

RESPONSE TO THE BURKESVILLE GAS COMPANY, INC TO THE COMMISSION’S
NOVEMBER 17, 2022, ORDER

Burkesville Gas Company Inc., (the “Company”) is a non-Municipal utility company and is required to file a response to the Kentucky Public Service Commission’s November 17, 2022 Order in Case No.2022-00363. The Company’s responses are as follows for 811 locate request from January 1, 2022 to November 30, 2022.

a. Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

Answer:

Since January 1, 2022, Burkesville Gas Company (the “Company”) personnel have been maintaining its paper records for 811 tickets documents while attempting to learn and utilize the online Positive Response through originally the Kentucky 811 system and since October of this year Kentucky’s own 811 One Call Concept. The information contained herein have been derived from the Company’s paper records. The table below indicates the locate requests received in total and broken out into the types of locate requests.

Type	Normal	Emergency	Design information	Large project	unmapped or untonable	fiber-to-the-premises	second notices	Total
January	3							3
February	6	1						7
March	19		1				1	21
April	6							6
May	14							14
June	16							16
July	10							10
August	6							6
September	11							11
October	9							9
November	12							12
Total								115

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b. Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

Answer:

The table above indicates the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests.

c. Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request.

Answer:

Exhibit A attached indicates the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests and provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request. The Company's paper locate requests records do not show a time stamp but only the calendar day. Therefore, each time Exhibit A indicates the number of days to respond that is less than a full day would indicate that the response was made on the same business day that locate request was received. Additionally, since the Company's did not include a time stamp information in Exhibit A assumes that the response to a locate request was made at the end of the business day.

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d. Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5).

Answer:

No times did the Company need to reach an agreement with an excavator outside of the statutory time limits required by KRS 367.4909.

e. Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively;

Answer:

All of the Company's locate request were performed by Company personnel.

f. State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022.

Answer:

The Company does not currently keep records or statistics of the number of underground facilities located accurately versus inaccurately

g. Explain the method used to determine whether an underground facility has been located accurately versus inaccurately.

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Answer:

In the case when the Company has any uncertainty as to the location of its underground assets and such location cannot be reasonably determined, the requestor/excavator ins informed that Company personnel will be on the site while the digging is being done.

h. State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

Answer:

Inaccurately located underground facilities are very rare in instances where underground assets were installed many years ago before tracer wire was used. To reducing the number of inaccurately located underground facilities the Company has considered acquiring other equipment that does require a tracer wire however, such equipment is very expensive and does not always provide reliable results.

BURKESVILLE GAS COMPANY, INC.

By 

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Exhibit A to Burkesville Gas Company response in CASE NO 2022-00363

2022 811 Tickets - Burkesville Gas Company, Inc. (0547)

	Ticket Number	Business days to Time to Respond	Normal	Emergency	Design information	Large project	unmapped or untonable	fiber-to-the-premises	second notices	Marked as appropriate within limit?
1	2201130794	0.5	X							Yes
2	2201181095	0.25	X							Yes
3	2201200380	2	X							Yes
4	2202010905	0.5	X							Yes
5	2202020705	0.25	X							Yes
6	2202090541	1	X							Yes
7	2202091099	1		X						Yes
8	2202110748	0.5	X							Yes
9	2202140665	0.5	X							Yes
10	2202171162	0.25	X							Yes
11	2203010734	0.5	X							Yes
12	2203011030	0.5	X							Yes
13	2203011030	0.5			X				X	Yes
14	2203011717	1	X							Yes
15	2203021773	1	X							Yes
16	2203030671	0.5	X							Yes
17	2203011722	2	X							Yes
18	2203040274	0.75	X							Yes
19	2203080854	0.5	X							Yes
20	2203091803	1	X							Yes
21	2203091798	1	X							Yes
22	2203091791	1	X							Yes
23	2203100889	0.5	X							Yes
24	2203110930	0.25	X							Yes
25	2203160627	0.5	X							Yes
26	2203162012	1	X							Yes
27	2203180823	0.5	X							Yes
28	2203211250	0.5	X							Yes
29	2203221618	1	X							Yes
30	2203281599	0.25	X							Yes
31	2203250623	0.5	X							Yes
32	2204050489	0.5	X							Yes
33	2204080609	0.5	X							Yes
34	2204110532	0.5	X							Yes
35	2204130588	1	X							Yes

