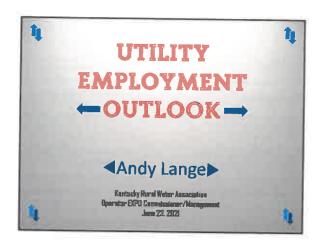
## EXHIBIT 3



## "Water and wastewater treatment plant and system operator jobs are expected to grow much faster than the average for all occupations." 20% growth between 2008 and 2018

UTILITY EMPLOYMENT OUT	LOOK
Reasons for growth	
• The retirement of the baby-boomer generation	
<ul> <li>Number of applicants usually low because work physically demanding and sometimes unapp</li> </ul>	is ealing
New plant construction to meet expected incread demand	se iu
Separation has been been been been to the law.	1

#### US NEWS & WORLD REPORT **50 BEST CAREERS** • Emergency Management Specialist **▲** Civil Engineer • Environmental Engineering Technician Environmental Science Technician Hydrologist

## **UTILITY WAGES**1999 - 2010

Have salaries in the water and wastewater field kept up with general wage conditions?

1999 - 2010 Inflation +30.9%

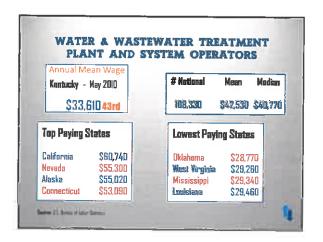
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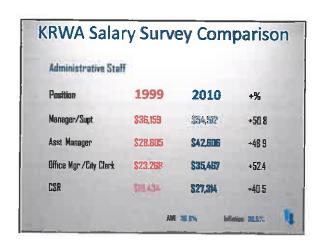
# 1999 = 2010 Average Wage Index +36.8%

	Average W Source: Social Socially Administration	
YEAR	AWI	+
1951	\$ 2,799	
1960	\$ 4,007	+ 43%
1970	\$ 6,186	+ 54%
1980	\$ 12,513	+ 102%
1990	\$ 21,028	+ 68%
2000	\$ 32,155	+ 53%
2010	8 41.674	+ 30%



	Sharter Social Scorrity Administration	
TEAR	4/01	go +
1001	\$ 32,922	
2002	\$ 33,252	+ 1.0%
2003	\$ 34,965	+ 24%
2004	\$ 35,649	+ 4.6%
2005	\$ 36,933	+ 3.7%
2006	\$ 38,651	+ 4.6%
2007	\$ 40,405	+ 4.5%
2000	\$ 41,335	+ 2.3%
2009	\$ 40,712	-13%
2010	3 80.574	* V.





Field Personnel			
Position	1999	2010	4%
Plant Superintendent	\$26,151	\$42,345	+61.9
Plant Operator	\$21,981	\$33,035	+503
Distribution/Collection	\$22,410	\$32,509	+451
Meter Reader/Laborer	\$77,560	\$25,253	+43.8

OPERATOR ?	
ls there a better term to describe modern water and wastewater oper	
If so, what is it?	
HydroTechnician	



## WATER COMMISSIONER TRAINING

June 23, 2021



#### **Hot Legal Topics**

June 23, 2021

Damon R. Talley, General Counsel Kentucky Rural Water Association, Inc. Stoll Keenon Ogden PLLC damon.talley@skofirm.com 270-358-3187



#### **DISCUSSION TOPICS**

- 1. Notice to PSC
- 2. Franchises & Contracts
- 3. Sovereign Immunity
- 4. Filed Rate Doctrine 101
- Open Meetings Act

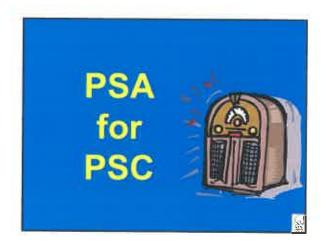
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#### **DISCUSSION TOPICS**

- 6. Borrowing Money
- 7. 2020 General Assembly
- 8. Surcharges
- 9. Recent PSC Orders
- 10. Cases to Watch



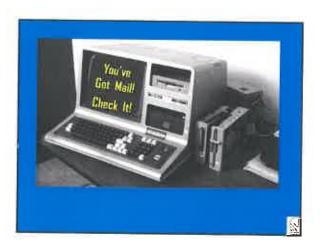


#### Reporting Requirements

- Must Notify PSC if . . .
  - Vacancy Exists
  - Appointment Made
- · When? Within 30 Days

#### Vacancy

- Inform CJE 60 Days Before Term Ends (KRS 65.008)
- CJE / Fiscal Court 90 Days
- . Then, PSC Takes Over
  - > CJE Loses Right To Appoint



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#### E-Mail Address Regs.

- · All PSC Orders Served by E-mail
- Duty to Keep Correct E-mail Address on file with PSC
  - ➤ Default Regulatory E-mail Address
- Duty to List E-mail Address in Application & All Other Papers
   Utility Official
   Its Attorney

#### E-Mail Address

- Who is Covered?
  - ▶ Water Districts
  - ➤ Water Associations
  - >Investor Owned Utilities
  - > Municipal Utilities

#### Why Municipals?

- · Contract Filing
- Tariff Change (Wholesale Rate)
- Protest Supplier's Rate Increase
- Acquiring Assets of Another Utility
- Avoid Delays



#### Default Regulatory E-mail Address

- Send E-mail to PSC
  - psc.reports@ky.gov
  - > PSCED@ky.gov
- Send Letter to PSC
  - Linda C. Bridwell, Executive Director

Franchises

and
Contracts

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#### Franchise

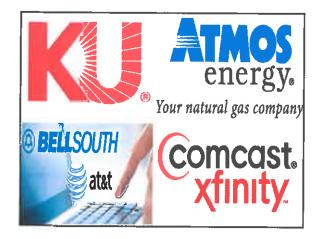
- Definition
  - > Private
    - Rights granted by company to individual or business to sell a product
    - Examples



#### Franchise

- Definition
  - ➢ Government
    - Privilege granted by government to utility to provide specific utility service
    - Permission to erect facilities over & under streets, alleys, & sidewalks
    - Fee: 3%
    - Examples





## 40-year

Water Supply Contract Between 2 Water Districts Valid or Invalid

- · Why? Contract = Franchise
- Over 20 Years
- Basis: Kentucky Constitution Section 164

#### 60

#### Ky. Constitution Section 164

No county, city, town, taxing district or other municipality shall be authorized or permitted to grant any franchise or privilege, or make any contract in reference thereto, for a term exceeding twenty years. Before granting such franchise or privilege for a term of years, such municipality shall first, after due advertisement, receive bids therefor publicly, and award the same to the highest and best bidder, but it shall have the right to reject any or all bids.

#### Court of Appeals

Crittenden-Livingston WD

VS.

Ledbetter WD

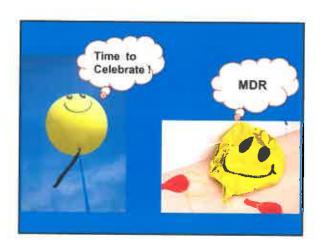
Case No. 2017-CA-000578

Oral Argument: 4-24-18
Decided: 8-17-18
Holding: No Franchise

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#### Court of Appeals @ Page 4

A franchise is generally defined as a right or privilege granted by a sovereign power, government or a governmental entity to a party to do some act which such party could not do without a grant from the government. A franchise is a grant of a right to use public property or at least the property over which the granting authority has control.



#### Ky. Supreme Court Ledbetter W.D. Crittenden-Livingston WD Case No. 2018-SC-000494-DG Motion DR: 09-12-18 DR Granted: 02-07-19 Oral Arguments: None Decided: 02-20-20 Ky. Supreme Court Ledbetter W.D. Crittenden-Livingston WD Decided: 02-20-20 Petition for Rehearing: 03-10-20 Decision Final: 07-09-20 NOT TO BE PUBLISHED Ky. Supreme Court Holding · Reversed C/A by 4-2 Vote · Contract is Franchise Section 164 of Const. ➤ Must Advertise > 20 Years or Less



#### Ky. Supreme Court Rationale

- Ky. AG Opinion 1981
- KRS 96.120 (City)
- · Broad Definition of Franchise
- Unique Facts

#### Dissents by 2 Justices

- Justice VanMeter
  - 2 Pages
  - "Simple contract for the sale of water from one district to the other
  - Explained Meaning of Franchise in Context of Utilities
    - Delivering Water to Retail Customers
    - · Billing Customers Directly



#### Dissents by 2 Justices

- . Chief Justice Minton
  - 3 Pages
  - Agreed with J. VanMeter
  - Look at Big Picture
    - · Nature of Right Being Conveyed
    - · No Special Privilege
    - Supplier Already Had Right to Produce and Sell Water

#### Why?

- 340 Water Utilities
- 169 WTPs
- 50% Buy Water
- Need Water Supply Contract
- Long Term

### How Long Is Long Term?

- Lender
  - > RD: 40 years
  - > KIA: 20 or 30 years
  - ➤ Bonds: Length of Bonds

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#### Significance

- If Franchise . . . 20 Year Limit
  - > Can't Borrow \$ from RD
  - > Other Sources Only if
    - < 20 years
      - KIA
      - · Bonds
      - KRWFC

,6

#### What's Next

- Rural Development Response
  - 20 Year Contract and 40 - Year Loan ? ? ?
  - ➢ OGC Opinion
- PSC Response ? ? ?

