



NORTH CENTRAL SERVICE INC

PO BOX 310
BEMIDJI, MN 56601
PHONE: 218-444-3855

DAMAGE REPORT

Date: 3-12-20

Locate #: 2003041618 Locate Called in By (Employee Name): Susan Orbanec

Address Where Damage Occurred: 3404 Hwy 103

City and State: Auburn KY

Company Name of Damaged Utility: ELWD

Type of Utility Damaged (phone, electric, water, etc.): Water

Check A, B, or C:

A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located

Machine Operator: Blaylock drilling

Foreman: Daryl Holter

Comments: East Logan Water refuses to locate

Sketch of Job Where Accident Occurred:

Show Trench Point of
Damage.

Location & Depth

Where Were Marked
and Unmarked Lines?

Identify Location of
Photos.

Direction of North



NORTH CENTRAL SERVICE INC

PO BOX 310
BEMIDJI, MN 56601
PHONE: 218-444-3855

DAMAGE REPORT

Date: 3-30-20

Locate #: _____ Locate Called in By (Employee Name): _____

Address Where Damage Occurred: 1757 Hwy 103

City and State: Auburn Kentucky

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): 10" water main

Check A, B, or C:

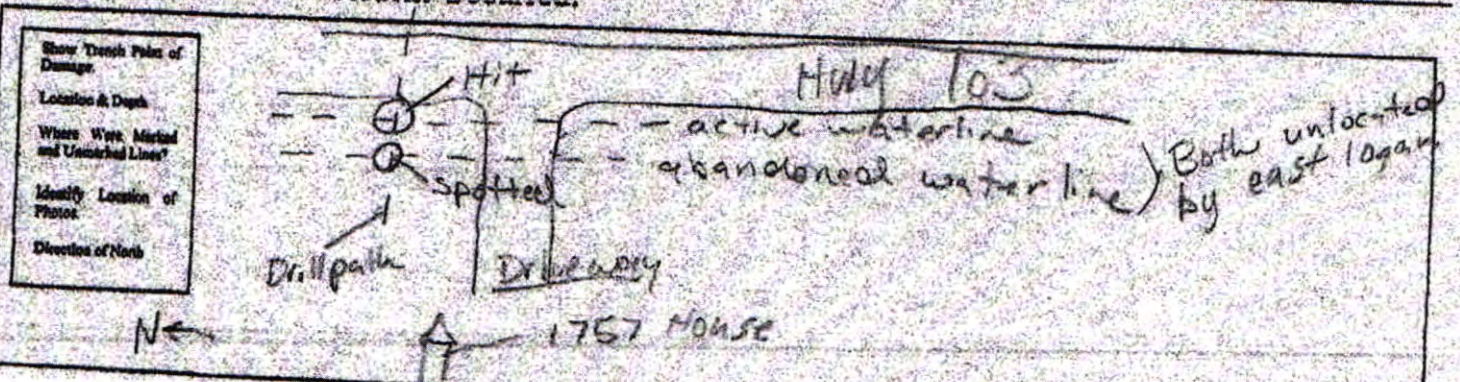
A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located

Machine Operator: Hanks Drilling

Foreman: Josh B

Comments: Hanks was drilling a road crossing and located themselves what they believed to be active water main with information verbally given to them by East Logan water. They ended up finding an abandoned water main and hitting the active line. Conference call held afterwards with Logan telephone about hit

Sketch of Job Where Accident Occurred:





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1st	2nd	3rd
2003041603	2003201269	2004061693
2003041606	2003201270	2004061695
2003041608	2003201272	2004061697

DAMAGE REPORT

Date: 4-6-2020

Locate #: 2003041603 Locate Called in By (Employee Name): Susan Urbanec

2003041606 2003041608
Address Where Damage Occurred: 1010 Lockhart Ln Auburn KY

City and State: Auburn KY

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): Water

Check A, B, or C:

A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located X

Machine Operator: Alex Coleman

Foreman: Daryl Holter / Billy Masterson

Comments: Water company refused to locate their lines. Billy Masterson & Alex Coleman
figured where the line would be and painted marks. Alex Coleman dug to find
the water line and found the ground very wet - the more he dug the
more water began flowing - assuming he had damaged the line we called
East Logan to come repair it. After shutting the flow off and exposing
the line it was much deeper than Alex had dug - It became clear the
line had a crack in it that got worse as dirt was excavated -

Sketch of Job Where Accident Occurred:

- Show Trench Point of Damage.
- Location & Depth
- Where Were Marked and Unmarked Lines?
- Identify Location of Photos.
- Direction of North

The line was broken before we even began digging in the area.
Faulty waterpipe



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DAMAGE REPORT

Date: 4-22-20

Locate #: _____ Locate Called in By (Employee Name): _____

Address Where Damage Occurred: 951 Lockhart Ave

City and State: Arbora Ky

Company Name of Damaged Utility: Past Logan water

Type of Utility Damaged (phone, electric, water, etc.): water

Check A, B, or C:

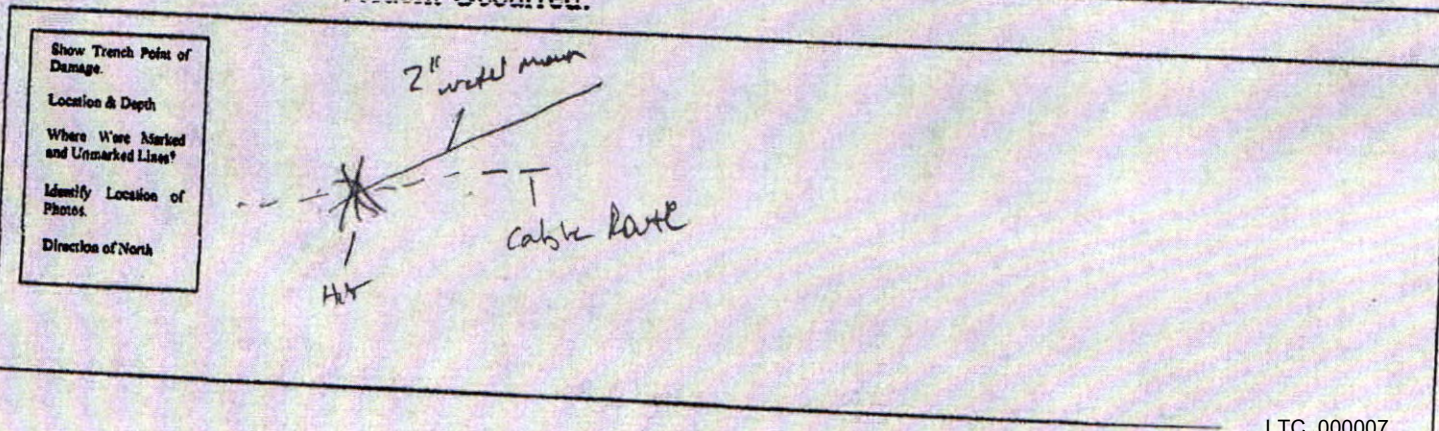
A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located

Machine Operator: William Mesterson

Foreman: William Mesterson

Comments: we had line exposed before went to dig it up
to locate it & knicked it with a shovel on
the corner and it busted again

Sketch of Job Where Accident Occurred:





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DAMAGE REPORT

Date: 7/7/20

Locate #: 2007021466 Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: 3404 Chestlers rd

City and State: Auburn Ky

Company Name of Damaged Utility: ELWD

Type of Utility Damaged (phone, electric, water, etc.): water

Check A, B, or C

A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located

Machine Operator: Kyle Mason

Foreman: Daryl Holter

Comments: No locates

Sketch of Job Where Accident Occurred:

Show Trench Point of Damage

Location & Depth

Where Were Marked and Unmarked Lines?

Identify Location of Photos

Direction of North



NORTH CENTRAL SERVICE INC

PO BOX 310
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DAMAGE REPORT

Date: 8-4-20

Locate #: _____ Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: Corner of Hwy 103 + Thornton Rd

City and State: Auburn Ky

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): Water line

Check A, B, or C:

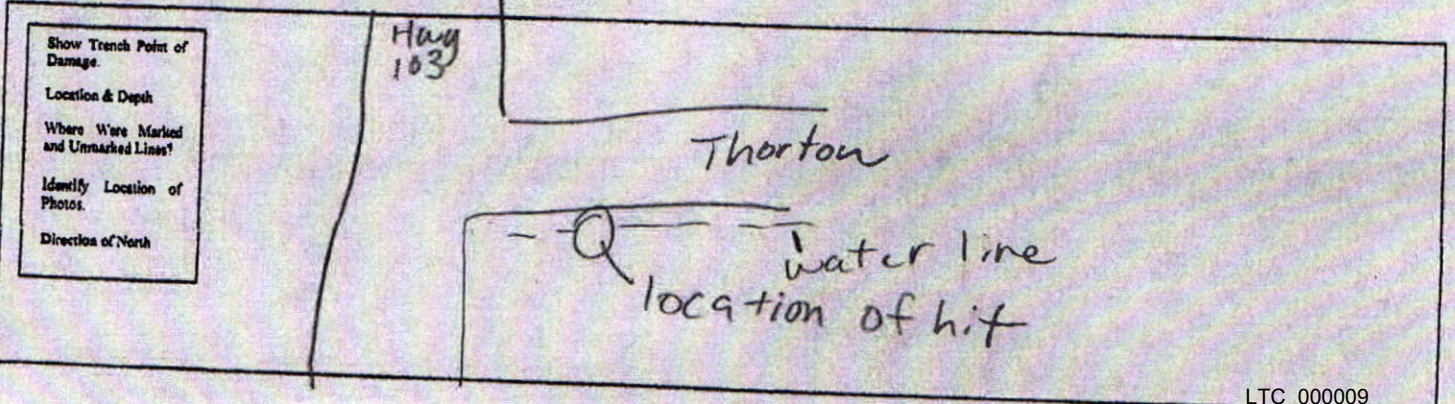
A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located X

Machine Operator: Steve Haley

Foreman: Josh Bartholomaus

Comments: Spoke with water company several times. they didn't know where line was. They never marked it. We dug a lot looking for it but was not able to find and hit with machine

Sketch of Job Where Accident Occurred:





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DAMAGE REPORT

Date: 8-17-20

Locate #: _____ Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: 3435 Shaker town rd

City and State: Auburn, KY

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): Water

Check A, B, or C:

A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located X

Machine Operator: Alex Coleman

Foreman: Daryl Holter

Comments: East Logan water refuses to mark their facilities for us. Our maps show this line to be on the other side of the road. This line does have a locate wire with it. Even after the line was damaged and repaired Steven Taylor with East Logan water refused to use the tracer wire now clearly exposed to mark the location of this line. I had Charles Nissen connect to the tracer line and mark it. After marking this line we found several spots we would have likely hit the line had we not found it.

Sketch of Job Where Accident Occurred:

Show Trench Point of Damage
Location & Depth
Where Were Marked and Unmarked Lines?
Identify Location of Photos
Direction of North

Photos sent to northcentral service at yahoo.com Susan Underac by Alex Coleman

East Logan hit

From: Daryl Holter (darylholter83@gmail.com)

To: northcentralservice@yahoo.com

Date: Monday, August 17, 2020, 11:20 AM CDT

Taylor Barrow road


No marks


Map shows main on opposite side of road

Crew told me and Alex Coleman main was on opposite side thru this stretch

After the hit they said possibly the map was wrong then said that it was on this side but changes sides further down.

