

**COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION**

IN THE MATTER OF:

Application of Atmos Energy Corporation     )  
for an Adjustment of Rates                    ) Case No. 2021-00214  
and Tariff Modifications                      )

**PETITION FOR CONFIDENTIALITY  
FOR RESPONSE TO ITEM 5-05  
OF THE COMMISSION'S  
FIFTH INFORMATION REQUEST**

Atmos Energy Corporation (Atmos Energy), by counsel, petitions for an order granting confidential protection of certain responses to the data request dated November 24, 2021, pursuant to 807 KAR 5:001, Section 13 and KRS 61.878. Item 5 of the order requests information that discloses individual customer information:

5. Refer to Atmos’s response to Staff’s Fourth Request, Item 4, regarding how customer social security numbers and driver’s license numbers are stripped out of the database from every recorded call. Provide an MP4 recording of three phone calls from the last 18 months in which sensitive personal information was muted from a call recording.

The response is an audio recording, which may allow disclosure of customer name, social security number and address. The Kentucky Open Records Act exempts from disclosure certain confidential or proprietary information. KRS 61.878(1)(a):

(a) Public records containing information of a personal nature where the public disclosure thereof would constitute a clearly unwarranted invasion of personal privacy;

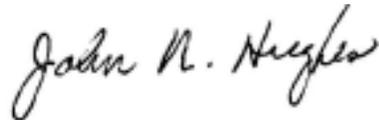
The information sought in the data requests is personal customer information that if disclosed would be an unwarranted invasion of [personal

privacy and could cause substantial harm to Atmos Energy's customers.

Atmos Energy requests that the information be held confidentially indefinitely. The statute cited above does not allow for disclosure at any time.

For these reasons, Atmos Energy requests that the item identified in this petition be treated as confidential in its entirety. Should the Commission determine that some or all of the material is not to be given confidential protection, Atmos Energy requests a hearing prior to any public release of the information to preserve its rights to notice of the grounds for the denial and to preserve its right of appeal of the decision.

Submitted by:



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Certification:

I certify that is a true and accurate copy of the original documents; that the electronic filing was transmitted to the Commission on December 2, 2021; and that no party has been excused from participation by electronic means.

*John R. Hughes*