/2022	0:05
292693	Normal	Closed	2/25/2022 9:11	2/25/2022	0:05
292692	Normal	Closed	2/25/2022 9:11	2/25/2022	0:05
292691	Normal	Closed	2/25/2022 9:11	2/25/2022	0:03
292690	Normal	Closed	2/25/2022 9:11	2/25/2022	0:04
292689	Normal	Closed	2/25/2022 9:11	2/25/2022	0:05
292688	Normal	Closed	2/25/2022 9:11	2/25/2022	0:03
292687	Normal	Closed	2/25/2022 9:11	2/25/2022	0:04
292686	Normal	Closed	2/25/2022 9:11	2/25/2022	0:04
292685	Normal	Closed	2/25/2022 9:11	2/25/2022	0:04
292684	Normal	Closed	2/25/2022 9:11	2/25/2022	0:03
292683	Normal	Closed	2/25/2022 9:11	2/25/2022	0:04

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
292682	Normal	Closed	2/25/2022 9:11	2/25/2022	0:05
292681	Normal	Closed	2/25/2022 9:03	2/25/2022	0:04
292680	Normal	Closed	2/25/2022 9:03	2/25/2022	0:06
292679	Normal	Closed	2/25/2022 9:03	2/25/2022	0:06
292678	Normal	Closed	2/25/2022 9:03	2/25/2022	0:05
292677	Normal	Closed	2/25/2022 9:03	2/25/2022	0:06
292676	Normal	Closed	2/25/2022 9:03	2/25/2022	0:07
292675	Normal	Closed	2/25/2022 9:03	2/25/2022	0:06
292674	Normal	Closed	2/25/2022 9:03	2/25/2022	0:05
292670	Normal	Closed	2/25/2022 8:55	3/3/2022	143:38:00
292669	Normal	Closed	2/25/2022 8:55	3/3/2022	143:40:00
292668	Normal	Closed	2/25/2022 8:55	2/25/2022	0:14
292667	Normal	Closed	2/25/2022 8:55	2/25/2022	6:45
292666	Normal	Closed	2/25/2022 8:55	2/25/2022	0:13
292663	Normal	Closed	2/25/2022 8:47	2/28/2022	73:30:00
292662	Normal	Closed	2/25/2022 8:47	2/25/2022	0:06
292661	Normal	Closed	2/25/2022 8:47	2/25/2022	0:27
292660	Normal	Closed	2/25/2022 8:47	2/25/2022	0:22
292659	Normal	Closed	2/25/2022 8:47	2/28/2022	75:00:00
292658	Normal	Closed	2/25/2022 8:47	2/25/2022	0:21
292657	Normal	Closed	2/25/2022 8:47	2/25/2022	0:21
292656	Normal	Closed	2/25/2022 8:47	2/25/2022	0:21
292655	Normal	Closed	2/25/2022 8:47	3/3/2022	143:46:00
292654	Normal	Closed	2/25/2022 8:47	2/25/2022	0:20
292652	Normal	Closed	2/25/2022 8:39	2/28/2022	72:08:00
292650	Normal	Closed	2/25/2022 8:31	2/28/2022	72:15:00
292641	Normal	Closed	2/25/2022 7:48	2/25/2022	1:43
292580	Normal	Closed	2/24/2022 19:27	3/3/2022	157:05:00
292556	Normal	Closed	2/24/2022 16:07	2/25/2022	17:36
292544	Normal	Closed	2/24/2022 14:07	3/3/2022	162:24:00
292543	Normal	Closed	2/24/2022 14:07	3/3/2022	162:24:00
292541	Normal	Closed	2/24/2022 13:59	3/3/2022	162:31:00
292540	Normal	Closed	2/24/2022 13:59	3/3/2022	162:31:00
292539	Normal	Closed	2/24/2022 13:59	3/3/2022	162:30:00
292538	Normal	Closed	2/24/2022 13:51	2/24/2022	0:43
292527	Normal	Closed	2/24/2022 12:55	2/25/2022	21:04
292524	Normal	Closed	2/24/2022 12:47	2/24/2022	2:19
292517	Normal	Closed	2/24/2022 11:11	2/24/2022	3:23
292515	Normal	Closed	2/24/2022 10:55	2/24/2022	3:18
292483	Normal	Closed	2/24/2022 5:59	2/24/2022	9:40
292479	Normal	Closed	2/23/2022 17:11	2/24/2022	16:18
292475	Normal	Closed	2/23/2022 16:39	2/24/2022	22:32
292472	Normal	Closed	2/23/2022 16:07	3/3/2022	184:21:00
292471	Normal	Closed	2/23/2022 16:07	3/3/2022	184:20:00
292469	Normal	Closed	2/23/2022 15:59	3/3/2022	184:29:00
292468	Normal	Closed	2/23/2022 15:59	3/3/2022	184:29:00
292453	Normal	Closed	2/23/2022 13:48	2/23/2022	0:36
292451	Normal	Closed	2/23/2022 13:43	3/3/2022	186:46:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
292449	Normal	Closed	2/23/2022 13:27	2/23/2022	1:45
292432	Normal	Closed	2/23/2022 11:11	2/23/2022	3:53
292427	Normal	Closed	2/23/2022 10:47	2/23/2022	5:16
292426	Normal	Closed	2/23/2022 10:47	2/23/2022	4:25
292417	Normal	Closed	2/23/2022 9:59	2/24/2022	23:40
292390	Normal	Closed	2/23/2022 8:31	2/23/2022	6:26
292389	Normal	Closed	2/23/2022 8:31	2/23/2022	5:46
292388	Normal	Closed	2/23/2022 8:31	2/23/2022	6:44
292371	Normal	Closed	2/23/2022 7:48	2/23/2022	2:08
292370	Normal	Closed	2/23/2022 7:43	2/23/2022	2:02
292367	Normal	Closed	2/23/2022 7:27	2/23/2022	4:43
292354	Normal	Closed	2/22/2022 16:31	2/24/2022	40:11:00
292349	Normal	Closed	2/22/2022 15:51	3/3/2022	208:36:00
292348	Normal	Closed	2/22/2022 15:48	2/23/2022	18:51
292347	Normal	Closed	2/22/2022 15:48	2/23/2022	19:54
292346	Normal	Closed	2/22/2022 15:43	2/23/2022	19:33
292345	Normal	Closed	2/22/2022 15:43	2/23/2022	20:54
292343	Normal	Void	2/22/2022 15:18		5:39
292340	Normal	Closed	2/22/2022 15:11	3/3/2022	209:15:00
292339	Normal	Closed	2/22/2022 15:03	3/3/2022	209:21:00
292337	Normal	Closed	2/22/2022 14:55	2/23/2022	17:34
292335	Normal	Closed	2/22/2022 14:48	2/23/2022	20:25
292334	Normal	Closed	2/22/2022 14:39	2/23/2022	21:06
292329	Normal	Closed	2/22/2022 14:07	2/22/2022	0:05
292328	Normal	Closed	2/22/2022 13:59	2/23/2022	23:34
292326	Normal	Closed	2/22/2022 13:51	2/23/2022	23:42
292325	Normal	Closed	2/22/2022 13:51	2/23/2022	23:41
292324	Normal	Closed	2/22/2022 13:48	2/23/2022	23:43
292323	Normal	Closed	2/22/2022 13:48	2/23/2022	23:44
292322	Normal	Closed	2/22/2022 13:48	2/23/2022	23:42
292321	Normal	Closed	2/22/2022 13:48	2/23/2022	19:58
292307	Normal	Closed	2/22/2022 12:47	2/23/2022	26:06:00
292306	Normal	Closed	2/22/2022 12:47	2/23/2022	26:47:00
292305	Normal	Closed	2/22/2022 12:23	2/22/2022	0:07
292300	Normal	Closed	2/22/2022 11:59	2/22/2022	1:37
292299	Normal	Closed	2/22/2022 11:59	2/22/2022	0:01
292298	Normal	Closed	2/22/2022 11:59	2/22/2022	0:01
292297	Normal	Closed	2/22/2022 11:59	2/22/2022	0:01
292296	Normal	Closed	2/22/2022 11:59	2/23/2022	23:46
292294	Normal	Closed	2/22/2022 11:48	2/24/2022	45:50:00
292293	Normal	Closed	2/22/2022 11:48	2/22/2022	0:01
292292	Normal	Closed	2/22/2022 11:48	2/22/2022	0:02
292291	Normal	Closed	2/22/2022 11:48	2/22/2022	0:01
292290	Normal	Closed	2/22/2022 11:48	2/22/2022	0:01
292289	Normal	Closed	2/22/2022 11:43	2/22/2022	0:05
292288	Normal	Closed	2/22/2022 11:43	2/22/2022	0:07
292287	Normal	Closed	2/22/2022 11:43	2/22/2022	0:07
292286	Normal	Closed	2/22/2022 11:43	2/22/2022	0:07

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
292285	Normal	Closed	2/22/2022 11:43	2/24/2022	0:04
292284	Normal	Closed	2/22/2022 11:43	2/22/2022	0:05
292283	Normal	Closed	2/22/2022 11:43	2/22/2022	0:05
292282	Normal	Closed	2/22/2022 11:43	2/22/2022	0:06
292281	Normal	Void	2/22/2022 11:35		0:00
292279	Normal	Void	2/22/2022 11:23		0:00
292276	Normal	Closed	2/22/2022 11:18	2/22/2022	3:46
292275	Normal	Closed	2/22/2022 11:11	3/3/2022	213:05:00
292274	Normal	Closed	2/22/2022 11:11	2/23/2022	25:45:00
292271	Normal	Closed	2/22/2022 10:47	2/23/2022	22:51
292269	Normal	Closed	2/22/2022 10:31	2/23/2022	23:08
292267	Normal	Closed	2/22/2022 10:18	2/22/2022	0:02
292266	Normal	Closed	2/22/2022 10:15	2/23/2022	29:18:00
292262	Normal	Closed	2/22/2022 10:07	2/22/2022	0:38
292259	Normal	Closed	2/22/2022 9:43	2/23/2022	27:55:00
292258	Normal	Closed	2/22/2022 9:43	2/23/2022	24:42:00
292246	Normal	Closed	2/22/2022 8:55	2/22/2022	4:08
292245	Normal	Closed	2/22/2022 8:55	2/22/2022	4:42
292241	Normal	Closed	2/22/2022 8:31	2/23/2022	26:38:00
292226	Normal	Closed	2/22/2022 6:15	2/22/2022	8:48
292225	Normal	Closed	2/22/2022 3:59	2/22/2022	6:26
292222	Normal	Closed	2/21/2022 19:27	2/23/2022	43:31:00
292221	Normal	Closed	2/21/2022 17:35	2/22/2022	21:11
292210	Normal	Closed	2/21/2022 15:18	2/22/2022	22:03
292209	Normal	Closed	2/21/2022 14:55	2/22/2022	24:21:00
292203	Normal	Closed	2/21/2022 13:27	2/22/2022	19:50
292202	Normal	Closed	2/21/2022 13:27	2/22/2022	19:35
292201	Normal	Closed	2/21/2022 13:27	2/22/2022	23:37
292200	Normal	Closed	2/21/2022 13:18	2/23/2022	43:42:00
292199	Normal	Void	2/21/2022 13:03		0:00
292197	Normal	Closed	2/21/2022 12:55	2/22/2022	20:57
292194	Normal	Closed	2/21/2022 12:39	2/22/2022	25:10:00
292192	Normal	Void	2/21/2022 11:43		0:02
292188	Normal	Void	2/21/2022 11:18		0:03
292184	Normal	Closed	2/21/2022 11:03	2/22/2022	23:05
292176	Normal	Closed	2/21/2022 10:31	2/21/2022	6:05
292173	Normal	Void	2/21/2022 10:15		0:14
292171	Normal	Closed	2/21/2022 10:07	2/21/2022	1:55
292167	Normal	Closed	2/21/2022 9:35	2/21/2022	6:21
292166	Normal	Closed	2/21/2022 9:35	2/22/2022	29:05:00
292162	Normal	Closed	2/21/2022 9:11	2/21/2022	6:41
292161	Normal	Closed	2/21/2022 9:11	2/21/2022	1:26
292160	Normal	Void	2/21/2022 9:11		0:00
292157	Normal	Closed	2/21/2022 9:03	2/21/2022	0:30
292156	Normal	Closed	2/21/2022 8:55	2/22/2022	28:03:00
292155	Normal	Closed	2/21/2022 8:55	2/22/2022	31:22:00
292153	Normal	Closed	2/21/2022 8:47	2/22/2022	26:30:00
292152	Normal	Closed	2/21/2022 8:47	2/22/2022	27:19:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
292149	Normal	Closed	2/21/2022 8:39	2/21/2022	1:40
292133	Normal	Closed	2/21/2022 7:59	2/21/2022	4:54
292126	Normal	Closed	2/21/2022 7:51	2/21/2022	5:43
292117	Normal	Closed	2/21/2022 7:16	2/25/2022	97:54:00
292105	Normal	Closed	2/21/2022 6:07	2/21/2022	8:23
292104	Normal	Closed	2/21/2022 6:07	2/21/2022	10:25
292103	Normal	Closed	2/21/2022 6:07	2/21/2022	10:25
292102	Normal	Void	2/21/2022 5:59		0:00
292101	Normal	Void	2/21/2022 5:59		0:00
292100	Normal	Closed	2/21/2022 5:59	2/21/2022	5:28
292098	Normal	Closed	2/20/2022 18:47	2/21/2022	17:52
292096	Normal	Closed	2/20/2022 7:35	2/21/2022	27:42:00
292091	Normal	Closed	2/19/2022 16:31	2/21/2022	46:35:00
292090	Normal	Closed	2/19/2022 16:23	2/21/2022	46:23:00
292084	Normal	Void	2/19/2022 13:35		0:00
292080	Normal	Closed	2/19/2022 10:07	2/21/2022	1:25
292077	Normal	Void	2/19/2022 9:27		0:00
292075	Normal	Void	2/19/2022 8:39		0:00
292074	Normal	Void	2/19/2022 8:23		0:00
292066	Normal	Closed	2/18/2022 16:47	2/21/2022	69:32:00
292064	Normal	Closed	2/18/2022 16:39	2/22/2022	95:49:00
292061	Normal	Closed	2/18/2022 15:59	2/19/2022	19:46
292058	Normal	Closed	2/18/2022 15:43	2/21/2022	65:42:00
292056	Normal	Closed	2/18/2022 15:27	2/21/2022	69:13:00
292055	Normal	Closed	2/18/2022 15:27	2/21/2022	69:12:00
292052	Normal	Closed	2/18/2022 14:55	2/18/2022	0:43
292043	Normal	Closed	2/18/2022 12:55	2/23/2022	120:06:00
292042	Normal	Closed	2/18/2022 12:55	2/18/2022	0:08
292039	Normal	Closed	2/18/2022 12:23	2/18/2022	2:55
292035	Normal	Closed	2/18/2022 11:27	2/18/2022	2:10
292032	Normal	Closed	2/18/2022 11:18	2/18/2022	1:31
292022	Normal	Void	2/18/2022 10:39		0:00
292020	Normal	Closed	2/18/2022 10:07	2/19/2022	23:19
292011	Normal	Closed	2/18/2022 9:11	2/18/2022	14:02
292008	Normal	Closed	2/18/2022 8:55	2/18/2022	7:14
292007	Normal	Closed	2/18/2022 8:55	2/18/2022	6:44
292005	Normal	Closed	2/18/2022 8:48	2/18/2022	8:04
292003	Normal	Closed	2/18/2022 8:47	2/18/2022	8:05
292002	Normal	Closed	2/18/2022 8:47	2/18/2022	7:15
291999	Normal	Closed	2/18/2022 8:15	2/18/2022	9:05
291997	Normal	Closed	2/18/2022 7:51	2/18/2022	1:12
291995	Normal	Closed	2/18/2022 7:11	2/18/2022	3:18
291980	Normal	Closed	2/17/2022 16:48	2/18/2022	17:34
291979	Normal	Closed	2/17/2022 16:39	2/18/2022	20:25
291976	Normal	Void	2/17/2022 16:31		13:50
291975	Normal	Void	2/17/2022 16:15		0:00
291967	Normal	Closed	2/17/2022 14:39	2/18/2022	19:51
291962	Normal	Void	2/17/2022 14:07		0:05