Sent from my iPhone

 IMG_0151.jpg
164.1kB

 IMG_0152.jpg
193.1kB

 IMG_0153.jpg
193.6kB







Water Line hit

From: alexandercoleman64@yahoo.com (alexandercoleman64@yahoo.com)

To: northcentralservice@yahoo.com

Date: Monday, August 17, 2020, 11:31 AM CDT

East Logan Water line

Intersection of 1466 and Taylor Barrow

Map shows water on otherside of road. The crew with the water company stated they are not able to mark the water line and are okay with having to fix it.



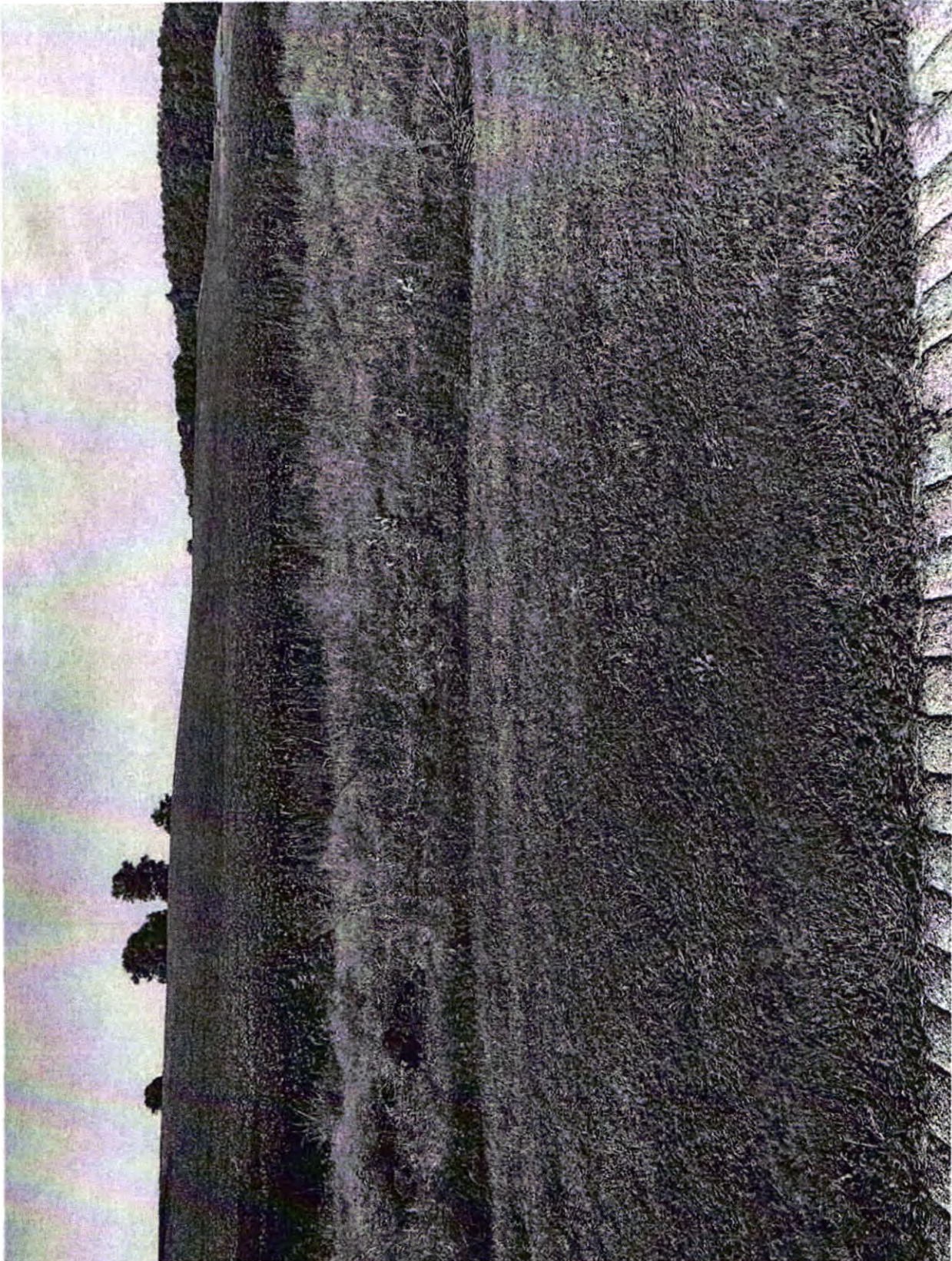
20200817_083451.jpg
6MB



20200817_083504.jpg
9.2MB



20200817_083515.jpg
5.4MB







East Logan Waterline Hit

From: alexandercoleman64@yahoo.com (alexandercoleman64@yahoo.com)

To: northcentralservice@yahoo.com

Date: Tuesday, August 18, 2020, 08:00 AM CDT

Add to yesterday's damage report about the waterline hit on 1466. Locate wire was found with waterline. East Logan still refuses to locate.



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DAMAGE REPORT

Date: 8-17-20

Locate #: _____ Locate Called in By (Employee Name): Susan Urbance

Address Where Damage Occurred: Near 3528 Taylor Barrow rd

City and State: Auburn, KY

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): Water

Check A, B, or C: Photos sent to Susan Urbance, northcentralserviceofwater.com

A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located X

Machine Operator: Alex Coleman

Foreman: Daryl Holter

Comments: After damaging the line at 3435 Shaker town rd Alex asked about the location of the water line on Taylor Barrow rd and was told it was on the opposite side as where we were going to be working by East Logan water employees on site to fix the earlier damage. After damaging this line they looked their maps over again and found their error now stating that it changes sides of the road a couple times before finally settling on the west side for the duration of the road. This line also had locate wire with it - again East Logan

Sketch of Job Where Accident Occurred: refuses to simply hook up and mark it for us.

- Show Trench Point of Damage
- Location & Depth
- Where Were Marked and Unmarked Lines?
- Identify Location of Photos
- Direction of North

East Logan water later contacted one of our employees "Phillip Martin" wanting my contact information. When I called them about this they wanted to send me maps of the water district. I explained that having maps of their system is not how the locate program works legally - I asked again for them to simply locate and mark the locations of their water lines. was told again they were unable to do this for us. I was told they were instructed NOT to mark for us.





LTC 00022





NORTH CENTRAL SERVICE INC

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DAMAGE REPORT

Date: 8-18-20

Locate #: _____ Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: 2171 Auburn Richelieu rd

City and State: Auburn, KY

Company Name of Damaged Utility: East Logan water

Type of Utility Damaged (phone, electric, water, etc.): water

Check A, B, or C:

A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located X

Machine Operator: Charles Nissen

Foreman: Daryl Holter

Comments: Stephen Taylor with East Logan water tells me he is not allowed to and not able to locate their facilities for this project.

Stephen Taylor, using his computer maps told me the line should be between 20 and 35 feet from the center line of this road. Line was approx 2 feet from pavement edge.

Sketch of Job Where Accident Occurred:

Show Trench Point of Damage	<p><u>water line break</u></p> <p><u>hand dug bore pit</u></p> <p><u>unlocated water line</u></p> <p><u>Auburn Richelieu rd</u></p>
Location & Depth	
Where Were Marked and Unmarked Lines?	
Identify Location of Photos	
Direction of North	

Photos sent Susan Onburec @ northcentral service @ yahoo.com

East Logan water

From: Daryl Holter (darylholter83@gmail.com)

To: northcentralservice@yahoo.com

Date: Friday, August 21, 2020, 10:48 AM CDT

Hit on 8/18/2020

No locates


Approximately 10 inches from road surface

Hit by Charles Nissen with a hole hog

East Logan had difficulty getting the water turned off to make the repair, it appeared the valves were not working properly

The following day while they were cleaning up the site I told them I was moving my bore to the opposite side of the driveway so there would be no confusion as to what restoration belonged to us and what restoration belongs to East Logan Water

Sent from my iPhone


 IMG_0159.jpg
148.4kB

 IMG_0160.jpg
156.6kB

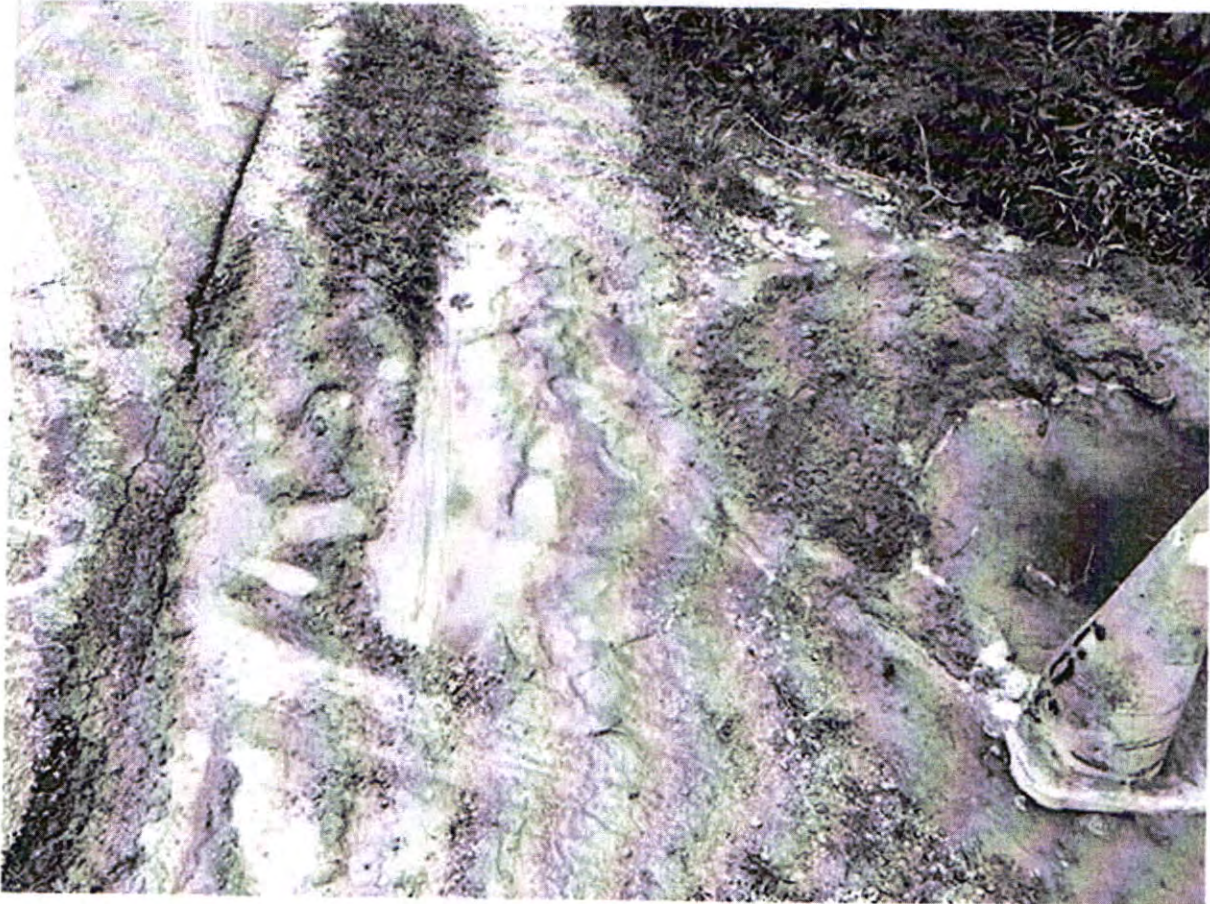
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181.8kB

