COMMONWEALTH OF KENTUCKY BEFORE THE PUBILC SERVICE COMMISSION OF KENTUCKY



IN THE MATTER OF:

ELECTRONIC INVESTIGATION INTO

COMPLIANCE WITH EXCAVATOR LOCATE

CASE NO. 2022-00363

REQUESTS PURSUANT TO KRS 367.4909 AND

KRS 367.4917(7)

RESPONSE

Black Mountain Water District, files this response to the Kentucky Public Service

Commission Case Number 2022-00363, the District states as follows:

- A. Since January 1, 2022, Black Mountain Water District has received 500 locate requests. 90% of these request was made direct to our field workers. Through direct calls from excavator doing the work.
- B. Since January 1, 2022, Black Mountain Water District has received 0 requests for the same location.
- C. Since January 1, 2022, Black Mountain Water District responded to all locate requests within the allotted time. The average response time was 24 hours and were marked with either blue flags, paint, or meeting the excavator needing the locate.
- D. Since January 1, 2022, Black Mountain Water District hasn't needed to reach an agreement with an excavator to complete a locate request outside of the statutory limits.
- E. Since January 1, 2022, all locate request have been performed and lines marked by the Black Mountain Water District personnel.
- F. Since January 1, 2022, no records were kept showing the number of accurate versus inaccurate located water line. Black Mountain Water District has started to make work orders in the field and office so that there will be records for line locates.
- G. The method that Black Mountain Water District uses to determine whether an underground water line has been located accurately versus inaccurately is to use as built maps and GPS. If there is any inaccurately marked lines we change it on the as built map and in the GPS software we use.
- H. To help prevent inaccurately located lines, Black Mountain Water District requests as much information as possible when locate request is called in to the office or field worker, including the exact location, type of work being done, date work will begin, and name and phone number of the caller. New installs are equipped with tracer wire. This will help to prevent any inaccurately located facilities in the future

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12/3/2022

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