

COLUMBIA GAS OF KENTUCKY, INC.
RESPONSE TO XOOM'S FIRST REQUEST FOR INFORMATION
DATED FEBRUARY 4, 2022

9. When a customer begins distribution service with Columbia, what information, if any, is the customer provided regarding the Choice Program and their opportunity to purchase gas from a third-party supplier?

Response: When a customer begins distribution service with Columbia, the customer would see information regarding the Choice program on their customer bill which includes a link to the Commission's Website where Columbia and participating CHOICE Marketers gas costs can be located for comparative pricing. In addition, Columbia's Website contains information related to its gas cost and information regarding participating CHOICE Marketers.

