



**Columbia Gas of Kentucky, Inc.
Customer ChoiceSM Program
2025 Annual Report**



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Introduction

Columbia Gas of Kentucky's ("Columbia's") application requesting approval of its initial Customer Choice Program described an annual report to be filed with the Kentucky Public Service Commission ("Commission"). The initial pilot program began in 2000 and terminated on March 31, 2005. Columbia's new pilot Customer Choice Program became effective on April 1, 2005, and by subsequent Orders, the most recent dated August 7, 2024, was extended through March 31, 2028. This annual report will summarize the existing program and customer complaints.

The participating marketers are all continuing participants in Columbia's CHOICE Program. The marketers provide numerous gas supply options. As of May 2025, Choice customers have saved (\$80,795,199). This savings is calculated as the amount paid by customers compared to the amount the customers would have paid if they had not opted to be supplied by a marketer in the first place. This is the grand total from the initial Choice program through April 30, 2025. Monthly details of savings for the most recent 12 months covered by this report, are shown below.

Month	Residential	Savings	Commercial	Savings	Industrial	Savings	Total	Cummulative
Year	Savings	%	Savings	%	Savings	%	Savings	Savings
May-23	-\$178,775	-11.64%	-\$43,697	-7.19%	-\$2,065	-0.52%	-\$224,537	-\$74,444,676
Jun-23	-\$36,512	-8.94%	-\$45,728	-10.52%	-\$3,304	-6.90%	-\$85,543	-\$74,530,219
Jul-23	-\$28,781	-7.87%	-\$49,054	-11.86%	-\$2,343	-7.13%	-\$80,178	-\$74,610,397
Aug-23	-\$24,673	-7.16%	-\$44,073	-11.09%	-\$1,561	-4.88%	-\$70,307	-\$74,680,704
Sep-23	-\$31,175	-9.26%	-\$55,067	-14.68%	-\$1,903	-6.50%	-\$88,144	-\$74,768,848
Oct-23	-\$49,398	-12.34%	-\$63,369	-14.86%	-\$2,387	-5.24%	-\$115,154	-\$74,884,002
May-24	-\$61,355	-13.35%	-\$73,574	-15.13%	-\$6,971	-10.55%	-\$141,900.54	-\$77,759,307
Jun-24	-\$38,641	-10.73%	-\$76,558	-19.11%	-\$5,550	-21.48%	-\$120,748.94	-\$77,880,056
Jul-24	-\$32,821	-10.40%	-\$70,648	-19.48%	-\$6,619	-23.83%	-\$110,087.25	-\$77,990,143
Aug-24	-\$29,833	-9.73%	-\$60,014	-17.07%	-\$7,701	-29.31%	-\$97,548.58	-\$78,087,692
Sep-24	-\$29,016	-9.07%	-\$48,513	-13.11%	-\$6,869	-27.43%	-\$84,398.29	-\$78,172,090
Oct-24	-\$43,777	-11.82%	-\$56,577	-13.31%	-\$6,194	-27.83%	-\$106,548.48	-\$78,278,639
Nov-24	-\$108,850	-19.81%	-\$93,091	-16.88%	-\$9,530	-30.14%	-\$211,470.71	-\$78,490,109
Dec-24	-\$200,745	-12.99%	-\$111,401	-8.01%	-\$9,558	-12.32%	-\$321,704.15	-\$78,811,813
Jan-25	-\$398,867	-17.49%	-\$256,204	-13.25%	-\$14,057	-15.12%	-\$669,128.77	-\$79,480,942
Feb-25	-\$415,832	-18.30%	-\$290,488	-15.82%	-\$23,966	-19.58%	-\$730,286.43	-\$80,211,229
Mar-25	-\$239,558	-12.16%	-\$120,632	-7.75%	-\$13,602	-6.70%	-\$373,792.29	-\$80,585,021
Apr-25	-\$131,647	-12.16%	-\$73,270	-7.75%	-\$5,261	-6.70%	-\$210,177.72	-\$80,795,199

CUSTOMER CONCERNS

The Customer Contact Center received 103 calls from May 2024 through April 2025 from customers seeking information about the Customer Choice Program. The nature of the concerns are shown below:

DATE	CHOICE INFO	CUST EXCLUSION	MRKTR COMPLAINT	MRKTR SAVINGS	PRICE TO COMPAR	SEND BROCHURE	TOTAL
May-24	2		1	1	1		5
Jun-24	3			1			4
Jul-24	6			1			7
Aug-24	5			2			7
Sep-24	1			1			2
Oct-24	4			1	1		6
Nov-24	5						5
Dec-24	8			5	1		14
Jan-25	13			2			15
Feb-25	9			5	2		16
Mar-25	7			1			8
Apr-25	11			3			14
TOTAL	74	0	1	23	5	0	103

CERTIFIED MARKETERS

Constellation NewEnergy Gas Division, LLC

Darcy Fabrizio
9400 Bunsen Parkway Suite 100
Louisville, Kentucky 40220
800-785-4373

Stand Energy Corporation

John M. Dosker
1077 Celestial Street, Suite 110
Cincinnati, Ohio 45202-1629
800-598-2046

Vista Energy Marketing, L.P.

