

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION INTO)	
COMPLIANCE WITH EXCAVATOR LOCATE)	CASE NO.
REQUESTS PURSUANT TO KRS 367.4909)	2022-00363
AND KRS 367.4917(7))	

RESPONSE TO INFORMATION REQUEST

Pursuant to Commission Order entered November 16, 2022, in the above-referenced case, Jackson Energy Cooperative Corporation (“Jackson Energy”) hereby submits the following responses to the Commission’s requests.

STATE OF KENTUCKY)

COUNTY OF JACKSON)

I, Ryan Henderson, state that I am the Vice President of Engineering and Operations, of Jackson Energy Cooperative Corporation, and that I supervised the preparation of the responses to this data request and that the matters and things set forth therein are true and accurate to the best of my knowledge, information, and belief, formed after reasonable inquiry.

This 29 day of December 2022



Ryan Henderson

SUBSCRIBED AND SWORN to before me by Ryan Henderson this
29th day of December, 2022.



Katie Elaine Nelson KYNP54957
Notary Public, KY State at Large

My Commission Expires: 07/11/2026

Request a: Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

Response a:

Type of Locate Requests	Number Received
Normal	4,884
Emergency	94
Information Request	1
Large Project (Not a KY811 Ticket Type)	320
Unmapped or Untonable	Not a KY811 Ticket Type
Fiber-to-the-premises broadband deployment	0

Request b: Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

Response b:

Type of Locate Requests	Number of Second or Subsequent Requests Received
Normal	13
Emergency	0
Information Request	0
Large Project (Not a KY811 Ticket Type)	1
Unmapped or Untonable	Not a KY811 Ticket Type
Fiber-to-the-premises broadband deployment	0

Request c: Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request.

Response c:

Type of Locate Requests	Average Response Time/Days
Normal	2 Days
Emergency	Same Day
Information Request	13 Days
Large Project (Not a KY811 Ticket Type)	2 Days
Unmapped or Untonable	Not a KY811 Ticket Type
Fiber-to-the-premises broadband deployment	N/A

Request d: Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate requests contained in KRS 367.4909(5).

Response d:

Type of Locate Requests	Number ICB Agreements
Normal	151
Emergency	0
Information Request	0
Large Project (Not a KY811 Ticket Type)	19
Unmapped or Untonable	Not a KY811 Ticket Type
Fiber-to-the-premises broadband deployment	0

Request e: Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by a third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively.

Response e: All of Jackson Energy's locate requests are performed by a third-party contractor.

Request f: State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022.

Response f: Jackson does not keep records or statistics as to the number of facilities located accurately versus inaccurately. Locate accuracy is generally only investigated when a facility damage occurs. The data provided below reflects records and statistics of accuracy from damage investigations.

Number of Damages Located Accurately	Number of Damages Located Inaccurately
0	0

Request g: Explain the method used to determine whether an underground facility has been located accurately versus inaccurately.

Response g: Jackson Energy's third-party contractor completes an on-site investigation using a hit kit, measurements, and photographs.

Request h: State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

Response h: Jackson Energy has no known underground facilities that are unlocatable. Jackson Energy's third-party contractor uses sophisticated equipment to detect underground facilities and completes training with each employee conducting locates. Jackson Energy's continually updates their maps with their third-party contractor and Kentucky 811. Jackson Energy also is in regular contact with their third-party contractor discussing current and future performance.