

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION INTO)	
COMPLIANCE WITH EXCAVATOR LOCATE)	CASE NO.
REQUESTS PURSUANT TO KRS 367.4909 AND KRS)	2022-00363
367.4917(7))	

RESPONSE TO INFORMATION REQUESTS

Pursuant to the Commission Order dated November 16, 2022, in the above-referenced matter, OpenFiber Kentucky Company, LLC d/b/a Accelecom (hereinafter “OpenFiber”), hereby submits the following responses:

Request (a): Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

Response (a): During the identified period, the following number of locate requests were received:

Type of Request	Number Received
Normal	994
Emergency	43
Design Information	10
Large Project	25
Unmapped or Untonable	N/A (not a KY811 Ticket Type)
Fiber-to-the premises broadband deployment	0
	Total: 1,072

Request (b): Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

Response (b): During the identified period, the following second or subsequent locate

requests were received:

Type of Request	Number Received (Subsequent)
Normal	3
Emergency	0
Design Information	0
Large Project	0
Unmapped or Untonable	N/A (not a KY811 Ticket Type)
Fiber-to-the premises broadband deployment	0
	Total: 3

Request (c): Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request.

Response (c): During the identified period, the average length of time required to respond to locate requests were as follows:

Type of Request	Average Response Time (Days)
Normal	2.00
Emergency	0.07
Design Information	0.26
Large Project	2.51
Unmapped or Untonable	N/A (not a KY811 Ticket Type)
Fiber-to-the premises broadband deployment	N/A (no requests)

Request (d): Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5).

Response (d): During the identified period, the following agreements were reached outside of the statutory time limits:

Type of Request	Number Outside Statutory Window
Normal	86
Emergency	0
Design Information	0
Large Project	0
Unmapped or Untonable	N/A (not a KY811 Ticket Type)
Fiber-to-the premises broadband deployment	N/A (no requests)
	Total: 86

Request (e): Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively

Response (e): During the identified period, all locate requests were performed by a third-party contractor.

Request (f): State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022.

Response (f): Location accuracy is generally only investigated when facility damage occurs.

Request (g): Explain the method used to determine whether an underground facility has been located accurately versus inaccurately.

Response (g): The method used to determine whether an underground facility has been located accurately versus inaccurately involves an on-site investigation using a “hit kit,” as well as measurements and photos.

Request (h): State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

Response (h): In an effort to reduce the number of inaccurately located facilities, OpenFiber regularly meets with USIC to measure performance, review best practices, and analyze potential areas of improvement.

Respectfully submitted,

/s/ Greg Mayes

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