

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION INTO)
COMPLIANCE WITH EXCAVATOR LOCATE) CASE NO. 2022-00363
REQUESTS PURSUANT TO KRS 367.4909)
AND KRS 367.4917(7))

**RESPONSE OF ESTILL COUNTY WATER DISTRICT
TO ORDER OF NOVEMBER 16, 2022**

In response to the Commission's Order of November 16, 2022, Estill County Water District provides the following information:

- a. Since January 1, 2022, Estill County Water District has received 832 locate requests. Of those requests, 832 requests were normal excavation locate requests, and 0 requests were emergency locate requests.
- b. Since January 1, 2022, Estill County Water District does not have a count of any second or subsequent requests for the same locate request.
- c. Since January 1, 2022, Estill County Water District has responded to all locate requests within the statutory window established by KRS 367.4909(5). Responses to normal excavation locate requests are completed on an average of one to two full working days. Responses to emergency requests were completed on the average within one day.
- d. Since January 1, 2022, Estill County Water District has not needed to reach an agreement with an excavator to complete a locate request outside of the statutory time limits.
- e. Since January 1, 2022, Estill County Water District performed all locate requests. No third-party contractor is used to locate underground facilities.

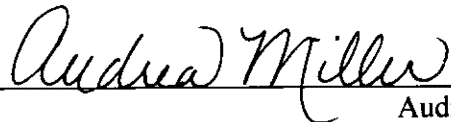
f. Estill County Water District maintains a record of the number of underground facilities located accurately versus inaccurately. Since January 1, 2022, no water line was in a different location than the District's records indicated.

g. Estill County Water District uses multiple methods to locate water lines. The accuracy of each method is validated by the success of each work order.

h. Estill County Water District uses multiple methods to prevent inaccurately located facilities. These methods include the use of a GIS Mapping System, the use of paper maps, and probing the ground or excavation line in the ground. The District maintains current and updated maps of its facilities and works with excavators and local and state officials. It also strives to inform its customers about the extreme importance of locating all utilities before beginning any project that involves digging to prevent service interruptions.

Dated: December 9, 2022

Estill County Water District

BY: 
Audrea Miller
General Manager
76 Cedar Grove Road
Irvine, Ky 40336
Phone-606-723-3795
Email: a.miller@estillcountywater.com