# COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

| In the matter of:  | )           |                     |
|--|-------------|---------------------|
| Kipley J. McNally, PLC                                     | )           |                     |
| COMPLAINANT  | )           | CASE NO. 2022-00323 |
| VS.  | )           | CASE NO. 2022-00323 |
| Bell South Telecommunications, Inc.<br>d/b/a AT&T Kentucky | )<br>)<br>) |                     |
| DEFENDANT  | )           |                     |

# MOTION TO VOLUNTARILY DISMISS

Kipley J. McNally, PLC ("McNally"), by counsel, moves the Commission to dismiss McNally's Complaint, without prejudice. As grounds for said Motion, McNally states:

- 1. That AT&T has been responsive and has made satisfactory adjustments to McNally's account. See copy of AT&T invoice dated October 14, 2022;
  - 2. That all phone and internet services have been restored;
- 3. That McNally's multiple complaints regarding rates and services are resolved.

WHEREFORE, McNally moves the Commission to dismiss McNally's Complaint because McNally does not need to pursue the allegations contained in the Complaint.

Respectfully Submitted:

Kipley J. Me Nally, Esq.

Kipley J. McNally, PLC 2527 Nelson Miller Parkway, Suite 104 Louisville, Kentucky 40223 (502) 245-6133 kjm@mcnallylaw.biz

# **CERTIFICATE OF SERVICE**

In accordance with 807 KAR 5:001, Section 8, I certify that Kipley J. McNally, PLC's electronic filing of this Motion to Voluntarily Dismiss is a true and accurate copy of the same document being filed in paper medium; that the electronic filing was transmitted to the Public Service Commission on November 29, 2022; that there are currently no parties that the Public Service Commission has excused from participation by electronic means in this proceeding; and that an original and copy paper medium of this Motion to Voluntarily Dismiss will be delivered to the Public Service Commission within thirty (30) days after the lifting of the emergency, as discussed in Case No. 2020-00085.

Kipley J McNally, Esq.



KIPLEY J MCNALLY STE 104 2527 NELSON MILLER PKWY LOUISVILLE KY 40223-3164 Page Account Number Billing Date

1 of 3 502 245-6133 074 0488

Date Oct 14, 2022

Web Site att. com

# Monthly Statement

# Bill-At-A-Glance

| Current Charges Due in Full by | Nov 5, 2022 |
|--------------------------------|-------------|
| Total Amount Due               | \$140.30    |
| Current Charges                | 354.93      |
| Balance                        | 214.63CF    |
| Adjustments                    | 634.95CF    |
| Payment - Thank You!           | 208.00CF    |
| Previous Bill                  | 628.32      |

# **Billing Summary**

| Online: att.com/myatt  | Page |        |
|--|------|--------|
| Plans and Services  1 800 321-2000 PIN: 8866  Repair Service: 1 888 804-6444 | 1    | 328.28 |
| AT&T Long Distance Service<br>1 800 321-2000                                 | 2    | 26,65  |
| <b>Total Current Charges</b>   |      | 354.93 |

# News You Can Use Summary

PREVENT DISCONNECT

CARRIER INFORMATION

• FEES AND SURCHARGES

PRICE INCREASE

• COST ASSESSMENT CHRG

See "News You Can Use" for additional information.

#### All the best from us

Let us help connect you to our great deals for internet, wireless and other premium services. Call 877.677.0491. Business customers: 800.321,2000.

# Detail of Payments and Adjustments

| ltem     |             |             |          |
|----------|-------------|-------------|----------|
| No. Date | Description | Adjustments | Payments |
| 1. 9-20  | AT&T        | 584.24CR    |          |
| 2. 9-29  | Payment     |             | 208.00   |
| 3. 9-30  | AT&T        | 70.71CR     |          |
| Totals   |             | 634,95CR    | 208.00   |

## Plans and Services

| _     |        |     | 444   |       |
|-------|--------|-----|-------|-------|
| Promi | ations | and | Disco | strus |

| Item  |   |          |
|-------|---|----------|
| Na.   | Description                             |          |
| 4.    | Discount for Business Local Calling for | 300.00CR |
|       | Bill Period Oct 14, 2022 EESN1506Z.     |          |
| 5.    | Discount for BLC Term Correction        | 60.00CR  |
|       | Discount for Bill Period Oct 14, 2022   |          |
|       | EESN1526Z.                              |          |
| Total | Promotions and Discounts                | 360.00CR |

#### Monthly Service - Oct 14 thru Nov 13

|       |  | Quantity |        |
|-------|--|----------|--------|
| 6.    | Bus Local Call Unlimited A                               | 1        | 190.00 |
|       | Business Line  |          |        |
|       | Three-Way Calling  |          |        |
|       | Call Forwarding  |          |        |
|       | Caller-ID Name-Number Delivery                           |          |        |
| -     | Anonymous Call Blocking                                  | 2:       |        |
| 7.    | Bus Local Call Unlimited A                               | 1        | 190.00 |
|       | Business Line  |          |        |
|       | Three-Way Calling  |          |        |
|       | Call Forwarding  |          |        |
|       | Call Forwarding Don't Answer<br>Hunting/Rollover Service |          |        |
|       | Message Waiting-Stutter                                  |          |        |
|       | Dialtone   |          |        |
|       | Caller-ID Name-Number Delivery                           |          |        |
|       | Anonymous Call Blocking                                  |          |        |
| 8.    | Bus Local Call Unlimited A                               | Ť        | 190.00 |
|       | Business Line  | •        | 100.00 |
|       | Three-Way Calling  |          |        |
|       | Call Forwarding  |          |        |
|       | Call Forwarding Busy Line                                |          |        |
|       | Call Forwarding Don't Answer                             |          |        |
|       | Hunting/Rollover Service                                 |          |        |
|       | Caller-ID Name:Number Delivery                           |          |        |
|       | Anonymous Call Blocking                                  |          |        |
| 9.    | Voice Mail Service                                       | 1        | 22,44  |
| 10.   | Star 98 to Voice Mail                                    | 1        | 2,00   |
| Total | Monthly Service  |          | 594.44 |

Local Services provided by AT&T Kentucky.