 IMG_0163.jpg
181.1kB

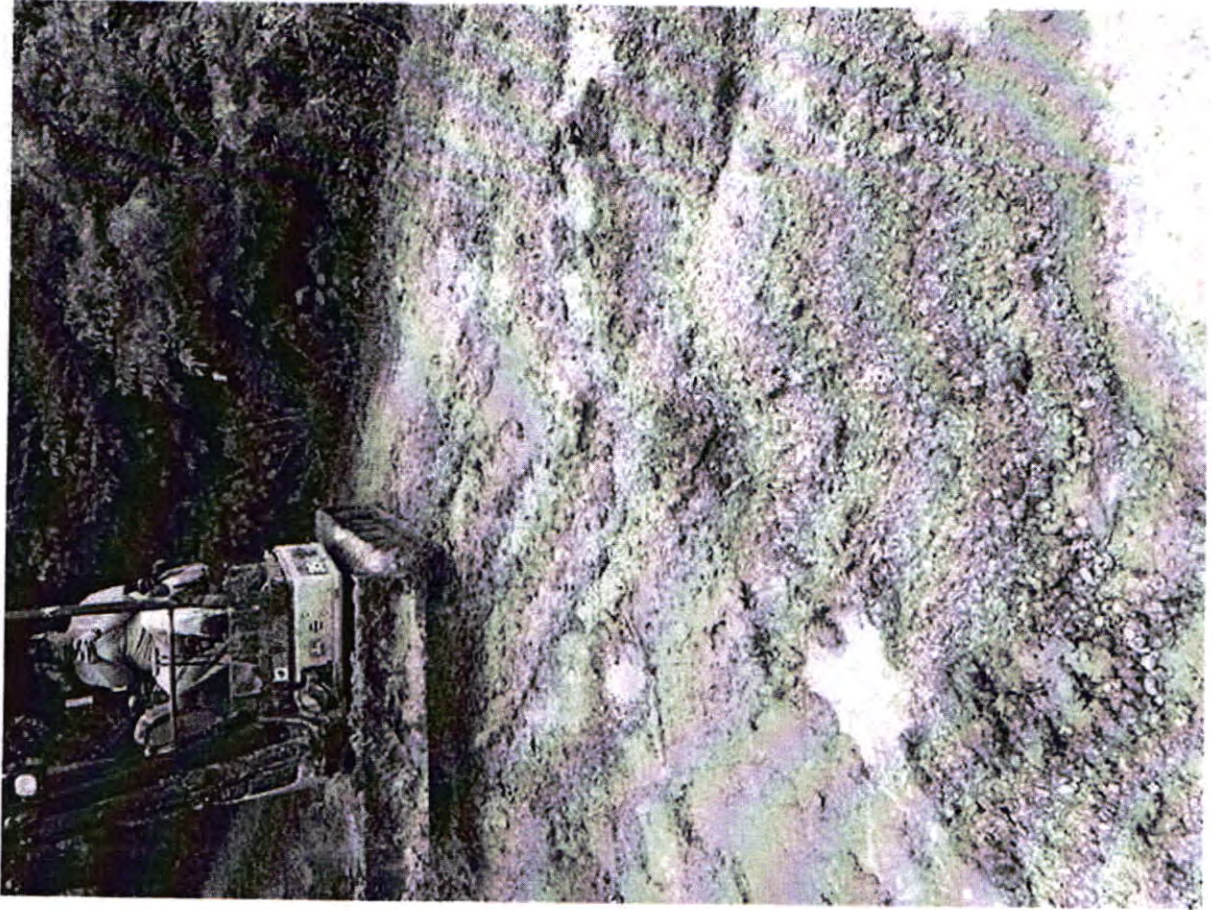
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190.2kB

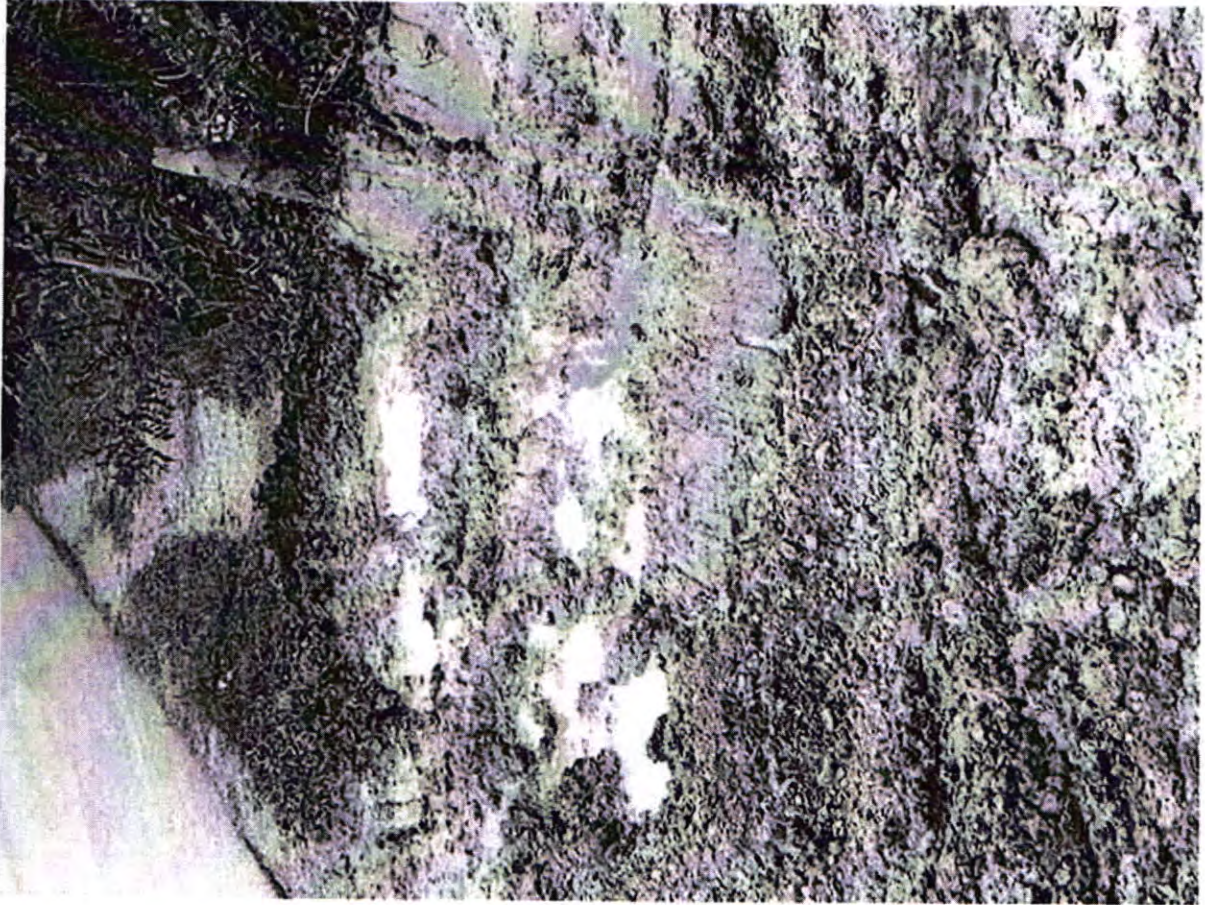
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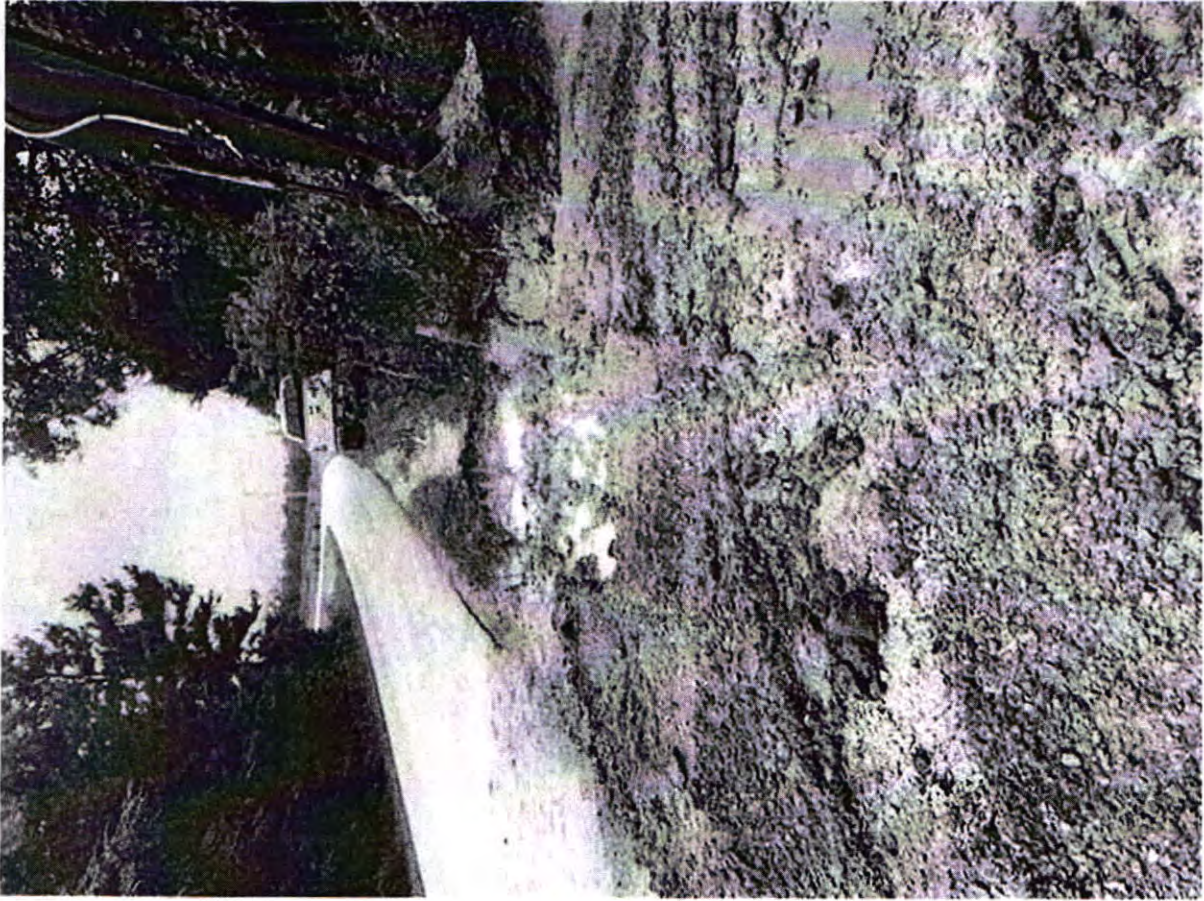














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DAMAGE REPORT

Date: 8-18-20

Locate #: _____ Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: 2171 Auburn-Richelieu RD

City and State: Auburn MN

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): Water Main

Check A, B, or C:

