

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION INTO)	
COMPLIANCE WITH EXCAVATOR LOCATE)	CASE NO.
REQUESTS PURSUANT TO KRS 367.4909 AND)	2022-00363
KRS 367.4917(7))	

RESPONSE TO INFORMATION REQUEST

Pursuant to Commission Order released November 16, 2022 in the above referenced case, submitted here are the responses to the requested information filed on behalf of North Central Telephone Cooperative and its wholly owned subsidiary, North Central Communications.

Respectfully submitted,

/s/ Bobby Richardson
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Request a: Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5);

Response a: The Company is unable to provide information prior to May 31, 2022. For the period from May 31, 2022 to the present the Company responds as follows:

Normal locates:	1,629
Normal locates with negotiated commitment:	0
Emergency locate:	17
Design Information Request:	17
Large project request:	0
Unmapped or untonable request:	0
Fiber-to-the-premises broadband deployment request:	0
Total Requests (sum of above):	1,663

Request b: Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5);

Response b: The Company is unable to provide information prior to May 31, 2022. For the period from May 31, 2022 to the present the Company responds that it had no second or subsequent requests for the same locate.

Request c: Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request;

Response c: The Company is unable to provide information prior to May 31, 2022. Locate requests for the period from May 31, 2022 to the present are found in Exhibit A.

As shown in Exhibit A, the average response times are as follows:

- Normal locates – less than 1 business day
- Emergency locates – 1.27 hours
- Design locates – less than 2 business days.

Request d: Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5);

Response d: The Company is unable to provide information prior to May 31, 2022. For the period from May 31, 2022 to the present the Company responds that it had no agreements with an excavator outside the statutory time limits.

Request e: Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively;

Response e: All locates are performed by Company personnel.

Request f: State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022;

Response f: The Company is unable to provide information prior to May 31, 2022. For the period from May 31, 2022 to the present the Company responds that it had no inaccurately located facilities.

Request g: Explain the method used to determine whether an underground facility has been located accurately versus inaccurately;

Response g: Not applicable. The Company has not had any inaccurately located facilities.

Request h: State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

Response h: The Company has no record of inaccurately located facilities. All facilities are deployed with metallic sheath and thus can be located. In the event that an inaccurate locate were to occur the Company would identify the source and if need be refer the location back to our outside plant department for corrective measures.