



Account Number: [REDACTED]
Statement Date: 01/31/2022
312
Page 1 of 2

Contact Us

Phone
Emergency Service 24/7
1-800-432-9515
For gas leaks or odors of gas

Customer Call Center Hours
1-800-432-9345
7 a.m. - 7 p.m. Mon. - Fri.

For hearing-impaired relay call 711.

Web
Make payments and access your account at ColumbiaGasKY.com

Mail Payments
Columbia Gas of Kentucky
PO BOX 4660
Carol Stream IL 60197-4660

Authorized Payment Locations
Find locations online at ColumbiaGasKY.com

Account Profile

Customer Name: [REDACTED] **Your Contact Information:** [REDACTED] **Type of Customer:** Residential
Automatic Payment
Paperless Billing

Account Number: [REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 01/13/2022 \$56.97
Payments Received by 01/13/2022 Thank you -\$56.97

Balance on 01/28/2022 \$0.00
Charges for Gas Service This Period +\$80.59

Current Charges Due by 02/11/2022 \$80.59

- An Automatic Payment of \$80.59 will be made on 02/11/2022 by your bank.
- If paid after 02/11/22, a late payment charge of 5% may be applied to your utility balance.
- For more information regarding these charges, see the Detail Charges section.

We're passing the benefits of Tax Reform to you. Visit <https://www.ColumbiaGasKY.com/tax-savings> for more information.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call **911** and Columbia Gas at **1-800-432-9515**.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call Kentucky 811 at 8-1-1 at least two business days before digging. A representative will mark the approximate location of underground utility lines for free.



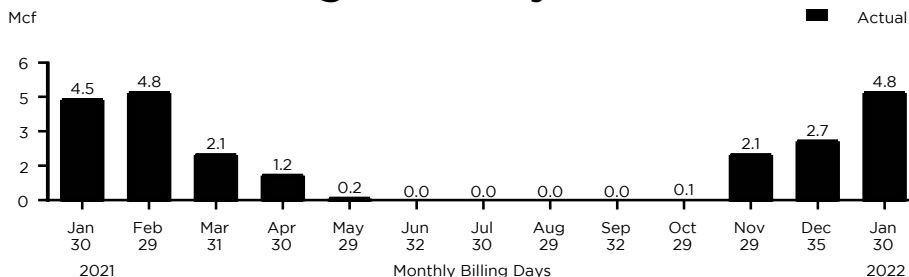
Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- Take the seasonal highs and lows out by dividing your yearly energy use into 12 equal monthly payments - for budgeting that's a whole lot easier. Enroll today at ColumbiaGasKY.com/Budget.
- Take control of your gas bill by choosing your natural gas supplier. It's your Choice. Go to ColumbiaGasKY.com and search Choice for more information.
- Natural gas prices for participating Customer CHOICE Program suppliers can be found at <http://psc.ky.gov/Home/ColumbiaChoice>.

13 Month Usage History



13 Month Usage History continued on next page

▼ Please fold on the perforation below, detach and return with your payment.

Web
ColumbiaGasKY.com
Phone
1-800-432-9515

Account Number: [REDACTED]
Automatic Bill Payment on 02/11/2022: \$80.59

P.O. Box 14241
Lexington, KY 40512-4241



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COLUMBIA GAS
PO BOX 4660
CAROL STREAM IL 60197-4660



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Helpful Definitions

Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from Columbia Gas.

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

Mcf is equal to 1,000 cubic feet and is used to measure your gas usage.

Legal Information

Rate Schedule

Information about rate schedules is available upon request or at ColumbiaGasKY.com.

Bankruptcy Notices

Mail to Columbia Gas of Kentucky, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasKY.com.

13 Month Usage History *continued*

Meter Number: [REDACTED]		Usage Comparison - Mcf			
Service Address: [REDACTED]		Month	Mcf	Avg Temp	Mcf Per Day
Meter Readings - 30 Billing Days		Jan 21	4.5	34.5°	0.2
Actual Reading on 1/28	5920	Dec 21	2.7	44.7°	0.1
Actual Reading on 12/29	5872	Jan 22	4.8	31.4°	0.2
Gas Used (Mcf)	4.8	Your Average Monthly Usage = 1.5 Mcf. Your Total Annual Usage = 18.0 Mcf. Your next meter reading date is 02/28/2022.			

Detail Charges

Customer Charge	\$19.75
Gas Delivery Charge	\$23.24
Delivery	
	+\$42.99
Gas Supply Cost	\$34.59
Supply	
	+\$34.59
Safety Modification and Replacement Program Rider	\$0.00
Energy Assistance Program Surcharge	\$0.30
Energy Efficiency and Conservation Rider	\$0.29
Research & Development Factor	\$0.07
School Tax	\$2.35
Taxes & Fees	
	+\$3.01

Total Current Utility Charges **\$80.59**

IMPORTANT NOTICE

Effective January 2, 2022, Columbia Gas of Kentucky will implement several changes to its monthly bills resulting from the Company's recent rate case and in compliance with the Order issued by the Public Service Commission on December 28, 2021. The changes include a Monthly Customer Charge of \$19.75 for residential accounts and \$83.71 for commercial accounts. The volumetric delivery charge for residential customers will increase to \$5.2528 per Mcf of natural gas consumed. The Safety Modification and Replacement Program line item will reset to \$0.00.

