

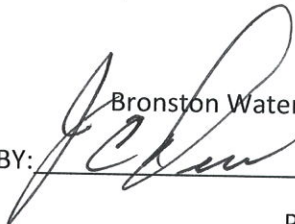
COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

ELECTRONIC INVESTIGATION INTO	)	
COMPLIANCE WITH EXCAVATOR LOCATE	)	CASE NO.
REQUESTS PURSUANT TO KRS 367.4909	)	2022-00363
AND KRS 367.4917(7)	)	

RESPONSE OF BRONSTON WATER ASSOCIATION  
TO COMMISSION REQUEST FOR INFORMATION

- A. Since January 1, 2022, we have had a total of 19 locate line requests.
- B. Since January 1, 2022, there have been 0 second requests.
- C. Since January 1, 2022, the length of time required to respond to each request was less than 48 hours. 11 requests were completed the day the request was made. 7 requests were completed within 24 hours. 1 was completed within 48 hours, before the scheduled excavation work. The average time to complete a locate request is less than 24 hours.
- D. Since January 1, 2022, only once did we reach an agreement with a property owner to meet for a locate request. The property owner was installing a fence and shed and wanted BWA personnel on site.
- E. Since January 1, 2022, all locate requests have been completed by water association personnel.
- F. Locate request records are kept for the calendar year but nothing to report unless a line is struck or damaged. Nothing was damaged in 2022.
- G. BWA uses multiple methods to ensure lines are marked accurately. These include maps, staff experience, and probing method. BWA will also spot dig to ensure that lines are marked accurately.
- H. To increase the accuracy of marked lines, BWA staff requests as much information as possible when a locate request is made: address, directions, reason for request, date needed, contact phone number. BWA also spot digs, update maps and utilizes staff experience and knowledge.

BY:  \_\_\_\_\_  
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