#### FAQ

 My Utility's Contract Was Originally a 40 - Year Contract. Is It Null and Void?

Answer: NO

- Opinion Did Not Void All Such Contracts
- Someone Must File Suit

130

#### Unique Facts in Ledbetter

- Supplier Constructed 6 Miles of Water Line Inside Purchaser's Service Area
- Master Meter Located on Purchaser's Property (Water Tank)
- Building Constructed to House Master Meter on Purchaser's Property

#### FAQ

Our Utility is a City. We Supply Water to a Water District. Does This Court Case Affect Us?

Answer: YES

#### FAQ

 Our Utility is a City. We Supply Water to Another City. Does This Court Case Affect Us?

Answer: YES

But . . . Don't Have to Worry About PSC

FAQ  4. Our Utility's Contract Was Only for 15 Years. Does This Court Case Affect Us?	
Answer: NO	
FAQ	
Our Utility's Contract Was     Originally for 40 Years, But It	
Only Has 15 Years Left. Does This Court Case Affect Us?	
Answer: YES	
Same Facts as in Ledbetter Case	
. Tree	
FAQ	
What is the Significance of the Supreme Court Opinion Being an Unpublished Opinion?	
Answer:	
It Cannot Be Cited as Authority in Another Case Without Providing Copy to Judge and Opposing Attorney. Judge Can Still Rely on the Case as Authority.	

#### KRWA's Role

- Filed Amicus Brief in C/A & S/C
  - > "Friend" of Court
- Protect Validity of Contracts
- Protect Ability to Obtain \$
- Working With RD





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### The King Can Do No Wrong



#### Campbell County Case

Kate Carucci

VS.

Northern Ky. WD

Circuit Court

Case No. 2016 - CI - 00476

Decided: 04-12-17
Ruling: Case Dismissed
Why? S/I Defense

#### Court of Appeals

Kate Carucci

VS.

Northern Ky. WD

Case No. 2017-CA-000941-MR

Decided: 01-18-19 Holding: Abolished S/I

For Water Districts



#### Ky. Supreme Court

Northern Ky. WD vs. Carucci

Case No. 2019-SC-000105-DG Citation: 600 S.W.3d 240

Motion DR: 02-19-19
DR Granted: 08-29-19
Affirmed: 08-29-19
Final: 02-20-20

#### 22

#### Court of Appeals

South Woodford WD vs. Byrd

352 S.W.3d 340 (Ky. App. 2011)

Holding: WD Immune from

Negligence Suit Because of S/I

#### Supreme Court

Coppage Construction Co., Inc.

Sanitation District No. 1

459 S.W.3d 855 (Ky. 2015)

Holding: SD Not Entitled to S/I Because It Was

Not a County-Created Entity

#### Ky. Supreme Court

Northern Ky. WD vs. Carucci

 DR Granted:
 08-29-19

 Oral Arguments:
 None

 Decided:
 08-29-19

 Final:
 02-20-20

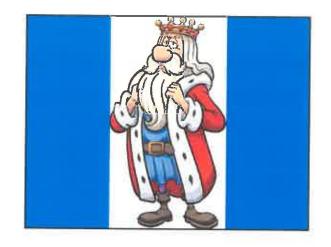
 Holding:
 No S/I for

W.D.

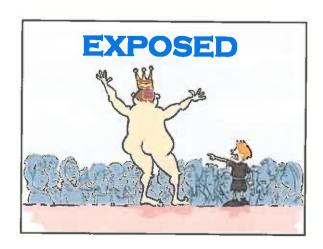
#### Holding

- · O/R South Woodford Case
- No S/I for W.D.
- Adopted by Sup. Court
- Providing Drinking Water Is NOT Integral State Function

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#### Talley's Tips

- · Exercise Reasonable Care
- Use Best Practices
- Adopt Policies
- Follow Policies



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## Filed - Rate Doctrine 101

#### Filed - Rate Doctrine

 Definition: No utility shall charge a greater or less rate for any service than the rate contained in its filed schedules (Tariff).

KRS 278.160

#### Filed - Rate Doctrine

- Application 2 Aspects
  - If it is in your Tariff, you must charge it.
  - If it is not in your Tariff, you can not charge it.

#### Filed - Rate Doctrine

#### Requires Filing of:

- Rates
- Rules & Conditions of Service
- Contracts



#### Filed - Rate Doctrine

- File Wholesale Contracts with PSC
  - ➤ War Stories (2)
    - Length of Contract
    - Buy All Water
- Cleck PSC Website When You Return

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## Open Meetings Act

#### Attending Board Meeting Via Zoom

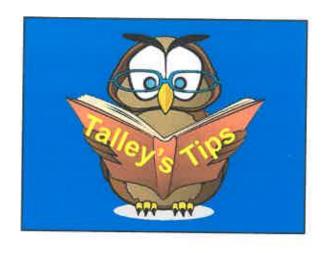
- KRS 61.826 Amended: 2018
- Now Easier to Conduct Meeting via Video Teleconference (VTC)
  - All Meetings
  - Board Member Attend Remotely
    - · Count in Quorum Call
    - Fully Participate
    - · More Than One

#### Special Rules - VTC

- Identify Primary Location
- Everyone Must Be Able to See and Hear Everyone Else
- Notice Requirements
  - Meeting Will Be VTC
  - Primary Location

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#### Notice of VTC Meetings

- 1. Regular Meetings
  - Adopt Schedule (61.820)
  - Some or All of the Regular Meetings Will Be VTC
  - Primary Location at
  - Public May Attend at Primary Location

#### Notice of VTC Meetings

- 2. Special Meeting
  - . Normal Rules (61.823) Plus
    - May Be VTC Meeting
    - Primary Location at \_\_\_
    - Public May Attend at Primary Location
- 3. Minutes
  - Comm. \_\_\_\_ Attended via VTC

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#### KRS 278.300(1)

No utility shall issue any securities or evidences of indebtedness ... until it has been authorized to do so by order of the Commission.

#### **Practical Effect**

- Must Obtain PSC Approval Before Incurring Long-term Debt (Over 2 Years)
- Exception:
  - > 2 Years or Less
  - > Renewals

(3 X 2 = 6 Years)

(6 X 1 = 6 Years)



Show	
Cause	
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#### Show Cause Case #3

Case No. 2017 - 469

Opened: 01-11-2018

Hearing: 02 - 27- 2018

Issue: KRS 278.300

Decision: 09 - 17 - 2018

#### Show Cause Case #3

This is the third case in the last year and a half involving a show cause order against a water district utility and/or its commissioners for violating KRS 278 300 by obtaining a loan, the term of which is in excess of two years, without prior approval of the Commission. To date the Commission has assessed, but not sought, to collect civil penalties against individual water district commissioners for essentially two reasons.

(Continued)

#### Show Cause Case #3

First, the Commission's goal has been to obtain compliance with the requirements of the statute and not to exact a penalty and, second, the Commission was determined to send a message to these utilities and their local commissioners that they were out of compliance and future violations could result in individual penalties as well as a separate penalty against the utility.

(Continued)

#### Show Cause Case #3

The Commission also intended to place all other water districts on notice that obtaining loans in violation of KRS 278 300 could subject both the utility and its commissioners to civil penalties, and to provide fair notice that strict enforcement could be expected in future cases.

#### Show Cause Case # 3

Water districts and their commissioners are hereby put on **final notice** that unauthorized debt incomed after the date of this order may well result in **substantial** divil penalties being **assessed and collected against both** in future show cause cases.

Pages 7 and 8 of Order

#### Show Cause Case #3

- District Fined \$2,500
  - Pay \$500
  - > \$2,000 Suspended
  - Good Behavior
  - One Year
- Commissioner Matthews Dissented



#### Show Cause Case #3

- Commissioners Fined \$2,000
  - > Pay Zero
  - Entire \$2,000 Suspended
  - Good Behavior
  - One Year
- 12 Hours Training

2/2

#### Show Cause Case #3

- Develop Written Policy
  - > Borrow \$
  - Hire Lawyer
- Adopt Policy
- · File Policy with PSC

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#### 2019 Show Cause Cases

- WD#1
  - > All Commissioners Resigned
  - General Manager Resigned
  - PSC Dismissed Case

32

#### 2019 Show Cause Cases

- WD#2
  - Commissioners Settled with PSC
  - > \$500 Fine (suspended)
  - > 12 Hours Training Per Year
  - ➤ WD Not Fined
  - See Timeline

#### **Timeline**

09-27-17 Staff Report 01-11-18 Show Cause Order 02-27-18 Hearing (Rescheduled)

04-08-19 Offer of Settlement 06-19-19 Order Accepting Offer of Settlement





### 2020 General Assembly

#### Notable Bills

- SB 165 Ky. 811
- SB 228 Ky. 811
- HB 446 Commissioner Training
- HB 570 Interfocal Cooperation Act

## Surcharge Cases

#### W.D. Surcharges

Cannonsburg

2014-267 &

2018-376

Martin Co.

