

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter Of:

| | | |
|--|---|-------------------|
| ELECTRONIC INVESTIGATION INTO |) | |
| COMPLIANCE WITH EXCAVATOR |) | |
| LOCATE REQUESTS PURSUANT TO KRS |) | CASE NO. |
| 367.4909 and KRS 367.4917(7) |) | 2022-00363 |
| ATTACHMENT TARIFFS OF INCUMBENT |) | |

**RESPONSES OF CINCINNATI BELL TELEPHONE COMPANY LLC D/B/A
ALTA FIBER TO COMMISSION'S NOVEMBER 16, 2022 ORDER**

2a. Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

RESPONSE:

| Type of Locate Requests | Number Received |
|--|------------------------|
| Total | 58,027 |
| Normal | 53,655 |
| Emergency | 1,624 |
| Information Request | 428 |
| Large Project | 2,288 |
| Unmapped or Untonable | 0 |
| Fiber-to-the-premises broadband deployment | 32 |

2b. Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

RESPONSE:

| Type of Locate Requests | Number of Second or Subsequent Requests Received |
|--|---|
| Total | 44 |
| Normal | 36 |
| Emergency | 0 |
| Information Request | 1 |
| Large Project | 7 |
| Unmapped or Untonable | 0 |
| Fiber-to-the-premises broadband deployment | 0 |

2c. Since January 1, 2022, the length of time to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request.

RESPONSE:

| Type of Locate Requests | Average Response Time/Days |
|--|-----------------------------------|
| Total | 2.57 |
| Normal | 2.64 |
| Emergency | 0.23 |
| Information Request | 1.22 |
| Large Project | 2.92 |
| Unmapped or Untonable | N/A |
| Fiber-to-the-premises broadband deployment | 7.07 |

2d. Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers broken out into the types of locate requests contained in KRS 367.4909(5).

RESPONSE:

| Type of Locate Requests | Number ICB Agreements |
|--|-----------------------|
| Total | 3,861 |
| Normal | 3,547 |
| Emergency | 2 |
| Information Request | 0 |
| Large Project | 312 |
| Unmapped or Untonable | 0 |
| Fiber-to-the-premises broadband deployment | 0 |

2e. Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively.

RESPONSE: All requests have been performed by a third-party contractor.

2f. State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022.

RESPONSE: Locate accuracy is generally only investigated when damage occurs to a facility. There have been zero damage incidents since January 1, 2022.

2g. Explain the method used to determine whether an underground facility has been located accurately versus inaccurately.

RESPONSE: In case of a damage incident, an on-site investigation would be conducted using a hit kit, measurements and photographs.

2h. State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

RESPONSE: Regularly scheduled meetings are held with the third-party contractor to measure performance and plan any necessary improvements.

