

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

**In The Matter Of:**

<b>ELECTRONIC INVESTIGATION INTO COMPLIANCE</b>	)	
<b>WITH EXCAVATOR LOCATE REQUESTS PURSUANT</b>	)	<b>CASE NO.</b>
<b>TO KRS 367.4909 AND KRS 367.4917(7)</b>	)	<b>2022-00363</b>

**RESPONSES OF ROWAN WATER, INC.**  
**TO THE COMMISSION'S NOVEMBER 16, 2022 ORDER**

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

ELECTRONIC INVESTIGATION INTO COMPLIANCE )  
WITH EXCAVATOR LOCATE REQUESTS )      CASE NO.  
PURSUANT TO KRS 367.4909 AND KRS 367.4917(7) )      2022-00363

VERIFICATION OF JERRY PATRICK

COMMONWEALTH OF KENTUCKY )  
  )  
COUNTY OF ROWAN )

Jerry Patrick, General Manager of Rowan Water, Inc., being duly sworn, states that he has supervised the preparation of certain responses to the Commission's November 16, 2022 Order in the above-referenced case and that the matters and things set forth therein are true and accurate to the best of his knowledge, information and belief, formed after reasonable inquiry.

Jerry Patrick  
Jerry Patrick

The foregoing Verification was signed, acknowledged and sworn to before me this 27 day of December 2022, by Jerry Patrick, General Manager of Rowan Water, Inc.

Peggy Lee Stearns  
Notary Commission No. KY NP 14003  
Commission expiration: 9-5-24

**ROWAN WATER, INC.**

**CASE NO. 2022-00363**

**RESPONSE TO COMMISSION'S NOVEMBER 16, 2022 ORDER**

**REQUEST 2a**

**RESPONSIBLE PARTY:** Jerry Patrick

**Request 2.a.** Since January 1, 2022, the number of locate requests received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

**Response 2.a.** Since January 1, 2022, Rowan Water has received a total of 1777 locate requests. Out of the 1777 total requests, 1756 were normal locate requests, 10 were emergency locate requests, 4 were design requests and 7 were retransmits. The retransmits are where the person requesting the locate, doesn't do its excavation/construction work in the time allowed, so they have to call to have the lines located again.

**ROWAN WATER, INC.**

**CASE NO. 2022-00363**

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**REQUEST 2b**

**RESPONSIBLE PARTY:** Jerry Patrick

**Request 2.b.** Since January 1, 2022, the number of second or subsequent requests for the same locate request received in total and broken out into the types of locate requests contained in KRS 367.4909(5).

**Response 2.b.** Rowan Water had 11 second or subsequent requests for the same locate. All of these were normal locates.

**ROWAN WATER, INC.**

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**REQUEST 2c**

**RESPONSIBLE PARTY:** Jerry Patrick

**Request 2.c.** Since January 1, 2022, the length of time required to respond to each requestor/excavator in total and broken out into the types of locate requests contained in KRS 367.4909(5). Also, provide information showing whether underground facilities are marked within the statutory window, and the average time it takes to respond to a locate request.

**Response 2.c.** Since January 1, 2022, the average length of time required to respond to each requestor/excavator in total is between 24 and 48 hours. Normal locates on average are located between 24 and 48 hours, emergency locates are normally within 2 and 3 hours and design locates are withing 24 and 48 hours. All locates are marked within the statutory window.

**ROWAN WATER, INC.**

**CASE NO. 2022-00363**

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**REQUEST 2d**

**RESPONSIBLE PARTY:** Jerry Patrick

**Request 2.d.** Since January 1, 2022, the number of times an agreement has been reached with an excavator outside of the statutory time limits required by KRS 367.4909, with the aggregate numbers and broken out into the types of locate request contained in KRS 367.4909(5).

**Response 2.d.** Since January 1, 2022, there have been no agreements reached with an excavator outside the statutory time limits required by KRS 367.4909.

**ROWAN WATER, INC.**

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**REQUEST 2e**

**RESPONSIBLE PARTY:** Jerry Patrick

**Request 2.e.** Since January 1, 2022, state whether locate requests have been performed by Utility personnel or by third-party contractor. If the answer is both, provide the number of locate requests performed by Utility personnel and third-party contractors, respectively.

**Response 2.e.** All locates have been performed by Rowan Water's personnel.

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**REQUEST 2f**

**RESPONSIBLE PARTY:** Jerry Patrick

**Request 2.f.** State whether records and statistics are kept of the number of underground facilities located accurately versus inaccurately. Provide all records and statistics compiled since January 1, 2022.

**Response 2.f.** Records and statistics of the number of underground facilities located accurately versus inaccurately are not kept by Rowan Water.

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**REQUEST 2g**

**RESPONSIBLE PARTY:** Jerry Patrick

**Request 2.g.** Explain the method used to determine whether an underground facility has been located accurately versus inaccurately.

**Response 2.g.** Please see the response to Request 2f above. Rowan Water does not track whether an underground facility has been located accurately versus inaccurately.

**ROWAN WATER, INC.**

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**REQUEST 2h**

**RESPONSIBLE PARTY:** Jerry Patrick

**Request 2.h.** State what policies and procedures have been implemented to reduce the number of inaccurately located facilities. Provide information detailing the efficacy of those procedures on reducing the number of inaccurately located underground facilities.

**Response 2.h.** Rowan Water has one employee that completes 99% of its locates. He has been performing the locates for Rowan Water for at least the last 10 years. The only instances where a different employee would perform a locate is if he would be unavailable to perform the locate before the statutory time limit expires or it is an emergency locate and he is unavailable.