Harry Kingerski
4306 Yoakum Blvd, Suite 600
Houston, Texas 77006
888-508-4782

Interstate Gas Supply, LLC dba IGS Energy

Matt White
6100 Emerald Parkway
Dublin, Ohio 43016
800-280-4474

Novec Energy Solutions Inc.

Christopher R. Hild
10323 Lomond Drive
Manassas, VA 20109
888-627-7283

Xoom Energy Kentucky, LLC

Stephanie Kueffner
11208 Statesville Road, Suite 200
Huntersville, NC 28078
888-997-8979

MARKETER RATES

The following marketer rates are not identified by marketer name in order to avoid undue influence in a competitive market. Rates are as of May 2025.

MARKETER	RATE PER MCF
A	\$8.02
A	\$6.50
A	\$4.99
A	\$4.10
A	\$5.22
A	\$7.85
A	\$9.72
A	\$5.67
A	\$5.60
A	\$6.39
A	\$10.00
A	\$9.99
B	\$4.60
B	\$5.22
B	\$7.69
B	\$5.46
B	\$7.99
B	\$5.13
B	\$4.70
B	\$4.99
B	\$6.43
B	\$4.79
B	\$8.29
B	\$4.89
B	\$5.39
B	\$4.30
B	\$6.49
B	\$4.50
B	\$5.85
B	\$8.59
B	\$5.52
B	\$5.99
B	\$6.29
B	\$6.19
B	\$5.72
B	\$5.65
B	\$5.29

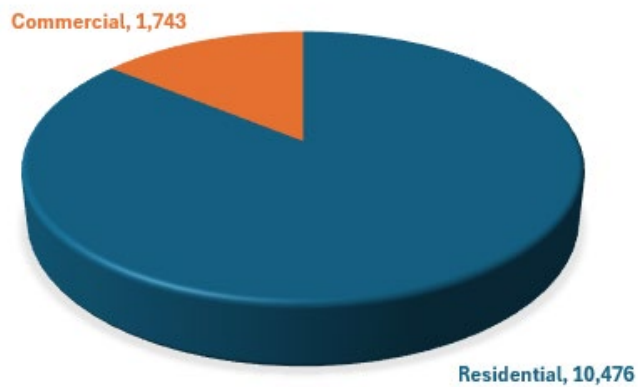
B	\$6.59
B	\$5.04
B	\$5.56
B	\$9.29
B	\$8.99
B	\$5.65
B	\$6.79
B	\$6.99
B	\$7.49
B	\$9.79
B	\$7.39
B	\$10.49
B	\$10.99
B	\$11.49
B	\$8.49
B	\$12.49
C	\$7.49
C	\$6.29
C	\$10.99
C	\$7.19
C	\$6.99
C	\$7.19
C	\$7.24
C	\$8.69
C	\$8.49
C	\$4.99
C	\$7.91
C	\$5.14
C	\$5.94
C	\$6.74
C	\$4.14
C	\$7.89
C	\$6.49
C	\$6.94
C	\$9.99
C	\$5.49
C	\$5.74
C	\$6.24
C	\$8.99
C	\$5.69
C	\$5.24
C	\$4.79
C	\$6.19
C	\$5.99

C	\$6.69
D	\$5.77
D	\$6.36
D	\$6.31
D	\$6.86
E	\$7.00
E	\$10.99
E	\$12.99
E	\$5.99
E	\$4.65
F	\$5.99
F	\$8.49
F	\$4.89
F	\$8.99
F	\$5.59
F	\$9.49
F	\$9.99
F	\$5.39
F	\$6.49
F	\$6.99
F	\$7.49
F	\$7.99
F	\$10.49
F	\$10.99
F	\$11.29