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
291961	Normal	Closed	2/17/2022 13:43	2/18/2022	19:48
291958	Normal	Closed	2/17/2022 13:03	2/18/2022	20:09
291957	Normal	Void	2/17/2022 12:55		0:00
291955	Normal	Closed	2/17/2022 12:31	2/18/2022	19:27
291954	Normal	Closed	2/17/2022 11:48	2/17/2022	4:55
291951	Normal	Closed	2/17/2022 11:18	2/17/2022	2:12
291950	Normal	Void	2/17/2022 11:18		0:00
291949	Normal	Void	2/17/2022 11:18		0:00
291948	Normal	Void	2/17/2022 11:11		0:01
291947	Normal	Void	2/17/2022 11:11		0:00
291946	Normal	Void	2/17/2022 11:11		0:00
291942	Normal	Closed	2/17/2022 10:31	2/17/2022	6:12
291940	Normal	Closed	2/17/2022 10:15	2/17/2022	2:07
291939	Normal	Void	2/17/2022 10:15		0:00
291937	Normal	Void	2/17/2022 10:07		0:00
291935	Normal	Closed	2/17/2022 9:59	2/18/2022	29:22:00
291934	Normal	Closed	2/17/2022 9:11	2/18/2022	25:47:00
291929	Normal	Void	2/17/2022 8:55		0:01
291924	Normal	Closed	2/17/2022 8:07	2/18/2022	32:45:00
291922	Normal	Closed	2/17/2022 7:59	2/17/2022	3:51
291920	Normal	Closed	2/17/2022 7:27	2/17/2022	8:09
291911	Normal	Void	2/17/2022 6:39		0:00
291910	Normal	Void	2/17/2022 6:39		0:00
291908	Normal	Void	2/16/2022 17:11		0:00
291903	Normal	Closed	2/16/2022 16:39	2/17/2022	15:26
291893	Normal	Closed	2/16/2022 15:59	2/17/2022	17:21
291892	Normal	Closed	2/16/2022 15:43	2/17/2022	22:33
291891	Normal	Closed	2/16/2022 15:43	2/17/2022	24:01:00
291889	Normal	Closed	2/16/2022 15:35	2/17/2022	23:40
291888	Normal	Void	2/16/2022 15:35		0:00
291886	Normal	Closed	2/16/2022 15:35	2/17/2022	22:41
291885	Normal	Void	2/16/2022 15:35		0:00
291884	Normal	Closed	2/16/2022 15:27	2/17/2022	20:44
291883	Normal	Closed	2/16/2022 15:18	2/17/2022	24:00:00
291880	Normal	Closed	2/16/2022 15:03	2/17/2022	23:59
291879	Normal	Void	2/16/2022 15:03		0:03
291873	Normal	Closed	2/16/2022 14:55	2/17/2022	18:42
291871	Normal	Closed	2/16/2022 14:47	2/17/2022	24:07:00
291870	Normal	Closed	2/16/2022 14:47	2/17/2022	24:03:00
291867	Normal	Void	2/16/2022 14:39		0:00
291866	Normal	Closed	2/16/2022 14:39	2/16/2022	1:17
291865	Normal	Closed	2/16/2022 14:39	2/16/2022	1:29
291863	Normal	Void	2/16/2022 14:31		0:03
291862	Normal	Void	2/16/2022 14:31		0:03
291861	Normal	Void	2/16/2022 14:31		0:02
291860	Normal	Void	2/16/2022 14:15		0:08
291859	Normal	Void	2/16/2022 14:15		141:36:00
291857	Normal	Void	2/16/2022 14:07		139:50:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
291856	Normal	Closed	2/16/2022 14:07	2/22/2022	129:53:00
291854	Normal	Closed	2/16/2022 13:48	2/17/2022	16:14
291853	Normal	Closed	2/16/2022 13:48	2/16/2022	1:41
291852	Normal	Closed	2/16/2022 13:35	2/16/2022	1:20
291851	Normal	Closed	2/16/2022 13:27	2/16/2022	0:30
291850	Normal	Closed	2/16/2022 13:19	2/16/2022	1:12
291849	Normal	Closed	2/16/2022 13:18	2/16/2022	0:16
291848	Normal	Closed	2/16/2022 13:18	2/16/2022	2:00
291847	Normal	Closed	2/16/2022 13:03	2/16/2022	2:00
291846	Normal	Closed	2/16/2022 13:03	2/16/2022	2:10
291845	Normal	Closed	2/16/2022 13:03	2/16/2022	1:06
291844	Normal	Closed	2/16/2022 12:55	2/17/2022	18:45
291840	Normal	Void	2/16/2022 12:15		0:00
291836	Normal	Closed	2/16/2022 11:27	2/16/2022	1:33
291832	Normal	Closed	2/16/2022 11:18	2/17/2022	23:47
291831	Normal	Closed	2/16/2022 11:18	2/16/2022	2:13
291818	Normal	Closed	2/16/2022 9:59	2/16/2022	1:55
291816	Normal	Closed	2/16/2022 9:51	2/16/2022	3:49
291815	Normal	Void	2/16/2022 9:43		0:00
291814	Normal	Closed	2/16/2022 9:43	2/16/2022	5:30
291811	Normal	Closed	2/16/2022 9:27	2/16/2022	5:46
291810	Normal	Closed	2/16/2022 9:18	2/16/2022	2:23
291808	Normal	Void	2/16/2022 8:55		0:00
291807	Normal	Closed	2/16/2022 8:47	2/16/2022	1:22
291801	Normal	Closed	2/16/2022 8:15	2/16/2022	0:48
291795	Normal	Closed	2/16/2022 7:43	2/16/2022	6:22
291794	Normal	Closed	2/16/2022 7:43	2/16/2022	1:04
291792	Normal	Closed	2/16/2022 7:35	2/16/2022	1:11
291791	Normal	Closed	2/16/2022 7:27	2/16/2022	8:48
291790	Normal	Closed	2/16/2022 7:18	2/16/2022	2:16
291789	Normal	Void	2/16/2022 7:11		0:00
291788	Normal	Closed	2/16/2022 6:23	2/16/2022	4:29
291787	Normal	Void	2/16/2022 3:59		0:00
291786	Normal	Closed	2/15/2022 20:23	2/16/2022	13:06
291780	Normal	Void	2/15/2022 16:55		0:00
291775	Normal	Closed	2/15/2022 15:59	2/16/2022	17:00
291768	Normal	Closed	2/15/2022 15:43	2/16/2022	17:27
291766	Normal	Closed	2/15/2022 15:19	2/16/2022	18:14
291765	Normal	Closed	2/15/2022 15:18	2/16/2022	16:36
291761	Normal	Closed	2/15/2022 15:11	2/16/2022	19:11
291760	Normal	Closed	2/15/2022 15:03	2/16/2022	24:15:00
291758	Normal	Closed	2/15/2022 14:55	2/16/2022	24:23:00
291753	Normal	Closed	2/15/2022 14:15	2/16/2022	19:32
291752	Normal	Closed	2/15/2022 14:15	2/15/2022	2:01
291747	Normal	Closed	2/15/2022 13:48	2/16/2022	23:26
291746	Normal	Closed	2/15/2022 13:43	2/15/2022	0:01
291745	Normal	Closed	2/15/2022 13:43	2/15/2022	0:20
291743	Normal	Void	2/15/2022 13:35		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
291742	Normal	Void	2/15/2022 13:35		0:00
291741	Normal	Closed	2/15/2022 13:35	2/15/2022	2:08
291740	Normal	Closed	2/15/2022 13:35	2/16/2022	26:39:00
291739	Normal	Void	2/15/2022 13:35		0:00
291737	Normal	Void	2/15/2022 13:27		0:00
291729	Normal	Closed	2/15/2022 12:55	2/15/2022	2:02
291727	Normal	Closed	2/15/2022 12:47	2/15/2022	3:40
291726	Normal	Closed	2/15/2022 12:47	2/16/2022	19:32
291710	Normal	Closed	2/15/2022 12:18	2/15/2022	0:03
291709	Normal	Closed	2/15/2022 12:15	2/15/2022	0:07
291707	Normal	Closed	2/15/2022 11:18	2/15/2022	1:42
291706	Normal	Closed	2/15/2022 10:48	2/15/2022	0:35
291694	Normal	Closed	2/15/2022 9:48	2/15/2022	2:56
291692	Normal	Closed	2/15/2022 9:43	2/15/2022	0:16
291689	Normal	Void	2/15/2022 9:18		0:00
291688	Normal	Closed	2/15/2022 9:18	2/15/2022	5:02
291682	Normal	Void	2/15/2022 9:03		0:00
291674	Normal	Closed	2/15/2022 8:47	2/15/2022	4:36
291671	Normal	Closed	2/15/2022 8:39	2/15/2022	2:09
291667	Normal	Closed	2/15/2022 8:15	2/15/2022	0:55
291659	Normal	Void	2/15/2022 7:03		0:00
291658	Normal	Closed	2/15/2022 6:39	2/15/2022	5:59
291655	Normal	Closed	2/14/2022 16:55	2/15/2022	16:56
291654	Normal	Void	2/14/2022 16:47		0:00
291649	Normal	Closed	2/14/2022 16:15	2/15/2022	18:31
291647	Normal	Void	2/14/2022 15:59		0:00
291641	Normal	Closed	2/14/2022 15:11	2/15/2022	16:46
291640	Normal	Void	2/14/2022 15:11		0:00
291639	Normal	Void	2/14/2022 14:55		0:00
291636	Normal	Closed	2/14/2022 14:39	2/15/2022	22:05
291626	Normal	Void	2/14/2022 13:43		237:10:00
291624	Normal	Closed	2/14/2022 13:35	2/14/2022	0:59
291621	Normal	Closed	2/14/2022 13:11	2/15/2022	19:39
291620	Normal	Void	2/14/2022 13:11		0:02
291617	Normal	Closed	2/14/2022 13:03	2/15/2022	23:41
291616	Normal	Void	2/14/2022 12:47		0:00
291614	Normal	Closed	2/14/2022 12:39	2/14/2022	3:15
291613	Normal	Closed	2/14/2022 12:39	2/14/2022	0:46
291609	Normal	Closed	2/14/2022 12:07	2/14/2022	2:13
291608	Normal	Closed	2/14/2022 12:07	2/14/2022	2:51
291604	Normal	Closed	2/14/2022 11:59	2/14/2022	2:27
291603	Normal	Closed	2/14/2022 11:51	2/14/2022	2:30
291601	Normal	Void	2/14/2022 11:35		0:07
291600	Normal	Closed	2/14/2022 11:35	2/14/2022	0:06
291599	Normal	Closed	2/14/2022 11:27	2/14/2022	0:19
291598	Normal	Closed	2/14/2022 11:27	2/14/2022	0:17
291597	Normal	Closed	2/14/2022 11:27	2/14/2022	0:17
291596	Normal	Closed	2/14/2022 11:03	2/15/2022	21:23

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
291592	Normal	Closed	2/14/2022 10:23	2/15/2022	23:04
291591	Normal	Void	2/14/2022 10:23		0:00
291590	Normal	Closed	2/14/2022 10:23	2/14/2022	3:15
291583	Normal	Void	2/14/2022 10:15		0:00
291582	Normal	Closed	2/14/2022 10:07	2/15/2022	34:55:00
291580	Normal	Closed	2/14/2022 9:59	2/15/2022	25:14:00
291579	Normal	Closed	2/14/2022 9:59	2/14/2022	3:49
291578	Normal	Closed	2/14/2022 9:59	2/15/2022	25:14:00
291577	Normal	Closed	2/14/2022 9:51	2/15/2022	25:22:00
291575	Normal	Closed	2/14/2022 9:48	2/15/2022	27:18:00
291570	Normal	Closed	2/14/2022 9:18	2/14/2022	5:20
291566	Normal	Closed	2/14/2022 8:55	2/14/2022	5:43
291565	Normal	Closed	2/14/2022 8:55	2/15/2022	22:50
291542	Normal	Closed	2/14/2022 8:07	2/14/2022	5:07
291536	Normal	Closed	2/14/2022 7:59	2/14/2022	0:11
291535	Normal	Closed	2/14/2022 7:59	2/14/2022	6:40
291534	Normal	Closed	2/14/2022 7:59	2/14/2022	2:42
291532	Normal	Closed	2/14/2022 7:51	2/14/2022	2:26
291531	Normal	Closed	2/14/2022 7:43	2/14/2022	5:47
291530	Normal	Closed	2/14/2022 7:27	2/14/2022	0:11
291526	Normal	Closed	2/14/2022 5:59	2/14/2022	3:17
291523	Normal	Closed	2/13/2022 20:47	2/14/2022	12:43
291504	Normal	Closed	2/13/2022 12:07	2/14/2022	23:10
291499	Normal	Void	2/12/2022 11:43		0:00
291492	Normal	Void	2/12/2022 9:11		0:00
291475	Normal	Closed	2/11/2022 15:19	2/14/2022	71:10:00
291474	Normal	Closed	2/11/2022 15:18	2/12/2022	17:05
291473	Normal	Closed	2/11/2022 15:11	2/14/2022	71:09:00
291472	Normal	Closed	2/11/2022 15:11	2/14/2022	71:54:00
291471	Normal	Closed	2/11/2022 15:11	2/12/2022	17:40
291469	Normal	Closed	2/11/2022 15:03	2/14/2022	72:12:00
291468	Normal	Closed	2/11/2022 15:03	2/14/2022	72:04:00
291464	Normal	Closed	2/11/2022 14:55	2/15/2022	89:06:00
291463	Normal	Closed	2/11/2022 14:55	2/15/2022	89:07:00
291458	Normal	Closed	2/11/2022 14:18	2/14/2022	70:50:00
291446	Normal	Closed	2/11/2022 13:48	2/14/2022	72:17:00
291445	Normal	Closed	2/11/2022 13:43	2/14/2022	72:21:00
291443	Normal	Closed	2/11/2022 13:35	2/11/2022	1:27
291440	Normal	Closed	2/11/2022 12:47	2/14/2022	69:52:00
291439	Normal	Closed	2/11/2022 12:07	2/11/2022	3:21
291438	Normal	Closed	2/11/2022 11:59	2/11/2022	3:29
291427	Normal	Closed	2/11/2022 11:11	2/11/2022	0:01
291426	Normal	Closed	2/11/2022 11:11	2/11/2022	0:02
291425	Normal	Closed	2/11/2022 11:03	2/14/2022	73:42:00
291419	Normal	Closed	2/11/2022 11:03	2/14/2022	73:21:00
291417	Normal	Closed	2/11/2022 10:55	2/14/2022	73:59:00
291416	Normal	Closed	2/11/2022 10:55	2/14/2022	74:57:00
291412	Normal	Closed	2/11/2022 10:47	2/11/2022	0:45