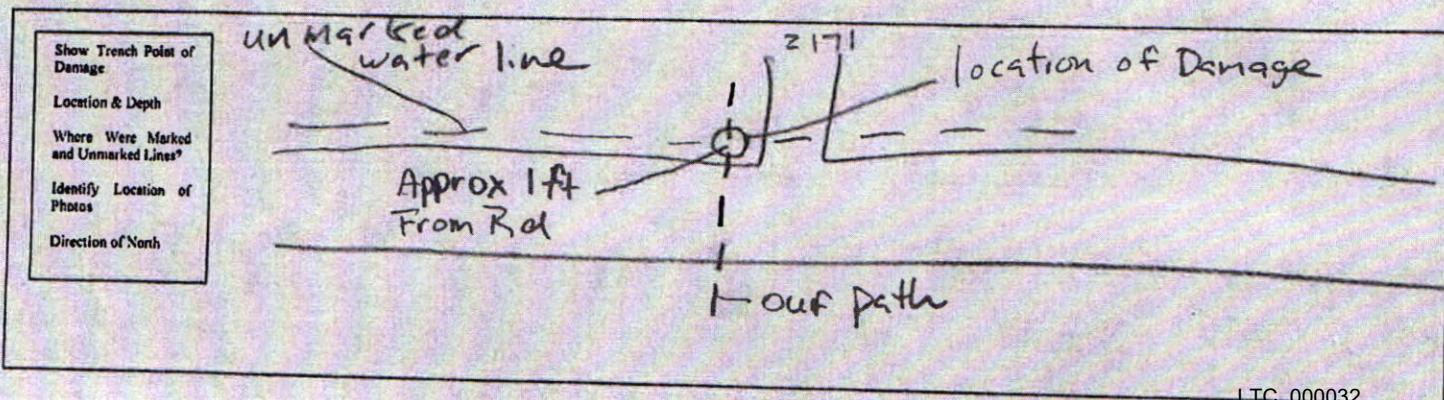
A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located X

Machine Operator: Wes Dickson

Foreman: Josh B

Comments: Shooting under the road and hit unmarked water line on edge of RD

Sketch of Job Where Accident Occurred:





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DAMAGE REPORT

Date: 8/24/20

Locate #: 2007271129/2008141513
2008141518

Locate Called in By (Employee Name): SOSAN

Address Where Damage Occurred: 2845 Auburn Richelieu rd

City and State: Auburn, KY

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): Water

Check A, B, or C?

A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located X

Machine Operator: Terry Grote

Foreman: Daryl Holter

Comments: No Locates

Sketch of Job Where Accident Occurred:

Show Trench Point of Damage
Location & Depth
Where Were Marked and Unmarked Lines?
Identify Location of Photos
Direction of North



NORTH CENTRAL SERVICE INC

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DAMAGE REPORT

Date: 7-27-20

Locate #: _____ Locate Called in By (Employee Name): _____

Address Where Damage Occurred: Auburn Richer and White Rd

City and State: Auburn MN

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): water

Check A, B, or C:

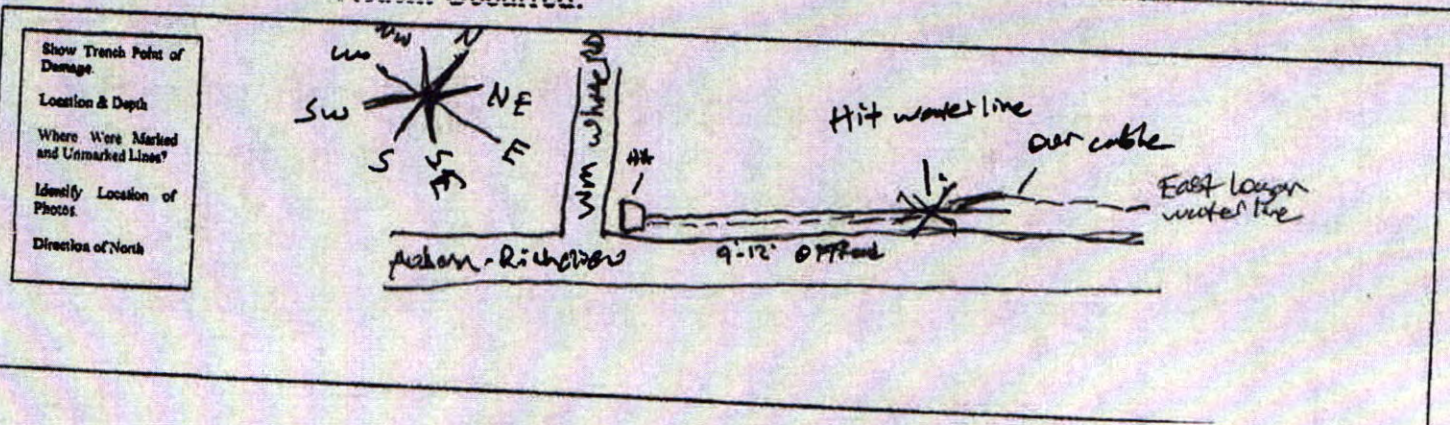
A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located

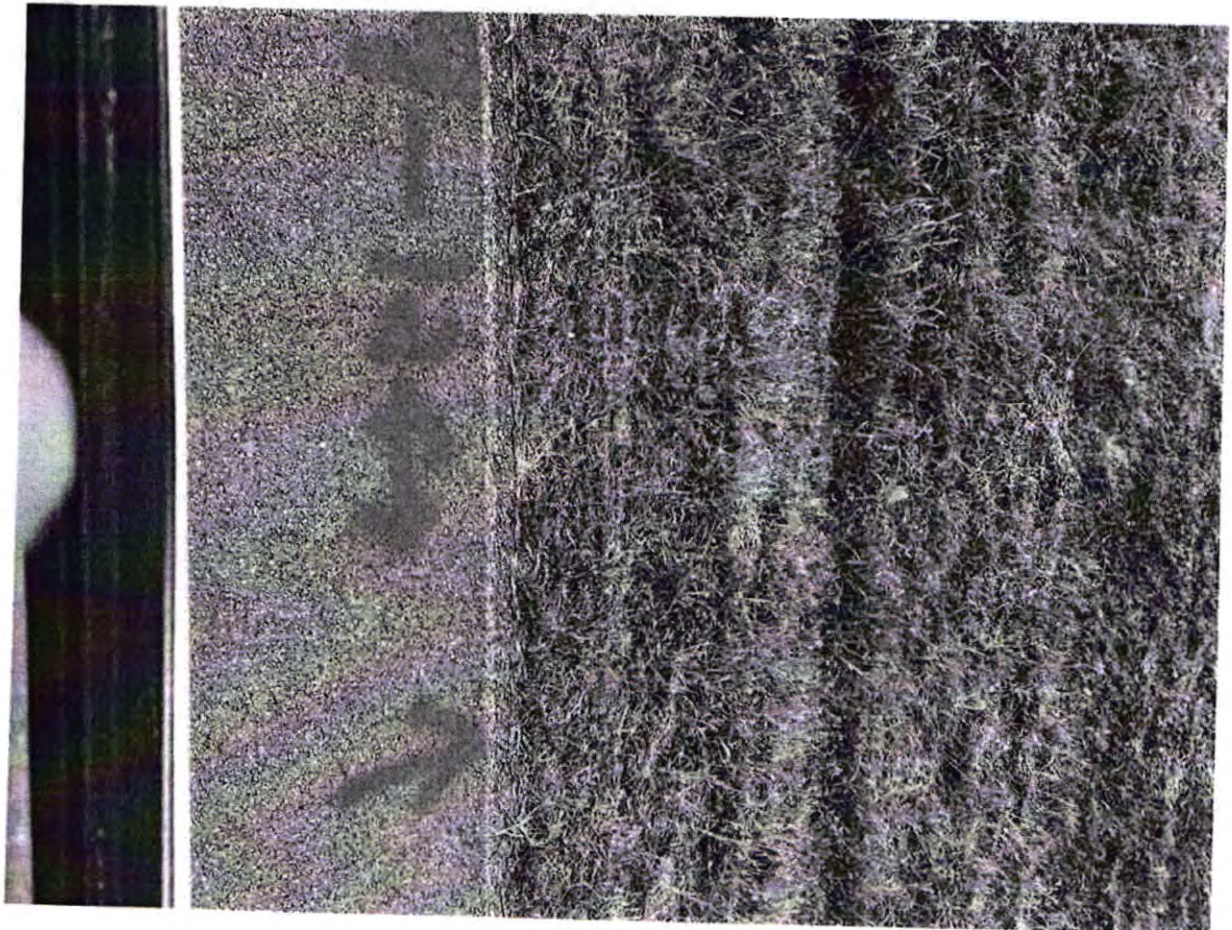
Machine Operator: Chadsey Ray

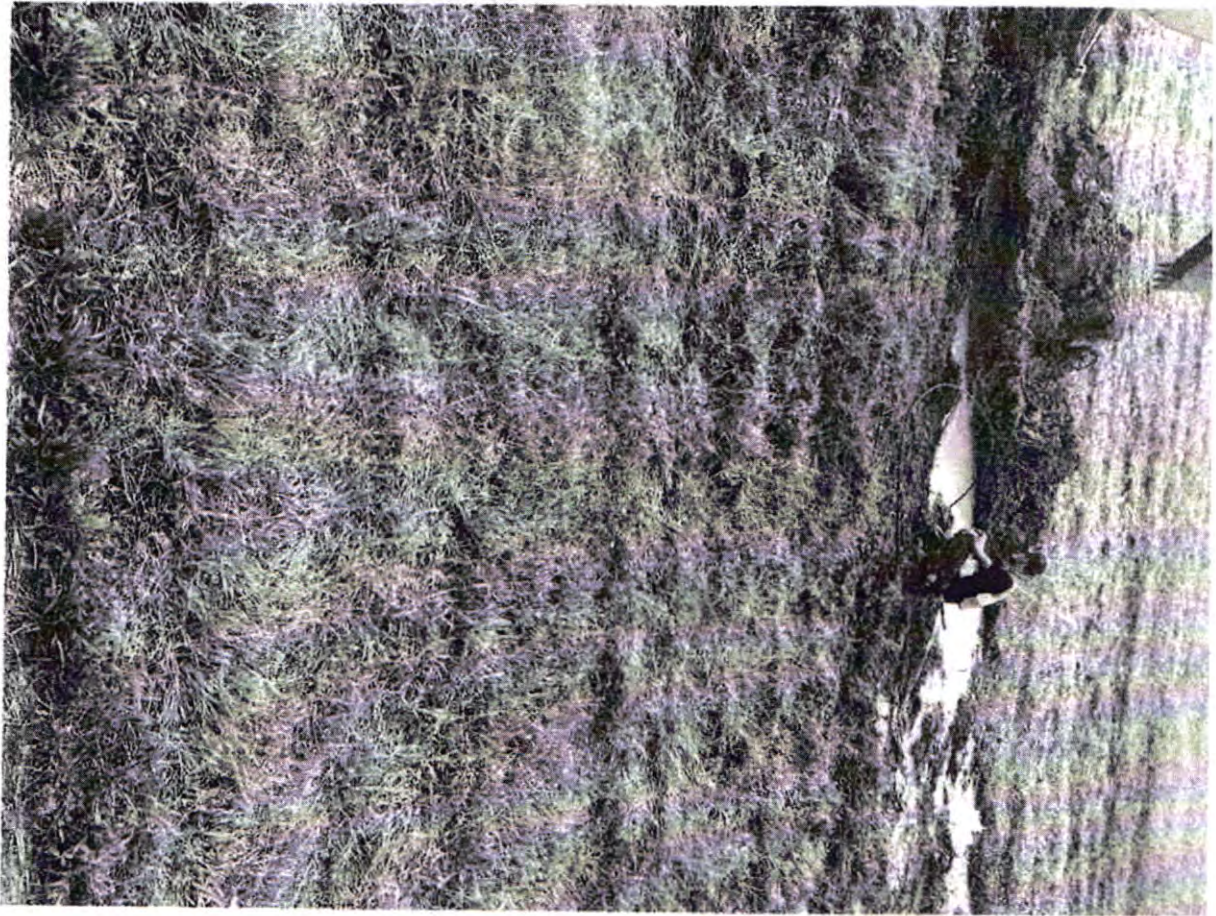
Foreman: William Masterson

Comments: We started plowing North East down Auburn Richer
Following our PLEAT and we plowed into the water main
there was no frost. Besides on the edge of Auburn Richer
starting that the water line is 9' to 12' off the edge of road
plowing at 27' 28' off edge of road when the cable came into
contact with East Logan Water's main line.

