## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION OF KENTUCKY

IN THE MATTER OF:		
ELECTRONIC INVESTIGATION INTO	)	
COMPLIANCE WITH EXCAVATOR LOCATE	)	CASE NO. 2022-00363
REQUESTS PURSUANT TO KRS 367.4909 AND	)	
KRS 367.4917 (7)		

## **RESPONSE**

Boone County Water District, as a non-municipal utility, files this response to the Kentucky Public Service Commission Case Number 2022-00363. In response to case number 2022-00363, the District states as follows:

- a. Since January 1, 2022, Boone County Water District has received 1,344 locate requests. Of the 1,344 locate requests, 1,296 were for normal excavation requests, 9 were for emergency locate requests, 16 were for remark of locate, 23 were agreements with excavators.
- b. Since January 1, 2022 Boone County Water District has received 16 requests for secondary normal excavation locates due to the excavation not being started and/or completed within the 21-day time period allowed by Kentucky law.
- c. Since January 1, 2022 Boone County Water District has responded to all locate requests within the statutory window established by KRS 367.4909(5). Responses to normal excavation locate requests are completed within one to two full business days, actual average response time is 1.2 business days. Emergency locate requests are completed same day.
- d. Since January 1, 2022 Boone County Water District has made agreements with 23 excavator/contractor for normal locates due to the size of the locate area, multiple dig sights, or the length of time the excavator/contractor would be working in the area.
- e. Since January 1, 2022 Boone County Water District staff performed all locate requests. No third-party contractor is used to locate underground facilities.
- f. Boone County Water District maintains a record of the number of underground facilities located accurately versus inaccurately. Since January 1, 2022 three water lines were in a different

location than the District's records indicated, those lines have since been captured by gps and/or physical measurements and the District's records updated.

- g. Boone County Water District uses multiple methods to locate water lines, to verify the accuracy of the method used the District uses as-built maps, GIS mapping, and hand-held locators. If maps are incorrect the District field verifies the actual location and updates the file.
- h. Boone County Water District uses multiple methods to prevent inaccurately located water lines. The District requests as much information as possible for each locate request such as exact location of work to be performed, contact information, depth, proposed length of the project, date when work will begin, all of the information is recorded onto the work order and the work order number is used as the confirmation number. The District uses GIS mapping, As-built hard copy maps, tracer wire, probing method, excavation of the line, and cross-training of staff. The District maintains current and updated maps of the system and is proactive with developers, contractors, excavators, local and state officials as well as its customers and the general public as to the importance of locating all utilities before beginning a project that requires digging to prevent service interruptions, property damage or injury.

Dated: December 6, 2022

Respectfully submitted,

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