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
291410	Normal	Closed	2/11/2022 10:39	2/14/2022	80:17:00
291407	Normal	Closed	2/11/2022 10:39	2/11/2022	4:23
291404	Normal	Closed	2/11/2022 10:31	2/14/2022	69:37:00
291403	Normal	Closed	2/11/2022 10:31	2/14/2022	70:40:00
291402	Normal	Closed	2/11/2022 10:31	2/15/2022	98:41:00
291401	Normal	Closed	2/11/2022 10:31	2/11/2022	0:24
291400	Normal	Closed	2/11/2022 10:31	2/11/2022	0:22
291399	Normal	Closed	2/11/2022 10:31	2/11/2022	0:21
291391	Normal	Closed	2/11/2022 9:27	2/14/2022	70:40:00
291390	Normal	Closed	2/11/2022 9:27	2/11/2022	3:18
291384	Normal	Closed	2/11/2022 9:11	2/11/2022	6:15
291381	Normal	Closed	2/11/2022 8:55	2/11/2022	1:19
291379	Normal	Closed	2/11/2022 8:31	2/11/2022	5:47
291376	Normal	Closed	2/11/2022 7:18	2/11/2022	1:08
291375	Normal	Closed	2/11/2022 7:18	2/11/2022	4:14
291372	Normal	Closed	2/11/2022 6:55	2/11/2022	1:39
291369	Normal	Closed	2/11/2022 3:51	2/11/2022	4:41
291367	Normal	Closed	2/10/2022 17:59	2/12/2022	30:02:00
291366	Normal	Closed	2/10/2022 17:03	2/11/2022	15:40
291364	Normal	Closed	2/10/2022 16:55	2/11/2022	13:34
291363	Normal	Closed	2/10/2022 16:39	2/11/2022	14:41
291359	Normal	Closed	2/10/2022 15:35	2/11/2022	17:09
291356	Normal	Closed	2/10/2022 14:31	2/13/2022	23:45
291355	Normal	Closed	2/10/2022 14:07	2/11/2022	23:20
291353	Normal	Closed	2/10/2022 13:59	2/11/2022	23:49
291352	Normal	Closed	2/10/2022 13:59	2/11/2022	20:42
291350	Normal	Closed	2/10/2022 13:51	2/11/2022	24:13:00
291348	Normal	Closed	2/10/2022 13:48	2/11/2022	22:27
291347	Normal	Closed	2/10/2022 13:43	2/10/2022	1:28
291343	Normal	Closed	2/10/2022 13:11	2/11/2022	20:47
291340	Normal	Closed	2/10/2022 12:39	2/11/2022	25:32:00
291323	Normal	Void	2/10/2022 11:48		0:00
291317	Normal	Closed	2/10/2022 10:39	2/10/2022	0:06
291314	Normal	Closed	2/10/2022 10:15	2/10/2022	0:06
291313	Normal	Closed	2/10/2022 10:07	2/11/2022	28:58:00
291312	Normal	Closed	2/10/2022 10:07	2/11/2022	28:58:00
291311	Normal	Closed	2/10/2022 10:07	2/11/2022	28:08:00
291295	Normal	Closed	2/10/2022 8:39	2/10/2022	2:29
291291	Normal	Void	2/10/2022 8:31		0:01
291287	Normal	Closed	2/10/2022 8:07	2/11/2022	22:44
291286	Normal	Closed	2/10/2022 8:07	2/10/2022	5:14
291285	Normal	Closed	2/10/2022 8:07	2/10/2022	5:15
291269	Normal	Closed	2/10/2022 7:03	2/10/2022	7:04
291268	Normal	Closed	2/10/2022 6:55	2/10/2022	8:28
291267	Normal	Closed	2/9/2022 21:43	2/10/2022	13:57
291265	Normal	Closed	2/9/2022 19:27	2/10/2022	12:35
291264	Normal	Closed	2/9/2022 18:31	2/10/2022	14:34
291263	Normal	Closed	2/9/2022 17:43	2/11/2022	39:48:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
291256	Normal	Closed	2/9/2022 16:39	2/10/2022	15:02
291251	Normal	Closed	2/9/2022 15:59	2/10/2022	16:04
291249	Normal	Void	2/9/2022 15:48		0:00
291247	Normal	Void	2/9/2022 15:43		0:00
291246	Normal	Void	2/9/2022 15:43		0:00
291245	Normal	Closed	2/9/2022 15:35	2/10/2022	18:53
291242	Normal	Closed	2/9/2022 15:35	2/10/2022	18:53
291238	Normal	Closed	2/9/2022 15:27	2/10/2022	17:19
291229	Normal	Closed	2/9/2022 15:11	2/12/2022	65:40:00
291225	Normal	Closed	2/9/2022 15:03	2/12/2022	65:49:00
291224	Normal	Void	2/9/2022 15:03		0:00
291221	Normal	Closed	2/9/2022 14:48	2/9/2022	0:14
291220	Normal	Closed	2/9/2022 14:47	2/10/2022	21:51
291213	Normal	Closed	2/9/2022 14:18	2/10/2022	18:22
291209	Normal	Closed	2/9/2022 13:48	2/10/2022	18:30
291204	Normal	Closed	2/9/2022 13:27	2/9/2022	1:17
291199	Normal	Closed	2/9/2022 12:39	2/14/2022	119:20:00
291198	Normal	Closed	2/9/2022 12:39	2/14/2022	119:20:00
291197	Normal	Closed	2/9/2022 12:39	2/10/2022	27:11:00
291196	Normal	Closed	2/9/2022 12:39	2/14/2022	119:20:00
291195	Normal	Closed	2/9/2022 12:39	2/14/2022	119:20:00
291194	Normal	Closed	2/9/2022 12:31	2/9/2022	0:03
291193	Normal	Closed	2/9/2022 12:31	2/10/2022	24:57:00
291192	Normal	Void	2/9/2022 12:31		0:02
291191	Normal	Closed	2/9/2022 12:31	2/10/2022	24:57:00
291190	Normal	Closed	2/9/2022 12:31	2/9/2022	2:12
291189	Normal	Closed	2/9/2022 12:31	2/10/2022	24:57:00
291186	Normal	Closed	2/9/2022 12:18	2/10/2022	26:47:00
291178	Normal	Void	2/9/2022 11:18		0:18
291177	Normal	Closed	2/9/2022 11:11	2/9/2022	1:42
291175	Normal	Closed	2/9/2022 11:03	2/9/2022	2:12
291170	Normal	Closed	2/9/2022 10:07	2/10/2022	23:46
291169	Normal	Closed	2/9/2022 10:07	2/9/2022	2:52
291165	Normal	Closed	2/9/2022 9:35	2/9/2022	3:19
291162	Normal	Closed	2/9/2022 9:18	2/10/2022	34:02:00
291157	Normal	Closed	2/9/2022 8:31	2/10/2022	34:49:00
291156	Normal	Void	2/9/2022 8:15		0:08
291155	Normal	Void	2/9/2022 8:15		0:08
291154	Normal	Closed	2/9/2022 7:59	2/9/2022	4:53
291149	Normal	Closed	2/9/2022 7:51	2/9/2022	5:42
291148	Normal	Closed	2/9/2022 7:35	2/9/2022	2:18
291136	Normal	Closed	2/9/2022 7:18	2/9/2022	2:45
291134	Normal	Closed	2/9/2022 7:11	2/9/2022	5:27
291110	Normal	Closed	2/9/2022 5:51	2/9/2022	8:38
291109	Normal	Closed	2/9/2022 5:18	2/9/2022	8:03
291107	Normal	Closed	2/8/2022 17:27	2/9/2022	15:42
291105	Normal	Void	2/8/2022 16:31		14:19
291102	Normal	Closed	2/8/2022 16:15	2/9/2022	16:21

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
291090	Normal	Closed	2/8/2022 15:35	2/8/2022	2:56
291089	Normal	Closed	2/8/2022 15:18	2/9/2022	19:59
291078	Normal	Closed	2/8/2022 13:27	2/9/2022	25:45:00
291073	Normal	Closed	2/8/2022 12:39	2/8/2022	2:22
291068	Normal	Closed	2/8/2022 11:48	2/9/2022	22:08
291066	Normal	Closed	2/8/2022 11:27	2/9/2022	23:26
291065	Normal	Closed	2/8/2022 11:27	2/9/2022	20:37
291064	Normal	Void	2/8/2022 11:27		0:00
291061	Normal	Void	2/8/2022 11:19		0:00
291060	Normal	Closed	2/8/2022 11:18	2/9/2022	21:47
291059	Normal	Void	2/8/2022 11:18		0:00
291057	Normal	Void	2/8/2022 11:11		0:00
291055	Normal	Closed	2/8/2022 11:03	2/9/2022	24:58:00
291054	Normal	Closed	2/8/2022 10:55	2/8/2022	4:29
291053	Normal	Void	2/8/2022 10:55		0:00
291052	Normal	Void	2/8/2022 10:55		0:00
291051	Normal	Void	2/8/2022 10:55		0:00
291050	Normal	Void	2/8/2022 10:55		0:00
291049	Normal	Void	2/8/2022 10:55		0:00
291048	Normal	Closed	2/8/2022 10:47	2/9/2022	21:49
291047	Normal	Void	2/8/2022 10:47		0:00
291046	Normal	Void	2/8/2022 10:47		0:00
291045	Normal	Void	2/8/2022 10:47		0:00
291044	Normal	Void	2/8/2022 10:47		0:00
291043	Normal	Void	2/8/2022 10:47		0:00
291042	Normal	Void	2/8/2022 10:47		0:00
291041	Normal	Void	2/8/2022 10:47		0:00
291040	Normal	Void	2/8/2022 10:47		0:00
291039	Normal	Void	2/8/2022 10:47		0:00
291036	Normal	Void	2/8/2022 10:39		0:00
291035	Normal	Void	2/8/2022 10:39		0:00
291034	Normal	Void	2/8/2022 10:39		0:00
291033	Normal	Void	2/8/2022 10:39		0:00
291032	Normal	Void	2/8/2022 10:39		0:00
291031	Normal	Void	2/8/2022 10:39		0:00
291030	Normal	Void	2/8/2022 10:39		0:00
291029	Normal	Void	2/8/2022 10:39		0:00
291028	Normal	Void	2/8/2022 10:39		0:00
291026	Normal	Closed	2/8/2022 10:31	2/9/2022	26:49:00
291025	Normal	Void	2/8/2022 10:31		0:00
291024	Normal	Void	2/8/2022 10:31		0:00
291023	Normal	Void	2/8/2022 10:31		0:00
291022	Normal	Void	2/8/2022 10:31		0:00
291021	Normal	Void	2/8/2022 10:31		0:00
291019	Normal	Closed	2/8/2022 9:35	2/9/2022	23:32
291018	Normal	Closed	2/8/2022 9:27	2/9/2022	25:55:00
291010	Normal	Closed	2/8/2022 9:11	2/8/2022	5:39
291009	Normal	Closed	2/8/2022 9:11	2/9/2022	25:46:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
291005	Normal	Closed	2/8/2022 9:03	2/8/2022	3:48
290998	Normal	Closed	2/8/2022 8:47	2/8/2022	5:59
290986	Normal	Closed	2/8/2022 7:48	2/8/2022	4:37
290978	Normal	Closed	2/8/2022 7:18	2/8/2022	6:21
290976	Normal	Closed	2/8/2022 7:11	2/9/2022	26:19:00
290969	Normal	Void	2/7/2022 17:48		0:00
290967	Normal	Closed	2/7/2022 17:43	2/8/2022	19:39
290962	Normal	Closed	2/7/2022 17:03	2/8/2022	21:08
290943	Normal	Closed	2/7/2022 14:18	2/8/2022	20:07
290934	Normal	Closed	2/7/2022 13:59	2/8/2022	18:53
290933	Normal	Closed	2/7/2022 13:48	2/8/2022	19:39
290932	Normal	Closed	2/7/2022 13:48	2/8/2022	18:57
290929	Normal	Closed	2/7/2022 13:27	2/8/2022	25:24:00
290925	Normal	Closed	2/7/2022 12:55	2/8/2022	19:56
290924	Normal	Closed	2/7/2022 12:48	2/8/2022	26:02:00
290923	Normal	Closed	2/7/2022 12:47	2/8/2022	26:04:00
290922	Normal	Closed	2/7/2022 12:39	2/8/2022	20:53
290921	Normal	Closed	2/7/2022 12:39	2/7/2022	3:33
290910	Normal	Closed	2/7/2022 11:48	2/8/2022	21:34
290907	Normal	Closed	2/7/2022 11:27	2/8/2022	20:38
290903	Normal	Void	2/7/2022 10:55		0:00
290900	Normal	Closed	2/7/2022 10:48	2/8/2022	22:32
290896	Normal	Closed	2/7/2022 10:31	2/8/2022	26:30:00
290895	Normal	Closed	2/7/2022 10:31	2/8/2022	21:46
290894	Normal	Closed	2/7/2022 10:23	2/8/2022	21:53
290893	Normal	Closed	2/7/2022 10:18	2/8/2022	24:19:00
290891	Normal	Void	2/7/2022 10:15		0:00
290888	Normal	Closed	2/7/2022 10:07	2/8/2022	29:08:00
290887	Normal	Void	2/7/2022 10:07		0:00
290886	Normal	Void	2/7/2022 10:07		0:00
290880	Normal	Closed	2/7/2022 9:43	2/7/2022	8:04
290871	Normal	Void	2/7/2022 9:03		0:00
290870	Normal	Closed	2/7/2022 9:03	2/7/2022	5:24
290869	Normal	Void	2/7/2022 9:03		0:00
290866	Normal	Closed	2/7/2022 8:55	2/8/2022	23:50
290854	Normal	Closed	2/7/2022 8:15	2/7/2022	9:32
290825	Normal	Closed	2/7/2022 7:43	2/7/2022	3:08
290824	Normal	Closed	2/7/2022 7:43	2/7/2022	0:52
290751	Normal	Void	2/4/2022 14:47		0:02
290748	Normal	Void	2/4/2022 14:39		0:00
290746	Normal	Void	2/4/2022 14:23		0:00
290745	Normal	Void	2/4/2022 14:23		0:00
290744	Normal	Void	2/4/2022 14:23		0:00
290743	Normal	Void	2/4/2022 14:15		0:00
290742	Normal	Void	2/4/2022 14:15		0:04
290739	Normal	Closed	2/4/2022 13:43	2/5/2022	19:29
290735	Normal	Closed	2/4/2022 13:11	2/8/2022	96:36:00
290728	Normal	Closed	2/4/2022 12:31	2/7/2022	66:56:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
290723	Normal	Closed	2/4/2022 12:15	2/7/2022	75:05:00
290717	Normal	Closed	2/4/2022 11:03	2/4/2022	6:01
290698	Normal	Closed	2/4/2022 7:27	2/7/2022	72:45:00
290682	Normal	Closed	2/3/2022 17:51	2/4/2022	13:05
290672	Normal	Closed	2/3/2022 15:43	2/7/2022	92:08:00
290671	Normal	Closed	2/3/2022 15:35	2/7/2022	92:16:00
290670	Normal	Closed	2/3/2022 15:35	2/7/2022	92:43:00
290669	Normal	Closed	2/3/2022 15:27	2/7/2022	92:25:00
290668	Normal	Closed	2/3/2022 15:27	2/7/2022	92:51:00
290647	Normal	Closed	2/3/2022 13:18	2/3/2022	0:48
290618	Normal	Closed	2/3/2022 10:55	2/7/2022	98:53:00
290616	Normal	Closed	2/3/2022 10:39	2/7/2022	98:56:00
290592	Normal	Void	2/3/2022 8:47		0:00
290570	Normal	Closed	2/2/2022 16:15	2/8/2022	143:00:00
290569	Normal	Closed	2/2/2022 16:07	2/7/2022	118:45:00
290567	Normal	Void	2/2/2022 15:59		0:00
290559	Normal	Closed	2/2/2022 15:18	2/2/2022	0:23
290558	Normal	Void	2/2/2022 15:11		0:00
290555	Normal	Closed	2/2/2022 14:18	2/2/2022	0:27
290550	Normal	Closed	2/2/2022 13:03	2/7/2022	115:58:00
290548	Normal	Void	2/2/2022 12:39		0:00
290546	Normal	Void	2/2/2022 12:31		0:00
290545	Normal	Closed	2/2/2022 12:31	2/2/2022	1:28
290539	Normal	Void	2/2/2022 10:31		0:00
290538	Normal	Void	2/2/2022 10:31		0:00
290537	Normal	Void	2/2/2022 10:31		0:00
290536	Normal	Void	2/2/2022 10:31		0:00
290535	Normal	Void	2/2/2022 10:31		0:00
290533	Normal	Void	2/2/2022 10:23		0:00
290532	Normal	Closed	2/2/2022 10:15	2/2/2022	2:53
290527	Normal	Closed	2/2/2022 9:27	2/2/2022	2:42
290526	Normal	Closed	2/2/2022 9:27	2/2/2022	4:07
290521	Normal	Void	2/2/2022 8:47		0:00
290510	Normal	Closed	2/2/2022 7:43	2/2/2022	4:52
290509	Normal	Closed	2/2/2022 7:27	2/2/2022	4:35
290503	Normal	Void	2/1/2022 17:18		0:00
290502	Normal	Void	2/1/2022 17:18		0:00
290499	Normal	Closed	2/1/2022 17:11	2/2/2022	17:08
290493	Normal	Closed	2/1/2022 16:55	2/2/2022	16:59
290492	Normal	Closed	2/1/2022 16:55	2/2/2022	17:07
290491	Normal	Closed	2/1/2022 16:55	2/2/2022	16:53
290488	Normal	Closed	2/1/2022 16:18	2/2/2022	19:28
290480	Normal	Void	2/1/2022 15:43		0:00
290471	Normal	Closed	2/1/2022 15:18	2/2/2022	18:39
290470	Normal	Closed	2/1/2022 15:11	2/3/2022	40:06:00
290467	Normal	Void	2/1/2022 15:03		0:00
290466	Normal	Closed	2/1/2022 15:03	2/2/2022	18:15
290465	Normal	Closed	2/1/2022 14:55	2/2/2022	18:31