2018-017

Estill Co.

2019-119

Graves Co.

2019-347

Farmdale

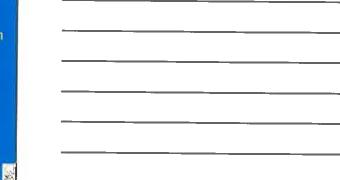
2020-021

Southern

2019-131

#### Water Loss Reduction Surcharge

- Mechanism to Recover Reduction in Revenue Requirement Because of Unaccounted for Water Loss over 15%
- . Time Limit: 36 or 48 Months
- Monetary Limit
- Restrictions



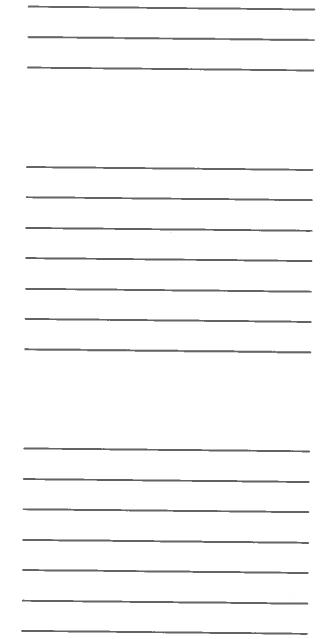
#### Restrictions

- · Separate Bank Account
- Water Loss Reduction Plan
- · Prior PSC Approval
- Monthly Reports

#### How to Get Surcharge

- 1. File ARF Case
  - Staff Report
  - Motion for Surcharge
- 2. File Separate Application





### Recent PSC Orders

#### Thou Shall File a Rate Adjustment Case

- Over 2 Dozen Utilities....
- Case Type
  - > PWA
  - Refinancing
  - > 023

cont.

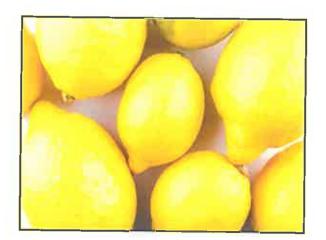
#### Rate Adjustment

- Case Type
  - Defending Wholesale Rate Increase
  - Intervention
  - Deviation
  - Any Application

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#### Rate Adjustment

- Reasons
  - No Recent General Base Rate Adjustment
  - > Negative Cash Flow
  - Decreasing Depreciation Reserves





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#### PSC Case No. 2019 - 041

Filed: 03-12-2019

Utility: 11 Water Utilities
Type: Investigation

Issue: Excessive Water Loss Hearings: 11 Separate Hearings

Decided: 11-22-19

#### Leaky 11 Cases

#### Findings:

- High Water Loss is Symptom of Larger Problems
- · Poor Board Oversight
- Poor Management
- Poor Financial Health
- Need Rate Increase



#### Leaky 11 Cases

#### Utilities Ordered to:

- Develop Water Loss Reduction Plan
- · Perform Water Loss Audit
- Adopt Policies
- Adopt Procedures
- Board Training



#### Leaky 11 Cases

**PSC Published** 

Comprehensive Report:

- November 22, 2019
- 82 Pages
- Summarized Findings
- Legislative Recommendations

55

#### PSC Case No. 2019 - 080

Filed:

02-21-2019

Seller:

Pikeville

Buyer:

Mountain WD

Type:

Municipal Wholesale

Rate increase

Hearing:

09-11-2019

Decided:

12-19-19 & 01-31-20

#### Pikeville

#### Issues:

- > COSS: M1 vs. M54 Manual
- Discovery
- > Rate Case Expense

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# Pikeville Holding: - COSS: Invalid - Wholesale Rate Increase - Rate Case Expense - No COSS Expert \$ - Attorney Fees OK

#### Pikeville Holding (cont.)

- Other Wholesale Customer
  - > Settled Before Case Filed
  - > PSC Reduced Rate
  - Must Pay ½ of Rate Case Expense

#### Pikeville Status

Decided: 12-19-19 & 01-31-20 Appealed: Franklin Cir. Court

Status: Pending

#### PSC Case No. 2019 - 444

Filed: 11-27-2019 Seller: Princeton

Buyers: Caldwell Co. WD &

Lyon Co. WD

Type: Municipal Wholesale

Rate increase

Hearing: 05-05-2020 Decided: 06-15-2020

#### Princeton

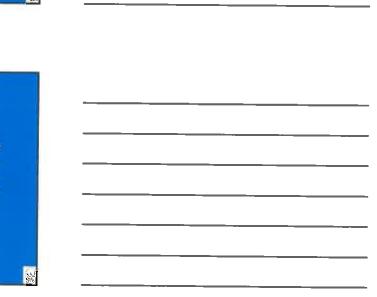
#### Issues:

- Unit Cost Approach
- No True COSS
- Allocation of Expenses
- Rate Case Expense

#### Princeton

#### Holding:

- Unit Cost Approach: Invalid
- Wholesale Rate Increase
- Rate Case Expense
  - Reduced
  - · Attorney Fees OK



#### Princeton Holding (cont.)

- Rate Case Expense Shared by Princeton & Wholesale Customers
- Criticized for No Negotiations
- Both Wholesale Customers Must File Rate Adjustment Application

#### PSC Case No. 2019 - 268

Filed: 07-31-2019

Seller: Knott Co. WD

Type: ARF Case Hearing: 01-22-2020

Decided: 01-31-20

#### PSC Case No. 2019 - 268

- Utility Requested 48% 1
- Staff Recommended 70% I
- PSC Granted Increase:
  - Year One 46%
  - Year Two 15%
- Hearing Noteworthy

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#### PSC Case No. 2019 - 268

- No Rate Increase 17 Years
- Commissioners' Benefits
- Open Meetings Act Violation
- Other Issues

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#### PSC Case No. 2019 - 115

Filed:

4-11-2019

Utility:

Grayson Co. WD

Type:

Deviation

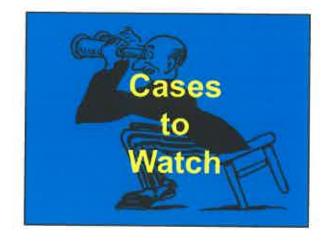
Issue:

15 Year Meters

Sample Testing

Decided:

4-28-20



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#### PSC Case No. 2020 - 137

Filed:

6-8-2020

Utility:

West Daviess Co.

Type:

Deviation

Issue:

15 Year Meters

Sample Testing

Decided:

Pending

#### PSC Case No. 2020 - 138

Filed:

6-8-2020

Utility:

Southeast Daviess Co.

Type:

Deviation

Issue:

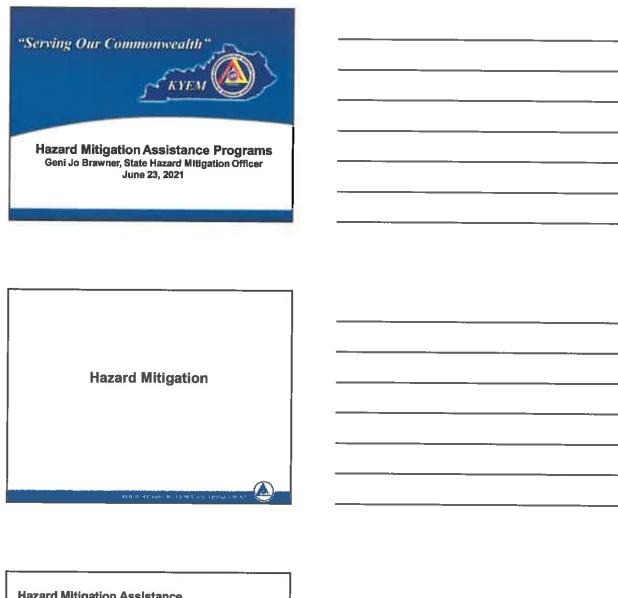
15 Year Meters

Sample Testing

Decided:

Pending





#### **Hazard Mitigation Assistance**

#### **Learning Objectives**

- HMA Programs
- Hazard Mitigation Grant Program (HMGP) Intent
- Eligibility Requirements
- Types of HMGP funding (regular, initiative, planning)



#### **Mitigation Programs**









#### **Building Resillent Infrastructure and Communities (BRIC)**



Federal funds are available through BRIC to states, and local communities for pre-disaster mitigation activities. BRIC is a new FEMA pre-disaster hazard mitigation program that replaces the existing Pre-Disaster Mitigation (PDM) program.

BRIC priorities are to:

- incentivize public infrastructure projects;
- incentivize projects that mitigate risk to one or more lifelines;
- incentivize projects that incorporate naturebased solutions; and,
- Incentivize adoption and enforcement of modern building codes.