Sketch of Job Where Accident Occurred:

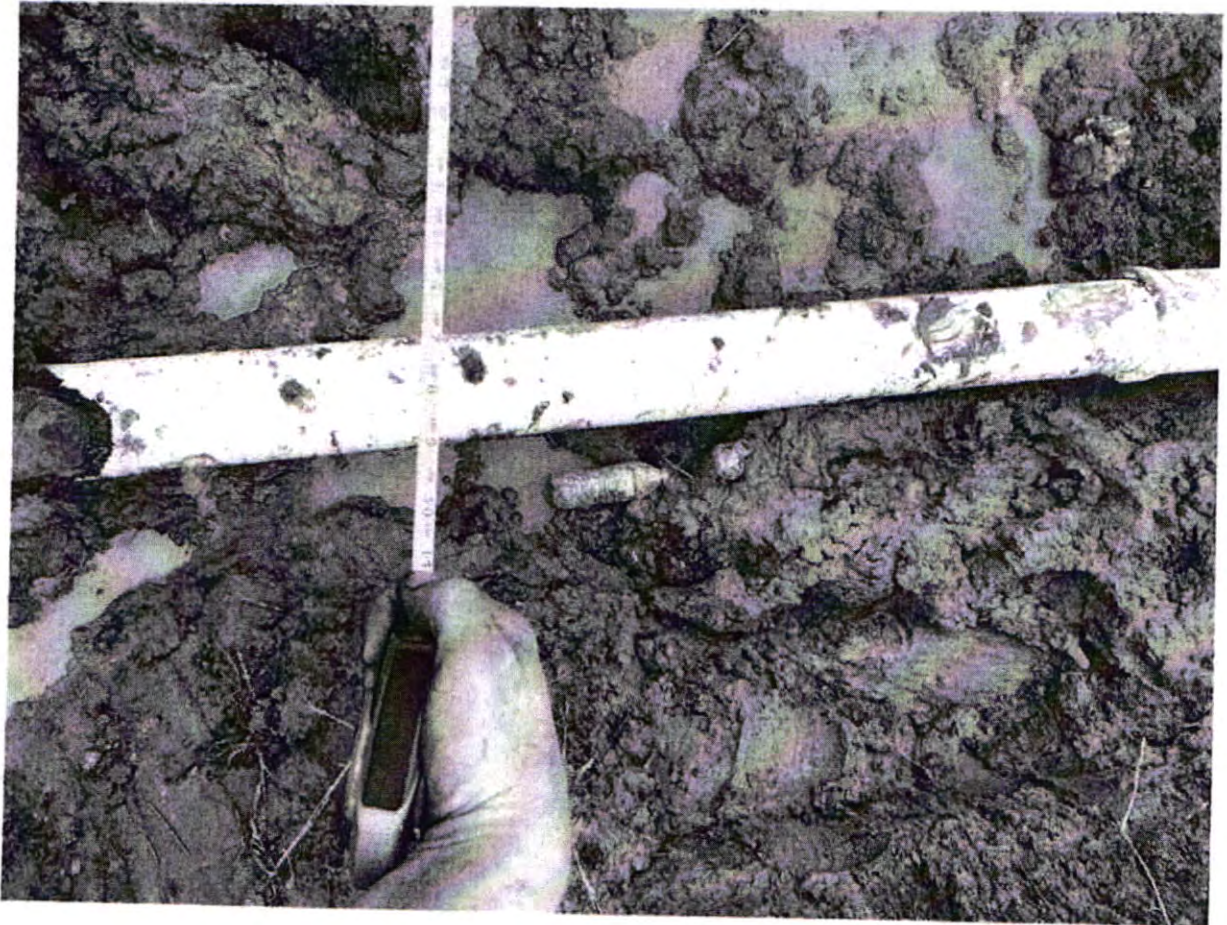




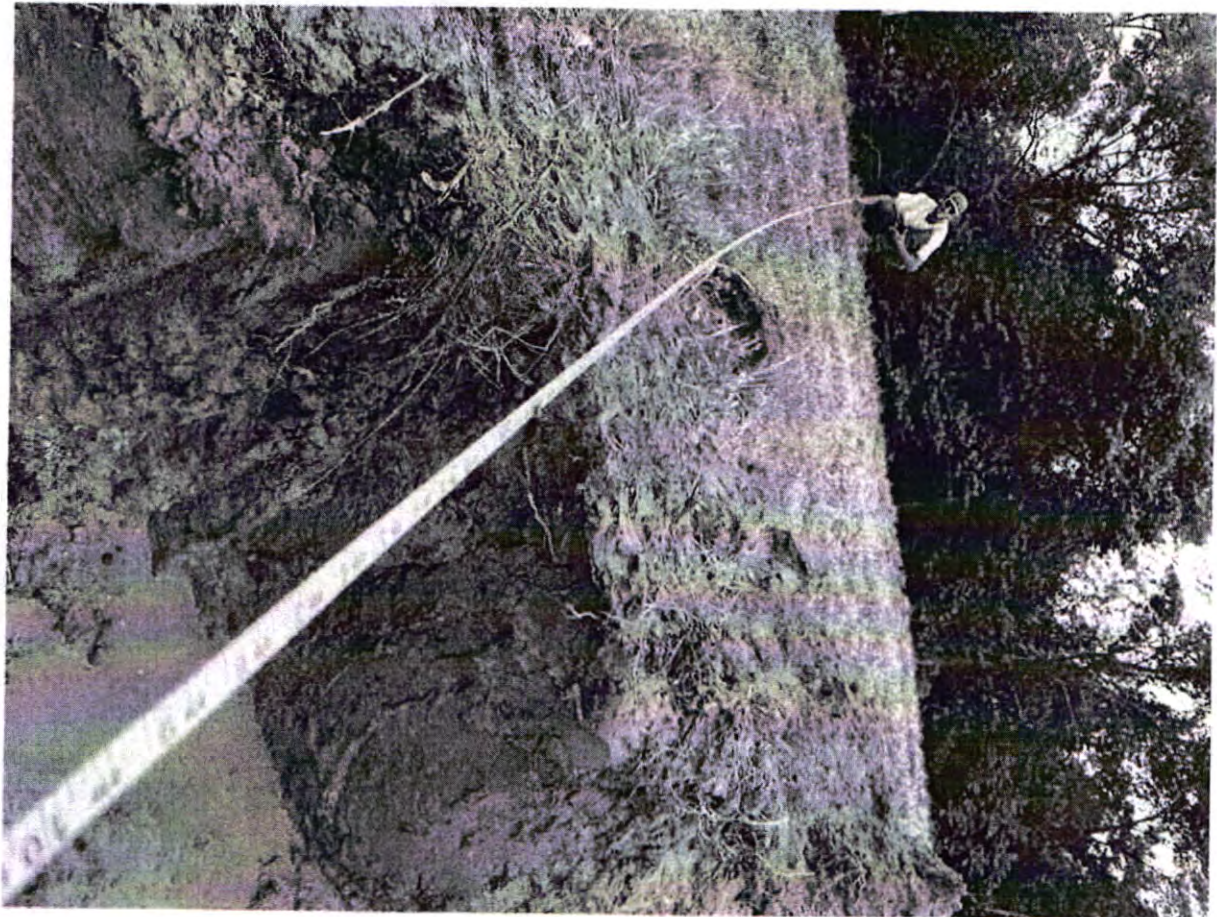


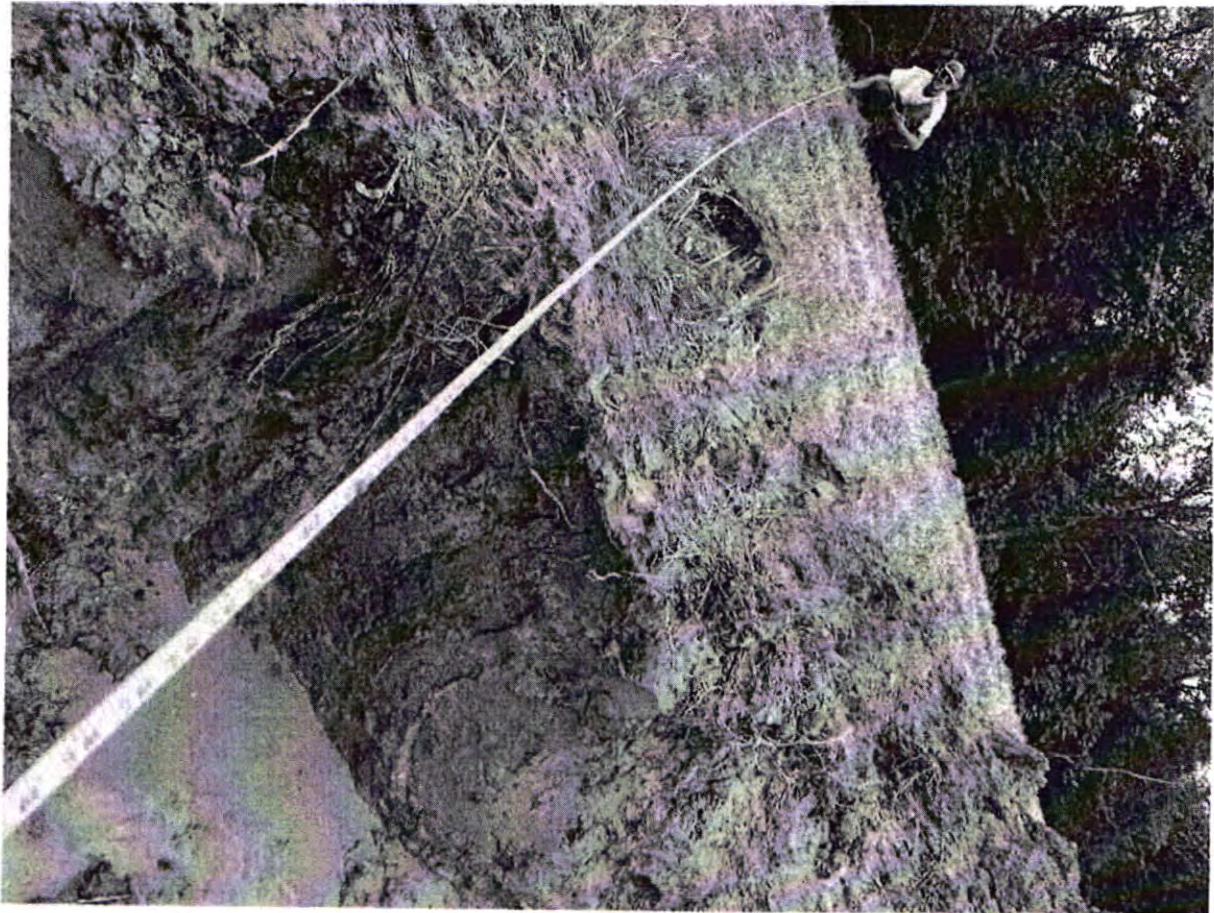














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DAMAGE REPORT

Date: 9-10-20

Locate #: _____ Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: Auburn Richleu Rd