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
290462	Normal	Void	2/1/2022 14:47		0:00
290460	Normal	Closed	2/1/2022 14:39	2/2/2022	18:31
290456	Normal	Void	2/1/2022 14:07		0:01
290455	Normal	Closed	2/1/2022 13:51	2/2/2022	18:45
290452	Normal	Closed	2/1/2022 13:35	2/1/2022	1:29
290448	Normal	Closed	2/1/2022 13:11	2/1/2022	0:42
290447	Normal	Closed	2/1/2022 13:11	2/1/2022	1:48
290446	Normal	Closed	2/1/2022 13:03	2/1/2022	2:35
290444	Normal	Closed	2/1/2022 12:55	2/2/2022	18:02
290440	Normal	Closed	2/1/2022 12:07	2/1/2022	0:33
290439	Normal	Void	2/1/2022 11:59		0:06
290438	Normal	Closed	2/1/2022 11:48	2/1/2022	3:31
290437	Normal	Closed	2/1/2022 11:35	2/1/2022	4:44
290436	Normal	Closed	2/1/2022 11:35	2/1/2022	4:01
290434	Normal	Closed	2/1/2022 11:11	2/1/2022	2:48
290432	Normal	Closed	2/1/2022 11:03	2/1/2022	1:46
290431	Normal	Closed	2/1/2022 11:03	2/2/2022	23:14
290430	Normal	Closed	2/1/2022 11:03	2/1/2022	1:29
290429	Normal	Closed	2/1/2022 10:55	2/1/2022	2:39
290428	Normal	Closed	2/1/2022 10:47	2/1/2022	3:48
290427	Normal	Void	2/1/2022 10:47		0:00
290425	Normal	Void	2/1/2022 10:15		0:00
290424	Normal	Closed	2/1/2022 10:15	2/1/2022	5:28
290420	Normal	Closed	2/1/2022 9:59	2/1/2022	1:20
290418	Normal	Closed	2/1/2022 9:51	2/1/2022	3:20
290417	Normal	Closed	2/1/2022 9:51	2/1/2022	3:49
290414	Normal	Closed	2/1/2022 9:43	2/1/2022	0:50
290403	Normal	Closed	2/1/2022 8:55	2/1/2022	2:06
290401	Normal	Closed	2/1/2022 8:39	2/1/2022	7:24
290400	Normal	Closed	2/1/2022 8:39	2/1/2022	7:24
290399	Normal	Void	2/1/2022 8:39		0:00
290398	Normal	Void	2/1/2022 8:39		0:00
290391	Normal	Void	2/1/2022 8:07		0:00
290390	Normal	Void	2/1/2022 7:59		0:00
290389	Normal	Void	2/1/2022 7:59		0:00
290388	Normal	Closed	2/1/2022 7:48	2/1/2022	6:19
290378	Normal	Closed	1/31/2022 20:47	2/1/2022	18:31
290377	Normal	Closed	1/31/2022 20:47	2/1/2022	16:36
290376	Normal	Closed	1/31/2022 17:43	2/1/2022	16:05
290372	Normal	Closed	1/31/2022 16:31	2/1/2022	18:57
290371	Normal	Closed	1/31/2022 16:31	2/1/2022	18:57
290366	Normal	Void	1/31/2022 16:07		0:00
290361	Normal	Closed	1/31/2022 15:43	2/1/2022	20:13
290360	Normal	Closed	1/31/2022 15:27	2/1/2022	21:55
290358	Normal	Closed	1/31/2022 15:18	2/1/2022	17:00
290357	Normal	Closed	1/31/2022 15:11	2/1/2022	18:40
290356	Normal	Closed	1/31/2022 15:11	2/1/2022	16:34
290351	Normal	Closed	1/31/2022 14:39	2/1/2022	17:37

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
290350	Normal	Closed	1/31/2022 14:39	2/1/2022	18:51
290349	Normal	Closed	1/31/2022 14:23	2/1/2022	17:15
290347	Normal	Void	1/31/2022 14:15		0:00
290346	Normal	Closed	1/31/2022 13:59	2/1/2022	17:01
290344	Normal	Closed	1/31/2022 13:43	1/31/2022	1:07
290341	Normal	Closed	1/31/2022 13:27	1/31/2022	1:17
290340	Normal	Closed	1/31/2022 13:27	2/1/2022	21:36
290339	Normal	Closed	1/31/2022 13:27	2/1/2022	20:32
290338	Normal	Closed	1/31/2022 13:19	2/1/2022	20:52
290337	Normal	Void	1/31/2022 13:03		0:00
290335	Normal	Closed	1/31/2022 12:55	1/31/2022	0:39
290332	Normal	Closed	1/31/2022 12:47	1/31/2022	0:51
290331	Normal	Void	1/31/2022 12:47		0:00
290330	Normal	Closed	1/31/2022 12:47	1/31/2022	0:48
290325	Normal	Closed	1/31/2022 11:35	1/31/2022	2:31
290320	Normal	Closed	1/31/2022 11:18	2/1/2022	20:36
290317	Normal	Void	1/31/2022 11:03		0:15
290316	Normal	Closed	1/31/2022 10:55	1/31/2022	4:37
290314	Normal	Closed	1/31/2022 10:47	1/31/2022	5:23
290310	Normal	Closed	1/31/2022 10:39	1/31/2022	1:40
290308	Normal	Closed	1/31/2022 10:15	2/1/2022	24:24:00
290301	Normal	Closed	1/31/2022 9:43	2/1/2022	22:49
290298	Normal	Closed	1/31/2022 9:35	1/31/2022	7:27
290297	Normal	Closed	1/31/2022 9:35	1/31/2022	2:55
290294	Normal	Closed	1/31/2022 9:27	1/31/2022	1:13
290293	Normal	Closed	1/31/2022 9:19	1/31/2022	1:13
290292	Normal	Void	1/31/2022 9:18		0:00
290290	Normal	Void	1/31/2022 9:11		0:00
290289	Normal	Closed	1/31/2022 9:11	1/31/2022	0:12
290288	Normal	Closed	1/31/2022 9:03	2/1/2022	20:25
290287	Normal	Closed	1/31/2022 9:03	2/1/2022	29:05:00
290282	Normal	Closed	1/31/2022 8:55	2/1/2022	25:54:00
290277	Normal	Closed	1/31/2022 8:47	2/1/2022	26:03:00
290276	Normal	Closed	1/31/2022 8:47	2/1/2022	26:03:00
290275	Normal	Closed	1/31/2022 8:39	2/1/2022	26:12:00
290272	Normal	Void	1/31/2022 8:31		0:01
290267	Normal	Closed	1/31/2022 8:07	2/1/2022	21:21
290258	Normal	Closed	1/31/2022 7:48	1/31/2022	2:18
290252	Normal	Closed	1/31/2022 7:43	1/31/2022	1:01
290250	Normal	Closed	1/31/2022 7:35	1/31/2022	8:25
290249	Normal	Closed	1/31/2022 7:35	1/31/2022	8:25
290248	Normal	Closed	1/31/2022 7:35	1/31/2022	8:25
290247	Normal	Closed	1/31/2022 7:35	1/31/2022	8:12
290232	Normal	Closed	1/31/2022 7:03	1/31/2022	5:59
290231	Normal	Void	1/31/2022 7:03		24:43:00
290220	Normal	Closed	1/30/2022 18:18	1/31/2022	16:30
290219	Normal	Closed	1/30/2022 7:43	1/30/2022	2:55
290205	Normal	Closed	1/29/2022 12:07	1/29/2022	0:40

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
290203	Normal	Closed	1/29/2022 11:43	1/30/2022	22:54
290202	Normal	Closed	1/29/2022 11:18	1/29/2022	1:30
290201	Normal	Void	1/29/2022 11:11		43:19:00
290189	Normal	Closed	1/28/2022 22:47	1/29/2022	16:37
290178	Normal	Closed	1/28/2022 15:11	1/31/2022	69:13:00
290165	Normal	Closed	1/28/2022 13:59	1/31/2022	65:49:00
290164	Normal	Closed	1/28/2022 13:48	1/31/2022	66:09:00
290163	Normal	Closed	1/28/2022 13:43	1/31/2022	66:03:00
290162	Normal	Closed	1/28/2022 13:43	1/31/2022	67:11:00
290161	Normal	Void	1/28/2022 13:27		0:00
290160	Normal	Void	1/28/2022 13:27		0:00
290158	Normal	Closed	1/28/2022 13:18	1/29/2022	18:32
290155	Normal	Void	1/28/2022 13:11		0:00
290153	Normal	Closed	1/28/2022 13:03	1/29/2022	19:27
290144	Normal	Closed	1/28/2022 11:35	1/28/2022	2:19
290137	Normal	Closed	1/28/2022 10:31	1/28/2022	0:58
290130	Normal	Closed	1/28/2022 9:43	1/28/2022	4:46
290129	Normal	Closed	1/28/2022 9:27	1/28/2022	3:05
290128	Normal	Void	1/28/2022 9:18		0:00
290127	Normal	Void	1/28/2022 9:18		0:00
290126	Normal	Closed	1/28/2022 9:18	1/28/2022	6:49
290125	Normal	Closed	1/28/2022 9:18	1/28/2022	3:12
290124	Normal	Closed	1/28/2022 9:11	1/28/2022	3:20
290123	Normal	Closed	1/28/2022 9:03	1/28/2022	6:20
290121	Normal	Closed	1/28/2022 8:55	1/28/2022	6:04
290117	Normal	Closed	1/28/2022 8:31	1/28/2022	0:50
290116	Normal	Closed	1/28/2022 8:31	1/28/2022	1:38
290113	Normal	Void	1/28/2022 7:27		0:00
290112	Normal	Void	1/28/2022 7:18		0:00
290111	Normal	Void	1/28/2022 7:18		0:00
290110	Normal	Void	1/28/2022 7:18		0:00
290109	Normal	Void	1/28/2022 7:18		0:00
290108	Normal	Void	1/28/2022 7:18		0:00
290105	Normal	Void	1/27/2022 21:11		10:20
290103	Normal	Closed	1/27/2022 17:35	1/28/2022	20:34
290077	Normal	Closed	1/27/2022 14:47	1/28/2022	18:14
290073	Normal	Closed	1/27/2022 13:48	1/28/2022	17:27
290072	Normal	Closed	1/27/2022 13:43	1/28/2022	21:41
290070	Normal	Closed	1/27/2022 13:11	1/28/2022	21:59
290069	Normal	Closed	1/27/2022 13:11	1/27/2022	2:45
290060	Normal	Void	1/27/2022 11:48		0:00
290059	Normal	Void	1/27/2022 11:48		0:00
290047	Normal	Closed	1/27/2022 10:55	1/28/2022	20:20
290046	Normal	Closed	1/27/2022 10:47	1/27/2022	2:18
290040	Normal	Closed	1/27/2022 9:43	1/27/2022	3:13
290034	Normal	Void	1/27/2022 9:18		0:20
290031	Normal	Void	1/27/2022 9:03		0:00
290028	Normal	Closed	1/27/2022 8:55	1/27/2022	1:38