Exhibit A to Burkesville Gas Company response in CASE NO 2022-00363

2022 811 Tickets - Burkesville Gas Company, Inc. (0547)

	Ticket Number	Business days to Time to Respond	Normal	Emergency	Design information	Large project	unmapped or untonable	fiber-to-the-premises	second notices	Marked as appropriate within limit?
36	2204190296	0.75	X							Yes
37	2204221182	0.25	X							Yes
38	2205031588	1	X							Yes
39	2205031576	1	X							Yes
40	2205041624	0.25	X							Yes
41	2205060901	0.25	X							Yes
42	2205091090	0.5	X							Yes
43	2205092272	1	X							Yes
44	2205100845	0.75	X							Yes
45	2205110759	1	X							Yes
46	2205170158	1	X							Yes
47	2205230055	1	X							Yes
48	2205230053	1	X							Yes
49	2205261758	1	X							Yes
50	2205270952	0.5	X							Yes
51	2205310067	1	X							Yes
52	2206020855	1	X							Yes
53	2206020846	1	X							Yes
54	2206061098	0.5	X							Yes
55	2206032053	1	X							Yes
56	2206060827	0.5	X							Yes
57	2206071347	0.25	X							Yes
58	2206100398	0.75	X							Yes
59	2206100788	0.5	X							Yes
60	2206100743	0.5	X							Yes
61	2206130326	0.75	X							Yes
62	2206131266	0.5	X							Yes
63	2206140916	1	X							Yes
64	2206140062	1	X							Yes
65	2206160543	2	X							Yes
66	2206160839	2	X							Yes
67	2206270088	1	X							Yes
68	2206290921	0.5	X							Yes
69	2207050225	1	X							Yes
70	2207120761	0.5	X							Yes
71	2207140609	0.75	X							Yes
72	2207200581	0.75	X							Yes

Exhibit A to Burkesville Gas Company response in CASE NO 2022-00363

2022 811 Tickets - Burkesville Gas Company, Inc. (0547)

	Ticket Number	Business days to Time to Respond	Normal	Emergency	Design information	Large project	unmapped or untonable	fiber-to-the-premises	second notices	Marked as appropriate within limit?
73	2207250982	0.75	X							Yes
74	2207251563	0.25	X							Yes
75	2207261254	1	X							Yes
76	2207261248	2	X							Yes
77	2207261242	1	X							Yes
78	2207261255	1	X							Yes
79	2208041609	1	X							Yes
80	2208081291	0.5	X							Yes
81	2208191193	0.25	X							Yes
82	2208222351	1	X							Yes
83	2208291424	0.5	X							Yes
84	2208292549	1	X							Yes
85	2209010227	1	X							Yes
86	2209020816	0.5	X							Yes
87	2209020816	0.5	X							Yes
88	2209061086	0.5	X							Yes
89	2209060439	0.75	X							Yes
90	2209021381	1	X							Yes
91	2209120137	0.75	X							Yes
92	2209211761	0.25	X							Yes
93	2209190042	1	X							Yes
94	2209221534	0.25	X							Yes
95	2209261064	0.75	X							Yes
96	2209261074	0.75	X							Yes
97	222770865	2	X							Yes
98	222770850	0.25	X							Yes
99	222781574	0.25	X							Yes
100	222790798	0.25	X							Yes
101	222790850	0.75	X							Yes
102	222800332	0.75	X							Yes
103	222830213	0.75	X							Yes
104	222930111	0.75	X							Yes
105	222991313	0.5	X							Yes
106	223060382	1	X							Yes
107	223070047	0.75	X							Yes
108	223060379	0.75	X							Yes
109	223081132	1	X							Yes

Exhibit A to Burkesville Gas Company response in CASE NO 2022-00363

2022 811 Tickets - Burkesville Gas Company, Inc. (0547)

	Ticket Number	Business days to Time to Respond	Normal	Emergency	Design information	Large project	unmapped or untonable	fiber-to-the-premises	second notices	Marked as appropriate within limit?
110	223110292	1	X							Yes
111	223130526	0.75	X							Yes
112	223130245	0.75	X							Yes
113	223180668	0.75	X							Yes
114	223190646	0.75	X							Yes
115	223260198	0.75	X							Yes
116	223260197	0.75	X							Yes
117	223270756	0.75	X							Yes
AVERAGE DAYS TO RESPOND FOR ALL TICKETS:					0.76 Days					