

KENTUCKY-AMERICAN WATER COMPANY
CASE NO. 2022-00299
ATTORNEY GENERAL'S SECOND REQUEST FOR INFORMATION

Witness: Andy Lewis and Heather Hoelting

1. Reference the response to PSC-DR-1-5, and the Excel attachment thereto. Confirm that the grand total of customers who, since January 2018 received an estimated bill for more than two consecutive months, is 18,777.

Original Response Filed March 14, 2023:

KAW assumes this question meant to refer to KAW's response to PSC 2-5, not PSC 1-5. KAW has filed a supplemental response to PSC 2-5 contemporaneously herewith. Please see that supplemental response and the explanation therein for the updated totals.

As indicated in that supplemental response, there have been no more than 5,251 customers who, since January 2018, received an estimated bill for more than two consecutive months. KAW has confirmed with estimated billing data 4,678 of those customers and is working to obtain additional estimated billing data to confirm the other 573 customers.

Supplemental Response Filed March 22, 2023:

Please see KAW's second supplemental response to PSC 2-5 filed contemporaneously herewith. Please see that the supplemental response and the explanation therein for the updated totals.

As indicated in that supplemental response, there have been 4,902 customers who, since January 2018, received an estimated bill for more than two consecutive months.