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
290025	Normal	Closed	1/27/2022 8:39	1/27/2022	6:48
290024	Normal	Void	1/27/2022 8:23		0:00
290023	Normal	Void	1/27/2022 8:23		0:00
290022	Normal	Void	1/27/2022 8:18		0:00
290021	Normal	Void	1/27/2022 8:15		0:00
290020	Normal	Void	1/27/2022 8:15		0:00
290019	Normal	Closed	1/27/2022 8:15	1/27/2022	6:46
290017	Normal	Void	1/27/2022 8:07		0:00
290016	Normal	Void	1/27/2022 8:07		0:00
290013	Normal	Closed	1/27/2022 7:35	1/27/2022	1:25
290012	Normal	Closed	1/27/2022 7:27	1/27/2022	8:00
290011	Normal	Void	1/27/2022 7:27		0:00
290005	Normal	Closed	1/27/2022 6:55	1/27/2022	0:30
290004	Normal	Void	1/26/2022 19:03		0:00
290003	Normal	Void	1/26/2022 18:55		0:00
290002	Normal	Closed	1/26/2022 18:55	1/27/2022	20:30
290001	Normal	Void	1/26/2022 18:23		0:00
289991	Normal	Void	1/26/2022 16:39		0:00
289982	Normal	Closed	1/26/2022 16:15	1/27/2022	15:43
289977	Normal	Closed	1/26/2022 15:43	1/27/2022	24:12:00
289974	Normal	Closed	1/26/2022 15:03	1/26/2022	0:24
289972	Normal	Closed	1/26/2022 14:39	1/26/2022	1:49
289970	Normal	Closed	1/26/2022 14:18	1/27/2022	18:42
289969	Normal	Closed	1/26/2022 14:07	1/27/2022	25:59:00
289967	Normal	Closed	1/26/2022 13:48	1/26/2022	2:41
289958	Normal	Closed	1/26/2022 12:07	1/26/2022	0:54
289957	Normal	Closed	1/26/2022 11:59	1/26/2022	3:57
289956	Normal	Void	1/26/2022 11:59		0:03
289955	Normal	Closed	1/26/2022 11:59	1/26/2022	3:57
289954	Normal	Closed	1/26/2022 11:59	1/26/2022	2:31
289953	Normal	Closed	1/26/2022 11:59	1/26/2022	2:14
289952	Normal	Closed	1/26/2022 11:59	1/26/2022	2:34
289948	Normal	Closed	1/26/2022 11:48	1/26/2022	1:59
289946	Normal	Closed	1/26/2022 11:43	1/26/2022	2:03
289945	Normal	Closed	1/26/2022 11:35	1/26/2022	0:09
289942	Normal	Closed	1/26/2022 11:03	1/26/2022	0:48
289941	Normal	Closed	1/26/2022 10:47	1/26/2022	2:15
289939	Normal	Closed	1/26/2022 10:39	1/26/2022	3:13
289928	Normal	Closed	1/26/2022 10:15	1/26/2022	1:51
289924	Normal	Closed	1/26/2022 9:59	1/26/2022	0:27
289923	Normal	Closed	1/26/2022 9:59	1/26/2022	1:55
289922	Normal	Closed	1/26/2022 9:59	1/26/2022	2:14
289919	Normal	Closed	1/26/2022 9:43	1/26/2022	3:03
289918	Normal	Closed	1/26/2022 9:43	1/26/2022	4:32
289913	Normal	Closed	1/26/2022 9:18	1/26/2022	2:29
289912	Normal	Closed	1/26/2022 9:18	1/26/2022	5:29
289910	Normal	Closed	1/26/2022 9:03	1/26/2022	0:31
289908	Normal	Closed	1/26/2022 8:55	1/27/2022	25:33:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
289906	Normal	Void	1/26/2022 8:47		0:22
289901	Normal	Void	1/26/2022 8:15		0:00
289900	Normal	Void	1/26/2022 8:07		0:00
289898	Normal	Closed	1/26/2022 7:35	1/26/2022	7:35
289862	Normal	Closed	1/25/2022 15:43	1/26/2022	17:27
289859	Normal	Closed	1/25/2022 15:18	1/26/2022	19:50
289858	Normal	Closed	1/25/2022 15:18	1/26/2022	19:50
289857	Normal	Void	1/25/2022 15:18		0:00
289856	Normal	Void	1/25/2022 15:18		0:00
289855	Normal	Closed	1/25/2022 15:18	1/26/2022	19:50
289853	Normal	Void	1/25/2022 15:11		0:00
289852	Normal	Void	1/25/2022 15:11		0:00
289851	Normal	Void	1/25/2022 15:11		0:00
289850	Normal	Void	1/25/2022 15:11		0:00
289849	Normal	Void	1/25/2022 15:11		0:00
289848	Normal	Void	1/25/2022 15:11		0:00
289847	Normal	Void	1/25/2022 15:11		0:00
289846	Normal	Void	1/25/2022 15:03		0:00
289845	Normal	Void	1/25/2022 15:03		0:00
289844	Normal	Void	1/25/2022 15:03		0:00
289843	Normal	Void	1/25/2022 15:03		0:00
289842	Normal	Closed	1/25/2022 14:55	1/26/2022	23:19
289841	Normal	Closed	1/25/2022 14:55	1/26/2022	22:06
289838	Normal	Closed	1/25/2022 14:39	1/26/2022	17:05
289837	Normal	Closed	1/25/2022 14:39	1/26/2022	17:31
289835	Normal	Closed	1/25/2022 14:31	1/26/2022	21:09
289834	Normal	Closed	1/25/2022 14:31	1/26/2022	19:31
289833	Normal	Closed	1/25/2022 14:31	1/26/2022	24:21:00
289819	Normal	Closed	1/25/2022 13:44	1/26/2022	19:18
289818	Normal	Closed	1/25/2022 13:43	1/26/2022	20:20
289806	Normal	Closed	1/25/2022 13:03	1/25/2022	0:02
289804	Normal	Closed	1/25/2022 12:47	1/26/2022	20:05
289803	Normal	Closed	1/25/2022 12:31	1/26/2022	23:15
289792	Normal	Closed	1/25/2022 11:11	1/25/2022	3:44
289791	Normal	Void	1/25/2022 11:03		0:00
289789	Normal	Closed	1/25/2022 10:55	1/26/2022	21:29
289776	Normal	Closed	1/25/2022 10:18	1/25/2022	1:42
289767	Normal	Void	1/25/2022 9:35		0:00
289759	Normal	Closed	1/25/2022 8:56	1/25/2022	5:59
289753	Normal	Void	1/25/2022 8:39		0:01
289749	Normal	Void	1/25/2022 8:31		0:06
289748	Normal	Closed	1/25/2022 8:31	1/25/2022	6:20
289743	Normal	Closed	1/25/2022 8:16	1/26/2022	24:08:00
289738	Normal	Closed	1/25/2022 8:16	1/25/2022	7:18
289732	Normal	Closed	1/25/2022 7:51	1/25/2022	7:27
289722	Normal	Closed	1/25/2022 7:11	1/25/2022	6:28
289719	Normal	Closed	1/25/2022 7:03	1/26/2022	24:58:00
289715	Normal	Void	1/24/2022 18:15		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
289714	Normal	Closed	1/24/2022 17:59	1/25/2022	14:14
289713	Normal	Closed	1/24/2022 17:51	1/25/2022	14:37
289712	Normal	Closed	1/24/2022 17:27	1/25/2022	15:39
289702	Normal	Closed	1/24/2022 16:31	1/25/2022	15:47
289700	Normal	Closed	1/24/2022 16:18	1/25/2022	21:29
289698	Normal	Closed	1/24/2022 16:07	1/26/2022	46:07:00
289694	Normal	Void	1/24/2022 15:51		0:00
289693	Normal	Closed	1/24/2022 15:51	1/25/2022	15:57
289685	Normal	Void	1/24/2022 14:47		0:00
289683	Normal	Void	1/24/2022 14:39		0:00
289682	Normal	Closed	1/24/2022 14:18	1/24/2022	2:46
289670	Normal	Closed	1/24/2022 13:03	1/25/2022	19:36
289662	Normal	Closed	1/24/2022 11:59	1/24/2022	3:51
289661	Normal	Closed	1/24/2022 11:51	1/24/2022	3:59
289658	Normal	Void	1/24/2022 11:35		0:00
289657	Normal	Closed	1/24/2022 11:27	1/25/2022	27:40:00
289654	Normal	Closed	1/24/2022 10:55	1/25/2022	22:18
289653	Normal	Closed	1/24/2022 10:47	1/25/2022	22:25
289650	Normal	Closed	1/24/2022 10:31	1/25/2022	25:40:00
289647	Normal	Closed	1/24/2022 10:15	1/25/2022	28:24:00
289646	Normal	Closed	1/24/2022 10:07	1/25/2022	28:11:00
289642	Normal	Closed	1/24/2022 9:43	1/25/2022	21:46
289641	Normal	Void	1/24/2022 9:35		0:00
289635	Normal	Closed	1/24/2022 9:18	1/24/2022	3:12
289629	Normal	Closed	1/24/2022 9:11	1/25/2022	23:16
289621	Normal	Closed	1/24/2022 8:55	1/24/2022	6:37
289618	Normal	Closed	1/24/2022 8:47	1/25/2022	30:45:00
289613	Normal	Void	1/24/2022 8:31		0:00
289611	Normal	Void	1/24/2022 8:31		0:00
289600	Normal	Closed	1/24/2022 8:18	1/24/2022	0:23
289599	Normal	Closed	1/24/2022 8:07	1/25/2022	27:39:00
289593	Normal	Closed	1/24/2022 7:48	1/24/2022	3:35
289583	Normal	Closed	1/24/2022 6:31	1/24/2022	1:57
289578	Normal	Closed	1/23/2022 23:27	1/24/2022	11:10
289577	Normal	Void	1/23/2022 21:43		0:00
289576	Normal	Closed	1/23/2022 18:47	1/24/2022	20:16
289561	Normal	Closed	1/23/2022 10:07	1/23/2022	2:21
289560	Normal	Closed	1/22/2022 19:27	1/22/2022	1:09
289540	Normal	Closed	1/21/2022 16:39	1/24/2022	66:43:00
289533	Normal	Void	1/21/2022 16:31		0:00
289532	Normal	Closed	1/21/2022 16:18	1/24/2022	70:44:00
289521	Normal	Void	1/21/2022 13:27		0:01
289519	Normal	Closed	1/21/2022 12:55	1/24/2022	71:35:00
289514	Normal	Void	1/21/2022 11:59		0:09
289505	Normal	Closed	1/21/2022 10:18	1/24/2022	76:28:00
289500	Normal	Closed	1/21/2022 9:48	1/24/2022	77:13:00
289498	Normal	Closed	1/21/2022 9:43	1/25/2022	101:51:00
289497	Normal	Closed	1/21/2022 9:43	1/21/2022	1:01

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
289493	Normal	Closed	1/21/2022 9:18	1/22/2022	27:24:00
289484	Normal	Closed	1/21/2022 8:31	1/25/2022	100:34:00
289478	Normal	Closed	1/21/2022 8:23	1/22/2022	26:32:00
289469	Normal	Void	1/21/2022 7:48		0:00
289468	Normal	Closed	1/21/2022 7:27	1/21/2022	4:30
289460	Normal	Void	1/21/2022 6:15		0:00
289459	Normal	Closed	1/20/2022 19:18	1/21/2022	16:22
289458	Normal	Closed	1/20/2022 19:11	1/21/2022	15:08
289457	Normal	Closed	1/20/2022 18:55	1/21/2022	16:45
289456	Normal	Closed	1/20/2022 18:55	1/21/2022	16:45
289455	Normal	Closed	1/20/2022 16:55	1/21/2022	16:35
289454	Normal	Closed	1/20/2022 16:31	1/21/2022	21:10
289453	Normal	Closed	1/20/2022 16:15	1/21/2022	21:54
289450	Normal	Closed	1/20/2022 15:59	1/21/2022	17:16
289449	Normal	Closed	1/20/2022 15:59	1/21/2022	16:57
289448	Normal	Closed	1/20/2022 15:59	1/21/2022	16:28
289436	Normal	Closed	1/20/2022 14:47	1/21/2022	20:00
289435	Normal	Closed	1/20/2022 14:23	1/24/2022	95:40:00
289434	Normal	Closed	1/20/2022 14:15	1/20/2022	0:16
289433	Normal	Closed	1/20/2022 14:07	1/20/2022	0:28
289423	Normal	Closed	1/20/2022 12:47	1/20/2022	0:11
289418	Normal	Closed	1/20/2022 12:15	1/21/2022	28:01:00
289417	Normal	Closed	1/20/2022 12:07	1/21/2022	25:16:00
289416	Normal	Closed	1/20/2022 12:07	1/21/2022	20:13
289415	Normal	Void	1/20/2022 11:48		0:00
289414	Normal	Void	1/20/2022 11:43		0:00
289413	Normal	Void	1/20/2022 11:43		0:00
289412	Normal	Void	1/20/2022 11:43		0:00
289411	Normal	Void	1/20/2022 11:43		0:00
289410	Normal	Void	1/20/2022 11:43		0:00
289409	Normal	Void	1/20/2022 11:43		0:00
289408	Normal	Void	1/20/2022 11:43		0:00
289407	Normal	Void	1/20/2022 11:43		0:00
289406	Normal	Void	1/20/2022 11:43		0:00
289405	Normal	Void	1/20/2022 11:35		0:00
289404	Normal	Void	1/20/2022 11:35		0:00
289403	Normal	Void	1/20/2022 11:35		0:00
289402	Normal	Void	1/20/2022 11:35		0:00
289401	Normal	Void	1/20/2022 11:35		0:00
289393	Normal	Closed	1/20/2022 10:55	1/20/2022	0:46
289386	Normal	Closed	1/20/2022 10:15	1/20/2022	0:17
289385	Normal	Void	1/20/2022 10:15		0:00
289384	Normal	Closed	1/20/2022 10:15	1/20/2022	2:14
289382	Normal	Void	1/20/2022 10:07		0:00
289381	Normal	Void	1/20/2022 10:07		0:00
289380	Normal	Void	1/20/2022 10:07		0:00
289378	Normal	Closed	1/20/2022 9:59	1/20/2022	0:06
289377	Normal	Void	1/20/2022 9:59		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
289376	Normal	Void	1/20/2022 9:59		0:00
289375	Normal	Void	1/20/2022 9:59		0:00
289374	Normal	Void	1/20/2022 9:59		0:00
289373	Normal	Void	1/20/2022 9:59		0:00
289372	Normal	Void	1/20/2022 9:59		0:00
289367	Normal	Closed	1/20/2022 9:19	1/20/2022	4:00
289366	Normal	Void	1/20/2022 9:19		0:00
289365	Normal	Void	1/20/2022 9:18		0:01
289364	Normal	Closed	1/20/2022 8:55	1/20/2022	1:38
289362	Normal	Void	1/20/2022 8:47		0:00
289354	Normal	Void	1/20/2022 8:23		0:00
289351	Normal	Void	1/20/2022 8:15		0:00
289350	Normal	Void	1/20/2022 8:15		0:00
289349	Normal	Closed	1/20/2022 8:07	1/20/2022	1:05
289348	Normal	Void	1/20/2022 8:07		0:00
289347	Normal	Closed	1/20/2022 7:59	1/20/2022	4:00
289333	Normal	Closed	1/19/2022 16:18	1/20/2022	23:17
289332	Normal	Closed	1/19/2022 16:15	1/20/2022	21:17
289323	Normal	Void	1/19/2022 15:35		0:13
289319	Normal	Closed	1/19/2022 15:18	1/19/2022	0:49
289311	Normal	Void	1/19/2022 14:15		0:00
289308	Normal	Closed	1/19/2022 13:27	1/20/2022	18:12
289307	Normal	Closed	1/19/2022 13:18	1/20/2022	25:47:00
289303	Normal	Closed	1/19/2022 12:39	1/19/2022	2:26
289302	Normal	Closed	1/19/2022 12:31	1/20/2022	21:25
289299	Normal	Closed	1/19/2022 12:18	1/20/2022	25:39:00
289298	Normal	Void	1/19/2022 12:15		0:00
289297	Normal	Void	1/19/2022 12:15		0:00
289296	Normal	Void	1/19/2022 12:15		0:00
289295	Normal	Void	1/19/2022 12:15		0:00
289294	Normal	Void	1/19/2022 12:15		0:00
289293	Normal	Closed	1/19/2022 12:07	1/20/2022	23:32
289292	Normal	Void	1/19/2022 11:59		0:03
289290	Normal	Void	1/19/2022 11:51		0:00
289289	Normal	Void	1/19/2022 11:43		0:00
289288	Normal	Void	1/19/2022 11:43		0:00
289286	Normal	Void	1/19/2022 11:27		0:00
289285	Normal	Void	1/19/2022 11:18		0:03
289280	Normal	Closed	1/19/2022 10:31	1/20/2022	21:37
289279	Normal	Closed	1/19/2022 10:31	1/20/2022	21:22
289276	Normal	Closed	1/19/2022 10:15	1/20/2022	21:11
289273	Normal	Closed	1/19/2022 10:07	1/19/2022	1:26
289272	Normal	Void	1/19/2022 10:07		0:00
289271	Normal	Closed	1/19/2022 9:59	1/20/2022	29:52:00
289270	Normal	Void	1/19/2022 9:59		0:00
289269	Normal	Void	1/19/2022 9:59		0:00
289268	Normal	Void	1/19/2022 9:59		0:00
289267	Normal	Void	1/19/2022 9:59		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
289266	Normal	Closed	1/19/2022 9:59	1/20/2022	22:37
289265	Normal	Void	1/19/2022 9:59		0:00
289264	Normal	Closed	1/19/2022 9:51	1/19/2022	5:41
289263	Normal	Closed	1/19/2022 9:51	1/19/2022	1:01
289262	Normal	Closed	1/19/2022 9:51	1/19/2022	3:25
289261	Normal	Void	1/19/2022 9:48		0:00
289260	Normal	Void	1/19/2022 9:48		0:00
289257	Normal	Void	1/19/2022 9:27		0:00
289256	Normal	Void	1/19/2022 9:27		0:00
289255	Normal	Void	1/19/2022 9:27		0:00
289254	Normal	Void	1/19/2022 9:27		0:00
289253	Normal	Void	1/19/2022 9:19		0:00
289252	Normal	Void	1/19/2022 9:19		0:14
289250	Normal	Void	1/19/2022 9:18		0:00
289249	Normal	Void	1/19/2022 9:18		0:00
289248	Normal	Void	1/19/2022 9:18		0:00
289247	Normal	Void	1/19/2022 9:18		0:00
289246	Normal	Void	1/19/2022 9:18		0:00
289245	Normal	Void	1/19/2022 9:18		0:00
289244	Normal	Void	1/19/2022 9:18		0:00
289243	Normal	Void	1/19/2022 9:18		0:00
289242	Normal	Void	1/19/2022 9:18		0:00
289238	Normal	Void	1/19/2022 9:11		0:00
289237	Normal	Void	1/19/2022 9:11		0:00
289236	Normal	Void	1/19/2022 9:11		0:00
289235	Normal	Void	1/19/2022 9:11		0:00
289234	Normal	Void	1/19/2022 9:11		0:00
289232	Normal	Void	1/19/2022 9:03		0:00
289231	Normal	Void	1/19/2022 9:03		0:00
289230	Normal	Void	1/19/2022 9:03		0:00
289228	Normal	Void	1/19/2022 8:55		0:00
289222	Normal	Void	1/19/2022 8:39		0:00
289221	Normal	Void	1/19/2022 8:39		0:00
289220	Normal	Closed	1/19/2022 8:39	1/19/2022	3:24
289211	Normal	Closed	1/19/2022 8:18	1/19/2022	2:29
289179	Normal	Closed	1/18/2022 15:51	1/19/2022	23:59
289176	Normal	Void	1/18/2022 15:35		0:21
289175	Normal	Closed	1/18/2022 15:35	1/19/2022	16:20
289169	Normal	Closed	1/18/2022 15:11	1/19/2022	18:48
289164	Normal	Closed	1/18/2022 14:31	1/18/2022	1:03
289161	Normal	Closed	1/18/2022 14:18	1/19/2022	25:26:00
289152	Normal	Closed	1/18/2022 13:43	1/19/2022	19:43
289148	Normal	Closed	1/18/2022 13:35	1/19/2022	20:30
289144	Normal	Void	1/18/2022 12:31		0:00
289139	Normal	Closed	1/18/2022 12:07	1/19/2022	22:45
289138	Normal	Closed	1/18/2022 12:07	1/19/2022	19:41
289134	Normal	Closed	1/18/2022 11:48	1/18/2022	4:13
289131	Normal	Void	1/18/2022 11:27		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
289127	Normal	Closed	1/18/2022 11:03	1/18/2022	0:50
289122	Normal	Closed	1/18/2022 10:39	1/18/2022	2:10
289118	Normal	Closed	1/18/2022 9:27	1/18/2022	1:26
289117	Normal	Closed	1/18/2022 9:27	1/19/2022	24:01:00
289104	Normal	Closed	1/18/2022 8:47	1/19/2022	23:31
289101	Normal	Closed	1/18/2022 8:39	1/19/2022	29:30:00
289100	Normal	Closed	1/18/2022 8:39	1/19/2022	29:30:00
289097	Normal	Closed	1/18/2022 8:23	1/18/2022	5:01
289095	Normal	Closed	1/18/2022 8:07	1/18/2022	7:11
289063	Normal	Closed	1/17/2022 18:31	1/18/2022	13:28
289061	Normal	Closed	1/17/2022 17:03	1/18/2022	18:35
289060	Normal	Closed	1/17/2022 16:55	1/18/2022	17:13
289059	Normal	Closed	1/17/2022 16:55	1/18/2022	17:13
289057	Normal	Closed	1/17/2022 16:24	1/19/2022	44:51:00
289055	Normal	Closed	1/17/2022 16:07	1/18/2022	19:46
289054	Normal	Closed	1/17/2022 16:07	1/18/2022	16:04
289051	Normal	Closed	1/17/2022 15:59	1/18/2022	20:32
289048	Normal	Void	1/17/2022 15:28		0:00
289041	Normal	Closed	1/17/2022 14:47	1/17/2022	0:31
289037	Normal	Closed	1/17/2022 14:39	1/17/2022	0:51
289032	Normal	Void	1/17/2022 13:43		0:00
289022	Normal	Closed	1/17/2022 12:16	1/18/2022	21:00
289004	Normal	Closed	1/17/2022 10:39	1/17/2022	3:24
289001	Normal	Closed	1/17/2022 9:48	1/18/2022	22:12
288992	Normal	Closed	1/17/2022 8:55	1/17/2022	0:04
288980	Normal	Closed	1/17/2022 7:43	1/17/2022	7:48
288936	Normal	Closed	1/17/2022 6:15	1/17/2022	3:08
288927	Normal	Closed	1/16/2022 23:03	1/17/2022	10:08
288926	Normal	Void	1/16/2022 23:03		0:00
288925	Normal	Closed	1/16/2022 22:55	1/17/2022	11:20
288924	Normal	Closed	1/16/2022 22:47	1/17/2022	10:19
288922	Normal	Void	1/16/2022 19:11		0:00
288888	Normal	Void	1/14/2022 17:19		0:00
288883	Normal	Closed	1/14/2022 15:59	1/17/2022	63:58:00
288882	Normal	Void	1/14/2022 15:59		0:18
288878	Normal	Closed	1/14/2022 15:27	1/17/2022	64:26:00
288877	Normal	Void	1/14/2022 15:18		0:00
288874	Normal	Closed	1/14/2022 15:03	1/15/2022	21:07
288873	Normal	Closed	1/14/2022 14:47	1/17/2022	65:06:00
288870	Normal	Void	1/14/2022 14:39		0:00
288866	Normal	Closed	1/14/2022 14:31	1/15/2022	21:39
288853	Normal	Void	1/14/2022 12:39		0:00
288846	Normal	Void	1/14/2022 11:35		0:00
288845	Normal	Closed	1/14/2022 11:27	1/14/2022	0:14
288843	Normal	Closed	1/14/2022 11:11	1/17/2022	68:58:00
288831	Normal	Closed	1/14/2022 10:39	1/17/2022	72:20:00
288823	Normal	Closed	1/14/2022 9:53	1/14/2022	1:13
288820	Normal	Closed	1/14/2022 9:51	1/14/2022	0:09

