

**BEFORE THE
PUBLIC SERVICE COMMISSION
OF THE COMMONWEALTH OF KENTUCKY**

IN THE MATTER OF

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ELECTRONIC TARIFF FILING OF
COLUMBIA GAS OF KENTUCKY, INC.
TO EXTEND ITS SMALL VOLUME GAS
TRANSPORTATION SERVICE

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CASE NO. 2021-00386

**XOOM ENERGY KENTUCKY, LLC'S
REQUEST FOR A HEARING**

XOOM Energy Kentucky, LLC (“XOOM”), by and through counsel, pursuant to the procedural schedule set forth in the Commission’s December 7, 2021 Order, requests a hearing in the above captioned proceeding.

On March 25, 2022, XOOM submitted the Direct Testimony of Travis Kavulla, in which XOOM made several recommendations regarding the Choice Program, including: (1) making the Choice Program a permanent program; (2) implementing proposals to increase customer awareness of the Choice Program; (3) implementing additional consumer protections; (4) requiring Columbia to implement day one switching, seamless moves, accelerated switching, and shop with your wallet to make it easier for customers to participate in the Choice Program; and (5) requesting that the Commission open a multi-utility docket to consider the adoption of parallel programs in other service territories.¹

The permanency of the Choice Program is an important matter for XOOM. It is difficult for XOOM to significantly invest in the Kentucky market when the Choice Program remains a pilot program and has the potential to be discontinued.² The lack of permanency also contributes

¹ See Direct Testimony of Travis Kavulla at 21:1-23 through 22:1-9.

² See *id.* at 19:3-6.

to negative outcomes for consumers because the lack of investment by suppliers leads to a decrease in the visibility of shopping opportunities and a lack of competition between suppliers.³

In its Rebuttal Testimony, Columbia recommends that the Commission reject XOOM's customer awareness proposals and program improvements.⁴ Additionally, Columbia does not support making the Choice Program permanent.⁵

Although XOOM stands on its written testimony, the public interest is best served by a hearing on this matter, which will allow the parties to answer questions from the Commission regarding the issues XOOM raised in its pre-filed testimony. Therefore, XOOM respectfully requests that the Commission set this matter for a hearing.⁶

Respectfully submitted,

XOOM ENERGY KENTUCKY, LLC

By Counsel

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³ See Direct Testimony of Travis Kavulla at 19:7-10.

⁴ See Rebuttal Testimony of Judy Cooper at 7:16-17.

⁵ See *id.* at 4:16-20 through 5:1-3.

⁶ While requesting a hearing, XOOM hopes to continue discussions with Columbia to resolve these issues prior to a hearing.