COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION OF KENTUCKY

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ELECTRONIC INVESTIGATION INTO)
COMPLIANCE WITH EXCAVATOR LOCATE)
REQUESTS PURUSANT TO KRS 367.4909 AND)
KRS 367.4917)

CASE NO. 2022-00363

NOTICE OF FILING RESPONSE TO COMMISSION ORDER

Comes now The Garrard County Water Association, Inc., ("GCWA"), by and through the undersigned counsel, and hereby gives notice that it is filing its response to the Commission's November 16, 2022 Order in the above-styled case. GCWA's response is attached to this filing as Exhibit A and was provided by Sean Smith, General Manager of GCWA.

Respectfully submitted,

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CERTIFICATE OF SERVICE

This is to certify that the foregoing electronic filing was transmitted to the Commission on December 1, 2022 and that there are currently no parties that the Commission has excused from participation by electronic means in this proceeding. Pursuant to the Commission's July 22, 2021 Order in Case No. 2020-00085, no paper copies of this filing will be filed.

Counsel for The Garrard County Water

Association, Inc.

RESPONSE OF THE GARRARD COUNTY WATER ASSOICTION TO THE COMMISSION'S NOVEMBER 17, 2022 ORDER

The Garrard County Water Association, Inc., ("GCWA") is a non-municipal water utility company and is required to file a response to the Kentucky Public Service Commission's November 17, 2022 Order in Case No. 2022-00363. GCWA's response is as follows:

- a) Since January 1, 2022, GCWA has received 215 requests for locates. All requests were for locating underground water utilities. Of these requests, 214 were normal locate requests and 1 was an emergency locate. The emergency locate was completed within one hour of the request.
- b) GCWA had one normal locate request that had two subsequent requests for the same location. There were no additional locate requests for any of the other locates.
- c) Since January 1, 2022, GCWA responded to all locate requests within the statutory allotted time. The average response time for normal locate requests is 1-2 business days. The average response time for emergency locates is on the same day the requests are received, usually located within the hour of the request.
- d) Since January 1, 2022, there has been no need to reach an agreement with an outside excavator to complete a locate request outside of the statutory limits.
- e) All locate requests are performed by GCWA personnel. No third-party contractors are utilized for this work.
- f) All necessary information is taken to successfully locate the requested utility. The office staff records the information such as the customer's name, contact information, location address and any markings that would assist in the locate. A work order is then created and sent to the appropriate personnel to complete the line locate. If there are any other utilities involved, we work closely with them to complete the locates.
- g) Since January 1, 2022, no records were kept showing the number of located accurately verses inaccurately. We do keep line locate work orders that show that the line has been located. No underground facilities were hit due to inaccurately located lines.
- h) If uncertain, As-Builts are used to determine the exact location. Lines may also be excavated by staff to assure accuracy of the location. Maps are stored in the office if needed. We are currently implementing a GIS system which should help in the accuracy of future locate requests.

EXHIBIT A

GARRARD COUNTY WATER ASSOCIATION, INC.

By 55th

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