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
288818	Normal	Void	1/14/2022 9:43		0:00
288815	Normal	Closed	1/14/2022 9:35	1/17/2022	75:07:00
288806	Normal	Void	1/14/2022 9:19		0:00
288781	Normal	Closed	1/14/2022 8:23	1/14/2022	1:53
288757	Normal	Closed	1/13/2022 18:47	1/14/2022	14:56
288750	Normal	Closed	1/13/2022 16:39	1/14/2022	16:50
288744	Normal	Closed	1/13/2022 15:35	1/14/2022	20:32
288741	Normal	Closed	1/13/2022 15:27	1/14/2022	17:12
288739	Normal	Closed	1/13/2022 15:03	1/14/2022	19:52
288738	Normal	Closed	1/13/2022 15:03	1/14/2022	20:05
288735	Normal	Closed	1/13/2022 14:31	1/14/2022	20:24
288732	Normal	Closed	1/13/2022 14:23	1/14/2022	19:30
288727	Normal	Closed	1/13/2022 14:15	1/14/2022	20:02
288724	Normal	Closed	1/13/2022 14:07	1/14/2022	19:09
288708	Normal	Closed	1/13/2022 13:03	1/13/2022	0:44
288697	Normal	Void	1/13/2022 12:15		0:00
288690	Normal	Closed	1/13/2022 11:35	1/14/2022	22:58
288688	Normal	Void	1/13/2022 11:03		0:00
288678	Normal	Closed	1/13/2022 9:43	1/13/2022	1:32
288677	Normal	Closed	1/13/2022 9:43	1/13/2022	1:49
288675	Normal	Closed	1/13/2022 9:35	1/13/2022	0:08
288669	Normal	Closed	1/13/2022 9:35	1/14/2022	23:45
288666	Normal	Void	1/13/2022 9:18		0:03
288664	Normal	Closed	1/13/2022 9:11	1/13/2022	6:52
288663	Normal	Closed	1/13/2022 9:11	1/13/2022	0:35
288662	Normal	Closed	1/13/2022 9:11	1/14/2022	22:41
288660	Normal	Closed	1/13/2022 9:03	1/14/2022	25:29:00
288653	Normal	Closed	1/13/2022 8:18	1/13/2022	6:17
288649	Normal	Closed	1/13/2022 7:48	1/13/2022	5:29
288644	Normal	Void	1/13/2022 6:55		0:00
288643	Normal	Void	1/13/2022 6:23		0:00
288642	Normal	Closed	1/13/2022 6:15	1/18/2022	123:36:00
288641	Normal	Closed	1/12/2022 21:03	1/13/2022	18:59
288638	Normal	Closed	1/12/2022 17:11	1/13/2022	17:48
288631	Normal	Void	1/12/2022 15:59		0:00
288622	Normal	Closed	1/12/2022 15:18	1/13/2022	19:40
288615	Normal	Closed	1/12/2022 14:48	1/12/2022	0:43
288613	Normal	Closed	1/12/2022 14:39	1/12/2022	1:13
288607	Normal	Closed	1/12/2022 14:15	1/12/2022	1:35
288606	Normal	Closed	1/12/2022 14:07	1/12/2022	1:43
288600	Normal	Closed	1/12/2022 13:51	1/13/2022	17:52
288593	Normal	Closed	1/12/2022 12:55	1/13/2022	20:38
288592	Normal	Closed	1/12/2022 12:47	1/12/2022	0:44
288590	Normal	Closed	1/12/2022 12:31	1/13/2022	19:29
288578	Normal	Void	1/12/2022 11:48		0:00
288571	Normal	Void	1/12/2022 10:15		0:00
288567	Normal	Closed	1/12/2022 9:48	1/13/2022	25:58:00
288566	Normal	Closed	1/12/2022 9:43	1/12/2022	6:09

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
288565	Normal	Void	1/12/2022 9:43		0:01
288562	Normal	Closed	1/12/2022 9:35	1/12/2022	6:07
288560	Normal	Closed	1/12/2022 9:18	1/12/2022	0:47
288559	Normal	Closed	1/12/2022 9:11	1/12/2022	1:29
288557	Normal	Closed	1/12/2022 8:55	1/12/2022	2:01
288545	Normal	Closed	1/12/2022 8:39	1/12/2022	5:00
288544	Normal	Closed	1/12/2022 8:39	1/12/2022	2:18
288529	Normal	Closed	1/12/2022 7:18	1/12/2022	3:32
288526	Normal	Closed	1/12/2022 7:11	1/12/2022	3:40
288522	Normal	Void	1/11/2022 17:48		0:00
288521	Normal	Void	1/11/2022 17:48		0:00
288520	Normal	Void	1/11/2022 17:48		0:00
288514	Normal	Closed	1/11/2022 17:35	1/12/2022	14:49
288510	Normal	Closed	1/11/2022 16:15	1/12/2022	20:33
288509	Normal	Closed	1/11/2022 16:07	1/12/2022	20:41
288497	Normal	Closed	1/11/2022 14:31	1/12/2022	17:27
288492	Normal	Closed	1/11/2022 14:07	1/13/2022	48:37:00
288491	Normal	Closed	1/11/2022 13:59	1/13/2022	47:35:00
288490	Normal	Closed	1/11/2022 13:35	1/12/2022	24:57:00
288468	Normal	Closed	1/11/2022 13:18	1/12/2022	21:50
288460	Normal	Closed	1/11/2022 13:11	1/12/2022	19:25
288457	Normal	Closed	1/11/2022 12:48	1/11/2022	2:35
288454	Normal	Closed	1/11/2022 12:39	1/12/2022	19:08
288444	Normal	Closed	1/11/2022 12:31	1/11/2022	2:52
288443	Normal	Closed	1/11/2022 12:31	1/11/2022	2:52
288441	Normal	Closed	1/11/2022 12:31	1/12/2022	19:58
288437	Normal	Void	1/11/2022 12:15		0:00
288436	Normal	Closed	1/11/2022 12:15	1/11/2022	3:31
288432	Normal	Void	1/11/2022 11:48		0:00
288431	Normal	Void	1/11/2022 11:43		0:00
288430	Normal	Closed	1/11/2022 11:35	1/11/2022	1:53
288426	Normal	Closed	1/11/2022 10:55	1/11/2022	1:26
288422	Normal	Closed	1/11/2022 10:39	1/11/2022	2:33
288421	Normal	Closed	1/11/2022 10:31	1/11/2022	2:42
288402	Normal	Closed	1/11/2022 8:47	1/11/2022	3:26
288395	Normal	Closed	1/11/2022 8:15	1/11/2022	2:05
288389	Normal	Closed	1/11/2022 7:43	1/11/2022	2:53
288380	Normal	Closed	1/11/2022 6:47	1/13/2022	49:03:00
288378	Normal	Closed	1/10/2022 19:43	1/11/2022	13:53
288375	Normal	Closed	1/10/2022 16:15	1/11/2022	16:33
288364	Normal	Closed	1/10/2022 15:43	1/11/2022	16:53
288354	Normal	Void	1/10/2022 15:27		0:00
288340	Normal	Void	1/10/2022 15:03		0:00
288337	Normal	Closed	1/10/2022 14:55	1/11/2022	21:09
288336	Normal	Void	1/10/2022 14:55		0:00
288332	Normal	Void	1/10/2022 14:31		0:00
288331	Normal	Void	1/10/2022 14:31		0:00
288330	Normal	Void	1/10/2022 14:31		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
288325	Normal	Void	1/10/2022 14:23		0:00
288312	Normal	Closed	1/10/2022 14:15	1/11/2022	23:08
288311	Normal	Closed	1/10/2022 14:15	1/11/2022	25:43:00
288303	Normal	Void	1/10/2022 14:07		0:00
288294	Normal	Closed	1/10/2022 13:11	1/11/2022	22:53
288288	Normal	Closed	1/10/2022 12:15	1/11/2022	22:08
288287	Normal	Void	1/10/2022 12:15		0:00
288280	Normal	Closed	1/10/2022 11:35	1/11/2022	23:01
288277	Normal	Closed	1/10/2022 11:27	1/11/2022	23:09
288275	Normal	Void	1/10/2022 11:18		0:04
288272	Normal	Void	1/10/2022 11:03		0:00
288271	Normal	Void	1/10/2022 11:03		0:00
288270	Normal	Closed	1/10/2022 10:47	1/11/2022	21:31
288264	Normal	Closed	1/10/2022 10:31	1/11/2022	28:15:00
288258	Normal	Void	1/10/2022 10:15		0:00
288255	Normal	Void	1/10/2022 9:59		0:02
288242	Normal	Void	1/10/2022 9:43		0:00
288241	Normal	Closed	1/10/2022 9:35	1/10/2022	6:13
288219	Normal	Closed	1/10/2022 8:39	1/11/2022	28:50:00
288218	Normal	Closed	1/10/2022 8:39	1/11/2022	27:21:00
288217	Normal	Closed	1/10/2022 8:39	1/11/2022	29:02:00
288214	Normal	Closed	1/10/2022 8:31	1/11/2022	26:05:00
288213	Normal	Closed	1/10/2022 8:31	1/11/2022	27:29:00
288212	Normal	Closed	1/10/2022 8:31	1/11/2022	29:24:00
288210	Normal	Closed	1/10/2022 8:31	1/11/2022	31:15:00
288209	Normal	Closed	1/10/2022 8:31	1/11/2022	26:59:00
288206	Normal	Closed	1/10/2022 8:23	1/11/2022	27:39:00
288204	Normal	Closed	1/10/2022 8:18	1/11/2022	28:50:00
288199	Normal	Closed	1/10/2022 8:07	1/11/2022	27:54:00
288198	Normal	Closed	1/10/2022 8:07	1/11/2022	27:55:00
288197	Normal	Closed	1/10/2022 8:07	1/11/2022	29:01:00
288196	Normal	Closed	1/10/2022 8:07	1/11/2022	28:20:00
288195	Normal	Closed	1/10/2022 7:59	1/11/2022	27:27:00
288194	Normal	Closed	1/10/2022 7:59	1/11/2022	30:43:00
288193	Normal	Closed	1/10/2022 7:51	1/11/2022	27:34:00
288188	Normal	Closed	1/10/2022 7:35	1/10/2022	1:02
288179	Normal	Closed	1/10/2022 7:03	1/10/2022	8:45
288166	Normal	Closed	1/9/2022 18:55	1/10/2022	19:13
288135	Normal	Closed	1/7/2022 16:07	1/9/2022	26:33:00
288130	Normal	Closed	1/7/2022 15:27	1/10/2022	72:13:00
288106	Normal	Closed	1/7/2022 10:47	1/8/2022	21:24
288105	Normal	Closed	1/7/2022 10:39	1/8/2022	22:13
288085	Normal	Closed	1/7/2022 9:51	1/10/2022	75:21:00
288063	Normal	Closed	1/7/2022 9:18	1/10/2022	70:29:00
288055	Normal	Closed	1/7/2022 8:47	1/10/2022	78:48:00
288054	Normal	Closed	1/7/2022 8:47	1/10/2022	76:48:00
288053	Normal	Closed	1/7/2022 8:47	1/11/2022	98:18:00
288052	Normal	Closed	1/7/2022 8:47	1/10/2022	76:53:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
288051	Normal	Closed	1/7/2022 8:47	1/10/2022	78:46:00
288050	Normal	Closed	1/7/2022 8:47	1/11/2022	98:18:00
288049	Normal	Closed	1/7/2022 8:47	1/10/2022	78:49:00
288048	Normal	Closed	1/7/2022 8:39	1/8/2022	29:42:00
288047	Normal	Closed	1/7/2022 8:39	1/10/2022	76:55:00
288046	Normal	Closed	1/7/2022 8:39	1/10/2022	76:55:00
288043	Normal	Closed	1/7/2022 8:31	1/8/2022	28:19:00
288030	Normal	Void	1/6/2022 15:51		0:00
288024	Normal	Closed	1/6/2022 15:11	1/10/2022	93:13:00
288023	Normal	Closed	1/6/2022 15:03	1/10/2022	92:45:00
288016	Normal	Closed	1/6/2022 14:18	1/8/2022	47:27:00
288014	Normal	Closed	1/6/2022 13:59	1/8/2022	47:44:00
288004	Normal	Closed	1/6/2022 12:18	1/8/2022	49:27:00
288001	Normal	Void	1/6/2022 11:43		0:00
287998	Normal	Void	1/6/2022 11:27		0:00
287986	Normal	Closed	1/6/2022 9:03	1/10/2022	97:32:00
287982	Normal	Void	1/6/2022 8:55		0:00
287964	Normal	Closed	1/6/2022 7:48	1/8/2022	50:31:00
287962	Normal	Closed	1/6/2022 7:43	1/8/2022	50:30:00
287961	Normal	Void	1/6/2022 7:43		0:00
287960	Normal	Closed	1/6/2022 7:43	1/8/2022	50:18:00
287951	Normal	Closed	1/6/2022 6:39	1/10/2022	98:36:00
287950	Normal	Void	1/5/2022 20:31		0:00
287949	Normal	Void	1/5/2022 20:15		0:00
287947	Normal	Void	1/5/2022 18:07		0:00
287940	Normal	Closed	1/5/2022 15:35	1/8/2022	71:27:00
287939	Normal	Void	1/5/2022 15:18		0:00
287929	Normal	Closed	1/5/2022 14:18	1/10/2022	116:17:00
287928	Normal	Closed	1/5/2022 14:15	1/10/2022	114:07:00
287924	Normal	Closed	1/5/2022 13:51	1/5/2022	1:43
287921	Normal	Closed	1/5/2022 13:43	1/7/2022	47:12:00
287911	Normal	Closed	1/5/2022 12:31	1/7/2022	52:03:00
287910	Normal	Void	1/5/2022 12:31		0:00
287907	Normal	Void	1/5/2022 12:23		0:00
287905	Normal	Void	1/5/2022 11:48		0:00
287903	Normal	Closed	1/5/2022 11:27	1/5/2022	2:57
287902	Normal	Closed	1/5/2022 11:27	1/5/2022	6:12
287901	Normal	Closed	1/5/2022 11:27	1/5/2022	2:20
287888	Normal	Void	1/5/2022 11:03		0:00
287886	Normal	Closed	1/5/2022 10:55	1/5/2022	3:57
287885	Normal	Closed	1/5/2022 10:55	1/5/2022	2:59
287884	Normal	Void	1/5/2022 10:55		0:00
287883	Normal	Void	1/5/2022 10:55		0:00
287882	Normal	Void	1/5/2022 10:55		0:00
287881	Normal	Void	1/5/2022 10:55		0:00
287880	Normal	Void	1/5/2022 10:55		0:00
287878	Normal	Void	1/5/2022 10:47		0:00
287877	Normal	Void	1/5/2022 10:47		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
287876	Normal	Void	1/5/2022 10:47		0:00
287875	Normal	Closed	1/5/2022 10:39	1/5/2022	3:15
287874	Normal	Void	1/5/2022 10:39		0:00
287873	Normal	Void	1/5/2022 10:39		0:00
287872	Normal	Void	1/5/2022 10:31		0:00
287871	Normal	Void	1/5/2022 10:31		0:00
287870	Normal	Void	1/5/2022 10:31		0:00
287867	Normal	Void	1/5/2022 10:18		0:00
287866	Normal	Void	1/5/2022 10:18		0:00
287864	Normal	Void	1/5/2022 10:15		0:00
287863	Normal	Void	1/5/2022 10:15		0:00
287862	Normal	Void	1/5/2022 10:15		0:00
287861	Normal	Void	1/5/2022 10:15		0:00
287860	Normal	Void	1/5/2022 10:15		0:00
287859	Normal	Void	1/5/2022 10:15		0:00
287858	Normal	Closed	1/5/2022 10:07	1/5/2022	4:59
287857	Normal	Void	1/5/2022 10:07		0:00
287855	Normal	Closed	1/5/2022 9:59	1/5/2022	3:15
287854	Normal	Void	1/5/2022 9:59		0:00
287853	Normal	Void	1/5/2022 9:59		0:00
287852	Normal	Closed	1/5/2022 9:59	1/5/2022	2:21
287851	Normal	Void	1/5/2022 9:59		0:00
287850	Normal	Void	1/5/2022 9:59		0:00
287849	Normal	Void	1/5/2022 9:59		0:38
287846	Normal	Closed	1/5/2022 9:51	1/5/2022	3:49
287845	Normal	Void	1/5/2022 9:48		0:00
287844	Normal	Void	1/5/2022 9:48		0:00
287843	Normal	Closed	1/5/2022 9:48	1/5/2022	4:07
287838	Normal	Closed	1/5/2022 9:35	1/5/2022	5:13
287837	Normal	Closed	1/5/2022 9:35	1/5/2022	4:59
287836	Normal	Closed	1/5/2022 9:35	1/5/2022	4:37
287834	Normal	Closed	1/5/2022 9:27	1/5/2022	3:25
287833	Normal	Closed	1/5/2022 9:27	1/5/2022	5:24
287830	Normal	Void	1/5/2022 9:19		0:00
287827	Normal	Closed	1/5/2022 9:03	1/5/2022	5:31
287825	Normal	Closed	1/5/2022 8:55	1/5/2022	3:54
287818	Normal	Void	1/5/2022 8:31		0:00
287815	Normal	Closed	1/5/2022 7:48	1/5/2022	4:36
287811	Normal	Void	1/5/2022 7:35		0:00
287797	Normal	Closed	1/5/2022 7:11	1/5/2022	4:51
287772	Normal	Void	1/4/2022 17:27		0:00
287770	Normal	Void	1/4/2022 16:07		0:00
287769	Normal	Closed	1/4/2022 15:59	1/5/2022	19:06
287765	Normal	Void	1/4/2022 15:27		0:00
287760	Normal	Void	1/4/2022 14:15		0:00
287759	Normal	Closed	1/4/2022 14:15	1/5/2022	18:57
287758	Normal	Closed	1/4/2022 14:07	1/5/2022	20:28
287755	Normal	Void	1/4/2022 13:48		0:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
287754	Normal	Closed	1/4/2022 13:48	1/5/2022	19:03
287750	Normal	Void	1/4/2022 13:03		0:00
287748	Normal	Closed	1/4/2022 12:55	1/5/2022	24:37:00
287747	Normal	Closed	1/4/2022 12:55	1/5/2022	20:24
287746	Normal	Closed	1/4/2022 12:47	1/5/2022	21:56
287745	Normal	Closed	1/4/2022 12:47	1/5/2022	23:11
287744	Normal	Closed	1/4/2022 12:39	1/5/2022	22:04
287743	Normal	Closed	1/4/2022 12:39	1/5/2022	21:11
287740	Normal	Closed	1/4/2022 12:31	1/5/2022	20:27
287729	Normal	Closed	1/4/2022 11:59	1/4/2022	6:15
287721	Normal	Closed	1/4/2022 11:35	1/4/2022	4:07
287716	Normal	Void	1/4/2022 11:27		0:00
287715	Normal	Closed	1/4/2022 11:27	1/5/2022	22:47
287713	Normal	Closed	1/4/2022 11:18	1/5/2022	22:47
287712	Normal	Closed	1/4/2022 11:18	1/5/2022	23:50
287711	Normal	Closed	1/4/2022 11:03	1/5/2022	22:00
287707	Normal	Closed	1/4/2022 10:39	1/4/2022	1:32
287704	Normal	Void	1/4/2022 10:39		0:00
287703	Normal	Closed	1/4/2022 10:31	1/4/2022	3:34
287702	Normal	Void	1/4/2022 10:31		0:02
287694	Normal	Closed	1/4/2022 9:59	1/4/2022	0:33
287691	Normal	Void	1/4/2022 9:43		0:00
287689	Normal	Closed	1/4/2022 9:35	1/5/2022	27:11:00
287685	Normal	Closed	1/4/2022 9:27	1/4/2022	3:37
287674	Normal	Closed	1/4/2022 9:11	1/4/2022	5:14
287660	Normal	Void	1/4/2022 8:15		0:00
287658	Normal	Closed	1/4/2022 7:59	1/4/2022	1:35
287657	Normal	Closed	1/4/2022 7:48	1/5/2022	27:24:00
287654	Normal	Void	1/4/2022 7:35		0:00
287629	Normal	Void	1/3/2022 15:59		0:00
287628	Normal	Closed	1/3/2022 15:59	1/4/2022	19:00
287627	Normal	Closed	1/3/2022 15:59	1/4/2022	19:08
287624	Normal	Closed	1/3/2022 15:43	1/4/2022	17:47
287623	Normal	Void	1/3/2022 15:43		0:00
287621	Normal	Void	1/3/2022 15:35		0:00
287610	Normal	Closed	1/3/2022 14:47	1/4/2022	23:43
287608	Normal	Closed	1/3/2022 14:23	1/4/2022	26:16:00
287607	Normal	Closed	1/3/2022 14:23	1/5/2022	46:40:00
287606	Normal	Closed	1/3/2022 14:23	1/5/2022	46:40:00
287604	Normal	Closed	1/3/2022 14:18	1/4/2022	26:21:00
287584	Normal	Void	1/3/2022 13:27		0:00
287583	Normal	Closed	1/3/2022 13:18	1/3/2022	3:01
287529	Normal	Closed	1/3/2022 12:23	1/4/2022	22:44
287518	Normal	Closed	1/3/2022 11:59	1/3/2022	2:25
287512	Normal	Closed	1/3/2022 11:35	1/4/2022	23:32
287511	Normal	Closed	1/3/2022 11:35	1/3/2022	4:05
287508	Normal	Void	1/3/2022 11:18		0:00
287506	Normal	Closed	1/3/2022 11:11	1/3/2022	2:40

