COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter Of:

ELECTRONIC INVESTIGATION INTO
COMPLIANCE WITH EXCAVATOR
LOCATE REQUESTS PURSUANT TO KRS)CASE NO.367.4909 and KRS 367.4917(7))2022-00363ATTACHMENT TARIFFS OF INCUMBENT)

RESPONSES OF CINCINNATI BELL TELEPHONE COMPANY LLC D/B/A ALTAFIBER TO COMMISSION'S NOVEMBER 16, 2022 ORDER

2a. Since January 1, 2022, the number of locate requests received in total and broken

out into the types of locate requests contained in KRS 367.4909(5).

RESPONSE:

Type of Locate Requests	Number Received
Total	58,027
Normal	53,655
Emergency	1,624
Information Request	428
Large Project	2,288
Unmapped or Untonable	0
Fiber-to-the-premises broadband deployment	32

2b. Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

<u>RESPONSE</u>:

Type of Locate Requests	Number of Second or Subsequent Requests Received
Total	44
Normal	36
Emergency	0
Information Request	1
Large Project	7
Unmapped or Untonable	0
Fiber-to-the-premises broadband deployment	0

2c. Since January 1, 2022, the length of time to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request.

RESPONSE:

Type of Locate Requests	Average Response Time/Days
Total	2.57
Normal	2.64
Emergency	0.23
Information Request	1.22
Large Project	2.92
Unmapped or Untonable	N/A
Fiber-to-the-premises broadband deployment	7.07

2d. Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers broken out into the types of locate requests contained in KRS 367.4909(5).

RESPONSE:

Type of Locate Requests	Number ICB Agreements
Total	3,861
Normal	3,547
Emergency	2
Information Request	0
Large Project	312
Unmapped or Untonable	0
Fiber-to-the-premises broadband deployment	0

2e. Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively.

<u>RESPONSE</u>: All requests have been performed by a third-party contractor.

2f. State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022.

RESPONSE: Locate accuracy is generally only investigated when damage occurs to a facility. There have been zero damage incidents since January 1, 2022.

2g. Explain the method used to determine whether an underground facility has been located accurately versus inaccurately.

<u>RESPONSE</u>: In case of a damage incident, an on-site investigation would be conducted using a hit kit, measurements and photographs.

2h. State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

<u>RESPONSE</u>: Regularly scheduled meetings are held with the third-party contractor to measure performance and plan any necessary improvements.

VERIFICATION

COMMONWEALTH OF KENTUCKY))) COUNTY OF CAMPBELL

Kevin Mann, Regulatory Manager, Government Relations, being duly sworn, states that he has read the foregoing Response of Cincinnati Bell Telephone Company LLC d/b/a altafiber to the Commission's November 16, 2022 Order and that the information contained therein is a true and correct copy of the information provided to him by employees of altafiber knowledgeable of the particular subject matter, after reasonable inquiry, and, therefore the things set forth therein are true and correct to the best of his knowledge, information and belief formed after a reasonable inquiry as of the date set forth below.

Kevin Mann

The foregoing Verification was signed, acknowledged and sworn to before me this day of December, 2022, by Kevin Mann in his capacity as Regulatory Manager, Government Relations for Cincinnati Bell Telephone Company LLC d/b/a altafiber.

Notary Public

JEROMY A. EHLMAN Notary Public Commonwealth of Kentucky Commission Number KYNP5324 My Commission Expires Jun 14, 2026