KTNDS, KYP'S SEN OF EMILORIN IN MANAGEMENT



#### Flood Mitigation Assistance (FMA)



The goal of FMA is to reduce or eliminate National Flood Insurance Program (NFIP) claims.

FEMA provides FMA funds to assist States and communities to implement measures that reduce or eliminate the long-term risk of flood damage to buildings, manufactured homes, and other structures insurable under the NFIP.





The Hazard Mitigation Grant Program provides grants to State and Local governments to implement long-term hazard mitigation measures after a major disaster declaration.



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	Clearing		FRAN
1. Miligation Projects	1 -	-	~
Property Acquisition and Struggere Demoillion	-	-	-
Property Acquisition and Structure Relocation		7	- 2
Structure Revetion	-	~	-
Mitigation Presentituation	-	*	-
Dry Floodproofing of Historic Regidential Structures			- 5
Dry Fleetiproofing of Non-residential Structures	-	-	-
Generators			
Localized Flood Risk Reduction Projects	1	-	-
Non-localized Flood Risk Reduction Projects			
Structural Retroftsing of Estating Buildings	1 /	· · · ·	_
Non-structural Retrotiting of Existing Buildings and Facility			
Safe Room Construction	-	-	_
Wind Retrofit for One- and Two-Family Residences	-	w*	
Infrastructure Report		معارضه ال	0.05.0
Soll Stabilization	-	-	-
Wildline Mitigation	-	-	_
Poet-Disaster Gode Enforcement			
Advance Assistance			_
5 Percent Indiative Projects	1		
Misoslandous/Other <sup>1</sup>			
2. Hezard Midgation Planning			
Planning Related Activities			Ť
3. Technical Assistance			
4. Management Cost	-		-

<u>Intent of HMGP</u>: To provide Federal, State, and Local partnerships the ability to develop and fund eligible mitigation activities

- Only mitigation grant program where state contributes towards project total
- Reimbursable program
- Funds become available after presidentially declared disaster
- · Entire State is eligible to apply



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#### **Hazard Mitigation Grant Program**

- · The entire state is eligible.
- · Communities in affected areas receive priority.
- Kentucky Mitigation Council (KYMC) sets priorities and selects proposed projects to proceed to the application process.



As KY is an "Enhanced State," an additional 5% is available, resulting in 20% of other disaster aid available for mitigation

 Typically, 15% of value of other disaster aid (Public Assistance and Individual Assistance)



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#### **Hazard Mitigation Grant Program**

#### Eligible Applicants:

- Local Governments
- State Agencies
- · Certain Private Non-Profit Organizations



#### **Project Eligibility Minimum Criteria**

- Conforms with state and local hazard mitigation plans
- 2. Conforms with environmental laws and regulations
- 3. Solves a problem independently
- 4. Provides a long-term solution
- Is cost-effective (Benefit Cost analysis of 1.0 or higher)
- National Flood Insurance Program participation of applicant

RENGE, KYLOVISEN, HER WENGEN, YMANA GRANA



#### **Types of HMGP Funding**

- 1. Regular Program
- 2. Initiative Program
- 3. Mitigation Planning Program



F. N. L. P. C. also N. C. (Miller, R. S. MANAGARIA)

#### **HMGP Regular Program**

- Any project that will result in protection to public and private property from future damage from a major disaster event where damages (documented and or projected) either equal or exceed the project costs
- Must perform Benefit Cost Analysis (BCA)
  - If the benefit out weighs the cost, it is deemed to be cost effective.



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#### **HMGP Regular Program**

- · Projects that have already been initiated or completed are not eligible.
- · Structures deemed as "Substantially Damaged" do not have to perform BCA.
- · Typically larger, more difficulty project activities



#### **HMGP Regular Program Eligible Activities**

- · Acquisition, demolition, or relocation of floodprone or landslide-prone home
- · Elevation of flood-prone homes
- Dry flood proofing of commercial property
- Infrastructure protection measures (seismic structural or non-structural projects)
- · Minor structural flood control projects



#### **HMGP Regular Program Eligible Activities**

- · Green Infrastructure
- · Flood Diversion and Storage
- Aquifer Recovery
- · Floodplain and Stream Restoration
- Road and Bridge Elevation



#### HMGP Regular Program Eligible Activities

- Seismic Structural or Non-structural Retrofits
- · Generators for Critical Facilities
- · Tomado Safe Rooms
- Utility Protection Measures
- Soil Stabilization





#### **HMGP Initiative Program**

- •Can fund projects for which it may be difficult to conduct BCA to prove cost effectiveness
- Benefit Cost Analysis (BCA) exempt
- Up to 10% of HMGP Funds
  - 5% Initiative Projects
  - 5% promote resilience through the use of disaster-resistant building codes
- · Not funded through Non-Disaster HMA grants





#### Initiative Program Eligible Activities

- · Weather Radios
- Warning Sirens
- Educational Projects
- Generators



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#### **HMGP Planning Program**

- Plans demonstrate a community's commitment to reduce risks from natural hazards and serve as a guide for decision makers
- Up to 7% of HMGP Funds
- · Local and State Plans
- Mandated by DMA 2000 as a condition for receiving mitigation grant funding
- Currently:
   15 Area Development Districts,
   Louisville/Jefferson County Metro, LFUCG, UofL,
   UK, KCTCS, and KSU have plans



HMGP Process

- Notice of Funds Availability
- · Mitigation Action Form
- · Mitigation Council Prioritization
- · Benefit Cost Analysis
- Grant Application
- State Approval
- FEMAApproval
- · State Contracting
- Work according to Approved Scope of Work, Budget, and Period of Performance
- Quarterly Reports
- Closeout Process



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#### **Local Process**

- · Consider community needs
- · Consider content of Local Plan
- Document "substantially damaged" structures
- · Identify resources for the Local match
- Identify administrative capabilities for project management
- Assume responsibility for maintenance
- Submit Mitigation Action Form (MAF)



#### **Applicant Roles and Responsibilities**

- Submit of project grant application to State
- Coordinate participating homeowners and businesses
- Oversee grant funding distribution Implement the approved project
- Comply with all grant requirements and
- applicable Federal, State, and Local laws
  Provide supporting documentation to the state for project expenditures
- Maintain program and project records, as required by law

#### Hazard **Mitigation Assistance Unified Guidance**

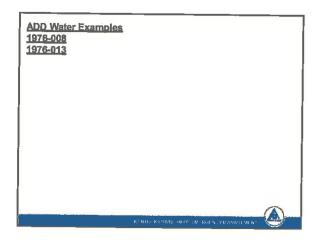
Hazard Mitigation Grant Program, Pre-Disaster Mitigation Program, and Flood Mitigation Assistance Program

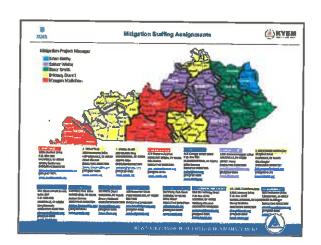


https://www.fema.gov/media-library/assets/documents/103279

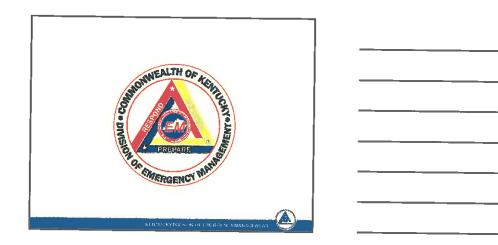


Mitigation Team ADD Assignments **Brittany Duvall** Lake Cumberland, Green River, Pennyrlle, Northern KY **Brian Gathy FIVCO** Meagan Mollohan Barren River, Lincoln Trail, Purchase Stacy Smith Big Sandy, KY River, Buffalo Trace, Gateway **Esther White** KIPDA, Bluegrass, Cumberland Valley **Nick Grinstead Planning Grants Manager** Geni Jo Brawner State Hazard Mitigation Officer

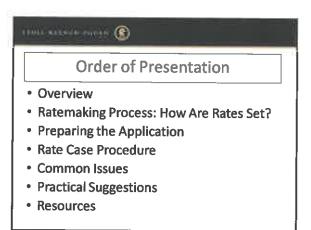


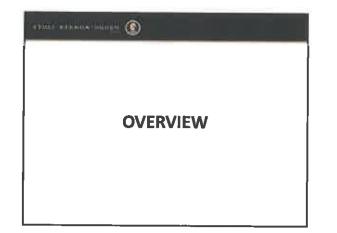












#### STREET PERMITTERING (S)

#### Importance of Adequate Rates

- Necessary to Maintain Service Quality
  - Ensure Proper Maintenance/Operation Practices
  - -- Provide Wages & Benefits to Attract/Retain Competent Personnel
  - -Replace Aging Infrastructure
  - Meet Demands to Extend/Expand Service
- Send Proper Pricing Signals to Users

#### STOLL ASSESSMENDERS (S)

#### **Methods For Adjusting Rates**

- Purchased Water Adjustments
  - Adjustments to Reflect H<sub>2</sub>O Supplier Increases
  - KRS 278.012/KRS 278.015/807 KAR 5:068
- RD-Financed Construction Project
  - Required by RD Financing Agreement
  - KRS 278.023
- General Rate Adjustment
  - KRS 278.180-.190/807 KAR 5:001

