

# **EXHIBIT 1**

**2022 Management Conference**  
Presented by  
**Kentucky Rural Water Association**

**Holiday Inn University Plaza | Sloan Convention Center**  
**Bowling Green, Kentucky**

**February 16-17, 2022**

**Wednesday, February 16, 2022**

**7:30 a.m. – 7:55 a.m.**  
**Registration and Refreshments**

**7:55 a.m. – 8:00 a.m.**  
**Welcome and Day One Conference Overview**

**8:00 a.m. – 9:00 a.m.**  
**Session 1: “Embrace the Process” - Controlling Your 3-Foot World**  
**Presenter: Bob Cashion, S4 Water Sales and Service**

Standard Operating Procedures (SOPs) are written documents or work instructions that detail each of the steps involved in a procedure or process. This presentation will look at the creation, modification and utilization of SOPs to improve overall communication and enhance effectiveness of operations and maintenance for water and wastewater utilities.

**9:15 a.m. – 10:15 a.m.**  
**Session 2: Ten Rules for Dealing Effectively with the Public Service Commission**  
**Presenter: Gerald Wuetcher, Stoll Keenon Ogden, PLLC**

This presentation discusses steps that a PSC regulated utility can take to: (1) obtain requested approvals and rulings from the PSC in a more prompt manner; (2) better protect against adverse PSC actions and the negative publicity from such adverse actions; (3) improve the utility’s relations with the Public Service Commission and PSC Staff; and (4) better position itself to address a changing and dynamic regulatory environment.

**10:30 a.m. – 11:30 a.m.**  
**Session 3: Revisions to Kentucky’s Underground Facility Protection Statute**  
**Presenter: Patrick Keal, Duke Energy Kentucky Senior Government Affairs Specialist**  
Water and wastewater utilities are doubly affected by excavation work. Their utility lines are at risk of being damaged by people digging underground and they frequently dig underground themselves which may potentially damage other utility lines such as gas, electric, or fiber optic services. Recently, Kentucky’s underground facility protection statute has been revised and it is crucial that decision makers and employees of water and wastewater utilities be aware of these changes. This presentation will address the changes brought about by the 2021 Revisions to the Kentucky Underground Facility Protection Act.

**11:30 a.m. – 1:00 p.m.**

**Lunch Break**

**1:00 p.m. – 2:00 p.m.**

**Session 4: Help! Where Did All the Chemicals Go?**

**Presenter: Mike Ricks, Water Solutions Unlimited**

Supply chain problems that arose during the pandemic have brought about an increasingly tight supply of necessary chemicals for water and wastewater utilities. This session will address the supply chain issues and offer suggestions for preparations utilities should implement to avoid creating a potential emergency situation.

**2:15 p.m. – 3:15 p.m.**

**Session 5: Disaster Response for Utilities in Kentucky**

**Presenter: Joe Burns, Kentucky Rural Water Association**

On December 11, 2021, a massive tornado outbreak struck Kentucky and surrounding states. Several communities within Kentucky were severely damaged by EF3 and EF4 tornadoes. This presentation will concentrate on the emergency response that was enacted during this crisis. Through the KY Warn network utilities were able to help fellow utilities impacted by the tornadoes. Presenter will highlight the assistance provided by Kentucky Rural Water Association staff to those in need, including Dawson Springs and neighboring communities.

**3:30 p.m. – 4:30 p.m.**

**Session 6: Cyber Security is a Team Sport!**

**Presenter: Jeff Harlan, United Systems & Software**

Cyber security is a team sport! In today's world, going it alone when it comes to the security of your network creates extreme risk for your organization. Network security requires all departments to work together to keep your customers and your data secure from outside threats. In this presentation, we identify threats and provide related strategies to help your team become cyber resilient.

## **Thursday, February 17, 2022**

**7:30 a.m. – 7:55 a.m.**

**Registration and Refreshments**

**7:55 a.m. – 8:00 a.m.**

**Welcome and Day Two Conference Overview**

**8:00 a.m. – 9:00 a.m.**

**Session 7: Customer Service on a Small Budget**

**Presenter: Robert Mohon, The Neil Group**

Often the face of a utility is the clerk at the desk or drive-thru window of the utility's office. However, the reality is nearly everyone within a utility participates in customer service.

Beyond providing a reliable water supply, utilities must communicate with customers on what they are doing, why they are doing it, and the progress of projects. This presentation will offer attendees tools to help them improve their communication with customers even on a limited budget.

**9:15 a.m. – 10:15 a.m.**

**Session 8: WATER WORKFORCE: Valuing the Product & Those that Provide It**

**Presenter: Heather Stevenson, Kentucky Rural Water Association**

Water is a valued commodity, and it will only become more valued in the future. Attracting and retaining excellent and qualified staff to run water and wastewater utilities has long been a challenge and is becoming more challenging each day. This presentation will cover the challenges faced by utilities when it comes to employment, competition from other industries, and compensation for employees. Presenter will also address the KRWA Apprenticeship Program as a means for utilities to help train and retain employees.

**10:30 a.m. – 11:30 a.m.**

**Session 9: Asset Management Dashboards**

**Presenter: Dustin Horn and Rusty Anderson, Kentucky Rural Water Association**

Geographic Information Systems (GIS) is technology that allows various types of data to be displayed and analyzed spatially. Presenters will showcase tools that are being developed by Kentucky Rural Water to help utilities improve asset management through GIS technology. Highlights of this session will include showing the power of GPS locating assets within a water or wastewater system, visualizing analytics through operational and dynamic dashboards, and creating tools that help office and field staff become more efficient in daily operations. This session will not use a PowerPoint but will be a live demonstration of the asset management tool and the dashboards that have been created to make using the tool simple for users.

**11:30 a.m. – 1:00 a.m.**

**Lunch Break**

**1:00 p.m. – 2:00 p.m.**

**Session 10: PFAS and UCMR5**

**Presenter: Paul Jackson, PACE Analytical Services, LLC**

The PFAS and PFOS family of chemicals are on the list of compounds in the current UCMR5 sampling. While presently unregulated, these chemicals are going to be regulated by the USEPA, likely impacting both drinking water and wastewater utilities. Sampling for these chemicals will be expensive enough, but dealing with the potential broader reach of future regulation could have serious effects on the budgets of water and wastewater utilities.

**2:15 p.m. – 3:15 p.m.**

**Session 11: Drinking Water Compliance**

**Presenter: Arianna Lageman, Kentucky Rural Water Association**

This session will provide current information on SDWA compliance issues in Kentucky. Topics will include an update on the progress of the Lead and Copper Rule revisions, the upcoming UCMR 5, compliance problems within Kentucky, as well as those areas where Kentucky has improved its SDWA compliance.

**3:30 p.m. – 4:30 p.m.**

**Session 12: Upcoming Changes to NSF Drinking Water System Components Program (NSF 600) - No Need to Be Afraid**

**Presenter: Steven Roetter, The Sherwin-Williams Company**

On January 1, 2023, NSF/ANSI/CAN 600, Health Effects Evaluation and Criteria for Chemicals in Drinking Water, will go into effect. This standard, which is used in conjunction with NSF/ANSI/CAN 61, is laying out the new allowable concentrations for some key chemicals that are commonly used to formulate solvent-based lining materials for potable water storage tanks. This presentation will address the technological impacts of this standard and will also discuss the practical considerations related to tank owners and specifiers, helping to clear up confusion and misunderstanding in the tank painting industry regarding the impact of the new NSF 600 standard for future projects.