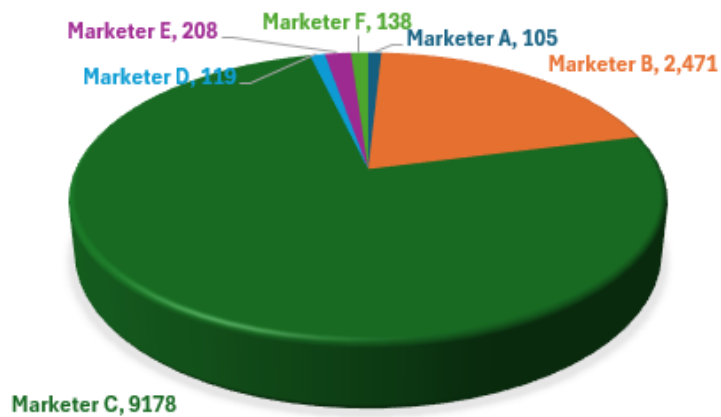
RESIDENTIAL & COMMERCIAL CUSTOMER PARTICIPATION

MARKETER	NUMBER ENROLLED IN CHOICE		
	RESIDENTIAL	C&I	TOTAL ENROLLED IN CHOICE
Marketer A	95	10	105
Marketer B	1,903	568	2,471
Marketer C	8,167	1,011	9,178
Marketer D	4	115	119
Marketer E	195	13	208
Marketer F	112	26	138
TOTAL	10,476	1,743	12,219

Residential & Commercial Customer Participation as of April 30, 2025



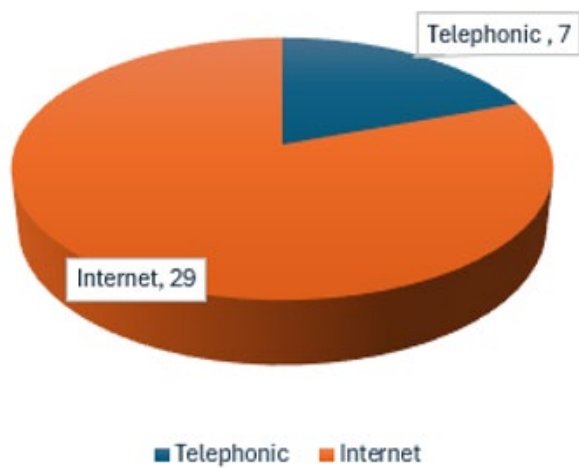
Marketer Enrollment as of April 30, 2025



METHODS OF ENROLLMENT

DATE	TELEPHONIC	INTERNET
Apr-25		2
Mar-25	2	
Feb-25	2	5
Jan-25		2
Dec-24	2	
Nov-24	1	7
Oct-24		2
Sep-24		3
Aug-24		1
Jul-24		4
Jun-24		1
May-24		2
TOTAL	7	29

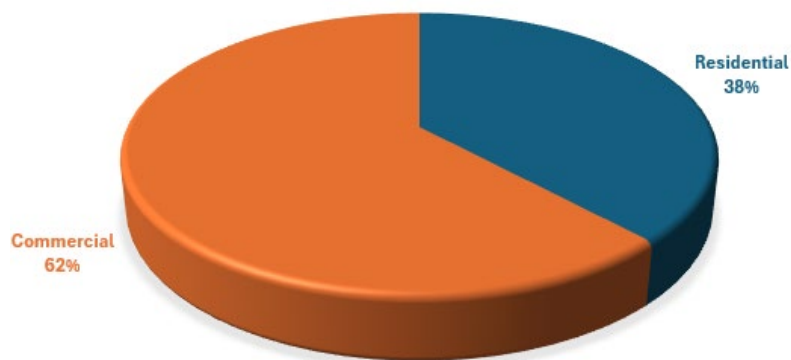
METHODS OF ENROLLMENT



TOTAL VOLUMES PURCHASED FROM MARKETERS BY PARTICIPATING CUSTOMERS

RESIDENTIAL THROUGHPUT	TOTAL THROUGHPUT	PERCENT
56,767.80	150,524.70	0.37713279
COMMERCIAL THROUGHPUT	TOTAL THROUGHPUT	PERCENT
93,756.90	150,524.70	0.62286721

TOTAL VOLUMES PURCHASED FROM MARKETERS BY PARTICIPATING CUSTOMERS AS OF APRIL 30, 2025



PERCENTAGE OF CUSTOMER PARTICIPATION BY VOLUME

CHOICE THROUGHPUT	TOTAL THROUGHPUT	PERCENT
150,524.70	920,591.80	0.163508626

PERCENTAGE OF CUSTOMER PARTICIPATION BY VOLUME AS OF APRIL 30, 2025

