

CHRISTIAN COUNTY WATER DISTRICT

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Water Commissioners

Ashbel Brunson
Chairman

Steve Hunt
Secretary

J. David Johnson
Treasurer

Barbara Morris

Ronald Adams

January 19, 2022

Ms. Linda Bridwell
Executive Director
Public Service Commission
211 Sower Blvd
Frankfort, KY 40601

RE: Case No. 2021-00369
Christian County Water District
Additional Information on Adjustments on Billing Analysis

Dear Ms. Bridwell:

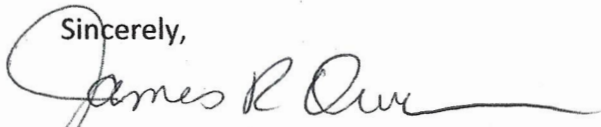
In response to Kentucky Public Service Commission staff request for additional information, following is an explanation of the adjustment amount shown on the Billing Analysis contained in the Alternative Rate Filing Application.

The total amount of adjustments shown on the Billing Analysis is \$245,351 or 6.15% of metered retail sales. This is composed of adjustments to 307 accounts. Most of these adjustments were quite small and related to leaks or application of security deposits; however, adjustments to 11 accounts totaled \$230,309 or 93.9% of the entire amount. These adjustments were each attributable to billing errors following meter changeouts, where the reading on either the old meter or the new meter was not processed correctly. We anticipate that the frequency of this type of error will decrease in the future.

The Attorney General's Office of Rate Intervention has also been provided a copy of this letter by electronic mail.

Please do not hesitate to contact me if you have any questions.

Sincerely,



James R. Owen
General Manager

“Hard of Hearing, Speech Impaired, or Deaf users, call the Kentucky Relay Service at (800) 648-6056. Ask the Communications Assistant to call us at 270/886-3696.”