City and State: Auburn KY

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): water main

Check A, B, or C:

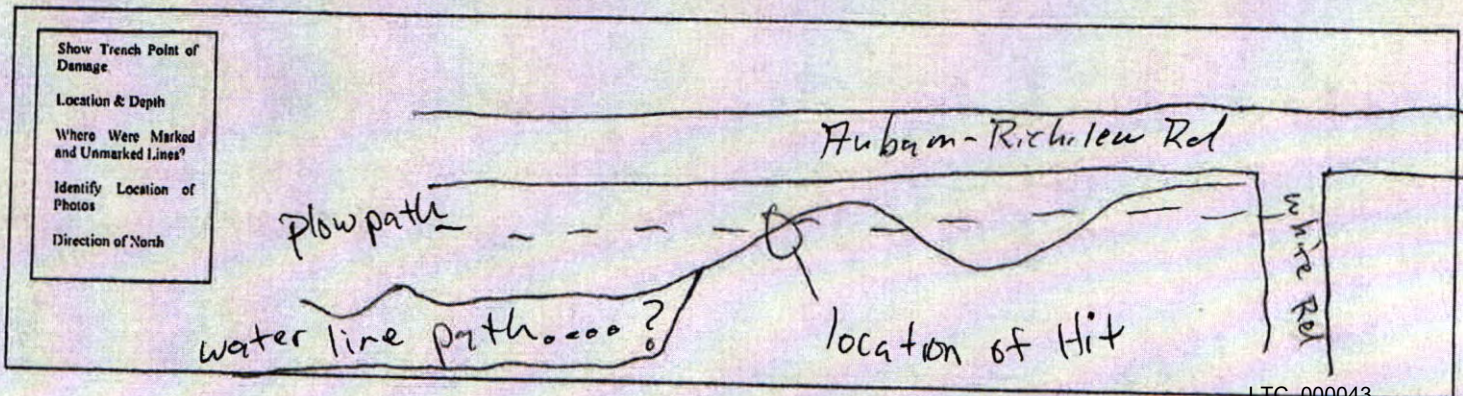
A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located X

Machine Operator: Chaise Ray

Foreman: Sosh B

Comments: plowing across field. water main not marked
hit with plow

Sketch of Job Where Accident Occurred:





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DAMAGE REPORT

Date: 9-11-20

Locate #: _____ Locate Called in By (Employee Name): _____

Address Where Damage Occurred: 3106 Shakertown Rd

City and State: Auburn NY

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): Water service

Check A, B, or C:

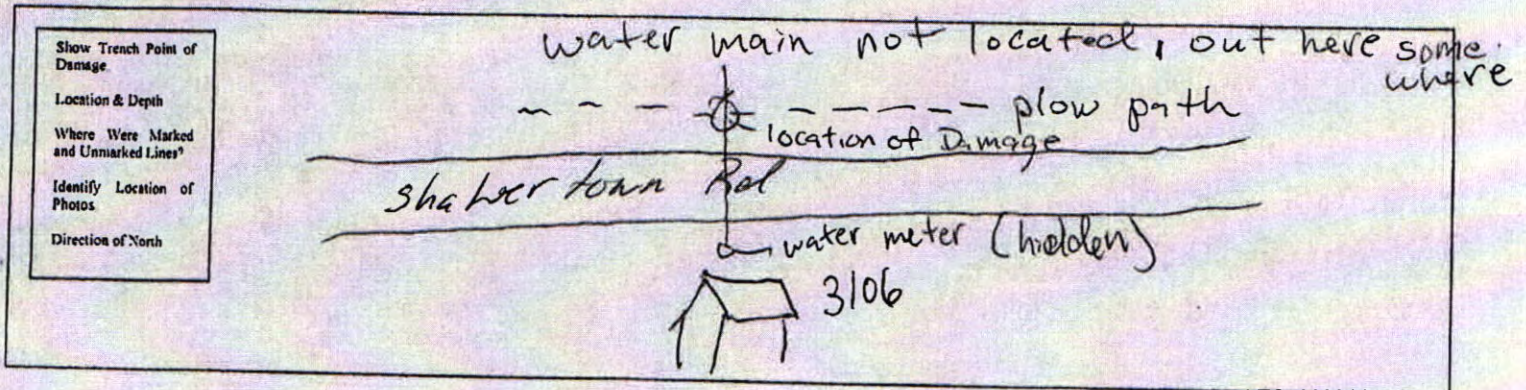
A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located X

Machine Operator: Chaise Ray

Foreman: Josh B

Comments: water service not marked, main line not marked plowing along ditch water meter not marked hiding in tall grass of overgrown fence line on opposite side of Rd. Hit line dug up

Sketch of Job Where Accident Occurred:





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DAMAGE REPORT

Date: 9-16-20

Locate #: _____ Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: intersection of Taylor Borrow + Shakertown RD

City and State: Auburn Ky

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): Water Service

Check A, B, or C:

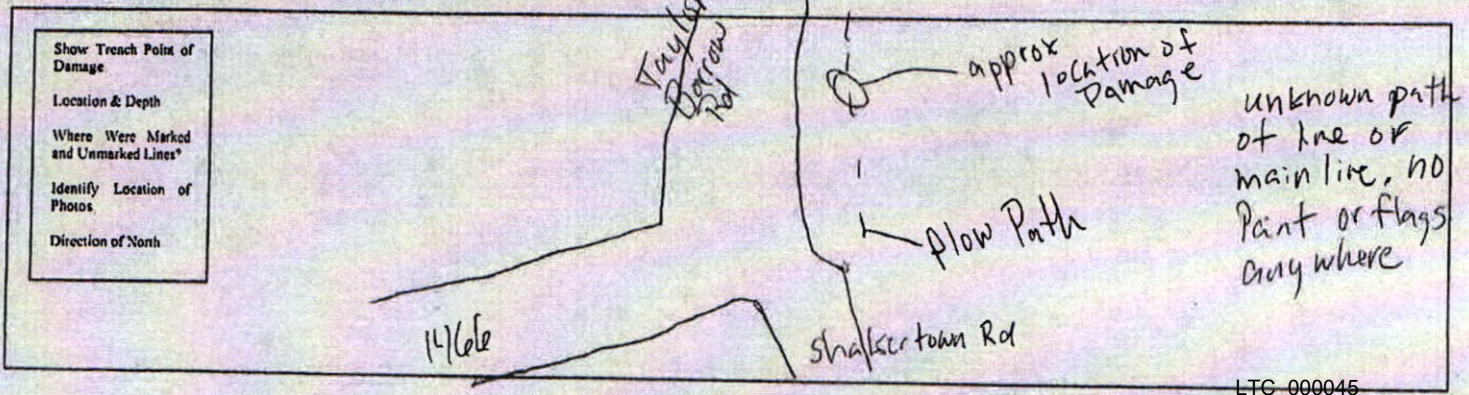
A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located X

Machine Operator: Chase Ray

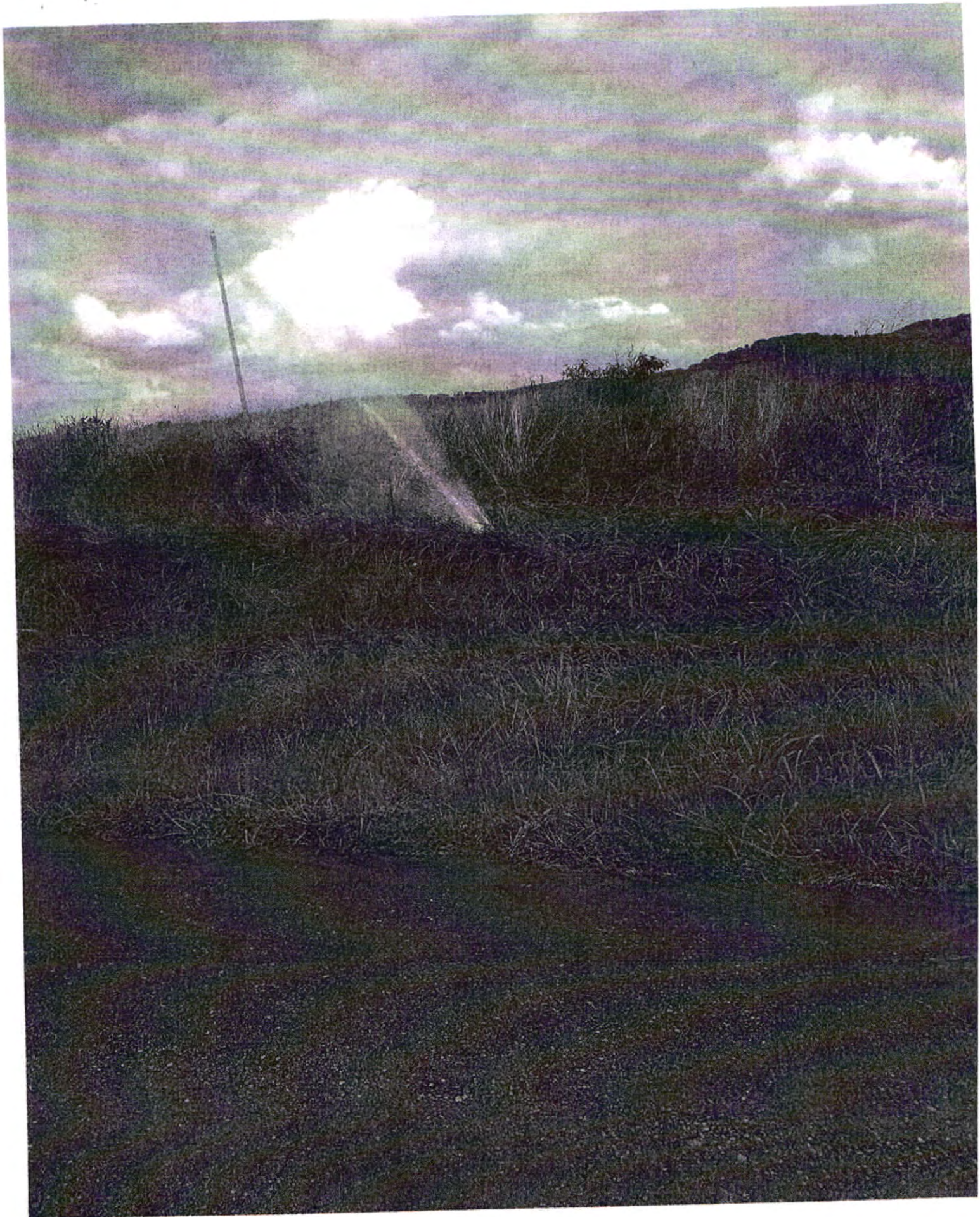
Foreman: Josh B

Comments: Plowing along Rd a water started spraying out of ground. old water box was unmarked and buried in tall grass, overgrown with vegetation.

