

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION INTO	)	
COMPLIANCE WITH EXCAVATOR LOCATE	)	CASE NO.
REQUESTS PURSUANT TO KRS 367.4909 AND	)	2022-00363
KRS 367.4917(7)	)	

RESPONSE TO INFORMATION REQUEST

Pursuant to Commission Order released November 16, 2022 in the above referenced case, submitted here are the responses to the requested information filed on behalf of South Central Rural Telecommunications Cooperative, Inc. and its wholly owned subsidiary, South Central Telcom.

Respectfully submitted,

/s/ Bobby Richardson  
Bobby Richardson, Attorney  
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Request a: Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5);

Response a:

Normal locates:	10,808
Normal locates with negotiated commitment:	0
Emergency locate:	348
Design Information Request:	32
Large project request:	42
Unmapped or untonable request:	1
Fiber-to-the-premises broadband deployment request:	0
Total Requests (sum of above):	11,231

Request b: Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5);

Response b: Included in Response a are the following number of second or subsequent requests for the same locate

Normal locates:	231
Normal locates with negotiated commitment:	0
Emergency locate:	7
Design Information Request:	3
Large project request:	7
Unmapped or untonable request:	0
Fiber-to-the-premises broadband deployment request:	0
Total Requests (sum of above):	248

Request c: Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request;

Response c: Please refer to Exhibit A for length of time required to respond to each requestor/excavator. Times are calculated on a straight math basis that includes holidays, weekends, and non-business hours.

As shown in Exhibit A, the average response times in total hours are as follows:

Overall average:	17:41:23 hours
Normal average:	17:49:23 hours
Emergency average:	7:20:30 hours
Design average:	71:13:31 hours

Request d: Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5)

Response d: Not applicable.

Request e: Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively;

Response e: All locates are completed by employees.

South Central Rural Telecommunications Cooperative, Inc.  
South Central Telcom

Request f: State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022;

Response f: Not applicable.

South Central Rural Telecommunications Cooperative, Inc.  
South Central Telcom

Request g: Explain the method used to determine whether an underground facility has been located accurately versus inaccurately;

Response g: Not applicable.



Request h: State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

Response h: On the very rare occasion that an error in a locate is determined, the applicable map is referred to the engineering department for investigation. Any corrections to maps are made to ensure accuracy in the future.