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#### Reasons for Not Filing General Rate Adjustments

- Lack of Knowledge of Rate-Making Process
- PSC Procedures: Too Complex & Bureaucratic
- Time & Effort Required to Apply for Rate
  Increase
- Too Expensive (Lawyers, Accountants)
- Customer Resistance/Anger at Rate Increases
- Adverse Publicity
- · Political Interference



#### **Alternative Rate Filing Procedures**

- Adopted in 1982 as 807 KAR 5:076
- Purpose: Provide a simplified & less expensive procedure for small utilities to adjust rates
- Use of Pre-Printed/Fill-in Blank Application Form
- · Key Document: Utility's Annual Report
- · Few Supporting Documents Required
- No Experts/Attorneys Needed
- · Designed to Encourage More Frequent Filings

#### 

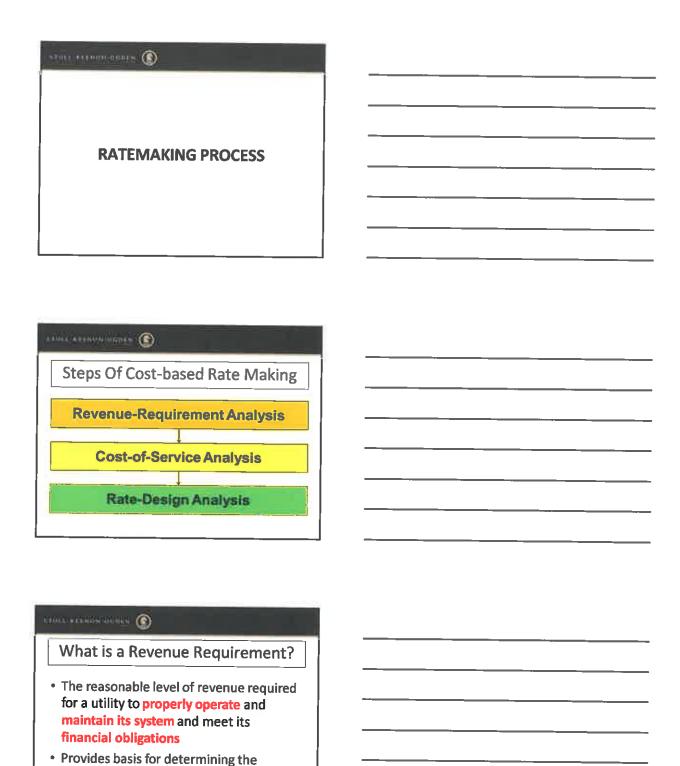
#### Alternative Rate Filing Procedures: Eligibility Requirements

- Gross annual revenues < \$5M</li>
- Only 9 of 136 H₂O Utilities Ineligible
- Only 1 of 43 Sewer Utilities Ineligible
- Combined Utilities: Only Division Revenues considered
- Maintain Adequate Financial Records
- Must Have File Annual Report for Immediate Past Year and Prior 2 Years

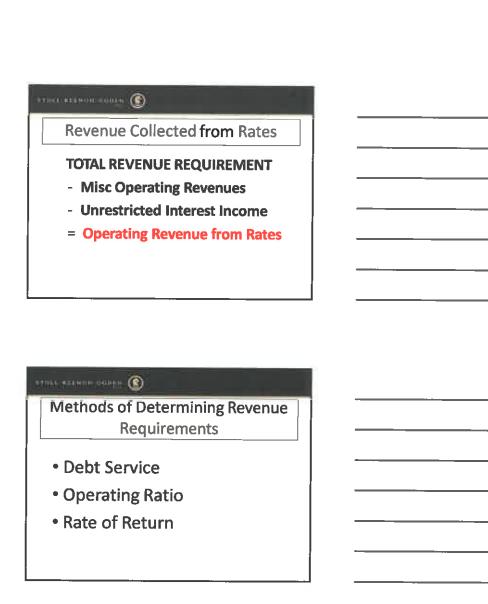
#### STATE AND SHOULD SERVED

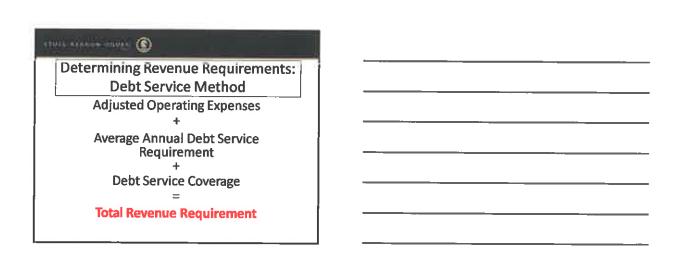
#### General Rate Adjustment Procedures (Non-Alterative Rate Filing)

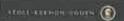
- Utility Specific Application Must Be Prepared
- Written Testimony/Cost-of-Service Study
- Extensive Info Re: Operations Required
- Advanced Notice To PSC/Attorney General
- · Greater Flexibility in Establishing Test Period
- · Application May Request Non-Rate Relief
- · Attorney Required



amount of revenue collected from rates







#### Average Annual Debt Service Requirement

- Principal + Interest payable on longterm debt
- PSC generally uses a 3-year average
- Exception: 5-year average if greater time between rate cases



#### **Debt Service Coverage**

Debt service coverage (DSC) is calculated based on the DSC required to issue bonds. This requirement is generally stated in the bond indenture.

• RD Debt 120% or 1.2x • KIA Debt 110% or 1.1x

Private Debt Varies



Determining Revenue Requirements:

Operating Ratio

**Adjusted Operating Expenses** 

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= Total Revenue Requirement

# Determining Revenue Requirements: Rate of Return Total Revenue Requirement = Adjusted Operating Expenses + Return on Rate Base RATE BASE = Net Plant in Service\* + Working Capital - Contributions in Aid of Construction \*(Original Cost of Plant - Accumulated Depreciation) Test Period • A consecutive 12-month period •Generally period used in utility's most recent annual report or audit

•ARF Application: Must use Calendar

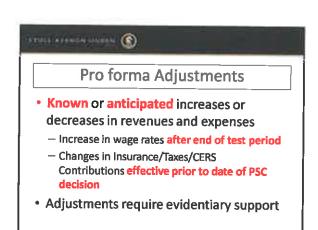
•807 KAR 5:001: Appliant's choice of any consecutive 12-month period

Yr for most recent annual report

Review of Test Period

Reconciliation of books to test period
Review accountant's adjusting journal entries
Review for proper accrual accounting
Review of test year expenses

# Adjustments to Test Year • Test year is adjusted to reflect 12 months that are representative of on-going, normal operations • Adjustments must be: - known and measurable - adequately documented Types of Adjustments



• Pro forma

Normalizing



#### **Normalizing Adjustments**

- Adjustments made to reflect a full 12 months of operations for revenue and expense items that changed during the test period.
  - Example: Electric Rates Increased During Test
     Period
- Adjustments require evidentiary support

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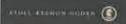
#### Operation & Maintenance Expenses

- · Salaries & Wages
- Employee Benefits
- Purchased Power
- Purchased Water Rent
- Chemicals
- Materials & Supplies
- Repairs & Maintenance
- General Overhead

#### STOLE RESIDENCE SHEET (S)

#### **Allocation of Common Costs**

- Allocations are necessary to ensure that the water department is not subsidizing other utility divisions or vice-versa.
- Some type of system should be in place for allocating the appropriate level of each expense to the water utility.
- If a system is not currently in place, a basis for logical estimates must be determined.



#### **Depreciation Expense**

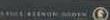
"[D]epreciation is the loss, not restored by current maintenance, which is due to all the factors causing the ultimate retirement of the property. These factors embrace wear and tear, decay, inadequacy, and obsolescence. Annual depreciation is the loss which takes place in a year. In determining reasonable rates for supplying public service, it is proper to include . . . an allowance for consumption of capital . . ."