Sketch of Job Where Accident Occurred:







LTC_000047



NORTH CENTRAL SERVICE INC

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DAMAGE REPORT

Date: 9-18-20

Locate #: 2009020784 Locate Called in By (Employee Name): Sosan

Address Where Damage Occurred: [REDACTED]

City and State: Auburn Ky

Company Name of Damaged Utility: private water line

Type of Utility Damaged (phone, electric, water, etc.): water service to home

Check A, B, or C:

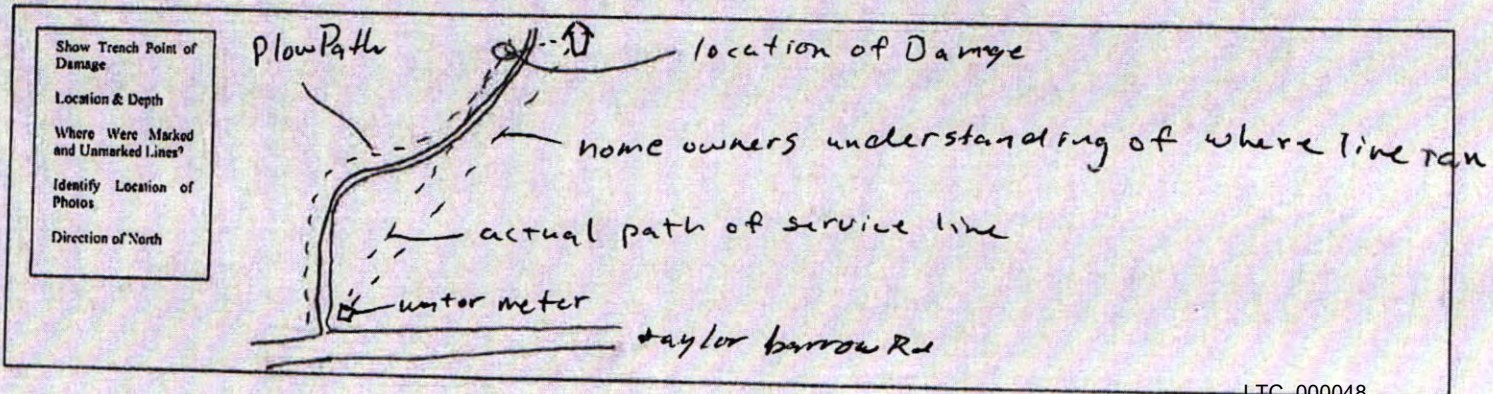
A. Located B. Off Locate By How Much? FT INCHES C. Not Located

Machine Operator: Chaise Ray

Foreman: Joshi B

Comments: Plowing down long private drive and hit water service. Spoke with home owner. He was out of water, he indicated where he thought his water line ran and didn't believe we had hit it but after we investigated we had found we had hit it. Homeowner was very nice and understanding also helpful while we were making repair. Steve with east began had stopped out as he recieved a phone call and thought he'd stop out cause he was on his way home. fixed homeowner happy

Sketch of Job Where Accident Occurred:





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DAMAGE REPORT

Date: 10/5/20

Locate #: 2009300852 Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: 386 Browning Rd Auburn KY

City and State: Auburn KY

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): water

Check A, B, or C:

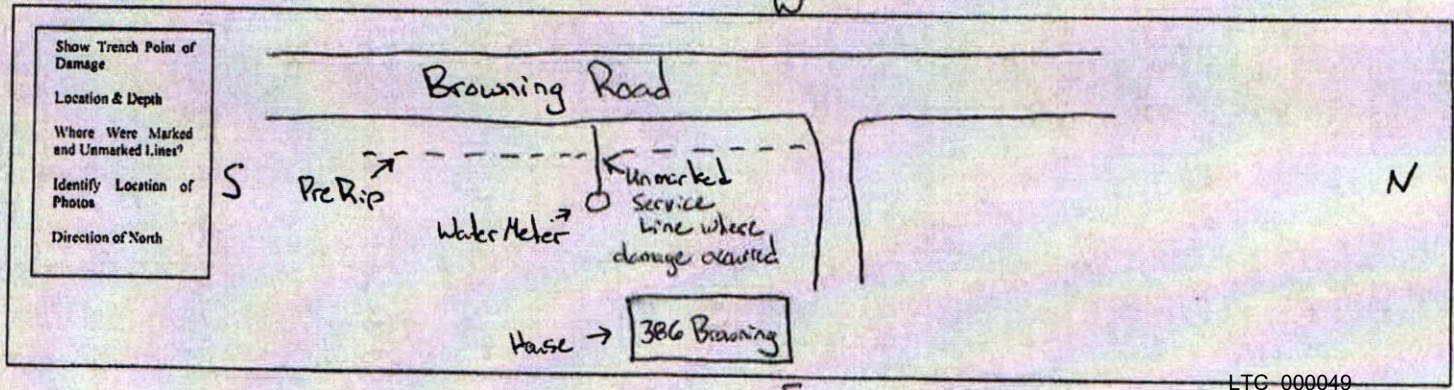
A. Located B. Off Locate By How Much? FT INCHES C. Not Located

Machine Operator: Steve

Foreman: Daryl H.

Comments: On October 5th a service line feeding a meter was damaged while pre ripping. East Logan Water failed to mark where the line was cut. East Logan Water was notified so they could conduct repairs.

Sketch of Job Where Accident Occurred:





NORTH CENTRAL SERVICE INC

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PHONE: 218-444-3855

DAMAGE REPORT

Date: 10/21/20

Locate #: 2010011899 Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: 6302 Cave Springs Rd

City and State: Amburn KY

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): water

Check A, B, or C:

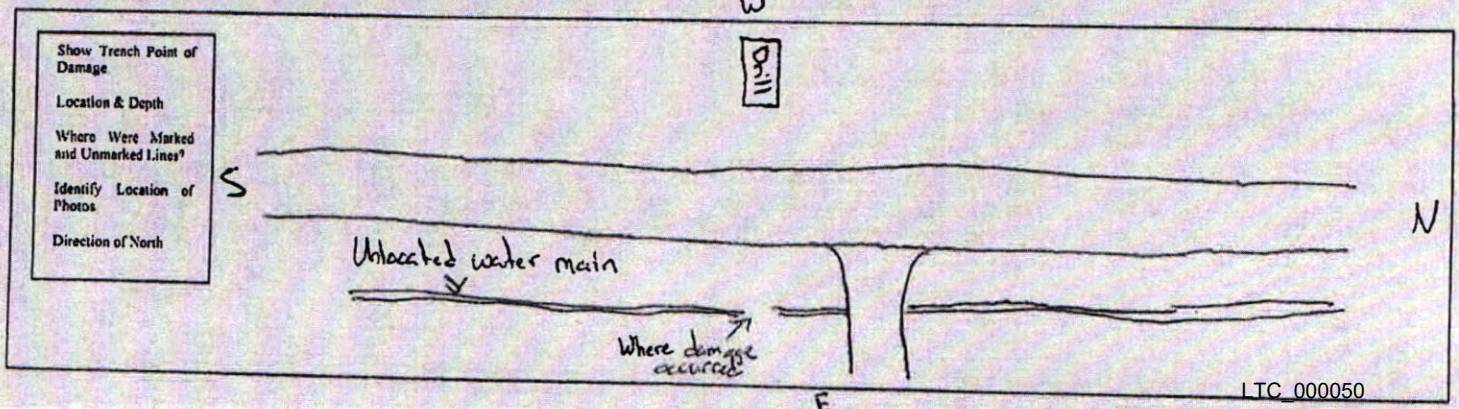
A. Located B. Off Locate By How Much? FT INCHES C. Not Located

Machine Operator: Justin

Foreman: Daryl H.

Comments: On October 21st the main water line running along Cave Springs Rd was damaged while boring across the road. East Logan Water had failed to mark the location of their line. East Logan Water was called to make repairs.

Sketch of Job Where Accident Occurred:





NORTH CENTRAL SERVICE INC

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DAMAGE REPORT

Date: 11-10-2020

Locate #: _____ Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: 5094 Cave Spring road

City and State: Autumn KY

Company Name of Damaged Utility: East Logan Water District

Type of Utility Damaged (phone, electric, water, etc.): Water

Check A, B, or C:

A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located

Machine Operator: Wes Dicken

Foreman: Daryl Holter

Comments: East Logan water refuses to locate for our project

Photos sent to Susan

Email to LTC forwarded to Susan as well explaining our attempts to find this line and avoid this damage.

Sketch of Job Where Accident Occurred:

Show Trench Point of Damage
Location & Depth
Where Were Marked and Unmarked Lines?
Identify Location of Photos
Direction of North



NORTH CENTRAL SERVICE INC

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DAMAGE REPORT

Date: 11-16-20

Locate #: _____ Locate Called in By (Employee Name): _____

Address Where Damage Occurred: Cave Springs Rd, Auburn, KY 42206 (North of Old 73)

City and State: Auburn KY

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): Water

Check A, B, or C:

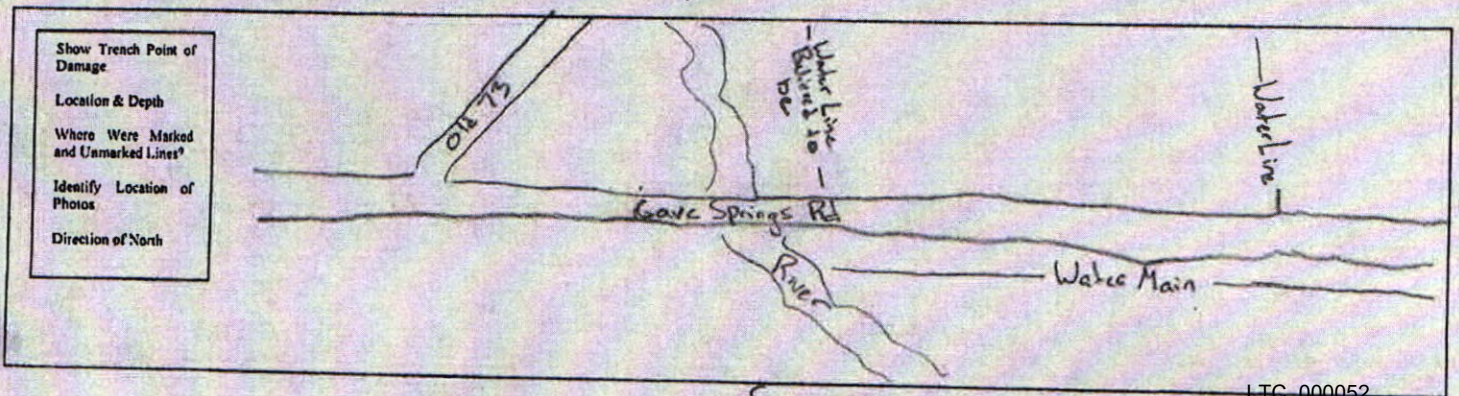
A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located

Machine Operator: Alex Coleman

Foreman: Daryl Holter

Comments: East Logan Water failed to mark their water main feeding Old 73. When pre ripping Alex Coleman damaged the line and then notified East Logan Water to repair. Then line was hit in a field north of Old 73. Steve with East Logan Water told us that they believed the water line was much closer to the river.