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
287503	Normal	Closed	1/3/2022 11:03	1/3/2022	3:52
287501	Normal	Closed	1/3/2022 10:47	1/3/2022	4:43
287500	Normal	Closed	1/3/2022 10:39	1/3/2022	4:51
287499	Normal	Closed	1/3/2022 10:39	1/3/2022	4:51
287498	Normal	Closed	1/3/2022 10:31	1/3/2022	0:44
287497	Normal	Closed	1/3/2022 10:31	1/3/2022	1:02
287496	Normal	Closed	1/3/2022 10:31	1/3/2022	4:02
287483	Normal	Closed	1/3/2022 10:18	1/3/2022	0:28
287482	Normal	Closed	1/3/2022 10:18	1/3/2022	0:43
287472	Normal	Closed	1/3/2022 10:15	1/4/2022	22:10
287453	Normal	Closed	1/3/2022 9:43	1/3/2022	6:23
287431	Normal	Closed	1/3/2022 9:03	1/3/2022	2:01
287421	Normal	Closed	1/3/2022 8:39	1/3/2022	6:21
287420	Normal	Closed	1/3/2022 8:39	1/3/2022	1:42
287410	Normal	Closed	1/3/2022 8:07	1/3/2022	1:38
287409	Normal	Closed	1/3/2022 7:51	1/3/2022	7:38
287407	Normal	Void	1/3/2022 7:35		0:00
287406	Normal	Void	1/3/2022 7:27		0:00
287401	Normal	Void	1/3/2022 7:19		0:00
287399	Normal	Void	1/3/2022 7:18		0:00
287397	Normal	Closed	1/3/2022 7:11	1/3/2022	2:39
287390	Normal	Void	1/3/2022 7:03		0:00
287389	Normal	Void	1/3/2022 7:03		0:00
287385	Normal	Void	1/3/2022 6:07		0:00
287384	Normal	Closed	1/2/2022 20:31	1/3/2022	14:33
287380	Normal	Void	1/2/2022 16:55		0:00
287379	Normal	Void	1/2/2022 16:55		0:00
287378	Normal	Void	1/2/2022 16:55		0:00
287377	Normal	Void	1/2/2022 16:55		0:00
287376	Normal	Void	1/2/2022 16:55		0:00
287375	Normal	Void	1/2/2022 16:55		0:00
287374	Normal	Void	1/2/2022 16:55		0:00
287373	Normal	Void	1/2/2022 16:48		0:00
287372	Normal	Void	1/2/2022 16:47		0:00
287371	Normal	Void	1/2/2022 16:47		0:00
287370	Normal	Void	1/2/2022 16:47		0:00
287369	Normal	Void	1/2/2022 16:47		0:00
287368	Normal	Void	1/2/2022 16:47		0:00
287359	Normal	Void	1/1/2022 11:35		0:00
287358	Normal	Closed	1/1/2022 11:18	1/3/2022	0:53
287348	Normal	Void	12/31/2021 16:39		0:00
287338	Normal	Void	12/31/2021 13:59		0:17
287319	Normal	Closed	12/31/2021 9:11	12/31/2021	0:04
320358	Design	Closed	10/24/2022 14:00	10/25/2022	21:12
318902	Design	Closed	10/11/2022 15:20	10/12/2022	17:27
309419	Design	Closed	7/28/2022 14:20	7/29/2022	22:16
309349	Design	Closed	7/28/2022 9:50	8/3/2022	148:27:00
309333	Design	Closed	7/28/2022 8:55	7/29/2022	24:49:00

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
309294	Design	Closed	7/28/2022 6:35	7/28/2022	2:54
308897	Design	Closed	7/25/2022 13:25	7/26/2022	25:54:00
303022	Design	Closed	6/7/2022 14:51	6/10/2022	66:33:00
321721	Large	Closed	11/2/2022 10:45	11/3/2022	4:37
321706	Large	Closed	11/2/2022 9:10	11/3/2022	6:12
317017	Large	Void	9/26/2022 11:38		3:14
312397	Large	Closed	8/22/2022 10:25	8/22/2022	3:18
311055	Large	Closed	8/10/2022 14:35	8/11/2022	21:33
307703	Large	Closed	7/18/2022 14:45	7/19/2022	25:56:00
322743	Untunable	Closed	11/10/2022 9:50	11/10/2022	5:19
321747	Untunable	Closed	11/2/2022 12:25	11/3/2022	25:00:00
313762	Untunable	Closed	9/2/2022 13:10	9/7/2022	117:09:00
308858	Untunable	Closed	7/25/2022 10:20	7/27/2022	49:14:00
304988	Untunable	Closed	6/23/2022 14:27	6/26/2022	17:31
304286	Untunable	Closed	6/20/2022 7:31	6/20/2022	5:37
296237	Untunable	Closed	4/1/2022 12:59	4/4/2022	72:46:00
295025	Untunable	Closed	3/19/2022 12:59	3/21/2022	49:30:00
293753	Untunable	Closed	3/7/2022 12:15	3/8/2022	22:45
323650	Emergency	Closed	11/17/2022 14:15	11/17/2022	0:02
323648	Emergency	Closed	11/17/2022 14:10	11/17/2022	0:04
323647	Emergency	Closed	11/17/2022 14:10	11/17/2022	0:04
323643	Emergency	Closed	11/17/2022 13:35	11/17/2022	0:51
323638	Emergency	Closed	11/17/2022 13:05	11/17/2022	1:01
323586	Emergency	Closed	11/17/2022 9:40	11/22/2022	0:50
323327	Emergency	Closed	11/15/2022 14:15	11/17/2022	41:46:00
323215	Emergency	Closed	11/15/2022 5:05	11/16/2022	35:16:00
323161	Emergency	Closed	11/14/2022 16:40	11/14/2022	0:01
323146	Emergency	Closed	11/14/2022 15:55	11/14/2022	0:47
323106	Emergency	Assigned	11/14/2022 14:25		0:00
322880	Emergency	Closed	11/11/2022 9:25	11/11/2022	0:42
322863	Emergency	Closed	11/11/2022 8:35	11/11/2022	2:39
322684	Emergency	Closed	11/9/2022 16:15	11/9/2022	4:26
322623	Emergency	Closed	11/9/2022 11:55	11/9/2022	0:59
322459	Emergency	Closed	11/8/2022 12:15	11/8/2022	0:42
322375	Emergency	Closed	11/8/2022 7:40	11/8/2022	5:24
322253	Emergency	Closed	11/7/2022 11:10	11/7/2022	1:30
321995	Emergency	Closed	11/4/2022 7:10	11/4/2022	0:46
321499	Emergency	Closed	11/1/2022 7:55	11/3/2022	0:52
321359	Emergency	Closed	10/31/2022 12:20	11/3/2022	0:35
321182	Emergency	Closed	10/31/2022 7:50	11/3/2022	1:55
321155	Emergency	Closed	10/30/2022 20:30	11/3/2022	1:37
321052	Emergency	Closed	10/28/2022 11:55	10/28/2022	2:21
321030	Emergency	Closed	10/28/2022 10:35	10/28/2022	0:18
320892	Emergency	Closed	10/27/2022 14:10	10/28/2022	21:33
320891	Emergency	Closed	10/27/2022 14:10	10/27/2022	1:12
320487	Emergency	Closed	10/25/2022 11:40	10/25/2022	0:49
320299	Emergency	Closed	10/24/2022 11:00	11/3/2022	51:00:00
320153	Emergency	Closed	10/22/2022 10:15	10/22/2022	0:42

