

**KENTUCKY-AMERICAN WATER COMPANY**  
**CASE NO. 2022-00299**  
**COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION**

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**Witness: Heather Hoelting and Andy Lewis**

5. Provide any instances since January 2018 when a single customer received an estimated bill for more than two consecutive months. In each instance, provide the name, address, and number of consecutive months of estimate billing. Refer to 807 KAR 5:001E, Section 13, for requests for confidential treatment.

**Original Response Filed February 10, 2023:**

Please see “KAW\_R\_PSCDR2\_NUM005\_021023\_ATTACHMENT\_1” for instances since January 2018 when a single customer received an estimated bill for more than two consecutive months, inclusive of the address and number of consecutive months of estimate billing

**Supplemental Response Filed March 13, 2023:**

The original attachment provided on February 10, 2023 was an estimate of instances and number of consecutive months of estimated billing based on *meter reading data* that was readily available. KAW has since been able to obtain estimated *billing data*. Please see that attached Excel file titled KAW\_SR\_PSCDR2\_NUM005\_031323\_Attachment 1 for the corrected instances since January 2018 when a single customer received an estimated bill for more than two consecutive months, inclusive of the address and number of consecutive months of estimated billing for each instance.