

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION INTO)	
COMPLIANCE WITH EXCAVATOR LOCATE)	CASE NO.
REQUESTS PURSUANT TO KRS 367.4909 AND)	2022-00363
KRS 367.4917(7))	

RESPONSE TO INFORMATION REQUEST

Pursuant to Commission Order entered November 16, 2022 in the above-referenced case, Bluegrass Network LLC d/b/a Bluegrass Telecom (“Bluegrass Telecom”) hereby submits the following responses to the Commission’s requests.

Request a: Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

Response a: Statistics were gathered for the period of 1/1/2022 – 10/31/2022.

Normal locates (2 working day response): 3831

Normal locates with negotiated commitment: 579

Emergency locate (48 hour): 90

Design Information Request (10 days): 12

Large project request (5 working days/ or as agreed): 0

Unmapped or untonable request: 0

Fiber-to-the-premises broadband deployment request: 2

Total Requests (sum of above): 4,514

Request b: Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

Response b: Statistics were gathered for the period of 1/1/2022 – 10/31/2022. The numbers in this section are a subset of the responses to request a.

Normal locates (2 working day response): 865

Normal locates with negotiated commitment: 186

Emergency locate (48 hour): 1

Design Information Request (10 days): 0

Large project request (5 working days/ or as agreed): 0

Unmapped or untonable request: 0

Fiber-to-the-premises broadband deployment request: 1

Total Requests (sum of above): 1053

Request c: Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request.

Response c: Statistics were gathered for the period of 1/1/2022 – 10/31/2022. Please refer to Exhibit A for length of time required to respond to each requestor/excavator. In the header column, damaged tickets are treated as Emergency.

Request d: Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5).

Response d: Statistics were gathered for the period of 1/1/2022 – 10/31/2022.

Normal locates with negotiated commitment: 579

Design Information Request (10 days): 0

Large project request (negotiated following notice): 0

Unmapped or untonable request: 0

Fiber-to-the-premises broadband deployment request: 1

Total Requests (sum of above): 580

Request e: Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively.

Response e: Statistics were gathered for the period of 1/1/2022 – 10/31/2022.

Type of Request	Employee	Contractor
Normal locates:	2504	1431
Normal locates (negotiated):	0	579
Emergency locate:	0	90
Design Information:	0	12
Large project:	0	0
Unmapped or untonable:	0	0
Fiber-to-the-premises:	0	2

Request f: State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022.

Response f: To date, we have not had any inaccurately marked facilities; therefore, there are no such records or statistics to provide.

Request g: Explain the method used to determine whether an underground facility has been located accurately versus inaccurately.

Response g: Between the dates of 1/1/2022 – 10/31/2022, there were no such

locates to report.

Request h: State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

Response h:

- Non-metallic facilities are deployed with metal conduit or tracer wire.
- Bluegrass Network has updated its mapping to integrate requests at an address level.
- Flagged errors in the locates are referred back to the mapping department for review / correction.
- Bluegrass Telecom routinely audits the accuracy of its maps with KY811.
- Bluegrass Telecom audits and verifies every underground facility cut with a mapping database for accuracy.

Respectfully submitted,

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