Lindhelmer v. Illinois Bell Tele. Co., 292 U.S. 151, 167 (1934)



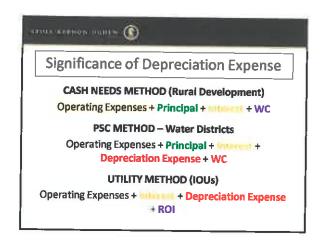
#### **Depreciation Expense**

- Depreciation Permits Recovery of the Cost of A Capital Asset
- Annual Depreciation Expense = (Asset Cost Salvage Value) ÷ Useful Life (years)
- Two Critical Components
  - Asset Cost
  - Useful Life



#### **Depreciation Expense**

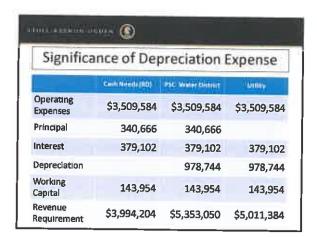
- Depreciation expense included in revenue requirement determination
- Utility should maintain depreciation schedules
- · Separate schedules for each Utility division
- Depreciation schedules required





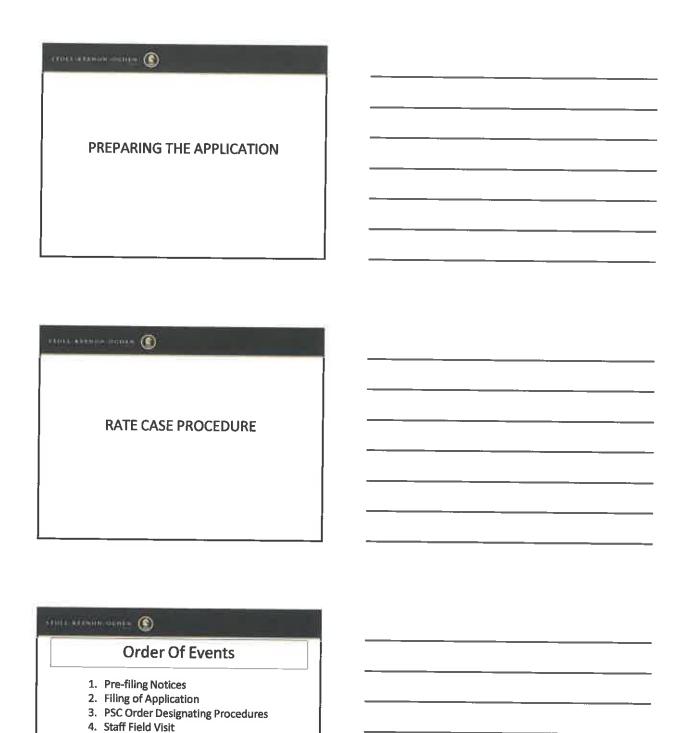
#### Significance of Depreciation Expense

- Cash Needs Approach: CapEx recovered through Principal Payments (No Depreciation Recovery)
- Utility Approach: CapEx recovered through Depreciation
- PSC Method (WD): CapEx recovered 2X thru Principal Payments & Depreciation



#### STORES ACCOUNTS THE REAL PROPERTY. **Implications** • Fairness/Equity? • Promotes Infrastructure Replacement? • Effect on State/Federal Policies to Promote Affordability? · Effect on PSC's Ability to Regulate? • Effect on Rate Case Strategy? 13000 XEEFOR OGOE ⑥ Other Adjustments to O&M Expenses • Non-recurring expenses such as tank painting or rate case expense may be amortized over the life of expense Capitalization of improperly classified expenses such as meters or pumps Street street, const. **Other Considerations** • Requirements specified in any applicable bond ordinance (e.g., funding of specified reserves) Provisions in Water Supply Agreement or other contracts or agreements - Financing costs of specific capital improvement - Exclusion of depreciation expense in rate

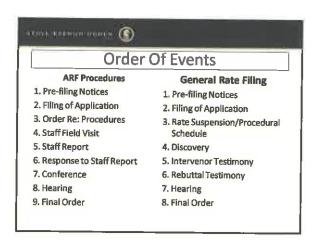
calculation

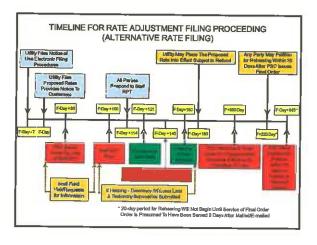


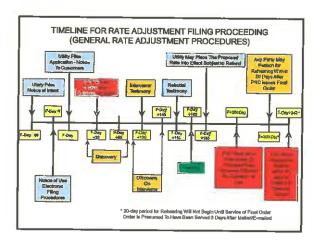
5. Staff Report

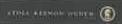
7. Conference8. Hearing9. Final Order

6. Response to Staff Report









### **Pre-filing Notices**

- · Notice of Intent to File Application
  - -30 60 days before filing of Application
  - -PSC and Attorney General Served
- Notice of Intent Use Electronic Filing Procedures (At Least 7 Days Before Filing)
- Notice to Customers
- Public Posting Of Notice



### **Notice: Customer Notice**

- If 20 customers or less Must be Mailed
- · More than 20 customers:
  - Mail with Customer Bills (NLT Date of Filing)
  - Mail Separately to each customer by Date of Filing
  - Publish in Newspaper of General Circulation weekly for 3 weeks (1st publication by Date of Filing)
  - Combining Methods Permitted
- Copy of Notice Must Be Attached to Application
- Proof of Notice Must be Filed w/i 45 days of application



### **Notice: Public Posting**

- Post Notice At Utility's Place of Business NLT Date of Filing with PSC
- Web Sites If Utility maintains Web Site:
  - Post Notice on Its Website
  - Post Link to documents' location on PSC Web Site
  - Utility's Facebook Page considered Website
- Postings May Not Be Removed Until Final Decision



### **Filing Application**

- Mail/Personal Delivery of Original & 10 Copies
- Electronic Procedures
  - Establish Account At PSC
  - Timely Notice of Use Electronic Procedures
  - Upload Electronic Version
  - File 1 Copy of Paper Version w/i 2 Business Days
- PSC Reviews Application Issues Letter Re: Acceptance Within 7 – 10 days
- Application Not Deemed Accepted Until All Deficiencies Cured



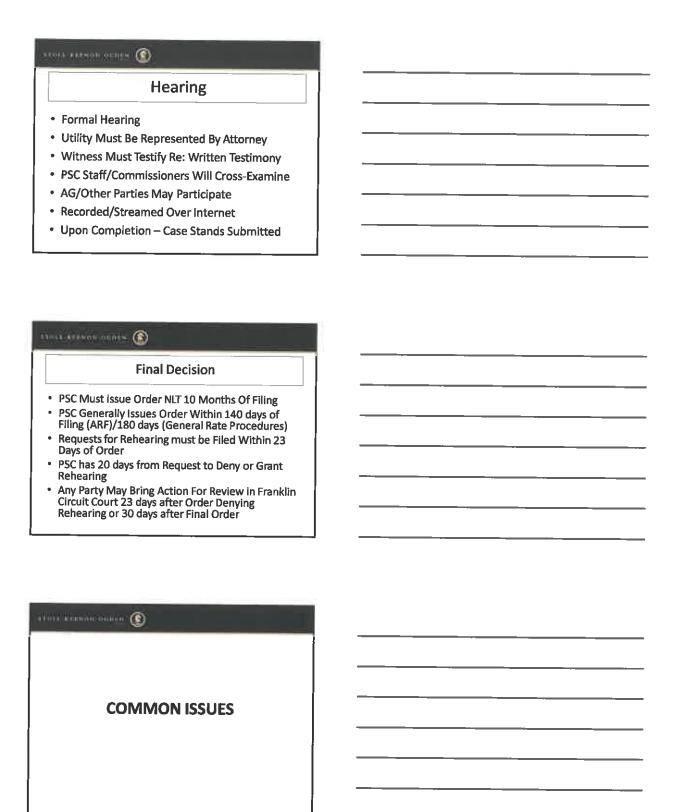
### Significance of Application's Acceptance

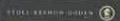
- Starts the Clock
- PSC has 30 days from date of filing to suspend the proposed rates
- Utility May Not Place Proposed Rates Into Effect for 5 months from Proposed Effective Date
- If No Decision Within 5 Months, Proposed Rates May Be Placed Into Effect Subject To Refund
- PSC Must Issue Final Decision within 10 Months

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### Procedural Schedule

- PSC Establishes Procedural Schedule
- Generally 2 rounds of Discovery on Applicant
- Intervening Parties May Conduct Discovery
- Intervenor May File Written Testimony
- Discovery on Intervenors Permitted
- Rebuttal Testimony Permitted
- No Settlement Agreements with PSC Staff





### **Employee Compensation**

- Employee Compensation
  - Wages/Salaries
  - Health Insurance
  - Special Allowances
- Previously Accepted with limited PSC review
- PSC considered expenditures controlled by competitive forces
- Scope of Review: Is compensation excessive?

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### Employee Compensation: Case No. 2015-00312

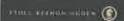
- · Electric Utility Sought Rate Increase
- Attorney General (AG) raised concerns re: wage & salary increases/fringe benefits
- · PSC:
  - Shares AG's concerns
  - No basis in record to justify determination that wages and benefits are not reasonable
  - Notes problems with studies re: wages

SPRING SKEWING STRIPES (S)

### Employee Compensation: Case No. 2015-00312

"[T]he Commission believes that employee compensation and benefits need to be more sufficiently researched and studied. The Commission will begin placing more emphasis on evaluating salary and benefits as they relate to competitiveness in a broad marketplace. Future rate applications will be required to include a salary and benefits survey that is not limited exclusively to electric cooperatives, electric utilities, or other regulated utility companies. The study must include local wage and benefit information for the geographic area where the utility operates and must include state data where available."

