Additional Known and Measurable Changes to Expenses - Message - Mail × \bigcirc Reply Reply all \rightarrow Forward \boxminus Archive $\widehat{\blacksquare}$ Delete \square Set flag ••• Additional Known and Measurable Changes to Expenses Bob Miller <bob.miller@straightlineky.com> BM 2/7/2022 4:40 PM 6 To: Barry Drury Good afternoon. Per our recent telephone conversation, I will be making these two additions to known and measurable changes in expenses: 1. Meter Reading Expenses: 1,700 accounts * (\$1.80-\$1.47) monthly increase *12 months = \$6,732. 2. Meter Reading System: \$3,000 per month * 12 months = \$36,000. Via return email, please confirm that my understanding of these two items is correct. I will add these to the rate model, the rate study report, the resolution, and the customer notification. Bob



From: <u>Barry Drury</u> Sent: Monday, February 7, 2022 3:35 PM To: <u>Bob Miller</u> Subject: Re: Cover Letter and Notice for Electronic Filing

Yes sir.

Couple of questions. Our meter reading cost is going from \$1.47 to \$1.80. Hourly maintenance is going up \$100 an hour. Also going to a new customer billing system that will run \$3000 per month. Shouldn't this be accounted for in our request ?

Thanks Barry 859-618-9722