## **COMMONWEALTH OF KENTUCKY**

## BEFORE THE PUBLIC SERVICE COMMISSION OF KENTUCKY

IN THE MATTER OF:		
ELECTRONIC INVESTIGATION INTO	)	
COMPLIANCE WITH EXCAVATOR LOCATE	)	CASE NO.
REQUESTS PURSUANT TO KRS 367.4909 AND	)	2022-00363
KRS 367.4917.7	}	

## **RESPONSE**

Jackson County Water Association Inc., as a non-municipal utility, files this response to the Kentucky Public Service Commission Case Number 2022-00363. In response to case number 2022-00363, the Association states as follows:

- a) Since January 1<sup>st</sup>, 2022, Jackson County Water Association has received 290 locate requests. All 290 requests were for underground water utilities.
- b) Jackson County Water Association will occasionally receive a subsequent request for the same location of normal excavation tickets. No records have been kept on subsequent requests.
- c) Since January 1<sup>st</sup>, 2022, Jackson County Water Association responded to and completed all locate requests within the allotted time per KRS 367.4909(5). Emergency locates are responded to immediately. The normal excavation locate requests are addressed on the same day they are requested.
- d) Since January 1<sup>st</sup>, 2022, there has been no need to reach out for an agreement with a contractor due to Jackson County Water Association being fully staffed.

- e) Since January 1<sup>st</sup>, 2022, all locate requests have been taken care of by Jackson County Water Association employees. No third-party contractors have been used.
- f) Since January 1<sup>st</sup>, 2022, no records have been kept showing the number of underground facilities located accurately versus inaccurately. There have been no underground facilities damaged due to an inaccurate locate.
- g) The method of determine whether an underground facility has been located accurately or inaccurately is to use multiple methods and tools to confirm the location of water line. Those methods are listed below in (h).
- h) To prevent inaccurate locations, the Association uses a combination of methods and tools. These include tracer wire, probing, as-built prints, GPS, and excavation to expose the water line. The Association maintains positive relationships with local utilities, contractors, and customers to express the importance of accurately located facilities to minimize damage and interruption of service.

**Jackson County Water Association** 

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