

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

ELECTRONIC INVESTIGATION INTO)	
COMPLIANCE WITH EXCAVATOR LOCATE)	CASE NO.
REQUESTS PURSUANT TO KRS 367.4909 AND)	2022-00363
KRS 367.4917(7))	

RESPONSE

Ohio County Water District, as a non-municipal utility, files this formal response to the Kentucky Public Service Commission Case Number 2022-00363. In the response to case number 2022-00363, the District states as follows:

- a) Since January 1, 2022, the Ohio County Water District has received 175 water line locate requests. Of these requests, 162 were normal locate requests and 13 were emergency locate requests.
- b) The Ohio County Water District had 7 subsequent requests for the same location for normal excavation.
- c) Since January 1, 2022, the Ohio County Water District responded to all locate requests within the allotted time. The average response time for all locate requests is 1-2 business days. The average response time for emergency locates is on the same day the request is received.
- d) Since January 1, 2022, there has been no need to reach an agreement with an excavator to complete a locate request outside the statutory limits.
- e) All locate requests are performed by the Ohio County Water District Distribution personnel. No third-party contractors are utilized for this work.
- f) The Ohio County Water District records all utility locate information in the Alliance Utility Management Service Order software as the request is received. A service order is then created and sent to the appropriate personnel in our Distribution Department for scheduling and completion of the line locate.

- g) The method used to determine whether an underground facility has been located accurately or inaccurately is to use a variety of locate methods to pinpoint the water lines.
- h) The Ohio County Water District utilizes multiple methods to prevent inaccurately locating lines. The District utilizes Arc GIS mapping system software, as-built plans, tracer wire, probing, hydro-excavation, and excavation with heavy equipment (potholing). The District then utilizes a Trimble R2 GPS receiver to map the line locate with sub-foot accuracy to ensure our mapping is as accurate as possible. The District maintains and updates all water mains in the mapping software as lines are uncovered and located. The District works with excavators, local and state officials as well as keeping customers informed of the importance of locating all utilities before they dig to prevent interruption of service through our public education and outreach via website, customer service representatives, and social media outlets.

Ohio County Water District



Eric Hickman, P.E.
General Manager
124 East Washington Street
Hartford, KY 42347
270-298-7704
ehickman@ocwdky.org
www.ocwdky.com

11/30/22

Date