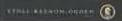
Order of 9/15/2016 at 15



### Employee Compensation: Case No. 2016-00054

- · Water District Sought Rate Increase
- PSC Staff challenges annual increases for select employees who receive percentage increases greater than other employees
- PSC disallowed higher increases:

"The annual wage rate increase for all employees should be comparable unless there is evidence demonstrating a reasonable basis for a different increase amount, such as when an employee receives a promotion for accepting additional responsibilities."



### Employee Compensation: Case No. 2016-00054

- AG challenged wage expense related to annual wage increase of 3% for all employees & health, life & vision insurance (at no cost)
- PSC rejected challenges and found wage increase & fringe benefit package reasonable
- PSC subsequently granted rehearing to consider AG's objections but eventually affirmed its decision

### (2) same service (1977)

## Employee Compensation: Supporting Compensation Package

- Closer review of Wage/Salary & Fringe Benefits packages
- Include support in Applications for Rate Adjustment
- · Compare with other utilities and general community
  - KRWA Salary Survey
  - Kentucky League of Cities' Wage and Salary Survey
  - AWWA Wage/Salary Survey
  - Bureau of Labor Statistics
  - PSC Annual Reports



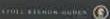
# Employee Compensation: Supporting Compensation Package

- Support for Wage/Salary Increases
  - Consumer Price Index
  - Bureau of Labor Statistics
- Identify factors that affect compensation
  - Utility's Location
  - Local Labor Pool
- Annual Increases: Provide the basis for any percentage increases that are greater than most employees



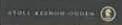
### Employee Compensation: Supporting Compensation Package

- · Document Wage/Benefit Decisions
  - Bd Minutes should reflect Bd's reasoning for increases
  - Specific, detailed reasons preferred over general
- · Fringe Benefits
  - Use State Government Fringe Benefits As Baseline
  - Explain the need for benefits packages that exceed the haseline.
- Consider Implementing Evaluation System to provide better support for selective wage/salary increases



### **Employee Compensation: Bonuses**

- PSC has historically disallowed bonuses
  - Salary adequate
  - Non-recurring
  - Discretionary
- · Question of Lawfulness
  - KY Constitution Section 3
  - ~ OAG 62-1
- Consider Implementing Incentive Compensation Policy to Overcome PSC Objections



### **Employee Health Insurance**

- PSC reviewing employers' contribution for health insurance cost
- If employer's contribution (%) exceeds BLS estimate of national average, recovery for excess **DENIED**
- PSC encouraging utility policies requiring employees to pay portion of health & dental insurance costs





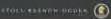
### **PSC Orders: Common Characteristics**

- No discussion health insurance plan specifics
- No comparison of utility's health costs with other utilities
- · Ignores Utility arguments and evidence
- · No finding that utility's cost for health insurance is unreasonable
- No explanation for use of the private firm standard or why other standards are inappropriate



### Commissioner Cicero: PSC Policy On **Health Insurance Benefits**

- Appearance before KY Chamber of Commerce Energy Conference (01/18/2018)
- All PSC Commissioners present
- VC Cicero stated PSC Policy
- Posted at <a href="http://bit.ly/2sBUL1d">http://bit.ly/2sBUL1d</a>



### Commissioner Cicero: PSC Policy On **Health Insurance Benefits**

- "[F]or rates to be fair, just, and reasonable both to the ratepayers and the utility - the utility's employees should reasonably participate in the cost of their health and dental insurance premiums
- "Absent any employee participation, PSC will apply 21% contribution for single & 32% for family"

### STOLD ADDRESS COMES (S)



### Commissioner Cicero: PSC Policy On **Health Insurance Benefits**

"From a personal perspective, I'm concerned that the utility industry in general, regardless of the entity's financial viability, seems to have a philosophy that health, dental and many other benefit programs should be completely or majority funded by the company; that somehow all employees, regardless of their skill level or occupation, are so valuable as to be irreplaceable."

### STOLE BERHON SHOREN 🕓

### Commissioner Cicero's Policy On Health Insurance Benefits

"The Commission has been questioned as to why it doesn't utilize the statistical percent-ages for "Service-providing industries – utility category" instead of the "all workers" category. The reason is obvious: if all utilities offer the same program benefits the comparative percentages will be skewed for that category."

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### Commissioner Cicero's Policy On Health Insurance Benefits

"I will emphasize this point - if the employee percent cost participation is not exactly at the standard percentage levels, but the company does require employee cost participation at a reasonable level, the Commission will not adjust those costs. However, the further the actual percentage is below the standard statistical average percent participation, the greater the probability that the Commission could make an adjustment."

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### What Is A Reasonable Level?

"As long as the employee contribution rate for health insurance is at least 12 percent, [the Commission] will not make a further adjustment to the national average. If a utility's employees' health insurance contribution is less than 12 percent, the Commission will adjust all contributions to the national average."

Case No. 2019-00053, June 20, 2019

# STOLE SESSION INSEED 🕥 **Problems With PSC Approach** • Due Process Concerns

- -No notice to utilities
- -Utility has no opportunity to confront BLS "National Average" Statistics
- Failure to Address Utility Arguments
- KRS Chapter 13A: PSC adopts a rule without following proper procedure



### Problems With PSC Approach

- PSC Assumption: Utility Industry and Government payment of insurance costs is "skewed" - no supporting evidence
- Improper Use of BLS Statistics
  - No recognition of State/Local Gov't Data
  - Refusal to Use "Utilities Information"
- No empirical or statistical evidence to support any finding that current compensation costs are unreasonable

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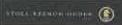
### PROBLEMS WITH PSC APPROACH

- Disallowance is not based upon the cost of insurance but employees share of cost
- · PSC refuses to consider:
  - -Insurance Policies of Utility
  - -Local Labor Markets
  - -Utilities' Efforts to contain/reduce health insurance costs
  - Reputable/recognized studies on issue



### **Responses To PSC Approach**

- Use Good Procurement Practices
  - Request Bids/Seek cost estimates from various suppliers annually
  - Document costs/efforts to reduce costs
- · Determine the amount of likely disallowance prior to filing and if cost-effective to mount significant protest
- · If not cost-effective, still document the record



### Responses To PSC Approach

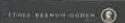
- Compare Total Compensation Cost vs. Other Regulated Utilities/Municipal Utilities
- Offer comparisons of benefits/costs by other regional/state utilities (Use KRWA/KLC Surveys)
- Provide evidence on local labor markets
- Emphasize unique aspects of your workforce

CTILL PROGRAMMENT (S)



### Responses To PSC Approach

- Consider differences between the quality of WD's insurance coverage & National Average Policy (e.g. deductibles, benefits)
- Propose use of BLS State/Local Government Category or Private Firm Utility or KY State **Contribution Rate**
- Argue for use of different study to determine National Average (e.g., Kaiser Family Foundation)



### PSC Authority To Mandate Employee Contribution

- Employer Contribution is a matter of managerial discretion
- · PSC jurisdiction limited to ratemaking
- PSC CANNOT restrict what employer pays for employee health insurance
- PSC CANNOT mandate employees contribute to health insurance cost



### **Donations**

- PSC has historically disallowed as an expense unrelated to provision of utility service
- Water District donations view as unlawful, inconsistent with statutory purpose
- 1956 OAG 36,219
- OAG 92-043
- Recommended Response: Do not request recovery/Implement Policy Prohibiting

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### Commissioners' Salaries/Benefits

- Submit Fiscal Court Ordinances re: salary level as exhibit to Application
- Submit proof of training attendance if compensation > \$3,600 awarded
- · No free or reduced service
- Insurance benefits should not exceed those provided employees
- Why are benefits other than salary needed?



### Commissioners' Health Insurance

- Case No. 2019-00268
- WD sought recovery of health insurance provided to WD Commissioners
- Cost: \$50,500
- Procedural Irregularities in Authorizing Health Insurance for Commissioners
- Value of Total Package (Salary + Benefits) termed "excessive"



### Commissioners' Health Insurance

- KRS Chapter 74 limits Commissioner Compensation limited to salary
- Notes that only County Judge & Fiscal Court can fix compensation level
- · Unlawful for WD to provide health insurance coverage at no cost to Commissioners

CONTRACTOR OF SERVICE

### Commissioners' Health Insurance

- PSC Staff Opinion 2013-012:
  - KRS 79.080(3) permits WD to provide health insurance coverage to employees & officers
  - Caldwell County Fiscal Court v. Paris, 945 S.W.2d 952,954 (Ky.App. 1997), providing health insurance under a group policy does not constitute "compensation" or "salary" to public officials as the terms are used in the Kentucky Constitution or statutes.

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### Commissioners' Health Insurance

- Court likely to hold provision of health insurance coverage lawful
- PSC likely to find expenses to be unreasonable & deny recovery
- · Recommendation: Do not request recovery
- BEWARE: PSC may use provision of health insurance as a basis to remove water district commissioners

### STOLL SELECT DEAL (S)

### Depreciation

"[D]epreciation is the loss, not restored by current maintenance, which is due to all the factors causing the ultimate retirement of the property. These factors embrace wear and tear, decay, inadequacy, and obsolescence. Annual depreciation is the loss which takes place in a year. In determining reasonable rates for supplying public service, it is proper to include . . . an allowance for consumption of capital . . ."