KIPLEY J MCNALLY STE 104 2527 NELSON MILLER PKWY LOUISVILLE KY 40223-3164 Page Account Number 3 of 3

bunt Number 502 245 - 6133 074 0488 Billing Date 0ct 14, 2022

### AT&T Long Distance Service

| Call Charges - Continued     |                   |      |        |       |
|------------------------------|-------------------|------|--------|-------|
| ltem                         |                   |      |        |       |
| No. Date Time Place Cal      | led Number        | Code | Min    |       |
| Charges for 502 245-6134     |                   |      | 22112  |       |
| Itemized Calls               |                   |      |        |       |
| 1.09-05 210P PITCHIN         | OH 937 563-2482   | D    | 0.5 G  | .00   |
| 2. 09-23 100P FRANKFORT      | KY = 502 564-9404 | D    | 36.9 G | .00   |
| 3. 09-23 302P ALLEN          | TX 972 396-2537   | 0    | 1.6 G  | .00   |
| Total Itemized Calls         |                   |      |        | .00   |
| Total Charges for 502 245-61 | 34                |      |        | .00   |
| Total Call Charges           |                   |      |        | .00   |
|                              |                   |      |        |       |
| Company Fees and Surchar     | ges               |      |        |       |
| 4. Federal Universal Serv    | ice Fee           |      |        | 3.86  |
| 5. Federal Regulatory Fee    | 1                 |      |        | .98   |
| 6. KY - GRT Surcharge        |                   |      |        | .32   |
| Total Company Fees and Su    | rcharoes          |      |        | 5.16  |
| • •                          |                   |      |        | 0.10  |
| Government Fees and Taxes    | i                 |      |        |       |
| 7. KY - State Tax            |                   |      |        | 1.49  |
|                              |                   |      |        | ***** |

G = State Tax Only

## **Key to Calling Codes**

D Day

### **Total AT&T Long Distance Service**

26.65

#### News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$140.30. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

#### CARRIER INFORMATION

Our records indicate that you have selected AT&T Long Distance Service or a company that resells their services as your primary local toll carrier and AT&T Long Distance Service or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

#### FEES AND SURCHARGES

AT&T collects monthly fees and surcharges to help recover its required contribution to government programs and to recover costs AT&T pays in taxes and required payments levied by federal, state, and local governments. These fees and surcharges included on your bill are periodically adjusted to align with the rates determined by the government agency that is responsible for the state or federal fund or tax and subject to change at any time without notice to you unless required by law. For more information, please contact an AT&T Service Representative at the phone number listed on the front of your bill.

#### PRICE INCREASE

Effective on or after October 7, 2022, the month-to-month per line price of Business Local Calling (BLC) Unlimited A (Option A) and Unlimited B (Option B) packages will increase. BLC Unlimited A (Option A) will increase from \$190,00 to \$215,00 and BLC Unlimited B (Option B) will increase from \$190,00 to \$215,00. Customers currently on a BLC term plan will continue to receive their current BLC term package price through the end of their term. For questions about this change, please contact us at the toll-free number on your bill or visit business.att.com.

#### COST ASSESSMENT CHRG

AT&T charges you this monthly per line amount to recover its ongoing costs incurred supporting the administration of local number portability, a government program that enables customers to retain their telephone number when changing service providers. This fee is not a tax or charge that the government requires AT&T to collect from its customers.

## **Terms and Conditions**

#### LATE CHARGE REMINDER

A \$15.00 Late Payment Charge and a 1.5% interest charge may apply to an unpaid current charges balance as of your next bill date.

DUE BY: Nov 5, 2022

\$140.30

Amount After Nov 14, 2022

\$160.62



Billing Date Oct 14, 2022

Account Number

502 245-6133 074 0488

Please include your account number on your check.

KIPLEY J MCNALLY STE 104 2527 NELSON MILLER PKWY LOUISVILLE KY 40223-3164

Make checks payable to:

AT&T PO BOX 5076 CAROL STREAM IL 60197-5076

Արթույլը արդարգության արդարարին անկարարության

3900 50224561330742 8002032999999 048020000002146300000014030

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|--|---------------------------|
| KIPLEY J. MCNALLY, PLC<br>2527 NELSON MILLER PKWY STE 104<br>LOUISVILLE, KY 40223<br>(502) 245-6133  | DATE 10 26 2022 21-10/830 |
| PAY TO THE OF A TET OND ENDER OF A TET ONE LUndred forty and 30/100 (  | DOLLARS DOLLARS           |
| PNC BANK, KENTUCKY, INC.  FOR 502 245-6133 074 0488  | Liple J. Mé Nelly         |
| #*OO6374#* #:O83000 kO8#: 311  | · 50 20 2 2 <b>4 ii*</b>  |