

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

**In the Matter of:**

<b>ELECTRONIC APPLICATION OF BIG</b>	)	
<b>SANDY WATER DISTRICT FOR AN</b>	)	<b>CASE NO. 2022-00044</b>
<b>ADJUSTMENT OF ITS WATER RATES</b>	)	
<b>PURSUANT TO 807 KAR 5:076</b>	)	

**RESPONSE TO ORDER OF OCTOBER 21, 2022**

Big Sandy Water District (“Big Sandy District”) submits this response to the Public Service Commission’s Order of October 21, 2022.

Attached to this Response as Exhibit A is a table containing the metering reading dates, billing periods, and bill issuance dates for all billing cycles from August 1, 2022 through December 31, 2023. Big Sandy District reads its meters on the first workday of the month. It generally requires two workdays to complete meter reading. The District then prepares and mails bills based upon those readings on the last work day of the month. The issuance date on the bill is the first day of the following month.

Big Sandy District proposes that the Phase 1 rates approved in the Order of September 13, 2022 be first applied to **bills issued on December 1, 2022**. Bills issued on December 1, 2022 will cover **service provided to customers on and after October 3, 2022**,<sup>1</sup> depending upon the date the customer’s meter was read. The billing period for bills issued on December 1, 2022 will begin on **October 3 or 4, 2022** and run to **November 1 or 2, 2022**. Meter readings for these bills will occur on **November 1 or November 2, 2022**.

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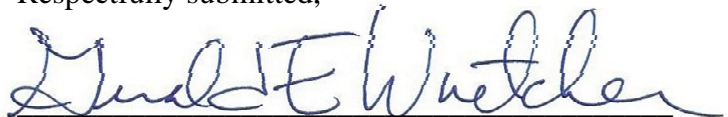
<sup>1</sup> Because two workdays are generally required to complete meter reading, approximately one-half of all meters will be read on **October 3** and one-half on **October 4**. The effective date of the newly approved rates for service for those customers whose meter is read on the second workday will be **October 4, 2022**.

Big Sandy proposes that the Phase 2 rates approved in the Order of September 13, 2022 be first applied to **bills issued on December 1, 2023**. Bills issued on December 1, 2023 will cover **service provided to customers on and after October 2 or 3, 2023**, depending upon the date the customer's meter was read. The billing period for bills issued on December 1, 2023 will begin on **October 2 or 3, 2023** and run to **November 1 or 2, 2023**. Meter readings for these bills will occur on **November 1 or November 2, 2023**.

In its Order of October 21, 2022, the Commission ordered that the charges for non-recurring services approved in the Order of September 13, 2022 have the same effective date as the monthly water rates. Therefore, the effective date for the newly approved charges for non-recurring services would be **October 3, 2022**. Those charges would be applied to any non-recurring services provided on or after October 3, 2022 and would be reflected on bills issued on **November 1, 2022**.<sup>2</sup>

Dated October 25, 2022

Respectfully submitted,



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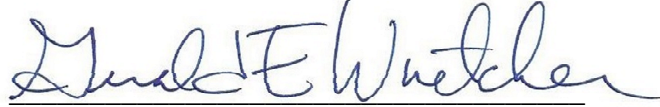
*Counsel for Big Sandy Water District*

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<sup>2</sup> If charges for non-recurring services are made effective as of the same day as the Phase 1 rates, Big Sandy District will be required to backbill customers who have already paid for nonrecurring services provided on or after October 3, 2022. **Customer complaints and customer confusion are likely to occur as a result.** In its Motion of October 10, 2022, Big Sandy District had proposed a different effective date for these charges to avoid such occurrences.

**CERTIFICATE OF SERVICE**

In accordance with 807 KAR 5:001, Section 8, and the Public Service Commission's Order of July 22, 2021 in Case No. 2020-00085, I certify that this document was transmitted to the Public Service Commission on October 25, 2022 and that there are currently no parties that the Public Service Commission has excused from participation by electronic means in this proceeding.

A handwritten signature in blue ink that reads "Gerald E. Wuetcher". The signature is written in a cursive style and is positioned above a horizontal line.

Gerald E. Wuetcher

## EXHIBIT A

### BIG SANDY WATER DISTRICT BILLING CYCLES

Service Dates*	Meter Reading Dates*	Bill Issuance Dates
08/01-09/01	09/01/2022	10/01/2022
09/01-10/03	10/03/2022	11/01/2022
<b>10/03-11/01</b>	<b>11/01/2022</b>	<b>12/01/2022</b>
11/01-12/01	12/01/2022	01/01/2023
12/01-01/02	01/02/2023	02/01/2023
01/02-02/01	02/01/2023	03/01/2023
02/01-03/01	03/01/2023	04/01/2023
03/01-04/03	04/03/2023	05/01/2023
04/03-05-01	05/01/2023	06/01/2023
05/01-06/01	06/01/2023	07/01/2023
06/01-07/03	07/03/2023	08/01/2023
07/03-08/01	08/01/2023	09/01/2023
08/01-09/01	09/01/2023	10/01/2023
09/01-10/02	10/02/2023	11/01/2023
<b>10/02-11/01</b>	<b>11/01/2023</b>	<b>12/01/2023</b>
11/01-12/01	12/01/2023	01/01/2024

\* These dates reflect the first day on which meter reading is performed. Meter reading occurs on the first workday of the month and requires at least two workdays to complete. If a customer's meter is read on the second workday of the month, the meter reading date will be the date after that listed in Exhibit A and the service dates for which the customer is billed will be the day after each date listed.