

**COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION**

**In the matter of:**

<b>ELECTRONIC INVESTIGATION INTO</b>	)	
<b>COMPLIANCE WITH EXCAVATOR LOCATE)</b>	)	<b>CASE NO.</b>
<b>REQUESTS PURSUANT TO KRS 367.4909</b>	)	<b>2022-00363</b>
<b>AND KRS 367.4917</b>	)	

**RESPONSES OF HENDERSON COUNTY WATER DISTRICT TO  
COMMISSION'S ORDER**

**HENDERSON COUNTY WATER DISTRICT (“HCWD”)** submits the following responses to the Commission’s Order of November 16, 2022:

a. Since January 1, 2022, the number of locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

**RESPONSE:**

**During the identified period, the following requests were received. Normal locates: 1,417**

**Remarks: 304 Emergency: 57 Design: 7 Total: 1,785**

b. Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate request contained in KRS 367.4909(5).

**RESPONSE:**

**Henderson County Water District has responded to 304 requests for remarks.**

c. Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request.

**RESPONSE:**

**During the identified period, the average length of time required to respond was as follows. Normal locates: 1.5 days Relocates 1.5 days Emergency: 1.5 hours Design: 2 days. HCWD works hard to respond to all tickets in a timely manner and mark requests prior to their due date.**

d. Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5).

**RESPONSE:**

**During the identified period, HCWD has not reached such an agreement with an excavator.**

e. Since January 1, 2022, state whether locate request have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide

the number of locate request performed by Utility personnel and third-party contractors, respectively.

**RESPONSE:**

**During the identified period, all locate requests have been performed by HCWD staff.**

f. State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022.

**RESPONSE:**

**Such records and statistics are not kept at this time. However, HCWD does not know of any inaccurate locates.**

g. Explain the method used to determine whether an underground facility has been located accurately versus inaccurately.

**RESPONSE:**

**HCWD does not currently track if locates are accurate or inaccurate. However, due to the nature of the work needing a locate, it makes sense that inaccurate locates would result in damaged lines that we would be notified of.**

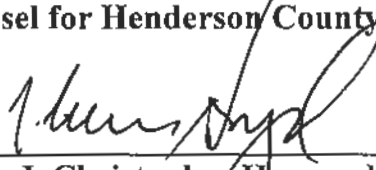
h. State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

**RESPONSE:**

**Because inaccurate locates are uncommon, HCWD has not tracked inaccurately located facilities. However, staff meets about locates when they are difficult and adjust how many and which staff go to certain locates depending on the difficulty, location and/or length of the locate**

**DORSEY, GRAY, NORMENT & HOPGOOD  
318 Second Street  
Henderson, KY 42420  
Telephone – (270) 826-3965  
Telefax – (270) 826-6672  
Counsel for Henderson County Water District**

By



**J. Christopher Hopgood  
chopgood@dkgnlaw.com**