

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

**In the Matter of:**

**ELECTRONIC INVESTIGATION            )**  
**INTO COMPLIANCE WITH                )**  
**EXCAVATOR LOCATE REQUESTS        ) CASE NO. 2022-00363**  
**PURSUANT TO KRS 367.4909 AND        )**  
**KRS 367.4917(7)                         )**

**RESPONSE OF**  
**FRANCIS WATER COMPANY, INC.**  
**TO**  
**COMMISSION'S NOVEMBER 16, 2022 ORDER**

**FILED: DECEMBER 30, 2022**

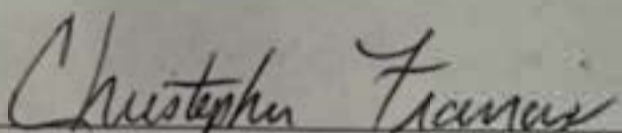
**COMMONWEALTH OF KENTUCKY**  
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**PURSUANT TO KRS 367.4909 AND        )**  
**KRS 367.4917(7)                         )**

**RESPONSE OF FRANCIS WATER COMPANY, INC.**  
**TO COMMISSION'S NOVEMBER 16, 2022 ORDER**

Comes Francis Water Company, Inc. ("FWC") for its Response to Commission's November 16, 2022 Order, and states as shown on the following pages.

  
\_\_\_\_\_  
Christopher Francis, Owner  
29 Water Street  
Garrett, KY 41630  
Chrisfrancis5959@yahoo.com

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

**In the Matter of:**

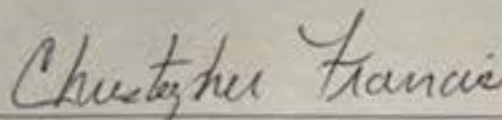
**ELECTRONIC INVESTIGATION            )**  
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**EXCAVATOR LOCATE REQUESTS        ) CASE NO. 2022-00363**  
**PURSUANT TO KRS 367.4909 AND        )**  
**KRS 367.4917(7)                        )**

**CERTIFICATION OF RESPONSE OF  
FRANCIS WATER COMPANY, INC.**

**TO COMMISSION'S NOVEMBER 16, 2022 ORDER**

This is to certify that I have supervised the preparation of FWC's Responses to Commission's November 16, 2022 Order. The response submitted on behalf of Francis Water Company Inc. is true and accurate to the best of my knowledge, information, and belief formed after a reasonable inquiry.

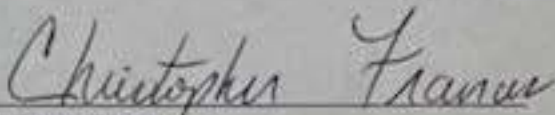
Date: December 30, 2022



Christopher Francis, Owner  
Francis Water Company, Inc.

## CERTIFICATE OF SERVICE

In accordance with the Commission's Order of July 22, 2021 in Case No. 2020-00085 (Electronic Emergency Docket Related to the Novel Coronavirus COVID-19), this is to certify that the electronic filing has been transmitted to the Commission on December 30, 2022; and that there are currently no parties in this proceeding that the Commission has excused from participation by electronic means.

  
\_\_\_\_\_  
Christopher Francis

**FRANCIS WATER COMPANY, INC.**

**CASE NO. 2022-00363**

**Response to Commission's November 16, 2022 Order**

**Question No. 2**

**Responding Witness: Christopher Francis, Owner**

- Q-2(a).** Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5);
- A-2(a).** Since January 1, 2022, Francis Water Company, Inc. ("FWC") has received 2 locate requests. Both were for normal excavation locate requests.
- Q-2(b).** Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5);
- A-2(b).** Since January 1, 2022, FWC has received 0 second or subsequent requests.
- Q-2(c).** Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request;

**A-2(c).** Since January 1<sup>st</sup>, 2022, FWC responded to and completed all locate requests within the allotted time. The average response time for both locate requests was 1 day.

**Q-2(d).** Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5);

**A-2(d).** Since January 1<sup>st</sup>, 2022, there has been no need to reach an agreement with an excavator or contractor to complete a locate request outside the statutory time limits.

**Q-2(e).** Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively;

**A-2(e).** All locate requests have been performed by the utility's personnel.

**Q-2(f).** State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022;

**A-2(f).** Specific records or statistics are not kept referencing accurate versus inaccurate location of FWC's infrastructure. However, our work orders indicate there were 0 service lines and 0 water mains that were compromised due to inaccurate information about our system.

**Q-2(g).** **Explain the method used to determine whether an underground facility has been located accurately versus inaccurately; and**

**A-2(g).** The method to determine whether an underground facility has been located accurately versus inaccurately begins with reviewing record drawings and project plans for the location request then utilize tracer wire and/or probing methods to improve the accuracy.

**Q-2(h).** **State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.**

**A-2(h).** The method to determine whether an underground facility has been located accurately versus inaccurately begins with reviewing record drawings and project plans for the location request then utilize tracer wire and/or probing methods to improve the accuracy.

To prevent inaccurately located lines, FWC uses a combination of the following devices including tracer wire, the probing method of the pipe, or excavation of the line in the ground. All new lines are installed with a tracer wire, if it is discovered a tracer wire has broken it is immediately repaired. Additional tracer wire connections are added during new service connections and additions to the distribution system. FWC maintains accurate maps of its facilities. FWC maintains a positive presence with local utilities, contractors, and customers to emphasize the importance of accurately located facilities to minimize the impact on work and to prevent interruption of service.