

July 12, 2022

Ms. Linda C. Bridwell, P.E. Executive Director Kentucky Public Service Commission P.O. Box 615 211 Sower Boulevard Frankfort, KY 40602

Re: In the Matter of: Electronic Purchased Gas Adjustment Filing of Burkesville Gas Company, Inc.– Case No. 2022-00156

Dear Ms. Bridwell:

The Commission issued a Final Order in the above-styled case on June 21, 2022 approving the rates proposed by Burkesville Gas Company, Inc., ("Burkesville") and setting the effective date for service rendered on or after June 28, 2022. Due to a clerical error, Burkesville included the approved rates on the customer bills that were mailed on June 30, 2022. These bills were for service rendered on or after May 28, 2022. Burkesville did not realize its error until after the customer bills had been mailed and payments were received for some bills by Burkesville. Immediately upon discovery of the error, Burkesville began to discuss and investigate ways to remedy this error. Upon investigation, Burkesville discovered that due to this being the summer months, only twenty-three percent (23%) of the customer bills were affected since the others had no gas usage and was only charged the minimum bill. In fact, one customer comprised forty-one percent (41%) of the total amount of the error. In order to ensure that Burkesville credits each of the affected bills by the correct amounts, Burkesville used its billing system to input the correct gas cost amount, which then calculated the correct bill including the gas costs, taxes, PRP, etc. Burkesville proposes to credit each customer's bill in the next billing cycle (July 30, 2022) for the differences that were generated when the correct gas costs were put into the billing system. Burkesville believes that this is the quickest and most efficient way to remedy this error and to make the customers whole. Please advise if the Commission would prefer an alternative remedial measure be implemented.

This is to certify that the electronic filing has been transmitted to the Commission on July 12, 2022 and that there are currently no parties in this proceeding that the Commission has excused from participation by electronic means. Pursuant to the Commission's July 22, 2021 Order in Case No. 2020-00085 no paper copies of this filing will be made.

Please do not hesitate to contact me with any questions or concerns.

Sincerely,

L'Ally Henry

L. Allyson Honaker

Enclosure