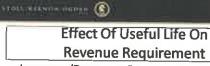
Lindhelmer v. Illinois Bell Tele. Co., 292 U.S. 151, 167 (1934)

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### Depreciation

- Depreciation Permits Recovery of the Cost of A Capital Asset
- Annual Depreciation Expense = (Asset Cost Salvage Value) ÷ Useful Life (years)
- Two Critical Components
  - Asset Cost
  - Useful Life

Useful Life: Effect On Revenue Requirement					
25	\$400,000				
30	\$333,334				
40	\$250,000				
	\$200,000				
50	2200,000				
50 62.5	\$160,000				



- Increases/Decreases Revenue Requirement
- Erroneous Useful Life creates
  - Generational Inequities (Earlier Generation pays for Asset that a Later Generation Uses)
  - Inadequate Revenue for Infrastructure Replacement
  - "Money Left on Table" That Utility Never Recovers (PSC Staff)

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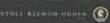
### Methods For Determining Asset's Useful Life

- Engineering Estimate/Judgment
- Depreciation Study
- NARUC's Depreciation Practices for Small Water Utilities



### **Depreciation Studies: Generally**

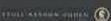
- Involves an analysis of past performance and engineering estimates of future
- Requires detailed historical records (30 Years) re: plant additions and retirements
- **Survivor Curves plotted**
- Supplemented with information from management and operating personnel re: current plant operations & practices
- Interpretation



### **PSC Re: Use of Depreciation Studies** For Smaller Utilities

Detailed property records specific to historic plant additions, plant retirements, and salvage practices are required to complete a depreciation study. Generally, "small" water utilities, such as Pendleton District, do not maintain property records with enough detail to pro-perly complete a formal study. Furthermore, even if adequate records were maintained, "small" utilities do not have the financial resources to fund a formal study.

Case No. 2012-00412, PSC Staff Report at 9-10



### **Depreciation Practices For Small Utilities**

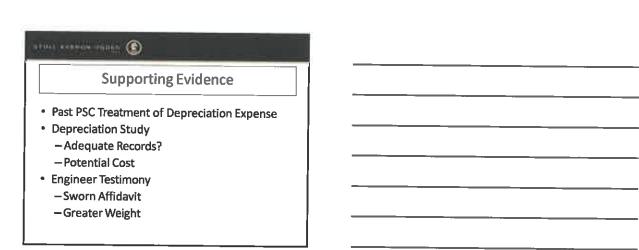
- National Association of Regulatory Utility Commissioners (NARUC) Publication (Aug. 15,1979)
- · Intended to address the needs of regulatory commissions to establish realistic depreciation rates for small H2O utilities
- · Provided in table format a range of average service lives then in use by H<sub>2</sub>O utilities throughout the US for H<sub>2</sub>O facilities designed & installed & maintained in accordance with good H<sub>2</sub>O works practice

## CETTE RESAME TO THE SE **Depreciation Practices For Small Utilities** "The commission has previously used . . . [the NARUC] survey when establishing the appropriate depreciable lives for water utilities such as Rattlesnake Ridge when historic property records are not maintained in the manner necessary to perform a formal depreciation study or the utility does not have the financial resources to fund a formal study. Application of the NARUC Study is appropriate in this instance." Case No. 2013-00338, Order of 02/07/2014 at 4. PROCESSION HUDEN (S) **PSC Treatment Of Useful Lives** Recent Focus on Useful Lives (Mains/Meters) PSC Staff Routinely Recommending **Changes To Conform to NARUC** Guide · PSC has consistently accepted Staff Recommendations KEDIG KAKASHOODIN 🜘 **Response To Staff Recommendation** Only 1 Utility has contested recommendation Why? -Contest would delay rate increase -Cost of contesting -Surprise -Limited time to respond/Lack of expertise

Limited benefit: Staff recommended rate increase near requested amount

# PSC Decisions Re: Depreciation Utility bears Burden of Proof to Demonstrate Why Its Current Useful Life Is Appropriate In absence of evidence to the contrary, NARUC Guide will be used to establish useful lives PSC has not required PSC Staff proposals to be supported by engineering/technical evidence when maximum range recommended Staff Recommendations adopted in ALL Cases Adopted for Ratemaking & Accounting Purposes

# Steps To Avoid Or Reduce Disallowance In Rate Case: Pre-application Review Useful Lives – Are they within NARUC range? (Emphasize Mains/Meters) Revise for Compliance with Lower Range (Unless basis for variance) Estimate effect of Revision on Revenue Requirement at Mid-Point & Higher Range If Effects of Mid-Point/Higher Range Revision Significant, Include Supporting Evidence for Useful Lives in Application



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# Arguments to Support A Lower Useful Life

- Prior PSC Position on Depreciation in Prior Cases
- Legal Objections to Use of NARUC Guidelines
- Policy/Fact Objections to Use or Application of NARUC Guidelines
- Met Standard (Within Range And Produced Evidence)



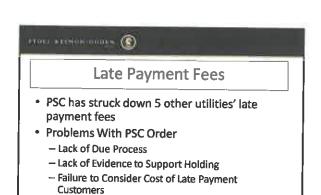
### **Depreciation: Summary**

- Major Issue in Water Utility Rate Proceedings
- Examine Useful Lives NOW/Determine if Valid
- (BEFORE FILING APPLICATION) Assess the Effects on Revenue Requirement of Major Revisions in Useful Lives
- Address in Application for Rate Adjustment
- Start Maintaining the Records to Perform Depreciation Study



### Late Payment Fees

- Case No. 2020-00141: PSC held Late Payment Fees Unreasonable – Directed Collection Cease
- Rationale:
  - Fees are not cost based
  - Fees do not serve as an incentive to pay bills on time
  - Creates a hardship on customers already unable to timely pay for service

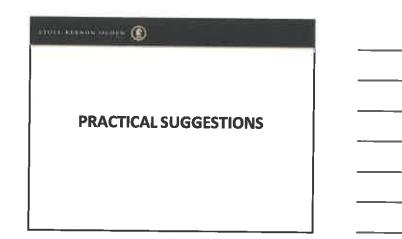


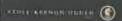
- Effect: Increases Rates for Timely Paying

Customers

# Non-Recurring Charges Case No. 2020-00141: PSC announced new method for calculating NRCs No longer consider the cost of labor in charges for services provided during business hours Contrary to long-serving methodology & accepted industry practice

· Shifts cost to general water service





### **Strategic Considerations**

- · What are the limits to your request?
- What are your time constraints for recovery of additional revenue?
- What is the cost of delaying implementation of proposed rates?
- What are the utility's priorities for using additional revenues?
- How much revenue increase does utility need to meet objectives?



### Practical Suggestion: Application & Planning

- Incorporate Attachments SAO-W & RR-DC Into Planning
- · Annually Review the Need For Rate Increase
- Rate Review Includes Non-Recurring Charges & Fees
- Consider More Frequent Filings To Reduce Rate Shock & Increase Customer Acceptance

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### **Practical Suggestion: Preparing Application**

- · Review all test year expenses for:
  - Improper or unlawful expenditures
  - Non-mission related expenses
  - Expenditures contrary to PSC Policy
  - Embarrassing Expenditures
- Make Adjustments to remove these expenses before filing
- · Correct the Problem & Note the Correction

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### **Practical Suggestion: Preparing Application**

- Incorporate By Reference Any Documents Already Filed with PSC (e.g., bond ordinances)
- Use Electronic Filing Procedures
- · Provide Non-required Documents
  - -General Ledger
  - Minutes of Board Meetings
  - Accountant's Adjusting Entries
  - Commissioner Compensation Documents

### TWILD INDICATE (C)



### Practical Suggestion: **Non-Recurring Charges**

- NRC: Charge or fee assessed to a customer to recover the specific cost of an activity
- Examples:
  - -Tap-on Fee
  - Reconnection Charge
  - -Service Visit

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### **Practical Suggestion: Non-Recurring Charges**

- Application provides opportunity to ensure NRCs reflect cost of service
- Revision ensures NRCs are not resulting in net losses
- · Reduces the Cost of Updating
- · Avoids limits placed upon revisions when made outside of general rate case

# STORE KREESEE OLDEN 💽 **Practical Suggestions** Review Utility for potential non-rate issues Unauthorized Charges - Unauthorized Loans - Litigation/Disputes with State/Local Agencies - Excessive Water Loss - Problems identified in PSC Inspection Reports Identify & Contact Potential Intervenors HOLLSTONE SERVE (E) **Practical Suggestions** Begin a public education program on need for rate adjustment well before application filing - Public Officials - News Media - Local Businesses - General Public · Select lawyer with PSC/ratemaking experience STILL RESIDE SOME (S) **Practical Suggestions**

# Practical Suggestions Lawyer should be involved in all phases of planning and preparing application Identify major issues and address in written testimony — confront problems Use Responses to Requests for Information as opportunity to emphasize the utility's arguments for rate adjustment Overestimate Rate Case Expenses

