

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION INTO)	
COMPLIANCE WITH EXCAVATOR LOCATE)	CASE NO.
REQUESTS PURSUANT TO KRS 367.4909 AND)	2022-00363
KRS 367.4917(7))	

RESPONSE TO INFORMATION REQUEST

Pursuant to Commission Order released November 16, 2022 in the above referenced case, submitted here are the responses to the requested information filed on behalf Thacker Grigsby Telephone Company and TVS Cable, Inc.

Respectfully submitted,

/s/ Terry D. Jacobs

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Thacker Grigsby Telephone Company
TVS Cable, Inc.

Request a: Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5);

Response a:

Normal locates:	18
Emergency locate:	2
Total Requests (sum of above):	20

Request b: Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5);

Response b: None.

Request c: Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request;

Response c: Please refer to Exhibit A for length of time required to respond to each requestor/excavator.

Normal locates:	2 business day average response
Emergency locate:	less than 1 day average response

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Request d: Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5);

Response d: None.

Request e: Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively;

Response e: All requests were performed by company personnel.

Request f: State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022;

Response f: None. The company has had no inaccurate locates.

Request g: Explain the method used to determine whether an underground facility has been located accurately versus inaccurately;

Response g: Not applicable. The company has had no inaccurate locates.

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Request h: State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

Response h: All underground facilities have a metallic sheath or tracer wire and thus can be located.

Ticket Type	Number	Received	Closed
NORMAL	2201150088	1/15/2022	1/20/2022
NORMAL	2201150090	1/15/2022	1/20/2022
NORMAL	2201150092	1/15/2022	1/20/2022
EMERGENCY	2207290337	7/29/2022	7/29/2022
NORMAL	2208171400	8/17/2022	8/20/2022
NORMAL	2208180865	8/18/2022	8/23/2022
NORMAL	2209061951	9/6/2022	9/7/2022
NORMAL	2209080439	9/8/2022	9/13/2022
NORMAL	2209090806	9/9/2022	9/9/2022
EMERGENCY	2209190778	9/19/2022	9/19/2022
NORMAL	2209221960	9/22/2022	9/27/2022
NORMAL	2209061951	9/6/2022	tckt 2209221960
NORMAL	2209262115	9/26/2022	9/29/2022
NORMAL	222902857	10/18/2022	10/20/2022
NORMAL	222801310	10/7/2022	10/13/2022
NORMAL	222932088	10/20/2022	10/25/2022
NORMAL	223001964	10/28/2022	11/1/2022
NORMAL	223011212	10/28/2022	11/1/2022
NORMAL	223071944	11/4/2022	11/7/2022
NORMAL	223251129	11/21/2022	11/21/2022