Sketch of Job Where Accident Occurred:





NORTH CENTRAL SERVICE INC

PO BOX 310
BEMIDJI, MN 56601
PHONE: 218-444-3855

DAMAGE REPORT

Date: 12-2-2020

Locate #: _____ Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: 7350 Cave Springs Rd

City and State: Auburn KY

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): Water

Check A, B, or C: damaged in 3 spots

A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located X

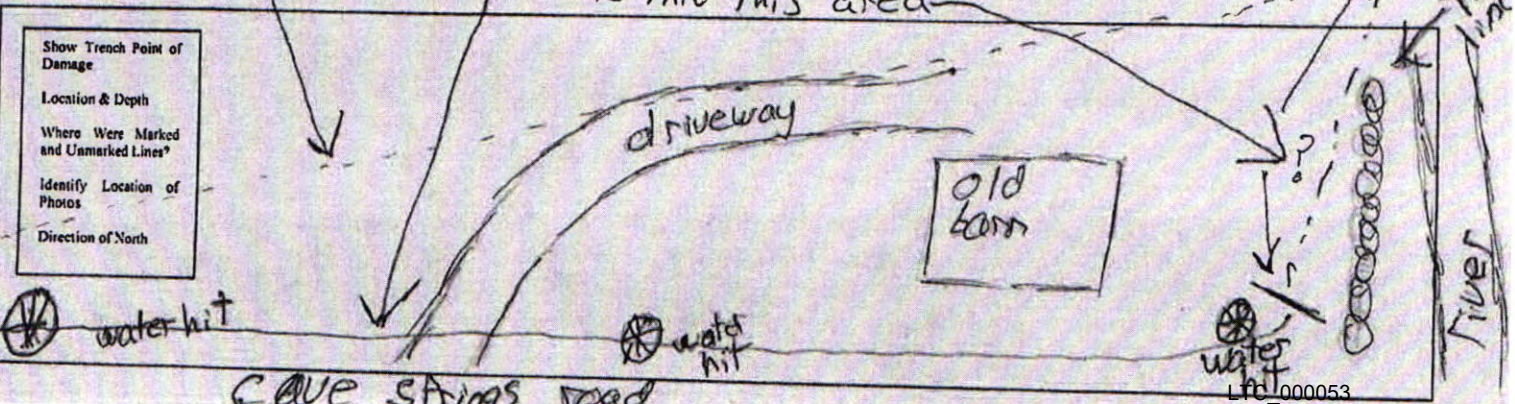
Machine Operator: Alex Coleman

Foreman: Daryl Holter

Comments: Email with photos sent to "northcentralservice@yahoo.com Susan Urbanc"
The line was not located - Steven Taylor told me that the line ran
behind the barn and ran across the field tapering toward the road

The dotted line below is where Steven Taylor told me the line would be
approximately The solid line is where line actually runs
We still are not sure where the line is

Sketch of Job Where Accident Occurred: is thru this area





NORTH CENTRAL SERVICE INC

PO BOX 310
BEMIDJI, MN 56601
PHONE: 218-444-3855

DAMAGE REPORT

Date: 12/08/20

Locate #: 2011162015 Locate Called in By (Employee Name): Sven

2011162022
Address Where Damage Occurred: 6929 Cave Springs Rd

City and State: Auburn KY

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): water

Check A, B, or C:

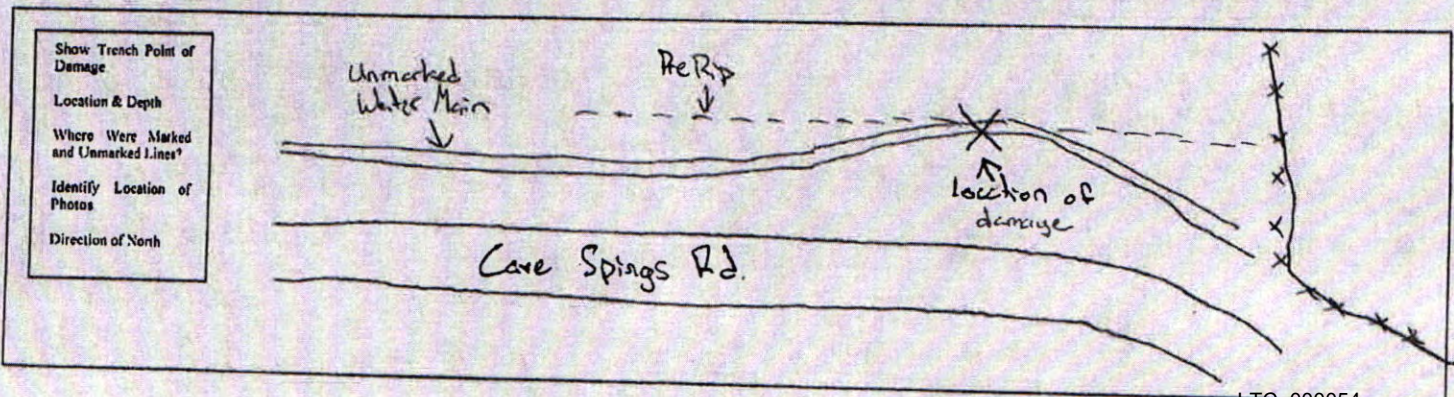
A. Located B. Off Locate By How Much? FT INCHES C. Not Located

Machine Operator: Alex Coleman

Foreman: Daryl H.

Comments: On December 5th the water main running along Cave Springs Rd was damaged while prepping. East Logan Water had failed to mark the location of their line. East Logan Water was notified so they could conduct repairs.

Sketch of Job Where Accident Occurred:





NORTH CENTRAL SERVICE INC

PO BOX 310
BEMIDJI, MN 56601
PHONE: 218-444-3855

DAMAGE REPORT

Date: 12-8-20

Locate #: _____ Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: ~~1025~~ 1385 River Rd

City and State: Auburn Ky

Company Name of Damaged Utility: east Logan Water

Type of Utility Damaged (phone, electric, water, etc.): water service

Check A, B, or C:

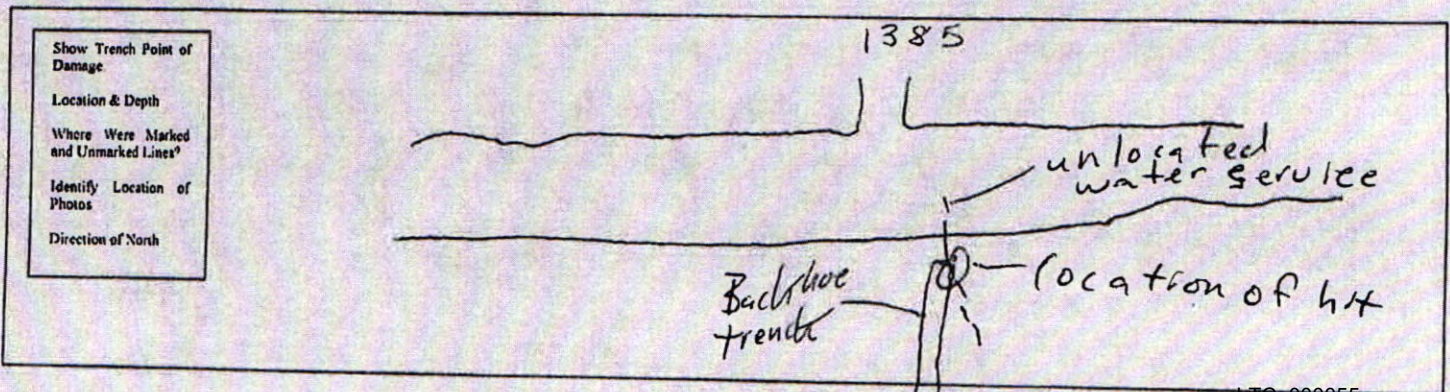
A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located

Machine Operator: Kyle Mason

Foreman: Josh B

Comments: Trenching in cable and hit undecated water service

Sketch of Job Where Accident Occurred:





NORTH CENTRAL SERVICE INC

PO BOX 310
BEMIDJI, MN 56601
PHONE: 218-444-3855

DAMAGE REPORT

Date: 12-9-20

Locate #: _____ Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: 7344 cave spring Rd

City and State: Auburn Ia

Company Name of Damaged Utility: east Logan Water

Type of Utility Damaged (phone, electric, water, etc.): water service

Check A, B, or C:

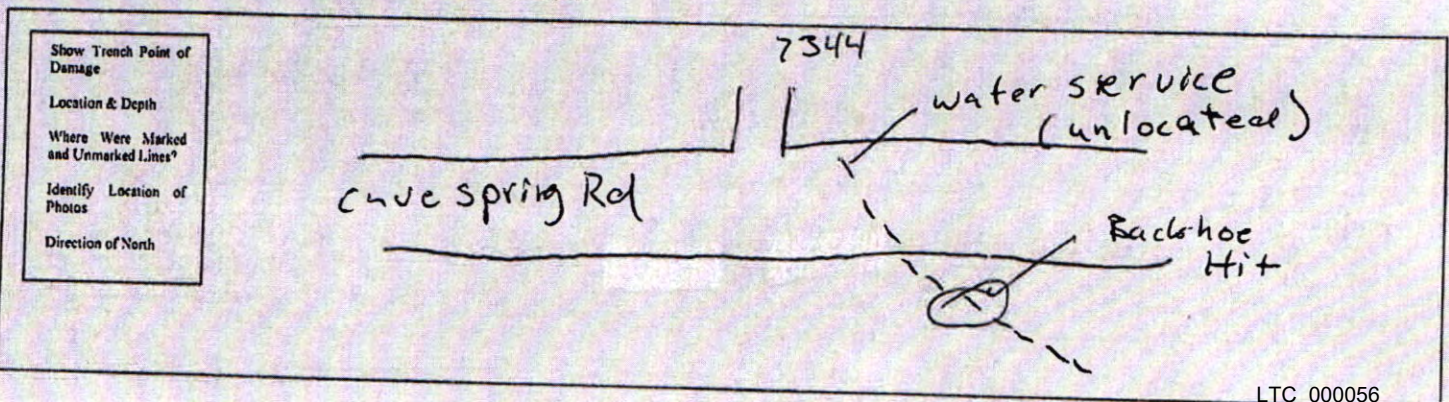
A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located

Machine Operator: Chaise Ray

Foreman: Josh B

Comments: Digging up bore pipe and hit water service that was not located

Sketch of Job Where Accident Occurred:





NORTH CENTRAL SERVICE INC

PO BOX 310
BEMIDJI, MN 56601
PHONE: 218-444-3855

DAMAGE REPORT

Date: 12-11-20

Locate #: _____ Locate Called in By (Employee Name): Susan

Address Where Damage Occurred: corner of 73 Hwy + River Rd

City and State: Auburn Ky

Company Name of Damaged Utility: East Logan Water

Type of Utility Damaged (phone, electric, water, etc.): water service

Check A, B, or C:

A. Located _____ B. Off Locate _____ By How Much? _____ FT _____ INCHES C. Not Located

Machine Operator: Alex Coleman

Foreman: Josh B

Comments: plowing north on River Rd from Hwy 73 and noticed water coming out of our plow Rip. did some investigating and discovered that we had hit a water. called water company and they came to fix it

Sketch of Job Where Accident Occurred:

