

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION OF KENTUCKY

IN THE MATTER OF:

ELECTRONIC INVESTIGATION INTO)
)
COMPLIANCE WITH EXCAVATOR LOCATE) CASE NO. 2022-00363
)
REQUESTS PURSUANT TO KRS 367.4909 AND)
)
KRS 367.4917 (7)

RESPONSE

Green River Valley Water District, as a non-municipal utility, files this response to the Kentucky Public Service Commission Case Number 2022-00363. In response to case number 2022-00363, the district states as follows:

- a. Since January 1, 2022, Green River Valley Water District has received 321 requests for locates. All locate requests were for locating underground water utilities.
- b. Since January 1, 2022, there was one subsequent request for the same locate request. Nine other requests were for the same address but a separate location on the property or the work did not get completed and we were called back to relocate.
- c. Since January 1, 2022, all locate requests were completed in the appropriate time frame. The average response time for locates is 1.1 days. Locates are typically done the same day depending on time of call. All locates are completed within 2 working days of request.
- d. Since January 1, 2022, we have not had any agreements with an outside excavator outside of the statutory time limits to locate underground water lines.
- e. Since January 1, 2022, all locates were performed by Utility personal of Green River Valley Water District. No third-party contractors were used.
- f. Since January 1, 2022, no records were kept showing the number of located accurately versus inaccurately. We do keep line locate work orders that show that the line has been located. No underground facilities were hit due to inaccurately located lines.

- g. To determine whether an underground facility has been located accurately, our company uses a Mala unit and our GPS mapping system that we keep up to date.
- h. To prevent inaccurately located lines, when our office staff takes locates, we request as much information from the customer as possible, type of work, exact location on property the work will take place, date the work will take place and customer name and phone number so that locator can contact if any questions. All this information is printed on the work order for documentation and so that lines are located accurately. The 2 employees use the methods mentioned in response (g) to then locate the lines. We do work closely other utilities and contractors with locate requests. Our GIS employee and another employee spend 20-40 hours weekly during peak season with the contracting crew laying fiber in our water district. This helps prevent lines being hit during the excavation and minimizes disruption of service.

GREEN RIVER VALLEY WATER DISTRICT

By 

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