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
320149	Emergency	Closed	10/22/2022 9:40	10/22/2022	1:10
320139	Emergency	Closed	10/22/2022 8:15	10/22/2022	1:05
320135	Emergency	Closed	10/21/2022 22:35	10/21/2022	0:46
319964	Emergency	Closed	10/20/2022 11:40	10/20/2022	1:01
319583	Emergency	Closed	10/18/2022 9:35	10/18/2022	0:52
319319	Emergency	Closed	10/15/2022 9:40	10/15/2022	1:00
319216	Emergency	Closed	10/14/2022 11:30	10/14/2022	0:49
319042	Emergency	Closed	10/13/2022 6:50	10/13/2022	0:51
318952	Emergency	Closed	10/12/2022 8:55	10/12/2022	0:26
318932	Emergency	Closed	10/12/2022 7:10	10/12/2022	0:27
318689	Emergency	Closed	10/10/2022 12:45	10/10/2022	2:13
318652	Emergency	Closed	10/10/2022 12:05	10/10/2022	2:10
318151	Emergency	Closed	10/5/2022 11:05	10/5/2022	3:14
318135	Emergency	Closed	10/5/2022 9:40	10/6/2022	1:31
318014	Emergency	Closed	10/4/2022 12:25	10/5/2022	17:51
317946	Emergency	Closed	10/4/2022 8:50	10/4/2022	1:08
317924	Emergency	Closed	10/4/2022 7:55	10/4/2022	0:42
317896	Emergency	Closed	10/3/2022 15:35	10/3/2022	0:19
317819	Emergency	Closed	10/3/2022 11:05	10/5/2022	36:32:00
316894	Emergency	Closed	9/24/2022 19:45	9/24/2022	2:28
316460	Emergency	Closed	9/22/2022 2:10	9/22/2022	5:38
307534	Emergency	Closed	7/16/2022 1:35	7/16/2022	6:39
302569	Emergency	Closed	6/2/2022 14:11	6/2/2022	0:01
302562	Emergency	Closed	6/2/2022 13:55	6/2/2022	0:01
301110	Emergency	Void	5/20/2022 6:03		0:00
292366	Emergency	Closed	2/23/2022 7:11	2/23/2022	9:06
291964	Emergency	Closed	2/17/2022 14:15	2/17/2022	0:26
291858	Emergency	Void	2/16/2022 14:07		0:16
290993	Emergency	Closed	2/8/2022 8:18	2/8/2022	1:00
290908	Emergency	Closed	2/7/2022 11:43	2/7/2022	2:26
290863	Emergency	Closed	2/7/2022 8:39	2/7/2022	5:06
290395	Emergency	Closed	2/1/2022 8:15	2/1/2022	1:13
288988	Emergency	Closed	1/17/2022 8:39	1/17/2022	6:52
288986	Emergency	Closed	1/17/2022 8:31	1/17/2022	4:11
288760	Emergency	Closed	1/14/2022 5:48	1/14/2022	1:44
288616	Emergency	Closed	1/12/2022 14:48	1/12/2022	0:43
288397	Emergency	Closed	1/11/2022 8:18	1/11/2022	1:29
288164	Emergency	Closed	1/9/2022 10:55	1/9/2022	1:41
287521	Emergency	Closed	1/3/2022 12:07	1/5/2022	42:32:00
317605	Emergency	Closed	9/30/2022 7:25	9/30/2022	1:17
317440	Emergency	Closed	9/29/2022 7:10	9/29/2022	1:33
317224	Emergency	Closed	9/27/2022 12:10	9/27/2022	1:38
317159	Emergency	Closed	9/27/2022 8:30	10/7/2022	237:39:00
317000	Emergency	Closed	9/26/2022 10:35	9/26/2022	0:32
316599	Emergency	Closed	9/22/2022 13:15	9/22/2022	3:13
316539	Emergency	Closed	9/22/2022 9:30	9/22/2022	0:27
316280	Emergency	Closed	9/21/2022 7:25	9/21/2022	1:45
316162	Emergency	Closed	9/20/2022 12:40	9/20/2022	1:24

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
315878	Emergency	Closed	9/19/2022 7:30	9/19/2022	0:13
315877	Emergency	Closed	9/19/2022 7:25	9/19/2022	2:28
315876	Emergency	Closed	9/19/2022 7:20	9/19/2022	2:33
315825	Emergency	Closed	9/16/2022 18:20	9/19/2022	62:03:00
315639	Emergency	Closed	9/15/2022 11:35	9/15/2022	0:46
315573	Emergency	Closed	9/15/2022 7:40	9/15/2022	0:03
315476	Emergency	Closed	9/14/2022 12:30	9/14/2022	0:51
315303	Emergency	Closed	9/13/2022 13:55	9/20/2022	69:31:00
315294	Emergency	Closed	9/13/2022 13:20	9/13/2022	0:49
314805	Emergency	Closed	9/12/2022 8:10	9/12/2022	0:50
314048	Emergency	Closed	9/6/2022 10:35	9/6/2022	0:40
313985	Emergency	Closed	9/6/2022 7:35	9/6/2022	0:03
313624	Emergency	Closed	9/1/2022 13:40	9/1/2022	0:47
313597	Emergency	Closed	9/1/2022 10:40	9/1/2022	0:30
313380	Emergency	Closed	8/30/2022 14:11	8/30/2022	0:02
313300	Emergency	Closed	8/30/2022 9:00	8/30/2022	2:16
313281	Emergency	Closed	8/29/2022 17:55	8/30/2022	13:55
313209	Emergency	Closed	8/29/2022 10:25	8/29/2022	0:03
313199	Emergency	Closed	8/29/2022 9:55	8/29/2022	4:16
313181	Emergency	Closed	8/29/2022 8:50	8/29/2022	0:15
313017	Emergency	Closed	8/26/2022 8:10	8/26/2022	2:10
313006	Emergency	Closed	8/26/2022 7:00	8/30/2022	99:17:00
312881	Emergency	Closed	8/25/2022 8:35	8/25/2022	1:57
312873	Emergency	Closed	8/25/2022 7:30	8/25/2022	0:43
312547	Emergency	Closed	8/23/2022 7:10	9/26/2022	824:36:00
312425	Emergency	Closed	8/22/2022 12:40	8/22/2022	0:32
312302	Emergency	Closed	8/20/2022 8:40	8/20/2022	0:43
312186	Emergency	Closed	8/19/2022 8:35	8/19/2022	1:59
312087	Emergency	Closed	8/18/2022 14:50	8/18/2022	1:17
311768	Emergency	Closed	8/17/2022 10:40	8/17/2022	1:15
311696	Emergency	Closed	8/17/2022 8:40	8/17/2022	0:48
310929	Emergency	Closed	8/10/2022 8:05	8/19/2022	215:45:00
310674	Emergency	Closed	8/9/2022 8:15	8/9/2022	2:33
310668	Emergency	Closed	8/9/2022 8:05	8/19/2022	239:50:00
310326	Emergency	Closed	8/4/2022 19:15	8/5/2022	12:01
309909	Emergency	Closed	8/2/2022 8:05	8/2/2022	0:25
309697	Emergency	Closed	7/30/2022 21:55	8/1/2022	32:11:00
309680	Emergency	Closed	7/30/2022 10:15	7/30/2022	0:44
309375	Emergency	Closed	7/28/2022 11:00	7/28/2022	0:07
309295	Emergency	Closed	7/28/2022 6:45	7/28/2022	0:53
309225	Emergency	Closed	7/27/2022 12:35	7/27/2022	1:26
309143	Emergency	Closed	7/27/2022 7:10	7/27/2022	1:08
308998	Emergency	Closed	7/26/2022 7:45	7/26/2022	0:03
308766	Emergency	Closed	7/25/2022 7:10	7/25/2022	0:24
308765	Emergency	Closed	7/25/2022 7:10	7/25/2022	1:15
308356	Emergency	Closed	7/21/2022 8:50	7/21/2022	0:38
307872	Emergency	Closed	7/20/2022 7:40	7/20/2022	1:58
307855	Emergency	Closed	7/19/2022 16:10	7/19/2022	1:39

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
307549	Emergency	Closed	7/16/2022 10:50	7/18/2022	43:26:00
307299	Emergency	Closed	7/14/2022 7:15	7/14/2022	1:07
307201	Emergency	Closed	7/13/2022 13:00	7/18/2022	115:36:00
306932	Emergency	Closed	7/12/2022 7:39	7/12/2022	1:06
306931	Emergency	Closed	7/12/2022 7:39	7/12/2022	1:07
306577	Emergency	Closed	7/8/2022 7:31	7/8/2022	1:16
306207	Emergency	Closed	7/5/2022 15:55	7/16/2022	135:03:00
305901	Emergency	Closed	7/1/2022 10:35	7/1/2022	0:23
305608	Emergency	Closed	6/29/2022 10:35	6/29/2022	2:13
305493	Emergency	Closed	6/28/2022 14:51	6/29/2022	23:11
305368	Emergency	Closed	6/28/2022 7:55	6/28/2022	0:30
305319	Emergency	Closed	6/27/2022 13:39	6/30/2022	42:24:00
305015	Emergency	Closed	6/23/2022 19:15	6/23/2022	2:00
304987	Emergency	Closed	6/23/2022 14:19	6/27/2022	94:51:00
304928	Emergency	Closed	6/23/2022 11:07	6/27/2022	95:28:00
304898	Emergency	Void	6/23/2022 8:59		0:00
304666	Emergency	Closed	6/22/2022 6:27	6/22/2022	0:53
304648	Emergency	Closed	6/22/2022 3:23	6/22/2022	2:49
304211	Emergency	Closed	6/18/2022 8:11	6/18/2022	0:58
303938	Emergency	Closed	6/16/2022 6:11	6/16/2022	2:36
303801	Emergency	Void	6/15/2022 6:43		0:00
303186	Emergency	Closed	6/8/2022 19:07	6/9/2022	11:47
303178	Emergency	Closed	6/8/2022 16:11	6/9/2022	17:23
303106	Emergency	Closed	6/8/2022 12:51	6/8/2022	0:46
303045	Emergency	Closed	6/8/2022 5:39	6/8/2022	0:28
302938	Emergency	Closed	6/7/2022 9:23	6/7/2022	0:15
302638	Emergency	Closed	6/3/2022 10:35	6/3/2022	1:12
302535	Emergency	Closed	6/2/2022 11:07	6/2/2022	1:26
302517	Emergency	Closed	6/2/2022 9:55	6/2/2022	3:22
302297	Emergency	Closed	6/1/2022 8:43	6/1/2022	3:23
301834	Emergency	Closed	5/25/2022 20:35	5/26/2022	9:52
301816	Emergency	Closed	5/25/2022 15:15	5/25/2022	0:40
301593	Emergency	Closed	5/24/2022 8:43	5/24/2022	0:35
301319	Emergency	Closed	5/22/2022 8:59	5/23/2022	21:44
301259	Emergency	Closed	5/21/2022 12:43	5/23/2022	42:08:00
301109	Emergency	Closed	5/20/2022 6:03	5/20/2022	0:42
301108	Emergency	Closed	5/20/2022 5:55	5/20/2022	0:50
300842	Emergency	Void	5/17/2022 19:55		0:00
300602	Emergency	Closed	5/16/2022 12:19	5/16/2022	0:31
300503	Emergency	Closed	5/14/2022 9:15	5/14/2022	2:56
300460	Emergency	Closed	5/13/2022 12:59	5/16/2022	66:56:00
300254	Emergency	Closed	5/12/2022 8:35	5/12/2022	0:50
299938	Emergency	Closed	5/9/2022 18:51	5/9/2022	1:41
299562	Emergency	Closed	5/5/2022 10:35	5/6/2022	1:26
299478	Emergency	Closed	5/4/2022 15:23	5/4/2022	0:42
299261	Emergency	Closed	5/3/2022 10:59	5/3/2022	0:34
299068	Emergency	Closed	5/2/2022 7:15	5/2/2022	1:17
299039	Emergency	Closed	5/1/2022 7:31	5/1/2022	7:27

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
299036	Emergency	Closed	4/30/2022 15:55	5/1/2022	23:04
298736	Emergency	Closed	4/27/2022 11:15	4/27/2022	2:02
298658	Emergency	Closed	4/26/2022 15:39	4/26/2022	0:03
298621	Emergency	Closed	4/26/2022 12:51	4/26/2022	0:52
298156	Emergency	Closed	4/20/2022 15:07	4/20/2022	0:48
298026	Emergency	Closed	4/19/2022 15:07	4/20/2022	17:28
297935	Emergency	Closed	4/19/2022 6:51	4/19/2022	1:34
297878	Emergency	Closed	4/18/2022 12:19	4/18/2022	0:01
297877	Emergency	Closed	4/18/2022 12:11	4/18/2022	0:42
297748	Emergency	Closed	4/18/2022 6:59	4/25/2022	170:04:00
297653	Emergency	Closed	4/15/2022 9:07	4/15/2022	0:33
297586	Emergency	Closed	4/14/2022 13:23	4/14/2022	0:05
297584	Emergency	Closed	4/14/2022 13:15	4/14/2022	0:34
297577	Emergency	Closed	4/14/2022 12:51	4/14/2022	1:23
297493	Emergency	Closed	4/14/2022 6:51	4/14/2022	1:49
297481	Emergency	Closed	4/13/2022 19:31	4/14/2022	11:52
297470	Emergency	Closed	4/13/2022 16:03	4/13/2022	0:09
297133	Emergency	Closed	4/11/2022 16:59	4/12/2022	14:14
296888	Emergency	Closed	4/8/2022 8:11	4/8/2022	1:03
296872	Emergency	Closed	4/8/2022 6:43	4/8/2022	2:18
296774	Emergency	Closed	4/7/2022 8:43	4/7/2022	0:58
296633	Emergency	Closed	4/6/2022 8:11	4/6/2022	0:38
296084	Emergency	Closed	3/31/2022 9:15	5/2/2022	768:15:00
296083	Emergency	Closed	3/31/2022 9:15	3/31/2022	1:13
296051	Emergency	Closed	3/30/2022 18:19	5/2/2022	783:09:00
296036	Emergency	Closed	3/30/2022 14:11	3/30/2022	0:54
295535	Emergency	Closed	3/25/2022 6:59	3/25/2022	0:01
295206	Emergency	Closed	3/22/2022 7:07	3/22/2022	2:31
295104	Emergency	Closed	3/21/2022 9:15	3/21/2022	0:21
295068	Emergency	Closed	3/21/2022 8:19	3/24/2022	74:38:00
295037	Emergency	Closed	3/20/2022 6:51	3/20/2022	12:32
294870	Emergency	Closed	3/17/2022 16:03	3/17/2022	1:06
294868	Emergency	Closed	3/17/2022 15:55	3/17/2022	0:02
294834	Emergency	Closed	3/17/2022 12:43	3/17/2022	1:36
294298	Emergency	Closed	3/14/2022 6:51	3/14/2022	0:41
294082	Emergency	Closed	3/10/2022 11:35	3/10/2022	0:54
294032	Emergency	Closed	3/9/2022 20:31	3/9/2022	1:48
293670	Emergency	Closed	3/7/2022 9:03	3/7/2022	0:06
293653	Emergency	Closed	3/7/2022 8:39	3/7/2022	0:01
293615	Emergency	Closed	3/7/2022 5:43	3/7/2022	1:47
293485	Emergency	Closed	3/4/2022 6:23	3/4/2022	1:19
293342	Emergency	Closed	3/2/2022 15:27	3/2/2022	0:30
293239	Emergency	Closed	3/2/2022 8:23	3/2/2022	0:19
292976	Emergency	Closed	2/28/2022 13:11	2/28/2022	1:01
292837	Emergency	Closed	2/26/2022 18:23	2/28/2022	36:56:00
292583	Emergency	Closed	2/24/2022 20:47	2/25/2022	12:54
292312	Emergency	Closed	2/22/2022 12:55	2/25/2022	65:29:00
320288	FTTP	Closed	10/24/2022 10:20	10/24/2022	0:15

Ticket Number	Ticket Type	Ticket Status	Call Date/Time	Ticket Close Date	Elapsed Hours
320287	FFTP	Closed	10/24/2022 10:20	10/24/2022	0:16
320284	FFTP	Closed	10/24/2022 10:15	10/24/2022	0:22
320283	FFTP	Closed	10/24/2022 10:15	10/24/2022	0:23
320281	FFTP	Closed	10/24/2022 10:10		0:24
318755	FFTP	Closed	10/10/2022 17:05	10/11/2022	12:20
318753	FFTP	Closed	10/10/2022 17:00	10/11/2022	12:26
318752	FFTP	Closed	10/10/2022 16:55	10/11/2022	12:31
318751	FFTP	Closed	10/10/2022 16:55	10/11/2022	12:29
318747	FFTP	Closed	10/10/2022 16:40	10/11/2022	12:47
299710	FFTP	Closed	5/6/2022 10:27	5/6/2022	1:36
291618	FFTP	Closed	2/14/2022 13:03	2/14/2022	2:12