

COLUMBIA GAS OF KENTUCKY, INC.
RESPONSE TO XOOM'S FIRST REQUEST FOR INFORMATION
DATED FEBRUARY 4, 2022

13. Describe the manner and format in which suppliers can access their customers' usage data. How do they do it and what usage information are they provided?

Response: The customer enrollment procedures require the marketer or supplier to obtain from the customer a consent from the customer acknowledging that the chosen supplier is entitled to obtain historic and current gas usage data. This information is provided electronically to the chosen supplier after the customer's enrollment has been accepted.