Change Contact Information

By providing Columbia Gas a telephone number, it enables us to call you about your utility service, future service appointments and other important information pertaining to your account and you're agreeing to receive autodialed and prerecorded voice calls. Please notify us if you wish to opt out or if you no longer use this number. Thank you in advance.

Address

City

State Zip Code

Phone Number

Add or Edit Email

WinterCare Contribution

WinterCare, Columbia Gas of Kentucky's fuel fund program, is a fund of last resort for households who have exhausted all other sources of assistance and still have trouble paying their heating bills. The fund is administered by The Community Action Council and is supported through donations from customers and matching contributions from Columbia Gas.

* Your donation is tax-deductible.

Monthly Contribution

\$10 \$5 \$1

One-Time Contribution

\$

\$



Account Number: [REDACTED]
Statement Date: 01/31/2022
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Contact Us

Phone
Emergency Service 24/7
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For gas leaks or odors of gas

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Mail Payments
Columbia Gas of Kentucky
PO BOX 4660
Carol Stream IL 60197-4660

Authorized Payment Locations
Find locations online at ColumbiaGasKY.com

Account Profile

Customer Name: [REDACTED] **Your Contact Information:** [REDACTED] **Type of Customer:**
Residential
Customer CHOICE Program
Budget Payment Plan

Account Number: [REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 01/13/2022 \$91.00
Payments Received by 01/21/2022 Thank you -\$91.00

Balance on 01/28/2022 \$0.00
Budget Amount This Period +\$91.00

Current Charges Due by 02/11/2022 \$91.00

- If paid after 02/11/22, a late payment charge of 5% may be applied to your utility balance.
- There are 3 months remaining in the Budget Year, which ends in April, 2022.

We're passing the benefits of Tax Reform to you. Visit <https://www.ColumbiaGasKY.com/tax-savings> for more information.

Your Safety

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1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call **911** and Columbia Gas at **1-800-432-9515**.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call Kentucky 811 at 8-1-1 at least two business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasKY.com.
- Natural gas prices for participating Customer CHOICE Program suppliers can be found at <http://psc.ky.gov/Home/ColumbiaChoice>.

Actual Account Summary

Beginning Balance \$67.67
Payments Received -\$91.00
Current Utility Charges +\$155.52
Actual Account Balance \$132.19

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

▼ Please fold on the perforation below, detach and return with your payment.

Web
ColumbiaGasKY.com

Phone
1-800-432-9515

Account Number: [REDACTED]
Amount Due by 02/11/2022: \$91.00

Amount Enclosed: \$

P.O. Box 14241
Lexington, KY 40512-4241



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***AUTO**5-DIGIT 40391



Make check payable to:
COLUMBIA GAS
PO BOX 4660
CAROL STREAM IL 60197-4660



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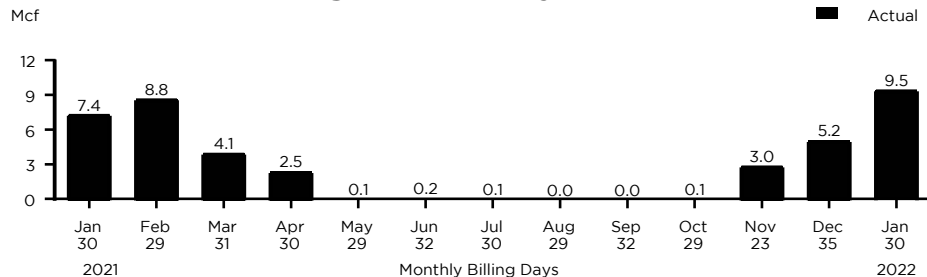
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13 Month Usage History



Meter Number: [REDACTED]

Service Address: [REDACTED]

Meter Readings - 30 Billing Days

Actual Reading on 1/28	2990
Actual Reading on 12/29	2895
Gas Used (Mcf)	9.5

Usage Comparison - Mcf

Month	Mcf	Avg Temp	Mcf Per Day
Jan 21	7.4	34.5°	0.2
Dec 21	5.2	44.7°	0.1
Jan 22	9.5	31.4°	0.3

Your Average Monthly Usage = 2.8 Mcf.

Your Total Annual Usage = 33.6 Mcf.

Your next meter reading date is

02/28/2022.

Detail Charges

Customer Charge	\$19.75
Gas Delivery Charge	\$45.24

Delivery - Columbia Gas of Kentucky **+\$64.99**

Customer CHOICE Program	
Gas Supply Cost 9.5 Mcf at \$8.49000 per Mcf	\$80.66
Actual Gas Cost Adjustment 9.5 Mcf at \$0.48500 per Mcf	\$4.61

Supply - [REDACTED] **+\$85.27**

Safety Modification and Replacement Program Rider	\$0.00
Energy Assistance Program Surcharge	\$0.30
Energy Efficiency and Conservation Rider	\$0.29
Research & Development Factor	\$0.14
School Tax	\$4.53

Taxes & Fees **+\$5.26**

Total Current Utility Charges **\$155.52**

Customer CHOICE Program

You have chosen [REDACTED] as your supplier in Columbia's CHOICE Program. For questions about your gas supply charges, please contact [REDACTED].

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