

RATTELSNAKE RIDGE WD ADJUSTMENT JOURNAL

Code	Miscellaneous service revenues	ADJUSTMENT / CREDIT TO		Notes	
		Debit	Customer account		
F	Termination Charge	\$ 26.280		recurring	Tariff charge 11/11/22
G	Reconnection Charge	1,755.00		recurring	Tariff charge 11/11/22
I	Return Check Charge	958.62		recurring	Tariff charge 10/14/2009
IV	Investigation Fee	110.00	55.00	this is very rare should only happen if someone request a receck	Tariff charge 11/11/22
RF	Fee for reject/return Invoice closed		1,558.78	nonoccurring	Tariff charge - 10/14/2009 -- credit/debit cards
V	Service Charge	675.00		will vary monthly	Tariff charge 11/11/22
Y	After Hours Connection Charge		55.00	will vary monthly	Tariff charge - 11/11/2022
J	Replaced meter		5,820.11	non recurring	meter could not be read due to fogged glass & was mis-read by RRWD so overcharge to customer and when glass broke (so could read) RRWD realized the overcharge
K	Posted to wrong account	603.51	509.42	due to human error	Error by RRWD in posting
LA	leak Adjustment	20,638.38		Utility changed leak adjustment code to LA (Two codes for leak adjustments)	Tariff charge 2/1/22
LF	Late Fee	1.93	11,669.13	corrected late fee payments	Tariff charge 1/1/2008
M	Deposit/overpay Refund	753.25		non recurring	Tariff charge 11/11/22
O	Bad Regulator		1,886.53	non recurring RRWD no longer gives adj for this	Stopped by RRWD when found tariff did not allow
ON	Leak on District side		1,415.48	this will happen from time to time	Leak on RRWD equipment so no tariff provision
PE	Posting Error	278.56	362.09	due to human error	Error by RRWD in posting
PR	Penalty Reversal			this will happen each month if payment is postmarked prior to 10th	automatic reversal by billing company and no fees associated with that
RF	Fee for reject/return Invoice cloud	1,558.78		recurring	Tariff charge since 2009
RJ	Reject/return pymt from Invoice cloud	7,100.84		recurring	Tariff charge since 2009
S	Water Theft	3,341.43		this happens from time to time	no fee for this, but make pay for water which ran through meter Tariff 1/1/2008
ST	Stuck meter	36.86		non recurring	RRWD equipment failure
T	Misc	651.64	6,018.23	every adj should have a label from here on out	this code is not now used
V	Service Charge	675.00			Tariff charge 11/11/22
WA	Adj, Empl. Water credit		3,855.73	recurring	RRWD had understanding from its inception that this was allowed by PSC for employees personal home and did not need a tariff provision
WO	Wrote Off		123.19	nonrecurring	no longer have this code
Y	After hrs reconnect	55.00		recurring	Tariff charge - 11/11/2022
Z	O usage	19.90	659.66	nonrecurring due to new meters uninstalled	no water through meter/new customer would not pay for RRWD's failure to stop auto billing on unused account
Z1	Correct offsetting debits & credits				Unused account has taxes which have to be manually adjusted off system
A	Leak A		24,881.26	Utility previous Leak adjustment code (Two codes for leak adjustments)	Tariff 2/1/22
AM	Army mishap		3,434.16	army billing true up nonrecurring	Error by RRWD in failing to post payment by Army Corp of Engineers was finally appropriately credited (initially payment going into wrong RRWD bank account -- they pay to bank automatically) 6/30/22 was when corrected
B	Misread B		91,699.02	nonrecurring	Employee (now terminated) was mis-reading meters, so RRWD error
C	Billing C	731.09	691.63	with new meters will show a rollover	RRWD billing error
D	Estimated HI		5,677.14	nonrecurring due to new meters	meters not reading -- RRWD estimated bill too high and when actually read meter had to credit customer account Tariff 1/1/2008
E	Past (sic post) Mark E	19.90			RRWD not charging for late fee when bill postmarked timely
EL	Estimated Low	27.73	1,599.72	nonrecurring due to new meters	meters not reading -- RRWD estimated bill too low and when actually read meter had to bill customer account Tariff 1/1/2008
GP	Posting error	2,224.40	690.91	this will happen from time to time	Error by RRWD in posting
H	Deposit Refund		132.88	nonrecurring RRWD no longer take deposits	after 1 year refunded deposit after deducting final bill Tariff 11/11/22
TOTALS		47,858.44	183,433.45	(135,575.01)	