

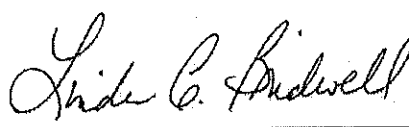
**RATTLESNAKE RIDGE WATER DISTRICT**  
**LEAK ADJUSTMENT REQUEST**

Date: \_\_\_\_\_

I \_\_\_\_\_, had a water leak. The leak was found on \_\_\_\_\_. The leak was fixed \_\_\_\_\_. I am requesting to have a leak adjustment. I understand that I'm only allowed to have two leak adjustments within 5 years. I also understand that until the adjustment is done, I still need to make a payment on my account each month.

X \_\_\_\_\_

Account # \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

EFFECTIVE <b>2/1/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



Andy Beshear  
Governor

Rebecca W. Goodman  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**

211 Sower Blvd.  
P.O. Box 615  
Frankfort Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

February 2, 2022

Kent A. Chandler  
Chairman

Amy D. Cabbage  
Vice Chairman

Marianne Butler  
Commissioner

David A Gifford  
Rattlesnake Ridge Water  
3563 State Highway 1661  
P.O. Box 475  
Grayson, KY 41143

RE: Filing No. **TFS2021-00509**  
Leak Adjustment Request

Dear David A Gifford:

The above referenced filing has been received and reviewed. An accepted copy is enclosed for your files. You may also use the following link to access documents related to this filing.

<https://psc.ky.gov/trf4/TRFListFilings.aspx?ID=TFS2021-00509>

Sincerely,

Linda C. Bridwell  
Executive Director

For: Carter/Elliott/Lawrence&Morgan counties .KY

PSC KY Number: 1

1st Revised Sheet No. 15

Cancelling PSC KY Number: \_\_\_\_\_

Sheet No. \_\_\_\_\_

Rattlesnake Ridge Water District

*(Name of Utility)*

Leak Policy.

While a utility is not required to have a leak adjustment policy to adjust bills due to a water leak, this utility chooses to offer a leak adjustment under the following conditions:

1. The customer must request a leak adjustment in writing to the utility, and must provide a plumber's statement or other proof showing the leak has been repaired.
2. The customer's bill will be based on two components. The first step will be to calculate the customer's average monthly usage over a twelve-month period. The second step will be to deduct the customer's average monthly usage (as calculated above) from the total amount of water that passed through the meter. The usage calculated in step one will be billed at the utility's regular rates, while the remaining usage will be charged at the per thousand gallon leak adjustment rate. All water passing through the meter must be accounted and paid for by the customer. Therefore, the customer will owe the amount of his/her average bill plus the per thousand gallon leak adjustment rate for the remainder of the water that passed through the meter.
3. If the meter or customer is so new that usages are not available for an entire twelve month period, the water bill will be estimated by the utility and adjusted upward or downward when a twelve-month average of actual meter readings are available.
4. Wholesale customers are not eligible for this Leak Policy.
5. Only 2 leak adjustment(s) will be made for a specific service location during any given 60 month period.
6. The leak adjustment rate shall be:

The lowest step in the utility's rate design.. The customer will pay a reasonable amount on the leak and the remaining amount will be set up on a payment plan for a six - month period.

(T) ↓

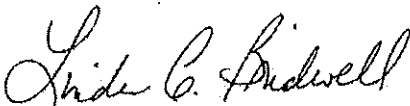
DATE OF ISSUE 12/09/2021  
*Month / Day / Year*

DATE EFFECTIVE \_\_\_\_\_  
*Month / Day / Year*

ISSUED BY Bill Hunt  
*(Signature of Officer)*

TITLE CHAIRMAN

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

EFFECTIVE <b>2/1/2022</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)